

TRANSPORT FOR LONDON**MEMORANDUM TO THE BUS SERVICES MEETING**

SUBMITTED BY: [REDACTED]

SUBJECT: ROUTES 110, 391, 419, 490, 493, H22 AND H37 – CONSULTATION
OUTCOME

DATE: 22 MAY 2020

INTRODUCTION

1. The Richmond, Twickenham and Whitton bus services scheme was originally approved at BSM 532. Public consultation took place between 30 October 2018 and 6 January 2019. In response to the issues raised, a revised version of the scheme was presented and approved at BSM 569.
2. In summary, the following proposals were approved at BSM 569:
 - Reroute the 110 between Whitton and Richmond via the originally proposed rerouteing of the 419. Extend it from Richmond to Hammersmith via route 391
 - Withdraw route 391
 - Abandon the extension of the 419
 - Cut route 493 back to Richmond Bus Station – as original proposal
 - Cut route H22 back to Twickenham – as original proposal – but also extend it from Twickenham to West Middlesex Hospital
 - Reduce frequencies on route H37 – as original proposal
 - Introduce two journeys in each peak on route 490 to provide sufficient capacity on Staines Road.
3. Following completion of the Equality Impact Assessment, a further measure of mitigation is proposed:
 - Route H22 towards Hounslow, Bell Corner to additionally serve stop 26244, Whitton Corner Health & Social Care Centre on Hospital Bridge Road. This is situated on the line of route and will improve interchange opportunities between routes 110, 481 and H22 at Whitton Corner.

RECOMMENDATION

4. It is recommended that a Director of London Buses Ltd, having considered the contents of this paper and other material consideration, APPROVES the proposal for route H22 and APPROVES the close out of the consultation. The scheme will be introduced on 28 November 2020.
5. This proposal is subject to TfL's financial and legal duties. Stakeholders and those who responded to consultation will be asked if they have any further concerns about the revised scheme.

APPENDIX A – SUMMARY OF FREQUENCIES AND TERMINI

| | Current | | | | Proposed under Richmond and Twickenham bus network review (BSM 532) | | | | Approved at BSM 569 | | | |
|---|---------|---------|---------|-----|---|---------|---------|-----|---------------------|---------|---------|-----|
| | AM Peak | Mid day | PM Peak | Eve | AM Peak | Mid day | PM Peak | Eve | AM Peak | Mid day | PM Peak | Eve |
| <u>Route 110</u> | | | | | | | | | | | | |
| <i>MF</i> | | | | | | | | | | | | |
| Hounslow Bus Station - West Middlesex Hospital | 3 | 3 | 3 | 3/2 | - | - | - | - | - | - | - | - |
| Hounslow Bus Station - Hammersmith Bus Station | - | - | - | - | - | - | - | - | 4 | 4 | 4 | 3 |
| <i>Sat</i> | | | | | | | | | | | | |
| Hounslow Bus Station - West Middlesex Hospital | 2/3 | 3 | 3 | 3/2 | - | - | - | - | - | - | - | - |
| Hounslow Bus Station - Hammersmith Bus Station | - | - | - | - | - | - | - | - | 2/4 | 4 | 4 | 3 |
| <i>Sun</i> | | | | | | | | | | | | |
| Hounslow Bus Station - West Middlesex Hospital | 2 | 2 | 2 | 2 | - | - | - | - | - | - | - | - |
| Hounslow Bus Station - Hammersmith Bus Station | - | - | - | - | - | - | - | - | 2/3 | 3 | 3 | 3 |
| <i>Toilets available at all termini</i> | | | | | | | | | | | | |
| <u>Route 391</u> | | | | | | | | | | | | |
| <i>MF</i> | | | | | | | | | | | | |
| Richmond Bus Station - Hammersmith Bus Station | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 3 | - | - | - | - |
| <i>Sat</i> | | | | | | | | | | | | |
| Richmond Bus Station - Hammersmith Bus Station | 2/4 | 4 | 4 | 3 | 2/4 | 4 | 4 | 3 | - | - | - | - |
| <i>Sun</i> | | | | | | | | | | | | |
| Richmond Bus Station - Hammersmith Bus Station | 2/3 | 3 | 3 | 3 | 2/3 | 3 | 3 | 3 | - | - | - | - |
| <i>Toilets available at all termini</i> | | | | | | | | | | | | |
| <u>Route 419</u> | | | | | | | | | | | | |
| <i>MF</i> | | | | | | | | | | | | |
| Richmond Bus Station - Roehampton, Bessborough Road | 5 | 5 | 5 | 4/3 | - | - | - | - | 5 | 5 | 5 | 4/3 |
| Hounslow Bus Station - Hammersmith Bus Station | - | - | - | - | 4 | 4 | 4W | 4/2 | - | - | - | - |
| <i>Sat</i> | | | | | | | | | | | | |
| Richmond Bus Station - Roehampton, Bessborough Road | 3/5 | 5 | 5 | 4/3 | - | - | - | - | 3/5 | 5 | 5 | 4/3 |
| Hounslow Bus Station - Hammersmith Bus Station | - | - | - | - | 2/4 | 4 | 4 | 3/2 | - | - | - | - |
| <i>Sun</i> | | | | | | | | | | | | |
| Richmond Bus Station - Roehampton, Bessborough Road | 3 | 3 | 3 | 3 | - | - | - | - | 3 | 3 | 3 | 3 |
| Hounslow Bus Station - Hammersmith Bus Station | - | - | - | - | 2 | 2 | 2 | 2 | - | - | - | - |
| <i>Toilets available at all termini</i> | | | | | | | | | | | | |

| | Current | | | | Proposed under Richmond and Twickenham bus network review (BSM 532) | | | | Approved at BSM 569 | | | |
|--|---------|---------|---------|-----|---|---------|---------|-----|---------------------|---------|---------|-----|
| | AM Peak | Mid day | PM Peak | Eve | AM Peak | Mid day | PM Peak | Eve | AM Peak | Mid day | PM Peak | Eve |
| <u>Route 490</u> | | | | | | | | | | | | |
| <i>MF</i> | | | | | | | | | | | | |
| Richmond, Pools On The Park | | | | | | | | | | | | |
| Heathrow Terminal 5 | 5 | 5 | 5 | 5/3 | 5 | 5 | 5 | 5/3 | 5 | 5 | 5 | 5/3 |
| Heathrow Terminal 5 to | | | | | | | | | | | | |
| Richmond, Pools On The Park | - | - | - | - | - | - | - | - | Jnys | - | - | - |
| Richmond, Pools On The Park to | | | | | | | | | | | | |
| Heathrow Terminal 5 | - | - | - | - | - | - | - | - | - | - | Jnys | - |
| <i>Sat</i> | | | | | | | | | | | | |
| Richmond, Pools On The Park | | | | | | | | | | | | |
| Heathrow Terminal 5 | 3/5 | 5 | 5 | 4/3 | 3/5 | 5 | 5 | 4/3 | 3/5 | 5 | 5 | 4/3 |
| <i>Sun</i> | | | | | | | | | | | | |
| Richmond, Pools On The Park | | | | | | | | | | | | |
| Heathrow Terminal 5 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| <i>Toilets available at all termini</i> | | | | | | | | | | | | |
| <u>Route 493</u> | | | | | | | | | | | | |
| <i>MF</i> | | | | | | | | | | | | |
| Tooting, St. George's Hospital - | | | | | | | | | | | | |
| Richmond, Manor Circus, Homebase | 5 | 5 | 5 | 5/3 | - | - | - | - | - | - | - | - |
| Tooting, St. George's Hospital - | | | | | | | | | | | | |
| Richmond Bus Station | - | - | - | - | 5 | 5 | 5 | 5/3 | 5 | 5 | 5 | 5/3 |
| <i>Sat</i> | | | | | | | | | | | | |
| Tooting, St. George's Hospital - | | | | | | | | | | | | |
| Richmond, Manor Circus, Homebase | 3/5 | 5 | 5 | 4/3 | - | - | - | - | - | - | - | - |
| Tooting, St. George's Hospital - | | | | | | | | | | | | |
| Richmond Bus Station | - | - | - | - | 3/5 | 5 | 5 | 4/3 | 3/5 | 5 | 5 | 4/3 |
| <i>Sun</i> | | | | | | | | | | | | |
| Tooting, St. George's Hospital - | | | | | | | | | | | | |
| Richmond, Manor Circus, Homebase | 3 | 3 | 3 | 3 | - | - | - | - | - | - | - | - |
| Tooting, St. George's Hospital - | | | | | | | | | | | | |
| Richmond Bus Station | - | - | - | - | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| <i>Toilets available at Richmond, Homebase and Richmond Bus Station.</i> | | | | | | | | | | | | |
| <u>Route H22</u> | | | | | | | | | | | | |
| <i>MF</i> | | | | | | | | | | | | |
| Hounslow, Steve Biko Way - | | | | | | | | | | | | |
| Richmond, Lwr Mortlake Rd (Manor Cir) | 5 | 5 | 5 | 4/3 | - | - | - | - | - | - | - | - |
| Hounslow, Steve Biko Way - | | | | | | | | | | | | |
| Twickenham, Albany Stand | - | - | - | - | 5 | 5 | 5 | 4/3 | - | - | - | - |
| Hounslow, Steve Biko Way - | | | | | | | | | | | | |
| West Middlesex Hospital | - | - | - | - | - | - | - | - | 5 | 5 | 5 | 4/3 |
| <i>Sat</i> | | | | | | | | | | | | |
| Richmond, Lwr Mortlake Rd (Manor Cir) | 4/5 | 5 | 5 | 4/3 | - | - | - | - | - | - | - | - |
| Hounslow, Steve Biko Way - | | | | | | | | | | | | |
| Twickenham, Albany Stand | - | - | - | - | 4/5 | 5 | 5 | 4/3 | - | - | - | - |
| Hounslow, Steve Biko Way - | | | | | | | | | | | | |
| West Middlesex Hospital | - | - | - | - | - | - | - | - | 4/5 | 5 | 5 | 4/3 |
| <i>Sun</i> | | | | | | | | | | | | |
| Hounslow, Steve Biko Way - | | | | | | | | | | | | |
| Richmond, Lwr Mortlake Rd (Manor Cir) | 2/3 | 3 | 3 | 3 | - | - | - | - | - | - | - | - |
| Hounslow, Steve Biko Way - | | | | | | | | | | | | |
| Twickenham, Albany Stand | - | - | - | - | 2/3 | 3 | 3 | 3 | - | - | - | - |
| Hounslow, Steve Biko Way - | | | | | | | | | | | | |
| West Middlesex Hospital | - | - | - | - | - | - | - | - | 2/3 | 3 | 3 | 3 |

Toilet available at West Middlesex. Steve Biko Way is under development. No toilet available at Manor Cir.

| | Current | | | | Proposed under Richmond and Twickenham bus network review (BSM 532) | | | | Approved at BSM 569 | | | |
|--|----------------|---------|---------|-----|---|---------|---------|-----|---------------------|---------|---------|-----|
| | AM Peak | Mid day | PM Peak | Eve | AM Peak | Mid day | PM Peak | Eve | AM Peak | Mid day | PM Peak | Eve |
| <u>Route H37</u> | | | | | | | | | | | | |
| <i>MF</i> | | | | | | | | | | | | |
| Hounslow, Blenheim Centre - Richmond, Lwr Mortlake Rd (Manor Cir) | 10 | 10 | 10 | 8/6 | 8 | 8 | 8 | 8/5 | 8 | 8 | 8 | 8/5 |
| <i>SDO</i> | | | | | | | | | | | | |
| Isleworth War Memorial to Hounslow, Blenheim Centre - Hounslow, Blenheim Centre to Richmond, Lwr Mortlake Rd (Manor Cir) | - | - | Jny/- | - | - | - | Jny/- | - | - | - | Jny/- | - |
| Richmond, Lwr Mortlake Rd (Manor Cir) to Hounslow, Blenheim Centre - | - | - | - | - | Jny | - | - | - | Jny | - | - | - |
| <i>Sat</i> | | | | | | | | | | | | |
| Hounslow, Blenheim Centre - Richmond, Lwr Mortlake Rd (Manor Cir) | 5 | 10 | 10 | 6 | 5 | 8 | 8 | 5 | 5 | 8 | 8 | 5 |
| <i>Sun</i> | | | | | | | | | | | | |
| Hounslow, Blenheim Centre - Richmond, Lwr Mortlake Rd (Manor Cir) | 2/3 | 7.5 | 7.5 | 6 | 2/3 | 6 | 6 | 5 | 2/3 | 6 | 6 | 5 |
| <i>Weekend nights</i> | | | | | | | | | | | | |
| | Nightly | | | | Nightly | | | | Nightly | | | |
| Hounslow, Blenheim Centre - Richmond, Lwr Mortlake Rd (Manor Cir) | 2 | | | | 2 | | | | 2 | | | |
| <i>Toilet available at Hounslow Blenheim Centre</i> | | | | | | | | | | | | |

APPENDIX B – IMPLEMENTATION AND CONTRACTUAL ISSUES

6. This scheme does not require any additional driver toilet provision.
7. One additional stand space will be required at West Middlesex Hospital to accommodate route H22. It is believed that this space exists.
8. Enabling works will need to be carried out to provide fixed bus stops and new crossing points on the Great Chertsey Road (A316) for routes 391 and 969. This is being progressed by the relevant teams in TfL.
9. Works to allow route H22 to additionally serve stop 26244, Whitton Corner Health & Social Care Centre on Hospital Bridge Road.