

Hill Lee

From: Chapman Helen (TPH)
Sent: 13 April 2017 12:09
To: Tom Elvidge
Cc: Blake Peter; [REDACTED] TPH Senior Relationship Manager (SRM); [REDACTED] uber.com; [REDACTED]
Subject: Re: Quarterly meeting - Uber & TfL

Hi Tom

No problem. I can't do either of the dates you suggest but we'll send some dates through for May.

Helen

On 12 Apr 2017, at 20:36, Tom Elvidge <[REDACTED]@uber.com> wrote:

Hi [REDACTED]

Tuesday is looking difficult our side at this point. Would Thursday 20th or Friday 21st work for you instead?

Thanks,
Tom

On Wed, 12 Apr 2017 at 15:19, TPH Senior Relationship Manager (SRM) <SMBTPHSeniorRelation@tfl.gov.uk> wrote:

Tom and Andrew

I'm sorry that Monday 10 April didn't suit. Hopefully this new time will?

Thanks
[REDACTED]

Tom and Andrew

I need to rearrange the meeting time with you – does Monday 10 April suit?

Thanks
[REDACTED]

The purpose of this meeting is for senior representatives from TfL to meet with senior representatives from Uber on a quarterly basis.

Details of meeting and proposed agenda to be agreed in due course.

Please let me know if this time is not suitable.

Regards

[Redacted]

[Redacted] | Head of Taxi and Private Hire Stakeholder Relations

Phone: [Redacted] | Internal extension [Redacted] | Mobile: [Redacted] | E-mail: [Redacted]
[Redacted] tfl.gov.uk

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Tom Elvidge

General Manager

+44 [Redacted] | [Redacted] uber.com | uber.com

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Hill Lee

From: Tom Elvidge <[REDACTED]uber.com>
Sent: 03 August 2017 19:19
To: Chapman Helen (TPH)
Cc: Jo Bertram; [REDACTED]
Subject: Re: Letter from Helen Chapman

Dear Helen,

Further to your letter below, we intend to provide a response tomorrow.

Best regards,
Tom

On 20 July 2017 at 13:10, Chapman Helen (TPH) <[REDACTED]tfl.gov.uk> wrote:

Dear Ms Bertram

Please see attached letter.

Regards

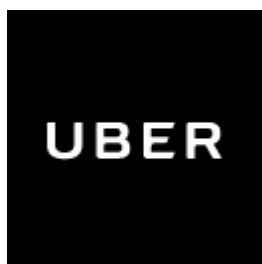
Helen

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Tom Elvidge
[redacted] uber.com | uber.com

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Hill Lee

From: Helen Fletcher <[REDACTED]@uber.com>
Sent: 04 August 2017 21:02
To: Chapman Helen (TPH)
Cc: [REDACTED] [REDACTED] Tom Elvidge; Jo Bertram
Subject: Re: Letter from Helen Chapman
Attachments: TfL Letter 4 August 2017.pdf; Letter to TfL 040817.pdf

Dear Ms Chapman

Please see attached our response to your 20 July 2017 letter, together with a copy letter from Jenner & Block.

We intend to respond to your 28 July letter early next week.

Best regards

Helen Fletcher



Helen Fletcher
Senior Counsel, UK & Ireland
+44 [REDACTED] | [REDACTED]@uber.com | [uber.com](mailto:[REDACTED]@uber.com)

On 3 August 2017 at 19:19, Tom Elvidge <[REDACTED]@uber.com> wrote:
Dear Helen,

Further to your letter below, we intend to provide a response tomorrow.

Best regards,
Tom

On 20 July 2017 at 13:10, Chapman Helen (TPH) <[REDACTED]@tfl.gov.uk> wrote:

Dear Ms Bertram

Please see attached letter.

Regards

Helen

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Tom Elvidge

[REDACTED] [uber.com](#) | [uber.com](#)

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Hill Lee

From: Jo Bertram <[REDACTED]@uber.com>
Sent: 24 March 2017 18:24
To: Chapman Helen (TPH)
Cc: [REDACTED]
Subject: Re: Letter from Helen Chapman
Attachments: Tfl Letter 23.03.2017.pdf

Categories: [REDACTED] Printed of and left in folder

Dear Helen,

Please find attached my response to your letter of 17th March.

Regards,

Jo



Jo Bertram
Regional General Manager - Northern Europe
[REDACTED]@uber.com | [REDACTED]@uber.com

On 17 March 2017 at 10:53, Chapman Helen (TPH) <[REDACTED]@tfl.gov.uk> wrote:

Dear Ms Bertram

Please find attached letter from Helen Chapman.

Kind regards,



[REDACTED] - Temporary Executive Assistant to Helen Chapman General Manager, TfL London Taxi & Private Hire
2nd Floor Green 2G2 , 230 Blackfriars Road, Southwark, London SE1 8NW

T: [REDACTED] | Auto: [REDACTED] | Email: [REDACTED]@TfL.gov.uk



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From: [REDACTED] on behalf of [Chapman Helen \(TPH\)](#)
To: [REDACTED]
Subject: Concerns with Uber not reporting serious crimes to the Police
Date: 28 July 2017 17:00:47
Attachments: [Letter to Jo Bertram - 28 July 2017.pdf](#)
[12042017 NB to Helen Chapman.pdf](#)

Dear Jo

Please see the attached letter regarding concerns that have been raised with us by the Metropolitan Police.

I look forward to your response.

Regards,

Helen

From: [Chapman Helen \(TPH\)](#)
To: ["Jo Bertram"](#)
Cc: [REDACTED]
Subject: Letter from Helen Chapman
Date: 20 July 2017 13:10:02
Attachments: [Letter to Jo Bertram - 200717.pdf](#)

Dear Ms Bertram

Please see attached letter.

Regards

Helen

From: [Chapman Helen \(TPH\)](#)
To: [Jo Bertram](#)
Cc: [REDACTED]
Subject: Letter to Uber
Date: 30 June 2017 17:59:16
Attachments: [20170630_letter to ULL.pdf](#)

Dear Ms Bertram

Please find attached a letter containing further questions following our letter of 26 May 2017.

We look forward to your response.

Regards

Helen

Helen Chapman
General Manager
London Taxi & Private Hire | Transport for London

T: [REDACTED] (auto [REDACTED] | **M:** [REDACTED] | **E:** [REDACTED]

From: [Chapman Helen \(TPH\)](#)
To: [Jo Bertram](#)
Cc: [REDACTED]
Subject: Re: Letter from Helen Chapman
Date: 23 May 2017 18:04:21
Attachments: [image.png](#)

Dear Jo

Thank you for your email. As I indicated in my email last Friday we will respond at the earliest possible opportunity this week.

Thank you for sharing the social media post. As I'm sure you will understand, TfL is not responsible for comments or posts by third parties.

Helen

On 23 May 2017, at 17:06, Jo Bertram <[REDACTED]> wrote:

Dear Helen,

Further to your email on Friday, please can you advise as to when we could expect to receive a response from you?

We have noticed that there is some speculation on social media about our licence from some TfL stakeholders, including the below and others, and so we are keen to resolve any outstanding matters.

Regards,

Jo

<image.png>



Jo Bertram

Regional General Manager - Northern Europe

[REDACTED] | [uber.com](#)

On 19 May 2017 at 15:43, Chapman Helen (TPH)

<[REDACTED]> wrote:



Dear Jo

Thank you for your response to our letter of 16 May.

We are not in a position to provide you with a response within the 24 hours you have requested. However, we will respond to the points raised in your letter at the earliest possible opportunity next week.

Kind regards

Helen

From: Jo Bertram [<mailto:> 
Sent: 18 May 2017 15:33
To: Chapman Helen (TPH)
Cc: 
Subject: Re: Letter from Helen Chapman

Dear Helen,


Please find attached our response.


Kind regards,

Jo



Jo Bertram

Regional General Manager - Northern Europe
 | uber.com

On 16 May 2017 at 15:22, Chapman Helen (TPH)
< wrote:

Dear Ms Bertram

Please find attached letter from Helen Chapman.

Kind regards

[Redacted]

[Redacted] - Temporary Executive Assistant to Helen Chapman General
Manager, TfL London Taxi & Private Hire

2nd Floor Green 2G2 , 230 Blackfriars Road, Southwark, London SE1 8NW

T: [Redacted] | Auto: [Redacted] | Email: [Redacted] [Tfl.gov.uk](mailto:[Redacted]@tfl.gov.uk)



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From: [Jo Bertram](#)
To: [Chapman Helen \(TPH\)](#)
Cc: [REDACTED]
Subject: Re: Letter regarding licence application
Date: 22 June 2017 21:34:06

Dear Helen,

[REDACTED]

I also look forward to receiving a response to our letter, particularly regarding the process for renewal, as quickly as you can given the short timescales.

Many thanks and kind regards,

Jo



Jo Bertram
Regional General Manager - Northern Europe
[REDACTED] | uber.com

On 14 June 2017 at 11:15, Jo Bertram <[REDACTED]> wrote:

Dear Helen,

Please find attached a response to your letter.

Regards,

Jo



Jo Bertram
Regional General Manager - Northern Europe
[REDACTED] | uber.com

On 26 May 2017 at 14:44, Chapman Helen (TPH)

<[REDACTED]> wrote:

Dear Ms Bertram

Please see attached letter.

Regards

Helen

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From: [Jo Bertram](#)
To: [Chapman Helen \(TPH\)](#)
Cc: [REDACTED]
Subject: Re: Letter regarding licence application
Date: 31 May 2017 13:41:48

Dear Helen,

We will respond more fully to your 26 May letter shortly, but in the meantime we have seen the correspondence passing between the LTDA and TfL which the LTDA has posted publicly on social media. We note that TfL has said it will respond tomorrow to the LTDA's letter, which asks for TfL's justification for granting a short, rather than 5-year licence. As the contents of TfL's 26 May letter, and the correspondence preceding it, include confidential and/or commercially sensitive information, we trust that TfL will not disclose any such information in its response.

Kind regards,

Jo



Jo Bertram
Regional General Manager - Northern Europe
[REDACTED] | uber.com

On 26 May 2017 at 15:44, Chapman Helen (TPH)

<[REDACTED]> wrote:

Dear Ms Bertram

Please see attached letter.

Regards

Helen

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