

## Appendices

### Summary Table of Appendices

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3	24/03/2014	Old Marylebone Road	Compliance
4	09/07/2014	Caledonian Road	Variation
5	28/04/2015	Caledonian Road	Compliance
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7	27/04/2016	Aldgate Tower	Compliance
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9	06/10/2016	Aldgate Tower	Variation
10	04/04/2017	Aldgate Tower	Compliance

Appendix 1		
Date	Address	Type
19/11/2013	Aldgate Tower	Pre-Licensing

7979, Start: 31/05/2012, Status: Active

New Options Operating Centres Compliance Activity Licence Conditions Operator Roles Licence A Licence B Actions

979, Start: 31/05/201

7979, Start: 31/05/2012, Status: Active

- Operating Centres Activity...
  - 3rd Floor, Room 316, 83, Baker Street, London, W1U 6AG
  - Uber London Ltd, 2nd Floor, Winchester House, 259 - 269 Old Marylebone Road, London, NW1 3RA
  - First Floor, Focus Point, 21 Caledonian Road, London, N1 9GB
  - 1st Floor, Aldgate Tower, Whitechapel High Street, E1 8DX
  - 2nd Floor, Aldgate Tower, 2 Leman Street, E1 8FA

Activity: Operator Compliance, Date Received: 27/02/2014, Status: Completed, Outcome: Cancelled

Activity: Operator Compliance, Date Received: 19/11/2013, Status: Completed, Outcome: Only Advisory

Operator Application/Licence

Organisation Name: Uber London Ltd  
Operator Address: 1st Floor, Aldgate Tower, Whitechapel High Street, E1 8DX

Application

Application Number: 7979  
Application Status: Approved  
Date of Licence Application: 17/04/2012  
Application Received Date: 17/04/2012

Licence

Licence Number: 7979  
Licence Status: Active  
Licence Start Date: 31/05/2012  
Licence Expiry Date: 30/05/2017  
Licence Renewal Date:

Payments

Outstanding Balance: £0.00  
Charge Statement: Operator add a centre: Paid  
Operator remove a centre: Paid  
Operator add and remove a centre: Paid  
Operator remove a centre: Paid  
Operator add a centre: Paid  
Operator add and remove a centre: Paid  
Operator add and remove a centre: Paid

Documents Options

Active Processes

Completed Processes

New Options Operating Centres Compliance Activity Licence Conditions Operator Roles Licence A Licence B Actions

979, Start: 31/05/201

7979, Start: 31/05/2012, Status: Active

Operator Application/Licence Details

Organisation Name: Uber London Ltd  
Operator Address: 1st Floor, Aldgate Tower, Whitechapel High Street, E1 8DX

Application

Application Number: 7979  
Application Status: Approved  
Date of Licence Application: 17/04/2012  
Application Received Date: 17/04/2012

Licence

Licence Number: 7979  
Licence Status: Active  
Licence Start Date: 31/05/2012  
Licence Expiry Date: 30/05/2017  
Licence Renewal Date:

Payments

Outstanding Balance: £0.00  
Charge Statement: Operator add a centre: Paid  
Operator remove a centre: Paid  
Operator add and remove a centre: Paid  
Operator remove a centre: Paid  
Operator add a centre: Paid  
Operator add and remove a centre: Paid  
Operator add and remove a centre: Paid

Compliance Task Results

Activity Details

Activity Summary

Lead Officer: [Redacted]  
Other Officers: [Redacted]  
Start Date/Time: 19/11/2013 09:50:43  
End Date/Time: 19/11/2013 09:51:33  
Activity Type: Operator Compliance  
Activity Subject: Operator Compliance  
Outcome: Only Advisory Notice Given  
Notes: rebooked

Activity Results

Supporting Images

Notes

No notes taken during activity.

Signatures

Scoring

Score: 0 Category: 1

Documents Options

Active Processes

## Appendix 2

Date	Address	Type
17-Feb-14	Old Marylebone Road	Variation

**7979, Start: 31/05**

**Operator Application/Licence**

Organisation Name: Uber London Ltd  
 Operator Address: 15th Floor, Aldgate Tower, Whitechapel High Street, E1 8DX

**Application**

Application Number: 7979  
 Application Status: Approved  
 Date of Licence Application: 17/04/2012  
 Application Received Date: 17/04/2012

**License**

License Number: 7979  
 License Status: Active  
 License Start Date: 31/05/2012  
 License Expiry Date: 30/05/2017

**Payments**

Outstanding Balance: £0.00  
 Charge Statement:  
 Operator add a centre: Paid  
 Operator remove a centre: Paid  
 Operator add and remove a centre: Paid  
 Operator remove a centre: Paid  
 Operator add a centre: Paid  
 Operator add and remove a centre: Paid  
 Operator add and remove a centre: Paid

**Documents**      **Options**

**Active Processes**

**Completed Processes**

**Contact Links**

**Links**

**Notes**

3rd Floor, Room 216, 83, Baker Street, London, W1U 6AG  
 Uber London Ltd, 2nd Floor, Winchester House, 299 - 269 Old Marylebone Road, London, NW1 5RA  
 First Floor, Focus Point, 21 Caledonian Road, London, N1 9GB  
 1st Floor, Aldgate Tower, Whitechapel High Street, E1 8DX  
 2nd Floor, Aldgate Tower, 2 Leman Street, E1 8FA

Activity: Operator Compliance, Date Received: 27/04/2015, Status: Completed, Outcome: Compliant  
 Activity: Operator Compliance, Date Received: 27/04/2015, Status: Completed, Outcome: Compliant  
 Activity: Operator Compliance, Date Received: 25/03/2014, Status: Completed, Outcome: Only Advisory Notice Given  
 Activity: Operator Licence Variation, Date Received: 17/02/2014, Status: Completed, Outcome: Compliant

**Activity Summary**

Lead Officer: [Redacted]  
 Start Date/Time: 17/02/2014 15:10:40  
 End Date/Time: 17/02/2014 16:32:33  
 Activity Type: Operator Licence Variation  
 Activity Subject: Operator Licence Variation  
 Outcome: Compliant

**Activity Results**

**Operator Checks**

Trading without a licence	
Accepting bookings elsewhere	
Local authority contact	Compliant
Applicant/representative identity verified	Compliant
Applicant/representative present	Compliant
No radio licence	
No VAT / proof of accounts	Compliant
Operator licence invalid / not displayed	Compliant
Lost property system	Compliant
Complaints system	Compliant
ELI invalid	Compliant
PLI invalid	N/A
Illegal activity	
Booking records	
Trading in incorrect capacity	Compliant
Unlicensed vehicle/driver	
Trading names do not match	Compliant
Person not identified	Compliant
Trading illegally	
Trading	

History    Update

**Supporting Images**

**Notes**

No notes taken during activity.

**Signatures**

### Appendix 3

Date	Address	Type
24/03/2014	Old Marylebone Road	Compliance

#### Operator Application/Licence Details

Organisation Name: Uber London Ltd  
 Operator Address: 1St Floor, Aldgate Town Whitechapel High Street

#### Application

Application Number: 7979  
 Application Status: Approved  
 Date of Licence Application: 17/04/2012  
 Application Received Date: 17/04/2012

#### Licence

Licence Number: 7979  
 Licence Status: Active  
 Licence Start Date: 31/05/2012  
 Licence Expiry Date: 30/05/2017  
 Licence Renewal Date:

#### Payments

Outstanding Balance: £0.00  
 Charge Statement: Operator add a centre: Operator remove a centre: Operator add and remove a centre: Paid Operator remove a centre: Operator add a centre: Operator add and remove a centre: Paid Operator add and remove a centre: Paid

#### Documents Options

#### Active Processes

#### Completed Processes

#### Contact Links

#### Links

#### Notes

Start Date/Time: 25/03/2014 07:41:36  
 End Date/Time: 25/03/2014 07:43:11  
 Activity Type: Operator Compliance  
 Activity Subject: Operator Compliance  
 Outcome: Only Advisory Notice Given

#### Activity Results

##### Operator Checks

##### Driver Checks

##### Vehicle Checks

RC Manager identity verified	
Public access and Safety	
Compatible premises	
Impact on local public transport	
Impact on law and order	
Secure storage for records	
Registration certificate visible	Compliant
Sub-contractor is licensed	
Local authority correct	Compliant
RC Manager present	
Applicant/representative identity verified	Compliant
Applicant/representative present	Compliant
No radio licence	
No VAT / proof of accounts	Compliant
Operator licence invalid / not displayed	Compliant
Lost property system	Compliant
Complaints system	Compliant
ELI invalid	Compliant
PLI invalid	N/A
Illegal activity	
Booking records	Compliant
Trading in incorrect capacity	
Unlicensed vehicle/driver	
Accepting bookings elsewhere	
Trading without a licence	

History Update

#### Supporting Images

#### Notes

No notes taken during activity.

#### Signatures

#### Scoring

Score: 0 Category: 1

## Appendix 4

Date	Address	Type
09/07/2014	Caledonian Road	Variation

**7979, Start: 31/05/201** Operating Centres Activity...

**7979, Start: 31/05/2012** 3rd Floor, Room 316, 83, Baker Street, London, W1U 6AG

Uber London Ltd, 2nd Floor, Winchester House, 129 - 209 Old Marylebone Road, London, NW1 3RA

**First Floor, Focus Point, 21 Caledonian Road, London, N1 9GB** Activity: Operator Unannounced, Date Received: 30/04/2015, Status: Completed, Outcome: Minor Non-Compliance

131 Floor, Aldgate Tower, Whitechapel High Street, E1 8DX Activity: Operator Licence Variation, Date Received: 11/07/2014, Status: Completed, Outcome: Compliant

2nd Floor, Aldgate Tower, 1 Lemna Street E1 8FA

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**Operator Application/Licence**

Organisation Name: Uber London Ltd  
 Operator Address: 131 Floor, Aldgate Tower, Whitechapel High Street

**Application**

Application Number: 7979  
 Application Status: Approved  
 Date of Licence Application: 17/04/2012  
 Application Received Date: 17/04/2012

**Licence**

Licence Number: 7979  
 Licence Status: Active  
 Licence Start Date: 31/05/2012  
 Licence Expiry Date: 30/05/2017  
 Licence Renewal Date:

**Payments**

Outstanding Balance: £0.00  
 Charge Statement: Operator add a centre; Operator remove a cen; Operator add and remo centre: Paid; Operator remove a cen; Operator add a centre; Operator add and remo centre: Paid; Operator add and remo centre: Paid

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**Activity Summary**

Lead Officer: [REDACTED]  
 Start Date/Time: 09/07/2014 13:08:27  
 End Date/Time: 09/07/2014 13:19:18  
 Activity Type: Operator Licence Variation  
 Activity Subject: Operator Licence Variation  
 Outcome: Compliant  
 Notes: at systems in place.

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**Activity Results**

**Operator Checks**

Applicant/representative identity verified	Compliant
Local authority correct	Compliant
Trading without a licence	Not Witnessed
Accepting bookings elsewhere	
Applicant/representative present	Compliant
No radio licence	
No VAT / proof of accounts	Compliant
Operator licence invalid / not displayed	
Lost property system	Compliant
Complaints system	Compliant
EI invalid	Compliant
PII invalid	N/A
Illegal activity	
Booking records	Compliant
Trading in incorrect capacity	
Unlicensed vehicle/driver	
Trading names do not match	Compliant
Person not identified	Not-Compliant
Trading illegally	
Trading	

[History](#) [Update](#)

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**Supporting Images**

**Notes**

No notes taken during activity.

**Signatures**

Appendix 5		
Date	Address	Type
28/04/2015	Caledonian Road	Compliance

**7979, Start: 31/05/2012, Status**

**Operator Application/Licence Details**

Organisation Name: Uber London Ltd  
 Operator Address: 1St Floor, Aldgate To Whitechapel High Str

**Application**

Application Number: 7979  
 Application Status: Approved  
 Date of Licence Application: 17/04/2012  
 Application Received Date: 17/04/2012

**Licence**

Licence Number: 7979  
 Licence Status: Active  
 Licence Start Date: 31/05/2012  
 Licence Expiry Date: 30/05/2017  
 Licence Renewal Date:

**Payments**

Outstanding Balance: £0.00  
 Charge Statement: Operator add a centr  
 Operator remove a c  
 Operator add and rer  
 centre: Paid  
 Operator remove a c  
 Operator add a centr  
 Operator add and rer  
 centre: Paid  
 Operator add and rer  
 centre: Paid

**Documents** **Options**

**Active Processes**

**Completed Processes**

**Contact Links**

**Links**

**Notes**

**Activity Details**

**Activity Summary**

**Lead Officer:** [REDACTED]  
**Other Officers:** [REDACTED]  
**Start Date/Time:** 28/04/2015 10:12:45  
**End Date/Time:** 29/04/2015 14:45:49  
**Activity Type:** Operator Unannounced  
**Activity Subject:** Operator Unannounced  
**Outcome:** Minor Non-Compliances  
**Notes:** driver file 2529 for [REDACTED] VRM YF59RMY to be submitted by [REDACTED] RE: Suspect H&R Insurance as an RFA. Cat 2.

**Activity Results**

**Operator Checks** **Driver Checks** **Vehicle Checks**

Impact on law and order	
Secure storage for records	
Registration certificate visible	
Sub-contractor is licensed	
Local authority correct	
Impact on local public transport	
Compatible premises	
Public access and Safety	
RC Manager identity verified	
RC Manager present	Compliant
Applicant/representative identity verified	
Applicant/representative present	Compliant
No radio licence	
No VAT / proof of accounts	Compliant
Operator licence invalid / not displayed	
Lost property system	Compliant
Complaints system	Compliant
ELI invalid	Compliant
PLI invalid	Compliant
Illegal activity	
Booking records	Compliant
Trading in incorrect capacity	
Unlicensed vehicle/driver	
Trading without a licence	
Accepting bookings elsewhere	

[History](#) [Update](#)

**Supporting Images**

**Notes**

No notes taken during activity.

**Signatures**

**Scoring**

Score: **6** Category: **2**

Appendix 6		
Date	Address	Type
12/08/2015	Aldgate Tower	Variation

View Options Operating Centres Compliance Activity Licence Conditions Operator Roles Licence A Licence B Actions

**979, Start: 31/05/201**

**7979, Start: 31/05/2012, Status**

**Compliance Task Results**

**Activity Details**

**+ Activity Summary**

**Lead Officer:** [Redacted]  
**Start Date/Time:** 12/08/2015 09:40:41  
**End Date/Time:** 12/08/2015 09:46:55  
**Activity Type:** Operator Licence Variation  
**Activity Subject:** Operator Licence Variation  
**Outcome:** **Compliant**  
**Notes:** landline [Redacted] all systems in place for variation of licence.

**+ Activity Results**

**Operator Checks**

Accepting bookings elsewhere	
Trading without a licence	
Local authority correct	
Applicant/representative identity verified	
Applicant/representative present	Compliant
No radio licence	
No VAT / proof of accounts	Compliant
Operator licence invalid / not displayed	Compliant
Lost property system	Compliant
Complaints system	Compliant
ELI invalid	Compliant
PLI invalid	Compliant
Illegal activity	Compliant
Booking records	Compliant
Trading in incorrect capacity	Compliant
Unlicensed vehicle/driver	Compliant
Trading names do not match	Compliant
Person not identified	Compliant
Trading illegally	Compliant
Trading	Compliant

History Update

**+ Supporting Images**

**+ Notes**

No notes taken during activity.

**+ Signatures**

**+ Operator Application/Licence Details**

Organisation Name: Uber London Ltd  
 Operator Address: 1St Floor, Aldgate Tower, Whitechapel High Street

**Application**

Application Number: 7979  
 Application Status: Approved  
 Date of Licence Application: 17/04/2012  
 Application Received Date: 17/04/2012

**Licence**

Licence Number: 7979  
 Licence Status: Active  
 Licence Start Date: 31/05/2012  
 Licence Expiry Date: 30/05/2017  
 Licence Renewal Date:

**Payments**

Outstanding Balance: £0.00  
 Charge Statement: Operator add a centre, Operator remove a centre, Operator add and remove centre: Paid, Operator remove a centre, Operator add a centre, Operator add and remove centre: Paid, Operator add and remove centre: Paid

**+ Documents** Options

**+ Active Processes**

**+ Completed Processes**

**+ Contact Links**

**+ Links**

**+ Notes**

Appendix 7		
Date	Address	Type
27/04/2016	Aldgate Tower	Compliance

new Options Operating Centres Compliance Activity Licence Conditions Operator Roles Licence A Licence B Actions

979, Start: 31/05/201

7979, Start: 31/05/2012, Status

Activity Details

Activity Summary

Lead Officer:  
Other Officers:

Start Date/Time: 27/04/2016 09:33:49  
End Date/Time: 27/04/2016 15:53:50  
Activity Type: Operator Unannounced  
Activity Subject: Operator Unannounced  
Outcome: Compliant

Officer Rejections

Officer	Rejection (Date/Time)	Rejection Reason
Michael Cartwright	26/04/2016 12:55:46	Day off.
Perry Kissin	28/04/2016 07:13:11	annual leave
Abdul Numin	05/05/2016 10:25:04	error

Activity Results

Supporting Images

Notes

No notes taken during activity.

Signatures

Scoring

Score:  Category:

Operator Application/Licence Details

Organisation Name: Uber London Ltd  
Operator Address: 1St Floor, Aldgate To Whitechapel High Str

Application

Application Number: 7979  
Application Status: Approved  
Date of Licence Application: 17/04/2012  
Application Received Date: 17/04/2012

Licence

Licence Number: 7979  
Licence Status: Active  
Licence Start Date: 31/05/2012  
Licence Expiry Date: 30/05/2017  
Licence Renewal Date:

Payments

Outstanding Balance: £0.00  
Charge Statement: Operator add a centr  
Operator remove a c  
Operator add and rer  
centre: Paid  
Operator remove a c  
Operator add a centr  
Operator add and rer  
centre: Paid  
Operator add and rer  
centre: Paid

Documents Options

Active Processes

Completed Processes

Contact Links

Links

Notes

Appendix 8		
Date	Address	Type
11/08/2016	Aldgate Tower	Compliance

View Options Operating Centres Compliance Activity Licence Conditions Operator Roles Licence A Licence B Actions

7979, Start: 31/05/201

7979, Start: 31/05/2012, Status

Compliance Task Results

Activity Details

Activity Summary

Lead Officer: [REDACTED]  
Start Date/Time: 11/08/2016 16:49:04  
End Date/Time: 11/08/2016 18:37:43  
Activity Type: Operator Unannounced  
Activity Subject: Operator Unannounced  
Outcome: Non Compliant  
Notes: inspection carried out as a result of revoked drivers showing up on the operator driver/vehicle web upload. [REDACTED] has confirmed all drivers have worked since since July this year. He confirmed Uber run licence checker every day and all drivers checked once every 30 days. [REDACTED] has provided /wrote on driver file the last date worked and the date they last used licence checker. Evidence produced that licence checker used and 3 of the drivers were already stopped from working. 2 drivers have self employment prohibited conditions - [REDACTED] said has now stopped those divers working and will put a flag on system to prevent this happening again. 4 drivers stopped from working as a result of this inspection - [REDACTED] showed evidence of this on their system.

Operator Application/Licence Details

Organisation Name: Uber London Ltd  
Operator Address: 1St Floor, Aldgate To Whitechapel High Str

Application

Application Number: 7979  
Application Status: Approved  
Date of Licence Application: 17/04/2012  
Application Received Date: 17/04/2012

Licence

Licence Number: 7979  
Licence Status: Active  
Licence Start Date: 31/05/2012  
Licence Expiry Date: 30/05/2017  
Licence Renewal Date:

Payments

Outstanding Balance: £0.00  
Charge Statement: Operator add a centr  
Operator remove a c  
Operator add and rer  
centre: Paid  
Operator remove a c  
Operator add a centr  
Operator add and rer  
centre: Paid  
Operator add and rer  
centre: Paid

Documents Options

Active Processes

Completed Processes

Contact Links

Links

Notes

Activity Results

Supporting Images

Notes

No notes taken during activity.

Signatures

Scoring

Score: 100 Category: 7

Following further investigation into the issues identified with the Cat 7 outcome (the record of which can be found on Appx 8), we were satisfied that the operator took all reasonable steps to mitigate and respond to the issues and the investigation concluded that the non compliance identified was outside of the operators control. No further action was recommended as a result of this.

Appendix 9		
Date	Address	Type
06/10/2016	Aldgate Tower	Variation

View Options Operating Centres Compliance Activity Licence Conditions Operator Roles Licence A Licence B Actions

7979, Start: 31/05/201

7979, Start: 31/05/2012, Status: Active

### + Operator Application/Licence Details

Organisation Name	Uber London Ltd
Operator Address	1St Floor, Aldgate Tower, Whitechapel High Street, E1 8D

### Application

Application Number	7979
Application Status	Approved
Date of Licence Application	17/04/2012
Application Received Date	17/04/2012

### Licence

Licence Number	7979
Licence Status	Active
Licence Start Date	31/05/2012
Licence Expiry Date	30/05/2017
Licence Renewal Date	

### Payments

Outstanding Balance	£0.00
Charge Statement	Operator add a centre: Paid Operator remove a centre: Paid Operator add and remove a centre: Paid Operator remove a centre: Paid Operator add a centre: Paid Operator add and remove a centre: Paid Operator add and remove a centre: Paid

### + Documents Options

### + Active Processes

### + Completed Processes

### + Contact Links

### + Links

### + Notes

### + Supporting Images

### + Notes

No notes taken during activity.

### + Signatures

Compliance Task Results

#### Activity Details

##### + Activity Summary

**Lead Officer:** [Redacted]  
**Other Officers:** [Redacted]  
**Start Date/Time:** 06/10/2016 09:19:15  
**End Date/Time:** 06/10/2016 09:50:18  
**Activity Type:** Operator Licence Variation  
**Activity Subject:** Operator Licence Variation  
**Outcome:** Compliant

##### + Activity Results

#### Operator Checks

Booking records	Compliant
Illegal activity	Compliant
PLI invalid	Compliant
ELI invalid	Compliant
Complaints system	Compliant
Lost property system	Compliant
Operator licence invalid / not displayed	Compliant
No VAT / proof of accounts	Compliant
No radio licence	Compliant
Applicant/representative present	Compliant
Applicant/representative identity verified	Compliant
Local authority correct	Compliant
Trading	Compliant
Trading illegally	Compliant
Person not identified	Compliant
Trading names do not match	Compliant
Trading in incorrect capacity	Compliant
Unlicensed vehicle/driver	Compliant
Accepting bookings elsewhere	Not Witnessed
Trading without a licence	Not Witnessed
Trading names do not match	Compliant

## Appendix 10

Date	Address	Type
04/04/2017	Aldgate Tower	Compliance

Activity Details

↑ Activity Summary

**Lead Officer:**

**Other Officers:**

**Start Date/Time:** 03/04/2017 09:37:49  
**End Date/Time:** 04/04/2017 14:45:33  
**Activity Type:** Operator Unannounced  
**Activity Subject:** Operator Unannounced  
**Outcome:** Compliant  
**Notes:** DBS checks not required not public facing office staff.  
 Only one trading name.  
 Booking confirmations include driver photo licence number and vehicle VRM see image

records are kept for 1 year.  
 operating model app based.  
 web up loads are carried out.

↑ Officer Rejections

Officer	Rejection (Date/Time)	Rejection Reason
	04/04/2017 15:05:26	
	04/04/2017 15:08:42	On Annual Leave at time of Inspection.
	05/04/2017 12:29:49	completed

↑ Activity Results

Operator Checks

Driver Checks

Vehicle Checks

Trading without a licence	Not Witnessed
Accepting bookings elsewhere	Not Witnessed
Local authority correct	Compliant
Sub-contractor is licensed	Compliant
Registration certificate visible	Compliant
Secure storage for records	Compliant
Impact on law and order	Compliant
Impact on local public transport	Compliant
Compatible premises	Compliant
Public access and Safety	Compliant
RC Manager identity verified	Compliant
RC Manager present	Compliant
Applicant/representative identity verified	Compliant
Applicant/representative present	Compliant
No radio licence	Compliant
No VAT / proof of accounts	Compliant
Operator licence invalid / not displayed	Compliant
Lost property system	Compliant
Complaints system	Compliant
ELI invalid	Compliant
PLI invalid	Compliant
Illegal activity	Compliant
Booking records	Compliant
Category 7 Notes	Compliant

979, Start: 31/05/2012

7979, Start: 31/05/2012, Status

Compliance Task Results

**Activity Details**

**Activity Summary**

**Operator Application/Licence Details**

Organisation Name: Uber London Ltd  
 Operator Address: 1St Floor, Aldgate To Whitechapel High Str

**Application**

Application Number: 7979  
 Application Status: Approved  
 Date of Licence Application: 17/04/2012  
 Application Received Date: 17/04/2012

**Licence**

Licence Number: 7979  
 Licence Status: Active  
 Licence Start Date: 31/05/2012  
 Licence Expiry Date: 30/05/2017  
 Licence Renewal Date:

**Payments**

Outstanding Balance: £0.00  
 Charge Statement: Operator add a centr  
 Operator remove a c  
 Operator add and rer  
 centre: Paid  
 Operator remove a c  
 Operator add a centr  
 Operator add and rer  
 centre: Paid  
 Operator add and rer  
 centre: Paid

**Lead Officer:**  
**Other Officers:**

**Start Date/Time:** 04/04/2017 10:52:40  
**End Date/Time:** 04/04/2017 15:17:38  
**Activity Type:** Operator Compliance  
**Activity Subject:** Operator Compliance  
**Outcome:** Compliant  
**Notes:** DBS checks not required no customer facing office staff. booking confirmations include driver photo licence number and vehicle VRM see image. Only one trading name. operating model APP based. Web uploads carried out. records kept for 1 year.

**Officer Rejections**

Officer	Rejection (Date/Time)	Rejection Reason
	03/04/2017 12:44:29	
	26/04/2017 08:03:39	unavailable

**Documents** Options

**Active Processes**

**Completed Processes**

**Contact Links**

**Links**

**Notes**

**Activity Results**

**Supporting Images**

**Notes**

Date	Note Text	
04/04/2017	booking confirmations	<a href="#">Further Info</a>

**Signatures**

**Scoring**

Score: **0** Category: **1**