

Case Title	Created On	Description
11644600	13/03/2018 13:35	MOP has called back to report that since the works were carried out to fix some of the lights on this road, there are a few lights that are not working. The lights outside of 962 and 974 are not functional. MOP states that she did see some of the lights being replaced with new LED lights , however the lights outside of 962 and 974 are not working and have not been for the last weeks
12942678	29/01/2019 10:48	Customer called re 12790892 Customer was advised work order raised on 04/01/2019 to repair Red lights . The lights have still not been repaired. Customer also complained that street lights T312 and T312 in Rushey Green have also not been repaired. Customer says they have not worked for months. Street light 06124 opposite Catford Bridge railway station is also now not working. Customer says he has been waiting for a call from a manager since 18 December 2018. He would like a manager to call him back rather than receiving an email.
12949460	30/01/2019 13:33	Call from resident that said recently upgraded LED s/lights are very bright at night 7209, 7246, 7229, 7262, asset nos and labels on light: 56, 55, 54, 53. 4 s/lights shine too bright even when the curtains are drawn - 2 on same side of road to flats and 2 on other side of road. He and his family are having trouble sleeping and is affecting quality of life - can some type of shield/louvre be installed, or can they be angled away from the building windows?
12977171	06/02/2019 07:48	Subject: Poor street lighting on London road Norbury I am writing this email to deal with a number of problems with street lighting along London Road Norbury SW16. The first problem being that there is a very large gap between 0912 and 0913 which mean the lighting is being missed from some parts of the road as you can imagine on a busy road like this its not very nice to be walking in some what dark compared to the rest of the road. We would like to know if it would be possible to have a new street light installed between the two mentioned lamp posted. The second issue is the lighting under the railway bridge on London road it is very poor and does not effectively light the roadway for road user and pedestrians. Could this be look into and see what improvement can be made to street lighting under the bridge. The last issues is weather the existing lamp post could be upgraded to LED to provided and better light and be more environmentally friendly. We would also ask if the lamp post could be painted to improve the street scene of the high road and help us improve the local area

		Do feel free to contact me for more information or talk through the issues.
13211644	03/04/2019 12:40	New call from MOP saying up to 20 s/lights in a row are still out since Oct 2018 new led lights on centre 215 north circular road n13 5jq TLRN details Section Reference 0000A406_4/00010 Description A406,BOWES RD,E/B,(15 TO 75 A406),N13 LoHAC Area LOHAC NORTHEAST Carriage way Dual Carriageway Direction EB Road Type Main Tfl Responsibility Highways Authority Called this thru to LOHAC NE who advised there was a cable fault and it would be electric co that would need to attend - poss UKPN also added that there was no feed from feeder pillar and appears to keep on tripping out. Passed on to Electrical manager who said he would pass details to crew in the area to investigate and come back to me.