

NOTES FIELD

Notes

27.02.2017 13:31:52 SANGOWYE

Email response sent to customer

Notes

20.02.2017 22:28:59 ALIAN

From: [REDACTED]

To: customerservices@pcrm.tfl.gov.uk, [REDACTED]

CC: [REDACTED]

Subject: RE : RE : Re: Cycle Superhighway 7(CS7) in Stockwell

Hi Yewande

Can you please respond to this enquiry with the response below:

[REDACTED]

As you know, we have investigated concerns regarding the surface of CS7 between Clapham Road and South Lambeth Road during January 2017. Anti-skid materials were re-applied as an interim measure while more detailed investigations were carried out.

Our tests identified an issue with the surface of the northbound cycle lane and we have now fully resurfaced this lane between Clapham Road and South Lambeth Road to prevent the issue recurring. No issues have been found with the southbound cycle lane although we will continue to monitor the area.

Thanks kindly

Jess

From: Jassal Amrit

Sent: 20 February 2017 11:21

To: Fullager Richard (ST); Taylor Jessica

Subject: FW: RE: Re: Cycle Superhighway 7(CS 7) in Stockwell

Notes

14.02.2017 10:52:15 SANGOWYE

Email sent to Rita Wanogho for comment.

Notes

13.02.2017 15:36:43 SANGOWYE

From: [REDACTED]

To: customerservices@pcrm.tfl.gov.uk ; [REDACTED]

CC:

Sent: 09.02.17 15:28:12

Subject: RE: Re: Cycle Superhighway 7(CS 7) in Stockwell

Hi Yewande,

I have left the Cycle Superhighways Programme since January 2016, last year.

Can you please remove my name and add my colleague, Rita Wanogho, cc'ed, who is managing this.

Hi Rita,

Another one for you?

Regards

Areti

Notes

09.02.2017 18:19:18 KHANMO08

FORMAT: Email received

ALLOCATION: Streets investigations

QUERY: From: [REDACTED]

To: customerservices@pcrm.tfl.gov.uk, [REDACTED]

Subject: RE: Re: Cycle Superhighway 7(CS7) in Stockwell

Hi Yewande,

I have left the Cycle Superhighways Programme since January 2016, last year.

Can you please remove my name and add my colleague, Rita Wanogho, cc'ed, who is managing this.

Hi Rita,

Another one for you?

Regards

Areti

Notes

09.02.2017 17:39:12 KHANMO08

FORMAT: Email received

ALLOCATION: Streets investigations

QUERY:From: [REDACTED]

To: CUSTOMERSERVICES@tfl.gov.uk

Subject: Re: Cycle Superhighway 7(CS7) in Stockwell

Hi,

Could you provide copy of the report as requested please?

Regards,

[REDACTED]

Notes

09.02.2017 15:17:25 SANGOWYE

Email sent to Areti Anastasiadou.

Notes

04.02.2017 11:46:15 BILLINJA

Subject: Re: Cycle Superhighway 7(CS 7) in Stockwell

Hi,

Thank you for the update.

Could you provide a copy of the report from the investigation into the road surface please?

Regards,

██████

Notes

01.02.2017 09:10:20 SANGOWYE

Email response sent to customer

Notes

11.01.2017 21:31:42 ALIAN

FORMAT: EMAIL

ALLOCATION: Streets Investigations (3406)

SUBJECT: CS7 anti-skid

DATE RECEIVED: 11 January 2017

We have investigated reports of slips and falls on a short section of CS7 as a matter of urgency and anti-skid materials will be re-applied to the cycle lane surface overnight from tonight, Wednesday 11 January.

From 21:00 tonight until 05:00 tomorrow (Thursday 12 January), we plan to close cycle lane northbound on Clapham Road, between the junctions with Stockwell Road and South Lambeth Road while the works are completed.

The works should not be noisy, however there will be vehicles moving around and some machinery in use.

Though every effort will be made to complete the works as planned, poor weather conditions may mean that they need to be rescheduled at short notice.

We apologise for the disruption and inconvenience.

From: Fullager Richard (ST)

Sent: 11 January 2017 14:07

Notes

22.12.2016 07:36:16 TAYLORMA02

Assign to Streets

Subject: RE: CS7 - Stockwell - Clapham Road

Hi,

Huseyin, please note this inbox is for High-Priority correspondence only. RMS Customer Services deals with standard enquiries.

Thanks,

Notes

21.12.2016 08:35:10 KISHIHU

Gallagher Bassett details sent to customer.

Notes

21.12.2016 08:29:55 KISHIHU

PFI to RMS Sponsorship

Notes

21.12.2016 08:24:39 KISHIHU

C/m called about an accident on a cycle lane CS7 -

Stockwell tube station - accident occurred at the Stockwell War Memorial

Google Maps - <https://goo.gl/maps/E dZMxy2otE 72>

Wants the CS7 repainted - as the paint is high gloss but it doesn't support the traction of cycling.

TLRN details

Section Reference 0000A203_0/00040

Description A203,SOUTH LAMBETH ROAD,,(FROM NUMBER 99 TO STOCKWELL STA),SW8

LoHAC Area LOHAC CENTRAL

Carriage way Dual Carriageway

Direction

Road Type Main

Tfl Responsibility Highways Authority