

Our Ref:

Dear

### Taxi Driver Licence and Identifiers Refresh

Please find enclosed a new set of taxi driver licences and identifiers which replace all existing taxi driver licences and identifiers. Both the new licences and identifiers have additional security features incorporated into the design to help combat fraudulent activity. These security measures include holograms and barcodes which can be scanned by TfL Compliance Officers.

Please check the documentation to ensure all details on your licences and identifiers are correct. If you have any concerns, please report this to us immediately by using the details at the bottom of this letter. If your details are correct please sign both licences immediately and destroy all older versions of your licence and identifiers.

From **17 November 2014** it will be mandatory for you to display the new identifiers and any driver displaying old identifiers could be subject to compliance action. It is important you do not tamper with, laminate or alter the identifiers in anyway. The identifiers should be displayed in the top nearside (kerbside) corner of both the front and rear windows.

I would like to take this opportunity to remind you that whenever you are working as a taxi driver you must wear your badge, carry your copy licence and display your identifiers. If you own your own taxi then you should keep the original licence in a safe place. If you hire a taxi then please give your original licence to the proprietor.

If you have any queries regarding this letter then please contact us via email: [tph.enquiries@tfl.gov.uk](mailto:tph.enquiries@tfl.gov.uk) or phone: 0343 222 4444.

Yours sincerely



Helen Chapman  
General Manager  
London Taxi and Private Hire