

24 June 2020

I am querying what changes have occurred at Kennington Underground station over the past month or so. I am the owner of [REDACTED] and have never heard the tube movements previously. In the past month I have suddenly noticed that I can hear train movement from inside my property, especially in the morning. This is exhibited as a low rumble noise and occasionally can discern the clacking noise of trains running on tracks.

[REDACTED]

24 June 2020

Customer would like to complain that this morning he has started to hear a loud bang roughly every two minutes when a train passes under his flat. He has lived there for 17 years and has never heard this noise before.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

29 June 2020

[REDACTED] – persistent noise complaint – CAS-03343-S4T5R2 (action required)  
Caller has been disturbed all day by a persistent noise that she described as possibly a "drilling" sound or maybe a train passing beneath her property. Caller can hear the noise every 3-5 minutes and although it does not last long, it is disturbing her. Caller noticed it for the first time at around 10.30pm last night (Sunday 28/06) and although she did not hear it through the night, she heard it for the first time at around 6.20am this morning and it has continued all day. Helpdesk (MW) advised the line is not yet operational but he will request that the issue is investigated, with a response provided to the caller as soon as possible.

[REDACTED]

[REDACTED]

12 July 2020

I'm reporting noise/vibration that I can hear from my property. I live in [REDACTED] on Kennington Park Road, about 100m down from the tube station. I've recently returned to the flat after [REDACTED], i.e. I was last in my flat in March. While I could always hear noise and vibrations to an extent, the noises and vibrations have become significantly louder and much more frequent. Every 2-3 mins there is a very noticeable sound of a train passing and sometimes even more frequently. I would appreciate a reason for this increase in volume and what can be done about this, as soon as possible.

[REDACTED]

12 July 2020

I live on Kennington Park Road, close to the Northern Line from Kennington station. One of the north/south lines has suddenly got very much louder at just one point on the line and is much more audible inside my house. It is making it difficult to sleep.

[REDACTED]

4 Aug 2020

Home is [REDACTED] Kennington Park Road and noticed last six weeks a loud noise as if there is a track defect on the line south of Kennington. Monday evening at midnight it woke us up and

the front door started rattling. Please fix asap. I know of neighbours who are experiencing the same issue. Please arrange repair to track rather than await noise monitoring. This is unbearable.

██████████

11 Aug 2020

Dear ██████████

I live in ██████████ on Kennington Park Road. I am ██████████ ██████████ to whom this e-mail is also copied.

For the last couple of months I have regularly heard the sound of tube trains passing below my property. Please can you let me know as matter of urgency:

(a) the reason for this?

(b) what has been done about this in response to complaints already raised by my neighbours including ██████████

(c) why proactive action has not been taken to reach out to me and others affected including advising what is being done to rectify the situation? and

(d) what you are proposing to offer for the disturbance of my peaceful enjoyment of my property?

I am copying in local councillors who I know are taking an interest in the approach that is being taken to this issue.

I look forward to hearing from you as a matter of urgency.

Kind regards

██████████

24 Aug 2020

This is about the recent increase in noise on the Kennington Loop. The noise has increased significantly under my house. This not related to a travel journey, it's related to the last 3 months increase in noise levels under my house.

██████████

25 Aug 2020

Customer lives very near the tube station at Kennington Park Road. Customer thinks the noise is coming from the south bound trains. Excessive noise from the track. It's not the usual low rumble but more of a loud clacking noise between Kennington and Oval but closer to Kennington.

The noise has started recently within the last week.

Customer is ██████████.