

MINI SERVICE SPECIFICATION

Route Number	11 & N11
Terminus Points	Route No. 11: Fulham Broadway Station and Liverpool Street Station, Worship Street Route No. N11: Ealing Broadway, Haven Green and Liverpool Street Station, Worship Street.
Minimum Performance Standard - Route No. 11	Average Excess Wait Time - No more than 1.20 minutes
Extension Threshold - Route No. 11	Average Excess Wait Time Threshold - 1.10 minutes
Minimum Operated Mileage Standard - Route No. 11	No less than 98.00%
Departing On Time - Route No. N11	Departing on Time - No less than 82.00%
Minimum Operated Mileage Standard - Route No. N11	No less than 99.00%

Please supply details of resource and cost changes (in ITT Part 2B and Part 10 format) by Monday 24th October 2016

MINI SERVICE SPECIFICATION

- 1) MINI SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 4) ROUTE RECORD, IBUS MILEAGE & QSI POINTS

2) NOTES

The City of London and Crossrail have aspirations to close Liverpool Street permanently between Old Broad Street and Blomfield Street to all vehicles in order to maximise the amount of space for the forecast increase in pedestrian volume on Liverpool Street due to Crossrail.

Proposed Changes:

The following alterations (subject to consultation) are proposed for introduction:

- Route No. 11 is re-routed to operate between Fulham Broadway Station and Liverpool Street Station, Worship Street.
- Ex Fulham Broadway Station, Route No. 11 is re-routed from Threadneedle Street to Bishopsgate Street to terminate at Worship Street.
- Ex Liverpool Street Station, Route No. 11 will operate from Worship Street via Appold Street, Primrose Street and Bishopsgate to Threadneedle Street to re-join current line of routeing.
- Route No. N11 is re-routed to operate between Ealing Broadway Station and Liverpool Street Station, Worship Street.
- Ex Ealing Broadway Station, Route No. N11 is re-routed from Threadneedle Street to Bishopsgate Street to terminate at Worship Street.
- Ex Liverpool Street Station, Worship Street, Route No. N11 will operate from Worship Street via Appold Street, Primrose Street and Bishopsgate to Threadneedle Street to re-join normal line of routeing.
- The section of routeing between Bishopsgate and Sun Street Passage on Route No's 11 and N11 is withdrawn.
- **Please see Section 4 for a full list of streets traversed and standing arrangements.**
- **Please identify the cost of the Nightly element of this service separately.**
- **No other changes are proposed**

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Fulham Broadway Station and Liverpool Street Station, Worship Street			Liverpool Street Station, Worship Street and Fulham Broadway Station		
First departure no later than 0510.			First departure no later than 0515.		
0505 - 0540	Every 15 minutes		0510 - 0530	Every 15 minutes	
0541 - 0610	Every 10 minutes		0531 - 0600	Every 10 minutes	
0611 - 0725	Every 7-8 minutes (8 buses per hour)		0601 - 1850	Every 7-8 minutes (8 buses per hour)	
0726 - 0815	Every 6 minutes		1851 - 2340	Every 10 minutes	
0816 - 1855	Every 7-8 minutes (8 buses per hour)		2341 - 2400	Every 15 minutes	
1856 - 2355	Every 10 minutes				
2356 - 0015	Every 15 minutes				
Last departure no earlier than 0010.			Last departure no earlier than 2355.		
Pinchpoints					
Trafalgar Square, Charing Cross Station	0710 - 0810	8 minutes	Victoria Coach Station, Buckingham Palace Road	0700 - 0900	8 minutes
	0811 - 0900	6 minutes		1505 - 1635	8 minutes
	1505 - 1635	8 minutes			

3.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Fulham Broadway Station and Liverpool Street Station, Worship Street			Liverpool Street Station, Worship Street and Fulham Broadway Station		
First departure no later than 0510.			First departure no later than 0515.		
0505 - 0710	Every 15 minutes		0510 - 0700	Every 15 minutes	
0711 - 0810	Every 12 minutes		0701 - 0800	Every 12 minutes	
0811 - 0850	Every 10 minutes		0801 - 0820	Every 10 minutes	
0851 - 1805	Every 7-8 minutes (8 buses per hour)		0821 - 1750	Every 7-8 minutes (8 buses per hour)	
1806 - 2355	Every 10 minutes		1751 - 2340	Every 10 minutes	
2356 - 0015	Every 15 minutes		2341 - 2400	Every 15 minutes	
Last departure no earlier than 0010.			Last departure no earlier than 2355.		
Pinchpoints					
Trafalgar Square, Charing Cross Station	0925 - 1110	8 minutes	Victoria Coach Station, Buckingham Palace Road	0845 - 1100	8 minutes

3) SCHEDULE REQUIREMENTS & PINCHPOINTS - continued

3.3) SUNDAY AND PUBLIC HOLIDAYS (EXCEPT GOOD FRIDAY AND CHRISTMAS DAY) SCHEDULE REQUIREMENTS & PINCHPOINTS

Fulham Broadway Station and Liverpool Street Station, Worship Street			Liverpool Street Station, Worship Street and Fulham Broadway Station		
First departure no later than 0510.			First departure no later than 0515.		
0505 - 0840	Every 15 minutes		0510 - 0830	Every 15 minutes	
0841 - 0905	Every 12 minutes		0831 - 0920	Every 12 minutes	
0906 - 2355	Every 10 minutes		0921 - 2340	Every 10 minutes	
2356 - 0015	Every 15 minutes		2341 - 2400	Every 15 minutes	
Last departure no earlier than 0010.			Last departure no earlier than 2355.		
Pinchpoints					
Trafalgar Square, Charing Cross Station	0945 - 1135	10 minutes	Victoria Coach Station, Buckingham Palace Road	0945 - 1135	10 minutes

Please identify the cost of the Boxing Day element of this service separately.

3.4) NIGHTLY

Ealing Broadway Station and Liverpool Street Station, Worship Street		Liverpool Street Station, Worship Street and Ealing Broadway, Haven Green	
First departure no later than 2345.		First departure no later than 0020.	
2340 - 0420	Every 30 minutes	0015 - 0455	Every 30 minutes
Last departure no earlier than 0415.		Last departure no earlier than 0450.	

Please identify the cost of the Nightly element of this service separately.

4) ROUTE RECORD, IBUS MILEAGE & QSI POINTS

4.1) ROUTE RECORD
As per Busnet printout.

4.2) IBUS MILEAGE & QSI POINTS
As per current print out.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 11: Fulham Broadway - Liverpool Street Station, Worship Street

Date of Structural Change: 21 January 2017.

Date of Service Change: 21 January 2017.

Reason for Issue: Rerouted via Threadneedle Street and Bishopsgate to stand at Worship Street.

STREETS TRAVERSED

Towards Liverpool Street Station, Worship Street: Harwood Road, New Kings Road, King's Road, Sloane Square, Lower Sloane Street, Pimlico Road, Buckingham Palace Road, Grosvenor Gardens, Lower Grosvenor Place, Bressenden Place, Victoria Street, Broad Sanctuary, Parliament Square, Parliament Street, Whitehall, Charing Cross, Trafalgar Square (South Side), Strand, Aldwych, Strand, Fleet Street, Ludgate Circus, Ludgate Hill, St Paul's Churchyard, Cannon Street, Queen Victoria Street, Mansion House Street, Threadneedle Street, Bishopsgate, Primrose Street, Appold Street, Worship Street.

Towards Fulham Broadway: Bishopsgate, Threadneedle Street, Mansion House Street, Queen Victoria Street, Cannon Street, St Paul's Churchyard, Ludgate Hill, Ludgate Circus, Fleet Street, Strand, Charing Cross, Whitehall, Parliament Street, Parliament Square, Broad Sanctuary, Victoria Street, Buckingham Palace Road, Pimlico Road, Lower Sloane Street, Sloane Square, King's Road, New Kings Road, Harwood Road.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

WEST BROMPTON, EMPRESS STATE BUILDING

Private stand for four buses in two marked bays on east side of forecourt of Empress State Building.

Buses proceed from Harwood Road via Fulham Broadway, Fulham Road, North End Road, Lillie Road and Empress State Building Forecourt to stand, departing via Empress State Building Forecourt, Lillie Road, North End Road, Fulham Road and Fulham Broadway to Harwood Road. Set down in Harwood Road, at Stop H (3649 - Fulham Town Hall, Last Stop on LOR: 11297 - Edith Grove / Worlds End) and pick up in Harwood Road, at Stop R (1456 - Fulham Town Hall, First Stop on LOR: 1462 - Tyrawley Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 3 buses on Route 11 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Fulham Broadway.
OTHER INFORMATION:	LBSL toilet facilities available 24 hours a day.

FULHAM BROADWAY, VANSTON PLACE

Public stand for three buses on the offside of Vanston Place, opposite The Samuel Lewis Partnership buildings commencing 30 metres from the junction of Fulham Road and extending 30 metres north.

Buses proceed from Harwood Road via Fulham Broadway, Jerdan Place and Vanston Place to stand, departing via Vanston Place and Fulham Broadway to Harwood Road. Set down in Harwood Road, at Stop H (3649 - Fulham Town Hall, Last Stop on LOR: 11297 - Edith Grove / Worlds End) and pick up in Harwood Road, at Stop R (1456 - Fulham Town Hall, First Stop on LOR: 1462 - Tyrawley Road).

AVAILABILITY:	Available from 07:00 until 20:00 only. Buses on Route 11 must not use this stand outside these times.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 11 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Fulham Broadway.
OTHER INFORMATION:	THIS STAND CAN BE USED MONDAY-SATURDAY (EXCEPT BANK HOLIDAYS) AT THE ABOVE TIMES ONLY. AT ALL OTHER TIMES, BUSES MUST USE THE STAND AT WEST BROMPTON, EMPRESS STATE BUILDING. No toilet facilities available at present.

CHELSEA, KINGS ROAD (from LIVERPOOL STREET STATION, WORSHIP STREET)

Public stand for two buses on south side of Kings Road, commencing outside No.421 and extending 20 metres east.

Buses proceed from King's Road direct to stand, departing via King's Road, Hobury Street, Lamont Road and Shalcomb Street to King's Road. Set down in King's Road Stand, at stop QZ (29615 - Chelsea Worlds End, Last Stop on LOR: 1446 - Beaufort Street) and pick up in King's Road, at stop QH (11296 - Hobury Street / Worlds End, First Stop on LOR: 11296 - Hobury Street / Worlds End).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Chelsea, World's End.

SLOANE SQUARE, LOWER SLOANE ST. (from LIVERPOOL STREET STATION, WORSHIP STREET)

Buses proceed from Lower Sloane Street via Sloane Square departing to Lower Sloane Street. Set down in Lower Sloane Street, at Stop K (893 - Sloane Square Station <>, Last Stop on LOR: 893 - Sloane Square Station <>) and pick up in Lower Sloane Street, at Stop M (R0098 - Sloane Square Station<> / Lower Sloane St, First Stop on LOR: R0098 - Sloane Square Station<> / Lower Sloane St).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Sloane Square.

VICTORIA COACH STATION

From Fulham Broadway.

Buses proceed from Buckingham Palace Road via Elizabeth Street, Elizabeth Bridge, Bulleid Way and Eccleston Bridge departing to Buckingham Palace Road. Set down in Buckingham Palace Road, at Stop W (7820 - Victoria Coach Station, Last Stop on LOR: 7820 - Victoria Coach Station) and pick up in Buckingham Palace Road, at Stop V (7819 - Victoria Coach Station, First Stop on LOR: 7819 - Victoria Coach Station).

From Liverpool Street Station, Worship Street.

Buses proceed from . departing to . Set down {Not Specified} and pick up {Not Specified}.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Victoria, Coach Station.

VICTORIA, VAUXHALL BRIDGE ROAD

Public stand for five buses on west side of Vauxhall Bridge Road commencing at the steps to the rear entrance of Parnell House.

From Fulham Broadway.

Buses proceed from Terminus Place via Wilton Road and Vauxhall Bridge Road to stand, departing via Vauxhall Bridge Road, Neathouse Place and Wilton Road to Victoria Street. Set down in Terminus Place, at Stop E (35314 - Victoria Station <>#, Last Stop on LOR: 35312 - Eccleston Bridge) and pick up in Victoria Street, at Stop G (37303 - Victoria Station <>#, First Stop on LOR: 37303 - Victoria Station <>#).

From Liverpool Street Station, Worship Street.

Buses proceed from Victoria Street via Buckingham Palace Road, Terminus Place, Wilton Road and Vauxhall Bridge Road to stand, departing via Vauxhall Bridge Road, Neathouse Place, Wilton Road, Victoria Street and Buckingham Palace Road to Terminus Place. Set down in Victoria Street, at Stop G (37303 - Victoria Station <>#, Last Stop on LOR: 37303 - Victoria Station <>#) and pick up in Terminus Place, at Stop E (35314 - Victoria Station <>#, First Stop on LOR: 14973 - Westminster Cathedral).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Victoria.

WESTMINSTER, GREAT SMITH STREET (from Fulham Broadway)

Buses proceed from Victoria Street via Broad Sanctuary, Parliament Square (West And North And East And South Sides) and Broad Sanctuary departing to Victoria Street. Set down in Victoria Street, at Stop R (20179 - Westminster Abbey, Last Stop on LOR: 20179 - Westminster Abbey) and pick up in Victoria Street, at Stop V (128 - Great Smith Street / Westminster Abbey, First Stop on LOR: 128 - Great Smith Street / Westminster Abbey).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Parliament Square.

TRAFALGAR SQUARE (from Fulham Broadway)

Buses proceed from Whitehall via Charing Cross, Trafalgar Square (South Side) and Charing Cross departing to Whitehall. Set down in Whitehall, at Alighting Point (7867 - Horse Guards Parade, Last Stop on LOR: 7867 - Horse Guards Parade) and pick up in Whitehall, Stop N (152 - Whitehall / Trafalgar Square, First Stop on LOR: 152 - Whitehall / Trafalgar Square).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Whitehall, Horse Guards.

ALDWYCH, EAST ARM (from Fulham Broadway)

Public offside stand for 6 buses on south side of Aldwych (east arm) commencing 10 metres west of Melbourne Place and extending 67 metres west. Overflow public stand for 3 buses on south side of Strand commencing 10 metres east of Surrey Street and extending 36 metres east.

Buses proceed from Aldwych direct to stand, departing via Aldwych to Strand. Set down in Aldwych, at Stop D (14628 - Aldwych, Last Stop on LOR: 14628 - Aldwych) and pick up in Strand, at Stop R (34323 - Aldwych / Somerset House, First Stop on LOR: 34323 - Aldwych / Somerset House).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Aldwych.

LUDGATE CIRCUS (from Fulham Broadway)

Buses proceed from Fleet Street via Ludgate Circus, New Bridge Street, Blackfriars Bridge, Turn Through Central Island, Blackfriars Bridge, New Bridge Street and Ludgate Circus departing to Fleet Street. Set down in Fleet Street, at stop E (969 - Ludgate Circus, Last Stop on LOR: 969 - Ludgate Circus) and pick up in Fleet Street, at stop H (202 - Shoe Lane, First Stop on LOR: 202 - Shoe Lane).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Ludgate Circus.

MANSION HOUSE STATION (from Fulham Broadway)

Buses proceed from St Paul's Churchyard via Cannon Street, New Change, Cheapside, Newgate Street, King Edward Street, Angel Street, St Martin's Le Grand, Cheapside and New Change departing to Cannon Street. Set down in St Paul's Churchyard, at stop SK (8601 - St Paul's Cathedral, Last Stop on LOR: 8601 - St Paul's Cathedral) and pick up in Cannon Street, at stop SH (1152 - St Paul's Churchyard, First Stop on LOR: 1152 - St Paul's Churchyard).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Mansion House.

LIVERPOOL STREET STATION, WORSHIP STREET NORTH SIDE

Public stand for three buses on route 42 on north side of Worship Street commencing 28 metres east of a point opposite l/s no.15 and extending 31 metres west.

Buses proceed from Appold Street via Worship Street to stand, departing via Worship Street and Norton Folgate to Bishopsgate. Set down in Appold Street, at stop AP (BP3491 - Appold Street, Last Stop on LOR: BP1575 - Wormwood Street) and pick up in Bishopsgate, at stop C (2113 - Primrose Street, First Stop on LOR: 8596 - Bank Station <> / Queen Victoria Street).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 3 buses on Route 11 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Liverpool Street.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE N11: Ealing Broadway - Liverpool Street Station, Worship Street

Date of Structural Change: 28 January 2017.

Date of Service Change: 28 January 2017.

Reason for Issue: Rerouted via Threadneedle Street and Bishopsgate to stand at Worship Street.

STREETS TRAVERSED

Towards Liverpool Street Station, Worship Street: The Broadway, New Broadway, Uxbridge Road, Northfield Avenue, Little Ealing Lane, Pope's Lane, Gunnersbury Lane, Acton High Street, Acton Lane, Salisbury Street, Winchester Street, Acton Lane, Southfield Road, The Avenue, Turnham Green Terrace, Chiswick High Road, King Street, Studland Street, Glenthorne Road, Beadon Road, Hammersmith Broadway, Hammersmith Bus Station Northern Entrance Ramp, Hammersmith Bus Station High Level, Fulham Palace Road, Lillie Road, Munster Road, Dawes Road, North End Road, Fulham Road, Fulham Broadway, Harwood Road, New Kings Road, King's Road, Sloane Square, Lower Sloane Street, Pimlico Road, Buckingham Palace Road, Grosvenor Gardens, Lower Grosvenor Place, Bressenden Place, Victoria Street, Broad Sanctuary, Parliament Square, Parliament Street, Whitehall, Charing Cross, Trafalgar Square (South Side), Strand, Aldwych, Strand, Fleet Street, Ludgate Circus, Ludgate Hill, St Paul's Churchyard, Cannon Street, Queen Victoria Street, Mansion House Street, Threadneedle Street, Bishopsgate, Primrose Street, Appold Street.

Towards Ealing Broadway: Bishopsgate, Threadneedle Street, Mansion House Street, Queen Victoria Street, Cannon Street, St Paul's Churchyard, Ludgate Hill, Ludgate Circus, Fleet Street, Strand, Charing Cross, Whitehall, Parliament Street, Parliament Square, Broad Sanctuary, Victoria Street, Buckingham Palace Road, Pimlico Road, Lower Sloane Street, Sloane Square, King's Road, New Kings Road, Harwood Road, Fulham Broadway, Fulham Road, North End Road, Dawes Road, Munster Road, Lillie Road, Fulham Palace Road, Hammersmith Bus Station High Level, Talgarth Road, Queen Caroline Street, King Street, Chiswick High Road, Turnham Green Terrace, The Avenue, Southfield Road, Acton Lane, Winchester Street, Acton High Street, Gunnersbury Lane, Pope's Lane, Little Ealing Lane, Northfield Avenue, Uxbridge Road, New Broadway, Spring Bridge Road, Haven Green (West Side), Haven Green (North Side), Haven Green (East Side).

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

EALING BROADWAY, HAVEN GREEN, STAND X2

Public stand for 1 bus at Alighting Point X2 on east side of Haven Green outside No. 38 The Parade.

Buses proceed from Haven Green (East Side) direct to stand, departing via Haven Green (East Side) and Unnamed Road to The Broadway. Set down in Haven Green (east Side), at Stop A (BP1008 - Ealing Broadway Station <> # / Haven Green, Last Stop on LOR: BP1008 - Ealing Broadway Station <> # / Haven Green) and pick up in The Broadway, at Stop F (19280 - Ealing Broadway Station <> #, First Stop on LOR: 19280 - Ealing Broadway Station <> #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Ealing Broadway.

NORTHFIELDS (from LIVERPOOL STREET STATION, WORSHIP STREET)

Buses proceed from departing to . Set down {Not Specified} and pick up {Not Specified}.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Northfields.

ACTON, HORN LANE, EAST SIDE (from LIVERPOOL STREET STATION, WORSHIP STREET)

Public stand for three buses on the offside of Horn Lane, east side, commencing in line with the entrance to Oakham House, and extending 35 metres south.

Additional overflow stand for one bus available on west side of Horn Lane forward of bus stop R0461.

Buses proceed from Acton High Street via Market Place and Horn Lane to stand, departing via Horn Lane and Steyne Road to Acton High Street. Set down in Acton High Street, at Stop E (17303 - Acton Market Place, Last Stop on LOR: 3044 - Acton Old Town Hall) and pick up in Acton High Street, at Stop D (R0742 - King Street, First Stop on LOR: R0742 - King Street).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Acton, High Street.

HAMMERSMITH BUS STATION, UPPER LEVEL

From Ealing Broadway.

Buses proceed from Hammersmith Bus Station High Level departing to Hammersmith Bus Station High Level. Set down in Hammersmith Bus Station High Level, at Stop Z1 (R0874 - Hammersmith Bus Station, Last Stop on LOR: 29966 - Hammersmith Stn / H'smith & City Line<>) and pick up in Hammersmith Bus Station High Level, at Stop B (R0876 - Hammersmith Bus Station, First Stop on LOR: R0876 - Hammersmith Bus Station).

From Liverpool Street Station, Worship Street.

Buses proceed from Hammersmith Bus Station High Level departing to Hammersmith Bus Station High Level. Set down in Hammersmith Bus Station High Level, at Stop E (R0879 - Hammersmith Bus Station, Last Stop on LOR: R0876 - Hammersmith Bus Station) and pick up in Hammersmith Bus Station High Level, at Stop C (R0877 - Hammersmith Bus Station, First Stop on LOR: R0877 - Hammersmith Bus Station).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Hammersmith.

CHELSEA, BEAUFORT STREET (from LIVERPOOL STREET STATION, WORSHIP STREET)

Public stand for two buses on south side of Kings Road, commencing outside No.421 and extending 20 metres east.

Buses proceed from King's Road direct to stand, departing via King's Road, Hobury Street, Lamont Road and Shalcomb Street to King's Road. Set down in King's Road, at Stop QN (1446 - Beaufort Street, Last Stop on LOR: 1446 - Beaufort Street) and pick up in King's Road, at Stop QH (11296 - Hobury Street / Worlds End, First Stop on LOR: 11296 - Hobury Street / Worlds End).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Chelsea, World's End.

TRAFALGAR SQUARE (from Ealing Broadway)

Buses proceed from Whitehall via Charing Cross, Trafalgar Square (South Side) and Charing Cross departing to Whitehall. Set down in Whitehall, at Alighting Point (7867 - Horse Guards Parade, Last Stop on LOR: 7867 - Horse Guards Parade) and pick up in Whitehall, at Stop N (152 - Whitehall / Trafalgar Square, First Stop on LOR: 152 - Whitehall / Trafalgar Square).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Whitehall, Horse Guards.

ALDWYCH, EAST ARM (from Ealing Broadway)

Public offside stand for 6 buses on south side of Aldwych (east arm) commencing 10 metres west of Melbourne Place and extending 67 metres west. Overflow public stand for 3 buses on south side of Strand commencing 10 metres east of Surrey Street and extending 36 metres east.

Buses proceed from Aldwych direct to stand, departing via Aldwych to Strand. Set down in Aldwych, at Stop D (14628 - Aldwych, Last Stop on LOR: 14628 - Aldwych) and pick up in Strand, at Stop R (34323 - Aldwych / Somerset House, First Stop on LOR: 34323 - Aldwych / Somerset House).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Aldwych.

LUDGATE CIRCUS (from Ealing Broadway)

Buses proceed from Fleet Street via Ludgate Circus, New Bridge Street, Blackfriars Bridge, Turn Through Central Island, Blackfriars Bridge, New Bridge Street and Ludgate Circus departing to Fleet Street. Set down in Fleet Street, at stop E (969 - Ludgate Circus, Last Stop on LOR: 969 - Ludgate Circus) and pick up in Fleet Street, at stop H (202 - Shoe Lane, First Stop on LOR: 202 - Shoe Lane).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Ludgate Circus.

LIVERPOOL STREET STATION, WORSHIP STREET NORTH SIDE

Public stand for three buses on route 42 on north side of Worship Street commencing 28 metres east of a point opposite l/s no.15 and extending 31 metres west.

Buses proceed from Appold Street via Worship Street to stand, departing via Worship Street and Norton Folgate to Bishopsgate. Set down in Appold Street, at stop AP (BP3491 - Appold Street, Last Stop on LOR: BP1575 - Wormwood Street) and pick up in Bishopsgate, at stop C (2113 - Primrose Street, First Stop on LOR: 8596 - Bank Station <> / Queen Victoria Street).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 3 buses on Route N11 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Liverpool Street.

Transport for London - QSI Points and Live Mileage List

Route 11 Reason for
Service change 38386 Re-issue
Date 31/10/2015

QSI Points are highlighted

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
FULHBY	1456	Fulham Town Hall	0	0.00
	1462	Tyrawley Road	251	0.16
	11263	Rumbold Road	322	0.20
	1808	Worlds End Health Centre	383	0.24
	37444	Edith Grove / Worlds End	205	0.13
	11296	Hobury Street / Worlds End	238	0.15
CHELBF	1448	Beaufort Street	298	0.19
	35905	Old Church Street	223	0.14
	11294	Carlisle Square	223	0.14
	1573	Chelsea Old Town Hall	286	0.18
	1824	Markham Street	198	0.12
	11291	Duke Of York Square	350	0.22
	20968	Cadogan Gardens / Sloane Square	209	0.13
SLSQLS	R0098	Sloane Square Station / Lower Sloane St	351	0.22
	9418	Chelsea Bridge Road	318	0.20
	35311	Ebury Bridge Road	310	0.19
VCCSBP	7820	Victoria Coach Station	270	0.17
	35312	Eccleston Bridge	176	0.11
VCSNBP	BP5458	Victoria Station / Grosvenor Gardens	360	0.22
	14973	Westminster Cathedral	850	0.53
	20434	Westminster City Hall	241	0.15
	7863	New Scotland Yard	147	0.09
	20179	Westminster Abbey	293	0.18
WMINPS	996	Westminster Station / Parliament Square	520	0.32
	7867	Horse Guards Parade	250	0.16
TFSQCC	BP3506	Trafalgar Square / Charing Cross Stn	572	0.36
	7853	Southampton Street / Covent Garden	369	0.23
	14628	Aldwych	341	0.21
	1853	The Royal Courts Of Justice	380	0.24
	3177	Fetter Lane	389	0.24
LUDGCS	969	Ludgate Circus	238	0.15
	14501	Ludgate Hill / Old Bailey	240	0.15
	8601	St Paul's Cathedral	315	0.20
BANKSNQ	8551	Mansion House Station	199	0.12
	4770	Bank Station / Queen Victoria Street	505	0.31
	8606	Bank Station / Threadneedle Street	289	0.18
LVSTBG	8607	Old Broad Street	190	0.12
	BP1575	Wormwood Street	305	0.19
	768	Liverpool Street Station	212	0.13
LVSTAS	2114	Primrose Street	304	0.19
	BP3491	Appold Street	341	0.21
TOTAL ROUTE MILEAGE - OUT DIRECTION			12461 metres	7.74 miles

Mileage in bold red font is a planning estimate & not an ibus calculation

Rerouted to terminate at Worship Street

New Contract Awarded

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
LVSTWS	BP3492	Worship Street		
	2113	Primrose Street	282	0.18
	2116	Liverpool Street Station	229	0.14
	BP1576	Wormwood Street	297	0.18
BANKSNQ	8608	Old Broad Street	326	0.20
	8596	Bank Station / Queen Victoria Street	411	0.26
	1152	St Paul's Churchyard	425	0.26
	8602	St Paul's Cathedral	193	0.12
LUDGCS	8581	City Thameslink Stn / Ludgate Circus	289	0.18
	202	Shoe Lane	222	0.14
AWCHSM	8570	Fetter Lane	117	0.07
	3178	Chancery Lane	149	0.09
	20462	The Royal Courts Of Justice	245	0.15
	34323	Aldwych / Somerset House	226	0.14
	14627	Savoy Street	318	0.20
	7852	Bedford Street	229	0.14
TFSQCC	146	Trafalgar Square / Charing Cross Stn	273	0.17
	152	Whitehall / Trafalgar Square	240	0.15
	R0470	Horse Guards Parade	234	0.15
WMINPS	BP5568	Westminster Station / Parliament Square	210	0.13
	128	Great Smith Street / Westminster Abbey	662	0.41
	7864	New Scotland Yard	262	0.16
	20472	Westminster City Hall	212	0.13
VCSNVS	7861	Westminster Cathedral / Victoria Station	257	0.16
	37303	Victoria Station	205	0.13
VCCSBP	7819	Victoria Coach Station	589	0.37
	9395	Pimlico Road / Ebury Bridge Road	328	0.20
	9417	Royal Hospital Road	380	0.24
SLSQLS	893	Sloane Square Station	189	0.12
	36881	Duke Of York Square	346	0.21
	25136	Walpole Street	161	0.10
	11292	Markham Street	221	0.14
	11293	Chelsea Old Town Hall	226	0.14
	11295	Carlisle Square	312	0.19
CHELBF	1446	Beaufort Street	328	0.20
	11297	Edith Grove / Worlds End	408	0.25
	1809	Worlds End Health Centre	435	0.27
	11264	Rumbold Road	349	0.22
	1461	Tyrawley Road	332	0.21
FULHBY	3649	Fulham Town Hall	298	0.19
TOTAL ROUTE MILEAGE - BACK DIRECTION			11415 metres	7.10 miles

Transport for London - QSI Points and Live Mileage List

v2.0 - Mileage directly imported from Caesar

Rerouted to terminate at Worship Street

Route: N11

Service change: 38693

Date: 31/10/2015

QSI Points are highlighted

Reason for Issue

New Contract Awarded

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
EALBSN	19280	Ealing Broadway Station		
	18849	Ealing Town Hall	473	0.29
	BP1361	St Leonards Road	334	0.21
	33864	Dane Road	289	0.18
	18464	Dean Gardens /Mattock Lane	338	0.21
	BP3542	Sherwood Close	320	0.20
	15353	Hessel Road	247	0.15
	R0458	Graham Avenue	289	0.18
	14093	Northfields Station	527	0.33
	15356	Julien Road	130	0.08
NFLDSN	15358	South Ealing Road	560	0.35
	15361	Lionel Road North	546	0.34
	14692	Knights Avenue	403	0.25
	17288	Gunnersbury Park	434	0.27
	15364	Gunnersbury Avenue	336	0.21
	33852	Acton Town Station	383	0.24
	15366	Hillcrest Road	272	0.17
	2037	Acton Fire Station	202	0.13
	R0742	King Street	361	0.22
	3043	Acton Old Town Hall	373	0.23
ACTNHS	20819	Petersfield Road	443	0.28
	15370	Wilkinson Way	288	0.18
	17350	St Peter's Church	247	0.15
	15372	Rugby Road	230	0.14
	15374	Blandford Road	287	0.18
	15375	Bedford Road	311	0.19
	11761	Turnham Green Station	226	0.14
	20294	Chardin Road	225	0.14
	29149	Chiswick Lane	209	0.13
	1037	Stamford Brook Bus Garage	266	0.17
HAMMBU	29874	Goldhawk Road / Young's Corner	178	0.11
	6148	Ravenscourt Park	478	0.30
	6146	Ravenscourt Park Station	172	0.11
	6144	Dalling Road	133	0.08
	BP3195	Lamington Street	428	0.27
	20412	Ifley Road	136	0.08
	29966	Hammersmith Stn / H'smith & City Line	352	0.22
	R0877	Hammersmith Bus Station	293	0.18
	33000	Hammersmith Broadway	113	0.07
	8886	Charing Cross Hospital	466	0.29
CHAXHP	401	Greyhound Road	173	0.11
	4655	Bothwell Street	360	0.22
	11249	Munster Road / Fulham Cross	347	0.22
	11247	Hannell Road	148	0.09
	11245	Sherbrooke Road	387	0.24
	11243	Schorolds Road	229	0.14
	1459	North End Road	214	0.13
	9327	Fulham Broadway	243	0.15
	1456	Fulham Town Hall	286	0.18
	1462	Tyrawley Road	251	0.16
FULHBY	11263	Rumbold Road	322	0.20
	1808	Worlds End Health Centre	383	0.24
	37444	Edith Grove / Worlds End	205	0.13
	11296	Hobury Street / Worlds End	238	0.15
	1448	Beaufort Street	298	0.19
	35905	Old Church Street	223	0.14
	11294	Carlyle Square	223	0.14
	1573	Chelsea Old Town Hall	286	0.18
	1824	Markham Street	198	0.12
	11291	Duke Of York Square	350	0.22
SLSQLS	20968	Cadogan Gardens / Sloane Square	209	0.13
	R0098	Sloane Square Station / Lower Sloane St	351	0.22
	9418	Chelsea Bridge Road	318	0.20
	35311	Ebury Bridge Road	310	0.19
	7820	Victoria Coach Station	270	0.17
	35312	Eccleston Bridge	176	0.11
	BP5458	Victoria Station / Grosvenor Gardens	360	0.22
	14973	Westminster Cathedral	850	0.53
	20434	Westminster City Hall	241	0.15
	7863	New Scotland Yard	147	0.09
WMINPS	20179	Westminster Abbey	293	0.18
	996	Westminster Station / Parliament Square	520	0.32
	7867	Horse Guards Parade	250	0.16
	BP3506	Trafalgar Square / Charing Cross Stn	572	0.36
	7853	Southampton Street / Covent Garden	369	0.23
	14628	Aldwych	341	0.21
	1853	The Royal Courts Of Justice	380	0.24
	3177	Fetter Lane	389	0.24
	969	Ludgate Circus	238	0.15
	14501	Ludgate Hill / Old Bailey	240	0.15
LUDGCS	8601	St Paul's Cathedral	315	0.20
	8551	Mansion House Station	199	0.12
	4770	Bank Station / Queen Victoria Street	505	0.31
	8606	Bank Station / Threadneedle Street	289	0.16
	8607	Old Broad Street	190	0.12
	BP1575	Wormwood Street	305	0.19
	768	Liverpool Street Station	212	0.13
	2114	Primrose Street	304	0.19
	BP3491	Appold Street	341	0.21

Total Route Mileage - Out Direction	27146	16.84
	Metres	Miles

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
LVSTWS	BP3492	Worship Street		
	2113	Primrose Street	282	0.18
	LVSTBG	Liverpool Street Station	229	0.14
	BP1576	Wormwood Street	297	0.18
	8608	Old Broad Street	326	0.20
	BANKSNQ	Bank Station / Queen Victoria Street	411	0.26
	1152	St Paul's Churchyard	425	0.26
	8602	St Paul's Cathedral	193	0.12
	8581	City Thameslink Stn / Ludgate Circus	289	0.18
	202	Shoe Lane	222	0.14
AWCHSM	8570	Fetter Lane	117	0.07
	3178	Chancery Lane	149	0.09
	20462	The Royal Courts Of Justice	245	0.15
	34323	Aldwych / Somerset House	226	0.14
	14627	Savoy Street	318	0.20
	7852	Bedford Street	229	0.14
	146	Trafalgar Square / Charing Cross Stn	273	0.17
	152	Whitehall / Trafalgar Square	240	0.15
	R0470	Horse Guards Parade	234	0.15
	BP5568	Westminster Station / Parliament Square	210	0.13
WMINPS	128	Great Smith Street / Westminster Abbey	662	0.41
	7864	New Scotland Yard	262	0.16
	20472	Westminster City Hall	212	0.13
	7861	Westminster Cathedral / Victoria Station	257	0.16
	37303	Victoria Station	205	0.13
	VCCSBP	Victoria Coach Station	589	0.37
	9395	Pimlico Road / Ebury Bridge Road	328	0.20
	9417	Royal Hospital Road	380	0.24
	893	Sloane Square Station	189	0.12
	36881	Duke Of York Square	346	0.21
SLSQLS	25136	Walpole Street	161	0.10
	11292	Markham Street	221	0.14
	11293	Chelsea Old Town Hall	226	0.14
	11295	Carlyle Square	312	0.19
	1446	Beaufort Street	328	0.20
	11297	Edith Grove / Worlds End	408	0.25
	1809	Worlds End Health Centre	435	0.27
	11264	Rumbold Road	349	0.22
	1461	Tyrawley Road	332	0.21
	3649	Fulham Town Hall	298	0.19
FULHBY	9328	Fulham Broadway	251	0.16
	1460	North End Road	309	0.19
	11244	Schorolds Road	217	0.13
	11246	Sherbrooke Road	287	0.18
	11248	Munster Road	297	0.18
	11242	Fulham Cross	275	0.17
	400	Greyhound Road	388	0.24
	CHAXHP	Charing Cross Hospital	362	0.22
	33001	Hammersmith Broadway	330	0.21
	R0876	Hammersmith Bus Station	415	0.26
HAMMBU	51781	Kings Mall Shopping Centre	497	0.31
	24779	Hammersmith Town Hall	392	0.24
	BP1501	Ravenscourt Park Station	210	0.13
	6149	Ravenscourt Park	329	0.20
	174	Goldhawk Road	256	0.16
	1038	Stamford Brook Bus Garage	381	0.24
	6153	Chiswick Lane	277	0.17
	11760	Turnham Green Station	346	0.21
	15376	Bedford Road	231	0.14
	15373	Marlborough Crescent	247	0.15
TURNNS	15371	Rugby Road	345	0.21
	17349	St Peter's Church	345	0.21
	15369	Wilkinson Way	240	0.15
	20818	Meon Road	281	0.17
	15368	Acton Old Town Hall	214	0.13
	3044	Acton Old Town Hall	112	0.07
	2038	Steyne Road	375	0.23
	15365	Mill Hill Road	465	0.29
	33851	Acton Town Station	419	0.26
	15363	Gunnersbury Avenue	285	0.18
ACTNHS	17289	Gunnersbury Park	332	0.21
	15362	Knights Avenue	435	0.27
	15360	Lionel Road North	452	0.28
	15359	South Ealing Road	380	0.24
	15357	Julien Road	588	0.37
	14092	Northfields Station	259	0.16
	15354	Graham Avenue	492	0.31
	15352	Hessel Road	250	0.16
	BP3543	Sherwood Close	250	0.16
	15351	Dean Gardens / Mattock Lane	330	0.21
NFLDSN	33863	Dane Road	310	0.19
	3062	St Leonards Road	226	0.14
	BP5620	Bond Street	427	0.27
	EALBHGA	Ealing Broadway Station / Haven Green	721	0.45
	BP1008			

Total Route Mileage - Back Direction	26245	16.31
	Metres	Miles

Mileage in bold red font is a planning estimate & not an ibus calculation