

1) Who is currently contracted to supply MultiFunction Devices (MFDs), or similar products such as photocopiers and printers to your organisation?

a. Photocopiers/MFD?s	HP INC Ltd.	Provides supplier owned Multi-Function devices for use by TfL as a Managed Print Service
b. Printers	Computacenter	Desk-side support of devices and ad hoc procurement of additional TfL owned printers
b. Printers	London Graphic Systems	Maintenance, service & repair of wide format printers
c. Print room / reprographics	Computacenter Plc	High volume digital printers – colour and mono and wide format, including specialist support and supplies to provide printed material across the whole of the TfL family and to the GLA

2) What is the duration of that contract and when does it end?

a. Photocopiers/MFDs	HP INC Ltd.	02/12/2015 to 01/12/2019 (4 year contract with option to extend for further 3 years)
b. Printers	Computacenter	01/07/2015 to 30/06/2018 (3 year contract with option to extend for 1 further year)
b. Printers	London Graphic Systems	01/10/2011 to 30/09/2016 (5 year contract with option to extend for 3 further 12 month periods)
c. Print room / reprographics	Computacenter Plc	31/03/2017 to 31/03/2019

3) What is the total value of that contract over the term? Please include hardware, management and service charges.		
a. Photocopiers/MFDs	HP INC Ltd.	£5,420,200.00
b. Printers	Computacenter	This service is combined with other services provided to TfL as a part of the contract and therefore cannot be separated to provide a standalone cost.
b. Printers	London Graphic Systems	£1,170,000.00
c. Print room / reprographics	Computacenter Plc	£131,000.00
4) How many related hardware devices are currently deployed across your organisation?		
a. Photocopiers/MFDs	350	
b. Printers -	2146	
c. Print room / reprographics	5	
5) What, if any, software solution is utilised in conjunction with the hardware?		
Safecom		
6) Under what route to market (CCS, OJEU etc) is that contract purchased?		
Safecom is provided as a part of the contract with HP INC Ltd for the Managed Print Service		
7) Is a third-party Systems Integrator a part of the management of that contract, and if applicable, who is that?		
No		
8) Does your organisation utilise an Enterprise Content Management application for managing documents and workflow? Please supply details if applicable.		
1. SharePoint 2. Opentext		
9) Does your organisation have an on-site reprographics function? Is this outsourced? If so please provide details of contract length, supplier and total value?		
TfL has an on-site Reprographics Team		