

Transport for London

London Underground Control Centre Operations



Incident Number: 69 on 18/07/2022 14:28 (Period 4)

Incident Type: Fire Alert ~ Report of Fire / Smoke

Incident Location: 344 | UPN

Current Status: Archived

Quick Statistics

Owning line for this location: District line

Lines affected by this incident: District line;;;National Rail TOC

Highest level of disruption experienced: Part Suspended

Length of time not at "Good Service": 113792 minutes

First London Underground responder arrived at: 18/07/2022 15:02

Category One declared: **Yes**

Number of stalled trains: **0**

Provisional LCH calculation: **3,989.72**

Summary

The service was suspended while staff investigated activation of the fire alarm.

Initial Notification

The LUCC was first notified of this incident by District Line SC at 18/07/2022 14:28 with the original information received being:
fire between upney to Becontree 500 meters past footbrige (massive fire EB)

Severity

This incident was declared a category one incident at 18/07/2022 14:37 with incident channel number Dist Inci chan 1 being used to coordinate the response. Category One was stood down at 18/07/2022 15:41.

Stalled Train Data

Train number	State	Loading	Water sent	Stalled time	Detrainment time	LAS	Time Req	Time On Site	LAS Ref No

Customer Impact

The line status' advertised to customers during this incident were as follows:

Old Status	New Status	Time
	Part Suspended	18/07/2022 14:34
Part Suspended	Severe Delays	18/07/2022 15:36

London Underground Resources Utilised

	Time Requested	Time On Site
Duty Manager	Unknown	Unknown
Emergency Response Unit	18/07/2022 14:35	18/07/2022 15:02
Network Incident Response Team	18/07/2022 14:31	18/07/2022 15:02
Spare Train Operator	Unknown	Unknown
Technical Officer	Unknown	Unknown
Train Technician	Unknown	Unknown

External Resources Utilised

	Time Requested	Time On Site	Reference
British Transport Police	18/07/2022 14:44	Unknown	294
London Ambulance Service	Unknown	Unknown	Unknown
London Fire Brigade	18/07/2022 14:31	Unknown	109371

LUCC Internal Communications

The incoming and outgoing communications relating to this incident were as follows:

Created Time	Owner	Text
18/07/2022 14:31	DuroOwolabi	Call Received From Dis LIS Details Trackside fire EB between Upney and Becontree, GSS checking area Suspended Barking to Upminster both
18/07/2022 14:31	DwayneSmith	Call Received From LFB Details LFB - attending a report of fire on track on Anglia track between Becontree and Upney (Sheppey Rd, Dagenham) LFB ref given - 109371
18/07/2022 14:31	KolaOloko	Call Received From SM Details fire reported fire through cable, LFB to attend. adv to prepare to go onto Inc 1. RTO from Barking.
18/07/2022 14:34	KolaOloko	Call Received From SM Details suspended Barking to Upminster.

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18/07/2022 14:35	DuroOwolabi	<input checked="" type="checkbox"/> ESUB <input checked="" type="checkbox"/> Connect Broadcast <input checked="" type="checkbox"/> CE Twitter <input type="checkbox"/> ICS <input type="checkbox"/> Cubic Helpdesk <input checked="" type="checkbox"/> Update service status in SAFE item? <input type="checkbox"/> Good service spreadsheet Updated? <input type="checkbox"/> NRCC Advised? <input type="checkbox"/> Tfl Online Advised? <input type="checkbox"/> LIS Advised? Other Information No service between Barking and Upminster and SEVERE DELAYS on the rest of the line while we respond to a fire alert in the Upney area. Tickets are being accepted on London Buses.
18/07/2022 14:35	ChristopherAnderson	Call Made To Becontree CSS Details looking down track can see smoke. possibly near park. WB direction from Becontree.
18/07/2022 14:35	NickFisher	Call Made To ERU DM Details Stratford team will be sent.
18/07/2022 14:36	KolaOloko	Face to Face Conversation With NCIM DS Details DRM on route via taxi from Barking.
18/07/2022 14:36	NickFisher	<input checked="" type="checkbox"/> ESUB <input checked="" type="checkbox"/> Connect Broadcast <input checked="" type="checkbox"/> CE Twitter <input type="checkbox"/> ICS <input type="checkbox"/> Cubic Helpdesk <input type="checkbox"/> Update service status in SAFE item? <input type="checkbox"/> Good service spreadsheet Updated? <input type="checkbox"/> NRCC Advised? <input type="checkbox"/> Tfl Online Advised? <input type="checkbox"/> LIS Advised? Other Information
18/07/2022 14:36	DwayneSmith	Data Received From Taxi booked for DRM - Dudspett Details Picking up from Barking and taken to Becontree - Taxi Ref: 17872 97334

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18/07/2022 14:37	NickFisher	Operator Area of Acceptance Requested
		<p><input checked="" type="checkbox"/> London Buses Barking – Upminster.</p> <p><input type="checkbox"/> London Overground</p> <p><input type="checkbox"/> DLR</p> <p><input type="checkbox"/> Elizabeth line</p> <p><input type="checkbox"/> C2C</p> <p><input type="checkbox"/> Chiltern</p> <p><input type="checkbox"/> Great Northern</p> <p><input type="checkbox"/> Great Western Rlwy</p> <p><input type="checkbox"/> Greater Anglia</p> <p><input type="checkbox"/> South Western Rlwy</p> <p><input type="checkbox"/> Southeastern</p> <p><input type="checkbox"/> Southern Railway</p> <p><input type="checkbox"/> Thameslink</p> <p>Other details or ticket acceptance on other TOC or Met line out of county acceptance</p>
18/07/2022 14:37	ChristopherAnderson	<p>Call Made To Upney CSS Details No answer.</p>
18/07/2022 14:40	ChristopherAnderson	<p>Call Received From CSS Upney Details cant see from station because of the track bend.</p> <p>looks beyond tree line black smoke blowing away from track into park.</p>
18/07/2022 14:42	ChristopherAnderson	<p>Call Received From CSS Upney Details member of public stated that they was some tree fellers doing cutting in the park.</p>
18/07/2022 14:44	ChristopherAnderson	<p>TRACTION CURRENT ON / OFF DETAILS</p> <p>Time 14:43</p> <p><input checked="" type="checkbox"/> Power OFF</p> <p><input type="checkbox"/> Power ON</p> <p>Traction Current Section dsi upney to heathway both roads</p> <p>Direction:</p> <p><input type="checkbox"/> NB</p> <p><input type="checkbox"/> SB</p> <p><input checked="" type="checkbox"/> EB</p> <p><input checked="" type="checkbox"/> WB</p> <p><input type="checkbox"/> I/R</p> <p><input type="checkbox"/> O/R</p> <p>Reason Track side fire</p>

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18/07/2022 14:53	kristianblundel	<p>Operations Engineer Comment</p> <p>Comment Incident: Track: District: Upney: Track Fire: Dis Incd 1</p> <p>Update No 1: Large fire reported in vicinity of Upney station - RTO from Barking - LFB - ERU - DRM and NIRM all dispatched.</p> <p>Impact: Part suspended Upminster to Barking</p> <p>14:50 KB</p>
18/07/2022 14:54	DwayneSmith	<p>Data Received From Convo Details</p> <p>It was initially stated that there were two stalled trains, which were quickly resolved.</p>
18/07/2022 15:02	DwayneSmith	<p>Call Made To LFB Ref: 109371 Details</p> <p>LFB Ref; pls send unit to Upney Station</p>
18/07/2022 15:04	ChristopherAnderson	<p>Call Received From DIS LIS Details</p> <p>sus barking to Tower Hill WB only. 702 NFW at Barking sidings.</p>
18/07/2022 15:08	ChristopherAnderson	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> ESUB <input checked="" type="checkbox"/> Connect Broadcast <input checked="" type="checkbox"/> CE Twitter <input type="checkbox"/> ICS <input type="checkbox"/> Cubic Helpdesk <input checked="" type="checkbox"/> Update service status in SAFE item? <input type="checkbox"/> Good service spreadsheet Updated? <input type="checkbox"/> NRCC Advised? <input type="checkbox"/> Tfl Online Advised? <input type="checkbox"/> LIS Advised? <p>Other Information [15:07] Anderson Christopher (Network Info & Coordination Manager)</p> <p>DIS: No service between Barking and Upminster and NO SERVICE between Barking and Tower Hill westbound only, while we respond to a fire alert at Upney. SEVERE DELAYS on the rest of the line due to heat related speed restrictions. Tickets valid on local buses</p>

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18/07/2022 15:11	FionaGalvin	<p>S00 Incident Cat1: District Line Fire Upney Stage 1-2</p> <p>Update No1: Large Fire reported in Mayesbrook Park area adjacent to the District line between Upney and Becontree. LFB requested to attend. ERU, NIRT and RTO enroute. There was also a report of an AC main failure at Dagenham East at the same time. Two stalled trains that were stalled in the Dagenham East area have been resolved. TC switched off.</p> <p>Plan: NIRT and ERU on site and will liaise with the SC and arrange to ride through on a train to assess if there is any fire on LU infrastructure and assess if it is safe to run trains.</p> <p>Impact: District line- No service between Barking and Upminster due to a fire alert at Upney.</p> <p>1510. FG</p>
18/07/2022 15:12	ChristopherAnderson	<p>Call Received From DIS LIS Details removed wb sus</p>
18/07/2022 15:13	ChristopherAnderson	<p> <input checked="" type="checkbox"/> ESUB <input checked="" type="checkbox"/> Connect Broadcast <input checked="" type="checkbox"/> CE Twitter <input type="checkbox"/> ICS <input type="checkbox"/> Cubic Helpdesk <input type="checkbox"/> Update service status in SAFE item? <input type="checkbox"/> Good service spreadsheet Updated? <input type="checkbox"/> NRCC Advised? <input type="checkbox"/> TfL Online Advised? <input type="checkbox"/> LIS Advised? </p> <p>Other Information No service between Barking and Upminster while we respond to a fire alert at Upney. SEVERE DELAYS on the rest of the line due to heat related speed restrictions. Tickets valid on local buses.</p>
18/07/2022 15:16	ChristopherAnderson	<p>Call Received From LFB Details LFB - passed to command unit cannot go to Upney. 38 BASEDALE RD</p>
18/07/2022 15:18	ChristopherAnderson	<p>Face to Face Conversation With ERU DUTY MGR Details Will send eru top 38 basedale road</p>

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18/07/2022 15:19	DwayneSmith	<p>TRACTION CURRENT ON / OFF DETAILS</p> <p>Time 15:17</p> <p><input type="checkbox"/> Power OFF</p> <p><input checked="" type="checkbox"/> Power ON</p> <p>Traction Current Section</p> <p>Upney to Dagenham Heathway</p> <p>Direction:</p> <p><input type="checkbox"/> NB</p> <p><input type="checkbox"/> SB</p> <p><input checked="" type="checkbox"/> EB</p> <p><input type="checkbox"/> WB</p> <p><input type="checkbox"/> I/R</p> <p><input type="checkbox"/> O/R</p> <p>Reason</p> <p>Track fire</p>
18/07/2022 15:20	KolaOloko	<p>Call Received From</p> <p>SM</p> <p>Details</p> <p>TC switched back on, for train at Upney EB, to traverse area..</p>
18/07/2022 15:24	ChristopherAnderson	<p>Call Received From</p> <p>LFB</p> <p>Details</p> <p>are trains running?</p> <p>no, but no one is to go on track until we authorise. one unit on route to 38 Basedale road to liaise with command unit</p>
18/07/2022 15:27	FionaGalvin	<p>S00 Incident Cat1: District Line Fire Upney Stage 2-3</p> <p>Update No2: NIRM has identified an unknown person on the track approximately 500 metres from Upney. The NIRM has subsequently located the person (believed to be P-Way Staff) and has ensured he is clear of the track. Traction current switched on at 15:17. LFB confirm they had attended a house fire in the area. ERU also going to Basedale Road to meet LFB.</p> <p>Plan: NIRT and ERU are now traversing the area via train to assess if there is any fire or smoke affecting LU infrastructure. If all clear given services will resume.</p> <p>Impact: District line- No service between Barking and Upminster due to a fire alert at Upney.</p> <p>1525. FG</p>
18/07/2022 15:29	KolaOloko	<p>Data Received From</p> <p>Details</p> <p>Data Received From</p> <p>NIRM</p> <p>Details</p> <p>Now with person on track and he reported that there was fire in the vicinity and on cable run., and now to be taken off track after train pulled along side of person. Area now been inspected.</p>

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18/07/2022 15:33	KolaOloko	Call Received From NIRM Details LFB has checked temp on cable and all ok and clear with no damage, and has suggested train service can resume.
18/07/2022 15:37	NickFisher	Call Received From LIS Details Resume to severe across the line.
18/07/2022 15:39	NickFisher	<input checked="" type="checkbox"/> ESUB <input checked="" type="checkbox"/> Connect Broadcast <input checked="" type="checkbox"/> CE Twitter <input type="checkbox"/> ICS <input type="checkbox"/> Cubic Helpdesk <input type="checkbox"/> Update service status in SAFE item? <input type="checkbox"/> Good service spreadsheet Updated? <input type="checkbox"/> NRCC Advised? <input type="checkbox"/> Tfl Online Advised? <input type="checkbox"/> LIS Advised? Other Information Severe delays due to heat related speed restrictions.
18/07/2022 15:41	RahimeMollova	Operations Engineer Comment Comment SSE informs feeder 669 between Heatway & Plaistow has tripped - info passed over to Cable Lineman
18/07/2022 15:53	ChristopherAnderson	Face to Face Conversation With ERU DUTY MGR Details Team arrived at 15:45 resident reported large back from cable run and that set alight embankment and surrounding area (Embankment). No damage to customers fence.

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18/07/2022 15:56	FionaGalvin	<p>S00 Incident Cat1: District Line Fire Alert Upney EB Stage 4-5</p> <p>Update No4: NIRM updates that fire smoke is confirmed out. There has been damage to cable run cables. SSE reports feeder 669 between Heathway and Plaistow has tripped. Cable lines-person requested to attend. All staff clear of the track and services have resumed. ERU liaised with LFB at address on Basedale Road and reports that the fire is believed to have been caused by a fault in the power cable joint which has caused a fire on the embankment.</p> <p>Plan: ERU will remain on site at Upney to meet the cable-lines-person.</p> <p>Impact: District line- severe delays.</p> <p>1537. FG</p> <p>S00 Incident Cat1: District Line Fire Alert Upney EB Stage 3</p> <p>Update No3: NIRM updates that that scorching on the cable-run has been identified- likely to be from a fire in a garden. NIRM and ERU have taken track access to assess cable.</p> <p>Plan: NIRT and ERU are now traversing the area via train to assess if there is any fire or smoke affecting LU infrastructure. If all clear given services will resume.</p> <p>Impact: District line- No service between Barking and Upminster due to a fire alert at Upney.</p> <p>1533. FG</p>
18/07/2022 15:56	kristianblundel	<p>Operations Engineer Comment</p> <p>Comment Incident: Track: District: Upney: Track Fire: Dis Incd 1</p> <p>Update No 3: Responders onsite have found a damaged 11Kv cable F669 - This looks like it could be the route cause of fire but this is yet to be confirmed - SSE , Cables LV and HV made aware and engineers dispatched to site to meet with ERU to further investigate the issue. Traction current has been switched on and trains are running through area under normal signalling.</p> <p>Initial reports from the ERU state that it looks as though a defective cable joint caused the fire.</p> <p>Impact: Severe delays entire line</p> <p>15:53 KB</p>
18/07/2022 16:16	DuroOwolabi	<p>Face to Face Conversation With</p> <p>Details ERU stood down at 16:13. Cablelinman to use their own protection.</p>

