



### Central: Leytonstone to Epping and Hainault (via Woodford) planned closure on the 6-7th June

#### What work is taking place

- Tamping Woodford to Epping, grinding throughout closure, track maintenance at Epping and Loughton Sidings.

#### Rail Replacement Bus Service

- CL5: Wanstead – Snaresbrook – South Woodford – Woodford – Roding Valley – Buckhurst Hill – Loughton.
- CL6: Hainault, Grange Hill, Chigwell, Roding Valley - Woodford. (Single deck buses only)
- CL7: Loughton – Theydon Bois. (Single deck buses only)
- CL8: Loughton – Epping via Debden

#### Central line customers fastest routes to/from Central London

- Passengers travelling between central London and stations Snaresbrook - Buckhurst Hill/Roding Valley must be advised to use rail replacement bus CL5, changing to/from Central line services at Wanstead. Alternatively, to/from Woodford take local bus route 275 to/from Highams Park for National Rail services
- Passengers travelling between central London and stations Loughton – Epping must be advised to use National Rail services to/from Liverpool Street to Chingford then taking bus route 397 to Loughton or use rail replacement bus Service CL5 to Loughton for either the CL7 or CL8 services.
- Passengers travelling between central London and Chigwell/Grange Hill must be advised to use rail replacement bus Service CL6, changing to/from Central line services at Hainault.
- Passengers travelling to/from Theydon Bois must be advised to use rail replacement bus Service CL7, changing at Loughton to/from rail replacement bus Service CL5 or CL8.
- Passengers should be advised that LU tickets and passes will be valid on existing local bus services (See below) and TfL Rail train services.
- Please note that no ticket acceptance has been agreed on the Overground.

#### TfL bus routes with ticket acceptance

66	Leytonstone – Snaresbrook – Wanstead – Redbridge – Gants Hill – Newbury Park
101	Wanstead – Manor Park
123	Ilford – Gants Hill
128	Ilford – Gants Hill
145	Leytonstone – Wanstead – Redbridge – Ilford
150	Ilford – Gants Hill – Barkingside (Fullwell Cross) – Fairlop – Hainault
167	Ilford – Gants Hill – Barkingside (Fullwell Cross) – Fairlop – Chigwell – Buckhurst Hill – Loughton – Debden
179	Ilford – Gants Hill – South Woodford
247	Barkingside – Fairlop – Hainault
275	Walthamstow Central – Highams Park – Woodford – Fairlop – Barkingside (Fullwell Cross)
296	Ilford – Gants Hill – Newbury Park
308	Wanstead – Forest Gate – Maryland – Stratford
366	Ilford – Redbridge
396	Ilford – Gants Hill – Newbury Park
397	Loughton – Chingford
462	Ilford – Gants Hill – Barkingside (Fullwell Cross) – Fairlop



W13 Leytonstone – Wanstead – Snaresbrook – South Woodford  
 W14 Leyton – Leytonstone – Wanstead – Snaresbrook – South Woodford

## Night Tube

Night Tube is currently suspended on the following lines/sections of lines:

Line	Between
Central line	Ealing Broadway and Hainault/Loughton
Jubilee line	Entire line
Northern line	Morden and Edgware/High Barnet, via Charing Cross only.
Piccadilly line	Cockfosters and Heathrow Terminal 5
Victoria line	Entire line
London Overground	Highbury & Islington to New Cross Gate

## Night bus services for late night/early morning connections

- 25 Oxford Circus – Tottenham Court Road – Holborn – Chancery Lane – St. Paul’s – Bank – Aldgate – Aldgate East – Whitechapel – Mile End – Bow Road – Stratford – Ilford
- 69 Stratford – Leyton
- 128 Ilford – Gants Hill – Barkingside (High Street)
- N8 Tottenham Court Road – Holborn – Chancery Lane – St. Paul’s – Bank – Liverpool Street – Bethnal Green – Stratford – Leytonstone – Wanstead – Redbridge – Gants Hill – Barkingside (Fullwell Cross) – Fairlop – Hainault
- N55 Oxford Circus – Tottenham Court Road – Holborn – Leytonstone – Wanstead – South Woodford – Woodford (Woodford Wells)
- N205 Liverpool Street – Aldgate – Aldgate East – Whitechapel – Mile End – Bow Road – Stratford (Stratford City) – Leyton



## Customer Information Assistants

Station	No.	Locations	Saturday		Sunday	
Supervisors	2	As required	05:00	01:00	07:00	00:00
		As required	05:00	01:30	07:00	00:30
Snaresbrook	2	Eastbound stop	05:00	00:45	06:30	00:00
		Westbound stop	08:00	01:45	10:00	00:45
South Woodford	0					
Chigwell	0					
Hainault	0					
Roding Valley	0					
Gants Hill	0					
Grange Hill	0					
Wanstead	0					
Redbridge	0					
Debden	0					
Theydon Bois.	0					
Fairlop	0					
Barkingside	0					
Newbury Park	1	Working between both bus stops	07:00	22:00	09:00	21:00
Woodford	3	At westbound / pick-up bus stop (moves to eastbound bus stop after 23:00)	04:45	01:45	06:15	01:00
		At eastbound / set-down bus stop	08:00	01:45	10:00	01:00
		Dealing with passengers to/from both services.	07:00	22:00	09:00	21:00
Buckhurst Hill	1	At bus stop (serves both directions)	07:00	22:00	09:00	21:00
Loughton	2	At bus stop covering departures on both services	04:45	23:15	06:15	23:00
		Outside station entrance	04:45	23:15	06:15	23:00

**PLEASE NOTE:**

- CIAs should not be moved to another location during the closure.
- Please make all CIAs & RRBS staff fully welcome in stations and, where it does not compromise safety or cash handling regulations, allow them use of toilet and kitchen facilities. All CIAs carry identification when working for LU.

**CIA Supervisor Contact Numbers**

All Weekend	[REDACTED]
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Contact Details

Rail Replacement Bus Service CL5 & CL7

<i>Saturday</i>						
LOCATION	GRADE	NAME	START	FINISH	HOURS	CONTACT
<b>CL5</b>						
Redbridge Car Park	Supervisor	[REDACTED]	05:15	15:20	10:05	[REDACTED]
Redbridge Car Park	Supervisor	[REDACTED]	15:10	01:15	10:05	[REDACTED]
Wanstead	Supervisor	[REDACTED]	05:15	15:20	10:05	[REDACTED]
Wanstead	Supervisor	[REDACTED]	15:10	01:15	10:05	[REDACTED]
Loughton Station Car Park	Supervisor	[REDACTED]	04:40	15:10	10:30	[REDACTED]
Loughton Station Car Park	Supervisor	[REDACTED]	15:00	01:50	10:50	[REDACTED]
Loughton Station Forecourt	Supervisor Ser CL5-7	[REDACTED]	05:00	15:15	10:15	[REDACTED]
Loughton Station Forecourt	Supervisor Ser CL5-7	[REDACTED]	15:00	01:15	10:15	[REDACTED]
Roving Supervisor	Supervisor	[REDACTED]	05:00	15:00	10:00	[REDACTED]
Roving Supervisor	Supervisor	[REDACTED]	15:00	01:00	10:00	[REDACTED]
<b>CL7</b>						
Theydon Bois	Supervisor	[REDACTED]	05:00	15:25	10:25	[REDACTED]
Theydon Bois	Supervisor	[REDACTED]	15:10	01:35	10:25	[REDACTED]
<i>Sunday</i>						
LOCATION	GRADE	NAME	START	FINISH	HOURS	CONTACT
<b>CL5</b>						
Redbridge Car Park	Supervisor	[REDACTED]	05:15	15:20	10:05	[REDACTED]
Redbridge Car Park	Supervisor	[REDACTED]	15:10	01:15	10:05	[REDACTED]
Wanstead	Supervisor	[REDACTED]	05:15	15:20	10:05	[REDACTED]
Wanstead	Supervisor	[REDACTED]	15:10	01:15	10:05	[REDACTED]
Loughton Station Car Park	Supervisor	[REDACTED]	05:00	15:15	10:15	[REDACTED]
Loughton Station Car Park	Supervisor	[REDACTED]	15:00	01:10	10:10	[REDACTED]
Loughton Station Forecourt	Supervisor Ser CL5-7	[REDACTED]	05:00	15:15	10:15	[REDACTED]
Loughton Station Forecourt	Supervisor Ser CL5-7	[REDACTED]	14:20	23:50	09:30	[REDACTED]
Roving Supervisor	Supervisor	[REDACTED]	05:00	15:00	10:00	[REDACTED]
Roving Supervisor	Supervisor	[REDACTED]	15:00	01:00	10:00	[REDACTED]
<b>CL7</b>						
Theydon Bois	Supervisor	[REDACTED]	06:10	15:00	08:50	[REDACTED]
Theydon Bois	Supervisor	[REDACTED]	14:50	23:40	08:50	[REDACTED]



**Rail Replacement Bus Service CL6**

All Weekend	Roving Controller [REDACTED] Ensign Depot 24hr [REDACTED] [REDACTED] [REDACTED]
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**Rail Replacement Bus Service CL8**

SAT 6th JUNE		
Early	[REDACTED]	[REDACTED]
Middle	[REDACTED]	[REDACTED]
Late	[REDACTED]	[REDACTED]
Sun 7th JUNE		
Early	[REDACTED]	[REDACTED]
Middle	[REDACTED]	[REDACTED]
Late	[REDACTED]	[REDACTED]

Transport for London (Buses) Contact Number

Network Management Control Centre	All weekend	[REDACTED]
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Step Free Journeys



If a customer who needs step-free access is not able to get to their step-free destination because of a planned closure...

- Please check whether the rail replacement bus service can take them there.
- If not, offer them a taxi to their destination at LU's cost.
- Station Customer Service Managers (*or those at higher grades*) should call [REDACTED] to arrange an unscheduled staff taxi.
- Provide the customer's name and pick up / drop off location.
- Make sure the customer is happy with arrangements made.