

MINI SERVICE SPECIFICATION

Route Number	24 & N24
Terminus Points	Pimlico, Grosvenor Road to Hampstead Heath, South End Green
Minimum Performance Standard	Average Excess Wait Time - No more than 1.30 minutes
Extension Threshold	Average Excess Wait Time Threshold - 1.15 minutes
Minimum Operated Mileage Standard	No less than 98.00%

Please supply details of resource and cost changes (in ITT Part 2B and Part 10 format) by **Monday 17th October 2016**.

MINI SERVICE SPECIFICATION

- 1) ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 4) OPERATIONAL CONSIDERATIONS

2) NOTES

Proposed Changes:

The following alterations (subject to consultation) are proposed for introduction:

- Mondays to Saturdays daytime frequencies are reduced from every 6 minutes to every 7-8 minutes (8 buses per hour).
- **No other changes are proposed**
- **No changes are proposed to Route No. N24**

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Pimlico, Grosvenor Road to Hampstead Heath, South End Green			Hampstead Heath, South End Green to Pimlico, Grosvenor Road		
First departure no later than 0530.			First departure no later than 0445.		
0525 - 0645	Every 15 minutes		0440 - 0530	Every 15 minutes	
0646 - 0715	Every 10 minutes		0531 - 0600	Every 10 minutes	
0716 - 2100	Every 7-8 minutes (8 buses per hour)		0601 - 2000	Every 7-8 minutes (8 buses per hour)	
2101 - 2400	Every 10 minutes		2001 - 2300	Every 10 minutes	
0001 - 0105	Every 15 minutes		2301 - 0020	Every 15 minutes	
Last departure no earlier than 0100.			Last departure no earlier than 0015.		
Pinchpoints					
Warren Street Station	0710 - 0750	10 minutes	Trafalgar Square, East Side	0715 - 0900	8 minutes
	0751 - 0905	8 minutes			
	1505 - 1630	8 minutes		1500 - 1635	8 minutes

3.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Pimlico, Grosvenor Road to Hampstead Heath, South End Green			Hampstead Heath, South End Green to Pimlico, Grosvenor Road		
First departure no later than 0530.			First departure no later than 0445.		
0525 - 0715	Every 15 minutes		0440 - 0630	Every 15 minutes	
0716 - 0750	Every 12 minutes		0631 - 0710	Every 12 minutes	
0751 - 0850	Every 10 minutes		0711 - 0800	Every 10 minutes	
0851 - 2000	Every 7-8 minutes (8 buses per hour)		0801 - 1900	Every 7-8 minutes (8 buses per hour)	
2001 - 2400	Every 10 minutes		1901 - 2300	Every 10 minutes	
0001 - 0105	Every 15 minutes		2301 - 0020	Every 15 minutes	
Last departure no earlier than 0100.			Last departure no earlier than 0015.		
Pinchpoints					
Warren Street Station	0930 - 1105	8 minutes	Trafalgar Square, East Side	0935 - 1100	8 minutes

4) OPERATIONAL CONSIDERATIONS

- 4.1) Route No. N24 should interwork with Route No. 24 to form a seamless 24 hour service.