

**From:** Foden, Dale [REDACTED]@southwark.gov.uk>  
**Sent:** 27 September 2022 10:58  
**To:** Newens, Margy [REDACTED]@southwark.gov.uk>  
**Cc:** Leeming, Richard [REDACTED]@southwark.gov.uk>; Simmons, Andy [REDACTED]@southwark.gov.uk>; Rose, Catherine [REDACTED]@southwark.gov.uk>  
**Subject:** RE: Herne Hill Signal Intervention Report

Dear Councillor Newens

Thank you for your most recent email to Claire Alleguen at TfL. I have been working with Councillor Rose to resolve the current communication matters we are having with the various departments at TfL and with our counterparts in Lambeth.

I am pleased to advise that Councillor Rose and myself had a productive meeting with Will Norman (Walking and Cycling Commissioner) on Friday 23rd September. Will understands the issues and also the difficulties dealing with the various areas of TfL.

Will has agreed to chair a meeting between Councillor Rose and her counterpart in Lambeth (Councillor Rezina Chowdhury). The intention is to establish clear lines of communication to ensure that councillors can obtain any required information, to agree the technical need of each area, and the joint communications going forward. This will require a better way of getting and sharing data with local councillors and residents. The current arrangements are not considered the most efficient as for instance Claire Alleguen would not be able to provide the majority of the information you are requesting, particularly as this would involve extensive investigation with Lambeth officers. It is understood and appreciated how frustrating this can be. Also, as I presume you can appreciate, we are dealing with three different areas of TfL (buses, traffic signals, scheme sponsorship).

I do understand why you would wish TfL to provide certain information about the wider causes of the congestion on Croxted Road. My personal opinion is that the dynamics and interactions of the various Streetspace measures implemented by Southwark and Lambeth, and the restrictions under the bridge at Herne Hill, are far too complex for any easy explanation of the congestion on Croxted Road. There could be a significant amount of investigation undertaken with no potential definitive result. I very much suspect that TfL are not willing to carry out this investigation, not least because of their current financial situation.

In the short term, TfL officers are not going to respond to requests for information from councillors and any such requests should go through officers. This is until we can agree the optimum way forward via the proposed meeting of Will Norman and respective Lead Cabinet Members.

Councillor Rose wished me to advise that she will be in contact with both yourself and Councillor Leeming prior to the meeting with Will Norman.

Best wishes

Dale

**Dale Foden**

Pronouns: **H**

Head of Highways  
Environment and Leisure - Highways Division  
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**From:** Newens, Margy **[REDACTED]** [@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>  
**Sent:** Thursday, September 15, 2022 11:50 AM  
**To:** Alleguen Claire **[REDACTED]** [@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>  
**Cc:** Simon Phillips **[REDACTED]** [@lambeth.gov.uk](mailto:[REDACTED]@lambeth.gov.uk)>; Wiseall Andrew (ST) **[REDACTED]** [@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; Melbourne Jennifer (ST) **[REDACTED]** [@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; Foden, Dale **[REDACTED]** [@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>; Khan Harun (ST) **[REDACTED]** [@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; Birch John (IDP) **[REDACTED]** [@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; Leeming, Richard **[REDACTED]** [@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>; Simmons, Andy **[REDACTED]** [@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>; Rose, Catherine **[REDACTED]** [@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>  
**Subject:** RE: Herne Hill Signal Intervention Report

Dear Claire,

Further to your email below of 15<sup>th</sup> July, in which you promised a response to my emails of 13<sup>th</sup> and 20<sup>th</sup> June “within the next few days” I wondered whether you are now in a position to respond.

Kind regards  
Margy

**Margy Newens**

Labour and Co-op Councillor for Dulwich Village Ward  
Chair of Environment Scrutiny Commission  
Email: **[REDACTED]** [@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)  
Tel.: **[REDACTED]**  
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**From:** Newens, Margy  
**Sent:** Thursday, August 18, 2022 12:03 PM  
**To:** Alleguen Claire **[REDACTED]** [@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>  
**Cc:** Simon Phillips **[REDACTED]** [@lambeth.gov.uk](mailto:[REDACTED]@lambeth.gov.uk)>; Wiseall Andrew (ST) **[REDACTED]** [@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; Melbourne Jennifer (ST) **[REDACTED]** [@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; Foden, Dale **[REDACTED]** [@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>; Clements Chris **[REDACTED]** [@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; Khan Harun (ST) **[REDACTED]** [@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; Birch John (IDP) **[REDACTED]** [@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; Leeming, Richard **[REDACTED]** [@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>; Simmons, Andy **[REDACTED]** [@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>; Rose, Catherine

[REDACTED]@southwark.gov.uk>

**Subject:** RE : Herne Hill Signal Intervention Report

Dear Claire,

For the sake of good order I have removed Cllrs Maggie Browning and Jon Hartley from the distribution list for this email as they have not been involved in our discussions or meetings on this issue at any point. (They represent Dulwich Hill Ward which lies to the east of Lordship Lane.) I have added Cllr Catherine Rose who is Southwark's Cabinet Member whose portfolio includes roads and Cllr Andy Simmons who is Southwark's lead for the south of the borough. Both have been present at most if not all of our meetings on this issue and represent Dulwich Wood Ward, which includes the area of Southwark to the south of the south circular.

I would be very grateful if you could provide the promised response to my email of 20<sup>th</sup> June (attached). As explained, I believe that this information will be instrumental in identifying the wider causes of the congestion problems identified and that this is essential if these problems are to be solved.

Kind regards  
Margy

**Margy Newens**

Labour and Co-op Councillor for Dulwich Village Ward

Chair of Environment Scrutiny Commission

Email: [REDACTED]@southwark.gov.uk

Tel.: [REDACTED]

Twitter: @margynewens

**From:** Alleguen Claire [REDACTED]@tfl.gov.uk>

**Sent:** Friday, July 15, 2022 3:38 PM

**To:** Newens, Margy [REDACTED]@southwark.gov.uk>; Leeming, Richard [REDACTED]@southwark.gov.uk>; Hartley, Jon [REDACTED]@southwark.gov.uk>; Browning, Maggie [REDACTED]@southwark.gov.uk>

**Cc:** Simon Phillips [REDACTED]@lambeth.gov.uk>; Wiseall Andrew (ST) [REDACTED]@tfl.gov.uk>; Melbourne Jennifer (ST) [REDACTED]@tfl.gov.uk>; Foden, Dale [REDACTED]@southwark.gov.uk>; Clements Chris [REDACTED]@tfl.gov.uk>; Khan Harun (ST) [REDACTED]@tfl.gov.uk>; Birch John (IDP) [REDACTED]@tfl.gov.uk>

[REDACTED]@tfl.gov.uk>

[REDACTED]@tfl.gov.uk>

**Subject:** RE : Herne Hill Signal Intervention Report

Dear Margy

Thank you for your email and I do apologise for not responding to your earlier emails regarding your request for further data.

We have been collating the additional data that you requested and are just in the process of checking it through. It does take some time to pull together as I am sure you can appreciate and we hope to send it to you within the next few days.

Best wishes

Claire

**Claire Alleguen | Community Partnerships Specialist**  
**Local Communities & Partnerships | Public Affairs & External Relations | Transport for London**

**Preferred Pronouns:** [REDACTED]

**Mail:** Red Zone, Floor 9, Endeavour Square, Stratford, London, E20 1JN

**Phone:** [REDACTED]

**Email:** [REDACTED]@tfl.gov.uk

**From:** Newens, Margy [REDACTED]@southwark.gov.uk>

**Sent:** 07 July 2022 14:28

**To:** Leeming, Richard [REDACTED]@southwark.gov.uk>; Alleguen Claire [REDACTED]@tfl.gov.uk>; Hartley, Jon [REDACTED]@southwark.gov.uk>; Browning, Maggie [REDACTED]@southwark.gov.uk>

**Cc:** Simon Phillips [REDACTED]@lambeth.gov.uk>; Wiseall Andrew (ST) [REDACTED]@tfl.gov.uk>; Melbourne Jennifer (ST) [REDACTED]@tfl.gov.uk>;

Foden, Dale [REDACTED]@southwark.gov.uk>; Clements Chris

[REDACTED]@tfl.gov.uk>; Khan Harun (ST) [REDACTED]@tfl.gov.uk>; Birch John (IDP) [REDACTED]@tfl.gov.uk>

**Subject:** RE: Herne Hill Signal Intervention Report

Dear Claire,

Further to Richard's email below, I refer you to my request for information (of 13<sup>th</sup> June and 20<sup>th</sup> June) that I re-sent to you again yesterday as I have not yet received any reply.

In this request I have, once again, specifically highlighted the fact that both TfL data and Southwark Council data show that traffic volumes on Croxted Road during the AM peak remain consistently lower than they were pre-pandemic, as they have been throughout the post-lockdown period. I have asked, in these circumstances, for an explanation of why the congestion has increased.

As pointed out on numerous occasions, we know anecdotally that as traffic volumes rose coming out of lockdown and LTNs were introduced in Lambeth (including pavement widening under the Herne Hill Bridge), residents in the North Dulwich Triangle and on Turney Road and Burbage Road began to complain of increases in volumes of traffic. It seems highly likely that traffic was at that stage displaced from other areas into Dulwich Village. It follows that the measures later introduced in Dulwich Village simply halted that process.

In the light of the above and given the wide coverage of LTN interventions to the west of the borough boundary (which are far more extensive than those introduced in Dulwich Village), and the fact that traffic volumes are shown to have dropped on Croxted Road, like Richard I have yet to see any evidence to prove that the low traffic measures introduced in Dulwich Village are the sole cause of increased congestion.

Furthermore, it strikes me that a lazy assumption that the measures in Dulwich Village are the sole cause of increased congestion has hitherto stifled any inclination to properly investigate and understand the actual cause of the problem. Without such understanding I cannot see how the problem will be solved.

Once again, I call upon TfL to answer the questions that I have raised and to take account of the wider area when considering the causes of (and, therefore, the solutions to) the current congestion problems.

Kind regards  
Margy

**Margy Newens**

Labour and Co-op Councillor for Dulwich Village Ward  
Chair of Environment Scrutiny Commission  
Email: [REDACTED]@southwark.gov.uk  
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**From:** Leeming, Richard [REDACTED]@southwark.gov.uk>  
**Sent:** Thursday, July 7, 2022 1:24 PM  
**To:** Alleguen Claire [REDACTED]@tfl.gov.uk>; Newens, Margy [REDACTED]@southwark.gov.uk>; Hartley, Jon [REDACTED]@southwark.gov.uk>; Browning, Maggie [REDACTED]@southwark.gov.uk>  
**Cc:** Simon Phillips [REDACTED]@lambeth.gov.uk>; Wiseall Andrew (ST) [REDACTED]@tfl.gov.uk>; Melbourne Jennifer (ST) [REDACTED]@tfl.gov.uk>; Foden, Dale [REDACTED]@southwark.gov.uk>; Clements Chris [REDACTED]@tfl.gov.uk>; Khan Harun (ST) [REDACTED]@tfl.gov.uk>; Birch John (IDP) [REDACTED]@tfl.gov.uk>  
**Subject:** RE: Herne Hill Signal Intervention Report  
**Importance:** High

Dear Clare,

Thank you for this report, however I have some significant concerns with it and I'm not sure it's fit to release in its current form.

The report makes a number of assertions that are unproven and fails to mention many of the other changes to traffic infrastructure which have been implemented in the area.

My specific concerns are:

- Slide two describes the Dulwich scheme, but none of the scheme implemented in Lambeth are discussed. This omission on its own renders this report unpublishable
- The language on slide three is loose and could appear to describe the impact on bus journey times in Norwood Road and Croxted Road as a direct response to of the Dulwich scheme. There is no evidence to support this assertion and this must be removed

- The description of the root cause on Slide 6 makes claims that are partial and unevidenced – this cannot be published in its current form – it does not mention any of the schemes introduced elsewhere - nor does it mention the aspects of the work in Southwark that prevents traffic from the south-east joining Croxted Road
- No data is provided to support the assertion in the first bullet point on slide 7

Please could you address these points and reissue the report. Thank you

With best wishes, Richard

Richard Leeming,  
Labour and Co-operative Councillor for Dulwich Village,  
Tel: [REDACTED]  
Twitter: @rm\_leeming

**From:** Alleguen Claire [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>  
**Sent:** Thursday, July 7, 2022 11:56 AM  
**To:** Newens, Margy [REDACTED] <[\[REDACTED\]@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>; Leeming, Richard [REDACTED] <[\[REDACTED\]@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>; Hartley, Jon [REDACTED] <[\[REDACTED\]@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>; Browning, Maggie [REDACTED] <[\[REDACTED\]@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>  
**Cc:** Simon Phillips [REDACTED] <[\[REDACTED\]@lambeth.gov.uk](mailto:[REDACTED]@lambeth.gov.uk)>; Wiseall Andrew (ST) [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; Melbourne Jennifer (ST) [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; Foden, Dale [REDACTED] <[\[REDACTED\]@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>; Clements Chris [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; Khan Harun (ST) [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>; Birch John (IDP) [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>  
**Subject:** Herne Hill Signal Intervention Report

Dear Councillors

Following our recent discussions and site visits about the signal interventions at Herne Hill, I have attached a report which details these interventions and the resulting changes on both Norwood Road and Croxted Road.

We continue to discuss managing traffic flow in the area in partnership with both Lambeth and Southwark Council's.

Kind regards

Claire

**Claire Alleguen | Community Partnerships Specialist**  
**Local Communities & Partnerships | Public Affairs & External Relations | Transport for London**

**Preferred Pronouns:** [REDACTED]

**Mail:** Red Zone, Floor 9, Endeavour Square, Stratford, London, E20 1JN

**Phone:** [REDACTED]

**Email:** [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>

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**From:** Norman Will (Will Norman, Walking & Cycling Commissioner)  
**Sent:** 22 July 2022 12:23  
**To:** Rose, Catherine [REDACTED] <[\[REDACTED\]@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>  
**Subject:** RE: Southwark Catch UP and TfL report on bus journey times and the Dulwich Scheme

I understand that this was technical report was sent to your officers and they sent it out to residents. Is this the case?

I also heard that there was a meeting last night where two of the TfL team were subject to a lot of abuse and were left upset and in tears. This is obviously completely unacceptable if this is the case. Were you aware of this?

Let's schedule a separate meeting and try and work this out.

**Will Norman**  
**Mayor's Walking & Cycling Commissioner**

City Hall | Kamal Chunchie Way | London | E16 1ZE

 *Please consider the environment before printing this e-mail*

**From:** Rose, Catherine [REDACTED] <[\[REDACTED\]@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>  
**Sent:** 22 July 2022 12:20  
**To:** Norman Will (Will Norman, Walking & Cycling Commissioner) [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>  
**Cc:** Beddoe, Jack [REDACTED] <[\[REDACTED\]@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>; Herbert Sarah (PA to Deputy Chair of TfL) [REDACTED] <[\[REDACTED\]@TfL.gov.uk](mailto:[REDACTED]@TfL.gov.uk)>  
**Subject:** RE: Southwark Catch UP and TfL report on bus journey times and the Dulwich Scheme

Dear Will

Thanks on both counts. Sarah can come back to me directly, [REDACTED] but I'm sure we find a date that works for us both.

I'm having to push back on the TfL report and defend the scheme again, it's important that we don't end up back to square one in the public debate over Dulwich and keeping the junction closure permanent, so any insights and support from your enquiries would be much appreciated.

Best Wishes  
Catherine

**From:** Norman Will (Will Norman, Walking & Cycling Commissioner) [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>  
**Sent:** Friday, July 22, 2022 12:04 PM  
**To:** Rose, Catherine [REDACTED] <[\[REDACTED\]@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>  
**Cc:** Beddoe, Jack [REDACTED] <[\[REDACTED\]@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>; Herbert Sarah (PA to Deputy Chair of TfL) [REDACTED] <[\[REDACTED\]@TfL.gov.uk](mailto:[REDACTED]@TfL.gov.uk)>

**Subject:** RE : Southwark Catch UP and TfL report on bus journey times and the Dulwich Scheme

Dear Catherine

Of course. It would be great to meet up. I'm copying in my colleague Sarah who can help find a time to meet.

I wasn't aware of that press piece or the report. I'll talk to colleagues at TfL to find out more.

Will

**Will Norman**  
Mayor's Walking & Cycling Commissioner

City Hall | Kamal Churchie Way | London | E16 1ZE

 *Please consider the environment before printing this e-mail*

**From:** Rose, Catherine [REDACTED] <[\[REDACTED\]@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>  
**Sent:** 21 July 2022 17:13  
**To:** Norman Will (Will Norman, Walking & Cycling Commissioner) [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>  
**Cc:** Beddoe, Jack [REDACTED] <[\[REDACTED\]@southwark.gov.uk](mailto:[REDACTED]@southwark.gov.uk)>  
**Subject:** Southwark Catch UP and TfL report on bus journey times and the Dulwich Scheme

Dear Will

I would very much appreciate catching up to discuss our work in Southwark as it has been sometime since we last met. I've been reappointed to Cabinet and am working on not just the legacy of our 10 schemes but what more we want to achieve as a borough in order to have a transformative impact to support walking and cycling. I'd be happy to take you on cycle tour and discuss issues after that.

I would also like to talk to you about this piece of work from TfL as referred to in the press article. The report is attached for information.

[https://twitter.com/Southwark\\_News/status/1550134045941452803?s=20&t=\\_PZFn5XTf7yGgP4100a9ZQ](https://twitter.com/Southwark_News/status/1550134045941452803?s=20&t=_PZFn5XTf7yGgP4100a9ZQ)

There are various issues and mistakes made in relation to how it was sent out to residents, which I am addressing with officers in Southwark. But the fundamental issue is how TfL approached the piece of work, which was intended to show improvements over time to bus journeys as a result of recent interventions. Instead we have a narrative of TfL being deemed to have passed a guilty verdict on the Dulwich Streetspace scheme. This has set our work back with this community on Croxted Road years in effect.



I have written to colleagues directly involved in TfL and Lambeth via the Herne Hill working group, which Helen Hayes MP chairs, setting out my concerns. I have attached this email to this message.

I hope to catch up with you to also talk about the positives in the borough and our plans for the years ahead. This latest incident is indicative of some of the issues we continue to face dealing with TfL at times.

Many thanks  
Catherine.