Trains Manager AC1 Combined	Work Based Exercise							Staff Interactive Exercise 1						Staff Interctive Exercise 2									Behaviours Staff Ex 1							Behaviours Staff Ex 2									Competency Based Interview										
AC1 Date	Responsiveness	Customer Service Orientation	Planning & Organising	Risks & Focus	Overall	bmark check work based	AC2 Date	Building Capability Level C	Communication & influence Level C	Results Focus Level C	Team Leadership Level C	Exercise total	bmark check	Building Capability Level C	Communication & influence Level C	Results Focus Level C	Team Leadership Level C	Exercise total	bmark check	combo benchmark check (staff interacting)		CompetencyTotal	BENcHMARK	FROM bmark check	Bs Active	Bs Accountable	Bs Collaborative	Bs Direct	Bs Fair & Consistent	Overall	bmark bch 1	Bs Active	Bs Accountable	Bs Collaborative	Bs Direct	Bs Fair & Consistent	Total	bmark bch 2	combo bmark both		Customer Service Orientation Level B	Planning & Organising Level B	Safety Awareness Level B	Total	bmark check CBI	Bs Active	Bs Accountable	Bs Collaborative	Bs Direct	Bs Fair & Consistent	Total	bmark check both 3		Pass / Fail
09 June 2017	3	5	4	4	16	yes	16 June 2017	4	4	4	5	17	yes	4	4	4	4	15	yes	yes		12	yes	1	4	4	4	4	4	20	yes	4	4	4	4	4	20	yes	yes		5	4	4	13	yes	4	4	4	4	4	20	yes		Pass
05 June 2017	2	3	3	1	9	no	06 June 2017	3	3	3	3	12	yes	3	3	2	3	11	yes	yes		23	yes	1	3	3	3	3	3	15	yes	3	3	3	2	3	14	yes	yes		2	2	1	5	no	3	3	3	1	2	12	no		Fail
13 June 2017	4	5	5	4	18	yes	23-Jun-17	2	2	2	3	9	no	4	4	4	4	16	yes	yes		25	yes	1	3	3	3	2	3	14	yes	4	5	5	4	4	22	yes	yes		3	4	3	10	yes	4	4	3	3	3	17	yes		Pass
25 May 2017	3	3	2	3	11	yes	23/05/2017	2	2	2	1	7	no	2	3	2	2	9	no	no		16	no	1	3	3	2	2	2	12	no	3	3	3	3	3	15	yes	yes		2	2	2	6	no	3	2	3	3	3	14	yes		Fail
02 June 2017	5	5	5	4	19	yes	14 June 2017	3	3	3	3	12	yes	3	3	3	3	12	yes	yes		24	yes	1	3	4	3	3	3	16	yes	3	4	4	3	3	17	yes	yes		4	4	4	12	yes	4	4	3	4	4	19	yes		Pass
13 June 2017	2	1	2	2	7	no	23-Jun-17	1	1	1	1	4	no	2	2	3	3	10	no	no		14	no	1	1	2	1	1	2	7	no	3	3	3	2	3	14	yes	yes		3	2	2	7	no	3	3	2	2	3	13	no		Fail
13 June 2017	3	4	4	3	14	yes	06 June 2017	3	4	4	3	14	yes	4	4	3	3	14	yes	yes		28	yes	1	3	4	4	4	4	19	yes	4	4	4	4	4	20	yes	yes		5	4	5	14	yes	5	5	5	5	5	25	yes		Pass
02 June 2017	3	4	4	3	14	yes	31 May 2017	3	2	1	2	8	no	2	1	1	2	6	no	no		14	no	1	2	2	2	2	3	11	no	2	2	2	2	3	11	no	no		3	4	3	10	yes	5	4	4	4	4	21	yes		Fail
02 June 2017	3	3	3	3	12	yes	31 May 2017	2	2	1	2	7	no	2	2	2	2	8	no	no		15	no	1	2	2	3	2	2	11	no	2	2	2	2	3	11	no	no		2	1	2	5	no	3	3	2	2	2	12	no		Fail
13 June 2017	3	3	3	3	12	yes	02 June 2017	3	3	3	3	12	yes	3	4	4	3	14	yes	yes		26	yes	1	4	3	3	3	3	15	yes	4	5	5	4	3	21	yes	yes		5	5	5	15	yes	5	5	5	5	5	25	yes		Pass
05 June 2017	4	3	3	3	13	yes	23-Jun-17	2	2	2	2	8	no	3	4	3	4	14	yes	yes		22	yes	1	2	3	2	3	2	12	no	4	4	5	4	5	22	yes	yes		2	2	2	6	no	3	2	2	3	3	13	no		Fail
13 June 2017	4	4	4	4	16	yes	23-Jun-17	2	2	2	2	8	no	3	3	3	3	12	yes	yes		20	yes	1	2	3	2	2	2	11	no	3	3	4	2	4	16	yes	yes		4	4	5	13	yes	4	5	4	4	4	21	yes		Pass
25 May 2017	3	3	3	4	13	yes	07 June 2017	4	4	3	4	15	yes	2	3	2	3	10	no	yes		25	yes	1	4	4	4	4	4	20	yes	3	3	3	3	3	15	yes	yes		3	5	5	13	yes	5	5	4	4	3	21	yes		Pass
02 June 2017	3	3	3	2	11	yes	31 May 2017	3	4	4	4	15	yes	3	4	3	4	14	yes	yes		29	yes	1	4	4	4	4	5	21	yes	4	4	4	4	4	20	yes	yes		2	2	2	6	no	3	3	2	2	3	13	no		Fail
25 May 2017	3	3	3	3	12	yes	02 June 2017	1	1	1	1	4	no	1	1	1	1	4	no	no		8	no	1	1	1	1	1	2	6	no	1	1	1	1	1	5	no	no		3	3	2	8	yes	3	3	3	2	3	14	yes		Fail
05 June 2017	4	4	5	4	17	yes	31 May 2017	4	4	3	4	15	yes	2	4	3	3	12	yes	yes		27	yes	1	3	4	4	5	5	23	yes	4	4	3	3	3	17	yes	yes		3	3	3	9	yes	4	4	4	3	3	18	yes		Pass
09 June 2017	3	3	3	3	12	yes	19 June 2017	3	2	2	2	9	no	2	2	2	2	8	no	no		17	yes	1	3	3	3	2	3	14	yes	2	2	2	2	2	10	no	yes		2	2	1	5	no	3	2	3	1	3	12	no		Fail
05 June 2017	4	4	4	4	16	yes	09 June 2017	3	3	3	4	13	yes	1	1	2	1	5	no	yes		18	yes	1	4	4	3	4	4	19	yes	1	1	1	2	2	7	no	yes		3	4	4	11	yes	4	4	3	2	3	16	yes		Pass
13 June 2017	3	3	4	3	13	yes	02 June 2017	2	3	3	2	10	no	2	2	2	2	8	no	no		18	no	1	3	3	3	3	3	15	yes	2	3	4	2	3	12	no	yes		3	3	2	8	yes	3	3	3	3	3	15	yes		Fail
09 June 2017	3	3	3	3	12	yes	23/05/2017	4	4	4	4	16	yes	2	2	2	3	9	no	yes		25	yes	1	4	4	4	4	4	20	yes	2	2	3	2	3	12	no	yes		3	4	5	12	yes	5	5	5	5	3	23	yes		Pass
02 June 2017	3	3	3	3	12	yes	02 June 2017	2	2	3	3	10	no	2	2	2	2	8	no	no		14	no	1	2	3	2	2	3	10	no	2	3	3	2	3	13	no	no		3	2	2	7	no	2	2	3	2	2	11	no		Fail
25 May 2017	4	3	4	3	14	yes	23/05/2017	2	3	2	2	9	no	2	3	2	2	8	no	no		17	no	1	3	2	3	3	3	14	yes	3	3	3	3	3	15	yes	yes		3	3	3	9	yes	3	3	3	3	3	15	yes		Fail
05 June 2017	4	4	5	4	17	yes	09 June 2017	3	4	2	3	12	yes	2	2	1	2	7	no	yes		19	yes	1	4	4	4	4	4	20	yes	2	2	2	2	2	10	no	yes		4	4	3	11	yes	4	4	4	3	3	18	yes		Pass
23 June 2017	3	4	5	4	16	yes	19-Jun-17	2	2	2	2	8	no	2	2	2	2	8	no	no		16	no	1	3	3	3	2	2	13	no	2	2	3	3	3	13	no	no		2	3	3	8	yes	3	3	3	3	3	15	yes		Fail
25 May 2017	3	4	5	3	15	yes	31 May 2017	3	2	2	2	9	no	2	2	2	1	7	no	no		16	no	1	2	3	2	3	2	12	no	3	2	2	2	2	11	no	no		4	3	3	10	yes	4	4	3	4	4	19	yes		Fail
02 June 2017	3	4	3	3	13	yes	14 June 2017	3	3	2	3	11	Bs de l m	2	2	2	2	8	no	BL		19	BL	1	3	3	3	2	2	14	yes	3	3	3	3	3	15	yes	yes		3	2	2	7	no	3	4	3	3	4	16	yes		Fail
02 June 2017	3	3	3	3	12	yes	31 May 2017	2	1	2	2	6	no	2	2	2	2	8	no	no		14	no	1	2	3	3	2	2	12	no	2	3	3	2	2	12	no	no		3	1	3	7	yes	3	3	4	3	3	17	yes		Fail
09 June 2017	3	2	3	3	11	yes	14 June 2017	2	2	2	2	8	no	1	2	2	2	7	no	no		13	no	1	3	2	3	2	2	12	no	3	3	3	3	3	15	yes	yes		2	1	2	5	no	3	3	3	3	3	15	yes		Fail
09 June 2017	2	3	3	3	11	yes	14 June 2017	2	3	2	2	9	no	2	2	2	2	8	no	no		17	no	1	2	3	3	2	3	13	no	2	2	2	2	2	10	no	yes		4	4	3	11	yes	4	4	4	4	4	20	yes		Fail
25 May 2017	3	3	3	2	11	yes	31 May 2017	2	2	2	2	8	no	3	4	3	3	13	yes	yes		21	yes	1	2	2	3	3	3	13	no	3	3	4	4	4	18	yes	yes		4	4	3	11	yes	4	4	4	4	4	20	yes		Fail
13 June 2017	3	3	3	3	12	yes	14 June 2017	4	4	4	4	16	yes	3	3	4	3	13	yes	yes		29	yes	1	4	4	3	4	4	19	yes	3	4	4	4	3	18	yes	yes		3	3	3	9	yes	3	3	3	3	4	16	yes		Pass
13 June 2017	3	3	4	3	13	yes	23-Jun-17	3	3	3	3	12	yes	3	3	3	3	12	yes	yes		24	yes	1	3	3	3	3	3	15	yes	3	3	4	4	3	17	yes	yes		4	4	4	12	yes	4	4	4	4	3	19	yes		Pass
05 June 2017	4	3	4	4	15	yes	07 June 2017	2	3	2	2	9	no	3	3	3	3	12	yes	yes		21	yes	1	3	3	3	3	3	15	yes	4	4	4	4	4	20	yes	yes		3	3	4	10	yes	4	4	4	3	3	18	yes		Pass
25 May 2017	3	3	3	2	11	yes	07 June 2017	2	4	2	4	12	NO	2	3	2	3	10	no	no		22	yes	A W	2	3	4	3	3	15	yes	3	3	4	3	3	16	yes	yes		4	4	3	11	yes	4	4	4	3	3	18	yes		Fail
23 June 2017	3	3	3	4	13	yes	23-Jun-17	2	2	2	2	8	no	1	2	2	1	5	no	no		13	no	1	2	2	3	2	3	12	no	2	2	2	1	2	9	no	3	3	3	9	yes	3	2	3	3	3	14	yes		Fail
25 May 2017	3	3	3	2	11	yes	16-Jun-17	2	3	1	2	8	no	2	2	2	1	7	no	no		15	no	1	2	3	3	3	3	14	yes	2	1	2	2	1	9	no	2	2	2	6	no	3	3	3	2	3	14	yes		Fail
02 June 2017	3	3	4	3	13	yes	23/05/2017	4	4	3	5	16	yes	3	4	2	4	13	yes	yes		29	yes	1	4	4	5	4	5	23	yes	4	4	4	4	3	19	yes	yes		2	2	2	6	no	3	3	3	2	3	14	yes		Fail
23 June 2017	3	3	3	3	12	yes	19-Jun-17	3	3	2	3	11	Bs de l m	2	2	2	3	9	no	BL		19	BL	1	3	3	3	3	3	15	yes	2	2	3	2	3	12	no	yes		2	2	3	7	no	3	3	4	2	3	15	yes		Fail
25 May 2017	3	3	4	3	13	yes	07 June 2017	3	4	3	4	14	yes	3	5	4	4	16	yes	yes		30	yes	1	4	4	4	5	3	20	yes	4	4	4	4	4	20	yes	yes		3	2	3	8	yes	3	4	3	3	3	16	yes		Pass
13 June 2017	2	2	2	3	9	no	07 June 2017	2	1	2	2	7	no	2	3	2	2	9	no	no		16	no	1	2	2	2	2	2	10	no	2	2	2	2	2	11	no	no		2	2	1	5	no	3	3	3	2	3	14	yes		Fail
09 June 2017	3	3	1	2	9	no	19 June 2017	1	1	1	1	4	no	2	1	2	2	7	no	no		11	no	1	2	3	2	1	2	10	no	2	2	2	1	3	10	no	no		2	1	2	5	no	3	3	3	2	3	14	yes		Fail
25 May 2017	3	3	4	2	12	yes	14 June 2017	2	2	1	2	7	no	2	3	2	2	9	no	no		16	no	1	2	2	3	1	3	10	no	2	3	3	2	3	13	no	no		4	2	3	9	yes	3	3	3	3	3	15	yes		Fail
25 May 2017	3	4	4	2	13	yes	07 June 2017	2	3	3	4	12	yes	2	3	3	2	10	no	yes		22	yes	1	3	3	4	3	3	16	yes	2	3	3	2	3	13	no	yes		3	2	2	7	no	3	3	3	2	3	14	yes		Fail
05 June 2017	4	4	4	3	15	yes	07 June 2017	2	1	4	2	9	no	2	2	3	2	9	no	no		18	no	1	2	2	2	4	3	13	no	3	2	3	3	3	14	yes	yes		3	4	4	11	yes	4	4	4	4	5	21	yes		Pass
02 June 2017	2	3	2	2	9	no	02 June 2017	1	2	1	1	5	no	1	1	1	2	5	no	no		10	no	1	1	1	2	3	3	10	no	2	1	1	2	1	7	no	no		1	1	1	3	no	2	1	1	1	1	6	no		Fail
25 May 2017	3	3	2	4	12	yes	06 June 2017	2	2	3	2	9	no	2	2	2	2	8	no	no		17	no	1	2	3	3	3	2	14	yes	2	2	2	2	2	10	no	yes		3	3	3	9	yes	3	3	3	3	3	15	yes		Fail
05 June 2017	4	3	3	3	10	no	09 June 2017	3	2	2	2	9	no	2	2	2	2	8	no	no		17	no	1	2	3	3	2	2	12	no	3	3	3	2	2	13	no	yes		3	2	3	8	yes	3	3	2	2	2	13	no		Fail
09 June 2017	3	4	3	3	13	yes	14 June 2017	3	3	1	3	10	no	3	4	3	4	14	yes	yes		24	yes	1	3	2	3	3	2	13	no	4	4	4	4	4	20	yes	yes		3	3	3	9	yes	3	3	3	3	3	15	yes		Pass
05 June 2017	4	4	5	4	17	yes	07 June 2017	1	2	2	1	6	no	2	3	2	2	9	no	no		15	no	1	2	2	3	1	3	11	no	3	3	3	2	3	11	no	no		3	4	3	10	yes	3	4	3	3	3	16	yes		Fail
02 June 2017	3	4	4	2	13	yes	07 June 2017	2	2	2	2	8	no	1	1	1	1	4	no	no		12	no	1	2	2	2	2	3	11	no	2	3	3	2	1	11	no	no		3	3	4	10	yes	4	4	3	2	3	16	yes		Fail
02 June 2017	3	3	3	2	11	yes	02 June 2017	1	1	2	2	6	no	2	2	2	2	8	no	no		14	no	1	2	3	3	2	3	13	no	2	2	3	2	3	12	no	no		3	3	3	9	yes	4	4	3	3	3	17	yes		Fail
05 June 2017	4	3	5	4	16	yes	16-Jun-17	3	3	3	3	12	yes	3	3	2	3	11	Bs de l m	yes		23	yes	1	4	4	4	4	3	19	yes	3	3	3	3	3	15	yes	yes		3	2	3	8	yes	4	4	4	4	4	20	yes		Pass
02 June 2017	4	5	4	5	18	yes	14 June 2017	3	2	2	2	9	no	2	2	2	2	8	no	no		17	no	1	3	2	3	2	3	13	no	2	2	2	2	2	10	no	no		3	3	3	9	yes	3	3	3	3	3	15	yes		Fail
02 June 2017	2	3	4	3	12	yes	09 June 2017	1	1	2	1	5	no	2	2	2	1	7	no	no		12	no	1	1	1	1	1	2	6	no	2	2	2	2	3	11	no	no		3	4	2	9	yes	4	4	3	4	3	18	yes		Fail
09 June 2017	3	4	4	4	15	yes	06 June 2017	2	4	2	2	10	no	2	3	2	2	9	no	no		19	no	1	2	2	3	2	3	12	no	2	2	3	3	4	14	yes	yes		5	5	5	15	yes	5	5	5	4	5	24	yes		Fail
05 June 2017	3	3	2	1	9	no	31 May 2017	2	2	2	2	8	no	3	2	1	1	7	BL	BL		19	no	A W	1	2	2	3	3	13	no	3	2	3	2	3	13	no	yes		3	2	1	6	no	4	4	4	3	2	16	yes		Pass
23 June 2017	3	4	3	3	13	yes	06 June 2017	1	2	2	2	7	no	2	2	2	1	7	no	no		14	no	1	2	2	2	2	2	10	no	2	2	2	2	2	10	no	no		1	3	1	5	no	2	2	3	3	3	13	no		Fail
05 June 2017	4	4	4	3	15	yes	19-Jun-17	3	3	3	3	12	yes	yes	yes	3	3	12	yes	yes		23	yes	1	3	3	3	3	3	15	yes	4	4	4	3	3	19	yes	yes		3	3	3	9	yes	3	3	3	3	3	15	yes		Pass
25 May 2017	2	3	3	3	9	no	09 June 2017	2	2	2	2	8	no	2	2	2	2	8	no	no		14	no	1	2	2	2	2	2	10	no	2	2	2	2	2	10	no	yes		2	2	2	6	no	3	3	3	2	3	14	yes		Fail
09 June 2017	3	3	2	3	11	yes	06 June 2017	1	2	2	2	7	no	2	2	2	2	8	no	no		14	no	1	2	3	3	2	3	13	no	2	2	2	2	2	10	no	yes		3	3	3	9	yes	3	3	3	3	3	15	yes		Fail
09 June 2017	3	3	3	3	12	yes	06 June 2017	1	2	2	2	7	no	2	2	2	3	9	no	no		16	no	1	2	1	2	2	2	9	no	2	2	2	2	3	12	no	no		4	4	3	11	yes	4	4	4	4	4	20	yes		Fail
02 June 2017	3	4	3	3	13	yes	16-Jun-17	3	3	2	2	10	no	3	3	3	2	11	BL	BL		21	BL	1	3	3	3	3	3	15	yes	3	3	3	2	2	14	yes	yes		3	4	3	10	yes	4	4	3	3	3	16	yes		BL
09 June 2017	3	4	3	2	12	yes	23/05/2017	2	3	3	3	11	Bs de l m	1	2	2	2	7	no	BL		18	BL	1	3	4	3	4	3	17	yes	2	2	2	2	2	10	no	yes		3	3	3	9	yes	4	4	3	3	4	18	yes		BL
05 June 2017	3	4	4	3	14	yes	07 June 2017	2	3	3	3	11	BL	3	3	3	3	12	yes	yes		23	yes	1	4	4	3	4	3	18	yes	3	3	3	3	3	15	yes	yes		2	3	2	7	no	3	2	3	2	3	13	no		Fail
05 June 2017	3	3	3	2	11	yes	31 May 2017	2	2	1	2	7	no	3	3	2	3	11	BL	BL		18	no	A W	2	2	2	2	3	11	no	3	3	3	3	3	15	yes	yes		2	3	3	8	yes	3	4	3	3	3	16	yes		BL

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