

## Hill Lee

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**From:** Chapman Helen (TPH)  
**Sent:** 23 February 2012 10:22  
**To:** 'Russell Hall'; Mason John (TPH)  
**Cc:** [REDACTED] (ST); [REDACTED] hailocab.com; [REDACTED] hailocab.com; [REDACTED] hailocab.com'  
**Subject:** RE: Meeting with John/Helen/Hailo

Russell,

Steve's number is [REDACTED]

I will also provide details of more suburban drivers when I get a chance.

Helen

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**From:** Russell Hall [mailto:[REDACTED]@hailocab.com]  
**Sent:** 23 February 2012 10:21  
**To:** Mason John (TPH)  
**Cc:** [REDACTED] (ST); [REDACTED]@hailocab.com; [REDACTED]@hailocab.com; [REDACTED]@hailocab.com; Chapman Helen (TPH)  
**Subject:** Re: Meeting with John/Helen/Hailo

Hi John and Helen

Thanks for taking time to meet with us yesterday and glad you both felt it worthwhile and useful.

I'll discuss the idea of catching up on a monthly basis with Terry, Ron and Gary and I'll notify [REDACTED] accordingly. Hopefully we can find a regular day in our diaries that's suitable to all.

Thanks for supplying the contact details of the Suburban drivers. We will contact them shortly and explain the Hailo app in more detail and hopefully they will assist in enrolling drivers in their particular sectors

Could you please let me know the contact details of Steve McNamara and I will give him a call

Regards

Russ

[REDACTED]  
[\[REDACTED\]@hailocab.com](mailto:[REDACTED]@hailocab.com)

Sent from my iPad

On 22 Feb 2012, at 15:46, "Mason John (TPH)" <[REDACTED]@tfl.gov.uk> wrote:

Ron, Russell, Terry, Gary

Thanks for your time today. Found it useful. Perhaps we should set up a monthly catch up going forward, I personally think it would be useful. If you agree then my PA, [REDACTED] could set up.

Ok, onto actions:

- 1) My contact details for Ron to pass to Head of other Licensing Authorities are below.
- 2) Helen will look at what we can do about weekly reporting of licensing info. I will look at whether we can supply a list of newly qualified drivers every Tuesday so anyone leaving with a gleaming new badge on Tuesday turning up at your door can sign up straight away.
- 3) We want to all we can to support your plans for Suburban drivers. We have a some contacts in a number of areas that it would be useful for you to contact:

My two are [REDACTED] down at Wimbledon - [REDACTED] and [REDACTED] [REDACTED] (Not to be confused with a [REDACTED]) down at City Airport. He's a really decent guy who is always polite and reasonable and, am sure, would be a good ambassador for Hailo if you get him on side.

- 4) Gary, I got it wrong, if people want to book onto the Smarter Driver training they should contact us VIA [tph.enquiries@tfl.gov.uk](mailto:tph.enquiries@tfl.gov.uk).

Kind regards

**John Mason**  
**Director - Taxi & Private Hire**  
4th Floor Yellow  
Palestra  
197 Blackfriars Road. London. SE1 8NJ

Tel: [REDACTED]  
Mob: [REDACTED]

-----Original Message-----

From: Russell Hall [mailto:[REDACTED]@hailocab.com]

Sent: 09 February 2012 15:09

To: [REDACTED] (ST)

Cc: Mason John (TPH); [REDACTED] [hailocab.com](mailto:[REDACTED]@hailocab.com); [REDACTED] [hailocab.com](mailto:[REDACTED]@hailocab.com); [REDACTED] [hailocab.com](mailto:[REDACTED]@hailocab.com);

Chapman Helen (TPH)

Subject: Re: Meeting with John/Helen/Hailo

Hi Flo

Here's the address

HMS President

Victoria Embankment

London EC4Y 0HJ

Regards

Russ

[REDACTED]

[REDACTED] [hailocab.com](mailto:[REDACTED]@hailocab.com)

Sent from my iPad

On 9 Feb 2012, at 14:11, [REDACTED] [REDACTED] [tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)> wrote:

> Dear Russell

>

> Excellent news, will send a meeting request to you all for then.

>

> If you could kindly email me you office address for John/Helen that would be appreciated.

>

> regards

>

>

> [REDACTED] | PA to John Mason, Director, TfL London Taxi & Private Hire

> 4th floor Yellow, Palestra, 197 Blackfriars Road, London SE1 8NJ

> T: [REDACTED] / Auto: [REDACTED] / Email: [REDACTED] [TfL.gov.uk](mailto:[REDACTED]@TfL.gov.uk)

>

>

> -----Original Message-----

> From: Russell Hall [mailto:[REDACTED]@hailocab.com]

> Sent: 09 February 2012 13:22

> To: [REDACTED]

> Cc: Mason John (TPH); [REDACTED] [hailocab.com](mailto:[REDACTED]@hailocab.com); [REDACTED] [hailocab.com](mailto:[REDACTED]@hailocab.com); [REDACTED] [hailocab.com](mailto:[REDACTED]@hailocab.com);  
Chapman Helen (TPH)

> Subject: Re: Meeting with John/Helen/Hailo

>

> Hi [REDACTED]

>

> Let's confirm 22nd Feb at midday, if anything changes please let me know

>

> Regards

>

> Russ

>

> [REDACTED]

> [REDACTED] [hailocab.com](mailto:[REDACTED]@hailocab.com)

>

> Sent from my iPad

>

> On 9 Feb 2012, at 10:38, "[REDACTED] (ST)" <[REDACTED][tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)> wrote:

>

>> Hi Russell

>>

>> Unfortunately diary wise there isn't anything I can move in John (or Helens) to facilitate a meeting next week. They are however both free on

>>

>> 22nd February 11-2pm so they could get to you about 12pm (if you take travelling time into consideration) or

>> 23rd February 2.30pm onwards

>>

>> Will any of these dates work for you and your colleagues??

>>

>> Kind regards

>>

>> [REDACTED] | PA to John Mason, Director, TfL London Taxi & Private Hire

>> 4th floor Yellow, Palestra, 197 Blackfriars Road, London SE1 8NJ

>> T: [REDACTED] / Auto: [REDACTED] / Email: [REDACTED][TfL.gov.uk](mailto:[REDACTED]@TfL.gov.uk)

>>

>>

>> -----Original Message-----

>> From: Russell Hall [mailto:[REDACTED][hailocab.com](mailto:[REDACTED]@hailocab.com)]

>> Sent: 09 February 2012 10:12

>> To: Mason John (TPH)

>> Cc: [REDACTED][hailocab.com](mailto:[REDACTED]@hailocab.com); [REDACTED][hailocab.com](mailto:[REDACTED]@hailocab.com); [REDACTED][hailocab.com](mailto:[REDACTED]@hailocab.com); [REDACTED] (ST); Chapman Helen (TPH)

>> Subject: Re: Meeting

>>

>> Hi John

>>

>> Helen is more than welcome

>>

>> Regards

>>

>> Russ

>>

>> [REDACTED]

>> [REDACTED] [hailocab.com](http://hailocab.com)

>>

>> Sent from my iPad

>>

>> On 9 Feb 2012, at 09:30, "Mason John (TPH)" [REDACTED] [tfl.gov.uk](mailto: [REDACTED]@tfl.gov.uk)> wrote:

>>

>>> Russel

>>>

>>> Let's see if we can work it out.

>>>

>>> Helen may also want to come along.

>>>

>>> [REDACTED] any time next week we can get some time to go and see Russel and the team at Hailo?

>>>

>>> John

>>>

>>> ----- Original Message -----

>>> From: Russell Hall [mailto: [REDACTED]@hailocab.com]

>>> Sent: Thursday, February 09, 2012 09:09 AM

>>> To: Mason John (TPH)

>>> Cc: Ron Zeghibe < [REDACTED]@hailocab.com>; Gary Jackson < [REDACTED]@hailocab.com>; Terry Runham < [REDACTED]@hailocab.com>

>>> Subject: Meeting

>>>

>>> Hi John

>>>

>>> It would be great if you could take the time to come to our offices on the HMS President sometime next week.

>>> I could give you a tour of our offices and discuss outstanding issues that we've spoken about recently

>>>

>>> Look forward to your reply

>>>

>>> Regards

>>>

>>> Russ

>>>

>>> [REDACTED] [REDACTED]

>>> [REDACTED]@hailocab.com

>>>

>>> Sent from my iPad

>>>

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>>> The contents of the e-mail and any transmitted files are confidential and intended solely for the use of the individual or entity to whom they are addressed. Transport for London hereby exclude any warranty and any liability as to the quality or accuracy of the contents of

this email and any attached transmitted files. If you are not the intended recipient be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited., If you have received this email in error please notify [postmaster@tfl.gov.uk](mailto:postmaster@tfl.gov.uk)., This email has been sent from Transport for London, or from one of the companies within its control within the meaning of Part V of the Local Government and Housing Act 1989. Further details about TfL and its subsidiary companies can be found at <http://www.tfl.gov.uk/ourcompany>, This footnote also confirms that this email message has been swept for the presence of computer viruses.

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## Hill Lee

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**From:** Chapman Helen (TPH)  
**Sent:** 31 August 2012 14:40  
**To:** 'Russell Hall'; Mason John (TPH)  
**Subject:** RE: [REDACTED]

Hi Russell,

Thanks for letting me know – will get this checked out.

Thanks  
Helen

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**From:** Russell Hall [[mailto:\[REDACTED\]@hailocab.com](mailto:[REDACTED]@hailocab.com)]  
**Sent:** 31 August 2012 14:20  
**To:** Chapman Helen (TPH); Mason John (TPH)  
**Subject:** [REDACTED]

Hi Helen and John

Driver [REDACTED] came into GSS to sign up and noticed his license stated Finals Date.

As I have met him before, when giving a presentation, I can verify him to join Hailo.

I have directed back to your offices to have this amended. Hope this is ok?

Speak soon

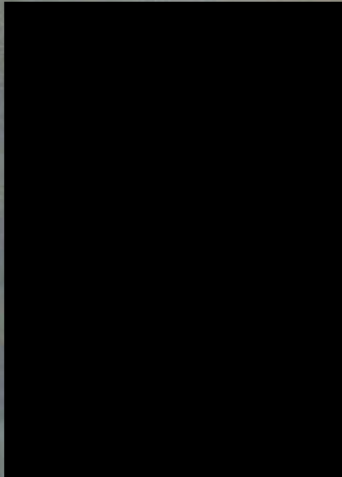
Russ

COPY

Transport for London  
**MHC LICENCE**

to act as a TAXI driver in London

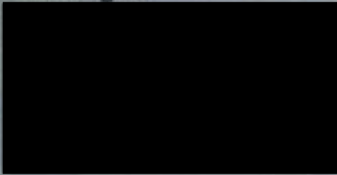
I, having been appointed by Transport for London to grant cab-drivers licenses under the Metropolitan Public Carriage Act, 1869, hereby license:



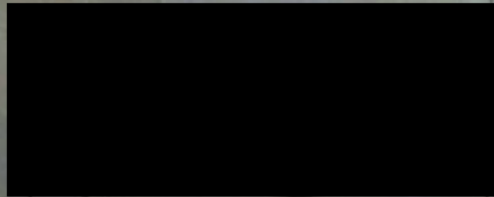
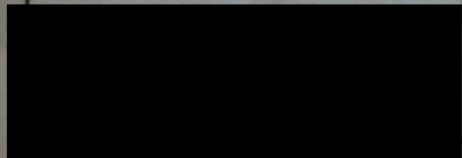
Limited to:  
**Finals Date**

Exemptions:  
\*\*\*\*\*

Residing at:



Date of Issue: 14/08/2012



If you wish to change your address please telephone the following number:-

0845 602 7000 (Option 2)

Please provide confirmation that you are the licensee as well as details of your new address. We will then issue you with an updated licence within 14 days of you contacting us.

On behalf of Transport for London  
the Licensing Authority

MAYOR OF LONDON