

Jacob Gemma

From: Mackay Timothy (ST)
Sent: 14 June 2018 13:29
To: Jacob Gemma
Subject: FW: Feltham: High southbound - FOI-0497-1819 (Clarke) Email 5

Email 5

Timothy Mackay
Principal Sponsor

E: [REDACTED] | T: [REDACTED] | Int: [REDACTED]

From: Mackay Timothy (ST)
Sent: 23 May 2018 10:07
To: Ford Ian
Cc: Hatch Andrew
Subject: Re: Feltham: High southbound

Morning Ian,

It doesn't sound feasible to have a shuttle for that sort of distance.

Not so many years ago supermarkets like Asda used to run weekly shopper buses. I don't suppose Hounslow has approached them to ask if they would be willing to subsidise a shuttle bus once a week or something?

Other than that, your suggestions of dial a ride or community transport are good ideas.

Best wishes,

Timothy

Sent from my iPad

On 23 May 2018, at 08:17, Ford Ian <[REDACTED]@TfL.gov.uk> wrote:

Hi Andrew

Please see the email below. Do you have any thoughts on this or maybe you have received something similar from local Councillors.

Thanks

Ian

From: Ford Ian
Sent: 23 May 2018 07:43
To: Mackay Timothy (ST)
Subject: RE: Feltham: High southbound

Hi Timothy

The distance is approximately 200 – 300 metres. I have my doubts as to how this would work ie such as frequency, passenger numbers etc etc

I have replied back to Hounslow mentioning On-demand Dial a Ride or do Hounslow not have any community mini buses that could be utilised for such demand.

Am happy for you to still pursue and explore further.

Thanks

Ian

From: Mackay Timothy (ST)
Sent: 21 May 2018 15:55

To: Ford Ian

Subject: RE: Feltham: High southbound

Hi Ian,

Do we know roughly what sort of travel distance is involved here? Whilst I think it is unlikely we would be able to find any funding for a shuttle bus in isolation, I'm in the process of putting together a business case for funding the Browells Lane toilet so I could put in a request for funding for this at the same time.

The question then becomes what sort of service frequency would be looking to offer and for how long? My gut instinct is we don't have the budget to do this, but I am happy to explore it a bit more. It's certainly something we can consider if the diversions do not go to plan and some of our other routes need supporting with a shuttle into Feltham for example.

Happy to call and have a chat about this tomorrow?

Timothy

From: Ford Ian

Sent: 21 May 2018 10:21

To: Mackay Timothy (ST)

Subject: FW: Feltham: High southbound

Hi Timothy

Please see the email below. Any thoughts. I have no doubt that the answer is going be no

Thanks

Ian

From: Karen Heslop [<mailto:> ]

Sent: 18 May 2018 10:34

To: Ford Ian; Mayers Ashley

Cc: Christopher Deakins; Sharyn Cardozo

Subject: Feltham: High southbound

Morning both

There is growing concern from residents about the walking distance from the shopping area/medical centre/library in Feltham to the next southbound bus stop (stop L) on High Street.

One such request is as follows:

"In Feltham Centre there is the Medical Centre, used by residents with disabilities who manage to get the south bound High Street bus stop but would be too far for them to walk to the next stop after Browells Lane. There is also the elderly who would not be able to walk to the next stop. There are also people who do their food shopping in the Centre who manage to get their load to the High Street stop but would not be able to take all of their shopping to the next stop. Factor in boiling hot days and as winter approaches cold, wind, snow and rain and you can see what an awful time many residents will be subjected to.

A shuttle bus from the High Street to the next stop would be an easy solution. Shuttle services are introduced when needed for train services disruptions therefore a similar service for bus disruption should be put in place."

I am assuming that a shuttle bus isn't practical, but I need you to consider the request and provide me with a response that I can send back to the residents. A response that I could publish on our website as part of our FAQ's would also be helpful.

Thanks in advance

Karen

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