

From: [REDACTED]@enfield.gov.uk>
Sent: 07 March 2024 15:40
To: Gareth Holmes [REDACTED]@tfl.gov.uk>
Subject: RE: Proposed Fixed Bus Stops - W9, The Bourne - Designs for TfL Comments
[SEC=OFFICIAL:PUBLIC]

Classification: OFFICIAL - PUBLIC

Thanks, yes, helpful to know the issues persist.

Regards

[REDACTED]
Traffic Engineering Manager
Environment and Communities Directorate
Enfield Council

[REDACTED]

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

From: Gareth Holmes [REDACTED]@tfl.gov.uk>
Sent: Thursday, March 7, 2024 3:29 PM
To: [REDACTED]@enfield.gov.uk>; David Hooker
[REDACTED]@tfl.gov.uk>
Cc: Robin Lafosse [REDACTED]@tfl.gov.uk>
Subject: RE: Proposed Fixed Bus Stops - W9, The Bourne - Designs for TfL Comments
[SEC=OFFICIAL:PUBLIC]

Hi [REDACTED]

The only comment from me. I originally requested that site meeting a couple of years ago due to the escalation of complaints passed to me regarding buses not stopping along The Bourne, with the operator saying there wasn't anywhere safe for drivers to stop. I've not had any of these complaints escalated to me for a while but I checked and just heard back from our complaints team who have confirmed they are still receiving these complaints regarding this location.

So anything that can solve these complaints is a positive from my point of view. Happy to liaise with the operator if any bus tests are required in the future...

Many thanks
Gareth

From: [REDACTED]@enfield.gov.uk>
Sent: 01 March 2024 19:13
To: David Hooker [REDACTED]@tfl.gov.uk>
Cc: Gareth Holmes [REDACTED]@tfl.gov.uk>; Robin Lafosse
[REDACTED]@tfl.gov.uk>
Subject: Proposed Fixed Bus Stops - W9, The Bourne - Designs for TfL Comments
[SEC=OFFICIAL:PUBLIC]

Classification: OFFICIAL - PUBLIC

Hi Dave

I hope this finds you well.

You may be aware, further to a site meeting we had a while ago, that Enfield's bus priority scheme work for this period includes adding 3 pairs of fixed stops on The Bourne. I attach our proposals, in case you have any comments or concerns.

It was your colleague Gareth who flagged up, a while ago, that Sullivan Buses were reporting difficulty in drivers finding suitable stopping positions on The Bourne. Accordingly I copy him into the message, along with Robin, should they too have any comments to add.

On this particular road, the key challenges I have found in trying to identify and design suitable bus stop layouts are as follows;

- The extensive verges that separate the footways from the road
- The mature trees in the verges, that limit where new paving for boarding areas can be proposed
- The character of the road (being wide and very busy) in terms of bus stop-related pedestrian crossing movements (i.e. the sense of obligation to provide assistance for crossing movements at the positions where the new bus stops are likely to focus or induce a new, or increased level of, crossing demand

Regards

[REDACTED]
Traffic Engineering Manager
Environment and Communities Directorate
Enfield Council

[REDACTED]

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.....

From: David Hooker [REDACTED]@tfl.gov.uk>
Sent: 23 March 2024 07:49
To: [REDACTED]@enfield.gov.uk>
Cc: Gareth Holmes [REDACTED]@tfl.gov.uk>; Robin Lafosse [REDACTED]@tfl.gov.uk>
Subject: RE: Proposed Fixed Bus Stops - W9, The Bourne - Designs for TfL Comments [SEC=OFFICIAL:PUBLIC]

Hi [REDACTED]

There are serious concerns for safety over these proposed designs. Again bus stops on corners has been raised, the 456 we rather got away with being on quieter roads possibly, while the proposal to put a crossing point in the middle of a bus stop, is just a non-starter.

This has come from our Surface Health & Safety Partner.

Kind Regards

Dave Hooker
Service Delivery Manager – Enfield
Transport for London – Bus Service Delivery
North Region
Turnpike Lane Bus Station, Green Lanes, London N15 3NX
Email – [REDACTED]@tfl.gov.uk
Mobile – [REDACTED]

Upcoming absences – 9-20 March inclusive

Online Software Portal [for Processing Bus Stop/Stand Suspensions & Bus Diversion Requests](#)

The link to access the portal is: <https://tfl.startragdome.com/>

The link to register <https://tfl.startragdome.com/login/new>

Passwords must contain at least 10 characters, using a mixture of upper and lowercase letters, at least one digit, and at least one symbol or special character, and cannot contain any of the characters "+{}&#;\<>

North RSM will no longer accept bus stop /diversion requests after 28th November 2022

Filming companies to complete a bus stop closure form as normal and send it to Red Route Filming RedRouteFilming@tfl.gov.uk

From: [REDACTED]@enfield.gov.uk>

Sent: 01 March 2024 19:13

To: David Hooker [REDACTED]@tfl.gov.uk>

Cc: Gareth Holmes [REDACTED]@tfl.gov.uk>; Robin Lafosse [REDACTED]@tfl.gov.uk>

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Regards

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