

MINI SERVICE SPECIFICATION

Route Number	N9
Terminus Points	Aldwych and Heathrow Airport, Terminal 5
Departing On Time	Departing on Time - No less than 82.00%
Minimum Operated Mileage Standard	No less than 99.00%

MINI SERVICE SPECIFICATION

- 1) SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS
- 4) OPERATIONAL CONSIDERATIONS

2) NOTES

Proposed Changes:

The following alterations (subject to consultation) are proposed for introduction:

- From September 2015 the weekend night frequencies on the Aldwych to Heathrow Airport, Terminal 5 leg are increased from every 20 minutes to every 15 minutes.
- The Aldwych to Hounslow Bus Station, London Road leg is withdrawn.
- **The first and last buses on Route No. N9 are re-timed to improve the day/night interface.**
- **Please identify the cost of the Nightly element of this service separately.**
- No other changes are proposed.

Full iBus Monitoring was introduced on all night routes with effect from 1 April 2014.

Operators are therefore advised that on contracts where there is a night service both the day and night elements will be incentivised from the commencement of the Route Agreement in accordance with clause 46 of Annex B Terms and Conditions, using the Minimum Performance Standard(s) specified in Part 1 of the ITT.

3) SCHEDULE REQUIREMENTS

3.1) FRIDAY NIGHTS/SATURDAY MORNINGS

Aldwych, St Marys Church to Heathrow Airport, Terminal 5		Heathrow Airport, Terminal 5 to Aldwych, West Arm	
First departure no later than 2400.		First departure no later than 2355.	
2355 - 0505	Every 15 minutes	2350 - 0530	Every 15 minutes
Last departure no earlier than 0520.		Last departure no earlier than 0525.	

Please identify the cost of the Nightly element of this service separately.

SATURDAY NIGHTS/SUNDAY MORNINGS

Aldwych, St Marys Church to Heathrow Airport, Terminal 5		Heathrow Airport, Terminal 5 to Aldwych, West Arm	
First departure no later than 2400.		First departure no later than 2355.	
2355 - 0655	Every 15 minutes	2350 - 0530	Every 15 minutes
Last departure no earlier than 0650.		Last departure no earlier than 0525.	

Please identify the cost of the Nightly element of this service separately.

FRIDAY NIGHTS/SATURDAY MORNINGS & SATURDAY NIGHTS/SUNDAY MORNINGS

Hounslow Bus Station, London Road to Heathrow Airport, Terminal 5	
0020 & 0040	Two journeys

Route No. N9 should be best separated with the short working journeys on Friday and Saturday night between Hounslow Bus Station, London Road to Heathrow Airport, Terminal 5.

4) OPERATIONAL CONSIDERATIONS

- 4.1) Route No. N9 should interwork with Route No. 9 to form a seamless 24 hour service between Aldwych and Hammersmith Bus Station in both directions.
- 4.2) Route No. N9 should be best separated with the short working journeys on Friday and Saturday night between Hounslow Bus Station, London Road to Heathrow Airport, Terminal 5.
- 4.3) Route nos. 9 & N9 can suffer from unpredictable traffic delays throughout the route at all times, particularly during peak periods.
- 4.4) London Underground (LU) propose to introduce the continuous operation of LU services from first train on Friday morning to last train on Sunday night i.e. for 67 hours over the weekend. This will be on the full length of the Victoria and Jubilee lines and parts of the Central, Northern and Piccadilly lines. Trains will operate every 10 minutes. The proposal is scheduled to start on Friday 18th September 2015. This is known as Night Tube. The introduction of Night Tube will have a significant impact on night bus demand.