

Hill Lee

From: Jo Bertram [REDACTED] >
Sent: 31 May 2017 13:41
To: Chapman Helen (TPH)
Cc: Robinson Graham
Subject: Re: Letter regarding licence application

Categories: HELEN TO READ

Dear Helen,

We will respond more fully to your 26 May letter shortly, but in the meantime we have seen the correspondence passing between the LTDA and TfL which the LTDA has posted publicly on social media. We note that TfL has said it will respond tomorrow to the LTDA's letter, which asks for TfL's justification for granting a short, rather than 5-year licence. As the contents of TfL's 26 May letter, and the correspondence preceding it, include confidential and/or commercially sensitive information, we trust that TfL will not disclose any such information in its response.

Kind regards,

Jo

 **Jo Bertram**
Regional General Manager - Northern Europe
[REDACTED] | uber.com

On 26 May 2017 at 15:44, Chapman Helen (TPH) <[REDACTED]> wrote:

Dear Ms Bertram

Please see attached letter.

Regards

Helen

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Hill Lee

From: Chapman Helen (TPH)
Sent: 23 May 2017 18:04
To: Jo Bertram
Cc: Robinson Graham
Subject: Re: Letter from Helen Chapman
Attachments: image003.jpg

Dear Jo

Thank you for your email. As I indicated in my email last Friday we will respond at the earliest possible opportunity this week.

Thank you for sharing the social media post. As I'm sure you will understand, TfL is not responsible for comments or posts by third parties.

Helen

On 23 May 2017, at 17:06, Jo Bertram <[REDACTED]> wrote:

Dear Helen,

Further to your email on Friday, please can you advise as to when we could expect to receive a response from you?

We have noticed that there is some speculation on social media about our licence from some TfL stakeholders, including the below and others, and so we are keen to resolve any outstanding matters.

Regards,

Jo



Jo Bertram
Regional General Manager - Northern Europe
[REDACTED] | uber.com

On 19 May 2017 at 15:43, Chapman Helen (TPH) <[REDACTED]> wrote:

Dear Jo

Thank you for your response to our letter of 16 May.

We are not in a position to provide you with a response within the 24 hours you have requested. However, we will respond to the points raised in your letter at the earliest possible opportunity next week.

Kind regards

Helen

From: Jo Bertram [mailto: [REDACTED]]
Sent: 18 May 2017 15:33
To: Chapman Helen (TPH)
Cc: Robinson Graham
Subject: Re: Letter from Helen Chapman

Dear Helen,

Please find attached our response.

Kind regards,

Jo



Jo Bertram

Regional General Manager - Northern Europe
[REDACTED] | uber.com

On 16 May 2017 at 15:22, Chapman Helen (TPH) <[REDACTED]> wrote:

Dear Ms Bertram

Please find attached letter from Helen Chapman.

Kind regards

Sonia

**Sonia Lewis - Temporary Executive Assistant to Helen Chapman General Manager,
TfL London Taxi & Private Hire**
2nd Floor Green 2G2 , 230 Blackfriars Road, Southwark, London SE1 8NW

T: [REDACTED] I Auto: [REDACTED] I Email: [REDACTED]



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