Subject:

RE: outcome of compliance inspection operator 7979

From: Sent: None Subject: outcome of compliance inspection operator 7979 Importance: High

Dear all

Inspection finished today at 12.30

Wednesday (9th) to Friday (11th)

Outcome Cat 1

Driver and vehicles 4200 (10% of fleet) no issues

Ex driver records -50 - all ok

MIB checks undertaken 550 - all ok

Complaints compliant

Lost property compliant

Employers liability compliant

Resources CO and management hours over 2 & 1/2 days - 438.5

Admin resource 35

Notes

Alpha insurance All drivers with Alpha insurance suspended until new insurance in place - 3,665

Drivers with different address on TfL PH licence - found - 120 - outstanding 43 - these are still suspended until documents updated

Suggested that it would be beneficial for Uber to message drivers on a regular basis to maintain current documentation

signed off inspection

Compliance, Policing and On street Services I Taxi and Private Hire 9Y4 Palestra I 197 Blackfriers Road SE1 8NJ