

**From:** [MacDonald Fraser](#)  
**To:** [REDACTED]  
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Hi [REDACTED]

To avoid further situations like the RV1 bus change, I've had a quick look at upcoming central bus changes. The majority of changes that come in from 17 Feb affect night buses so I'd assume these may generate less attention. However one route of note is the 228 as Middlesex hospital is the final stop and daytime buses will go from 5 an hour to 3. Given recent bus change sensitivities do you know if City Hall is expecting TfL to actively engage with all key stakeholders along the routes where changes are planned? My understanding is that we wouldn't usually do this as we already publish this info for customers. However I appreciate the upcoming election can change how we may need to act in the short to medium term. Any guidance appreciated given Val wasn't particularly happy with being surprised with the RV1 change.

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