

Jacob Gemma

From: Robinson Graham
Sent: 21 September 2018 13:25
To: Vorster David
Subject: FW: TfL and Ola

14 May 2018 in this email exchange describes purpose of meeting on 18 June.

Graham Robinson
Interim General Manager
London Taxi and Private Hire | Transport for London

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From: Hurwitz Michael
Sent: 16 May 2018 09:30
To: Robinson Graham
Cc: Mayger Debbie (ST)
Subject: RE: TfL and Ola

Hi Graham,

That week's looking challenging for me, so if I'm not available it would be great if one of my team could come to hear the latest. Obviously we can leave the regulatory stuff to you!

It would probably be Claire or Rikesh from TID; and Debbie will confirm.

Thanks for thinking of us.

Michael

Michael Hurwitz | Director of Transport Innovation | Transport for London

T: [REDACTED] | M: [REDACTED] | E: [REDACTED]@tfl.gov.uk

From: Robinson Graham
Sent: 14 May 2018 18:56
To: Hurwitz Michael
Subject: RE: TfL and Ola

Hi Michael

I was looking to propose this is scheduled for W/C 18 June. Would you like to attend and/or someone from your team as before?

Regards

Graham Robinson
Interim General Manager
London Taxi and Private Hire | Transport for London

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From: John Gray [mailto:]
Sent: 14 May 2018 17:24
To: Robinson Graham
Cc: Hurwitz Michael
Subject: TfL and Ola

Dear Graham

Thank you for taking the time over recent months to help educate the Ola team regarding TfL expectations for companies seeking PHV Operator licensing in London.

I appreciate that it has been some time since Ola last spoke with you, so I wanted to drop you a line to provide an update.

Ola has spent considerable time ensuring that they are able to fully and comprehensively meet all the PHV Operator licensing requirements in London.

In addition though, the Ola team is now undertaking a substantial programme of work to develop standards that are significantly beyond those currently required by TfL, including around areas such as passenger safety and terms and conditions for driver-partners.

Would it be possible please to arrange a meeting for Ola to walk you and your team through these proposals, to hear your views and ensure a good understanding of these proposals, in particular where these proposals support TfL / Mayoral policy priorities, in advance of the PHV Operator licence application being submitted by Ola? This would be much appreciated.

I appreciate there are likely to be competing priorities in your respective diaries, but would w/c 11 or 18 June work, at a time suitable for your schedule?

Given his involvement in the past Ola dialogue with TfL, I copy Michael to this email for his information.

Best wishes, John

John Gray
PARTNER



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