

5.3.3 VEIDs

5.3.3.1 There shall be a minimum of one VEID on each platform.

5.3.3.2 All VEIDs shall be sited so as to ensure that sightlines are not unnecessarily compromised.

5.3.3.3 VEIDs shall be clearly visible and legible to customers as they enter the platform from any station routeway and from the middle of the platform.

5.3.3.4 VEIDs shall be controllable from the local station control point, line control rooms and network control centres as appropriate.

5.3.3.5 VEIDs shall show as a minimum:

- The anticipated length of time before the arrival of the next three trains;

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- The destination and routing of each train displayed;
- Where lines serve branches, the time before the arrival of the next train to each final or major destination on each branch;
- Where departures in the same direction are possible from more than one platform, which platform the next departure is from;
- The prevailing platform edge safety message.

5.3.3.6 Where one platform is served by more than one line, details of the next services on each line shall be provided. If the next three trains shown all serve one of the lines, information on the next train for the other line shall also be provided.

5.3.3.7 If there is no travel information to be displayed, VEIDs shall have a default message which displays which line or lines serve that platform and the direction of travel.