

**From:** [REDACTED]@islington.gov.uk]  
**Sent:** 11 November 2016 22:13  
**To:** Fairholme Nick; Holland Martin  
**Cc:** [REDACTED]; Sockett David; Hall Daniel; Egan Linda; Seabright Elizabeth; Durowoju Mufu (ST); Brown Janet (ST); Emmerson Garrett  
**Subject:** RE: Follow-up from public meeting re: Holloway Road closure

Thanks Nick

I will pass this on  
[REDACTED]

Apologies for typos  
Sent from my phone  
[REDACTED]

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-----Original Message-----

**From:** Fairholme Nick [REDACTED]  
**Sent:** Friday, November 11, 2016 06:19 PM GMT Standard Time  
**To:** [REDACTED]  
**Cc:** [REDACTED]; Sockett David; Hall Daniel; Egan Linda; Seabright Elizabeth; Durowoju Mufu (ST); Brown Janet (ST); Emmerson Garrett  
**Subject:** RE: Follow-up from public meeting re: Holloway Road closure

[REDACTED] (cc [REDACTED]),

As promised and further to our email exchange yesterday, I have set out below responses to the points raised in correspondence and which also act as action updates (actions in Bold) from the TPRA meeting last Wednesday evening.

If you would like me to respond direct to [REDACTED] and [REDACTED] please let me know.

Alternatively, I am happy yourself or [REDACTED] or [REDACTED] respond utilising this information.

As ever, please contact me if you have any queries or concerns.

Regards

Nick

**UHB Action Updates as at 11 November:**

1. **Busses - TfL to investigate whether further changes to bus services in the area are required, particularly those using the diversion route.**

As agreed at the meeting, and with effect from Saturday 5 November, the following bus service changes were implemented:

- Route 17 now runs between London Bridge and Nags Head and does not run to Archway
- Route 263 now runs between Barnet Hospital and Archway and does not run to Highbury & Islington.

Some buses are still using Tuffnell Park Road, as it is an existing bus route. We have specifically looked at Routes 271 and 43 and have decided not to make changes to these routes at this stage. We will, however, of course continue to keep these and other routes under regular review and we will make further changes if necessary.

**2. Air Quality - TfL to arrange for the installation of air quality monitoring equipment on Tuffnell Park Road as soon as possible.**

Following agreement with LBI officers we have installed air quality monitoring equipment on Tuffnell Park Road.

**3. Signage - TfL to review the location and amount of signage, particularly on Holloway Road.**

TfL has undertaken a thorough review of all the signage across London associated with the closures. As a result of the review, additional signage has been installed at key locations across the capital to reinforce the need for strategic traffic to avoid the A1 Holloway Road. In particular, additional VMS have been installed on the northbound approach to the area from the City advising motorists to use alternative routes. A signed HGV diversion route has been implemented and the HGV ban from Tuffnell Park Road has been reinforced through bigger and clearer enforceable 7.5T signs. Signage along the Holloway Road, at the diversion points and on the approaches to the 'hard' closures at the bridge have all been reviewed and where appropriate, improvements have been made to improve visibility. We continue to keep the signage under regular review and we will make further adjustments if required.

TfL has been liaising closely with LBI officers and we have considered whether alternative diversion routes should be signed or whether directional only signage should be implemented. Jointly, we have concluded, the above improvements, combined with the HGV ban and bus route curtailments should assist traffic movements at the next full closure, which is scheduled for the w/e of 19/20 November. We will jointly review arrangements following the next planned full closure and make any necessary changes.

**4. HGV enforcement and monitoring – TfL to reinforce the enforcement of the HGV ban on Tuffnell Park Road.**

TfL has been working closely with LBI officers to agree on how best to take action against HGV's which attempt to flout the banning order in place. It has been agreed that CCTV cameras will be installed on the diversion route to monitor traffic and to allow both TfL and LBI to respond rapidly to any incidents. TfL expects to install the cameras early w/c 14 November. The plans to deploy the CCTV cameras have been delayed slightly by the necessity to deploy these on the road network in Croydon to support the response to the tragic major incident that occurred on Wednesday. In addition, TfL and the Met Police are deploying resources at the entrance to Tuffnell Park Road to provide a visible deterrent to HGV's turning into the diversion route and where appropriate are taking action to stop or turn around vehicles. As noted above, we have also reinforced the signage to support the HGV ban and are communicating this widely through a wide variety of channels and media.

**5. On-street resources – TfL to ensure resources are suitably deployed to best support the works and assist residents, businesses and customers.**

TfL has reinforced with its partners the need for all resources deployed on-street to be visible and to actively support travel in and around the works. In

addition, and as noted above, highly visible TfL and Met Police resources will be used to reinforce the HGV ban.

**6. CCTV on Tuffnell Park Road – TfL to work with LBI to install CCTV cameras on TPR to monitor traffic on the diversion route.**

See response to Action 4 above.

**7. Integrated Plan – TfL to work with LBI and other partners to ensure an integrated response to the impacts of the road closures.**

In addition, to all of the points noted above, TfL is working hard to ensure timely and effective communications to residents and businesses and people travelling through the area. A letter to some 130,000 residential and business properties has been sent today to remind people of the forthcoming weekend closures and to encourage them to make alternative travel arrangements if possible. Adverts in local press titles and the Evening Standard have been supplemented by a radio advert running on local radio stations, further emails to businesses and freight and fleet contacts, and emails to key local stakeholders. A customer email to 40,000 bus passengers on the A1 corridor has been sent this week reminding them of the free shuttle bus and changes to other routes. TfL's Travel Ambassadors remain in and around the area and typically speak to around 400 people per day, providing information about the works and travel advice. We will continue to review our communications plans with LBI officers and adapt these where necessary.

**8. Support for local businesses – TfL to provide more support for those businesses most affected by the road closures.**

TfL has installed more 'Business Open as Usual' signs in and around the works site and has reinforced these messages through a wide variety of communication channels, including press adverts and flyers distributed in the local area. As above, we will continue to work with LBI officers to keep these under review.

**Nick Fairholme**

**Director, Projects & Programmes - Surface Transport**

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**From:** [Redacted] [@islington.gov.uk](mailto:[Redacted]@islington.gov.uk)

**Sent:** 08 November 2016 11:16

**To:** Fairholme Nick; [Redacted]

**Subject:** FW: Follow-up from public meeting re: Holloway Road closure

Nick, [Redacted]

Is there a response I can make to [Redacted] queries below and [Redacted] sent through earlier

Apologies for typos  
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[REDACTED]

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-----Original Message-----

**From:** [REDACTED]  
**Sent:** Tuesday, November 08, 2016 11:11 AM GMT Standard Time  
**To:** [REDACTED]  
**Subject:** Follow-up from public meeting re: Holloway Road closure

Hi [REDACTED]

I thought you chaired what was a difficult public meeting last week well.

1. One of the conclusions of the meeting was that you were going to get Islington Council to reconsider the opening of some of the local traffic management scheme side street closures during the periods when all of Holloway Road is closed and diverted to Tufnell Park Road. This would make a considerable difference to what will otherwise be complete gridlock during the 2 weekends in November (next one starting 18 November) and the 24 days starting 24 December.

I hope that you and your labour colleagues on the Council push this opportunity as it would make a really beneficial impact. Please will you let me know what is happening on this.

2. There was one other action that Islington was to agree with TFL and that related to how enforcement of the HGV band was to be undertaken. There are still a number of HGV's on TPR every day. What was the conclusion of these discussions and when will we see it in force?

3. One other thing, TFL made a number of promises at the public meeting and several key ones do not appear to have been implemented to date. These are: a) pollution monitoring on the street, b) earlier notices (from points such as the Angel, Kings Cross and Hackney area (eg Kingsland Road) about the north bound closures (on dates when North bound is closed) with diversion options such as Hornsey Road, Seven Sisters Road and Finchley Road, c) CCTV monitoring at either end of TPR to identify violations. What is the current position on getting these implemented?

I look forward to hearing from you.

[REDACTED]

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