



NOTICE OF RAIL REPLACEMENT BUS SERVICE

Contract Ref:	DIS/239
Date(s) of closure:	26 – 30 December 2016
London Underground closure between:	Gloucester Road/Edgware Road – Ealing Broadway/Richmond/Wimbledon
Bus services description:	<p>A: Wimbledon – Hammersmith Calling at Wimbledon Park, Southfields, East Putney, Putney Bridge.</p> <p>B: Wimbledon – Earl’s Court Calling at Putney Bridge, Parsons Green, Fulham Broadway, West Brompton</p> <p>C: Turnham Green – Richmond Calling at Chiswick High Road, Gunnersbury and Kew Gardens. This service operates all day Boxing Day but only early/late journeys Tuesday - Friday</p>
Bus operator:	<p>A: Sullivan Buses, Deards House, St Albans Road, Potters Bar, EN6 3NE Contact: [REDACTED]</p> <p>B: Abellio London, 301 Camberwell New Road, London, SE5 0TF Contact: [REDACTED]</p> <p>C: Metroline Travel, Comfort DelGro House, 329 Edgware Road, London NW2 6JP Contact [REDACTED]</p>
iBus Provision:	Yes (Services A, B and C)
Bus Operations Region:	Central and South
Bus Operations contact:	CentreComm [REDACTED] and ask for the Network Duty Manager
Supervision/CIA info:	2
Publicity Info:	3 - 4
Route Info:	5 - 10
Timetable Info:	11 - 19

For further rail replacement info: call [REDACTED]

	Service A	Service B	Service C
Stand-by Vehicles required throughout the period of operation	Hammersmith: 1 (Brook Green) Wimbledon: 1 (St. George's Road)	Earl's Court: 1 (West Cromwell Road) Wimbledon: 1 (Merton Industrial Park) Boxing Day 26 December Chelsea FC has home fixture 15:00 KO. 4 extra stand-by buses required 13:30 – 19:00 to be located at Merton prior to kick-off and Earl's Court area (Location TBC) on conclusion.	Turnham Green: 1 Richmond: 1 Paradise Road bus lane
Service Supervision required throughout the period of operation	Hammersmith: 2 (1 at Brook Green, 1 at Hammersmith (Lower) Bus Stn pick-up point) Wimbledon: 2 (1 at Alexandra Road, 1 at St. George's Road)	Earl's Court: 2 (1 at West Cromwell Road, 1 at Earl's Court Road pick-up point) Wimbledon: 2 (1 at Wimbledon, Hartfield Road, 1 at Merton Industrial Park)	Turnham Green: 1 Richmond: 2 (1 Richmond Station, 1 Queen's Road)
Pilots	5 x early 5 x middle 4 x late-turn	5 x early 5 x middle 4 x late-turn	3 x early 3 x middle 2 x late-turn

Publicity Requirements:

Destination Cards:

A

Hammersmith

Calling at:
Wimbledon Park, Southfields,
East Putney, Putney Bridge

Quantity Required: 100

A

Wimbledon

Calling at:
Putney Bridge, East Putney,
Southfields, Wimbledon Park

Quantity Required: 100

A

Putney Bridge

Calling at:
Wimbledon Park, Southfields,
East Putney

Quantity Required: 20

B

Earl's Court

Calling at:
Putney Bridge, Parsons Green,
Fulham Broadway, West Brompton

Quantity Required: 100

B

Wimbledon

Calling at:
West Brompton, Fulham Broadway,
Parsons Green, Putney Bridge,

Quantity Required: 100

C

Turnham Green

Calling at:
Kew Gardens, Gunnersbury,
Chiswick Park

Quantity Required: 40

C

Richmond

Calling at:
Chiswick Park, Gunnersbury,
Kew Gardens

Quantity Required: 40

C

Ealing Broadway

Calling at:
Gloucester Road, Earls Court, West Brompton, West Kensington,
Hammersmith, Ravenscourt Park, Stamford Brook, Turnham Green,
Chiswick Park, Gunnersbury, Acton Town, Ealing Common

Quantity Required: 10

ROUTE DESCRIPTION
LONDON UNDERGROUND RAIL REPLACEMENT BUS SERVICE
A: HAMMERSMITH – WIMBLEDON (limited stop)

STREETS TRAVERSED

Towards Wimbledon:

Hammersmith (Lower) Bus Station, right Butterwick, right Talgarth Road, left Fulham Palace Road, ahead Fulham High Street, right Putney Bridge Approach, ahead Putney Bridge, ahead Putney High Street, left Upper Richmond Road, left West Hill, left Putney Bridge Road, right Armoury Way, right Ram Street, right Wandsworth High Street, left Buckhold Road, ahead Merton Road, right Replingham Road, right Wimbledon Park Road, right Granville Road, right Merton Road, ahead Durnsford Road, right Gap Road, ahead Leopold Road, left Alexandra Road.

Towards Hammersmith:

Wimbledon Bridge, left Queen's Road, left Haydons Road ahead Durnsford Road, ahead Merton Road, left Replingham Road, right Wimbledon Park Road, right Granville Road, left Merton Road, bear right Buckhold Road, left Wandsworth High Street, right Putney Bridge Road, right Putney High Street, ahead Putney Bridge, ahead Putney Bridge Approach, left Fulham High Street, ahead Fulham Palace Road, ahead Talgarth Road, ahead Queen Caroline Street, left Hammersmith Bridge Road.

TURNING POINTS

DRIVERS MUST SWITCH OFF ENGINES DURING LAYOVER PERIODS AT TERMINI. THE USE OF BUS STOPS, STATIONS AND STANDS FOR RAIL REPLACEMENT BUSES ON RELIEF IS EXPRESSLY PROHIBITED WITHOUT THE WRITTEN PERMISSION FROM THE APPROPRIATE LBSL BUS OPERATIONS AREA MANAGER OR HIS REPRESENTATIVE. DRIVERS OF RAIL REPLACEMENT BUSES MUST IN ALL CASES COMPLY WITH ALL REASONABLE INSTRUCTIONS FROM LBSL BUS OPERATIONS OR LONDON UNDERGROUND PERSONNEL.

HAMMERSMITH

Set down at Stop SC on Hammersmith Bridge Road, proceed ahead circumnavigating roundabout beneath fly-over to stand on Hammersmith Bridge Road bus lane (eastbound) prior to Stop T. Buses proceed ahead Hammersmith Bridge Road, left Queen Caroline Street, right, Hammersmith Broadway, to pick up at Stop L in Hammersmith (Lower) Bus Station.

OPERATION: For the duration of this rail replacement service ONLY.

WIMBLEDON

Drop off stop B, outside DVLA office

Turn via: Alexandra Rd, ahead St George's Rd (stand for 2 buses on suspended parking bays), right Francis Grove, right Worple Rd, right Wimbledon Hill Rd, ahead Wimbledon Bridge

Pick up **Temporary stop on Wimbledon Bridge outside station.**

OPERATION: For the duration of this rail replacement service ONLY.

BUSES MUST AT NO TIME USE THIS STAND FOR MEAL RELIEF OR FERRY BUS PURPOSES.

CALLING POINTS

Buses should be timed to call at the following points:

SOUTHBOUND

Putney Bridge	Stop FE Putney Bridge Approach
East Putney	Stop EA, Upper Richmond Road
Southfields	Stop C, Wimbledon Park Road
Wimbledon Park	Stop R in Durnsford Road

NORTHBOUND

Wimbledon Park	Stop H in Durnsford Road.
Southfields	Stop C, Wimbledon Park Road
East Putney	Stop W in Putney Bridge Rd, east of Bective Place
Putney Bridge	Stop FH Putney Bridge Approach

ROUTE DESCRIPTION
LONDON UNDERGROUND RAIL REPLACEMENT BUS SERVICE
B: EARL'S COURT – WIMBLEDON

STREETS TRAVERSED

Towards Wimbledon:

Earl's Court Road, ahead Redcliffe Gardens, right Fulham Road, ahead Fulham Broadway, bear left Fulham Road, ahead Fulham High Street, bear right Putney Bridge Approach, ahead Putney Bridge, ahead Putney High Street, ahead Putney Hill, ahead Tibbet's Ride, ahead Wimbledon Park Side, ahead Parkside, ahead High Street, ahead Wimbledon Hill Road, ahead Wimbledon Bridge.

Late journeys all stations to Wimbledon (from Putney Bridge): Putney Bridge Approach, ahead Putney Bridge, ahead Putney High Street, left Upper Richmond Road, ahead West Hill, left Putney Bridge Road, right Armoury Way, right Ram Street, right Wandsworth High Street, left Buckhold Road, ahead Merton Road, right Replingham Road, right Wimbledon Park Road, right Granville Road, right Merton Road, ahead Durnsford Road, right Gap Road, ahead Leopold Road, bear left Alexandra Road.

Caution: Redcliffe Gardens right turn into Fulham Road: drivers should adopt a wide turn to avoid railings on far corner and central refuge.

Towards Earl's Court:

Hartfield Road, left Wimbledon Bridge, ahead Wimbledon Hill Road, ahead High Street, ahead Parkside, ahead Wimbledon Park Side, Tibbet's Corner, ahead Tibbet's Ride, ahead Putney Hill, ahead Putney High Street, ahead Putney Bridge, ahead Putney Bridge Approach, left Fulham High Street, right Fulham Road, right Fulham Broadway, ahead Fulham Road, left Finborough Road, ahead Warwick Road.

Football Diversion Match Times – Boxing Day 26 December 2016:

Chelsea FC have a home fixture on Boxing Day effecting the closure of Fulham Road between Fulham Broadway and Hortensia Road during match times.

Towards Earl's Court (from Fulham Road/Fulham Broadway): Ahead Harwood Road, **setting down Stop S Fulham Broadway Station**, ahead Harwood Road, left New Kings Road, left Gunter Rove ahead Redcliffe Gardens for L.O.R.

Towards Wimbledon: Earl's Court Road, ahead Redcliffe Gardens, ahead Edith Road right New Kings Road, right Harwood Street **Serve Stop H Fulham Broadway Station**, ahead Fulham Broadway, bear left Fulham Road for L.O.R.

TURNING POINTS

DRIVERS MUST SWITCH OFF ENGINES DURING LAYOVER PERIODS AT TERMINI. THE USE OF BUS STOPS, STATIONS AND STANDS FOR RAIL REPLACEMENT BUSES ON RELIEF IS EXPRESSLY PROHIBITED WITHOUT THE WRITTEN PERMISSION FROM THE APPROPRIATE LBSL BUS OPERATIONS AREA MANAGER OR HIS REPRESENTATIVE. DRIVERS OF RAIL REPLACEMENT BUSES MUST IN ALL CASES COMPLY WITH ALL REASONABLE INSTRUCTIONS FROM LBSL BUS OPERATIONS OR LONDON UNDERGROUND PERSONNEL.

EARL'S COURT

Set down at Stop C on Warwick Road

Turn via Warwick Road, West Cromwell Rd (stand on existing stand in West Cromwell Road fwd of Stop D), Earl's Court Road

Pick up at Stop A opposite station, Earl's Court Rd

OPERATION: For the duration of this rail replacement service ONLY.

RESTRICTIONS: Standing for 2 buses.

BUSES MUST AT NO TIME USE THIS STAND FOR MEAL RELIEF OR FERRY BUS PURPOSES.

WIMBLEDON

Set down at Stop D in Wimbledon Bridge.

Turn via The Broadway, Morden Rd, Lombard Rd, Deer Park Rd (stand space), Jubilee Way (stand space), Morden Rd, Merton Road, The Broadway, Gladstone road, Sir Cyril Black Way, Hartfield Road.

Pick up at temporary stop forward of Stop L in Hartfield Rd (opposite station)

OPERATION: For the duration of this rail replacement service ONLY.

BUSES MUST AT NO TIME USE THIS STAND FOR MEAL RELIEF OR FERRY BUS PURPOSES.

PUTNEY COMMON, SPENCER ARMS (for Putney Bridge short-working journeys)

Set down Stop FE, Putney Bridge Approach

Turn via Putney Bridge, Lower Richmond Road, Putney Common (stand on west side of common), Lower Richmond Road, Putney Bridge, Putney Bridge Approach

Pick up at Stop FH Putney Bridge Approach, opposite Putney Bridge Station.

BUSES MAY TURN AT THIS LOCATION BUT MUST NOT STAND

OPERATION: For the duration of this rail replacement service ONLY.

BUSES MUST AT NO TIME USE THIS STAND FOR MEAL RELIEF OR FERRY BUS PURPOSES.

CALLING POINTS

Buses should be timed to call at the following points:

SOUTHBOUND

West Brompton	Stop L, Earl's Court Road
Fulham Broadway	Stop M, Fulham Road
Parsons Green	Stop V, Fulham Road
Putney Bridge	Stop FE Putney Bridge Approach
<i>East Putney</i>	<i>Stop EA, Upper Richmond Road</i>
<i>Southfields</i>	<i>Stop C, Wimbledon Park Road</i>
<i>Wimbledon Park</i>	<i>Stop R in Durnsford Road</i>

NORTHBOUND

Putney Bridge	Stop FH Putney Bridge Approach
Parsons Green	Stop T, Fulham Road
Fulham Broadway	Stop L, Fulham Road
West Brompton	Stop B, Warwick Road

ROUTE DESCRIPTION
LONDON UNDERGROUND RAIL REPLACEMENT BUS SERVICE
C: TURNHAM GREEN – RICHMOND

STREETS TRAVERSED

Towards Richmond: Turnham Green Terrace, right Chiswick High Road, left Kew Bridge, bear right Kew Road.

Towards Turnham Green: Kew Road, ahead The Quadrant, left The Square, ahead Eton Street, right Paradise Road, ahead Red Lion Street, right George Street, ahead The Quadrant, ahead Kew Rd, bear left Kew Bridge, right Chiswick High Rd, left Turnham Green Terrace.

Late night Extension from South Kensington:

Towards Richmond: Thurloe Place, left Cromwell Place, right Harrington Road, ahead Stanhope Gardens, right Gloucester Road, left Cromwell Road, left Earls Court Road right old Brompton Road, Old Brompton Road Ahead Lillie Road, right North End Road left Talgarth Road, A4 slip road onto Hammersmith Gyrotory, right Queen Caroline street, left King Street, right Goldhawk Road, left Stamford Brook, ahead Bath Road, left Turnham Green Terrace, right Chiswick High Road, left Kew Bridge, bear right Kew Road.

Warning: Low Bridge in Turnham Green Terrace – 14'6"

TURNING POINTS

DRIVERS MUST SWITCH OFF ENGINES DURING LAYOVER PERIODS AT TERMINI. THE USE OF BUS STOPS, STATIONS AND STANDS FOR RAIL REPLACEMENT BUSES ON RELIEF IS EXPRESSLY PROHIBITED WITHOUT THE WRITTEN PERMISSION FROM THE APPROPRIATE LBSL BUS OPERATIONS AREA MANAGER OR HIS REPRESENTATIVE. DRIVERS OF RAIL REPLACEMENT BUSES MUST IN ALL CASES COMPLY WITH ALL REASONABLE INSTRUCTIONS FROM LBSL BUS OPERATIONS OR LONDON UNDERGROUND PERSONNEL.

TURNHAM GREEN

Buses set down at stop JJ, Turnham Green Terrace.

Proceed via Bath Rd, Stamford Brook Rd, Goldhawk Rd, circumnavigate mini-roundabout (Jnc Goldhawk Road) to return via Goldhawk Rd, Stamford Brook Rd, Bath Rd (temporary stand east of Flanders Road).

Pick up at temporary stop in Turnham Green Terrace (Jnc Thornton Ave).

OPERATION: For the duration of this rail replacement service ONLY.

BUSES MUST AT NO TIME USE THIS STAND FOR MEAL RELIEF OR FERRY BUS PURPOSES.

Meal reliefs and crew changes should be scheduled at Bromyard Avenue

RICHMOND

Set down at Stop Z, Kew Road,

Turn via The Quadrant, The Square, Sheen Road, Queen's Road (stand), Sheen Road, Manor Road, Lower Mortlake Road, Kew Road

Pick up Stop Z outside station.

OPERATION: For the duration of this rail replacement service ONLY.

BUSES MUST AT NO TIME USE THIS STAND FOR MEAL RELIEF OR FERRY BUS PURPOSES.

Stand-by vehicles, meal reliefs and crew changes should be undertaken in Richmond Station Car-park (South West Trains) which will be available for our use.

Calling Points

Buses should be timed to call at the following points:

WESTBOUND

Chiswick Park	Stop CV, Chiswick High Road
Gunnersbury	Stop A outside station, Chiswick High Road
Kew Gardens (Botanical Gdns)	Stop D "Victoria Gate", Kew Road

EASTBOUND

Kew Gardens (Botanical Gdns)	Stop R "Victoria Gate", Kew Road
Gunnersbury	Stop B opposite station, Chiswick High Road
Chiswick Park	Stop DD, Chiswick High Road

Calling Points for late night Extension from South Kensington

Buses should be timed to call at the following points:

South Kensington	Stop S Cromwell Gardens
Gloucester Road	Stop on Cromwell Place
Earls Court	Stop S Earls Court Road
West Kensington	Stop T on North End Road
West Brompton	Stop O West Brompton Station
Hammersmith	Stop U on King Street
Ravenscourt Park	Stop D on King Street
Stamford Brook	Stop P on Goldhawk Road
Turnham Green	Stop KK on Turnham Green Terrace
Chiswick Park	Stop CV, Chiswick High Road
Gunnersbury	Stop A outside station, Chiswick High Road
Acton Town	Stop S, Gunnersbury Lane
Ealing Common	Stop EK, Uxbridge Road
Kew Gardens (Botanical Gardens)	Stop D "Victoria Gate", Kew Road

SUMMARY OF BUS SERVICE

Service A – Hammersmith to Wimbledon

Monday 26th December 2016

Eastbound

WIMBLEDON	07 22	then at	23 32	23 45	24 00	00 15	00 30	00 53
Wimbledon Park	07 27	the	23 37	23 50	00 05	00 20	00 35	00 58
Southfields	07 33	intervals	23 43	23 56	00 11	00 26	00 41	01 04
East Putney	07 41	shown	23 51	00 04	00 19	00 34	00 49	01 12
Putney Bridge	07 45	below	23 55	00 08	00 23	00 38	00 53	01 16
HAMMERSMITH	07 57	until	00 07	C	C	C	C	C
<i>EB Piccadilly Train Departs</i>			<i>08 05½</i>	<i>00 18</i>	-	-	-	-

Westbound

			Y
<i>WB Piccadilly Train Arrives</i>			<i>07 59½</i>
			<i>00 49</i>
HAMMERSMITH	08 07	then at	01 00
Putney Bridge	08 14	the	01 07
East Putney	08 19	intervals	01 12
Southfields	08 26	shown	01 19
Wimbledon Park	08 31	below	01 24
WIMBLEDON	08 36	until	01 29

Eastbound

Times quoted are Hammersmith arrivals
 08.04 – 10.30 every 6-7 minutes (9 bph)
 10.35 – 20.30 every 5 minutes (12 bph)
 20.37 – 23.57 every 10 minutes (6 bph)

Westbound

Times quoted are Hammersmith departures
 08.14 – 10.34 every 6-7 minutes (9 bph)
 10.40 – 20.30 every 5 minutes (12 bph)
 20.40 – 00.30 every 10 minutes (6 bph)
 Then 00.45

Notes:

C – Connects to Bus Service B at Putney Bridge for all stations to Earl's Court

Y – Connects at Putney Bridge from Bus Service B 00.53 ex Earl's Court due at 01.06.

Service A – Wimbledon to Hammersmith (continued)

Tuesday 27th to Friday 30th December 2016

Eastbound

WIMBLEDON	04 19	04 39	04 49	then at	23 32	23 40	23 50	24 00
Wimbledon Park	04 24	04 44	04 54	the	23 37	23 45	23 55	00 05
Southfields	04 30	04 50	05 00	intervals	23 43	23 51	24 01	00 11
East Putney	04 38	04 58	05 08	shown	23 51	23 59	00 09	00 19
Putney Bridge	04 42	05 02	05 12	below	23 55	00 03	00 13	00 23
HAMMERSMITH	C	C	05 24	until	00 07	C	C	C
<i>EB Piccadilly Train Departs</i>	-	-	05 34		00 17½	-	-	-

WIMBLEDON	00 10	00 23	00 38	00 53
Wimbledon Park	00 15	00 28	00 43	00 58
Southfields	00 21	00 34	00 49	01 04
East Putney	00 29	00 42	00 57	01 12
Putney Bridge	00 33	00 46	01 01	01 16
HAMMERSMITH	C	C	C	C
<i>EB Piccadilly Train Departs</i>	-	-	-	-

Westbound

<i>WB Piccadilly Train Arrives</i>						06 03		Y 00 49
HAMMERSMITH	D	D	D	D	D	06 11	then at	01 00
Putney Bridge	05 07	05 24	05 39	05 52	06 05	06 18	the	01 07
East Putney	05 12	05 29	05 44	05 57	06 10	06 23	intervals	01 12
Southfields	05 19	05 36	05 51	06 04	06 17	06 30	shown	01 19
Wimbledon Park	05 24	05 41	05 56	06 09	06 22	06 35	below	01 24
WIMBLEDON	05 29	05 46	06 01	06 14	06 27	06 40	until	01 29

Eastbound

Times quoted are Hammersmith arrivals
 05.30 – 10.30 every 6-7 minutes (9 bph)
 10.35 – 20.30 every 5 minutes (12 bph)
 20.37 – 23.57 every 10 minutes (6 bph)

Westbound

Times quoted are Hammersmith departures
 06.18 – 10.31 every 6-7 minutes (9 bph)
 10.36 – 20.31 every 5 minutes (12 bph)
 20.40 – 00.50 every 10 minutes (6 bph)

Notes:

C – Connects to Bus Service B at Putney Bridge for all stations to Earl's Court

D – Connects at Putney Bridge from Bus Service B buses ex Earl's Court.

Y – Connects at Putney Bridge from Bus Service B 00.53 ex Earl's Court due at 01.06.

Service A – Wimbledon to Hammersmith (continued)

SUGGESTED RUNNING TIMES

	Basic	Tuesday to Friday* 08.30 - 10.00 and 20.00 - 21.00	Tuesday to Friday* 10.00 - 20.00
Wimbledon - Wimbledon Park	5	6	7
Wimbledon Park - Southfields	6	7	8
Southfields - East Putney	8	9	10
East Putney - Putney Bridge	4	5	6
Putney Bridge – Hammersmith	12	13	14
TOTAL	35	40	45
Hammersmith – Putney Bridge	7	8	10
Putney Bridge - East Putney	5	6	8
East Putney - Southfields	7	8	12
Southfields - Wimbledon Park	5	6	7
Wimbledon Park - Wimbledon	5	6	8
TOTAL	29	34	45

Notes:-

* - Running Time enhancements exclude Boxing Day. Boxing Day Running Time enhancements to be recommended by Bus Operating Company.

SUMMARY OF BUS SERVICE

Service B – Wimbledon to Earl's Court

Monday 26th December 2016

Eastbound

WIMBLEDON	07 18		23 30	23 40	23 53
Putney Bridge	07 36	then at	23 48	23 58	00 11
Parsons Green	07 40	intervals	23 52	00 02	00 15
Fulham Broadway	07 43	shown	23 55	00 05	00 18
West Brompton	07 52	below	00 04	00 14	00 27
EARL'S COURT	07 53	until	00 05	00 15	00 28
<i>EB Piccadilly Train Departs</i>	08 00		00 11½	00 23	-

PB

WIMBLEDON	00 03	00 15	00 30	00 45	01 00
Putney Bridge	00 21	00 33	00 48	01 03	01 18
Parsons Green	00 25	00 37	00 52	01 07	01 22
Fulham Broadway	00 28	00 40	00 55	01 10	01 25
West Brompton	00 37	00 49	01 04	01 19	01 34
EARL'S COURT	00 38	00 50	01 05	01 20	01 35
<i>EB Piccadilly Train Departs</i>	-	-	-	-	-

Westbound

<i>WB District Train Arrives</i>	-		-	00 45½
SOUTH KENSINGTON	-		-	00 52
<i>WB Piccadilly Train Arrives</i>	07 54		00 43½	-
EARL'S COURT	08 00	then at	00 53	01 01
West Brompton	08 01	intervals	00 54	01 02
Fulham Broadway	08 06	shown	00 59	01 07
Parsons Green	08 10	below	01 03	01 11
Putney Bridge	08 13	until	01 06	01 14
WIMBLEDON	08 31		01 24	X

Eastbound

Times quoted are Earl's Court arrivals

08.03 – 08.30	every 6-7 minutes★(9 bph)
08.35 – 10.30	every 5 minutes★(12 bph)
10.34 – 20.30	every 4 minutes†(15 bph)
20.36 – 21.56	every 6-7 minutes ★(9 bph)
22.05 – 23.55	every 10 minutes★(6 bph)

Westbound

Times quoted are Earl's Court departures

08.10 – 08.30	every 6-7 minutes★(9 bph)
08.35 – 10.30	every 5 minutes★(12 bph)
10.34 – 20.30	every 4 minutes†(15 bph)
20.36 – 21.56	every 6-7 minutes ★(9 bph)
22.06 – 00.36	every 10 minutes★(6 bph)

Notes:

★ – Of these buses, 3 bph (every 20 minutes) will operate between Putney Bridge and Earl's Court only, calling at Parsons Green, Fulham Broadway and West Brompton in both directions.

† – Of these buses, 6 bph (every 8/12 minutes) will operate between Putney Bridge and Earl's Court only, calling at Parsons Green, Fulham Broadway and West Brompton in both directions.

PB – Connects at Putney Bridge from Bus Service A bus 00.53 ex Wimbledon, due at 01.16.

X – Bus continues all stations to Wimbledon, if required, to set down only

Service B – Wimbledon to Earl's Court (continued)

Tuesday 27th to Friday 30th December 2016

Eastbound

WIMBLEDON	04 28	04 42	04 57		23 30	23 40	23 53
Putney Bridge	04 46	05 00	05 15	then at	23 48	23 58	00 11
Parsons Green	04 50	05 04	05 19	intervals	23 52	00 02	00 15
Fulham Broadway	04 53	05 07	05 22	shown	23 55	00 05	00 18
West Brompton	05 02	05 16	05 31	below	00 04	00 14	00 27
EARL'S COURT	05 03	05 17	05 32	until	00 05	00 15	00 28
<i>EB Piccadilly Train Departs</i>	-	-	05 39		00 13½	00 23	-
SOUTH KENSINGTON	05 11	05 25	-		-	-	-
<i>EB District Train Departs</i>	05 18	05 32½	-		-	-	-

PB

WIMBLEDON	00 03	00 15	00 30	00 45	01 00
Putney Bridge	00 21	00 33	00 48	01 03	01 18
Parsons Green	00 25	00 37	00 52	01 07	01 22
Fulham Broadway	00 28	00 40	00 55	01 10	01 25
West Brompton	00 37	00 49	01 04	01 19	01 34
EARL'S COURT	00 38	00 50	01 05	01 20	01 35
<i>EB Piccadilly Train Departs</i>	-	-	-	-	-

Westbound

<i>WB Piccadilly Train Arrives</i>	-	-	-	-	-
EARL'S COURT	-	05 09	05 24	05 36	05 48
West Brompton	-	05 10	05 25	05 37	05 49
Fulham Broadway	-	05 15	05 30	05 42	05 54
Parsons Green	05 02	05 19	05 34	05 46	05 58
Putney Bridge	05 05	05 22	05 37	05 49	06 01
WIMBLEDON	05 23	05 40	05 55	06 07	06 19

FX

<i>WB District Train Arrives</i>	-	-		00 45½
SOUTH KENSINGTON	-	-		00 52
<i>WB Piccadilly Train Arrives</i>	-	05 58		00 43½
EARL'S COURT	05 59	06 09	then at	00 53
West Brompton	06 00	06 10	intervals	00 54
Fulham Broadway	06 05	06 15	shown	00 59
Parsons Green	06 09	06 19	below	01 03
Putney Bridge	06 12	06 22	until	01 06
WIMBLEDON	06 30	06 40		01 24

Eastbound

Times quoted are Earl's Court arrivals

05.44 – 08.30	every 6-7 minutes★(9 bph)
08.35 – 10.30	every 5 minutes★(12 bph)
10.34 – 20.30	every 4 minutes†(15 bph)
20.36 – 21.56	every 6-7 minutes ★(9 bph)
22.05 – 23.55	every 10 minutes★(6 bph)

Westbound

Times quoted are Earl's Court departures

06.18 – 08.31	every 6-7 minutes★(9 bph)
08.36 – 10.31	every 5 minutes★(12 bph)
10.35 – 20.31	every 4 minutes†(15 bph)
20.36 – 21.56	every 6-7 minutes ★(9 bph)
22.06 – 00.36	every 10 minutes★(6 bph)

Notes:

- ★ – Of these buses, 3 bph (every 20 minutes) will operate between Putney Bridge and Earl's Court only, calling at Parsons Green, Fulham Broadway and West Brompton in both directions.
- † – Of these buses, 6 bph (every 8/12 minutes) will operate between Putney Bridge and Earl's Court only, calling at Parsons Green, Fulham Broadway and West Brompton in both directions.
- PB** – Connects at Putney Bridge from Bus Service A bus 00.53 ex Wimbledon, due at 01.16.
- X** – Bus continues all stations to Wimbledon, if required, to set down only
- FX** – Bus does not run on Friday, 30th December.

Service B – Wimbledon to Earl's Court (continued)**SUGGESTED RUNNING TIMES**

	Basic	Tuesday to Friday* 08.30 - 10.00 and 20.00 - 21.00	Tuesday to Friday* 10.00 - 20.00
Wimbledon - Putney Bridge	18	20	23
Putney Bridge – Parsons Green	4	5	6
Parsons Green – Fulham Broadway	3	4	5
Fulham Broadway – West Brompton	9	10	12
West Brompton – Earl's Court	1	1	1
TOTAL	35	40	47
Earl's Court – West Brompton	1	2	2
West Brompton – Fulham Broadway	5	6	7
Fulham Broadway – Parsons Green	4	5	6
Parsons Green– Putney Bridge	3	4	5
Putney Bridge - Wimbledon	18	20	22
TOTAL	31	37	42

Notes:-

- * - Running Time enhancements exclude Boxing Day. Boxing Day Running Time enhancements to be recommended by Bus Operating Company.

SUMMARY OF BUS SERVICES

Service C – Richmond to Turnham Green

Monday 26th December 2016

Eastbound

RICHMOND	07 25	then at	23 43	00 03	00 26	00 51
Kew Gardens Victoria Gate	07 31	interval	23 49	00 09	00 32	00 57
Gunnersbury	07 39	shown	23 57	00 17	00 40	01 05
Chiswick Park	07 42	below	24 00	00 20	00 43	01 08
TURNHAM GREEN	07 46	until	00 04	00 24	00 47	01 12
<i>EB Piccadilly Train departs</i>			07 55	00 12½	00 32½	N11 N11

Westbound

<i>WB Piccadilly Train arrives</i>	08 13		00 03½	00 18½	00 33½	00 54
TURNHAM GREEN	08 19	then at	00 10	00 25	00 40	01 00
Chiswick Park	08 23	interval	00 14	00 29	00 44	01 04
Gunnersbury	08 25	shown	00 16	00 31	00 46	01 06
Kew Gardens Victoria Gate	08 33	below	00 24	00 39	00 54	01 14
RICHMOND	08 39	until	00 30	00 45	01 00	01 20

Eastbound

Times quoted are Turnham Green arrivals
 07.58 – 23.34 every 12 minutes (5 bph)
 Then 23.49

Westbound

Times quoted are Turnham Green departures
 08.31 – 23.43 every 12 minutes (5 bph)

Notes:

N11 – Onward connection available on bus route N11.

H – Train connection to Hammersmith only.

Service C – Richmond to Turnham Green (continued)

Tuesday 27th to Friday 30th December 2016

Eastbound

RICHMOND	00 56
Kew Gardens Victoria Gate	01 02
Gunnersbury	01 10
Chiswick Park	01 13
TURNHAM GREEN	01 17

N11

Westbound

				FX	FX
<i>WB District Train arrives</i>				<i>00 37</i>	<i>00 45½</i>
<i>South Kensington</i>					
SOUTH KENSINGTON				00 47	00 52
Gloucester Road				00 49	00 54
Earl's Court				00 54	00 59
West Kensington				00 56	01 01
Hammersmith				01 04	01 09
<i>WB Piccadilly Train arrives</i>	<i>00 21</i>	<i>00 36</i>	<i>00 51</i>	-	-
<i>Ravenscourt Park</i>					
RAVENSCOURT PARK	00 26	00 41	00 56	01 11	01 16
Stamford Brook	00 29	00 44	00 59	01 14	01 19
Turnham Green	00 33	00 48	01 03	01 18	01 23
Chiswick Park	00 37	00 52	01 07	01 22	01 27
Gunnersbury	00 39	00 54	01 09	01 24	01 29
Acton Town	-	-	-	-	01 35
Kew Gardens Victoria Gate	00 47	01 02	01 17	01 32	X
RICHMOND	00 53	01 08	01 23	01 38	

Notes:

X – Bus continues all stations to Ealing Broadway, if required, to set down only.

FX – Bus does not run on Friday, 30th December.

N11 – Onward connection available on bus route N11.

Service C – Richmond to Turnham Green (continued)

SUGGESTED INTERMEDIATE RUNNING TIMES

	Basic	Tuesday to Friday* 08.30 - 10.30 20.00 - 22.00	Tuesday to Friday* 10.30 - 20.00
Richmond – Kew Gardens	6	7	8
Kew Gardens – Gunnersbury	8	9	11
Gunnersbury - Chiswick Park	3	4	6
Chiswick Park - Turnham Green	4	5	6
TOTAL	21	25	31
South Kensington – Gloucester Road	2	-	-
Gloucester Road – Earl's Court	5	-	-
Earl's Court – West Brompton	2	-	-
West Brompton – Hammersmith	8	-	-
Hammersmith – Ravenscourt Park	7	-	-
Ravenscourt Park – Stamford Brook	3	-	-
Stamford Brook – Turnham Green	4	-	-
Turnham Green – Chiswick Park	4	5	6
Chiswick Park – Gunnersbury	2	3	3
Gunnersbury – Acton Town	6	-	-
Gunnersbury – Kew Gardens	8	10	12
Kew Gardens – Richmond	6	7	8
TOTAL	57	25	29

Notes:-

* - Running Time enhancements exclude Boxing Day. Boxing Day Running Time enhancements to be recommended by Bus Operating Company.

Events & Closures Staff Q&A

Bank holiday weekend Saturday 29th April to Monday 1st May 2017



Northern line

Edgware to Hampstead extending to Camden Town approximately between 01:15 to 06:00 on Saturday & 01:15 to 07:40 on Sunday

Please contact [REDACTED] if you have any feedback regarding this closure

Headliners

What work is taking place?

- Track replacement between Burnt Oak to Colindale

Station specific travel advice

- Customers are advised to use the RRBS or local bus routes to connect with the Jubilee line at Finchley Road, Canons Park, Queensbury and Kingsbury.
- For station specific travel advice, please see page 2.

Rail Replacement Buses (RRBS)

- RRBS D: Canons Park (for Jubilee line) – Edgware – Burnt Oak – Colindale (northbound only) – Hendon Central – Golders Green – Hampstead – Belsize Park – Chalk Farm every 7-10 minutes operated by Sullivan Buses
- RRBS E: Hendon Central – Brent Cross – Golders Green – Hampstead – Belsize Park – Chalk Farm every 7-10 minutes operated by Abellio London

National Rail

Thameslink:

- LU tickets will be accepted on Thameslink services between Mill Hill Broadway – Hendon – West Hampstead – King's Cross St. Pancras



Fastest journey between central London and Edgware Branch

Brent Cross

- Take RRBS E to Hampstead. Change there for the Northern line.
- Alternatively take local bus route 113 to Finchley Road. Change there for the Jubilee or Metropolitan lines.
- For destinations on the High Barnet branch, take local bus routes 102, 143, 210 or 326. Change at Archway, East Finchley, Finchley Central or Highgate for the Northern line.

Burnt Oak

- Take local bus route 114 to Queensbury for the Jubilee line.
- Alternatively, use replacement bus service D to Canons Park for the Jubilee line.
- For destinations on the High Barnet branch, take local bus routes 251. Change at Totteridge & Whetstone for the Northern line.

Colindale

- Take local bus route 204 to Kingsbury for the Jubilee line.
- Alternatively take local bus route RRBS D to Canons Park for the Jubilee line.

Edgware

- Take RRBS D or local bus routes 79, 186 or 340 to Canons Park for the Jubilee line.
- Alternatively take local bus routes 79, 186, 340 to Canons Park.
- For destinations on the High Barnet branch, take local bus routes 107, 221, 240 or 251. Change at High Barnet, Mill Hill East or Totteridge & Whetstone for the Northern line.

Golders Green

- Take RRBS E to Hampstead where the Northern line resumes or local bus routes 13 or 82 to Finchley Road for the Jubilee and Metropolitan lines.
- Alternatively take local bus routes 328 from stop GL to West Hampstead for the Jubilee line, and London Overground or First Capital Connect services.
- For destinations on the High Barnet branch, take local bus routes 102 or 210. Change at Archway or East Finchley for the Northern line.

Hampstead

- Take the Northern line.

Hendon Central

- Take RRBS D to Canons Park for the Jubilee line or local bus route 113 to Finchley Road for the Jubilee and Metropolitan lines.
- For destinations on the High Barnet branch, take local bus route 143 or 326. Change at East Finchley or Finchley Central for the Northern line.

Events & Closures Staff Q&A

Bank holiday weekend Saturday 29th April to Monday 1st May 2017



Customer Information Asistants (CIA)

Station	No.	Locations	Saturday/	Monday	Sunday	
Supervisors	2	As required	04:45	01:30	06:45	00:30
		As required	07:00	22:00	09:00	21:00
Chalk Farm	0					
Belsize Park	0					
Hampstead	2	At southbound bus stop	05:15	00:15	06:45	23:15
		At northbound bus stop	06:00	01:15	07:45	00:30
Golders Green	2	At southbound bus stop	05:15	00:15	06:45	23:15
		At northbound bus stop	05:15	01:15	07:15	00:30
Brent Cross	2	At southbound bus stop	06:00	00:00	08:00	23:00
		At northbound bus stop	08:00	00:00	10:00	23:00
Hendon Central	2	At southbound bus stop	06:00	00:00	08:00	23:00
		At northbound bus stop	08:00	00:00	10:00	23:00
Colindale	1	Working between station entrance and southbound bus stop	07:00	22:00	09:00	21:00
Burnt Oak	2	At southbound bus stop	07:00	22:00	09:00	21:00
		At northbound bus stop	09:00	22:00	11:00	21:00
Edgware	2	At southbound bus stop	04:45	01:00	06:45	00:00
		At northbound bus stop	04:45	01:00	06:45	00:00
Canons Park	2	At pick-up bus stop	07:00	01:30	09:00	00:30
		At set-down bus stop	05:00	23:30	07:00	22:30

PLEASE NOTE:

- CIAs should be in position as per the above table.
- CIAs should not be moved to another location during the closure.
- Any changes must be requested in advance. Contact [REDACTED] to discuss.
- Please make all CIAs fully welcome in stations and, where it does not compromise safety or cash handling regulations, allow them use of toilet and kitchen facilities. All CIAs carry identification when working for LU.

Events & Closures Staff Q&A

Bank holiday weekend Saturday 29th April to Monday 1st May 2017



Contact details

Appendix

The following contact details are strictly for staff use ONLY and are NOT to be given to members of the public:

Transport Investigations CIA Supervisor Contact Numbers

All weekend	[REDACTED]
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Bus Operator Contact Numbers:

– RRBS D: Sullivan Buses

Saturday 29th April	AM	[REDACTED]	05:00	15:00	[REDACTED]
	PM	[REDACTED]	14:45	01:15	[REDACTED]
Sunday 30th April	AM	[REDACTED]	05:00	15:00	[REDACTED]
	PM	[REDACTED]	14:45	01:15	[REDACTED]
Monday 1st May	AM	[REDACTED]	05:00	15:00	[REDACTED]
	PM	[REDACTED]	14:45	01:15	[REDACTED]

– RRBS E: Abellio London

Saturday 29th April	AM	[REDACTED]	04:00	15:00	[REDACTED]
	PM	[REDACTED]	15:00	02:00	[REDACTED]
Sunday 30th April	AM	[REDACTED]	04:00	15:00	[REDACTED]
	PM	[REDACTED]	15:00	02:00	[REDACTED]
Monday 1st May	AM	[REDACTED]	04:00	15:00	[REDACTED]
	PM	[REDACTED]	15:00	02:00	[REDACTED]

Transport for London (Buses) Contact Number

CentreComm	All weekend	[REDACTED]
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Bus service disruption instructions:

NB: In the event of rail replacement bus service disruption during the closure, such as extended intervals, the following procedure is to be carried out:

1. Contact one of the relevant Bus Controllers on duty. *If unobtainable,*
2. Contact one of the other telephone numbers. *If unobtainable,*
3. Contact CentreComm and ask for the London Buses Duty Network Traffic Controller's number and speak to them. *If unobtainable,*
4. Contact CentreComm again and notify them of the problem.

Step Free Journeys



- If a customer who needs step-free access is not able to get to their step-free destination because of a planned closure...
- Please check whether the rail replacement bus service can take them there.
- If not, Customer Service Managers (or those at higher grades) should call 1812 to arrange an unscheduled staff taxi.
- Provide the customer's name and pick up / drop off location.
- Make sure the customer is happy with arrangements made.

Ticketing on Rail Replacement Buses



- Please be aware that the Rail Replacement Bus Service is not a free service.
- Customers, who wish to use the Rail Replacement Bus Service, must be advised to be in possession of a valid ticket for the entirety of their journey.
- If a customer cannot purchase a ticket from the station where they have started their journey then please advise them to travel to the nearest available ticket office or ticket selling shop to purchase a valid ticket.



Northern line

High Barnet/Mill Hill East and Archway
 Saturday 18th to Sunday 19th March 2017

Please contact [redacted] if you have any feedback regarding this closure

Headlines

What work is taking place?

From approximately 01:25 on Saturday 18 and all day Sunday 19 March, no service between Archway and High Barnet / Mill Hill East due to track improvement work at Highgate and High Barnet. This will be the first closure since the two-way operation of the Archway gyratory, buses at Archway will set down, pick up and depart from Stop W.

Fastest journey to/from Central London

Replacement buses operate from approximately 0455 approximately on Saturday and 06:30 on Sunday (not a 24 hour service).

Passengers travelling between stations High Barnet – Highgate (inclusive) and central London must be advised to use rail replacement bus Service A, changing at Archway.

Passengers travelling between Mill Hill East and central London must be advised to use rail replacement bus Service C, changing at both Finchley Central and Archway.

Alternative Transport

Rail Replacement bus service

RRBS A: High Barnet to Archway via Totteridge & Whetstone, Woodside Park, West Finchley, Finchley Central, East Finchley, Highgate operated by Metroline Travel.

RRBS C: Mill Hill East to Finchley Central every 20 minutes operated by Metroline Travel.

Ticket acceptance on Thameslink / Great Northern:

Elstree and Borehamwood, Mill Hill Broadway, Hendon, Cricklewood, West Hampstead, Kentish Town, St Pancras International and New Barnet, Oakleigh Park, New Southgate, Finsbury Park, King's Cross.

Customer Information Assistants (CIA)

Station	No.	Locations	Saturday		Sunday	
Supervisors	1	As required	05:00	01:00	07:00	00:00
Highgate	2	At southbound bus stop	06:00	00:00	08:00	23:00
		At northbound bus stop	08:00	00:00	10:00	23:00
East Finchley	2	At southbound bus stop	06:00	00:00	08:00	23:00
		At northbound bus stop	08:00	00:00	10:00	23:00
Finchley Central	3	At northbound bus stop outside The Dignity pub	05:00	01:00	07:00	00:00
		At corner of Chaville Way / Ballards Lane with bus banksman	05:00	01:00	07:00	00:00
		At southbound High Barnet bus stop opposite Sovereign House	07:00	22:00	09:00	21:00
High Barnet	1	At pick-up bus stop	07:00	22:00	09:00	21:00



Contact Details

CIA Supervisor Contact Numbers

All Weekend	[Redacted]
	[Redacted]

Rail Replacement Bus Service A & C – Metroline Travel

Saturday	0500-1500	[Redacted]	[Redacted]
	1500-0100	[Redacted]	[Redacted]
Sunday	0620-1520	[Redacted]	[Redacted]
	1515-0015	[Redacted]	[Redacted]

Transport for London (Buses) Contact Number

CentreComm	All weekend	[Redacted]
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Step Free Journeys



If a customer who needs step-free access is not able to get to their step-free destination because of a planned closure...

- Please check whether the rail replacement bus service can take them there.
- If not, offer them a taxi to their destination at LU’s cost.
- Customer Service Managers (or those at higher grades) should call 1812 to arrange an unscheduled staff taxi.



NOTICE OF RAIL REPLACEMENT BUS SERVICE

Contract Ref:	JUB/125-C/D
Date(s) of closure:	28/29 January 2017
London Overground closure between:	Jubilee: Wembley Park – Waterloo Metropolitan: Harrow-on-the-Hill - Aldgate
Bus services description:	<p>Service C: Wembley Park – Stonebridge Park Non-stop.</p> <p>Service D: Wembley Park – Baker Street calling at Neasden, Dollis Hill, Willesden Green, Kilburn, West Hampstead, Finchley Road, Swiss Cottage, St. John’s Wood.</p> <p>Please note, these services operate in tandem with Metropolitan Line replacement services A (Harrow-on-the-Hill - Wembley Park) and F (Baker Street – Harrow-on-the-Hill Early/Late journeys)</p>
Bus operator:	<p>C: Abellio London, 301 Camberwell New Road, London, SE5 0TF Contact: [REDACTED]</p> <p>D: Sullivan Buses, Deards House, St Albans Road, Potters Bar, EN6 3NE Contact: [REDACTED]</p>
iBus Provision:	Service C Full. Service D no predictive arrivals.
Bus Operations Region:	Central/North
Bus Operations contact:	CentreComm ([REDACTED]) and ask for the Network Duty Manager
Supervision/CIA info:	2
Publicity Info:	3 - 4
Route Info:	5 - 7
Timetable Info:	8 - 12

For further rail replacement info please contact: RailReplacementGroup [REDACTED]

	Service C	Service D
Stand-by Vehicles required throughout the period of operation	Stonebridge Park: 1 bus (North Circular Slip-road)	Wembley Park: 1 (Bridge Road) Baker Street: 1 (Dorset Square) Willesden Green: 1 (Station Parade)
Service Supervision required throughout the period of operation	Stonebridge Park: 1 (Argenta Way) Wembley Park: 1 (Bridge Road)	Baker Street: 2 (1 service control, 1 assisting with a view to managing volume of arriving/departing services) Wembley Park: 2 (1 service control, 1 assisting with a view to managing volume of arriving/departing services) Willesden Green: Please provide 1 additional 0800 – 2330 at Baker Street to manage arrival stop. Please provide 1 additional 0800 – 2330 at Wembley Park to manage arrival stop
Pilots	Not required	10 early turn 10 middle turn 8 late turn 3 additional SOT – COT each day for static positioning: 1 at Willesden Green, 1 at Dudden Hill Road/Burnley Road 1 West Hampstead.

Publicity Requirements:

Destination Cards:

C

Stonebridge Park

Quantity Required: 10

C

Wembley Park

Quantity Required: 10

D

Baker Street

Calling at:

Neasden, Dollis Hill, Willesden Green, Kilburn,
West Hampstead, Finchley Road,
Swiss Cottage, St. John's Wood

Quantity Required: 100

D

Wembley Park

Calling at:

St. John's Wood, Swiss Cottage,
Finchley Road, West Hampstead, Kilburn,
Willesden Green, Dollis Hill, Neasden

Quantity Required: 10

D

Baker Street

Calling at:
Kilburn, West Hampstead, Finchley Road,
Swiss Cottage, St. John's Wood

Quantity Required: 50

D

Willesden Green

Calling at:
St. John's Wood, Swiss Cottage,
Finchley Road, West Hampstead, Kilburn

Quantity Required: 50

ROUTE DESCRIPTION
LONDON UNDERGROUND RAIL REPLACEMENT BUS SERVICE
C: WEMBLEY PARK – STONEBRIDGE PARK

STREETS TRAVERSED

Towards Stonebridge Park: Bridge Road, ahead Wembley Park Drive, ahead Empire Way, ahead Wembley Hill Road, bear left Harrow Road, right Point Place, left Argenta Way.

Towards Wembley Park: North Circular Road slip road, left Harrow Road, right Wembley Hill Road, ahead Empire Way, ahead Wembley Park Drive, ahead Bridge Road.

TURNING POINTS

DRIVERS MUST SWITCH OFF ENGINES DURING LAYOVER PERIODS AT TERMINI. THE USE OF BUS STOPS, STATIONS AND STANDS FOR RAIL REPLACEMENT BUSES ON RELIEF IS EXPRESSLY PROHIBITED WITHOUT THE WRITTEN PERMISSION FROM THE APPROPRIATE LBSL BUS OPERATIONS AREA MANAGER OR HIS REPRESENTATIVE. DRIVERS OF RAIL REPLACEMENT BUSES MUST IN ALL CASES COMPLY WITH ALL REASONABLE INSTRUCTIONS FROM LBSL BUS OPERATIONS OR LONDON UNDERGROUND PERSONNEL.

Wembley Park

Drop off and hesitate at temp stop in Bridge Road opposite Chalkhill Road.

Buses turn via Bridge Road, right Forty Lane, left The Paddocks circumnavigating roundabout at junction with Salmon Street, The Paddocks, right Forty Lane, left Bridge Road.

Pick up at Stop O opposite station.

Stonebridge Park

Set down and pick up at Stop A in Argenta Way opposite station. Buses proceed ahead Argenta Way, left North Circular Road slip road to pick up at Stop B

OPERATION: For the duration of this rail replacement service ONLY.

BUSES MUST AT NO TIME USE THIS STAND FOR MEAL RELIEF OR FERRY BUS PURPOSES.

ROUTE DESCRIPTION
D: WEMBLEY PARK – BAKER STREET

STREETS TRAVERSED

Towards Baker Street: Bridge Road, right Forty Lane, ahead Blackbird Hill, ahead Neasden Lane North, right Neasden Underpass, Dudden Hill Lane Roundabout, right Neasden Lane, left High Road Willesden, left Dudden Hill Lane, right Burnley Road, left Hamilton Road, right Kendal Road, ahead Anson Road, right Chichele Road, ahead Walm Lane, right Station Parade, right Blenheim Gardens, right Grosvenor Gardens left Walm Lane, ahead Chichele Road, right Cricklewood Broadway, ahead Shoot Up Hill, ahead Kilburn High Road, left Quex Road, left West End Lane, right Broadhurst Gardens, left Canfield Gardens, right Finchley Road, ahead Avenue Road, right Adelaide Road, left Finchley Road, ahead Wellington Road, ahead Park Road, bear right Baker Street.

Towards Wembley Park: Baker Street, right York Street, right Gloucester Place, ahead Park Road, ahead Wellington Road, ahead Finchley Road, left Goldhurst Terrace, right Broadhurst Gardens, left Canfield Gardens, ahead Cleve Road, right West End Lane, left Iverson Road, right Shoot Up Hill, ahead Cricklewood Broadway, left Chichele Road, ahead Walm Lane, right Station Parade, right Blenheim Gardens, right Grosvenor Gardens, left Walm Lane, ahead Chichele Road, left Anson Road, ahead Kendal Road, left Hamilton Road, right Burnley Road, left Dudden Hill Lane, right High Road Willesden, right Neasden Lane, Dudden Hill Lane Roundabout, left Neasden Underpass, ahead Neasden Lane North, ahead Blackbird Hill, ahead Forty Lane, left Bridge Road.

Late night extensions towards Stanmore (From Wembley Park): Bridge Road, (circumnavigating roundabout by petrol station), Bridge Road, right Forty Lane, left The Paddocks, ahead Fryent Way, Kingsbury Circle, ahead Honeypot Lane, right Cumberland Road, ahead Queensbury Station Parade, circumnavigating roundabout, Cumberland Road, right Honeypot Lane, ahead Marsh Lane, right London Road.

**BUSES MUST NOT UNDER ANY CIRCUMSTANCE ROUTE VIA THE
CONTINUATION OF EITHER WALM LANE OR ANSON ROAD BETWEEN
CHICHELE ROAD AND CRICKLEWOOD BROADWAY**

TURNING POINTS

DRIVERS MUST SWITCH OFF ENGINES DURING LAYOVER PERIODS AT TERMINI. THE USE OF BUS STOPS, STATIONS AND STANDS FOR RAIL REPLACEMENT BUSES ON RELIEF IS EXPRESSLY PROHIBITED WITHOUT THE WRITTEN PERMISSION FROM THE APPROPRIATE LBSL BUS OPERATIONS AREA MANAGER OR HIS REPRESENTATIVE. DRIVERS OF RAIL REPLACEMENT BUSES MUST IN ALL CASES COMPLY WITH ALL REASONABLE INSTRUCTIONS FROM LBSL BUS OPERATIONS OR LONDON UNDERGROUND PERSONNEL.

WEMBLEY PARK

Set down at Stop O, Bridge Road and pick up at temporary stop north of BTP station opposite The Torch PH

OPERATION: For the duration of this rail replacement service ONLY.

Maximum of two buses on stand.

BUSES MUST AT NO TIME USE THIS STAND FOR MEAL RELIEF OR FERRY BUS PURPOSES.

BAKER STREET

Set down at temp stop prior to Stop A in Baker Street outside station.

Proceed to stand via: *Baker Street (temporary stand on suspended parking bays on Baker Street/Dorset Street.*

Return via: *Baker Street, Blandford Place, Gloucester Place, Park Road and Baker Street.*

Pick up at temporary Stop forward of Stop B Baker Street.

Rail Replacement buses must not stand on Allsop Place stand under any circumstances.

OPERATION: For the duration of this rail replacement service ONLY.

BUSES MUST AT NO TIME USE THIS STAND FOR MEAL RELIEF OR FERRY BUS PURPOSES.

WILLEDEN GREEN

Set down and pick up at temporary stop, Station Parade.

Buses should not be scheduled to take stand time at Willesden Green.

OPERATION: For the duration of this rail replacement service ONLY.
BUSES MUST AT NO TIME USE THIS STAND FOR MEAL RELIEF OR FERRY BUS PURPOSES.
ENGINES MUST BE SWITCHED OFF AT ALL TIMES

CALLING POINTS

Buses should be timed to call at the following points:

SOUTHBOUND

Neasden	Stop AA, Neasden Lane opposite station.
Dollis Hill	Stop DB, Burnley Road
Willesden Green	Temporary Stop in Station Parade
Kilburn	Stop B, Shoot Up Hill.
West Hampstead	Stop C, Broadhurst Gardens
Finchley Road	Stop FN, Canfield Gardens
Swiss Cottage	Stop D, Avenue Road
St. John's Wood	Stop C, Finchley Road

NORTHBOUND

St. John's Wood	Stop B, Finchley Road
Swiss Cottage	Stop L, Finchley Road
Finchley Road	Stop FP, Broadhurst Gardens
West Hampstead	Stop A, West End Lane, opposite station
Kilburn	Stop A," Kilburn High Road.
Willesden Green	Temporary Stop in Station Parade
Dollis Hill	Stop DA, Hamilton Road
Neasden	Stop BB, Neasden Lane outside station.

SUMMARY OF BUS SERVICE C

SATURDAYS, 21st AND 28th JANUARY 2017

Southbound (towards London)

<i>Jubilee train arrives</i>		05 17	05 34¼	05 44¼	05 54¼		23 44¼
WEMBLEY PARK	05 12	05 25	05 41	05 53	06 03	Then at	23 50
STONEBRIDGE PARK	05 20	05 33	05 49	06 01	06 11	intervals	23 58
<i>Bakerloo train departs</i>	05 26½	–	05 59	–	06 19	below	00 05
<i>London Overground departs</i>	–	05 38	–	06 08	–	until	–

SOUTHBOUND Times quoted are Stonebridge Park arrivals

06.19, 06.31, 06.39, 06.51, then every 10 minutes until 10.51
 10.59, then every 8 minutes until 19.31
 19.38 then every 10 minutes until 23.48

Northbound (from London)

<i>Bakerloo train arrives</i>	06 15½	06 32	06 43	07 00½	07 10½	Then at	00 30½	00 51
STONEBRIDGE PARK	06 22	06 37	06 51	07 05	07 15	intervals	00 38	00 58
WEMBLEY PARK	06 28	06 41	06 57	07 11	07 21	below	00 44	01 04
<i>Jubilee train departs</i>	06 36½	06 46½	07 06½	07 16½	07 26½	until	00 56½	01 16½

NORTHBOUND Times quoted are Stonebridge Park departures

07.25 then every 10 minutes until 10.45
 10.53 then every 8 minutes until 19.25
 19.35 then every 10 minutes until 00.25

Buses should be timed to arrive Wembley Park departure stop 1 minute before departure time.

Buses should be timed to arrive Stonebridge Park departure stop 3 minutes before departure time.

SUNDAYS, 22nd AND 29th JANUARY 2017

Southbound (towards London)

<i>Jubilee train arrives</i>	06 54¼	07 15	07 35		22 55	23 05
WEMBLEY PARK	07 00	07 21	07 40	Then at	23 00	23 10
STONEBRIDGE PARK	07 08	07 29	07 48	intervals	23 08	23 18
<i>Bakerloo train departs</i>	07 12	07 34	07 54	below	23 14	23 24
<i>London Overground departs</i>	07 18	–	–	until	23 18	–

SOUTHBOUND Times quoted are Stonebridge Park arrivals

07.48 then every 10 minutes until 09.28
 09.39 then every 10 minutes until 10.29
 10.30 then every 10 minutes until 16.30
 16.39 then every 10 minutes until 19.59
 20.08 then every 10 minutes until 23.08

Northbound (from London)

<i>London Overground arrives</i>	07 37½	–	08 05½	Then at	–	00 06½	–
<i>Bakerloo train arrives</i>	07 44½	07 55	08 10½	intervals	23 52½	–	00 14½
STONEBRIDGE PARK	07 51	08 03	08 16	below	24 00	00 12	00 21
WEMBLEY PARK	07 57	08 09	08 23	until	00 06	00 18	00 27
<i>Jubilee train departs</i>	08 06½	08 16½	08 36½		00 16½	00 24	00 33¼

Q – Train from Queen’s Park only.

NORTHBOUND Times quoted are Stonebridge Park departures

08.26 then every 10 minutes until 23.46

Buses should be timed to arrive Wembley Park departure stop 1 minute before departure time.

Buses should be timed to arrive Stonebridge Park departure stop 3 minutes before departure time.

SUGGESTED INTERMEDIATE POINT TIMINGS

	Basic	Sat 0830-1000 and 1900-2100 Sun 0930-1030 and 1630-2000	Sat 1000-1900 Sun 1030-1630
Wembley Park to Stonebridge Park	8	9	10
Total	8	9	10
Stonebridge Park to Wembley Park	6	7	8
Total	6	7	8

IMPORTANT NOTE: First and last times are subject to change prior to Tenderers being asked to supply a fully worked out timetable. The tender price submitted should allow for movement of the timetable in either direction by up to ten minutes. Unless provided by the Corporation, Tenderers should submit with their tender, details of their assumptions on running time and recovery times at termini as used to determine the vehicle and duty requirements stated in Part 3 Price Proposal.

SUMMARY OF BUS SERVICE D

SATURDAYS, 21st AND 28th JANUARY 2017

Southbound (towards London)

<i>Jubilee train arrives</i>	<i>05.17</i>							
WEMBLEY PARK	04 32	04 42	04 52	05 02	05 12	05 22	05 32	
Neasden	04 37	04 47	04 57	05 07	05 17	05 27	05 37	
Dollis Hill	04 42	04 52	05 02	05 12	05 22	05 32	05 42	
WILLESDEN GREEN	04 48	04 58	05 08	05 18	05 28	05 38	05 48	Then at
Kilburn	04 53	05 03	05 13	05 23	05 33	05 43	05 53	intervals
West Hampstead	05 04	05 14	05 24	05 34	05 44	05 54	06 04	below
Finchley Road	05 06	05 16	05 26	05 36	05 46	05 56	06 06	until
Swiss Cottage	05 09	05 19	05 29	05 39	05 49	05 59	06 09	
St John's Wood	05 13	05 23	05 33	05 43	05 53	06 03	06 13	
BAKER STREET	05 18	05 28	05 38	05 48	05 58	06 08	06 18	

<i>Jubilee train arrives</i>	<i>23 44¼</i>	<i>23 54¼</i>	<i>00 04¼</i>	<i>00 24¼</i>	<i>00 34¼</i>	
WEMBLEY PARK	23 52	00 02	00 15	00 33	00 44	
Neasden	23 57	00 07	00 20	00 38	BS	
Dollis Hill	00 02	00 12	00 25	00 43		
WILLESDEN GREEN	00 08	00 18	00 31	00 49		
Kilburn	00 13	00 23	00 36	00 54		
West Hampstead	00 24	00 34	00 47	01 05		
Finchley Road	00 26	00 36	00 49	01 07		
Swiss Cottage	00 29	00 39	00 52	01 10		
St John's Wood	00 33	00 43	00 56	01 14		
BAKER STREET	00 38	00 48	01 01	01 19		

BS – Bus continues, if required, all stations to Baker Street, setting down only.

SOUTHBOUND Times quoted are Baker Street arrivals

- 06.25 until 06.55 every 7-8 minutes (8 bph)
- 07.00 until 08.30 every 5 minutes (12 bph)
- 08.30 until 10.00 every 3-4 minutes (18 bph with 1 in 3 buses (6 bph) starting from Willesden Green)
- 10.02 until 20.00 every 2-3 minutes (21 bph with 1 in 2½ buses (9 bph) starting from Willesden Green)
- 20.03 until 23.00 every 3-4 minutes (18 bph with 1 in 3 buses (6 bph) starting from Willesden Green)
- 23.05 until 00.30 every 5 minutes (12 bph)

Northbound (from London)

BAKER STREET	–	05 40	05 50		00 15	00 23	00 32	00 45		01 45
St John's Wood	–	05 48	05 58		00 23	00 31	00 40	00 53		01 53
Swiss Cottage	–	05 51	06 01		00 26	00 34	00 43	00 56	Then	01 56
Finchley Road	–	05 54	06 04	Then at	00 29	00 37	00 46	00 59	every	01 59
West Hampstead	–	05 57	06 07	intervals	00 32	00 40	00 49	01 02	15	02 02
Kilburn	–	06 01	06 11	below	00 36	00 44	00 53	01 06	minutes	02 06
WILLESDEN GREEN	05 57	06 06	06 16	until	00 41	00 49	00 58	01 11	until	02 11
Dollis Hill	06 02	06 11	06 21		00 46	00 54	01 03	01 16		02 16
Neasden	06 07	06 16	06 26		00 51	00 59	01 08	01 21		02 21
WEMBLEY PARK	06 16	06 25	06 35		01 00	01 08	01 17	01 30		02 30
<i>Jubilee train departs</i>		<i>06 26½</i>	<i>06 36½</i>	<i>06 46½</i>		<i>01 06½</i>	<i>01 16½</i>	<i>01 26½</i>	<i>01 36½</i>	<i>02 36½</i>

ST – Bus continues, if required, all stations to Stanmore, setting down only.

NORTHBOUND Times quoted are Baker Street departures

- 05.58 until 06.58 every 7-8 minutes (8 bph)
- 07.05 until 08.30 every 5 minutes (12 bph)
- 08.30 until 10.00 every 3-4 minutes (18 bph with 1 in 3 buses (6 bph) terminating at Willesden Green)
- 10.02 until 20.00 every 2-3 minutes (21 bph with 1 in 2½ buses (9 bph) terminating at Willesden Green)
- 20.03 until 23.00 every 3-4 minutes (18 bph with 1 in 3 buses (6 bph) terminating at Willesden Green)
- 23.05 until 00.10 every 5 minutes (12 bph)

SUNDAYS, 22nd AND 29th JANUARY 2017

Southbound (towards London)

<i>Jubilee train arrives</i>	<i>06 24¼</i>	<i>06 34¼</i>	<i>06 44¼</i>	<i>06 54¼</i>		<i>22 55</i>	<i>23 05</i>	<i>23 15</i>	<i>23 25</i>
WEMBLEY PARK	06 32	06 42	06 52	07 02		23 04	23 13	23 23	23 37
Neasden	06 37	06 47	06 57	07 07		23 09	23 18	23 28	23 42
Dollis Hill	06 42	06 52	07 02	07 12		23 14	23 23	23 33	23 47
WILLESDEN GREEN	06 48	06 58	07 08	07 18	Then at	23 20	23 29	23 39	23 53
Kilburn	06 53	07 03	07 13	07 23	intervals	23 25	23 34	23 44	23 58
West Hampstead	07 04	07 14	07 24	07 34	below	23 36	23 45	23 55	00 09
Finchley Road	07 06	07 16	07 26	07 36	until	23 38	23 47	23 57	00 11
Swiss Cottage	07 09	07 19	07 29	07 39		23 41	23 50	24 00	00 14
St John's Wood	07 13	07 23	07 33	07 43		23 45	23 54	00 04	00 18
BAKER STREET	07 18	07 28	07 38	07 48		23 50	23 59	00 09	00 23

<i>Jubilee train arrives</i>	<i>23 37½</i>	<i>23 45</i>	<i>23 55</i>	<i>00 13¼</i>
WEMBLEY PARK	23 46	23 57	00 02	00 22
	BS	BS	N	N

BS – Bus continues, if required, all stations to Baker Street, setting down only.

N – Bus continues, if required to Neasden.

SOUTHBOUND Times quoted are Baker Street arrivals

07.56 until 10.31 every 5 minutes (12 bph)

10.34 until 21.04 every 3-4 minutes (18 bph with 1 in 3 buses starting from Willesden Green)

21.08 until 22.58 every 5 minutes (12 bph)

23.05 until 23.43 every 7-8 minutes (8 bph)

Northbound (from London)

BAKER STREET	–	07 34	07 43		23 40	23 49	23 59	00 11
St John's Wood	–	07 42	07 51		23 48	23 57	00 07	00 19
Swiss Cottage	–	07 45	07 54		23 51	24 00	00 10	00 22
Finchley Road	–	07 48	07 57	Then at	23 54	00 03	00 13	00 25
West Hampstead	–	07 51	08 00	intervals	23 57	00 06	00 16	00 28
Kilburn	–	07 55	08 04	below	00 03	00 12	00 22	00 34
WILLESDEN GREEN	07 49	08 00	08 09	until	00 08	00 17	00 27	00 39
Dollis Hill	07 54	08 05	08 14		00 13	00 22	00 32	00 44
Neasden	07 59	08 10	08 19		00 18	00 27	00 37	00 49
WEMBLEY PARK	08 08	08 19	08 28		00 27	00 36	00 46	00 58
<i>Jubilee train departs</i>	<i>08 16½</i>	<i>08 26½</i>	<i>08 36½</i>		<i>00 33½</i>	ST	ST	ST

ST – Bus continues, if required, all stations to Stanmore, setting down only.

NORTHBOUND Times quoted are Baker Street departures

07.48 until 10.33 every 5 minutes (12 bph)

10.37 until 21.07 every 3-4 minutes (18 bph with 1 in 3 buses terminating at Willesden Green)

21.12 until 23.02 every 5 minutes (12 bph)

23.09 until 23.32 every 7-8 minutes (8 bph)

Buses should be timed to arrive at Wembley Park and Baker Street departure stops, 2 minutes prior to departure time.

SUGGESTED INTERMEDIATE POINT TIMINGS

	Basic	Sat 0830-1000 and 1900-2100 Sun 0930-1030 and 1630-2000	Sat 1000-1900 Sun 1030-1630
Wembley Park – Neasden	5	7	14†
Neasden – Dollis Hill	5	6	7
Dollis Hill – Willesden Green	6	7	7
Willesden Green – Kilburn	5	8	10
Kilburn – West Hampstead	11	14	19
West Hampstead – Finchley Road	2	4	5
Finchley Road – Swiss Cottage	3	4	5
Swiss Cottage – St John’s Wood	4	4	5
St John’s Wood – Baker Street	5	7	8
Total	46	61	80†
Baker Street – St John’s Wood	8	9	10
St John’s Wood – Swiss Cottage	3	4	5
Swiss Cottage – Finchley Road	3	4	5
Finchley Road – West Hampstead	3	4	5
West Hampstead – Kilburn	4++	6	9
Kilburn – Willesden Green	5	6	7
Willesden Green – Dollis Hill	5	7	8
Dollis Hill – Neasden	5	6	7
Neasden – Wembley Park	9	12	13
Total	45	58	69†

++ 6 minutes after 20.00 Sunday due to lane closures in West End Lane.

IMPORTANT NOTE: First and last times are subject to change prior to Tenderers being asked to supply a fully worked out timetable. The tender price submitted should allow for movement of the timetable in either direction by up to ten minutes. Unless provided by the Corporation, Tenderers should submit with their tender, details of their assumptions on running time and recovery times at termini as used to determine the vehicle and duty requirements stated in Part 3 Price Proposal.



NOTICE OF RAIL REPLACEMENT BUS SERVICE

Contract Ref:	NLL/029-R
Date(s) of closure:	Sunday 29 January 2017
London Overground closure between:	Richmond – Willesden Junction
Bus services description:	Richmond – Willesden Junction Calling at: Kew Gardens (Kew Road), Gunnersbury, South Acton, Acton Central.
Bus operator:	Metroline Travel , Comfort DelGro House, 329 Edgware Rd, London NW2 6JP Tel: [REDACTED]
iBus Provision:	Yes
Bus Operations Region:	South/Central
Bus Operations contact:	CentreComm [REDACTED] and ask for the Network Duty Manager
Supervision/CIA info:	2
Publicity Info:	3
Route Info:	4
Timetable Info:	6

For further rail replacement info please contact: RailReplacementGroup [REDACTED]

	Service R
Stand-by Vehicles required throughout the period of operation	Richmond Station: 1 bus (Paradise Street Temporary stand) Willesden Junction: 1 bus (TBC)
Service Supervision required throughout the period of operation	Richmond Station: 2 (1 at Station, 1 at stand) Willesden Junction: 1 (1 at Willesden Junction station)
Pilots	2 early, 2 middle, 2 late

Destination Cards:

<h1>R</h1>	<h2>Richmond</h2> <p>Calling at: Acton Central, South Acton, Gunnersbury, Kew Gardens</p>
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<h1>R</h1>	<h2>Willesden Junction</h2> <p>Calling at: Kew Gardens, Gunnersbury, South Acton, Acton Central</p>
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OVERGROUND RAIL REPLACEMENT: Richmond - Willesden Junction

SUNDAYS from 23rd August 2015

		Peak																		
RICHMOND, Kew Road, Stop Z	I	08:34	08:49	09:04	09:19	09:34	09:49	10:04	10:19	10:34	10:49	11:04	11:19	11:34	11:49	12:04	12:19	12:34	12:49	13:04
Kew Gardens, Kew Road, Stop R (Victoria Gate)	I	08:42	08:57	09:12	09:27	09:42	09:57	10:13	10:29	10:44	10:59	11:14	11:29	11:44	11:59	12:14	12:29	12:44	12:59	13:14
Gunnersbury, Chiswick High Road, Stop B	I	08:50	09:05	09:20	09:35	09:50	10:06	10:23	10:40	10:55	11:10	11:25	11:40	11:55	12:10	12:25	12:40	12:55	13:10	13:25
South Acton, Bollo Bridge Road, Stop T	I	08:56	09:11	09:26	09:41	09:56	10:13	10:30	10:47	11:02	11:17	11:32	11:47	12:02	12:17	12:32	12:47	13:02	13:17	13:32
Acton Central, The Vale, Stop H	I	08:59	09:14	09:29	09:45	10:01	10:18	10:35	10:52	11:07	11:22	11:37	11:52	12:07	12:22	12:37	12:52	13:07	13:22	13:37
WILLESDEN JUNCTION, Station Approach, Set Down Stop P	I	09:19	09:34	09:49	10:06	10:23	10:40	10:57	11:14	11:29	11:44	11:59	12:14	12:29	12:44	12:59	13:14	13:29	13:44	13:59

OVERGROUND RAIL REPLACEMENT: Willesden Junction - Richmond

		Peak																			
WILLESDEN JUNCTION, Station Approach, Stop N		08:34	08:49	09:04	09:19	09:34	09:49	10:04	10:19	10:34	10:49	11:04	11:19	11:34	11:49	12:04	12:19	12:34	12:49	13:04	13:19
Acton Central, High Street, Stop J		08:50	09:05	09:20	09:35	09:50	10:06	10:21	10:37	10:52	11:07	11:22	11:37	11:52	12:07	12:22	12:37	12:52	13:07	13:22	13:37
South Acton, Bollo Bridge Road, Stop K		08:53	09:08	09:23	09:38	09:54	10:10	10:25	10:42	10:57	11:12	11:27	11:42	11:57	12:12	12:27	12:42	12:57	13:12	13:27	13:42
Gunnersbury, Chiswick High Road, Stop A		08:59	09:14	09:29	09:44	10:01	10:17	10:33	10:50	11:05	11:20	11:35	11:50	12:05	12:20	12:35	12:50	13:05	13:20	13:35	13:50
Kew Gardens, Kew Road, Stop D (Victoria Gate)		09:07	09:23	09:38	09:54	10:11	10:28	10:45	11:02	11:17	11:32	11:47	12:02	12:17	12:32	12:47	13:02	13:17	13:32	13:47	14:02
RICHMOND, South West Trains Car Park		09:14	09:31	09:46	10:03	10:20	10:37	10:54	11:11	11:26	11:41	11:56	12:11	12:26	12:41	12:56	13:11	13:26	13:41	13:56	14:11

OVERGROUND RAIL REPLACEMENT: Richmond - Willesden Junction

SUNDAYS, from 23rd August 2015

	Peak																							
RICHMOND, Kew Road, Stop Z	13:19	13:34	13:49	14:04	14:19	14:34	14:49	15:04	15:19	15:34	15:49	16:04	16:19	16:34	16:49	17:04	17:19	17:34	17:49	18:04	18:19			
Kew Gardens, Kew Road, Stop R (Victoria Gate)	13:29	13:44	13:59	14:14	14:29	14:44	14:59	15:14	15:29	15:44	15:59	16:14	16:29	16:44	16:59	17:14	17:29	17:44	17:59	18:14	18:29			
Gunnersbury, Chiswick High Road, Stop B	13:40	13:55	14:10	14:25	14:40	14:55	15:10	15:25	15:40	15:55	16:10	16:25	16:40	16:55	17:10	17:25	17:40	17:55	18:10	18:25	18:40			
South Acton, Bollo Bridge Road, Stop T	13:47	14:02	14:17	14:32	14:47	15:02	15:17	15:32	15:47	16:02	16:17	16:32	16:47	17:02	17:17	17:32	17:47	18:02	18:17	18:32	18:46			
Acton Central, The Vale, Stop H	13:52	14:07	14:22	14:37	14:52	15:07	15:22	15:37	15:52	16:07	16:22	16:37	16:52	17:07	17:22	17:37	17:52	18:07	18:22	18:36	18:50			
WILLESDEN JUNCTION, Station Approach, Set Down Stop P	14:14	14:29	14:44	14:59	15:14	15:29	15:44	15:59	16:14	16:29	16:44	16:59	17:14	17:29	17:44	17:59	18:14	18:29	18:44	18:57	19:10			

OVERGROUND RAIL REPLACEMENT: Willesden Junction - Richmond

	Peak																									
WILLESDEN JUNCTION, Station Approach, Stop N	13:34	13:49	14:04	14:19	14:34	14:49	15:04	15:19	15:34	15:49	16:04	16:19	16:34	16:49	17:04	17:19	17:34	17:49	18:04	18:19	18:34					
Acton Central, High Street, Stop J	13:52	14:07	14:22	14:37	14:52	15:07	15:22	15:37	15:52	16:07	16:22	16:37	16:52	17:07	17:22	17:37	17:52	18:07	18:22	18:36	18:51					
South Acton, Bollo Bridge Road, Stop K	13:57	14:12	14:27	14:42	14:57	15:12	15:27	15:42	15:57	16:12	16:27	16:42	16:57	17:12	17:27	17:42	17:57	18:12	18:27	18:41	18:55					
Gunnersbury, Chiswick High Road, Stop A	14:05	14:20	14:35	14:50	15:05	15:20	15:35	15:50	16:05	16:20	16:35	16:50	17:05	17:20	17:35	17:50	18:05	18:20	18:34	18:48	19:02					
Kew Gardens, Kew Road, Stop D (Victoria Gate)	14:17	14:32	14:47	15:02	15:17	15:32	15:47	16:02	16:17	16:32	16:47	17:02	17:17	17:32	17:47	18:02	18:17	18:31	18:44	18:57	19:10					
RICHMOND, South West Trains Car Park	14:26	14:41	14:56	15:11	15:26	15:41	15:56	16:11	16:26	16:41	16:56	17:11	17:26	17:41	17:56	18:11	18:26	18:39	18:52	19:05	19:18					

London Overground Bus Replacement

DOUBLE DECKER BUSES

Richmond to Willesden Junction

ROUTE BOARDING RECORD - ROUTE "R"

Eastbound towards Camden Road:

STREETS TRAVERSED

[Stop BP5962 "Z" : Richmond Station], Ahead Kew Road, AHEAD The Quadrant, LEFT The Square, RIGHT Eton Street, Bear right Paradise Road, AHEAD Red Lion Street, Right George Street, AHEAD The Quadrant, AHEAD Kew Road, AHEAD Richmond Circus Roundabout, AHEAD Kew Road A307, [Stop 15046 "R": Kew Road (Victoria Gate) = Kew Gardens Station], AHEAD Kew Road A307, LEFT Kew Road A205, AHEAD Kew Bridge, RIGHT Chiswick High Road, AHEAD Chiswick Roundabout, AHEAD Chiswick High Road, [Stop 1049 "B" : Gunnersbury Station], AHEAD Chiswick High Road, LEFT Acton Lane, LEFT Bollo Lane, RIGHT Bollo Bridge Road, [Stop BP3363 "T" : Stanley Road = South Acton Station], AHEAD Bollo Bridge Road, LEFT Acton Lane, Winchester Street, RIGHT Acton High Street, AHEAD The Vale, [Stop 3041 "H" - Acton Central Station], AHEAD The Vale, LEFT East Acton Lane, LEFT Old Oak Common Lane, left Western Avenue (A40), left Leamington Park, right Horn Lane, right Portal Way A4000, left Wales Farm Road, ahead Victoria Road, Old Oak Lane, RIGHT Station Approach, [Stop "P" - Willesden Junction Station].

Calling Points (Train Stations):

Station Name	Bus Stop	Asset No	Bus Stop Location	Bus Stop name
Richmond	Stop Z	BP5962	Boarding: Outside Station in Kew Road	Richmond Station
Kew Gardens	Stop R	15046	Kew Road (Botanical Gardens)	Kew Road / Victoria Gate
Gunnersbury	Stop B	1049	Opposite Station in Chiswick High Road	Gunnersbury Station
South Acton	Stop T	BP3363	Near Station in Bollo Bridge Road	Stanley Road
Willesden Junction	Stop P		Opposite Station in Station Approach	Willesden Junction Station

London Overground Bus Replacement

DOUBLE DECKER BUSES

Willesden Junction to Richmond

ROUTE BOARDING RECORD - ROUTE "R"

Westbound towards Richmond:

STREETS TRAVERSED

[Stop 35803 "N" - Willesden Junction Station], AHEAD Station Approach, LEFT Old Oak Lane, AHEAD Victoria Road, Ahead Wales Farm Road, Left Western Avenue, Right Old Oak Road, RIGHT East Acton Lane, LEFT East Acton Lane, RIGHT The Vale, AHEAD Acton High Street, [Stop 3042 "J" - Acton Central Station], AHEAD Acton High Street, LEFT Acton Lane, RIGHT Salisbury Street, LEFT Winchester Street, AHEAD Acton Lane, RIGHT Bollo Bridge Road, [Stop BP3366 "K": Stanley Road = South Acton Station], Ahead Bollo Bridge Road, LEFT Bollo Lane, RIGHT Acton Lane, RIGHT Chiswick High Road, [Stop 27303 "A" - Gunnersbury Station], AHEAD Chiswick High Road, AHEAD Chiswick Roundabout, AHEAD Chiswick High Road, LEFT Kew Bridge, Kew Road A205, RIGHT Kew Road A307, [Stop 15047 "D" : Kew Road (Victoria Gate) = Kew Gardens Station], AHEAD Kew Road, AHEAD Richmond Circus Roundabout, AHEAD Kew Road, [Stop BP5962 "Z" : Richmond Station].

Calling Points (Train Stations):

Station Name	Bus Stop	Asset No	Bus Stop Location	Bus Stop name
Willesden Junction	Stop N	35803	Opposite Station in Station Approach	Willesden Junction Station
Acton Central	Stop J	3042	Near Station in High Street	Acton Central Station
South Acton	Stop K	BP3366	Near Station in Bollo Bridge Road	Stanley Road
Gunnersbury	Stop A	27303	Outside Station in Chiswick High Road	Gunnersbury Station
Kew Gardens	Stop D	15047	Kew Road (Botanical Gardens)	Kew Road / Victoria Gate
Richmond	Stop Z	BP5962	Boarding: Outside Station in Kew Road	Richmond Station

RICHMOND

Set down and Pick up Stop Z outside station. Buses proceed to stand via Ahead Kew Road, AHEAD The Quadrant, LEFT The Square, RIGHT Eton Street, Bear right Paradise Road to temporary stand opposite Eton Street. Buses depart stand AHEAD Paradise Road, AHEAD Red Lion Street, Right George Street, AHEAD The Quadrant, AHEAD Kew Road, AHEAD Richmond Circus Roundabout, AHEAD Kew Road A307

OPERATION: For the duration of this rail replacement service ONLY.

BUSES MUST AT NO TIME USE THIS STAND FOR MEAL RELIEF OR FERRY BUS PURPOSES.

WILLESDEN JUNCTION

Set down at alighting point on Station Approach. Pick up on Stop N in Station Approach opposite station, departing direct to Station Road. Standing available on North Acton Industrial Estate in School Road/Bethune Road.

OPERATION: For the duration of this rail replacement service ONLY.

BUSES MUST AT NO TIME USE THIS STAND FOR MEAL RELIEF OR FERRY BUS PURPOSES



District: Embankment to West Ham
Circle: Edgware Road to Aldgate via Victoria
H&C: Liverpool Street to Barking
Saturday 1st to Sunday 2nd July 2017

Please contact [REDACTED] if you have any feedback regarding this closure

Headlines

What work is taking place

Trains will not run on the District, Circle & H&C while we carry out track and drainage replacement work at Aldgate as well as Crossrail construction work at Whitechapel.

Use c2c for a faster journey

London Underground tickets will be accepted on c2c trains between Fenchurch Street, Limehouse, West Ham, Barking and Upminster.

Fastest journey to/from Central London

Passengers travelling between central London and stations West Ham – Upminster must be advised to use c2c train services between Fenchurch Street/Liverpool Street, West Ham, Barking and Upminster or Jubilee line services to/from West Ham.

Passengers travelling between central London and stations between Tower Hill to Bromley-by-Bow must be advised to make full use of alternative Underground lines to connect with the rail replacement bus services at Tower Hill, Aldgate, Mile End and Canning Town.

London Overground

All weekend London Overground trains will not call at Whitechapel (Station closed) due to Crossrail construction works. Use local buses via any reasonable route.

Alternative Transport

Rail Replacement bus service

RRBS A: Tower Hill to Canning Town via Aldgate/Aldgate East, Whitechapel, Stepney Green, Mile End, Bow Road, Bromley-by-Bow, Canning Town operated by Sullivan Buses.

Fastest Journey to/from

Aldgate

- Use the Circle or Metropolitan lines if travelling to/from stations north or west of.
- Use local bus routes 15, 25, 40, 78, 100 or 205 if travelling to/from stations south or east of.

Aldgate East

- If travelling from the east, use the RRBS.
- If travelling from the west, take the Circle and Metropolitan lines to Aldgate, which is a short walk from Aldgate East.

Blackfriars

- Use local bus route 388.
- Alternatively, take Thameslink services to/from Blackfriars National Rail station.
- Or, use the Jubilee line to/from Southwark station, which is a 13 minute walk from Blackfriars station. Alternatively, take local bus routes 45, 63 or 100.

Bow Road

- For central London take RRBS or local bus routes 25, 205 or 425 to Mile End for the Central line.
- Alternatively, use the DLR from nearby Bow Church station

Events and Closures Staff Q&A



Bromley-by-Bow

- For central London take RRBS to Mile End. Change there for the Central line.

Cannon Street

- Take the Central line to/from Bank is a short walk from Mansion House.
- Alternatively use local bus routes 15 or 17.

Embankment

- Use Bakerloo or Northern line services.
- Alternatively use local bus routes 11, 15 or 23.

Mile End

- For central London or Stratford, take the Central line.

Monument

- Take the Central, Northern or Waterloo & City lines or DLR from Bank station.
- Alternatively use local bus routes 15, 17, 21, 35, 40, 43, 47, 48, 133, 141 or 149.

Stepney Green

- For central London take RRBS A to Aldgate for the Circle line.
- For Stratford take local bus route 25.

Temple

- Use local bus routes 1, 4, 11, 15, 23, 26, 59, 68, 76, 91, 168, 171, 172, 188, 243 or 341 to/from Aldwych/Strand, which is a short walk to Temple station

West Ham

- For central London or Canning Town use the Jubilee line or DLR.

Whitechapel

- For central London take RRBS A to Aldgate for the Circle line.
- For Stratford take local bus route 25.

Customer Information Assistants (CIA)

Station	No.	Locations	Saturday		Sunday	
Supervisors	2	As required	04:30	01:30	05:00	01:30
		As required	06:00	00:00	07:00	23:00
Tower Hill	1	At pick-up bus stop	05:00	01:00	07:00	00:00
Aldgate East	2	At eastbound bus stop	07:00	22:00	09:00	21:00
		At westbound bus stop	09:00	22:00	11:00	21:00
Whitechapel	3	Outside station entrance (junction of Court Street & Durward Street)	05:00	01:00	07:00	00:00
		At eastbound bus stop	05:00	01:00	07:00	00:00
		At westbound bus stop	05:00	01:00	07:00	00:00
Mile End	2	At eastbound bus stop	05:00	01:30	05:30	00:30
		At westbound bus stop	05:00	01:00	07:00	00:00
Bow Road	1	At westbound bus stop	08:00	20:00	10:00	20:00
Bromley-by-Bow	1	Working between both bus stops	08:00	20:00	10:00	20:00
Canning Town	1	Working between both bus stops on Silvertown way	07:00	22:00	09:00	21:00

PLEASE NOTE:

- CIAs should not be moved to another location during the closure.
- Please make all CIAs fully welcome in stations and, where it does not compromise safety or cash handling regulations, allow them use of toilet and kitchen facilities. All CIAs carry identification when working for LU.



Contact details

CIA Supervisor Contact Numbers

All Weekend	Name	Contact Number
Early	[Redacted]	[Redacted]
Lates	[Redacted]	[Redacted]

Rail Replacement Bus Service (Tower Hill to Canning Town) – Sullivan

Day	Name	Contact Number
All weekend	[Redacted]	[Redacted]

Transport for London (Buses) Contact Number

CentreComm	All weekend	[Redacted]
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Step Free Journeys



If a customer who needs step-free access is not able to get to their step-free destination because of a planned closure...

- Please check whether the rail replacement bus service can take them there.
- If not, offer them a taxi to their destination at LU’s cost.
- Station Customer Service Managers (or those at higher grades) should call 1812 to arrange an unscheduled staff taxi.
- Provide the customer’s name and pick up / drop off location.
- Make sure the customer is happy with arrangements made.