

06 Jun 2020, 12:32
updated: 06 Jun 2020, 16:48

Entry 12107254

11:05 G4S turned up to collect from the main today. CSA [REDACTED] went to assist with collection with G4S Informed CSM. However when checking the new scheduled timetable for collection they are not meant to be collecting today. CSA [REDACTED] was already in Main with G4S (ACC 0171610521703211). CSM confirmed collection shouldn't be taking place today under new schedule. Informed CSA [REDACTED] to inform G4S. At the time G4S logged into the CHD but didn't open it according to CSA [REDACTED]. CSA said G4S left without collecting anything from CHD or safe. G4S gave CSA a no collection receipt. CSA said he broke seal for safe but didn't open it. CSS [REDACTED] came in to do a ticket office check. After CSS and CSA went to audit safe, all items accounted for however one of the 10p bulk bags had split so CSA removed bag from safe opened it and put contents into safe which amounted to 99:80 (20 p short) CSA then created 10p float bag (after getting advised by T&R [REDACTED] item placed in safe and CSS witness to this. CSA advised by CSS to write and email to CSM [REDACTED] detailing events.

Other General Noteworthy Event

Restricted

Sub-entries (1)

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06 Jun 2020, 14:54 Entry 12107872

CSS [REDACTED] and [REDACTED] on duty.

Staff

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05 Jun 2020, 23:44 Entry 12104060
updated: 06 Jun 2020, 14:31

Fault raised from graffiti on travelator 1..graffiti is spread across 6 steps
Fault No:55429177

Fault

Sub-entries (1)

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06 Jun 2020, 12:50 Entry 12107323

Around 12:20 Man with guitar and brown jacket approaches CSA [REDACTED] and asks to be let through. CSA informs customer that he has to use a ticket, contactless or oyster card. The man then tries to take a picture of CSA. The man then takes a card out of his pocket and uses it to travel.

Other General Noteworthy Event

Restricted

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