

MINI SERVICE SPECIFICATION

Route number	U5 (ex Route No. 350)
Terminus Points	Uxbridge, Chippendale Waye and Hayes, Clarendon Road
Commencement Date	21 st March 2017
Vehicle Type	87 capacity, dual door, double deck vehicles
Current Maximum Approved Dimensions	10.2 metres long and 2.44 metres wide
Minimum Performance Standard	Average Excess Wait Time - No more than 1.00 minute
Extension Threshold	Average Excess Wait Time Threshold - 0.90 minutes
Minimum Operated Mileage Standard	No less than 98.00%

Please supply details of resource and cost changes (in ITT Part 2B and Part 10 format) by Monday 4th July 2016.

MINI SERVICE SPECIFICATION

- 1) SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 4) OPERATIONAL CONSIDERATIONS
- 5) ROUTE RECORD, IBUS MILEAGE & QSI POINTS

2) NOTES

Proposed Changes:

The following alterations (subject to consultation) are proposed in conjunction with Tranche 565 of the tendering programme:

- **Route No. 350 will now be renumbered Route No. U5**
- New Route No. U5 is extended from Uxbridge Station to Uxbridge, Chippendale Way.
- Departures ex Uxbridge, Chippendale Way are back projected from Uxbridge Station.
- New Route No. U5 is restructured to operate between Stockley Park and Hayes, Clarendon Road via North Hyde Road and current Route No. 350 routeing. The section of routeing via Botwell Lane is withdrawn.
- Route No. U5 is re-routed to turn at Prologis Roundabout. The section between Prologis Roundabout and Cherry Tree Roundabout is withdrawn.
- **Please see Section 5 for a full list of streets traversed and standing arrangements.**
- 87 capacity, dual door, double deck vehicles are specified, subject to a satisfactory route test.

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Uxbridge, Chippendale Way to Hayes, Clarendon Road			Hayes, Clarendon Road to Uxbridge, Chippendale Way		
First departure no later than 0500.			First departure no later than 0510.		
0455 - 0600	Every 15 minutes		0505 - 0625	Every 15 minutes	
0601 - 2000	Every 12 minutes		0626 - 1900	Every 12 minutes	
2001 - 0005	Every 20 minutes		1901 - 2030	Every 15 minutes	
			2031 - 0015	Every 20 minutes	
Last departure no earlier than 2400.			Last departure no earlier than 0010.		
Pinchpoints					
West Drayton Station	0700 - 0855	12 minutes	West Drayton Station	0720 - 0905	12 minutes
	1530 - 1700	12 minutes		1530 - 1700	12 minutes

3.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Uxbridge, Chippendale Way to Hayes, Clarendon Road			Hayes, Clarendon Road to Uxbridge, Chippendale Way		
First departure no later than 0500.			First departure no later than 0510.		
0455 - 0640	Every 20 minutes		0505 - 0650	Every 20 minutes	
0641 - 0840	Every 15 minutes		0651 - 0820	Every 15 minutes	
0841 - 1750	Every 12 minutes		0821 - 1805	Every 12 minutes	
1751 - 1920	Every 15 minutes		1806 - 1950	Every 15 minutes	
1921 - 0005	Every 20 minutes		1951 - 0015	Every 20 minutes	
Last departure no earlier than 2400.			Last departure no earlier than 0010.		
Pinchpoints					
West Drayton Station	0930 - 1055	12 minutes	West Drayton Station	0905 - 1100	8 minutes

3.3) SUNDAY AND PUBLIC HOLIDAYS (EXCEPT GOOD FRIDAY AND CHRISTMAS DAY) SCHEDULE REQUIREMENTS & PINCHPOINTS

Uxbridge, Chippendale Way to Hayes, Clarendon Road			Hayes, Clarendon Road to Uxbridge, Chippendale Way		
First departure no later than 0600.			First departure no later than 0550.		
0555 - 0830	Every 30 minutes		0545 - 0820	Every 30 minutes	
0831 - 0005	Every 20 minutes		0821 - 0015	Every 20 minutes	
Last departure no earlier than 2400.			Last departure no earlier than 0010.		
Pinchpoints					
West Drayton Station	1010 - 1130	20 minutes	West Drayton Station	1010 - 1130	20 minutes

Tenderers must identify the cost of the Boxing Day element of this service separately.

4) OPERATIONAL CONSIDERATIONS

- 4.1) Route No. U5 can suffer from unpredictable traffic delays in the Uxbridge area.
- 4.2) Crossrail will connect the City, Canary Wharf, the West End and Heathrow Airport to commuter areas east and west of the capital. Major construction of the railway began in 2010, with the first services expected to commence through the central London tunnelled section in late 2018. The full Crossrail service will be operating from Heathrow and Reading to Abbey Wood and Shenfield in late 2019. The construction impacts of Crossrail could affect Route No. U5 and it is anticipated that some passenger demand for Route No. U5 may shift to this line when it opens. Route No. U5 will be reviewed after the opening date.

5) ROUTE RECORD, CURRENT PERFORMANCE, QSI BY TIME OF DAY, IBUS MILEAGE & QSI POINTS

- 5.1) ROUTE RECORD
As per Busnet printout.
- 5.2) IBUS MILEAGE & QSI POINTS
As per current print out.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE U5: Uxbridge Station - Hayes, Clarendon Road

Date of Structural Change: 29 April 2017.

Date of Service Change: 29 April 2017.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards Hayes, Clarendon Road: York Road, Belmont Road, Bakers Road, Uxbridge Bus Station, Bakers Road, Belmont Road, Uxbridge High Street, Harefield Road, Oxford Road Roundabout, Oxford Road, Cross Street, Cowley Road, Cowley High Street, Station Road, Church Road, Pield Heath Road, Colham Green Road, Park View Road, Falling Lane, West Drayton High Street, Station Approach, Turning Circle, Station Approach, West Drayton High Street, Station Road, Porters Way, Mulberry Parade, Mulberry Crescent, Lavender Rise, Stockley Road, Stockley Park Roundabout, Horton Road (Circumnavigate Roundabout At Junction With Iron Bridge Road), Stockley Park Roundabout, Stockley Park Roundabout, Stockley Park Roundabout, Bennetsfield Road, Roundwood Avenue, Furzeground Way, The Square, Furzeground Way, Bolingbroke Way, Dawley Road, North Hyde Road, Station Road, Clayton Road, Blyth Road, Clarendon Road.

Towards Uxbridge Station: Clarendon Road, Clayton Road, Station Road, North Hyde Road, Dawley Road, Bolingbroke Way, Furzeground Way, The Square, Furzeground Way, Longwalk Road, Bennetsfield Road, Stockley Park Roundabout, Horton Road (Circumnavigate Roundabout At Junction With Iron Bridge Road), Stockley Park Roundabout, Stockley Park Roundabout, Stockley Park Roundabout, Stockley Road, Prologis Roundabout, Stockley Road, Lavender Rise, Mulberry Crescent, Mulberry Parade, Porters Way, Station Road, West Drayton High Street, Station Approach, Turning Circle, Station Approach, West Drayton High Street, Falling Lane, Apple Tree Avenue, Park View Road, Colham Green Road, Pield Heath Road, Church Road, Station Road, Cowley High Street, Cowley Road, Trumper Way, Oxford Road, Oxford Road Roundabout, Harefield Road, Uxbridge High Street, Belmont Road, York Road.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

UXBRIDGE, YORK ROAD

Public stand for two buses on the west side of York Road, north of the junction with George Street.

Buses proceed from York Road via Chippendale Way, Park Road, Chippendale Way and York Road to stand, departing to York Road. Set down in York Road, At stop V (BP1353 - York Road, Last Stop on LOR: BP1353 - York Road) and pick up in York Road, At stop W (BP4185 - York Road, First Stop on LOR: BP4185 - York Road <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route U5 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Uxbridge.

HILLINGDON HOSPITAL (from HAYES, CLARENDON ROAD)

Buses proceed from Pield Heath Road via Kingston Lane departing to Pield Heath Road. Set down in Pield Heath Road, at stop HA (16379 - Hillingdon Hospital, Last Stop on LOR: 16379 - Hillingdon Hospital) and pick up in Pield Heath Road, at stop HB (16380 - Hillingdon Hospital, First Stop on LOR: 16380 - Hillingdon Hospital).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Hillingdon Hospital.

WEST DRAYTON STATION [EAST] (from Uxbridge Station)

Private stand on south side of West Drayton Station Approach, commencing 67 metres east of the eastern kerbline of High Street Yiewsley at stop BP3567 point Z2.

Buses proceed from Station Approach direct to stand, departing to Station Approach. Set down in Station Approach, at Stop F (20978 - West Drayton Station #, Last Stop on LOR: 20978 - West Drayton Station #) and pick up in Station Approach, at Stop E (16394 - West Drayton Station #, First Stop on LOR: 16394 - West Drayton Station #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	West Drayton.

WEST DRAYTON STATION (from HAYES, CLARENDON ROAD)

Private stand for one bus on north side of West Drayton Station Approach, commencing 70 metres east of the eastern kerbline of High Street Yiewsley.

Buses proceed from Station Approach via Turning Circle and Station Approach to stand, departing via Station Approach and West Drayton High Street to Station Approach. Set down in Station Approach, at Stop E (16394 - West Drayton Station #, Last Stop on LOR: 16394 - West Drayton Station #) and pick up in Station Approach, at Stop F (20978 - West Drayton Station #, First Stop on LOR: 20978 - West Drayton Station #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	West Drayton.

STOCKLEY ESTATE, MULBERRY PARADE (from Uxbridge Station)

Buses proceed from Mulberry Parade via Mulberry Crescent and Mulberry Parade departing to Porters Way. Set down in Mulberry Parade (29067 - Mulberry Parade, Last Stop on LOR: 29067 - Mulberry Parade) and pick up in Porters Way (29066 - North Road, First Stop on LOR: 29066 - North Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Stockley Estate.

STOCKLEY PARK (from Uxbridge Station)

Buses proceed from Roundwood Avenue via Furzeground Way departing to The Square. Set down in Roundwood Avenue, at stop J (BP1533 - Roundwood Avenue, Last Stop on LOR: BP1533 - Roundwood Avenue) and pick up in The Square, at stop G (BP1529 - The Square, First Stop on LOR: BP1529 - The Square).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Stockley Park.

HAYES, CLARENDON ROAD

Public stand for one bus on west side of Clarendon Road, commencing 50 metres south of Clayton Road and extending 12 metres south.

Buses proceed from Blyth Road via Clarendon Road to stand, departing to Clarendon Road. Set down in Blyth Road, at stop Z4 (26370 - Blyth Road, Last Stop on LOR: 15979 - Hayes And Harlington Station #) and pick up in Clarendon Road, at stop Q (26375 - Clarendon Road, First Stop on LOR: 29994 - Hayes And Harlington Station #).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route U5 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Hayes & Harlington Station.

Transport for London - QSI Points and Live Mileage List

v2.0 - Mileage directly imported from Caesar

TRANCHE 565

Route: U5

Service change: 40357

Date: 26/09/2015

Restructured to operate Uxbridge Chippendale Waye to Hayes Clarendon Road

Reason for Issue

Route extended from Hayes & Harlington Station to Hayes Asda

QSI Points are highlighted in yellow

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
UXBRYR	BP4185	Uxbridge, York Road		
UXBRSN	23060	Uxbridge Station	359	0.22
	1813	Uxbridge High Street	272	0.17
	34775	Crown Walk	474	0.29
	17633	Hinton Road	458	0.28
	17635	Whitehall School	258	0.16
	12184	Cowley Mill Road	252	0.16
	17636	Ferndale Crescent	553	0.34
CWLYSR	BP888	Station Road	408	0.25
	BP1953	Cleveland Road	251	0.16
	BP1930	Huxley Close	234	0.15
	BP1931	St Laurence Church	153	0.10
	BP1932	Pield Heath	296	0.18
	BP1933	Peel Way	277	0.17
HILLHPR	16380	Hillingdon Hospital	383	0.24
	16381	Colham Road	208	0.13
	16382	Violet Avenue	406	0.25
	16385	Beechwood Avenue	256	0.16
	17666	Park View Road	250	0.16
FLNLAT	16386	Apple Tree Avenue	574	0.36
	20477	Otterfield Road	471	0.29
	16389	Yiewsley Library	441	0.27
	16391	Yiewsley High Street	319	0.20
WDRASN	20978	West Drayton Station	416	0.26
	17645	Ferrers Avenue	277	0.17
	BP2255	Brandville Road	209	0.13
	17647	Church Road	358	0.22
	29063	Kings Road	249	0.15
	29065	North Road	344	0.21
STKEMP	29067	Mulberry Parade	227	0.14
	C75	Lavender Rise / Stockley Road	414	0.26
	BP2484	Iron Bridge Road	1052	0.65
	BP1347	Bennetsfield Road	348	0.22
	BP1533	Roundwood Avenue	497	0.31
	BP1532	Furzeground Way	227	0.14
STPKES	BP1530	The Square	295	0.18
	BP2483	Swallowfield Way	668	0.42
	BP2480	North Hyde Road	916	0.57
	15978	Fairey Corner	270	0.17
HYSHSN	29994	Hayes and Harlington Station	248	0.15
HYSHCD	26370	Blyth Road	209	0.13
Total Route Mileage - Out Direction			14777	9.18
			Metres	Miles

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
HYSHCD	26375	Clarendon Road		
HYSHSN	15979	Hayes and Harlington Station	381	0.24
	BP2479	North Hyde Road	471	0.29
	BP2481	Blyth Road	784	0.49
	BP2482	Swallowfield Way	273	0.17
STKPES	BP1529	The Square	644	0.40
STKBPB	BP1531	Furzeground Way	101	0.06
	BP1534	Longwalk Road	818	0.51
	BP1357	Iron Bridge Road	470	0.29
	BP4938	Stockley Road	1594	0.99
	C18	Lavender Rise /Stockley Road	266	0.16
STKEMP	C77	Mulberry Parade	371	0.23
	29066	North Road	313	0.19
	29064	Queens Road	387	0.24
	17648	Church Road	353	0.22
	17646	Ferrers Avenue	410	0.25
WDRASN	16394	West Drayton Station	369	0.23
	16390	Yiewsley High Street	363	0.23
	R0459	Yiewsley Library	367	0.23
	20478	Milburn Drive	394	0.24
FLNLAT	16387	Apple Tree Avenue	435	0.27
	BP623	Stockley Academy	341	0.21
	16384	Park View Road	237	0.15
	27329	Beechwood Avenue	252	0.16
	16383	Violet Avenue	173	0.11
	14113	Colham Road	318	0.20
HILLHPR	16379	Hillingdon Hospital	320	0.20
	BP3351	Peel Way	385	0.24
	BP1948	St Laurence Church	524	0.33
	BP1949	Huxley Close	157	0.10
	BP1954	Cleveland Road	271	0.17
CWLYSR	BP889	Station Road	222	0.14
	17637	Ferndale Crescent	582	0.36
	12183	Cowley Mill Road	392	0.24
	17634	Whitehall School	308	0.19
	34773	Crown Walk	555	0.34
UXBRBR	BP3290	Belmont Road	677	0.42
UXBRYR	BP1353	Chippendale Waye	359	0.22
Total Route Mileage - Back Direction			15637	9.71
			Metres	Miles