

From: [REDACTED]@met.pnn.police.uk
To: Kennedy-Todd Silka; [REDACTED]
Subject: Cross Border Working & Child Sexual Exploitation.
Date: 20 January 2017 16:21:00
Attachments: Screenshot (2).png
Screenshot (4).png
Screenshot (5).png
Screenshot_20170104-152635.png
Screenshot_20170104-161233.png
Screenshot_20170104-162959_1.jpg
Are TfL helping Uber.pdf

Both,

Below for info only as you are both mentioned.

I'm not responding as per my previously agreed stance to dealing with Chris Johnson. This will, it seem, mean he complains about me to the IPPC (or the IPCC!?)

Neil

From: [REDACTED]
Sent: 20 January 2017 15:03
To: Billany Neil - Roads and Transport Policing Command
Cc: LCDC; [REDACTED]
Subject: Cross Border Working & Child Sexual Exploitation.

Dear Inspector Billany, Met Police, Kings Cross

Below is the case law in relation to cross border hiring To meet the triple licensing criteria, as you know, bookings must be with the same vehicle, driver & operator, however if a booking is taken with the Uber London operator in Manchester the vehicle has to be dispatched from the London geographical area, see section 8 <http://www.licensingresource.co.uk/sites/default/files/2599.pdf> for a TfL vehicle & driver "waiting" to be booked in Manchester is illegal

It is clear that the Manchester licensing authority cannot carryout enforcement of TfL vehicles or drivers working in Manchester, so they work largely unchecked

I now remind you of the disgusting Rotherham child sexual exploitation case where minicab drivers operated out of sight, please tell me what the difference is, and have the Police Service and Government 'learnt the lessons' of that case? - I think not, therefore this needs to be addressed, and certainly doesn't need the police service sweeping this under the carpet

https://en.wikipedia.org/wiki/Rotherham_child_sexual_exploitation_scandal

<http://www.dailymail.co.uk/news/article-3545196/Taxi-drivers-without-proper-background-checks-allowed-sexually-exploit-children-young-five-Lancashire-town-scandal-dubbed-Rotherham.html>

Further to this, Silka Kennedy Todd, [REDACTED] & [REDACTED] refuse to answer the question : **Who accepts the payment for the Uber booking in London** even though Silka has stated on the 21 Sept 2016 at 11:18 am

"In accepting the booking and taking the payment , there is in our view, what amounts to a contractual agreement between the operator and the passenger'

We know full well that the Dutch entity of Uber BV take the payment, therefore Silka & TfL has almost certainly revealed that UBER BV is the operator who are unlicensed

The implications are huge

1 Are the passengers fully insured riding in a car where the booking method is unlicensed?

2 There are VAT implications as TfL have licensed an business that is evading VAT (VAT is paid in the country the services are provided) I'll remind you, it's a criminal offence for TfL not to carry out ante money laundering due diligence compliance when licencing a company to carry out financial transactions

Therefore the Silka & TfL need start answering questions as they are bound to do so under the Nolan Principles, or I'm lodging a compliant (with the Met Police) of perverting the course of justice

We clearly need to have some dialogue, however, I will not be ignored on such important public safety issues - therefore, I'm giving you a further 7 days before I make a complaint to the IPPC

I hope that we can address this amicably without the need to make a complaint

I look forward to your reply

Regards,

[REDACTED]

Dear Mr Billany

I am very concerned that Uber London (the TfL London licensed operator) are carrying out bookings illegally across the country, as you are aware, the deregulation act allows sub-contracting between operators inside and outside of London, however there is still some important *case law* within the sub-contracting process that is not being met by Uber.

If Uber Britannia (the holder of Uber operators licence for Manchester) sub contract the booking to UberLondon (the TfL licensed operator) who have a TfL licensed driver and vehicle unbooked and waiting in the Manchester area and the booking is carried out, even though the triple licensing requirement is fulfilled, the booking would be illegal as the TfL licensed vehicle has not been dispatched from the geographical area where the vehicle is licensed - this being London.

The only way a London registered driver & vehicle can pick up in Manchester (subject to meeting the triple licensing criteria) is if the driver & vehicle physically drove from London to Manchester to pick the passenger up, hence the rationale for Uber being allowed to 'pick up' passengers in Manchester as they hold a Manchester operators licence and can sub contract the booking from Uber London to Uber Britannia, but they can only 'pick up' passengers with Manchester registered vehicles and drivers - this fulfills the triple licensing criteria - anything else is illegal.

This criteria is set out in case law and shown in the Blue Line Taxis(NEWCASTLE) Ltd v The Council Of The City Of Newcastle-Upon-Tyne case.

<http://www.licensingresource.co.uk/sites/default/files/2599.pdf>

Part 8. The operation is geographically fixed in the operator's licensing area: that area must be where the operator's premises are located, bookings made and from which **vehicles are dispatched**.

Should you disagree with the above, the question I ask is: Why would any operator obtain more than one operators licence nationwide? As they wouldn't need more than one.

What the Blue Line Taxis V City of Newcastle-Upon-Tyne case does, is protect the ability for each individual licensing authority to enforce regulation within their own area.

Government hasn't removed the ability for local authorities to enforce regulation in their own area and the deregulation act certainly doesn't do this, therefore why are TfL licensed vehicles & drivers waiting to be booked in Manchester and other parts of the country?

This fiasco has only been allowed to happen because TfL are woefully inadequate and out of touch with policy and law.

I look forward to your reply.

Kind Regards.

[REDACTED]

Subject: Another Death? Are the police force covering up TfL malfeasance?

Dear Mr Billany.

I am writing to You and the met police formally.

After what looks like another death on our roads, when are the police going to start taking the allegation of malfeasance at TfL seriously?

[REDACTED] tweeted at 11:09 p.m. on Sun, Jan 01, 2017:

Great Eastern Street uber driver does u-turn a motorcyclist cyclist possibly dead <https://t.co/d9lB0kizVR>
(<https://twitter.com/UberOut/status/815696466572443648?s=09>)

Inexperienced private hire drivers don't have a basic knowledge of the road infrastructure in the area they are working and those who accept bookings while driving are clearly a danger to the public. TfL are issuing private hire licences like confetti with no regard for policy or public safety, In doing so gifting private hire drivers (predominately drivers working for Uber) the ability to accept bookings in any part of the country - I allege that acceptance of bookings using the Uber platform is illegal (*as explained in the attachment below*) therefore, should not have been licensed by TfL.

There **is** policy in place at TfL to protect the public - this is policy that has been widely ignored. Therefore, I'm alleging malfeasance at TfL as the current crop of death's caused by private hire drivers should have been averted if TfL were competent.

There is no excuse for the loss of life, ignorance of the law is no excuse for the public, police or

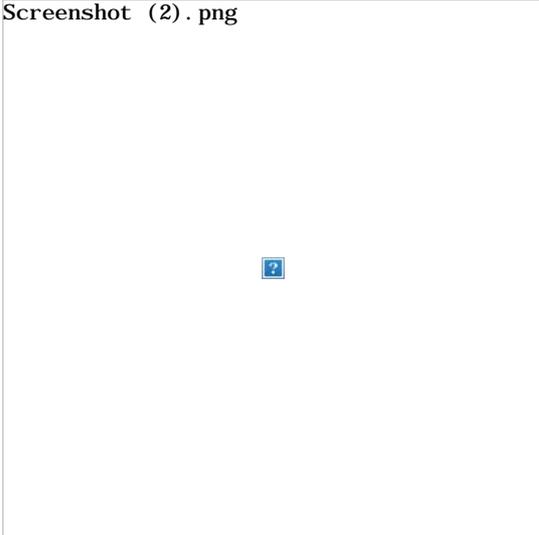
civil servants, if it is found that civil servants have ignored due process they should be subject to the laws that we are all bound by.

This policy is set out initially in two pieces of documentation.

The first is, Private Hire Licensing Guidance Notes, Part 4 explains how operators have to adhere to **Health & Safety law** prior to granting an operators licence.

<http://content.tfl.gov.uk/operator-licensing-guidance-notes.pdf>

Screenshot (2). png



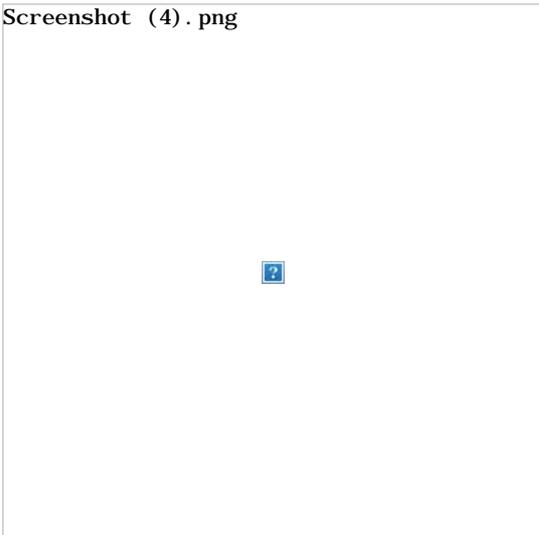
The second policy document designed to protect the public is - Guidelines for Aftermarket Electronic Devices in Private Hire Vehicles.

This TfL policy document needs to be signed by ALL operators and drivers to ensure that **the electronic device will not interfere with, or adversely affect the performance of the driver.**

According to a recent FOIA, TfL have neglected this duty, and as a result no driver or operator has signed this public safety policy document.

<http://content.tfl.gov.uk/guidelines-for-aftermarket-electronic-devices-for-phv.pdf>

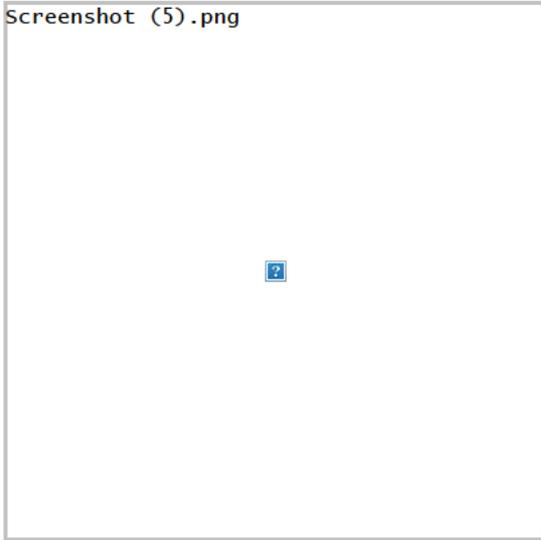
Screenshot (4). png



The granting of a private hire operators licence by TfL **MUST** adhere to due diligence as set out in law, this has clearly been breached. Part 4 of the operators guidelines claims:

Health and Safety: If required, applicants must be able to show that they are complying with any requirements applicable to the public. e.g environmental health.

Screenshot (5).png



<http://content.tfl.gov.uk/operator-licensing-guidance-notes.pdf>

These Health and Safety & Road Safety guidelines are set out in the HSE's managing work related road safety directive, shown here....<http://www.hse.gov.uk/pubns/indg382.pdf>

It's clear that risk assessment's are **required in law** to be carried out by TfL prior to the granting of any licences.

Following a recent FOIA, It has been confirmed that TfL **have not** carried out any risk assessments in relation to Uber and it's driver booking acceptance process.

As an addition to the law for personal driving, driving for work related purpose is set out in tighter legislation, therefore subject to more stringent risk analysis and public safety protocols (as set out in the policy documents above).

There are questions TfL have never asked of Uber:

Does the electronic device for accepting bookings while driving adversely affect the performance of the private hire driver?

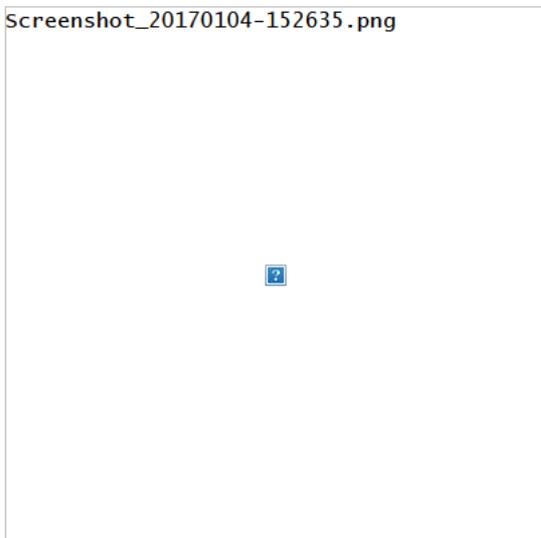
- As per the guidelines for the use of aftermarket devices in private hire vehicles.

Does the Uber driver app (or any other booking acceptance app) comply with the HSE's work related road safety directive and what is required in law?

The question being; Is there a detrimental risk to the public in allowing inexperienced drivers without a knowledge of the area they are working to accept bookings while driving?

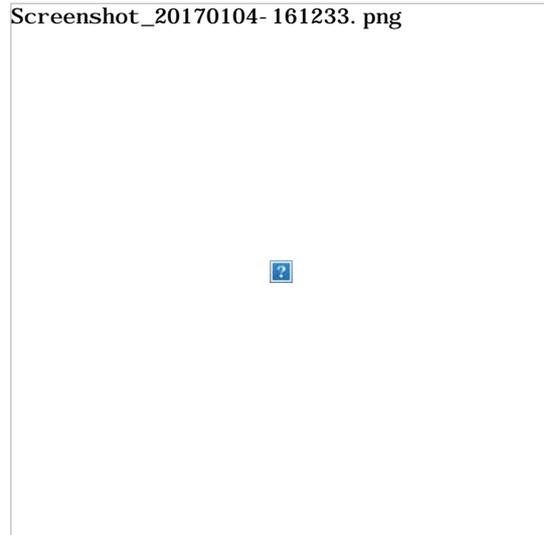
If the answer is yes, and there is a detrimental risk to the general public in licensing an operator to operate a booking system that 'honey-traps' drivers into accepting a booking while being distracted when driving, and TfL haven't carried out their due diligence as set out in law, then the allegation of malfeasance can be claimed if a death has occurred.

Screenshot_20170104-152635.png

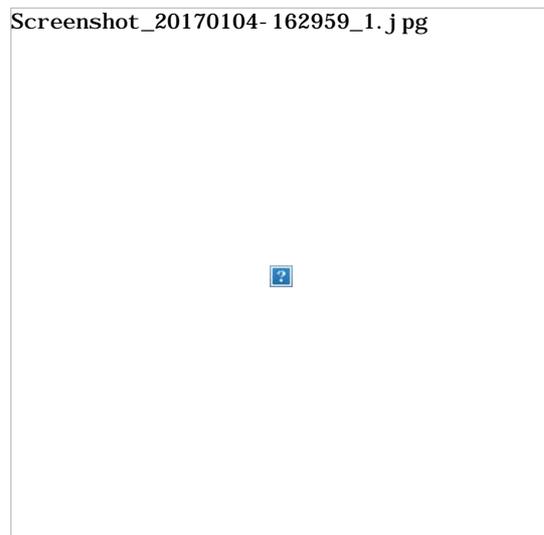


Further to this, the granting of the licence again raises significant questions of malfeasance. The screenshot below is a direct lift from the TfL website and clearly explains **'any app that puts a customer directly in touch with a driver without the booking being accepted first by the operator is illegal'**.

<https://tfl.gov.uk/info-for/media/press-releases/2014/april/tfl-invites-trades-to-help-shape-regulatory-framework-for-taxi-and-private-hire-apps>



However, during the **City of Toronto V Uber Canada** case, Uber explained that their app is a generic app that operates by the same process worldwide.



<https://www.canlii.org/en/on/onsc/doc/2015/2015onsc3572/2015onsc3572.html?autocompleteStr=2015%20ONSC%203572&autocompletePos=1>

As you will see from the extract, **the only person doing the accepting is the driver**, this clearly contradicts TfL's policy that **'any app that puts a customer directly in touch with a private hire driver without the booking being accepted first by the operator is illegal'**.

This booking process is backed up by the factual evidence submitted by Jo Bertram, Uber London's General Manager at the recent employment tribunal case.

See here.... <https://www.judiciary.gov.uk/wp-content/uploads/2016/10/aslam-and-farrar-v-uber-reasons-20161028.pdf>

This raises another issue, TfL's policy claims; **any app that puts a customer directly in touch with a private hire driver without the booking being accepted first by the operator is illegal'**.

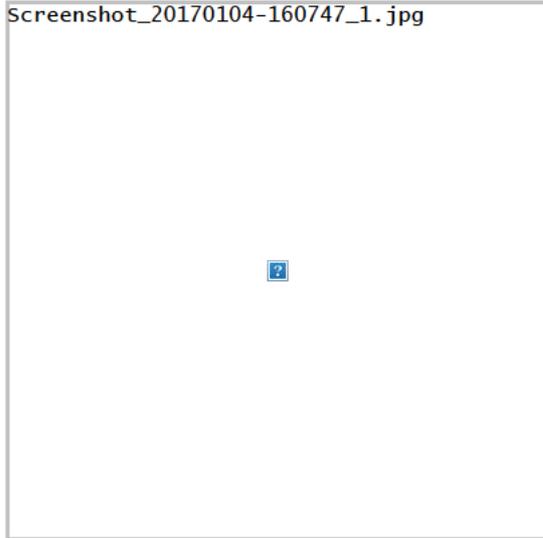
and if,

The only person doing the accepting is the driver.

then an allegation can be made that TfL haven't carried out their due diligence. Therefore, a claim of malfeasance be alleged, based on the fact that Uber London and private hire drivers working on the Uber Platform are operating illegally, a direct result of this being; drivers are accepting bookings directly from the customer while being distracted in the operation of a motor vehicle, culminating in the potential loss of life and risk to the public.

On numerous occasions I have requested to record these allegations formally with the police - all requests have fallen on deaf ears.

Should I be concerned that the funding your department receives from TfL adversely affects any impartiality?



I'm giving you 14 days to address these issues and hope we can do this amicably, alternatively can you please forward me the details of the senior officer at the MPS Cab Enforcement Unit and I'll ask my MP to write to him.

Best wishes.

[Redacted signature]

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From: [REDACTED] [met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk)
To: [REDACTED] (TPH); [REDACTED]
Subject: Disclosures
Date: 10 February 2017 13:20:20

Hi Both,

I've had a meeting with the Traffic Prosecutions team today to identify what they do with Taxi and Private Hire drivers who are reported for motoring offences by the wider MPS. It would seem that for 'routine' offences such as speeding, contravening red lights and using a mobile they are processed (either to court or via a FPN) but there is no onward disclosure to anyone.

Firstly, would you be interested in receiving this information and would it be of any use? Presuming you are, what process would work best for sending it through?

In terms of meetings to discuss ongoing cases and disclosures, absolutely yes from me, I will be the main rep for the unit (and MPS.) As it stands I wouldn't see a value to Met Intel having involvement in the process, I have concerns about the way things have been portrayed to you and from what I've seen some of the issues they have identified would never be disclosed as they simply aren't relevant (in one the venue for a sex assault is shown as the flat above a minicab office, they have flagged this as a failure by my team...)

Kind Regards,

Neil

Inspector Neil Billany
RTPC - Taxi & Private Hire Policing Team
Kings Cross Police Station
76 Kings Cross Road
WC1X 9QG
Telephone - [REDACTED] ([REDACTED] or [REDACTED])

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From: [Kennedy-Todd Silka](#)
To: [REDACTED] (TPH); [REDACTED] (TPH); [REDACTED] (TPH); [REDACTED] (ST); [REDACTED] (ST); [REDACTED] (RPU); [REDACTED] "met.pnn.police.uk"
Cc: [REDACTED] (TPH)
Subject: FW: Taxi Operational Meeting, Monday 10 April
Date: 07 April 2017 12:26:04
Attachments: [Agenda - Taxi Operational Performance Seminar - 10 April 2017.docx](#)
[Taxi Operational Performance Seminar presentation April 2017.pptx](#)

All

Please see attached the agenda and presentation for Monday's meeting, and note from the email below that the trade has requested we discuss cross border hiring as our topical policy point.

[REDACTED] as usual please can you come to the entire meeting? David and Neil, can I suggest you come at 2.30pm rather than sit through the licensing section, and you'll probably be able to leave when we get to the policy item (hopefully an hour or so later).

Let me know of any issues prior to the meeting, otherwise I'll work on the basis that you'll all be attending.

[REDACTED] will print out copies of the presentation and agenda for the meeting, and will be the note taker.

Thanks

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: Kennedy-Todd Silka

Sent: 07 April 2017 12:20

To: 'Grant David'; Richard Massett; [REDACTED]@ucglondon.org.uk'; paul white; 'Rose, Peter'

Cc: TPH Senior Relationship Manager (SRM)

Subject: Taxi Operational Meeting, Monday 10 April

All

Attached is the agenda for Monday's meeting, along with the presentation that we'll be discussing. You'll note that the presentation is confidential until 12 April; we'll publish it online on that day, and will be found on [this page](#), should you wish to share it with your members.

I note the request from the RMT and the LCDC to discuss licensing policy, but as questions about licensing can be picked up in the licensing section of the meeting, and as cross border hiring fits the bill of 'topical policy issue' very well (and has been put forward by Unite and supported by the LTDA), I have added that as the policy agenda item for discussion.

I look forward to seeing you all on Monday. In the meantime, I hope you all get to enjoy the promised 20 degree sunshine on Sunday.

Regards

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [Kennedy-Todd Silka](#)
To: [Pilgrim Dee](#); [REDACTED] [met.pnn.police.uk](#); [REDACTED] [city-of-london.pnn.police.uk](#)
Subject: Fwd: devices on windscreens - £100 and 3 points on licence or just £100 fine? (NOT PROTECTIVELY MARKED)
Date: 08 March 2017 10:36:23
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image002.png](#)
[image003.png](#)
[image006.png](#)
[image007.png](#)
[image008.png](#)
[image009.png](#)
[image010.png](#)

Thanks David. Neil, Dee - see below

Sent from my mobile

Begin forwarded message:

From: "[REDACTED] (RPU)" <[REDACTED] [city-of-london.pnn.police.uk](#)>
Date: 8 March 2017 at 10:14:38 GMT
To: Kennedy-Todd Silka <[REDACTED]>
Subject: RE: devices on windscreens - £100 and 3 points on licence or just £100 fine?
(NOT PROTECTIVELY MARKED)

Classification: NOT PROTECTIVELY MARKED

Silka this is straight from our PNLD (Police National Legal Database) to clarify your question

Regards

David

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Reference, research and reassurance



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H

8926

Driver of motor vehicle not in position to have full view - endorsable offence



English



Standard Offence Wording

On ****(..SPECIFY DATE..)** at ****(..SPECIFY TOWNSHIP..)** [drove](#) a [motor vehicle](#), namely ****(..SPECIFY VEHICLE MAKE AND INDEX NUMBER..)**, on a [road](#), namely ****(..SPECIFY ROAD AND LOCATION..)**, when

(A) [you were]

(B) [**(..SPECIFY PERSON..) was]

in such a position that you could not have full view of the road and traffic ahead

Legislation

Contrary to [regulation 104](#) of the Road Vehicles (Construction and Use) Regulations 1986, [section 41D](#) of the Road Traffic Act 1988 and Schedule 2 to the Road Traffic Offenders Act 1988.

Points To Prove

date and location

drove a motor vehicle on a road

in such a position not have full view of the road traffic ahead

Investigator Actions

Confirm proposed charge is appropriately authorised (Police or CPS) ([D27968](#))

Ensure compliance with investigator's obligations re disclosure ([D16534](#))

Consider if case suitable for referral to Financial Investigation Unit and CPS for asset recovery eg confiscation order

Consider fixed penalty ticket scheme

Guilty Plea by letter procedure may be offered for this offence

Police and CPS Charging Responsibilities

[DPP Guidance on Charging - 5th Edition](#)

Notes

(i) Statement of Facts procedure applies - see end of document for wording.

(ii) Fixed penalty scheme may be applied

(iii) This is an endorsable offence as from 27/02/07 as introduced by section 26 of the Road Safety Act 2006.

Standard Statement Of Facts

At ****(..SPECIFY TIME..)** on ****(..SPECIFY DATE..)** the defendant drove ****(..SPECIFY VEHICLE MAKE AND INDEX NUMBER..)** on ****(..SPECIFY ROAD AND LOCATION..)**. The driver did not have full view of the road and traffic ahead in that ****(..SPECIFY REASON..)**.

Other



Powers Of Arrest

[Arrest without warrant](#)

Mode Of Trial

SUMMARY MINOR TRAFFIC

Time Limit For Prosecutions

6 months

Penalty

A fine not exceeding level four on the standard scale if in respect of goods vehicle or vehicle adapted to carry more than eight passengers.

A fine not exceeding level three on the standard scale in any other case.

Fixed penalty ticket - one hundred pounds and licence endorsed three points.

[Time limit for prosecutions:](#)

6 months

Geographic Region

Great Britain

Codes



Criminal Justice System (CJS) Code

RC86815

Previous Criminal Justice System (CJS) Code

RC86451

Notifiable to MOJ (HO) Indicator

No

MOJ (HO) Stats Code

804/90

MoPI Review Group

Group

3

[Management of Police information - MOPI - summary and link to main guidance](#)

Disqualification Class

discretionary disqualification endorsable

DVLA Code

CU80

Min Penalty Points

3

Seatbelt Offence

No

FPT issued by Police

100.00

FPT Graduated

0.00

FPT Graduated High

0.00

PND issued by Police

0.00

PND issued by Local Authorities

0.00

PND issued by Others

0.00

Roadside Deposits

Yes

Libra



Fine Indicator

Yes

Max Fine Type Mag Ct

fine not exceeding level four on the legislative standard scale

Custodial Indicator

No

M.I.S. Code

Other summary motoring

Ancillary



Date Created

26 February 2007

Legislation Code

[Road Vehicles \(Construction and Use\) Regulations 1986](#)

Date Of Last Update

18 July 2013



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From: Kennedy-Todd Silka [<mailto:> [REDACTED]]

Sent: 08 March 2017 10:01

To: [REDACTED] (RPU)

Cc: [REDACTED] met.pnn.police.uk; Pilgrim Dee

Subject: devices on windscreens - £100 and 3 points on licence or just £100 fine?

Importance: High

Hi David

We're just trying to track down the source of a statement in our article on clutter on windscreens which states drivers face a fine of £100 and three points on their licence.

Is that correct, or do we need to change it / take out the bit about three points?
The magazine is going to print today, so any steer you can give me would be greatly appreciated.

Thank you

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

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To: [Kennedy-Todd Silka](mailto:Kennedy-Todd.Silka)
Subject: Meeting.
Date: 04 January 2017 10:56:40
Attachments: [Screenshot_20161222-133823.png](#)

Hi Silka,

Happy New Year - seems that mine is starting as the last one ended...
Just double checking that with the new engagement process I won't be involved in the meetings with TfL (I believe it was with your senior TPH managers and lead reps?)

Also, in terms of engagement between me and the trades, as I'm sure you have already picked up, this is more I won't engage with [REDACTED] given his previous behaviour and refusal to listen to (or believe) anything I say.

Neil

From: [REDACTED] [mailto:[REDACTED]]
Sent: 22 December 2016 14:26
To: Billany Neil - Roads and Transport Policing Command
Cc: [REDACTED]
Subject: Re: Meeting.

Neil.

Thanks for your reply.

As I have already explained, there were many messages in Twitters DM function about the Met's cab unit and TfL into what looks like a lack of impartiality or transparency.

The rationale for putting your email on Twitter is because it's a business email address, and not a personal email address, a search of the Internet would certainly reveal that anyway.

I'm not sure that putting something into the public domain that's already there is that disappointing.

Secondly, as you're the police's liaison officer to TfL for the cab trade there is natural assumption you're the best placed contact for taxi drivers, as you have your finger on the pulse, so to speak.

Given Jamie Robert's (UCG) will be meeting with you at TfL next year under the Mayor's new engagement policy, I don't think it was unreasonable to tweet him your police email to touch base.

For several months now, I have been asking you to take a statement regarding an allegation of malfeasance at TfL in relation to the licencing of the Uber, specifically the booking process.

All evidence suggests that the booking is not being accepted via Uber London (the London operator) - contrary to the 1998 PH act. There is prima facie evidence that the bookings are being accepted illegally via Uber BV - a separate business entity based in Holland.

Should this be the case, Uber drivers would be carrying out the jobs illegally, subsequently any death or serious injury caused by these drivers should be placed under public scrutiny.

For this reason, I wish to put on record an allegation that TfL issued an illegal licence to Uber London Ltd and this being directly responsible for the deaths and serious accidents caused.

You have refused time after time to take a formal statement on this matter - this is a concern to the public, given the sheer weight of evidence - I was always under the illusion that if you suspect it - report it.

I'm also concerned as to the reason you're refusing to take a statement regarding this allegation.

The Mayors reply to Caroline Pidgeon's London assembly question 2016/4537 (attached) is explicit and claims that TfL funds the MPS cabs unit.

Could it be suggested there is an underlying lack of desire to take a statement or address the road deaths caused potentially by TfL's wrongdoing for fear of a TfL cut to the MPS budget should TfL be questioned?

I will ask Caroline Pidgeon if she would ask the Mayor if a member of the public suspects a government department of wrongdoing, should the police act in the interest of the wider public even if they are funded by that department?

As ever, I am happy to work with the police and fully support and respect the great work you do. Please feel free to review your comments as my door is always open and your offer of a coffee in the new year still stands.

Merry Xmas.

[REDACTED]

From: "[REDACTED]@met.pnn.police.uk"
To: [REDACTED]
Sent: Monday, 19 December 2016, 11:09
Subject: RE: Meeting.

[REDACTED]

I have looked at Twitter to see what you are referring to. Disappointingly the only mention of me on this subject is by you ([REDACTED]). To add to this you have also put my email address online. I

am not a personal point of contact for taxi drivers and as such it isn't appropriate for you to put this on twitter inviting people to contact me.

I have discussed this with my senior officers and it has been decided that future contact between you and the police should go through normal channels such as calling 101 or speaking to your local neighbourhoods team.

Any emails you send to me will not get a response.

Regards,

Neil

Inspector Neil Billany

RTPC - Taxi & Private Hire Policing Team

Kings Cross Police Station

76 Kings Cross Road

WC1X 9QG

From: [REDACTED] [mailto:[REDACTED]]
Sent: 16 December 2016 22:30
To: Billany Neil - Roads and Transport Policing Command
Cc: [REDACTED]
Subject: Meeting.

Hi Neil.

Heads up.

Cab drivers on social media are accusing you of sitting in at TfL meetings and copping out of any responsibility.

Given the accidents involving Uber vehicles over the last week we need to meet as soon as possible.

There seems to be a culture within the police force where you are protecting TfL. As you know, I have enough evidence to make a statement alleging corporate negligence at TfL and have significant backing from the trade.

There has been questions raised about your impartiality that needs to be addressed.

We all respect the force and want to work with you - but we need to see some reciprocation -can you please arrange a date to meet with members of the LCDC and United Cabbies Group.

Best wishes.

[REDACTED]

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From: [REDACTED]@met.pnn.police.uk
To: [REDACTED] (ST); Kennedy-Todd Silka
Subject: New Road traffic legislation - 1st March (LCDC)
Date: 28 February 2017 12:09:10
Attachments: Screenshot_20170228-100237 (1).png

Both,

I'm not going to get into an email discussion with [REDACTED] however to clarify there is no new legislation coming into force tomorrow, only new sentencing guidelines for the offence of using a mobile phone whilst driving, which doubles the punishment to a £200 fine and 6 penalty points.

As far as I am concerned the Plymouth Herald and what purports to be a lift from the Essex Police Facebook page (although the spelling is questionable and some of the advice is blatantly incorrect) are not binding on the Met Police and will not alter our approach to dealing with driving offences.

My view is that professional drivers should know both the laws of the road and the Highway Code and drive in accordance with both, what further guidance they need from TfL on the subject is unclear.

Kind Regards,

Neil

Inspector Neil Billany
RTPC - Taxi & Private Hire Policing Team
Kings Cross Police Station
76 Kings Cross Road
WC1X 9QG

Telephone - [REDACTED] [REDACTED] or [REDACTED]

From: [REDACTED] [mailto:[REDACTED]]
Sent: 28 February 2017 10:44
To: [REDACTED] (ST)
Cc: Kennedy-Todd Silka; [REDACTED]; LCDC; [REDACTED]; Billany Neil - Roads and Transport Policing Command; Daniel Zeichner MP; David Kurten; John McDonnell
Subject: New Road traffic legislation - 1st March (LCDC)

[REDACTED]

Can you please confirm TfL's position on the new road safety legislation coming into effect on the 1st March 2017.

<http://m.plymouthherald.co.uk/the-law-on-driving-with-a-mobile-phone-changes-this-week/story-30165705-detail/story.html>

Contained in this link is this paragraph:

Can you use your phone as a sat nav?

Yes – as long as you programme it before you start the car and set off and it's in a holder out of the 45-degree angle of the driver's view. You can't re-programme or touch it while in motion, the same rules apply for any sat nav.

It's clear, you can use your mobile phone if it's in a holder when the vehicle is stationary, but can't touch your phone once the vehicle is in motion even if it's in a holder.

Is TfL's policy different to this?

Alternatively, This post appeared on the Essex Police's facebook page (and confirmed with them by Alan Mcgrady).

Can you confirm if TfL agrees with this statement from them:

"If you work for Uber or alike, you can't touch the phone when the engine is on. So you can't accept work while you're on the move"

Mobile Phone Use.



Alan McGrady has had this CONFIRMED by Essex Police:

****6 points and £200 fine for using a mobile whilst driving from 1st March 2017****

Advice to keep it simple:

- Keep your mobile in a cradle or glove box
- You cant touch the phone if its in a cradle, even if you stop at lights and even if your parked up with the engine on
- If you want to use the sat nav on a mobile or plug the charger in. You must set it up before keys are in the ignition and dont touch it once engine is on
- You can't scroll for tracks on your mobile while driving so have your playlist set up before entering the car
- If you work for Uber or alike, you cant touch the phone when the engine is on. So you cant accept work while your on the move

- Mobile can only be used if your parked up safely with engine off and keys out of ignition (Wireless keys - engine off)
- Death by dangerous driving is now life imprisonment, no longer 14 years
- You can use a mobile via built in-car technology like Bluetooth. However, if you do have a collision, it can go against you.
- You can't use headphones
- You can't use loud speaker from your phone
- You can't move your phone while the engine is on
- If you call someone and they are driving, hang up
- If you are a passenger and the driver is using a phone, take it off them and tell them off
- If you are a employer and you force your staff to use a phone, It can result into imprisonment for you, large fines and your company being suspended from operation
- Rules apply to PDAs also

Note:

- 2.5 deaths a week due to a driver using a mobile phone
- No verbal warnings

We need some clear policy guidance from our regulator.

I look forward to your reply before this new legislation comes into force on the 1st March 2017.

Regards

LCDC .

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From: [Kennedy-Todd Silka](#)
To: [REDACTED] (ST); [REDACTED] (RPU); Neil Billany; Kennedy-Todd Silka; [REDACTED] (ST); [REDACTED] @addisonlee.com; [REDACTED] @thekeengroup.co.uk; [REDACTED] @carey.com; [REDACTED] LPHCA@btinternet.com; [REDACTED] @brevia.co.uk; [REDACTED] @carltoncars.net; [REDACTED] @gmbdrivers.org; [REDACTED] @gmbdrivers.org; [REDACTED] @glh.co.uk; [REDACTED] (TPH); [REDACTED]
Subject: PHV Licensing, Compliance and Enforcement Meeting - agenda, presentation and previous notes/actions
Date: 19 June 2017 12:55:08
Attachments: [210317 - PH LCE Meeting Notes and Actions FINAL.pdf](#)
[Private Hire LCE Meeting Agenda - 20 June 2017.pdf](#)
[PHV LCE meeting presentation 20 June 2017.pdf](#)

All

Attached are the agenda and presentation for tomorrow's meeting, along with the notes and actions from the previous meeting.

I look forward to seeing you all tomorrow.

Best wishes

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

[REDACTED]

From: [Kennedy-Todd Silka](#)
To: [REDACTED] [met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk)
Subject: RE: Copy of Mayor's response to Caroline Pidgeon AM
Date: 25 April 2017 17:44:53

Thanks Neil

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED] [met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk) [mailto:[REDACTED]@met.pnn.police.uk]

Sent: 25 April 2017 17:04

To: Kennedy-Todd Silka

Subject: Copy of Mayor's response to Caroline Pidgeon AM

Hi Silka,

Hope all is well with you. The attached is for your info only – I'm sending through as I referenced the latest copy of On Route in my drafted response.

Kind Regards,

Neil

Inspector Neil Billany

RTPC - Taxi & Private Hire Policing Team

Kings Cross Police Station

76 Kings Cross Road

WC1X 9QG

Telephone - [REDACTED]

From: Alison Turner

Sent: 25 April 2017 16:06

To: MOPAC Correspondence

Subject: MGLA300317-7687 Copy of Mayor's response to Caroline Pidgeon AM

Hi,

The attached letter is going out today, so for info as her office may get in touch with Neil Billany.

Thanks,

Alison

Alison Turner

Senior Correspondence Co-ordinator

Mayor's Office

Xt. 4721

#LondonIsOpen

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From: Kennedy-Todd Silka
To: [redacted] met.pnn.police.uk"
Cc: TPH Senior Relationship Manager (SRM)
Subject: RE: Credit/Debit card - legal tender
Date: 28 March 2017 09:01:29

I'm so sorry – I had the wrong Neil! Ignore this one totally!

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [redacted] | Internal extension [redacted] | Mobile: [redacted] | E-mail: [redacted]

From: [redacted] met.pnn.police.uk [mailto:[redacted] met.pnn.police.uk]

Sent: 28 March 2017 07:39

To: Kennedy-Todd Silka

Subject: RE: Credit/Debit card - legal tender

Silka,

Not sure it's for me, if credit and debit cards aren't legal tender (news to me) this would fall under civil law not criminal.

Neil

From: Kennedy-Todd Silka [mailto:[redacted]]

Sent: 27 March 2017 19:42

To: Billany Neil - Roads and Transport Policing Command

Cc: TPH Senior Relationship Manager (SRM)

Subject: FW: Credit/Debit card - legal tender

You'll deal with this one, won't you Neil?

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [redacted] | Internal extension [redacted] | Mobile: [redacted] | E-mail: [redacted]

From: [redacted] [mailto:[redacted]]

Sent: 27 March 2017 18:06

To: Kennedy-Todd Silka; Hassett Neil

Subject: Credit/Debit card - legal tender

Dear Ms Kennedy-Todd

Further to our meeting at the Suburban Roadshow, I asked you how can TFL/TPH mandate credit/debit card payments, as I understand that credit/debit card payments are not legal tender - you confirmed that TFL/TPH had looked into this and concluded that credit/debit cards were legal tender.....could you please advise how TFL/TPH came to the decision that credit/debit cards are legal tender?

Also, could you please advise what action would be taken by TFL/TPH if a Taxi Driver licensed by TFL/TPH was to refuse payment by credit/debit cards??

Thank you for your time and help in this matter, and I look forward in hearing from you.

Best regards

[redacted]
[redacted]
[redacted]

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From: [Kennedy-Todd Silka](#)
To: [REDACTED]; [REDACTED] met.pnn.police.uk; [REDACTED] city-of-london.pnn.police.uk
Subject: RE: devices on windscreens - £100 and 3 points on licence or just £100 fine?
Date: 08 March 2017 12:27:52

Yes, thanks all

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED]
Sent: 08 March 2017 11:21
To: [REDACTED] met.pnn.police.uk; Kennedy-Todd Silka; [REDACTED] city-of-london.pnn.police.uk
Subject: RE: devices on windscreens - £100 and 3 points on licence or just £100 fine?

Thank you to everyone for clarifying this – as you said Neil, there has been much confusion about this and the using mobile phones while driving penalties as well. Let's hope this makes the situation clear for everyone.

Regards,

[REDACTED]

[REDACTED]

Editor

Group Publishing and Events,

12B3 Windsor House

Telephone [REDACTED] (auto: [REDACTED])

From: [REDACTED] met.pnn.police.uk [[mailto:\[REDACTED\]@met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk)]

Sent: 08 March 2017 11:17

To: Kennedy-Todd Silka; [REDACTED] city-of-london.pnn.police.uk

Cc: [REDACTED]

Subject: RE: devices on windscreens - £100 and 3 points on licence or just £100 fine?

All,

There are 2 offences that can be used here and David is right with the below one. The MPS Traffic Process unit were of the view these offences were contrary to Reg 30 of the Construction and Use Regs which also relates to impaired vision.

I will get my officers to use the offence as detailed by David so there is consistency between the 2 forces.

Neil

Inspector Neil Billany

RTPC - Taxi & Private Hire Policing Team

Kings Cross Police Station

76 Kings Cross Road

WC1X 9QG

Telephone - [REDACTED] [REDACTED] or [REDACTED]

From: Kennedy-Todd Silka [[mailto:\[REDACTED\]](mailto:[REDACTED])]
Sent: 08 March 2017 10:01
To: [REDACTED] city-of-london.pnn.police.uk
Cc: Billany Neil - Roads and Transport Policing Command; Pilgrim Dee
Subject: devices on windscreens - £100 and 3 points on licence or just £100 fine?
Importance: High

Hi David

We're just trying to track down the source of a statement in our article on clutter on windscreens which states drivers face a fine of £100 and three points on their licence.

Is that correct, or do we need to change it / take out the bit about three points?

The magazine is going to print today, so any steer you can give me would be greatly appreciated.

Thank you

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

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To: [Kennedy-Todd Silka](mailto:[redacted]@met.pnn.police.uk)
Subject: RE: For checking - Meeting notes and actions from Taxi Operational Performance Seminar
Date: 23 May 2017 13:46:24

Hi Silka,
No issues from me,
Neil
Inspector Neil Billany
RTPC - Taxi & Private Hire Policing Team
Kings Cross Police Station
76 Kings Cross Road
WC1X 9QG
Telephone - [redacted]

From: Kennedy-Todd Silka [mailto:[redacted]]
Sent: 22 May 2017 14:52
To: [redacted] (ST); Billany Neil - Roads and Transport Policing Command; [redacted] (TPH); [redacted] (TPH); [redacted] (TPH); [redacted] (ST); [redacted]
Cc: [redacted]; [redacted]
Subject: For checking - Meeting notes and actions from Taxi Operational Performance Seminar

All
Can you please let me or [redacted] know by midday tomorrow if you have any comments or changes on these notes? Once cleared with Helen they will be shared with trade reps who attended the meeting on 10 April and published online (as we have committed to in the revised taxi engagement strategy).
Thanks
Silka
Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations
Phone: [redacted] | Internal extension [redacted] | Mobile: [redacted] | E-mail: [redacted]

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From: [Kennedy-Todd Silka](#)
To: [REDACTED]@met.pnn.police.uk"
Subject: RE: Forum on Thursday
Date: 10 January 2017 12:31:26

Hi Neil

You're fine not to attend the suburban forum, and I don't think you need to send a deputy. [REDACTED] is going so will be able to report back to you on anything police related.

I did want to have a chat about your other email regarding engagement with the trade though.

I've just tried calling. If you get five minutes it would be great if you could call me on my mobile.

Thank you – and Happy New Year!

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED]@met.pnn.police.uk [mailto:[REDACTED]@met.pnn.police.uk]

Sent: 10 January 2017 12:05

To: Kennedy-Todd Silka

Subject: Forum on Thursday

Hi Silka,

I've got a Suburban forum in the diary for Thursday, is this still going ahead? I've an issue at home and may need to send a deputy if you need MPS there.

Neil

Inspector Neil Billany

RTPC - Taxi & Private Hire Policing Team

Kings Cross Police Station

76 Kings Cross Road

WC1X 9QG

Telephone - [REDACTED] ([REDACTED]) or [REDACTED]

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From: Kennedy-Todd Silka
To: [REDACTED] met.pnn.police.uk"
Subject: RE: FYI - Open letter - allegation that taxi driver was attacked on 10 May at S Ken taxi rank by a PHV driver
Date: 12 May 2017 17:14:02
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)

Thank you!

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED] met.pnn.police.uk [mailto:[REDACTED] met.pnn.police.uk]

Sent: 12 May 2017 16:56

To: Kennedy-Todd Silka; [REDACTED] (ST)

Cc: [REDACTED] (ST)

Subject: RE: FYI - Open letter - allegation that taxi driver was attacked on 10 May at S Ken taxi rank by a PHV driver

All, will research and get back to you by Monday.

Neil

Inspector Neil Billany

RTPC - Taxi & Private Hire Policing Team

Kings Cross Police Station

76 Kings Cross Road

WC1X 9QG

Telephone - [REDACTED]

From: Kennedy-Todd Silka [mailto:[REDACTED]]

Sent: 12 May 2017 11:20

To: [REDACTED] (ST) <[REDACTED]@TfL.gov.uk>; Billany Neil - Roads and Transport Policing Command <[REDACTED]@met.pnn.police.uk>

Cc: [REDACTED] (ST) <[REDACTED]@TfL.gov.uk>

Subject: RE: FYI - Open letter - allegation that taxi driver was attacked on 10 May at S Ken taxi rank by a PHV driver

I haven't had this letter. Have you [REDACTED]

Neil, can you shine any light on this one from the police side?

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED]

Sent: 12 May 2017 11:12

To: Kennedy-Todd Silka; [REDACTED] (ST)

Cc: [REDACTED] (ST); [REDACTED] [REDACTED] [REDACTED]

Subject: FYI - Open letter

Hi Silka / [REDACTED]

We've been seeing reference to (but no specific details for) an attack on a taxi driver allegedly by a PHV driver using an iron bar. We haven't sent this on because of the lack of information and because where we have been told about it, we've been told the PHV driver was arrested.

I've just been sent a link to an open letter addressed to you both on the taxi-point website signed by Steve Kenton that I thought I should make you both aware of – details below:

<https://www.taxi-point.co.uk/single-post/2017/05/12/Letter-from-TaxiPoint-Editor-to-TfL-compliance-Uber-abuse-must-stop>

Letter from TaxiPoint Editor to TfL compliance: Uber abuse must stop.

May 12, 2017

On Wednesday evening a Taxi Driver was subjected to a vicious attack at South Kensington Taxi Rank by an Uber Driver after being asked to move off of the Taxi Rank so that he (the Taxi Driver) could perform his legitimate right to ply for hire on that rank. The driver was subjected to allegedly over THIRTY blows with an iron bar from the Uber driver. The Taxi Driver in question is lucky to be alive, the Uber driver has been arrested and charged. This act has prompted me to e-mail compliance to protest at their lack of presence and enforcement. A Taxi driver has the right to work without fear of violence or abuse in the same way as any other worker. TfL have a duty to protect the working rights of the Taxi industry. Here is the e-mail to compliance (and others) in full.

Dear Mr Rodgers & Dear Ms Kennedy-Todd,

I am e-mailing you to voice some serious concerns in relation to how the TfL Compliance teams are policing London's Taxi ranks.

I myself have had threats made against me including knife threats as I've tried to move PHVs off of Taxi Ranks so that I and my colleagues can lawfully ply our trade, Taxi drivers have been spat at and abused and attacked trying to do the same as myself and on Wednesday night an attack on a Taxi driver by an Uber driver armed with an iron bar in which the Uber driver wielded in excess of THIRTY blows led to the Uber driver being arrested and charged with GBH.

I am one of the representatives of Action For Cabbies, one of the editors of Taxipoint magazine and a working Taxi driver of 26 years service, I work afternoons and nights. I am extremely concerned at the lack of presence from your compliance teams, in fact I have not seen one single compliance officer operating at night for months, moreover I have not seen a single compliance officer move on nor ticket one single PHV on any rank. Admittedly you can only operate in areas where you have credible intelligence and I may not have been in areas where you may currently operate but quite frankly your endeavours are failing the Taxi industry.

There needs to be a root and branch re-evaluation as to how you are policing the PHV industry. Our job is to take people from one location to another, your job is to enforce the law surrounding both the Taxi and Private Hire industry. We are in the position that we are now having to police the ranks ourselves because of failures in reacting to credible intelligence supplied by ourselves. This is in turn leading to violence perpetrated against us. We are told to video, photograph and gather evidence.....yet despite the gathering of evidence there seems to be absolutely no enforcement on the ranks at night, you are conspicuous by your absence. You know exactly where the rank hotspots are, you have been informed many times via social media....and yet we are seeing little or no real action. I am seriously concerned that it will only be a matter of time before one of my colleagues is killed trying to do the job single handedly that you are charged to do as a unit. This is utterly unacceptable.

I would like to arrange a meeting with yourselves along with myself and several of my colleagues so as to devise a plan as to how we can move forward from this and assist you in carrying out your remit and helping you to be pro-active in protecting us from this ongoing, toxic and quite frankly dangerous situation. I appreciate that you deal with our trade organisations but I am afraid that this is no longer an acceptable course of action. I believe you need the input of drivers who are consistently at the sharp end of this problem on a night to night basis as we have a greater understanding of this issue.

Please note that I have also sent this e-mail to several other parties who may have an interest in this situation

I look forward to your swift response on this matter.

Kindest Regards

Steve Kenton



Thanks

[Redacted]
Social Media and Online Content Editor

TRANSPORT FOR LONDON

Taxi Private Hire - Surface Transport | Service Operations Directorate
230 Blackfriars Road | 2nd Floor | London SE1 8PJ

[Redacted] A: [Redacted] | [Redacted]

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From: Kennedy-Todd Silka
To: [REDACTED] (ST); [REDACTED] met.pnn.police.uk; [REDACTED] met.pnn.police.uk; [REDACTED] (ST)
Cc: [REDACTED] (ST); TPH Senior Relationship Manager (SRM); [REDACTED] met.pnn.police.uk; [REDACTED] met.pnn.police.uk; [REDACTED] met.pnn.police.uk; [REDACTED] met.pnn.police.uk; [REDACTED] met.pnn.police.uk; [REDACTED] met.pnn.police.uk
Subject: RE: Heathrow cab snforcement dissolution
Date: 20 February 2017 11:06:58

Ian and Sharon

Can I check back on [REDACTED] email from 10 February? Will you be our named police contacts? The taxi trade are pushing us for names so it would be very helpful to know.

Thanks

Silka

Si ka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED] (ST)
Sent: 10 February 2017 11:59
To: [REDACTED] met.pnn.police.uk; Kennedy-Todd Silka; [REDACTED] met.pnn.police.uk; [REDACTED] (ST)
Cc: [REDACTED] (ST); TPH Senior Relationship Manager (SRM); [REDACTED] met.pnn.police.uk; [REDACTED] met.pnn.police.uk; [REDACTED] met.pnn.police.uk; [REDACTED] met.pnn.police.uk; [REDACTED] met.pnn.police.uk
Subject: RE: Heathrow cab snforcement dissolution

Thanks Adrian,

This is very helpful.

Ian/Sharon, would you be happy to be the police point of contact for the Taxi and PHV trade at Heathrow? I'm sure John has or will be giving you a brief on the key issues.

It may be worthwhile meeting as soon as reasonably possible to discuss how this is going to work and to give you a brief on the work of the compliance teams at the airport. We have a trade meeting in early March so would be useful to meet before then.

Many thanks

[REDACTED]
[REDACTED] **Head of Compliance**
Enforcement & On Street Operations

Auto [REDACTED] Mobile [REDACTED]

Email [REDACTED] [tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)

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From: [REDACTED] met.pnn.police.uk [mailto:[REDACTED]@met.pnn.police.uk]
Sent: 10 February 2017 07:28
To: Kennedy-Todd Silka; [REDACTED] met.pnn.police.uk
Cc: [REDACTED] (ST); [REDACTED] (ST); TPH Senior Relationship Manager (SRM); [REDACTED] met.pnn.police.uk; [REDACTED] met.pnn.police.uk; [REDACTED] met.pnn.police.uk; [REDACTED] met.pnn.police.uk
Subject: RE: Heathrow cab snforcement dissolution

Silka (and all)

It is a genuine shame that the funding cuts by HAL have meant that we have had to change how we manage the Cab enforcement work at Heathrow.

The function is moving over to the CID in the new model. Please rest assured that John Hooley (the sgt that ran the team) is still at Heathrow and is passing on his working methods, contacts and practices to the new team.

The intelligence piece was always with the CID in any case and will remain so.

I have copied in Sharon Brookes (the DCI) and Ian Robinson (The DI) to this message. I am more than happy to be a part of any conversations, but I would suggest direct contact with Ian and Sharon to ensure that there is a seamless takeover of roles as possible.

Kind regards

Adrian Baxter

Sharon Ian FYI

A

Adrian Baxter | T/Superintendent | Operations SO Aviation Policing

MetPhone [REDACTED] Telephone [REDACTED] Mobile [REDACTED] E-mail [REDACTED]@met.pnn.police.uk Address SO18 (Aviation Security), Heathrow Police Station, Polar Park, Bath Road, Hillingdon. UB7 0DG

From: Kennedy-Todd Silka [mailto:[REDACTED]@met.pnn.police.uk]
Sent: 09 February 2017 22:16
To: Billany Neil - Roads and Transport Policing Command <[REDACTED]@met.pnn.police.uk>
Cc: [REDACTED] (ST) <[REDACTED]@tfl.gov.uk>; [REDACTED] (ST) <[REDACTED]@tfl.gov.uk>; TPH Senior Relationship Manager (SRM) <SMBTPHSeniorRelation@tfl.gov.uk>; Baxter Adrian P - Aviation Policing <[REDACTED]@met.pnn.police.uk>; Richardson Dave - Roads and Transport Policing Command <[REDACTED]@met.pnn.police.uk>
Subject: Re: Heathrow cab snforcement dissolution

Neil, thank you for this.

Adrian, may I direct the taxi trade members who are asking questions about policing resource at the airport to you? We have a trade representative who is really pushing for answers on this (and I can understand why they are seeking reassurance).

Thank you
Silka

Sent from my mobile

On 9 Feb 2017, at 08:19, "[REDACTED] <[\[REDACTED\]@met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk)>" <[\[REDACTED\]@met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk)> wrote:

All,

I've spoken to the SLT at Aviation Policing (AP) and they have a clear plan on continuity - there won't be a gap in policing terms.

I have copied in Adrian Baxter who is the Superintendent for AP who may have a view on this (and also deciding who, if anyone, from his team attends future trades meetings.)

My SLT have directed that my team don't become involved in business as usual policing of TPH issues at the airport, however we will continue our periodic visits to the airport and compliance patrols of the environs. Dave Richardson has taken over the west team and is aware of this.

Neil

Inspector Neil Billany
RTPC - Taxi & Private Hire Policing Team
Kings Cross Police Station
76 Kings Cross Road
WC1X 9QG

Telephone - [REDACTED] [REDACTED] or [REDACTED]

From: Kennedy-Todd Silka [[mailto:\[REDACTED\]](mailto:[REDACTED])]
Sent: 08 February 2017 18:27
To: [REDACTED] (ST)
Cc: Billany Neil - Roads and Transport Policing Command; [REDACTED] (ST); TPH Senior Relationship Manager (SRM)
Subject: RE: Heathrow cab snforcement dissolution

Thanks. I think there is a gap between the change with the MPS going (soon? Next week or so?) and the end of March. Do we have a holding line about what we're doing in the meantime to ensure coverage at the airport between MPS and TfL?

Sika Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED] (ST)
Sent: 08 February 2017 18:25
To: Kennedy-Todd Silka
Cc: [REDACTED] <[\[REDACTED\]@met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk)>; [REDACTED] (ST); TPH Senior Relationship Manager (SRM)
Subject: Re: Heathrow cab snforcement dissolution

I think we can hold off for the march meeting as we will only duplicate what we say there. This is fairly fresh to us and while we have had a joint discussion we haven't got to any detail as there are some restrictions at the airport that we are working through. [REDACTED] and our deployment team are pulling together a Heathrow ops plan so we aim to have some more info for the march meeting. We are hoping that legal can sort out the bylaw issue before march as that will be a good news story to compensate this issue.

Thanks

[REDACTED]

On 8 Feb 2017, at 18:03, Kennedy-Todd Silka <[\[REDACTED\]](mailto:[REDACTED])> wrote:

Neil, [REDACTED]

See below. I don't think we should facilitate this meeting request but I imagine a lot of work is going on between the two of you on a solution that you will want to feedback to the senior trade representatives from both taxi and private hire. How would you like me to respond?

Sika

Sika Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From [REDACTED] [mailto:[REDACTED]]
Sent: 08 February 2017 14:16
To: Kennedy-Todd Silka; [REDACTED] (ST)
Subject: Heathrow cab enforcement dissolution
Good afternoon ladies and gentlemen...

Thank you for your valuable time today in taking my phone calls.
Can we arrange a meeting next week at TfL to discuss where "we" are at, in relation to dealing with the sad news that the Heathrow "tout squad" has been terminated. A real shame considering we were just beginning to move forward. Just as a matter of unwritten trust was being formed another obstacle arises that has to be resolved. A "you couldn't make it up" scenario that we all have to take responsibility in dealing with. I hope we can bridge this gap by discussing and actioning to everyone's satisfaction.
With this in mind, can I and another Heathrow rep arrange a meeting with [REDACTED] at TfL to promote some ideas and feedback your info? We have another compliance meeting scheduled for March but that is clearly too far ahead for this to be ignored. I think face to face works better than emails and our progress together has validated this method of approach so far.
I look forward to your reply.
[REDACTED]

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From: [Kennedy-Todd Silka](#)
To: [Simon Castle](#); [redacted] [met.pnn.police.uk](#)
Cc: [redacted] (ST); [redacted] [met.pnn.police.uk](#)
Subject: RE: Help! Touching mobile phone - even in a cradle
Date: 28 February 2017 09:49:38
Attachments: [image001.png](#)
[image002.png](#)

Neil and Simon

Thank you both very much for your help.

Silka

Si ka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [redacted] | Internal extension [redacted] | Mobile: [redacted] | E-mail: [redacted]

From: [redacted] [met.pnn.police.uk](#) [mailto:[redacted] [met.pnn.police.uk](#)]

Sent: 28 February 2017 08:09

To: [redacted] [met.pnn.police.uk](#); Kennedy-Todd Silka

Cc: [redacted] (ST); [redacted] [met.pnn.police.uk](#)

Subject: RE: Help! Touching mobile phone - even in a cradle

Hi all

The Nottingham Post's uncredited advice is being confused with legislation. The issue all along has been that best practice has been advocated but policing is concerned only with the law. The correspondents have been highlighting this conflict. There is evidence that a cradle-mounted mobile phone may still be a distraction. If that is witnessed to be the case then an officer may deal with the driver for driving without due care (s3 Road Traffic Act 1988) or for being not in proper control (reg 104, Construction & Use Regulations, 1986).

The Construction & Use Regulations 1986, as amended in 2003 state:

104. No person shall drive or cause or permit any other person to drive, a motor vehicle on a road if he is in such a position that he cannot have proper control of the vehicle or have a full view of the road and traffic ahead.

110.—(1) No person shall drive a motor vehicle on a road if he is using—

(a) a hand-held mobile telephone; or

(b) a hand-held device of a kind specified in paragraph (4).

(2) No person shall cause or permit any other person to drive a motor vehicle on a road while that other person is using—

(a) a hand-held mobile telephone; or

(b) a hand-held device of a kind specified in paragraph (4).

(3) No person shall supervise a holder of a provisional licence if the person supervising is using—

(a) a hand-held mobile telephone; or

(b) a hand-held device of a kind specified in paragraph (4),

at a time when the provisional licence holder is driving a motor vehicle on a road.

(4) A device referred to in paragraphs (1)(b), (2)(b) and (3)(b) is a device, other than a two-way radio, which performs an interactive communication function by transmitting and receiving data.

(5) [Exemptions for emergency use]

(6) For the purposes of this regulation—

(a) a mobile telephone or other device is to be treated as hand-held if it is, or must be, held at some point during the course of making or receiving a call or performing any other interactive communication function;

(b) a person supervises the holder of a provisional licence if he does so pursuant to a condition imposed on that licence holder prescribed under section 97(3)(a) of the Road Traffic Act 1988 (grant of provisional licence);

(c) "interactive communication function" includes the following:

(i) sending or receiving oral or written messages;

(ii) sending or receiving facsimile documents;

(iii) sending or receiving still or moving images; and

(iv) providing access to the internet.

In summary, the use of apps on a cradle-mounted phone is lawful under reg 110 but may, if done without common sense and good judgement, constitute an offence under reg 104 or s3 Road Traffic Act.

Regards

Simon

Simon Castle

Police Sergeant 25T

Cycle Safety Team

Roads and Transport Policing Command

[redacted] [met.police.uk](#)

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From: Billany Neil - Roads and Transport Policing Command

Sent: 28 February 2017 07:02

To: 'Kennedy-Todd Silka'
Cc: [REDACTED] (ST); Castle Simon - Roads and Transport Policing Command
Subject: RE: Help! Touching mobile phone - even in a cradle

Silka,

I've had the attached email from [REDACTED] on the same subject. I'm not sure where this advice has come from (in terms of what law they are basing it on.) Apart from the changes in penalty for using a handheld mobile whilst driving there is no new legislation and I haven't seen any new or revised guidance from the NPCC that would change anything that Simon or I have said before. I had a meeting with Gett yesterday on this topic and after seeing their app up close I have no concerns about it's use in principle. I discussed the issue of distracted driving and said the overriding priority is concentrating on the road, if you are stationary and have to simply press an 'accept' button on a holstered device I can't see an offence (and you would be hard pushed to find a police officer who would report you for it, or a magistrate that would find you guilty.)

I've copied in Simon as he may have more info on this given his expertise,

Neil

Inspector Neil Billany
RTPC - Taxi & Private Hire Policing Team
Kings Cross Police Station
76 Kings Cross Road
WC1X 9QG

Telephone - [REDACTED] [REDACTED] or [REDACTED]

From: Kennedy-Todd Silka [mailto:[REDACTED]]
Sent: 27 February 2017 16:38
To: Billany Neil - Roads and Transport Policing Command
Cc: [REDACTED] (ST)
Subject: Help! Touching mobile phone - even in a cradle

Hi Neil

I know you said you would send me some information on the changes to the fines and points for mobile phone use. We've seen an explosion in discussions about this on twitter today following an article in the Nottingham Post that says you can't touch your phone while driving – and it could be read as meaning that's the case even if it's in a holster. However, we haven't been able to find anything official from the MPS or government that covers this. Are you able to help us?

Thanks very much

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED] (ST)
Sent: 27 February 2017 16:26
To: Kennedy-Todd Silka
Subject: Touching mobile phone - even in a cradle

Hi Silka,

Here's an example of the articles that our followers are tweeting to us – their concern is that apps such as Uber, Hailo, Gett will become unusable without breaking the new rules.

<http://www.nottinghampost.com/tougher-mobile-phone-driving-law-comes-into-force-next-week-all-you-need-to-know/story-30162976-detail/story.html>

Can you press buttons on your phone to answer/hang up a call on hands-free?

No. The phone must be secured in a holder out of the 45-degree angle of the driver's view. You can't touch it while driving.

Is it OK to answer a call while driving if your phone is on loudspeaker on your knee?

No. It's still classed as using your phone while driving whether it's in your hand or not.

Can you use your phone as a sat nav?

Yes – as long as you programme it before you start the car and set off and it's in a holder out of the 45-degree angle of the driver's view. You can't re-programme or touch it while in motion, the same rules apply for any sat nav.

Thanks,
Charlie

[REDACTED]
Taxi Private Hire Information Manager

TRANSPORT FOR LONDON
Surface Transport | Service Operations Directorate
230 Blackfriars Road | 2nd floor - Zone G2 | London SE1 8PJ

[REDACTED] A: [REDACTED] | [REDACTED]

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

Click [here](#) to report this email as SPAM.

From: [Kennedy-Todd Silka](#)
To: [REDACTED] (TPH); [REDACTED] [met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk); [REDACTED]
Cc: [TPH Senior Relationship Manager \(SRM\)](#); [REDACTED]
Subject: RE: Mobile Phones and Credit Cards
Date: 03 March 2017 15:35:29

Ok thanks, I'll go back with that.

Cheers Alex and Neil
Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations
Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]
[REDACTED]

-----Original Message-----

From: [REDACTED] (TPH)
Sent: 03 March 2017 15:28
To: Kennedy-Todd Silka; [REDACTED] [met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk); [REDACTED]
Cc: TPH Senior Relationship Manager (SRM); [REDACTED]
Subject: RE: Mobile Phones and Credit Cards

Silka,

This is very clearly laid out and I don't think we have to add anything else.

[REDACTED]
Vehicle Policy Manager
Transport for London - Taxi and Private Hire
230 Blackfriars Road, London, SE1 8NW
Tel: [REDACTED]
Mobile: [REDACTED]
[REDACTED] tfl.gov.uk

-----Original Message-----

From: Kennedy-Todd Silka
Sent: 03 March 2017 15:16
To: [REDACTED] [met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk); [REDACTED] (TPH); [REDACTED]
Cc: TPH Senior Relationship Manager (SRM)
Subject: RE: Mobile Phones and Credit Cards

Alex, Tom, Sarah

This is the email Neil is talking about. Let me know what you want to do:

From: [REDACTED] [met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk) [[mailto:\[REDACTED\]@met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk)]
Sent: 28 February 2017 08:09
To: [REDACTED] [met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk); Kennedy-Todd Silka
Cc: [REDACTED] (ST); [REDACTED] [met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk)
Subject: RE: Help! Touching mobile phone - even in a cradle

Hi all

The Nottingham Post's uncredited advice is being confused with legislation. The issue all along has been that best practice has been advocated but policing is concerned only with the law. The correspondents have been highlighting this conflict. There is evidence that a cradle-mounted mobile phone may still be a distraction. If

that is witnessed to be the case then an officer may deal with the driver for driving without due care (s3 Road Traffic Act 1988) or for being not in proper control (reg 104, Construction & Use Regulations, 1986).

The Construction & Use Regulations 1986, as amended in 2003 state:

104. No person shall drive or cause or permit any other person to drive, a motor vehicle on a road if he is in such a position that he cannot have proper control of the vehicle or have a full view of the road and traffic ahead.

110.—(1) No person shall drive a motor vehicle on a road if he is using— (a) a hand-held mobile telephone; or (b) a hand-held device of a kind specified in paragraph (4).

(2) No person shall cause or permit any other person to drive a motor vehicle on a road while that other person is using— (a) a hand-held mobile telephone; or (b) a hand-held device of a kind specified in paragraph (4).

(3) No person shall supervise a holder of a provisional licence if the person supervising is using— (a) a hand-held mobile telephone; or (b) a hand-held device of a kind specified in paragraph (4), at a time when the provisional licence holder is driving a motor vehicle on a road.

(4) A device referred to in paragraphs (1)(b), (2)(b) and (3)(b) is a device, other than a two-way radio, which performs an interactive communication function by transmitting and receiving data.

(5) [Exemptions for emergency use]

(6) For the purposes of this regulation— (a) a mobile telephone or other device is to be treated as hand-held if it is, or must be, held at some point during the course of making or receiving a call or performing any other interactive communication function; (b) a person supervises the holder of a provisional licence if he does so pursuant to a condition imposed on that licence holder prescribed under section 97(3)(a) of the Road Traffic Act 1988 (grant of provisional licence);

(c) “interactive communication function” includes the following:

(i) sending or receiving oral or written messages; (ii) sending or receiving facsimile documents; (iii) sending or receiving still or moving images; and (iv) providing access to the internet.

In summary, the use of apps on a cradle-mounted phone is lawful under reg 110 but may, if done without common sense and good judgement, constitute an offence under reg 104 or s3 Road Traffic Act.

Regards

Simon

Simon Castle

Police Sergeant 25T

Cycle Safety Team

Roads and Transport Policing Command

met.police.uk

Exchanging Places - Prince Michael International Road Safety Award Winner

Exchanging Places Video Exchanging Places Calendar

Blog: Met Cycle Cop Twitter: @MetCycleCops

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: | Internal extension | Mobile: | E-mail:

-----Original Message-----

From: met.pnn.police.uk [<mailto:met.pnn.police.uk>]

Sent: 03 March 2017 14:49

To: Kennedy-Todd Silka; (TPH);

Cc: TPH Senior Relationship Manager (SRM)

Subject: RE: Mobile Phones and Credit Cards

Silka,

Sounds good to me. I really don't know where the keys in the ignition (or the headphones) bit has come from, it's certainly not in any law book I've read.

Are you happy with the legal side of things in terms of the emails Simon Castle has sent through? I can get more if required but if possible would advise we stick to what's already out there from the DfT, MPS etc.

Also, I have invited Dee to come out with the team in the next couple of weeks to work on a mobile phone operation which can also be covered in OnRoute, I'm aiming to do this around St Pancras as we've had a couple of drivers caught there this week (both PHV and Taxi) and it also seems to be the centre point for all the trades issues at the moment - alongside Bank junction but for once that's not my area!

Neil

Inspector Neil Billany
RTPC - Taxi & Private Hire Policing Team Kings Cross Police Station
76 Kings Cross Road
WC1X 9QG

Telephone - [REDACTED] or [REDACTED]

-----Original Message-----

From: Kennedy-Todd Silka [mailto:[REDACTED]]
Sent: 03 March 2017 14:39
To: [REDACTED] (TPH); Billany Neil - Roads and Transport Policing Command; [REDACTED]
Cc: TPH Senior Relationship Manager (SRM)
Subject: FW: Mobile Phones and Credit Cards

All

I'm happy for my team to coordinate the response on this one if you can feedback your views.

We've got an article going into OnRoute on a number of these issues which Sarah has been speaking to our editor about.

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations
Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: 03 March 2017 14:06
To: [REDACTED] (TPH)
Cc: [REDACTED]; Neil Billany; Caroline Pidgeon; John McDonnell; Kennedy-Todd Silka; LCDC
Subject: Mobile Phones and Credit Cards

Alex,

Can you please confirm the wording on this notice, that Airport Reps are about to post at Heathrow, is correct?

My understanding is that Drivers may need to remove the key from the ignition to stay within the law when taking a credit card as even the Verifone, Cabvision and CMT machines are all considered electronic devices: this may impact on some of the 'approved' systems. Can you reply as soon as possible so that Drivers can be made aware?

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: [Kennedy-Todd Silka](#)
To: [REDACTED] (TPH); [REDACTED] met.pnn.police.uk; [REDACTED]
Cc: [TPH Senior Relationship Manager \(SRM\)](#); [REDACTED]
Subject: RE: Mobile Phones and Credit Cards
Date: 03 March 2017 15:38:41
Attachments: [RE Mobile Phones and Credit Cards.msg](#)

Just sent back attached, FYI for those of you who weren't copied in.

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]
[REDACTED]

-----Original Message-----

From: [REDACTED] (TPH)
Sent: 03 March 2017 15:28
To: Kennedy-Todd Silka; [REDACTED] met.pnn.police.uk; [REDACTED]
Cc: TPH Senior Relationship Manager (SRM); [REDACTED]
Subject: RE: Mobile Phones and Credit Cards

Silka,

This is very clearly laid out and I don't think we have to add anything else.

[REDACTED]
Vehicle Policy Manager
Transport for London - Taxi and Private Hire
230 Blackfriars Road, London, SE1 8NW
Tel: [REDACTED]
Mobile: [REDACTED]
[REDACTED] tfl.gov.uk

-----Original Message-----

From: Kennedy-Todd Silka
Sent: 03 March 2017 15:16
To: [REDACTED] met.pnn.police.uk; [REDACTED] (TPH); [REDACTED]
Cc: TPH Senior Relationship Manager (SRM)
Subject: RE: Mobile Phones and Credit Cards

Alex, Tom, Sarah

This is the email Neil is talking about. Let me know what you want to do:

From: [REDACTED] met.pnn.police.uk [<mailto:met.pnn.police.uk>]
Sent: 28 February 2017 08:09
To: [REDACTED] met.pnn.police.uk; Kennedy-Todd Silka
Cc: [REDACTED] (ST); [REDACTED] met.pnn.police.uk
Subject: RE: Help! Touching mobile phone - even in a cradle

Hi all

The Nottingham Post's uncredited advice is being confused with legislation. The issue all along has been that best practice has been advocated but policing is concerned only with the law. The correspondents have been highlighting this conflict. There is evidence that a cradle-mounted mobile phone may still be a distraction. If that is witnessed to be the case then an officer may deal with the driver for driving without due care (s3 Road

Traffic Act 1988) or for being not in proper control (reg 104, Construction & Use Regulations, 1986).

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In summary, the use of apps on a cradle-mounted phone is lawful under reg 110 but may, if done without common sense and good judgement, constitute an offence under reg 104 or s3 Road Traffic Act.

Regards

Simon
Simon Castle
Police Sergeant 25T
Cycle Safety Team
Roads and Transport Policing Command
[redacted]met.police.uk

Exchanging Places - Prince Michael International Road Safety Award Winner
Exchanging Places Video Exchanging Places Calendar
Blog: Met Cycle Cop Twitter: @MetCycleCops

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations
Phone: [redacted] | Internal extension [redacted] | Mobile: [redacted] | E-mail: silkakennedy-todd@tfl.gov.uk

-----Original Message-----

From: [redacted]met.pnn.police.uk [[mailto:\[redacted\]met.pnn.police.uk](mailto:[redacted]met.pnn.police.uk)]
Sent: 03 March 2017 14:49
To: Kennedy-Todd Silka; [redacted] (TPH); [redacted]
Cc: TPH Senior Relationship Manager (SRM)
Subject: RE: Mobile Phones and Credit Cards

Silka,

Sounds good to me. I really don't know where the keys in the ignition (or the headphones) bit has come from, it's certainly not in any law book I've read.

Are you happy with the legal side of things in terms of the emails Simon Castle has sent through? I can get more if required but if possible would advise we stick to what's already out there from the DfT, MPS etc.

Also, I have invited Dee to come out with the team in the next couple of weeks to work on a mobile phone operation which can also be covered in OnRoute, I'm aiming to do this around St Pancras as we've had a couple of drivers caught there this week (both PHV and Taxi) and it also seems to be the centre point for all the trades issues at the moment - alongside Bank junction but for once that's not my area!

Neil

Inspector Neil Billany
RTPC - Taxi & Private Hire Policing Team Kings Cross Police Station
76 Kings Cross Road
WC1X 9QG

Telephone - [REDACTED] ([REDACTED] or [REDACTED])

-----Original Message-----

From: Kennedy-Todd Silka [mailto:[REDACTED]]
Sent: 03 March 2017 14:39
To: [REDACTED] (TPH); Billany Neil - Roads and Transport Policing Command; [REDACTED]
Cc: TPH Senior Relationship Manager (SRM)
Subject: FW: Mobile Phones and Credit Cards

All

I'm happy for my team to coordinate the response on this one if you can feedback your views.

We've got an article going into OnRoute on a number of these issues which Sarah has been speaking to our editor about.

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations
Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: silkakennedy-todd@tfl.gov.uk

-----Original Message-----

From: [REDACTED]
Sent: 03 March 2017 14:06
To: [REDACTED] (TPH)
Cc: Alex White; Neil Billany; Caroline Pidgeon; John McDonnell; Kennedy-Todd Silka; LCDC
Subject: Mobile Phones and Credit Cards

Alex,

Can you please confirm the wording on this notice, that Airport Reps are about to post at Heathrow, is correct?

My understanding is that Drivers may need to remove the key from the ignition to stay within the law when taking a credit card as even the Verifone, Cabvision and CMT machines are all considered electronic devices: this may impact on some of the 'approved' systems. Can you reply as soon as possible so that Drivers can be made aware?

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Kennedy-Todd Silka
To: [REDACTED] met.pnn.police.uk
Cc: [REDACTED] (ST)
Subject: Re: MPS Kensington & Chelsea twitter - concerns about tone and content of the account
Date: 10 March 2017 16:32:26
Attachments: [image005.png](#)
[image006.png](#)
[image007.png](#)
[image008.png](#)

Thanks so much Neil

Sent from my mobile

> On 10 Mar 2017, at 16:23, [REDACTED] met pnn police uk" <[REDACTED] met pnn police uk> wrote:

>

> Dear Both,

>

> I raised this to Supt [REDACTED] Johnstone and he will deal - please accept my apologies on behalf of my colleagues at Kensington and Chelsea

>

>

> Kind Regards,

>

>

> Neil

>

>

>

> Inspector Neil Billany

> RTPC - Taxi & Private Hire Policing Team

> Kings Cross Police Station

> 76 Kings Cross Road

> WC1X 9QG

>

> Telephone - [REDACTED] [REDACTED] or [REDACTED]

>

>

>

>

> From: [REDACTED] (ST) [[mailto:\[REDACTED\]@TfL.gov.uk](mailto:[REDACTED]@TfL.gov.uk)]

> Sent: 10 March 2017 14:44

> To: Kennedy-Todd Silka; Billany Neil - Roads and Transport Policing Command

> Subject: RE: MPS Kensington & Chelsea twitter - concerns about tone and content of the account

>

> Hi Silka,

>

> On a side note and probably unrelated but the figures when factored against the number of licensed drivers shows a reduction. In 2012 there were c60000 drivers and 1402 accidents. This is 2.33%. However in 2015 there were c100000 drivers and 1916 accidents. This is 1.91%. So while no accident is the ideal, there is actually a proportionate decline between 2012-2015.

>

> Thanks

> [REDACTED]

>

>

>

> From: Kennedy-Todd Silka

> Sent: 10 March 2017 14:23

> To: [REDACTED] met.pnn.police.uk

> Cc: [REDACTED] (ST)

> Subject: FW: MPS Kensington & Chelsea twitter - concerns about tone and content of the account

>

> Hi Neil

>

> Are you able to help us out with the K&C MPS twitter account? It's not got a blue tick, so perhaps it's a fake account, but it looks like it's real and I've got real concerns about the tone and content of some of the responses in here.

>

> It would be good to get your views. Some links and copies of tweets are below.

>

> Thanks

> Silka

>

> Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

> Phone: [REDACTED] | Internal extension: [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED] [[mailto:\[REDACTED\]](mailto:[REDACTED])]

>

> From: [REDACTED]

> Sent: 10 March 2017 14:18

> To: Kennedy-Todd Silka

> Subject: FW: MPS Kensington & Chelsea twitter

>

> <https://twitter.com/mpskenchel/statuses/840203235847741441>

>

> [cid:379132216@10032017-04E1]

> From: [REDACTED]

> Sent: 10 March 2017 14:14

> To: Kennedy-Todd Silka

> Subject: FW: MPS Kensington & Chelsea twitter

>
> This response isn't entirely appropriate either...
>
> <https://twitter.com/mpskenchel/statuses/840202850407993345>
>
> [cid:379132216@10032017-04E8]
>
> From: [REDACTED]
> Sent: 10 March 2017 13:40
> To: Kennedy-Todd Silka
> Subject: MPS Kensington & Chelsea twitter
>
> Hi Silka
>
> This is the tweet where the conversation takes place
>
> <https://twitter.com/mpskenchel/status/839893085559599104>
>
> [cid:379132216@10032017-04EF]
>
> And the replies and responses:
> It's the one boxed in red that I was concerned about
>
> [cid:379132216@10032017-04F6]
>
>
>
> [REDACTED]
> Social Media & Online Content Editor
> [logo_tfl_small]TRANSPORT FOR LONDON
> Surface Transport | Service Operations Directorate
> 230 Blackfriars Road | 2nd floor - Zone 2G2 | London SE1 8PJ
> [REDACTED]
>
>
>
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> *****
>
>
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> <image006.png>
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> <image008.png>
> <image009.gif>

From: [Kennedy-Todd Silka](#)
To: [REDACTED] met.pnn.police.uk"; [REDACTED] (ST)
Cc: [REDACTED] (ST); [REDACTED] (TPH); Noble Carrice; [REDACTED] met.pnn.police.uk; [REDACTED] met.pnn.police.uk; [REDACTED] met.pnn.police.uk
Subject: RE: Open letter - allegation that taxi driver was attacked on 10 May at S Ken taxi rank by a PHV driver
Date: 16 May 2017 11:35:05
Attachments: [image002.png](#)
[image003.png](#)
[image004.png](#)

Thank you for this Neil.

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED] met.pnn.police.uk [mailto:[REDACTED] met.pnn.police.uk]

Sent: 15 May 2017 09:31

To: [REDACTED] (ST); Kennedy-Todd Silka

Cc: [REDACTED] (ST); [REDACTED] (TPH); Noble Carrice; [REDACTED] met.pnn.police.uk; [REDACTED] met.pnn.police.uk; [REDACTED] met.pnn.police.uk

Subject: Open letter - allegation that taxi driver was attacked on 10 May at S Ken taxi rank by a PHV driver
All,

I can confirm that there was an incident at this location, however the version of events portrayed on twitter and in the letter is very different to the version of events that at this time we can confirm actually happened.

A member of the public called police to a fight, which was attended by local police. On arrival and following initial investigation both parties were arrested for affray. The two people involved in this incident are both licensed drivers, one a phv and the other a taxi driver. Following interview they were released under investigation (new terminology owing to changes in bail legislation) pending further enquiries relating to independent witnesses and CCTV.

At the moment it is very much one work against the other, there are no significant injuries to speak of and we await more detailed medical evidence.

I will not be making a disclosure under CLPD at this stage, the OIC still has this option open to them, however I will not get involved in their investigation. We will keep a watch on the investigation once they return to the station and if either is charged or cautioned I will make a disclosure at that point.

A man by the name of Steve Kenton is involved in the reporting of this, he is keen to engage with TFL on issues affecting drivers (makes mention of a lot of unreported assaults by PHV (uber) drivers and Taxi drivers, some involving knives or drivers spitting at taxis. He was advised to encourage further reporting to police so we can get an accurate picture of what is happening and where – at this stage there is no real body of evidence to support his claims so drivers need to be pro-active in reporting to us.

Regards,

Neil

Inspector Neil Billany

RTPC - Taxi & Private Hire Policing Team

Kings Cross Police Station

76 Kings Cross Road

WC1X 9QG

Telephone - [REDACTED]

From: [REDACTED] (ST) [mailto:[REDACTED] Tfl.gov.uk]

Sent: 12 May 2017 12:30

To: Kennedy-Todd Silka <[REDACTED] Billany Neil - Roads and Transport Policing Command <[REDACTED] met.pnn.police.uk>

Cc: [REDACTED] (ST) <[REDACTED] Tfl.gov.uk>

Subject: RE: FYI - Open letter - allegation that taxi driver was attacked on 10 May at S Ken taxi rank by a PHV driver

Hi Silka,

I received the attached email to which I think this article is referring it was sent at 0132 Friday 12th May. It is addressed to you and me but your email was not included.

I was not previously aware of the reported incident. I will also ask a member our Police Liaison team If they can ask the MPS to check there systems for any reported crimes.

Regards

[REDACTED] Rodgers
TPHC Resource Manager | Enforcement & On-street Operations (EOS)
Surface Transport | Transport for London
Tel: [REDACTED] Auto: [REDACTED] Mobile: [REDACTED]
Email: [REDACTED] [tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)
Palestra (9Y4), 197 Blackfriars Road, London, SE1 8NJ



From: Kennedy-Todd Silka
Sent: 12 May 2017 11:20
To: [REDACTED] (ST); [REDACTED]@met.pnn.police.uk'
Cc: [REDACTED] (ST)
Subject: RE: FYI - Open letter - allegation that taxi driver was attacked on 10 May at S Ken taxi rank by a PHV driver

I haven't had this letter. Have you [REDACTED]
Neil, can you shine any light on this one from the police side?

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED]
Sent: 12 May 2017 11:12
To: Kennedy-Todd Silka; [REDACTED] (ST)
Cc: [REDACTED] (ST); [REDACTED]; [REDACTED]
Subject: FYI - Open letter

Hi Silka / [REDACTED]

We've been seeing reference to (but no specific details for) an attack on a taxi driver allegedly by a PHV driver using an iron bar. We haven't sent this on because of the lack of information and because where we have been told about it, we've been told the PHV driver was arrested.

I've just been sent a link to an open letter addressed to you both on the taxi-point website signed by Steve Kenton that I thought I should make you both aware of – details below:

<https://www.taxi-point.co.uk/single-post/2017/05/12/Letter-from-TaxiPoint-Editor-to-TfL-compliance-Uber-abuse-must-stop>

Letter from TaxiPoint Editor to TfL compliance: Uber abuse must stop.

May 12, 2017

On Wednesday evening a Taxi Driver was subjected to a vicious attack at South Kensington Taxi Rank by an Uber Driver after being asked to move off of the Taxi Rank so that he (the Taxi Driver) could perform his legitimate right to ply for hire on that rank. The driver was subjected to allegedly over THIRTY blows with an iron bar from the Uber driver. The Taxi Driver in question is lucky to be alive, the Uber driver has been arrested and charged. This act has prompted me to e-mail compliance to protest at their lack of presence and enforcement. A Taxi driver has the right to work without fear of violence or abuse in the same way as any other worker. TfL have a duty to protect the working rights of the Taxi industry. Here is the e-mail to compliance (and others) in full.

Dear Mr Rodgers & Dear Ms Kennedy-Todd,

I am e-mailing you to voice some serious concerns in relation to how the TfL Compliance teams are policing London's Taxi ranks.

I myself have had threats made against me including knife threats as I've tried to move PHVs off of Taxi Ranks so that I and my colleagues can lawfully ply our trade, Taxi drivers have been spat at and abused and attacked trying to do the same as myself and on Wednesday night an attack on a Taxi driver by an Uber driver armed with an iron bar in which the Uber driver wielded in excess of THIRTY blows led to the Uber driver being arrested and charged with GBH.

I am one of the representatives of Action For Cabbies, one of the editors of Taxipoint magazine and a working Taxi driver of 26 years service, I work afternoons and nights. I am extremely concerned at the lack of presence from your compliance teams, in fact I have not seen one single compliance officer operating at night for months, moreover I have not seen a single compliance officer move on nor ticket one single PHV on any rank. Admittedly you can only operate in areas where you have credible intelligence and I may not have been in areas where you may currently operate but quite frankly your endeavours are failing the Taxi industry.

There needs to be a root and branch re-evaluation as to how you are policing the PHV industry. Our job is to take people from one location to another, your job is to enforce the law surrounding both the Taxi and Private Hire industry. We are in the position that we are now having to police the ranks ourselves because of failures in reacting to credible intelligence supplied by ourselves. This is in turn leading to violence perpetrated against us. We are told to video, photograph and gather evidence.....yet despite the gathering of evidence there seems to be absolutely no enforcement on the ranks at night, you are conspicuous by your absence. You know exactly where the rank hotspots are, you have been informed many times via social media....and yet we are seeing little or no real action. I am seriously concerned that it will only be a matter of time before one of my colleagues is killed trying to do the job single handedly that you are charged to do as a unit. This is utterly unacceptable.

I would like to arrange a meeting with yourselves along with myself and several of my colleagues so as to devise a plan as to how we can move forward from this and assist you in carrying out your remit and helping you to be pro-active in protecting us from this ongoing, toxic and quite frankly dangerous situation. I appreciate that you deal with our trade organisations but I am afraid that this is no longer an acceptable course of action. I believe you need the input of drivers who are consistently at the sharp end of this problem on a night to night basis as we have a greater understanding of this issue.

Please note that I have also sent this e-mail to several other parties who may have an interest in this situation

I look forward to your swift response on this matter.

Kindest Regards

Steve Kenton



Thanks

[Redacted]
Social Media and Online Content Editor

TRANSPORT FOR LONDON

Taxi Private Hire - Surface Transport | Service Operations Directorate
230 Blackfriars Road | 2nd Floor | London SE1 8PJ

☎: + [Redacted] A: [Redacted] | ✉: [Redacted]

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From: [Kennedy-Todd Silka](#)
To: "[REDACTED] met.pnn.police.uk"
Cc: [REDACTED] (ST); [REDACTED]
Subject: RE: Private Hire LCE presentation
Date: 15 June 2017 13:12:35

Hi Neil

As long as [REDACTED] and [REDACTED] provide us with that information, I'd be happy to include it.

Thanks

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED] met.pnn.police.uk [mailto:[REDACTED] met.pnn.police.uk]

Sent: 15 June 2017 12:50

To: Kennedy-Todd Silka

Cc: [REDACTED] (ST)

Subject: RE: Private Hire LCE presentation

Hi Silka,

Following on from the Policing Performance meeting yesterday, our most recent figures are already with

[REDACTED] and [REDACTED]

If possible I would like the TOR (Traffic Process) figures for my team including as well, this covers all traffic offences my teams deal with and will be an eye opener for the trade.

Kind Regards,

Neil

Inspector Neil Billany

RTPC - Taxi & Private Hire Policing Team

Kings Cross Police Station

76 Kings Cross Road

WC1X 9QG

Telephone - [REDACTED]

From: Kennedy-Todd Silka [mailto:[REDACTED]]

Sent: 15 June 2017 12:44

To: [REDACTED] <[REDACTED] (ST) <[REDACTED]@tfl.gov.uk>; [REDACTED] <[REDACTED] (TPH) <[REDACTED] city-of-london.pnn.police.uk' <[REDACTED]@city-of-london.pnn.police.uk>; Billany Neil - Roads and Transport Policing Command <[REDACTED]@met.pnn.police.uk>; [REDACTED] (ST) <[REDACTED]@tfl.gov.uk>; [REDACTED] (ST) <[REDACTED] <[REDACTED] <[REDACTED] <[REDACTED] CC MIS Request <CCMISRequest@tfl.gov.uk>

Subject: RE: Private Hire LCE presentation

All

It's the period data that covers April and May that we need, NOT the last quarter as David had said below.

I'm very sorry about the short time frame on this reminder but most of you should have had this meeting in your calendar so hopefully you will have already been preparing for it.

Thanks

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED]

Sent: 15 June 2017 09:48

To: [REDACTED] (ST); [REDACTED] (TPH); [REDACTED] city-of-london.pnn.police.uk'; 'Neil Billany'; [REDACTED] (ST); [REDACTED] (ST); [REDACTED] CC MIS Request

Cc: Kennedy-Todd Silka

Subject: Private Hire LCE presentation

Hi All

The Private Hire LCE meeting is going ahead next week on 20 June.

Please can you provide up-to-date data for the last quarter.

I need this by Friday 16 June at the latest to ensure that we can get any the presentation and any additional

commentary approved.
Previous presentation attached.
Many thanks

██████████
Communications and Engagement
Taxi & Private Hire | Transport for London | Surface Transport
230 Blackfriars SE1 | Auto ██████████ Direct ██████████

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From: [Kennedy-Todd Silka](#)
To: [REDACTED]; [REDACTED] met.pnn.police.uk
Subject: RE: Roads and Transport Policing Command RTPC vs1
Date: 04 April 2017 16:34:05

Thanks both. Let's not use the numbers.

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED]
Sent: 04 April 2017 16:05
To: [REDACTED] met.pnn.police.uk; Kennedy-Todd Silka
Subject: RE: Roads and Transport Policing Command RTPC vs1

Thanks Neil,

Silka, should we include these numbers in the piece?

If not, Neil, could you just do a little summing up sentence or two for us to finish off the feature?

Something along the lines of 'this just shows what our officers are capturing every day.....'

And just to round off a catalogue of offences Rich spots a driver who is obviously looking at his phone while in charge of a moving vehicle. 'Sorry it's been such a slow day,' says

Chris as we prepare to leave [D1](#). (Slow? As Inspector Neil Billany says:

"XXXXXXXXXXXXXXXXXXXXX"

[REDACTED],
Editor

Group Publishing and Events,

12B3 Windsor House

Telephone [REDACTED] (auto: [REDACTED])

From: [REDACTED] met.pnn.police.uk [[mailto:\[REDACTED\]@met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk)]
Sent: 04 April 2017 15:58
To: [REDACTED]; Kennedy-Todd Silka
Subject: Roads and Transport Policing Command RTPC vs1

Hi [REDACTED]

Both look good to me. I think just the first names would be best as I know they are users of social media personally.

Work return for the day was;

PHV's reported to TFL

1 x Blocking traffic by dropping off in the live lane

1 x Parked in a disabled bay and not wearing having their badge on display

1 x Unfit causing an obstruction and no badge

MHC's reported to TFL

1 x Using his mobile phone whilst on the rank, and tyre under inflated

1 x Unfit no mid term MOT

1 x Unfit no mid term MOT

1 x Unfit no mid term MOT not wearing his badge and unsigned bill

1 x Using his mobile phone whilst on the rank and unsigned bill

The MHC's were done in the taxi rank outside Kings Cross and the PHV's were done in the drop off area outside St Pancras. I have taken these figures off the spreadsheet so I cannot confirm how many compliant vehicles were stopped and checked by myself and Rich but I believe it was around five or six for the day.

There were more dealt with both in the morning and afternoon when the photographers weren't with us:

MHC's

2 x TOR's for obstruction (unattended on a rank)

PHV driver interviewed Caution plus 3 for fraud.

Kind Regards,
Neil

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Neil, to finish it off can we put down how many drivers were actually cautioned/fined/reported to TfL during Rich and Chris's shift on Wednesday 29 March? If you have any other good figures for convictions etc we could quote that would be great

From: [Kennedy-Todd Silka](#)
To: [REDACTED] (ST); [REDACTED] met.pnn.police.uk
Subject: RE: Safeguarding Taxi Drivers with "TAXI DRIVERS" HANDBOOK"
Date: 06 February 2017 13:20:36

Thanks Neil

I've passed on to our team who are developing a safety module that will be rolled out as part of our enhanced topographical test. The ad does seem poor, and a lot of the information doesn't apply to London drivers but it was interesting to see it – thanks for sharing.

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED] (ST)
Sent: 06 February 2017 13:19
To: [REDACTED] met.pnn.police.uk; Kennedy-Todd Silka
Subject: RE: Safeguarding Taxi Drivers with "TAXI DRIVERS' HANDBOOK"

Hi Neil,

I've not seen this before. The add seems really poorly written and quite a bold statement to say its one of the most dangerous professions. I would be surprised if it formed part of a Btec course.

Thanks

[REDACTED]

From: [REDACTED] met.pnn.police.uk [[mailto:\[REDACTED\]@met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk)]
Sent: 06 February 2017 13:12
To: [REDACTED] (ST); Kennedy-Todd Silka
Subject: Safeguarding Taxi Drivers with "TAXI DRIVERS' HANDBOOK"

Hi Both,

Have either of you seen the attached or know anything about the scheme? I presume they have also contacted yourselves as it looks like a legit commercial enterprise.

Kind Regards,

Neil

Inspector Neil Billany
RTPC - Taxi & Private Hire Policing Team
Kings Cross Police Station
76 Kings Cross Road
WC1X 9QG

Telephone - [REDACTED] ([REDACTED]) or [REDACTED]

From: [REDACTED]
Sent: 06 February 2017 01:30
To: [REDACTED]
Subject: Safeguarding Taxi Drivers with "TAXI DRIVERS' HANDBOOK"
Re: "TAXI DRIVERS' HANDBOOK"

Driving a taxi is one of the most dangerous professions. Drivers are sent alone to isolated areas, including high-crime neighborhoods to pick up strangers. They work early mornings and late nights, and they carry a lot of cash. So it's not surprising that taxi drivers are often assaulted, robbed, and killed.

I have pleasure in attaching details of our pocket size book produced to help taxi drivers

stay safe. TAXI DRIVERS' HANDBOOK is a comprehensive book covering every aspect of community safety, produced to help taxi drivers stay vigilant and promote safety when on the streets. Taxi drivers, due to the nature of their work, are often the first to witness criminal activity taking place. This book encourages more reporting of crime, particularly those under reported incidents such as hate crime.

The book has been a huge success in the first police area it was produced for. So much so that the book is now part of the syllabus for the BTEC course which needs to be taken by all taxi drivers in that area. The feedback after the distribution of the book from this force reads...

"taxi drivers have helped us find missing persons, helped with crime and helped encourage refusal to purchase stolen goods offered by thieves."

The popular user-friendly style of the book makes it particularly suitable for black and minority ethnic communities, who make up a large percentage of taxi drivers in the UK. The book will be localised for your area and will include contact details of local support services. Your logo printed on back cover of the book, as the sponsor, will demonstrate your commitment to helping your communities stay safe.

I would appreciate it if you could consider this book for your area; meanwhile if you require more information, or wish to see our pricing structure for this indispensable product, please do not hesitate to contact me.

Kind regards

[REDACTED]

C5 Consultancy Ltd
203 Victory Business Centre
Somers Road North
Portsmouth PO1 1PJ

Tel: [REDACTED]
[REDACTED]
[REDACTED]

www.c5consultancy.co.uk

PLEASE SEE OUR LATEST INTERACTIVE CATALOGUE BY GOING TO THIS LINK:

<http://c5consultancy.co.uk/NewsLetter/index.html#p=1>

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From: [redacted] met.pnn.police.uk
To: [Kennedy-Todd Silka](mailto:Kennedy-Todd.Silka)
Subject: RE: Simon Castle - feature on cycle safety
Date: 23 March 2017 17:36:28

Hi Silka,

I did email Simon independently of [redacted] email asking him again - I stressed that he is the expert in cycle safety and no one in my team has anywhere near his level of [redacted]. Neither he nor his line manager responded to me (was a couple of weeks ago now.)

I'm about to leave the country for a long weekend, I can pick this up again next Weds if required,

Kind Regards,

Neil

Inspector Neil Billany
RTPC - Taxi & Private Hire Policing Team
Kings Cross Police Station
76 Kings Cross Road
WC1X 9QG

Telephone - [redacted] [redacted] or [redacted]

From: Kennedy-Todd Silka [mailto:[redacted]]
Sent: 23 March 2017 16:13
To: Billany Neil - Roads and Transport Policing Command
Subject: FW: Simon Castle - feature on cycle safety

Hi Neil

We're trying to get an expert from the police to be interviewed about cycle safety and I had thought Simon was the person for the job but he doesn't seem too keen. Do you know if he's moved roles, and if so, do you have a suggestion about who else we can speak to?

Thanks

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [redacted] | Internal extension [redacted] | Mobile: [redacted] | E-mail: [redacted]

From: Pilgrim Dee
Sent: 23 March 2017 15:59
To: Kennedy-Todd Silka
Subject: Simon Castle

Hi Silka,

Re the ideas for May issue. I emailed Simon saying I really wanted to talk to him about cycle safety and he emailed me back referring me to Neil Billany. I then re-emailed him saying that we really wanted to talk to him (Simon) because he is so involved, especially with the Exchanging Places programme and Neil is already involved in something else we are doing for this issue. I've heard nothing back since. I know I can't force him to take part but is there any other means of convincing him he's the one for the job?

[redacted]
[redacted]

Editor

Group Publishing and Events,
12B3 Windsor House

Telephone [redacted] (auto: [redacted])

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From: [Kennedy-Todd Silka](#)
To: [REDACTED] [met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk)
Subject: Re: Suburban Forum
Date: 26 January 2017 11:23:09

That's great, thanks Neil. I look forward to meeting them.

Silka

Sent from my mobile

On 26 Jan 2017, at 09:41, "[REDACTED] [met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk)" <[\[REDACTED\]@met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk)> wrote:

Hi Silka,

The below officers will be attended for my unit, they are both switched on and are the PCs directly responsible for this area.

Kind Regards,

Neil

Inspector Neil Billany
RTPC - Taxi & Private Hire Policing Team
Kings Cross Police Station
76 Kings Cross Road
WC1X 9QG
Telephone - [REDACTED] ([REDACTED] or [REDACTED])

From: Windeatt Michael A - Roads and Transport Policing Command
Sent: 26 January 2017 09:33
To: Billany Neil - Roads and Transport Policing Command
Subject: Suburban Forum

Sir,

Eddie Man & Carly McGrath will be attending the forum however I am unable to forward on the invite with the details as its coming back with an error message.

Can you forward the invite on for me?

Thanks

Michael Windeatt

PS 184T Michael Windeatt

 **Partnership & Planning Sergeant**

TP - RTPC - Cab Enforcement Unit
Kings Cross Police Station
76 Kings Cross Road
London
WC1X 8QH

 **Phone:** [REDACTED]

 **Mobile:** [REDACTED]

 **Metphone:** [REDACTED]

 **E-mail:** [REDACTED]

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From: [redacted] met.pnn.police.uk
 To: Kennedy-Todd Silka
 Subject: RE: Suburban Forums - actions for updating by Wednesday morning
 Date: 11 May 2017 07:55:50

Silka
 Yes no worries in mentioning the prosecutions – they were joint deployments and TPH are taking the prosecutions on – it won't spill the beans if the news gets out (drivers prosecuted were PHV so again good news for the Yellow badges!)

I'm pretty sure I'd remember LA Confidential – it reminds me of that dodgy Hull nightclub from the 90's...

Neil

From: Kennedy-Todd Silka [mailto:[redacted]]

Sent: 10 May 2017 16:33

To: Billany Neil - Roads and Transport Policing Command

Cc: [redacted] (ST); [redacted] (ST)

Subject: FW: Suburban Forums - actions for updating by Wednesday morning

Importance: High

Neil thanks for this. I'm just waiting for [redacted] to come back to me on LA Confidential.

Are we ok to talk about taking forward prosecutions on the actions we're publishing? If so I propose to say (re Millennium Way) – "This is now routinely patrolled by the TPH policing team. A number of offences have been identified at the location which are now all going through for prosecution."

Thanks

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone [redacted] | Internal extension [redacted] | Mobile [redacted] | E-mail [redacted]

From: [redacted] met.pnn.police.uk [mailto:[redacted]]

Sent: 09 May 2017 12:01

To: Kennedy-Todd Silka [redacted] (ST); [redacted] (ST)

Cc: [redacted]

Subject: RE: Suburban Forums - actions for updating by Wednesday morning

Silka

LA Confidential is news to me – I have spoken to my Sergeants as well and we are unsighted on this one.

With regards to the O2. This is now a default patrol area for my South team. The joint compliance car have also carried out some routine patrols of the area and have identified a number of offences which are all now going through prosecution (Flying unlicensed touting and lower level compliance breaches like not wearing a badge.)

We will provide a fuller update at the next forum when more deployments have taken place.

Kind Regards

Neil

Inspector Neil Billany

RTPC - Taxi & Private Hire Policing Team

Kings Cross Police Station

76 Kings Cross Road

WC1X 9QG

Telephone [redacted]

From: Kennedy-Todd Silka [mailto:[redacted]]

Sent: 08 May 2017 16:00

To: Billany Neil - Roads and Transport Policing Command [redacted] met.pnn.police.uk> [redacted] (ST); [redacted] TfL.gov.uk> [redacted] (ST); [redacted] TfL.gov.uk>

Cc: [redacted]

Subject: Suburban Forums - actions for updating by Wednesday morning

Importance: High

Neil [redacted]

We have to publish the Suburban Forum actions along with the approach to them for 2017/18 by no later than Thursday afternoon. This is because OnRoute is being published on Friday and features a story about the changes so we need to ensure we've emailed to meeting attendees first.

Unfortunately it took a long time to extract the actions back from Helen for clearance... Which means I now require updates for almost everything. I would be very grateful if you could let me (and David) know by 10am on Wednesday morning if you have any useful updates I can add into the column on the right.

Suburban Forum 8- Ealing and Hillingdon	12-Jan	Touting	TfL to look into accusations of touting outside LA Confidential night club on Saturday nights 01:00- 04 00	May-17	This has been passed to the Taxi and Private Hire Policing Team to investigate Any update?
Suburban Forum Sector 3- Bexley, Greenwich and Lewisham	15-Sep-16	Compliance	Taxi and private hire policing team to investigate allegations of touting and plying for hire at Millennium Way by O2 when events are on	May-17	This is ongoing HELEN HAS ASKED IF WE CAN PROVIDE ANY UPDATE
Suburban Forum Sector 2 - Bark & Dag, Havering, Newham and Redbridge	18/08/2016	Ranks Enforcement	TfL to investigate allegations of illegal parking at the rank by Faces Nightclub	May-17	TfL is monitoring periodically No evidence seen so far of illegal parking at this location but it will continue to be monitored ANY UPDATE?

Thanks

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone [redacted] | Internal extension [redacted] | Mobile [redacted] | E-mail [redacted]

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From: [REDACTED]@met.pnn.police.uk
To: Kennedy-Todd Silka
Subject: RE: TPH Prosecution – PIEH – PH driver 231102 – 01/02/17 – RESULT
Date: 02 February 2017 20:55:43

Silka,

I'm nights this week, back on normal hours Monday onwards. When is convenient for me to call Monday? Alternatively I'm at Palestra next Tuesday morning and could meet at 11 for a quick catch up then? I have some updates on another issue that you would be interested in.

Neil

Inspector Neil Billany
RTPC - Taxi & Private Hire Policing Team
Kings Cross Police Station
76 Kings Cross Road
WC1X 9QG

Telephone - [REDACTED] [REDACTED] or [REDACTED]

From: Kennedy-Todd Silka [mailto:[REDACTED]]
Sent: 02 February 2017 07:34
To: Billany Neil - Roads and Transport Policing Command
Cc: [REDACTED] (ST)
Subject: Re: TPH Prosecution – PIEH – PH driver 231102 – 01/02/17 – RESULT

Neil

It would be great to understand the background to this one. Do you have ten minutes for a chat on the phone? I'm free from now until 10am.

Thanks
Silka

Sent from my mobile

On 1 Feb 2017, at 23:05, "[REDACTED]@met.pnn.police.uk" <[REDACTED]@met.pnn.police.uk> wrote:

Hi Both,

Given the undeniable issues with PHVs plying we set about carrying out some work to deal with them. The first of the court results has now come in (as below.)

This was a joint effort in that my team identified the offence and TPH prosecution progressed through court. The result is excellent (you'd get less for touting!)

I did say to [REDACTED] I would update him with the result, but given this was a TfL TPH prosecution wanted to run it by you first before we do anything with it.

One potential issue is they will want a lot more of the same, however I need to get the tactics we used checked tested by our covert policing department as it's a new approach for the unit.

Neil

Inspector Neil Billany
RTPC - Taxi & Private Hire Policing Team
Kings Cross Police Station
76 Kings Cross Road
WC1X 9QG

Telephone - [REDACTED] [REDACTED] or [REDACTED]

From: [REDACTED]
Sent: 01 February 2017 14:10
To: Lewington Rich J - Roads and Transport Policing Command; Toohey Joe - XH
Cc: [REDACTED]
Subject: RE: TPH Prosecution – [REDACTED] – [REDACTED] – 01/02/17 – RESULT

Richard and Joe

You will be pleased to hear that [REDACTED] plead guilty in person today at Westminster Magistrates Court; as a result he was convicted of 3 offences: – section 2 of PHV Act 1998 (accepting a booking when not the holder of a PH operator licence) and section 7 of Metropolitan Public Carriage Act 1869 (plying for hire) and

section 143 of Road Traffic Act 1988 (no appropriate insurance)
He was fined a total of £500, plus victim surcharge of £30, plus £500 towards TfL costs; that makes a total of £1030; plus 8 penalty points on his DVLA licence
Paul – your ref is 8000146

Regards

██████████ Appeals Manager
Enforcement and On-Street Operations (EOS)
TfL - Palestra (9th Floor, Green Zone), 197 Blackfriars Road London SE1 8NJ

From: ██████████@met.pnn.police.uk [mailto:██████████@met.pnn.police.uk]
Sent: 31 January 2017 07:00
To: TPH Appeals
Cc: ██████████@met.pnn.police.uk
Subject: RE: TPH Prosecution – ██████████ – Plea hearing 01/02/17 – dates to avoid required
Hi ██████████
Please see attached dates to avoid for myself and Chris Baker. Joe Toohey no longer works on the unit so I cannot access his dates. I will ask him to send you direct.
Many Thanks,
Richard

Richard Lewington | PC 2353T | RTPC Taxi & Private Hire Policing Team | Tasking and Compliance Team (TaCT)
Telephone ██████████ | Met Phone ██████████ | Mobile ██████████
Email ██████████ |
Address | Kings Cross Road Police Station, 76 Kings Cross Road London WC1X 9QG |

From: TPH Appeals [mailto:TPH.Appeals@tfl.gov.uk]
Sent: 27 January 2017 11:34
To: Lewington Rich J - Roads and Transport Policing Command; Toohey Joe - XH
Cc: ██████████ (TPH)
Subject: TPH Prosecution – ██████████ – Plea hearing 01/02/17 – dates to avoid required

Richard and Joseph

This prosecution relates to an incident on 17/06/16 involving Peter Sam PIEH. The plea hearing is on 01/02/17. You do not need to attend that hearing, but if the defendant pleads 'not guilty' then the court will wish to set a trial date when you will be required to attend court as a witness.

Please can I have any dates for the next 6 months, when you cannot attend court as a witness. I do not need to know the reason for the absence, just the dates.

Paul – EOS ref 8000146

Please reply to this generic email address, so that if I am unavailable, someone from the appeals team can collate the dates on my behalf.

Regards

Ms ██████████ Appeals Manager
Enforcement and On-Street Operations (EOS)
TfL - Palestra (9th Floor, Green Zone), 197 Blackfriars Road London SE1 8NJ
Tel: ██████████ (internal ██████████)
Email: ██████████

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From: [Kennedy-Todd Silka](#)
To: [REDACTED] [met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk)"
Cc: [REDACTED]
Subject: RE: Trades Meeting
Date: 23 February 2017 08:25:12

Hi Neil

No, we're going to move it – I'm currently looking at 13 or 14 March. [REDACTED] (copied) will get a new date in the diary, hopefully today.

Thanks

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]
[REDACTED]

From: [REDACTED] [met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk) [mailto:[REDACTED]@met.pnn.police.uk]

Sent: 22 February 2017 13:34

To: Kennedy-Todd Silka

Subject: Trades Meeting

Hi Silka,

I've got a hold in my diary for a taxi trade meeting next Tuesday, but haven't had anything else come through on it. I've got to do the school run (pretty much every Mon, Tue and Wed) so won't be able to come if it is going ahead.

I will have to brief a suitable rep to attend if it is going ahead, can you confirm either way please?

Many Thanks,

Neil

Inspector Neil Billany

RTPC - Taxi & Private Hire Policing Team

Kings Cross Police Station

76 Kings Cross Road

WC1X 9QG

Telephone - [REDACTED] ([REDACTED] or [REDACTED])

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From: [Kennedy-Todd Silka](#)
To: [REDACTED] [met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk)
Subject: RE: Tuesday's Private Hire Licensing, Compliance and Enforcement Meeting
Date: 16 March 2017 15:49:54

Oops – thanks for spotting that, I'll change it now!

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED] [met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk) [mailto:[REDACTED]@met.pnn.police.uk]

Sent: 16 March 2017 15:49

To: Kennedy-Todd Silka

Subject: RE: Tuesday's Private Hire Licensing, Compliance and Enforcement Meeting

Hi Silka,

Just one point, I'm shown as Tfl on the attendees list - don't want to add fuel to the fire with that one!

Neil

Inspector Neil Billany

RTPC - Taxi & Private Hire Policing Team

Kings Cross Police Station

76 Kings Cross Road

WC1X 9QG

Telephone - [REDACTED] [REDACTED] or [REDACTED]

From: Kennedy-Todd Silka [[mailto:\[REDACTED\]](mailto:[REDACTED])]

Sent: 16 March 2017 15:16

To: [REDACTED] [city-of-london.pnn.police.uk](mailto:[REDACTED]@city-of-london.pnn.police.uk); Billany Neil - Roads and Transport Policing Command; [REDACTED] (TPH); [REDACTED] (ST); [REDACTED] (ST); [REDACTED] Kennedy-Todd Silka; [REDACTED] (TPH); [REDACTED]

Cc: [REDACTED]

Subject: Tuesday's Private Hire Licensing, Compliance and Enforcement Meeting

All

We have the Private Hire licensing, compliance and enforcement meeting on Tuesday, which runs from 10am to 12 noon. Agenda is below. [REDACTED] will print copies of this, the [outstanding actions](#) and the licensing and compliance update presentation.

We haven't been asked for any specific agenda items on compliance and enforcement, but have a number of questions out of the regulations review and the action plan (see below) that need to be covered off – I've spoken to those of you who need to provide updates on this individually. I intend to cover compliance at the end, so **David (Clarke), Neil and [REDACTED] are you ok to join us at 11.15am, for the final 45 minutes?**

Tom and [REDACTED] please can you attend for the full two hours, as there always ends up being cross over between your two areas. Once we get to the compliance and enforcement section, I think Graham, Becky and Jackie will be able to leave (if you want to!)

Note that Helen and Peter won't be attending (as they don't for the equivalent taxi meeting).

If you have any issues, or are unable to attend Tuesday's meeting, please do let [REDACTED] and I know as soon as possible.

Thanks

Silka

Private Hire Licensing, Compliance and Enforcement Meeting

21 March 2017

10.00 to 12.00

230 Blackfriars, Oxford Circus/Carnaby Street Meeting Room, Ground Floor

Steve Wright LPHCA

David Breamer LPHCA

Michael Galvin Addison Lee

Keith Keen Keen Group

Greg Mendoza Chauffeur and Executive Committee

Eddie Townson Carlton Cars

Steve Garelick GMB

Simon Rush GMB

Zoe Walsh GLH

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From: [Kennedy-Todd Silka](#)
To: [REDACTED] [Neil Billany](#)
Cc: [REDACTED] (ST); [REDACTED] (ST); LCDC; TPH Senior Relationship Manager (SRM)
Subject: RE: Tweet by Kieran Santry on Twitter
Date: 16 January 2017 09:31:54

Thanks [REDACTED] You'll see that @TfLTPH is copied into this tweet. Whenever that is the case you can be assured that we will pick an issue up and deal with it, so no need to pass it on to us.

Regards

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: Mark White [mailto:[REDACTED]]
Sent: 15 January 2017 03:31
To: Neil Billany
Cc: [REDACTED] (ST); [REDACTED] (ST); Kennedy-Todd Silka; LCDC
Subject: Tweet by Kieran Santry on Twitter



[REDACTED]

[15/01/2017, 00:53](#)

[@TheLTDA @PaddyWC1 @The_LCDC @TfLTPH](#) embargos kings rd.
[pic.twitter.com/p9WOywn7Ks](#)

[Download](#) the Twitter app

[REDACTED]

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From: [redacted] [met.pnn.police.uk](mailto:[redacted]@met.pnn.police.uk)
To: [Kennedy-Todd Silka](mailto:[redacted]@Kennedy-Todd Silka)
Subject: RE: Tweet by Willmo on Twitter
Date: 08 May 2017 06:54:56

Will do Silka, gutted they have started to leave me off these emails...

From: Kennedy-Todd Silka [mailto:[redacted]]
Sent: 05 May 2017 13:04
To: Billany Neil - Roads and Transport Policing Command
Cc: [redacted] (TPH); [redacted]; [redacted] (ST)
Subject: FW: Tweet by Willmo on Twitter
Importance: High

Neil
Please could the MPS look at this one urgently? We've also passed on to licensing.
Thank you
Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [redacted] | Internal extension [redacted] | Mobile: [redacted] | E-mail: [redacted]

From: [redacted]
Sent: 05 May 2017 12:48
To: [redacted] (TPH); [redacted] (ST); Blake Peter; Kennedy-Todd Silka; [redacted]@unitetheunion.org; [redacted]@rmtlondontaxi.com; Steve Mcnamara; val shawcross; caroline.pidgeon@london.gov.uk
Subject: Tweet by Willmo on Twitter

 [redacted]

[5/5/17, 11:11 AM](#)
From [redacted],
[@TfLTPH](#)
Uber driver. 03/05/2017. Registration: VK62 FKY
thinks it's okay to stop in the middle of the M11, had a pic.twitter.com/Ek3CLwHgI9

Dear All,
We have all seen videos of UBER PH drivers ignoring one way signs, smashing into traffic lights etc... but this is so unreal, it's terrible.
This UBER driver stops on the M11 with a passenger onboard and checks his lights!!
I really thought I had seen everything, but this beats the lot!

Regards
[redacted]

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: [REDACTED] met.pnn.police.uk
To: [REDACTED] [Kennedy-Todd Silka; \[REDACTED\] \(ST\)](mailto:Kennedy-Todd.Silka@[REDACTED].(ST))
Cc: [Andrew Johnstone \(Metropolitan Police\)](mailto:Andrew.Johnstone@Metropolitan.Police)
Subject: RE: Tweets claiming that Neil Billany has said that Apps are illegal
Date: 02 March 2017 10:03:57
Attachments: [image001.png](#)

All,

Clearly this isn't true... I'm inclined not to respond as the RTPC twitter account has already said on a number of occasions that cradled devices / apps aren't illegal and that it would be down to the drivers use (misuse) at any given time that potentially creates an offence of driving w/o due care etc.

Neil

Inspector Neil Billany
RTPC - Taxi & Private Hire Policing Team
Kings Cross Police Station
76 Kings Cross Road
WC1X 9QG

Telephone - [REDACTED] [REDACTED] or [REDACTED]

From: [REDACTED] [mailto:[REDACTED]]
Sent: 02 March 2017 08:50
To: Kennedy-Todd Silka; [REDACTED] [REDACTED] (ST); Billany Neil - Roads and Transport Policing Command
Subject: Tweets claiming that Neil Billany has said that Apps are illegal

Hi Silka and Neil

We've just seen this tweet claiming that Neil Billany has said that Apps are illegal.

The tweet comes from [REDACTED]

We will not respond to this unless advised.

[https://twitter.com/\[REDACTED\]](https://twitter.com/[REDACTED])



Follow

@TfLTPH [redacted] so Inspector Billany of the the mets cab enforcement unit , we showed how Apps work he says it's illegal.

RETWEETS 10 LIKES 2



9:00 am - 1 Mar 2017

2 10 2

[redacted] 5h
@TfLTPH Written all over it



1 2

[redacted] 2h
[redacted] and now he'll likely sit on his hands and do nothing about it & TFL will be like ...nothing to see here, move along 🙄

Kind Regards
[redacted]
Social Media & Online Content Editor
TRANSPORT FOR LONDON
Surface Transport | Service Operations Directorate
230 Blackfriars Road | 2nd floor - Zone 2G2 | London SE1 8PJ
A: [redacted] | E: [redacted]

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From: [Kennedy-Todd Silka](#)
To: [REDACTED] met.pnn.police.uk"
Cc: [Pilgrim Dee](#)
Subject: RE: Unusual Question
Date: 16 June 2017 14:42:39

Hi Neil

Dee has just provided me with the images but I have just been blocked from sending a photo to you because of the size. Please can you provide [REDACTED] with a WeTransfer or Dropbox account so she can get them send to you directly?

[REDACTED] thank you for your help with this, really appreciated!

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED] met.pnn.police.uk [mailto:[REDACTED] met.pnn.police.uk]

Sent: 16 June 2017 13:07

To: Kennedy-Todd Silka

Subject: Unusual Question

Hi Silka,

To save me having to repeat the photocall I had to endure for On Route would you be able to send me some of the images electronically for my future use? Also, could you put aside a couple of hard copies for me to collect on Tuesday? Looks good in my annual performance review!

Did [REDACTED] / [REDACTED] supply the figures?

Regards,

Neil

Inspector Neil Billany

RTPC - Taxi & Private Hire Policing Team

Kings Cross Police Station

76 Kings Cross Road

WC1X 9QG

Telephone - [REDACTED]

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From: Kennedy-Todd Silka
 To: [redacted] met.pnn.police.uk
 Cc: [redacted] @met.pnn.police.uk; E and Bx area
 Subject: RE: URGENT- Suburban Forum update
 Date: 15 March 2017 10:41:45
 Attachments: image001.png

Hi Neil
 Following our conversation just now we'll update the action to say
 Taxi and private hire policing team to investigate allegations of touting and plying for hire at Millennium Way by O2 when events are on.
 In terms of an update we will say 'ongoing'
 Thanks

Silka
 Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations
 Phone: [redacted] | Internal extension: [redacted] | Mobile: [redacted] | E-mail: [redacted]

From: [redacted] met.pnn.police.uk [mailto:[redacted]@met.pnn.police.uk]
 Sent: 15 March 2017 10:19
 To: Kennedy-Todd Silka
 Cc: [redacted] @met.pnn.police.uk
 Subject: RE: URGENT- Suburban Forum update

Hi Silka,
 I'm at a loss with this one - I'm not sure why my team would be called in to deal with red route issues in the first place, although I do recall mention of us working at events at the O2 in terms of touting and plying.
 In summary, we haven't done any work on this as yet and I was unaware we were expected to be doing so...
 I have copied in the Sergeant responsible for the O2 as I have asked him to look at the our policing of events there, but he hasn't been on the unit that long and I don't think we have completed many deployments over there so far if any.
 Neil

Inspector Neil Billany
 RTPC Taxi & Private Hire Policing Team
 Kings Cross Police Station
 76 Kings Cross Road
 WC1X 9GG

Telephone: [redacted] or [redacted]

From: Kennedy-Todd Silka [mailto:[redacted]@met.pnn.police.uk]
 Sent: 14 March 2017 08:13
 To: [redacted] Billany Neil - Roads and Transport Policing Command
 Cc: [redacted]
 Subject: RE: URGENT- Suburban Forum update

Hi Neil
 See below – this one should have come to you. If you could provide an update regarding Millennium Way that would be very helpful.
 Thank you

Silka
 Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations
 Phone: [redacted] | Internal extension: [redacted] | Mobile: [redacted] | E-mail: [redacted]

From: [redacted]
 Sent: 13 March 2017 17:18
 To: [redacted]
 Cc: Kennedy-Todd Silka
 Subject: URGENT- Suburban Forum update

5F-03-02	Suburban Forum Sector 3- Bexley, Greenwich and Lewisham	15-Sep-16	Compliance	Police Cab Enforcement Unit to work with TfL compliance team to investigate allegations of red route parking at Millennium Way by O2 (when events are on) and to increase compliance when events are on	[redacted]	Jan-17	Update Needed
----------	---	-----------	------------	---	------------	--------	---------------

Hi Neil
 Please see the suburban forum action above. Are you able to provide an update on this?
 Grateful for your comments by end of day tomorrow (14 March)

Thanks
 [redacted]
 Communications and Engagement Officer (Graduate)
 © TRANSPORT FOR LONDON
 Taxi and Private Hire | Surface Transport | Service Operations Directorate
 230 Blackfriars Road | 2nd floor - Zone G2 | London SE1 8PJ

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From: [redacted]@met.pnn.police.uk
To: Kennedy-Todd Silka
Subject: RE: Use of App Based Booking Systems
Date: 15 March 2017 13:20:40

I had to satisfy myself that [redacted] had given Herts (and more recently Surrey) an inaccurate version of the Uber booking process, which he has.

Both apps are actually really simple to use, especially with Gett it's an additional option to get work you wouldn't otherwise be offered - If I were a driver I'd sign up. Their fixed fare option is really popular with customers as a running taxi meter scares off a lot of potential customers - as proven at the suburban forums with the Tottenham Hale / Stansted airport issue and PHVs getting the work when the train line goes down.

From: Kennedy-Todd Silka [mailto:[redacted]]
Sent: 15 March 2017 13:10
To: Billany Neil - Roads and Transport Policing Command
Cc: [redacted] (ST); Johnstone Andrew - Roads and Transport Policing Command
Subject: Re: Use of App Based Booking Systems

Thanks Neil, this information is very helpful.

Sent from my mobile

On 15 Mar 2017, at 12:45, "[redacted]@met.pnn.police.uk" <[redacted]@met.pnn.police.uk> wrote:

Yes I would say that was a typo on my behalf...
Apologies,
Neil

From: Kennedy-Todd Silka [mailto:[redacted]]
Sent: 15 March 2017 12:41
To: Billany Neil - Roads and Transport Policing Command; [redacted] (ST); Johnstone Andrew - Roads and Transport Policing Command
Subject: RE: Use of App Based Booking Systems

Neil, can I check the highlighted line below – should it say 'wouldn't'?

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [redacted] | Internal extension [redacted] | Mobile: [redacted] | E-mail: [redacted]

From: [redacted]@met.pnn.police.uk [mailto:[redacted]@met.pnn.police.uk]
Sent: 15 March 2017 12:32
To: Kennedy-Todd Silka; [redacted] (ST); Andrew Johnstone (Metropolitan Police)
Subject: Use of App Based Booking Systems

Dear All,

Following recent miscommunication and misunderstanding in the trade which we have all seen the fall out of on Twitter I have researched both the Uber and Gett booking systems to satisfy myself they do not cause a distraction. I do think there is a bigger bit of work to look at the correlation between collisions and PHVs, however with more drivers on the road, more passengers using apps and far more journeys taking place it would be logical to say there will be more collisions as an overall number, it's just if the overall % of PHV's involved in collisions has increased that there could be more work to be done on standards. I have liaised with both Geoffrey Riesel (Gett) and Jon Byrne (Uber) and have seen their systems in practice.

Neither requires more than a single press of a button to accept a job and once a job is accepted the app automatically routes the driver to the passenger without the need for any further data entry or interaction with the phone. Neither requires the reading of a text message as is mentioned in the misleading information supplied to other police forces to obtain their views.

As such the use of either app - if used appropriately - would constitute an offence.

Interestingly the Uber app will detect when the phone is being hand held and will prompt the driver to put it back in the cradle. Both Uber and Gett have provided recent advice to their drivers on the safe use of apps and also reminded them of the increased penalties for hand held phone use.

Neil

PS. I haven't seen the new 'Taxiapp' (which is heavily supported by the trade) cited as a potential distraction - this is the app the drivers are pushing and coincidentally doesn't take as much of a % from their fare.

Inspector Neil Billany
RTPC - Taxi & Private Hire Policing Team
Kings Cross Police Station

76 Kings Cross Road
WC1X 9QG
Telephone - [REDACTED] [REDACTED] or [REDACTED]

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Twitter: @metpoliceuk

From: [Kennedy-Todd Silka](#)
To: [REDACTED] (ST); [REDACTED] met.pnn.police.uk
Subject: RE: Use of App Based Booking Systems
Date: 27 March 2017 19:59:52
Attachments: [image001.png](#)

No. We won't put this out on social media.

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED] (ST)
Sent: 27 March 2017 17:44
To: Kennedy-Todd Silka; [REDACTED] met.pnn.police.uk
Subject: FW: Use of App Based Booking Systems
Hi Silka & Neil,

Are there any plans to communicate the results of this investigation to the trade? Please let me know if there's anything going out that we can use on social media.

Thanks,

[REDACTED]
[REDACTED] | Taxi Private Hire Information Manager | [REDACTED]
[TRANSPORT FOR LONDON](#)
230 Blackfriars Road | 2nd floor - Zone G2 | London SE1 8PJ
[REDACTED] [REDACTED]

From: [REDACTED]
Sent: 27 March 2017 14:20
To: [REDACTED] (ST)
Subject: FW: Use of App Based Booking Systems
I only just saw this. Interesting but I guess one for the Met to tweet.

From: Kennedy-Todd Silka
Sent: 15 March 2017 14:39
To: [REDACTED] (TPH); [REDACTED] [REDACTED]
Cc: [REDACTED] (ST)
Subject: FW: Use of App Based Booking Systems
All

See below – the MPS has reviewed both Gett and Uber's apps and are content that the apps, if used correctly, wouldn't constitute an offence.

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED] met.pnn.police.uk [<mailto:met.pnn.police.uk>]
Sent: 15 March 2017 12:46
To: Kennedy-Todd Silka; [REDACTED] (ST); Andrew Johnstone (Metropolitan Police)
Subject: RE: Use of App Based Booking Systems
[Yes I would say that was a typo on my behalf...](#)
[Apologies,](#)
Neil

From: Kennedy-Todd Silka [<mailto:met.pnn.police.uk>]
Sent: 15 March 2017 12:41
To: Billany Neil - Roads and Transport Policing Command; [REDACTED] (ST); Johnstone Andrew - Roads and Transport Policing Command
Subject: RE: Use of App Based Booking Systems

Neil, can I check the highlighted line below – should it say 'wouldn't'?

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED] met.pnn.police.uk [<mailto:met.pnn.police.uk>]
Sent: 15 March 2017 12:32
To: Kennedy-Todd Silka; [REDACTED] (ST); Andrew Johnstone (Metropolitan Police)
Subject: Use of App Based Booking Systems
Dear All,

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could be more work to be done on standards.

I have liaised with both [REDACTED] (Gett) and [REDACTED] (Uber) and have seen their systems in practice.

Neither requires more than a single press of a button to accept a job and once a job is accepted the app automatically routes the driver to the passenger without the need for any further data entry or interaction with the phone. Neither requires the reading of a text message as is mentioned in the misleading information supplied to other police forces to obtain their views.

As such the use of either app - if used appropriately - would constitute an offence.

Interestingly the Uber app will detect when the phone is being hand held and will prompt the driver to put it back in the cradle. Both Uber and Gett have provided recent advice to their drivers on the safe use of apps and also reminded them of the increased penalties for hand held phone use.

Neil

PS. I haven't seen the new 'Taxiapp' (which is heavily supported by the trade) cited as a potential distraction - this is the app the drivers are pushing and coincidentally doesn't take as much of a % from their fare.

Inspector Neil Billany
RTPC - Taxi & Private Hire Policing Team
Kings Cross Police Station
76 Kings Cross Road
WC1X 9QG
Telephone - [REDACTED] [REDACTED] or [REDACTED]

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From: [Kennedy-Todd Silka](#)
To: [\[REDACTED\]@met.pnn.police.uk](#)
Subject: RE: Woman punched by PHV driver
Date: 15 March 2017 11:02:42
Attachments: [image001.png](#)

Thanks Neil

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED]@met.pnn.police.uk [mailto:[REDACTED]@met.pnn.police.uk]

Sent: 15 March 2017 10:58

To: Kennedy-Todd Silka; [REDACTED] (ST)

Cc: [REDACTED] (TPH); [REDACTED]@met.pnn.police.uk

Subject: RE: Woman punched by PHV driver

Hi Silka,

There is a lot more to this one than was portrayed on Facebook - for a start the driver has made an allegation of crime against the passenger that is being investigated alongside her allegation against him. The local borough are dealing and I'm not minded for us to get involved. I will keep an eye on it from afar and update TPH as and when appropriate.

Kind Regards,

Neil

Inspector Neil Billany

RTPC - Taxi & Private Hire Policing Team

Kings Cross Police Station

76 Kings Cross Road

WC1X 9QG

Telephone - [REDACTED] [REDACTED] or [REDACTED]

From: Kennedy-Todd Silka [mailto:[REDACTED]]
Sent: 14 March 2017 15:14
To: Billany Neil - Roads and Transport Policing Command; [REDACTED] (ST)
Subject: FW: Woman punched by PHV driver

Neil, [REDACTED] - See below.

Silka

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

From: [REDACTED]

Sent: 14 March 2017 15:08

To: TPHintel; [REDACTED] (ST); Kennedy-Todd Silka

Subject: Woman punched by PHV driver

Hi Kirta

As discussed, here is the information I have obtained regarding the case we were discussing earlier about the woman who was punched by a PHV driver.

As I stated, all info has come from her facebook account and we can't contact her directly as she hasn't contacted us before.

Silka (I've cc'ed you in as you are likely to get questions from the trade on this as its gained a lot of traction)

It appears that the incident occurred on Saturday 11th March

From reading the comments she does not have an Uber account herself, but a friend booked the Uber for her.

I've attached pictures that she used in the post that show her black eye.

It has been shared 748 times on Facebook and been tweeted about a great deal by our followers.

Below her transcript, I've included a link to the twitter campaign taken over by the SaveTaxis Account.

Victim name: [REDACTED]

In the comments she claims that the driver's name is [REDACTED] and that he was driving a Black Prius.

Transcript of her Facebook Post

"PLEASE SHARE: Anybody that uses uber please dont ever use them again, especially if you are a girl/woman. i keep hearing all these stories about people getting attacked and never thought it would happen to me until me and baby were attacked on saturday.. myself & savannah have both been physically attacked by the driver over him refusing to help me carry something heavy to my house and me disputing as to why not. i dropped my house keys and he threw them in my 2 years olds face before punching me, trying to continue to hit me and force me back into his car leaving my daughter terrified on the pavement. He seemed very abrupt from the start of the journey telling me not to bother with my carseat and to hurry up. My daughter was crying in the car and I was told that if she didn't be quiet I would be physically removed and left stranded. When arriving I had no choice but to ask for help and was told to carry it all and if I drop her then good. He was angered by the fact I as woman asked him for help, as he said "you don't ask for help from man as woman you have no right, I tell you what I want and you must do" he also shouted that he is not a slave and that is my daughters dad role(bearing in mind my babydad is black African) which is not on. After alerting him of his racism he began to get progressively aggressive shouting to shut up I am a woman he will teach me my place. The keys were dropped as I backed away due to his aggressiveness and this is when he took the opportunity to attack my daughter.

Quite clearly he is racist and has a deep hatred towards women And should never be driving people in the first place!!

The police wouldnt arrest him or charge him with assault on myself and a minor unless i also got charged for assault and held in

a cell for hitting him ONCE whilst trying to protect my daughter from further attack as he progressed towards her once again and was released without any caution etc and allowed to drive on to pick up his next passenger. The police took no statement and failed to provide me with a CAD number but at the time i was so distressed that i didnt think of this. When going to police to retrieve this the next day the only thing logged in the system was that I was involved in a verbal altercation with no police assistance needed and no mention of our assaults especially towards my child!! The handling officers have been reported for the way they failed to deal with the situation and its seriousness. I was told I should be grateful of no arrest and its not worth all the agg and paperwork at the station, this is so unacceptable from people who are supposed to protect you especially your children!

This shit excuse of a company should be shut down, especially when the police allow them to continue with their job straight after what he did!! so please please dont pay these cunts a penny and stop using them"

Twitter campaign

<https://twitter.com/SaveTaxi/status/841410210480693248>



Save Our Black Taxis

@SaveTaxi

Follow

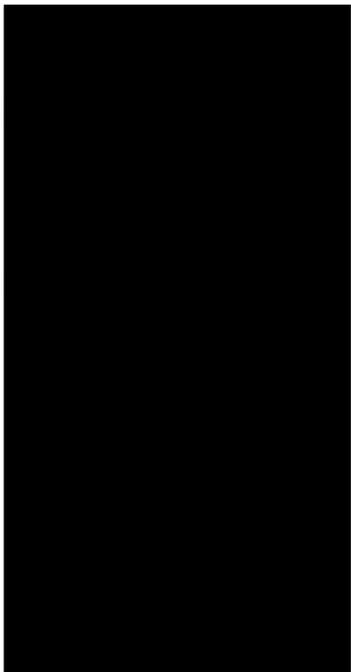


SHOCKING! Uber driver throws keys in the face of a 2yr old child then punches her mother in the face. #deleteuber #minicab #disruptive

PLEASE SHARE: Anybody that uses uber please dont ever use them again, especially if you are a girl/woman. i keep hearing all these stories about people getting attacked and never thought it would happen to me until me and baby were attacked on saturday.. myself & savannah have both been physically attacked by the driver over him refusing to help me carry something heavy to my house and me disputing as to why not. i dropped my house keys and he threw them in my 2 years olds face before punching me, trying to continue to hit me and force me back into his car leaving my daughter terrified on the pavement.

The police wouldnt arrest him or charge him with assault on myself and a minor unless i also got charged for assault and held in a cell for hitting him ONCE whilst trying to protect ourselves. he was released without any caution etc and allowed to drive on to pick up his next passenger. Turns out 2 of the officers are supposed to be desk job workers and NOT allowed to respond to emergency calls so will now be suspended under thorough investigation as clearly they arte not trained on how to deal with these situations.

This shit excuse of a company should be shut down,



RETWEETS 89 LIKES 16



10:06 PM - 13 Mar 2017

4 89 16

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From: Kennedy-Todd Silka
To: [redacted] met.pnn.police.uk"
Subject: RE: Your help with an article in OnRoute
Date: 21 February 2017 09:18:22

Thanks very much Neil. It would be great to get something from the MPS on the new mobile rules – I had a google yesterday but I couldn't find anything official from government or the MPS and I don't want to quote the Somerset police!

Silka

Si ka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [redacted] | Internal extension [redacted] | Mobile: [redacted] | E-mail: [redacted]

From: [redacted] met.pnn.police.uk [mailto:[redacted] met.pnn.police.uk]

Sent: 21 February 2017 07:03

To: Kennedy-Todd Silka

Subject: RE: Your help with an article in OnRoute

Perfect Silka!

I will get something official about the new mobile rules over to you in due course, it doesn't start until April anyway so we have some time (I'll just double check the start date and exact penalty, I also have some guidance from our traffic unit in terms of traffic offences and taxi / phv's that is worth sending out.)

Neil

From: Kennedy-Todd Silka [mailto:[redacted]]
Sent: 20 February 2017 13:35
To: Billany Neil - Roads and Transport Policing Command
Cc: [redacted]
Subject: RE: Your help with an article in OnRoute

Neil, thanks. I wasn't aware of the £200 fine / six points issue. We'll get something in the weekly email and will see if we can get a news in brief item into OnRoute. I don't want it in the article on the swept area of the windscreen as I think it will confuse matters.

On a quote from you in OnRoute, how about:

Inspector Neil Billany, Metropolitan Police Service, said: "Drivers who have multiple devices in their windscreen reduce their visibility of the road ahead and compromise the safety of themselves, their passengers and other road users. It's vital drivers focus on the road ahead of them, and only interact with devices such as GPS systems when it is safe to do so'.

Silka

Si ka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [redacted] | Internal extension [redacted] | Mobile: [redacted] | E-mail: [redacted]

From: [redacted] met.pnn.police.uk [mailto:[redacted] met.pnn.police.uk]

Sent: 17 February 2017 17:54

To: Kennedy-Todd Silka

Subject: RE: Your help with an article in OnRoute

Hi Silka,

Not sure what to say that hasn't already been said,

Maybe something like "members of the public rightly expect high levels of safety and driving standards from London's taxi and private hire drivers, drivers who have multiple devices in their windscreen are only likely to reduce their visibility of the road ahead and therefore compromise safety. It also follows that having more devices on display is likely to equal more distractions."

Feel free to edit as you see fit.

Are you considering an article on the new sentencing powers for mobile phone offences which are coming in soon? From memory it will be £200 fine and 6 points as of April and could have a significant impact on professional drivers - given the challenges around distracted driving it might be worth it?

Have a good weekend,

Neil

From: Kennedy-Todd Silka [mailto:[redacted]]
Sent: 14 February 2017 16:09
To: Billany Neil - Roads and Transport Policing Command
Cc: [redacted]
Subject: Your help with an article in OnRoute

Neil

I'm hoping you could help us out with a quote for an article we want to run in the March edition of our magazine to licensees. We have something from CoLP and it would be great if you could say something to reinforce it from the MPS.

Are you happy to help? The draft article is below.

Thanks

Silka

Don't be blind to danger -- keep your windscreen clear

For many drivers, using smartphones and satnavs is part of the job. And while most know it's illegal to use handheld devices while driving, it's also important to understand the rules about where to keep them.

You shouldn't put or fix anything on your windscreen that will obscure your view of the road ahead. While that may seem like common sense, recent operations by the City of London Police have seen 11 tickets issued – including some to taxi and private hire drivers – for having mobiles and other devices restricting their vision.

If you place a cradled device on the area on your windscreen that is covered by your wipers (also known as the 'swept area') you are committing an offence. If you're prosecuted, you face a fine of up to £100 and three points on your licence.

A cluttered windscreen increases your likelihood of becoming distracted or not spotting potential dangers, such as pedestrians stepping into the road.

David Clark from the City of London Police says: 'The Highway Code is clear that a person must exercise proper control of their vehicle at all times and drivers should not let distractions reduce their awareness of the road.

'It's vital to have a clear and unobstructed view of the road at all times. Failing to do so puts other road users in danger, and could lead to collisions and serious injuries. If you use personal devices, make sure you fix them so that you still have a clear view of the road through your windscreen and use them only when it is safe to do so.'

[Boxoff] Swept area of a windscreen (to go with the illustration of the swept area)

In the UK, if you use a suction-mounted cradle that intrudes more than 4cm into the secondary (pink) wiper clearance zone, or more than 1cm into the primary (red) zone, you are committing a serious traffic offence. Your vehicle would not be considered roadworthy and would fail an MOT.

[Pullquote] 'No person shall drive, or cause or permit any other person to drive, a motor vehicle on a road if they are in such a position that they cannot have proper control of the vehicle or have a full view of the road and traffic ahead.' Regulation 104 of the Road Traffic Act 1988

Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations

Phone: [REDACTED] | Internal extension [REDACTED] | Mobile: [REDACTED] | E-mail: [REDACTED]

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From: [Kennedy-Todd Silka](#)
To: [TPH Senior Relationship Manager \(SRM\); \[redacted\]@city-of-london.pnn.police.uk](#); [\[redacted\]@met.pnn.police.uk](#); [\[redacted\] \(TPH\); \[redacted\] \(ST\); \[redacted\] \(ST\)](#)
Cc: [\[redacted\]@met.pnn.police.uk](#); [\[redacted\] \(RPU\); \[redacted\] \(ST\)](#)
Subject: Slides for taxi meeting
Date: 31 March 2017 09:59:47

All

I can confirm this meeting will be going ahead on Monday 10 April. Please can licencing and compliance prepare slides for this (the same as you would have done for the LCE meeting) to cover the period from Dec to end of March?

Thanks

Silka

[Silka Kennedy-Todd | Head of Taxi and Private Hire Stakeholder Relations](#)

Phone: [\[redacted\]](#) | Internal extension [\[redacted\]](#) | Mobile: [\[redacted\]](#) | E-mail: [\[redacted\]](#)

-----Original Appointment-----

From: [\[redacted\] On Behalf Of TPH Senior Relationship Manager \(SRM\)](#)

Sent: 23 March 2017 15:15

To: [TPH Senior Relationship Manager \(SRM\); \[redacted\]@city-of-london.pnn.police.uk](#); [\[redacted\]@met.pnn.police.uk](#); [\[redacted\] \(TPH\); \[redacted\] \(ST\); \[redacted\] \(ST\)](#); [\[redacted\] Kennedy-Todd Silka](#); [\[redacted\] \(ST\)](#)

Cc: [\[redacted\]@met.pnn.police.uk](#); [\[redacted\] \(RPU\); \[redacted\] \(ST\)](#)

Subject: Taxi Operational Performance Seminar (formally known as Taxi LCE Meeting)

When: 10 April 2017 13:30-16:30 (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

Where: Hatton Garden meeting room OYM8

Hi All

If you are unable to attend please can let me know who will be representing you at this meeting.

Many thanks

[\[redacted\]](#)

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230 Blackfriars SE1 | Auto [\[redacted\]](#) Direct [\[redacted\]](#)