

## 7. Service Specification

Route: K50

QX477A

This Service Specification forms section 7 of the ITT and should be read in conjunction with the ITT document, Version 1 dated 29 September 2011.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted and this will only be considered for evaluation if all parts of the Tender documents, as set out in section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement; adhere to the requirements of the Service Specification; and reflect the price of operating the Services with new vehicles.

<b>Terminus Points</b>	Chessington, World of Adventures and Kingston, Eden Street.
<b>Contract Basis</b>	Non Incentivised
<b>Commencement Date</b>	15 <sup>th</sup> November 2014
<b>Vehicle Type</b>	50 capacity, dual door, single deck buses. Bids utilising alternative vehicles will be considered.
<b>Current Maximum Approved Dimensions</b>	11.3 metres long and 2.5 metres wide
<b>New Vehicles Mandatory</b>	No
<b>Hybrid Price Required</b>	No
<b>Sponsored Route</b>	Yes - Royal Borough of Kingston Upon Thames.
<b>Advertising Rights</b>	Operator
<b>Minimum Performance Standard</b>	Average Excess Wait Time - No more than 0.70 minutes
<b>Extension Threshold</b>	N/A
<b>Minimum Operated Mileage Standard</b>	No less than 98.00%

The Date of Tender for this ITT is:

No later than 12 Noon on Monday 2<sup>nd</sup> June 2014

*Tenderers should refer to section 3 of Part A for the Service Specification Explanatory Notes and Appendix B of section 5 for the Example Service Specification of the ITT document.*

## **SERVICE SPECIFICATION**

- 1) SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS
- 4) OPERATIONAL CONSIDERATIONS
- 5) ROUTE RECORD & IBUS MILEAGE

## 2) NOTES

### **Proposed Changes:**

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route No. K50.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- Route No. K50 will be tendered to run a non stop service between Chessington and Kingston over the Christmas and New Year period for the next three years. The dates for the first Christmas and New Year period are between Saturday 15<sup>th</sup> November 2014 and Saturday 3<sup>rd</sup> January 2015. The subsequent years are expected to be the “equivalent” dates but will be confirmed each year.
- The contract is specified for a duration of three years, however London Buses retains the right to terminate the contract after the second year of operation. The successful tenderer will be notified during June 2016 if the contract is to be terminated. In such circumstances no recompense will be payable to the successful Tenderer.
- **Two Options are specified:**  
**Option 1 – Cost if Route No. K50 does not accept cash fares on the bus.**  
**Option 2 – Cost if Route No. K50 drivers collect fares on bus.**
- Operators will need to keep an accurate record of the numbers of passengers using the service on each day of operation. This information should be submitted on a weekly basis to LBSL.

### 3) SCHEDULE REQUIREMENTS & PINCHPOINTS

#### 3.1) MONDAY, TUESDAYS, WEDNESDAYS AND FRIDAYS SCHEDULE REQUIREMENTS

Monday 17<sup>th</sup> November 2014 to Friday 7<sup>th</sup> December 2014.

Chessington, World of Adventures to Kingston, Eden Street		Kingston, Eden Street to Chessington, World of Adventures	
First departure no later than 0730.		First departure no later than 0755.	
0725 - 1655	Every 10 minutes	0755 - 1725	Every 10 minutes
1656 - 1755	Every 8-9 minutes (7 buses per hour)	1726 - 1825	Every 8-9 minutes (7 buses per hour)
1756 - 1835	Every 10 minutes	1826 - 1900	Every 10 minutes
		1901 - 2105	Every 30 minutes
Last departure no earlier than 1830.		Last departure no earlier than 2100.	

#### 3.2) MONDAY, TUESDAYS, WEDNESDAYS AND FRIDAYS SCHEDULE REQUIREMENTS

Monday 15<sup>th</sup> December 2014 to Friday 2<sup>nd</sup> January 2015 (No service 26<sup>th</sup> December 2014)

Chessington, World of Adventures to Kingston, Eden Street		Kingston, Eden Street to Chessington, World of Adventures	
First departure no later than 0730.		First departure no later than 0755.	
0725 - 1655	Every 7-8 minutes (8 buses per hour)	0755 - 1725	Every 7-8 minutes (8 buses per hour)
1656 - 1755	Every 6-7 minutes (9 buses per hour)	1726 - 1825	Every 6-7 minutes (9 buses per hour)
1756 - 1835	Every 7-8 minutes (8 buses per hour)	1826 - 1900	Every 7-8 minutes (8 buses per hour)
		1901 - 2105	Every 30 minutes
Last departure no earlier than 1830.		Last departure no earlier than 2100.	

#### 3.3) THURSDAYS SCHEDULE REQUIREMENTS

Thursday 20<sup>th</sup> November 2014 to Thursday 11<sup>th</sup> December 2014.

Chessington, World of Adventures to Kingston, Eden Street		Kingston, Eden Street to Chessington, World of Adventures	
First departure no later than 0730.		First departure no later than 0755.	
0725 - 1655	Every 10 minutes	0755 - 1725	Every 10 minutes
1656 - 1755	Every 8-9 minutes (7 buses per hour)	1726 - 1825	Every 8-9 minutes (7 buses per hour)
1756 - 1935	Every 10 minutes	1826 - 2000	Every 10 minutes
		2001 - 2105	Every 30 minutes
Last departure no earlier than 1930.		Last departure no earlier than 2100.	

### 3.4) THURSDAYS SCHEDULE REQUIREMENTS

Thursday 18<sup>th</sup> December 2014 only. (No service Thursday 25<sup>th</sup> December 2014 and 1<sup>st</sup> January 2015)

Chessington, World of Adventures to Kingston, Eden Street		Kingston, Eden Street to Chessington, World of Adventures	
First departure no later than 0730.		First departure no later than 0755.	
0725 - 1655	Every 7-8 minutes (8 buses per hour)	0755 - 1725	Every 7-8 minutes (8 buses per hour)
1656 - 1755	Every 6-7 minutes (9 buses per hour)	1726 - 1825	Every 6-7 minutes (9 buses per hour)
1756 - 1935	Every 7-8 minutes (8 buses per hour)	1826 - 2000	Every 7-8 minutes (8 buses per hour)
		2001 - 2105	Every 30 minutes
Last departure no earlier than 1930.		Last departure no earlier than 2100.	

### 3.5) SATURDAY SCHEDULE REQUIREMENTS

Saturday 15<sup>th</sup> November 2014 to Saturday 3<sup>rd</sup> January 2015.

Chessington, World of Adventures to Kingston, Eden Street		Kingston, Eden Street to Chessington, World of Adventures	
First departure no later than 0730.		First departure no later than 0755.	
0725 - 1655	Every 10 minutes	0755 - 1725	Every 10 minutes
1656 - 1755	Every 6-7 minutes (9 buses per hour)	1726 - 1825	Every 6-7 minutes (9 buses per hour)
1756 - 1835	Every 10 minutes	1826 - 1900	Every 10 minutes
		1901 - 2105	Every 30 minutes
Last departure no earlier than 1830.		Last departure no earlier than 2100.	

### 3.6) SUNDAY AND SCHEDULE REQUIREMENTS

16<sup>th</sup> November 2014 to 28<sup>th</sup> December 2014.

Chessington, World of Adventures to Kingston, Eden Street		Kingston, Eden Street to Chessington, World of Adventures	
First departure no later than 0730.		First departure no later than 0900.	
0825 - 1735	Every 7-8 minutes (8 buses per hour)	0855 - 1805	Every 7-8 minutes (8 buses per hour)
Last departure no earlier than 1730.		Last departure no earlier than 1800.	

#### **4) OPERATIONAL CONSIDERATIONS**

- 4.1) Route No. K50 will run non-stop between Chessington and Kingston and it is estimated that a single journey will take between 20 and 25 minutes, bearing in mind the likely effects of heavy traffic during the Christmas period. Operators may devise their own running times, but should bear in mind the need to run a reliable service.
- 4.2) One bus will be on stand and available for passengers to board at all times at both Chessington and Kingston.
- 4.3) The service is expected to operate with a degree of flexibility from the published timetable – with suitable control measures at Chessington to allow fully loaded buses to leave early to cope with any surge of passengers (this is most likely to be mid-morning).
- 4.4) At Kingston, due to the road layout only one bus may stand at a time, and schedules should be designed so that one bus departs Kingston as the next arrives. Furthermore drivers should be instructed that the bus on the stand should therefore depart when the subsequent bus is seen approaching the stand – even if this is earlier or later than indicated in the schedule or on duty cards. There is sufficient stand capacity at Chessington to deal with any early running.

#### **5) ROUTE RECORD & IBUS MILEAGE**

- 5.1) ROUTE RECORD  
As per Busnet printout.
- 5.2) IBUS MILEAGE  
As per current print out.

# **LONDON BUSES - ROUTE DESCRIPTION**

## **ROUTE K50: Chessington - Kingston**

**Date of Structural Change:** 15 November 2014.

**Date of Service Change:** 15 November 2014.

**Reason for Issue:** New Tender.

### **STREETS TRAVERSED**

**Towards Kingston:** Road Leading To World Of Adventures South Car Park, Leatherhead Road, Bridge Road Roundabout, Hook Road, Ace Of Spades Roundabout, Hook Road, Upper Brighton Road, Brighton Road, Portsmouth Road, Kingston High Street, Eden Street.

**Towards Chessington:** Eden Street, Brook Street, Wheatfield Way, College Roundabout, Kingston Hall Road, Kingston High Street, Portsmouth Road, Brighton Road, Upper Brighton Road, Hook Road, Ace Of Spades Roundabout, Hook Road, Bridge Road Roundabout, Leatherhead Road, Road Leading To World Of Adventures South Car Park.

### **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **CHESSINGTON, WORLD OF ADVENTURES SOUTH**

Private stand for 3 buses - definition to be supplied.

Buses proceed from Road Leading To World Of Adventures South Car Park direct to stand, departing to Road Leading To World Of Adventures South Car Park. Set down in Road Leading To World Of Adventures South Car Park (91528 - Chessington World Of Adventures, Last Stop on LOR: 91528 - Chessington World Of Adventures) and pick up in Road Leading To World Of Adventures South Car Park, at Stop X (BP627 - Chessington World Of Adventures, First Stop on LOR: BP627 - Chessington World Of Adventures).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 3 buses on Route K50 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Park and Ride.

## **KINGSTON, EDEN STREET**

Public stand for one bus on north side of Eden Street, west of the junction with Brook Street.

Buses proceed from Eden Street direct to stand, departing to Eden Street. Set down on stand and pick up on stand.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: None.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Park and Ride.



Transport for London - Live Mileage List

v2.0 - Mileage directly imported from Caesar

Route K50  
Service change 32384  
Date 02/11/2012

Reason for Issue	Seasonal re-introduction Park and Ride
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Version Detail

OUT DIRECTION					BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles	Timing Point Code	Stop Number	Stop Name	Metres	Miles
CHSSWS	BP627	Chessington World Of Adventures			KINGEB	BP1142	Eden Street		
KINGEB	BP1142	Eden Street	8193	5.09	CHSSWS	91528	Chessington World Of Adventures	8358	5.19
Total Route Mileage - Out Direction			8193	5.09	Total Route Mileage - Back Direction			8358	5.19
			8193	5.09				8358	5.19