

MINI SERVICE SPECIFICATION

Route Number	K1
Terminus Points	New Malden Station and Kingston, Cromwell Road Bus Station
Minimum Performance Standard	Average Excess Wait Time - No more than 1.10 minutes
Extension Threshold	Average Excess Wait Time Threshold – 0.95 minutes
Minimum Operated Mileage Standard	No less than 98.00%

MINI SERVICE SPECIFICATION

- 1) MINI SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 4) OPERATIONAL CONSIDERATIONS

2) NOTES

Proposed Changes:

The following alterations (subject to consultation) are proposed for introduction:

- Mondays to Saturdays daytime frequencies are increased from every 15 minutes to every 12 minutes.
- A suitable stand for 2 buses will be made available outside C.I. Tower building on Station Avenue, New Malden, to facilitate the increase in frequency.

Hail & ride operation

No changes

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

3.1) MONDAY TO FRIDAY NON-SCHOOLDAYS SCHEDULE REQUIREMENTS & PINCHPOINTS

New Malden Station to Kingston, Cromwell Road Bus Station			Kingston, Cromwell Road Bus Station to New Malden Station		
First departure no later than 0525.			First departure no later than 0530.		
0520 - 0545	Every 20 minutes		0525 - 0610	Every 20 minutes	
0546 - 0615	Every 15 minutes		0611 - 0640	Every 15 minutes	
0616 - 1855	Every 12 minutes		0641 - 1905	Every 12 minutes	
1856 - 1925	Every 15 minutes		1906 - 1935	Every 15 minutes	
1926 - 2350	Every 20 minutes		1936 - 0015	Every 20 minutes	
Last departure no earlier than 2345.			Last departure no earlier than 0010.		
Pinchpoints					
Surbiton Station, Claremont Road	0740 - 0900	12 minutes	Malden Manor Station	0730 - 0900	12 minutes
	1455 - 1655	12 minutes		1500 - 1630	12 minutes

3.2) MONDAY TO FRIDAY SCHOOLDAYS SCHEDULE REQUIREMENTS

New Malden Station to Kingston, Cromwell Road Bus Station			Kingston, Cromwell Road Bus Station to New Malden Station		
First departure no later than 0525.			First departure no later than 0530.		
0520 - 0545	Every 20 minutes		0525 - 0610	Every 20 minutes	
0546 - 0615	Every 15 minutes		0611 - 0640	Every 15 minutes	
0616 - 1855	Every 12 minutes		0641 - 1905	Every 12 minutes	
1856 - 1925	Every 15 minutes		1906 - 1935	Every 15 minutes	
1926 - 2350	Every 20 minutes		1936 - 0015	Every 20 minutes	
Last departure no earlier than 2345.			Last departure no earlier than 0010.		
Pinchpoints					
Surbiton Station, Claremont Road	0740 - 0900	12 minutes	Malden Manor Station	0730 - 0900	12 minutes
	1455 - 1655	12 minutes		1500 - 1630	12 minutes

3.3) MONDAY TO FRIDAY SCHOOLDAYS ADDITIONAL SCHEDULE REQUIREMENTS

Hook, Southborough School to New Malden Station	
1520	One Journey

The journey shown in Section 3.3 is specifically designed to meet the finish time of Southborough School in the Hook area.

3) SCHEDULE REQUIREMENTS & PINCHPOINTS - continued.

3.4) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

New Malden Station to Kingston, Cromwell Road Bus Station			Kingston, Cromwell Road Bus Station to New Malden Station		
First departure no later than 0525.			First departure no later than 0530.		
0520 - 0720	Every 30 minutes		0525 - 0730	Every 30 minutes	
0721 - 0920	Every 20 minutes		0731 - 0905	Every 20 minutes	
0921 - 0950	Every 15 minutes		0906 - 0935	Every 15 minutes	
0951 - 1735	Every 12 minutes		0936 - 1805	Every 12 minutes	
1736 - 1805	Every 15 minutes		1806 - 1835	Every 15 minutes	
1806 - 2350	Every 20 minutes		1836 - 0015	Every 20 minutes	
Last departure no earlier than 2345.			Last departure no earlier than 0010.		
Pinchpoints					
Surbiton Station, Claremont Road	0955 - 1025	15 minutes	Malden Manor Station	0940 - 1010	15 minutes
	1026 - 1125	12 minutes		1011 - 1140	12 minutes

4) OPERATIONAL CONSIDERATIONS

- 4.1) Smaller buses are used on the route due to highway constraints in Malden Manor, Sunray Estate and Warren Drive South.