

**From:** [Redacted]  
**Sent:** 30 July 2018 07:08  
**To:** [Redacted]  
**Subject:** Appendix 1 - Data Request

**Activity Details**

**Activity Summary**

**Lead Officer:** [Redacted]  
**Other Officers:** [Redacted]

**Start Date/Time:** 11/05/2018 10:01:49  
**End Date/Time:** 11/05/2018 13:06:02  
**Activity Type:** Operator Compliance  
**Activity Subject:** Operator Compliance  
**Outcome:** Compliant  
**Advice Given:** Send blanket message to drivers to ensure the most recent documents and address has been provided.  
**Notes:** ELI & PLI policy No: ELB22499 - Exp June 18.  
 VAT reg: GB140668515

**Officer Rejections**

Officer	Rejection (Date/Time)	Rejection Reason
[Redacted]	14/05/2018 10:30:56	
[Redacted]	26/05/2018 19:28:17	error being sent

**Activity Results**

**Operator Checks**

Unlicensed vehicle/driver	Compliant
Unlicensed vehicle/driver Notes	
Category 7	Compliant
Category 7 Notes	
Booking record requirements	Compliant
Booking record requirements Notes	
Illegal activity	Compliant
Illegal activity Notes	
PLI invalid	Compliant
PLI invalid Notes	
ELI invalid	Compliant
ELI invalid Notes	
Complaints system	Compliant
Complaints system Notes	
Lost property system	Compliant
Lost property system Notes	
Operator licence invalid / not displayed	Compliant
Operator licence invalid / not displayed Notes	
No VAT / proof of accounts	Compliant
No VAT / proof of accounts Notes	
No radio licence	Compliant
No radio licence Notes	
Applicant/representative present	Compliant
Applicant/representative present Notes	
Applicant/representative identity verified	Compliant
Applicant/representative identity verified Notes	
Start	
Manager present	Compliant