

## 7. Service Specification

Route: H28 QC40301

This Service Specification forms section 7 of the ITT and should be read in conjunction with the ITT document, Version 1 dated 29 September 2011.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted and this will only be considered for evaluation if all parts of the Tender documents, as set out in section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement; adhere to the requirements of the Service Specification; and reflect the price of operating the Services with new vehicles.

|  |   |
|--|---|
| <b>Terminus Points</b>                     | Bulls Bridge, Tesco (Hayes) to Osterley, Gillette Corner Tesco  |
| <b>Contract Basis</b>                      | Incentivised  |
| <b>Commencement Date</b>                   | 23 <sup>rd</sup> February 2013  |
| <b>Vehicle Type</b>                        | 50 capacity, dual door, single deck buses, subject to a satisfactory route test. 45 capacity, single door, single deck buses would be acceptable. |
| <b>Current Maximum Approved Dimensions</b> | 8.8 metres long and 2.4 metres wide   |
| <b>New Vehicles Mandatory</b>              | Yes   |
| <b>Hybrid Price Required</b>               | No  |
| <b>Sponsored Route</b>                     | No  |
| <b>Minimum Performance Standard</b>        | Departing on Time - No less than 78.00%   |
| <b>Extension Threshold</b>                 | Departing on Time Threshold - 82.00%  |
| <b>Advertising Rights</b>                  | Operator  |
| <b>Minimum Operated Mileage Standard</b>   | No less than 98.00%   |

The Date of Tender for this ITT is: No later than 12 Noon on 16<sup>th</sup> January 2012

*Tenderers should refer to section 3 of Part A for the Service Specification Explanatory Notes and Appendix B of section 5 for the Example Service Specification of the ITT document.*

## **SERVICE SPECIFICATION**

- 1) SERVICE SPEC – ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 4) QSI POINTS & MILEAGE
- 5) OPERATIONAL CONSIDERATIONS
- 6) CURRENT PERFORMANCE ROUTE RECORD & IBUS MILEAGE

## 2) NOTES

### **Proposed Changes:**

At this time, the Corporation expects to implement a change to the existing service prior to the commencement of the new Route Agreement for Route No. H28:

- On 3<sup>rd</sup> December 2011, Route No. H28 is rerouted ex Osterley, Gillette Corner Tesco to operate via a new bus lane on Hanworth Road, Grove Road and Hanworth Road. There are no changes to the stops served.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- 50 capacity, dual door, single deck buses will be specified, subject to a satisfactory route test. 45 capacity, single door, single deck buses would be acceptable.

### 3) SCHEDULE REQUIREMENTS & PINCHPOINTS

#### 3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

|  |                  |            |  |                  |            |
|--|------------------|------------|--|------------------|------------|
| Bulls Bridge, Tesco (Hayes) to Osterley, Gillette Corner Tesco |                  |            | Osterley, Gillette Corner Tesco to Bulls Bridge, Tesco (Hayes) |                  |            |
| First departure no later than 0550.                            |                  |            | First departure no later than 0550.                            |                  |            |
| 0545 - 1900  | Every 20 minutes |            | 0545 - 1900  | Every 20 minutes |            |
| 1901 - 2335  | Every 30 minutes |            | 1901 - 2335  | Every 30 minutes |            |
| Last departure no earlier than 2330.                           |                  |            | Last departure no earlier than 2330.                           |                  |            |
| <b>Pinchpoints</b>   |                  |            |  |                  |            |
| Isleworth, Rising Sun  | 0730 - 0850      | 20 minutes | Vicarage Farm Road, The Crossways                              | 0745 - 0905      | 20 minutes |
|  | 1500 - 1620      | 20 minutes |  | 1515 - 1635      | 20 minutes |

#### 3.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

|  |                  |            |  |                  |            |
|--|------------------|------------|--|------------------|------------|
| Bulls Bridge, Tesco (Hayes) to Osterley, Gillette Corner Tesco |                  |            | Osterley, Gillette Corner Tesco to Bulls Bridge, Tesco (Hayes) |                  |            |
| First departure no later than 0550.                            |                  |            | First departure no later than 0550.                            |                  |            |
| 0545 - 0750  | Every 30 minutes |            | 0545 - 0750  | Every 30 minutes |            |
| 0751 - 1830  | Every 20 minutes |            | 0751 - 1800  | Every 20 minutes |            |
| 1831 - 2335  | Every 30 minutes |            | 1801 - 2335  | Every 30 minutes |            |
| Last departure no earlier than 2330.                           |                  |            | Last departure no earlier than 2330.                           |                  |            |
| <b>Pinchpoints</b>   |                  |            |  |                  |            |
| Isleworth, Rising Sun  | 0940 - 1100      | 20 minutes | Vicarage Farm Road, The Crossways                              | 0940 - 1100      | 20 minutes |

#### 3.3) SUNDAY AND PUBLIC HOLIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

|  |                  |            |  |                  |            |
|--|------------------|------------|--|------------------|------------|
| Bulls Bridge, Tesco (Hayes) to Osterley, Gillette Corner Tesco |                  |            | Osterley, Gillette Corner Tesco to Bulls Bridge, Tesco (Hayes) |                  |            |
| First departure no later than 0550.                            |                  |            | First departure no later than 0550.                            |                  |            |
| 0545 - 2335  | Every 30 minutes |            | 0545 - 2335  | Every 30 minutes |            |
| Last departure no earlier than 2330.                           |                  |            | Last departure no earlier than 2330.                           |                  |            |
| <b>Pinchpoints</b>   |                  |            |  |                  |            |
| Isleworth, Rising Sun  | 1000 - 1130      | 30 minutes | Vicarage Farm Road, The Crossways                              | 1000 - 1130      | 30 minutes |

### 3.4) BOXING DAY SCHEDULE REQUIREMENTS & PINCHPOINTS

|  |                  |            |  |                  |            |
|--|------------------|------------|--|------------------|------------|
| Bulls Bridge, Tesco (Hayes) to Osterley, Gillette Corner Tesco |                  |            | Osterley, Gillette Corner Tesco to Bulls Bridge, Tesco (Hayes) |                  |            |
| First departure no later than 0820.                            |                  |            | First departure no later than 0820.                            |                  |            |
| 0815 - 2335  | Every 30 minutes |            | 0815 - 2335  | Every 30 minutes |            |
| Last departure no earlier than 2330.                           |                  |            | Last departure no earlier than 2330.                           |                  |            |
| <b>Pinchpoints</b>   |                  |            |  |                  |            |
| Isleworth, Rising Sun  | 1000 - 1130      | 30 minutes | Vicarage Farm Road, The Crossways                              | 1000 - 1130      | 30 minutes |

### 4) QSI POINTS & MILEAGE

It is intended Route No. H28 will have 64 surveys per quarter at the following locations:

|  |  |
|--|--|
| <b>QSI POINTS</b>                              |  |
| <b>Towards Osterley, Gillette Corner Tesco</b> | <b>Towards Bulls Bridge, Tesco (Hayes)</b> |
| Heston \$                                      | Hounslow \$                                |
| Hounslow \$                                    | Heston \$                                  |
| <b>MILEAGE: See Attached iBus Sheets</b>       |  |

\$ This location is recorded simultaneously in both directions - counted as two surveys.

### 5) OPERATIONAL CONSIDERATIONS

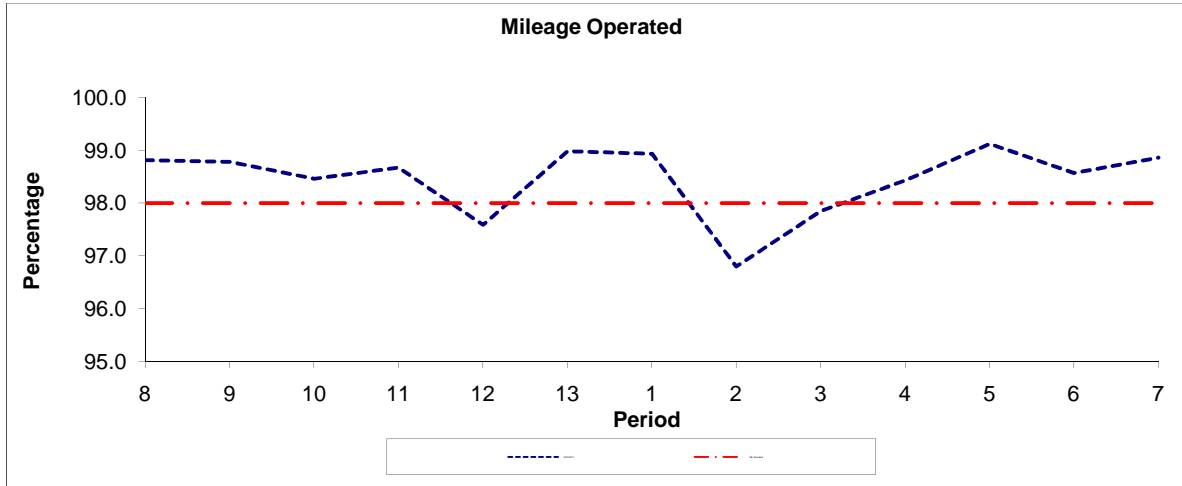
- 5.1) When compiling schedules Tenderers are asked to consider passengers making connections to other services at the following location:  
Hounslow East LU Station.
- 5.2) Route No. H28 can suffer unpredictable traffic delays in the Hounslow and Isleworth areas.

### 6) CURRENT PERFORMANCE, ROUTE RECORD & IBUS MILEAGE

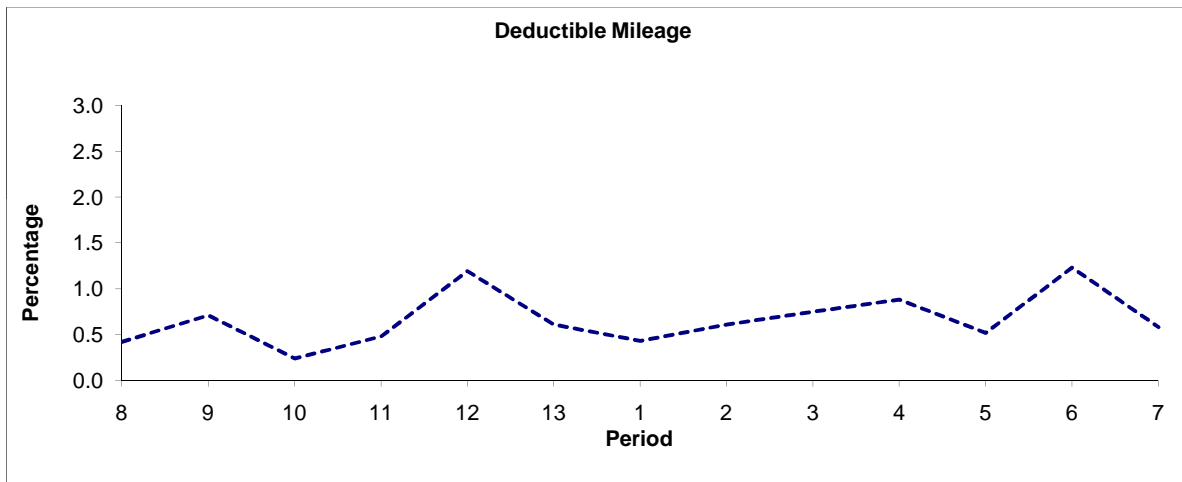
- 6.1) CURRENT PERFORMANCE  
As per current print out.
- 6.2) ROUTE RECORD  
As per Busnet Printout.
- 6.3) IBUS MILEAGE  
As per current print out.

## PART B - PERFORMANCE STATISTICS

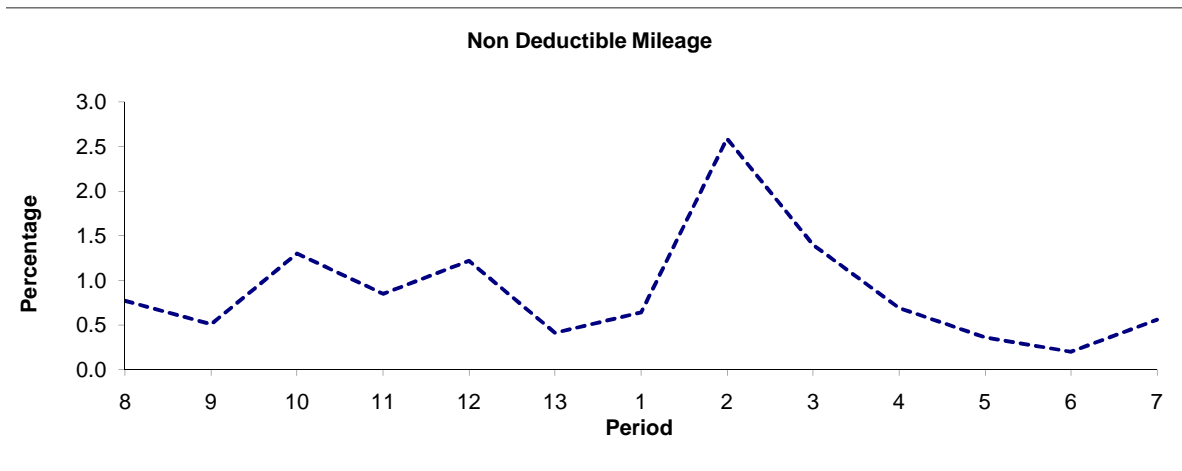
### Route H28



| Period       | 8     | 9     | 10    | 11    | 12    | 13    | 1     | 2     | 3     | 4     | 5     | 6     | 7     |
|--------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 2010/2011    | 98.81 | 98.78 | 98.46 | 98.67 | 97.59 | 98.98 | 98.93 | 96.80 | 97.85 | 98.43 | 99.12 | 98.57 | 98.86 |
| Min Standard | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |



| Period    | 8    | 9    | 10   | 11   | 12   | 13   | 1    | 2    | 3    | 4    | 5    | 6    | 7    |
|-----------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| 2010/2011 | 0.42 | 0.71 | 0.24 | 0.48 | 1.19 | 0.61 | 0.43 | 0.61 | 0.75 | 0.88 | 0.52 | 1.23 | 0.58 |

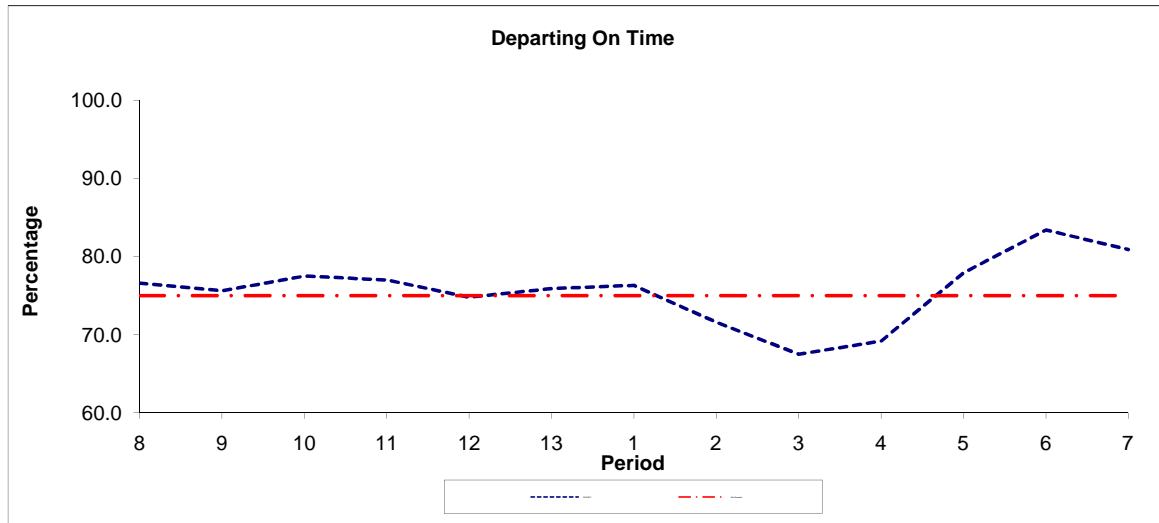


| Period    | 8    | 9    | 10   | 11   | 12   | 13   | 1    | 2    | 3    | 4    | 5    | 6    | 7    |
|-----------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| 2010/2011 | 0.77 | 0.51 | 1.30 | 0.85 | 1.22 | 0.41 | 0.64 | 2.59 | 1.40 | 0.69 | 0.36 | 0.20 | 0.56 |

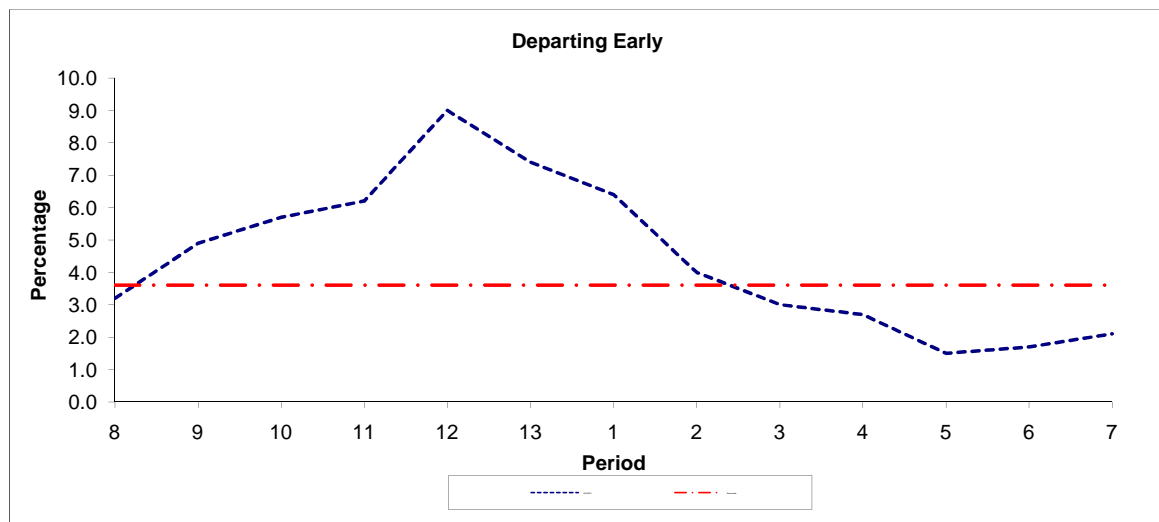
**Note :** Mileage is based on 4 weeks data

## PART B - PERFORMANCE STATISTICS

### Route H28



| Period       | 8     | 9     | 10    | 11    | 12    | 13    | 1     | 2     | 3     | 4     | 5     | 6     | 7     |
|--------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 2010/2011    | 76.60 | 75.60 | 77.50 | 77.00 | 74.80 | 75.90 | 76.30 | 71.60 | 67.50 | 69.20 | 77.90 | 83.40 | 80.90 |
| Min Standard | 75.00 | 75.00 | 75.00 | 75.00 | 75.00 | 75.00 | 75.00 | 75.00 | 75.00 | 75.00 | 75.00 | 75.00 | 75.00 |



| Period    | 8    | 9    | 10   | 11   | 12   | 13   | 1    | 2    | 3    | 4    | 5    | 6    | 7    |
|-----------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| 2010/2011 | 3.20 | 4.90 | 5.70 | 6.20 | 9.00 | 7.40 | 6.40 | 4.00 | 3.00 | 2.70 | 1.50 | 1.70 | 2.10 |
| Benchmark | 3.60 | 3.60 | 3.60 | 3.60 | 3.60 | 3.60 | 3.60 | 3.60 | 3.60 | 3.60 | 3.60 | 3.60 | 3.60 |

**Note :** Reliability is based on 12 weeks rolling data

## LONDON BUSES - ROUTE DESCRIPTION

### ROUTE H28: Bulls Bridge, Tesco - Osterley, Tesco

**Date of Structural Change:** 23 February 2013.

**Date of Service Change:** 23 February 2013.

**Reason for Issue:** New Tender.

#### **STREETS TRAVERSED**

**Towards Osterley, Tesco:** Tesco Access Road, Hayes Road, Southall Lane, Cranford High Street, Cranford Lane, Brabazon Road, Alcock Road, Armytage Road, Cranford Lane, Springwell Road, Summerhouse Avenue, Vicarage Farm Road, The Crossways, Upper Sutton Lane, Sutton Lane, Wellington Road North, Wellington Road South, Hanworth Road, Grove Road, Hanworth Road, Hounslow High Street, Kingsley Road, Spring Grove Road, Thornbury Road, St Mary's Crescent, Ridgeway Road North, Jersey Road, Wood Lane, Amhurst Gardens, Twickenham Road, Syon Lane, Tesco Access Road.

**Towards Bulls Bridge, Tesco:** Tesco Access Road, Syon Lane, Twickenham Road, Amhurst Gardens, London Road, Wood Lane, Jersey Road, Ridgeway Road North, St Mary's Crescent, Thornbury Road, Spring Grove Road, Kingsley Road, Hounslow High Street, Hanworth Road, Grove Road, Hanworth Road Bus Lane, Hanworth Road, Wellington Road South, Wellington Road North, Sutton Lane, Upper Sutton Lane, The Crossways, Vicarage Farm Road, Summerhouse Avenue, Springwell Road, Cranford Lane, Armytage Road, Alcock Road, Brabazon Road, Cranford Lane, Cranford High Street, Southall Lane, Hayes Road, Tesco Access Road.

## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **BULLS BRIDGE, TESCO**

Private stand for one bus on access road to Tesco store, opposite Petrol Station, commencing 50 metres north-east of the junction with Hayes Road and extending 10 metres south-west.

Buses proceed from Tesco Access Road direct to stand, departing to Tesco Access Road. Set down in Tesco Access Road, at Stop BW (BP2736 - Bulls Bridge Tesco, Last Stop on LOR: BP2736 - Bulls Bridge Tesco) and pick up in Tesco Access Road, at Stop BW (BP2736 - Bulls Bridge Tesco, First Stop on LOR: BP2736 - Bulls Bridge Tesco).

|                         |   |
|-------------------------|---|
| AVAILABILITY:           | At any time.  |
| OPERATING RESTRICTIONS: | No more than 1 bus on Route H28 should be scheduled to stand at any one time.                     |
| MEAL RELIEFS:           | No meal relief vehicles to stand at any time.   |
| FERRY VEHICLES:         | No ferry vehicles to park on stand at any time.   |
| BLIND DISPLAY:          | Bull's Bridge.  |
| OTHER INFORMATION:      | Toilet facilities available 24 hours, Mondays to Fridays, 0001-2200 Saturdays, 1000-1600 Sundays. |

### **HOUNSLOW BUS STATION**

Private stand for 9 buses in marked bays in bus parking area in Hounslow Bus Station on north side of London Road.

#### **From Bulls Bridge, Tesco.**

Buses proceed from Hounslow High Street via London Road and Hounslow Bus Station to stand, departing via Hounslow Bus Station, Kingsley Road and Hounslow High Street to Hanworth Road. Set down in Hounslow High Street, at Stop E (BP4824 - Hounslow Bus Station, Last Stop on LOR: BP4824 - Hounslow Bus Station) and pick up in Hanworth Road, at Stop M (BP2174 - Douglas Road, First Stop on LOR: BP2174 - Douglas Road).

#### **From Osterley, Tesco.**

Buses proceed from Kingsley Road via London Road and Hounslow Bus Station to stand, departing via Hounslow Bus Station to Kingsley Road. Set down in Kingsley Road, at Alighting Point (BP5038 - Hounslow Bus Station, Last Stop on LOR: 16218 - Hounslow East Station <>) and pick up in Kingsley Road, at Stop EE (16217 - Hounslow East Station <>), First Stop on LOR: 16217 - Hounslow East Station <>).

|                         |   |
|-------------------------|---|
| AVAILABILITY:           | At any time.                                    |
| OPERATING RESTRICTIONS: | Unscheduled curtailments only.                  |
| MEAL RELIEFS:           | No meal relief vehicles to stand at any time.   |
| FERRY VEHICLES:         | No ferry vehicles to park on stand at any time. |
| BLIND DISPLAY:          | Hounslow, Bus Station.                          |

### **WEST MIDDLESEX HOSPITAL (from OSTERLEY, TESCO)**

Private stand for two buses in bus parking area at far end of hospital grounds behind the West London Mental Health Unit.

Buses proceed from Twickenham Road via Private Road In West Middlesex Hospital Grounds to stand, departing via Private Road In West Middlesex Hospital Grounds to Twickenham Road. Set down in Bus Lay-by In West Middlesex Hospital Grounds, at Alighting Point HE (BP4200 - West London Mental Health Trust, Last Stop on LOR: 6402 - Teesdale Gardens) and pick up in Twickenham Road, at Stop HC (4568 - West Middlesex Hospital, First Stop on LOR: 4568 - West Middlesex Hospital).

|                         |   |
|-------------------------|---|
| AVAILABILITY:           | At any time.                                    |
| OPERATING RESTRICTIONS: | Unscheduled curtailments only.                  |
| MEAL RELIEFS:           | No meal relief vehicles to stand at any time.   |
| FERRY VEHICLES:         | No ferry vehicles to park on stand at any time. |
| BLIND DISPLAY:          | West Middlesex Hospital.                        |

### **OSTERLEY, SYON LANE, TESCO**

Private stand for one bus on access road to Tesco store, opposite Petrol Station, commencing 30 metres north-east of the junction with Syon Lane and extending 15 metres south-west.

Buses proceed from Tesco Access Road direct to stand, departing to Tesco Access Road. Set down in Tesco Access Road, at Stop L (BP3121 - Tesco's Osterley, Last Stop on LOR: BP3121 - Tesco's Osterley) and pick up in Tesco Access Road, at Stop L (BP3121 - Tesco's Osterley, First Stop on LOR: BP3121 - Tesco's Osterley).

|                         |  |
|-------------------------|--|
| AVAILABILITY:           | At any time.   |
| OPERATING RESTRICTIONS: | No more than 1 bus on Route H28 should be scheduled to stand at any one time.  |
| MEAL RELIEFS:           | No meal relief vehicles to stand at any time.                                  |
| FERRY VEHICLES:         | No ferry vehicles to park on stand at any time.                                |
| BLIND DISPLAY:          | Osterley Tesco.  |
| OTHER INFORMATION:      | Toilet facilities available 0800-2200 Mondays to Saturdays, 1100-1700 Sundays. |

# Transport for London - Live Mileage List

v2.0 - Mileage directly imported from Caesar

Route H28  
Service change 26073  
Date 08/10/2011  
Version Detail

Reason for Issue

Re-routes towards Bulls Bridge

| OUT DIRECTION |      |             |                                    |              |
|---------------|------|-------------|------------------------------------|--------------|
| Timing Point  | Code | Stop Number | Stop Name                          | Metres Miles |
| BULBTS        |      | BP2736      | Bulls Bridge Tesco                 |              |
|               |      | 34937       | Bulls Bridge Tesco                 | 124 0.08     |
|               |      | BP1292      | Navigator Park                     | 498 0.31     |
| CRFLAR        |      | 34586       | Heston Centre                      | 309 0.19     |
|               |      | 34588       | Cranford Community School          | 784 0.49     |
|               |      | 27907       | Cranford Lane / Redwood Estate     | 231 0.14     |
|               |      | BP3675      | Brabazon Road / Cranford Lane      | 382 0.24     |
|               |      | BP3674      | Bleriot Road                       | 174 0.11     |
|               |      | BP3673      | Johnson Road                       | 275 0.17     |
|               |      | BP3672      | Alcock Road                        | 172 0.11     |
|               |      | BP3671      | Armytage Road                      | 193 0.12     |
|               |      | 27903       | Northfield Road                    | 249 0.15     |
|               |      | 27901       | Somerset Way                       | 433 0.27     |
|               |      | BP3670      | Speart Lane                        | 105 0.07     |
|               |      | BP3669      | Blackthorn Court                   | 169 0.11     |
|               |      | BP3668      | Victoria Gardens                   | 191 0.12     |
|               |      | BP3667      | Beaufort Gardens                   | 233 0.14     |
|               |      | VCGFTC      | Heston House                       | 290 0.18     |
| VCGFTC        |      | BP3666      | The Warren                         | 297 0.18     |
|               |      | BP3665      | Sutton Way                         | 316 0.20     |
|               |      | BP1174      | Upper Sutton Lane                  | 327 0.20     |
|               |      | BP1175      | Willow Gardens / Great West Road   | 303 0.19     |
|               |      | BP1178      | Queenswood Avenue                  | 292 0.18     |
|               |      | BP1180      | Dene Avenue                        | 345 0.21     |
|               |      | BP1181      | Bath Road                          | 272 0.17     |
|               |      | BP1184      | Staines Road                       | 405 0.25     |
|               |      | BP1185      | Beverley Avenue                    | 236 0.15     |
|               |      | BP4561      | Marshall Close                     | 177 0.11     |
| HWRDTW        |      | BP1172      | Granville Avenue                   | 285 0.18     |
|               |      | 16193       | Nelson Road / The Warren           | 436 0.27     |
|               |      | 16195       | Cromwell Road                      | 313 0.19     |
|               |      | 16197       | Hibernia Road                      | 299 0.19     |
|               |      | 16199       | Bell Road                          | 350 0.22     |
|               |      | BP1365      | Grove Road                         | 233 0.14     |
|               |      | 15580       | Treaty Centre                      | 144 0.09     |
|               |      | BP2285      | Hounslow High Street               | 397 0.25     |
|               |      | BP4824      | Hounslow Bus Station               | 166 0.10     |
|               |      | 16217       | Hounslow East Station              | 344 0.21     |
| SPGRRB        |      | 16216       | Denbigh Road                       | 416 0.26     |
|               |      | BP3664      | Spring Grove Crescent              | 444 0.28     |
|               |      | BP4197      | Gresham Road                       | 203 0.13     |
|               |      | BP3663      | Worton Way                         | 147 0.09     |
|               |      | BP3662      | Witham Road                        | 246 0.15     |
|               |      | BP3661      | Eversley Crescent                  | 325 0.20     |
|               |      | BP3660      | Thornbury Avenue / Great West Road | 350 0.22     |
|               |      | BP3659      | Osterley Library                   | 340 0.21     |
|               |      | BP3658      | Jersey Gardens                     | 166 0.10     |
|               |      | BP3657      | Ridgeway Road                      | 152 0.09     |
| OSTYLB        |      | BP3656      | Jersey Road                        | 401 0.25     |
|               |      | BP3655      | Conquest Club                      | 502 0.31     |
|               |      | BP3654      | Braybourne Drive / Great West Road | 225 0.14     |
|               |      | BP5496      | Great West Road / Borough Road     | 162 0.10     |
|               |      | BP3653      | Borough Road                       | 235 0.15     |
|               |      | BP3652      | Hartham Road                       | 460 0.29     |
|               |      | BP3651      | Alton Close                        | 172 0.11     |
|               |      | WMDXHP      | West Middlesex Hospital            | 422 0.26     |
|               |      | 27569       | Park Road                          | 363 0.23     |
|               |      | 6187        | Busch Corner                       | 166 0.10     |
| ISLERS        |      | BP1107      | Marlborough Road                   | 298 0.19     |
|               |      | BP989       | Syon Lane Station                  | 363 0.23     |
|               |      | OSTYTS      | Tesco's Osterley                   | 582 0.36     |

| BACK DIRECTION |      |             |                                    |              |
|----------------|------|-------------|------------------------------------|--------------|
| Timing Point   | Code | Stop Number | Stop Name                          | Metres Miles |
| OSTYTS         |      | BP3121      | Tesco's Osterley                   |              |
|                |      | BP988       | Syon Lane Station                  | 722 0.45     |
|                |      | BP1106      | Marlborough Road                   | 314 0.20     |
| WMDXHP         |      | 6188        | Busch Corner                       | 377 0.23     |
|                |      | 6402        | Teesdale Gardens                   | 329 0.20     |
|                |      | 6461        | West Middlesex Hospital            | 278 0.17     |
|                |      | BP3624      | Alton Close                        | 205 0.13     |
|                |      | BP3625      | London Road                        | 155 0.10     |
|                |      | BP3626      | Parkwood Road                      | 221 0.14     |
|                |      | BP4193      | Musgrave Road                      | 225 0.14     |
|                |      | BP3627      | Borough Road                       | 199 0.12     |
|                |      | BP3628      | Braybourne Drive / Great West Road | 272 0.17     |
|                |      | ISLERS      | Conquest Club                      | 209 0.13     |
|                |      | BP3630      | Wood Lane Railway Bridge           | 155 0.10     |
|                |      | BP3631      | Jersey Road                        | 344 0.21     |
|                |      | BP3632      | Ridgeway Road                      | 360 0.22     |
|                |      | BP3633      | Jersey Gardens                     | 191 0.12     |
|                |      | OSTYLB      | Osterley Library                   | 165 0.10     |
| SPGRRB         |      | BP3635      | Thornbury Avenue / Great West Road | 274 0.17     |
|                |      | BP4203      | Eversley Crescent                  | 390 0.24     |
|                |      | BP3637      | Witham Road                        | 268 0.17     |
|                |      | BP3638      | Worton Gardens                     | 244 0.15     |
|                |      | BP4198      | Worton Way                         | 220 0.14     |
|                |      | 16215       | Kings Avenue                       | 593 0.37     |
|                |      | 16218       | Hounslow East Station              | 442 0.27     |
|                |      | HOUNHS      | Hounslow Bus Station               | 282 0.18     |
|                |      | BP2174      | Douglas Road                       | 530 0.33     |
|                |      | 15581       | Grove Road                         | 282 0.18     |
| HWRDTW         |      | 16198       | Hibernia Road                      | 463 0.29     |
|                |      | 16196       | Cromwell Road                      | 388 0.24     |
|                |      | 16194       | Nelson Road / The Warren           | 280 0.17     |
|                |      | BP1225      | Granville Avenue                   | 436 0.27     |
|                |      | BP4560      | Marshall Close                     | 330 0.21     |
|                |      | BP1287      | Staines Road                       | 291 0.18     |
|                |      | BP1183      | The Greenway                       | 188 0.12     |
|                |      | BP1182      | Bath Road                          | 378 0.23     |
|                |      | BP1179      | Dene Avenue                        | 174 0.11     |
|                |      | BP1177      | Queenswood Avenue                  | 491 0.31     |
| VCGFTC         |      | BP1176      | Willow Gardens / Great West Road   | 269 0.17     |
|                |      | BP1173      | Upper Sutton Lane                  | 302 0.19     |
|                |      | BP3639      | Sutton Way                         | 324 0.20     |
|                |      | BP3640      | The Warren                         | 313 0.19     |
|                |      | 16203       | Heston House                       | 360 0.22     |
|                |      | BP3641      | Beaufort Gardens                   | 167 0.10     |
|                |      | BP3642      | Victoria Gardens                   | 266 0.17     |
|                |      | BP3643      | Blackthorn Court                   | 229 0.14     |
|                |      | BP3644      | Speart Lane                        | 172 0.11     |
|                |      | 27902       | Somerset Way                       | 113 0.07     |
| CRFLAR         |      | BP361       | Northfield Road                    | 361 0.22     |
|                |      | BP3645      | Armytage Road                      | 218 0.14     |
|                |      | BP3646      | Alcock Road                        | 121 0.08     |
|                |      | BP3647      | Johnson Road                       | 303 0.19     |
|                |      | BP3648      | Bleriot Road                       | 287 0.18     |
|                |      | BP3649      | Brabazon Road / Cranford Lane      | 192 0.12     |
|                |      | BP1186      | Cranford Lane / Redwood Estate     | 279 0.17     |
|                |      | 34587       | Cranford Community School          | 330 0.21     |
|                |      | 34585       | Heston Centre                      | 727 0.45     |
|                |      | BP1291      | Navigator Park                     | 414 0.26     |
| BULBTS         |      | 34936       | Bulls Bridge Tesco                 | 332 0.21     |
|                |      | BP2736      | Bulls Bridge Tesco                 | 236 0.15     |

TOTAL ROUTE MILEAGE - OUT DIRECTION

17889 11.12  
metres miles

TOTAL ROUTE MILEAGE - BACK DIRECTION

17980 11.17  
metres miles