

FOI Request:1519-1920

1 April 2018 - 31 March 2019

Supplier	Value
Grant Thornton UK LLP	£38,885.00
4C Associates Limited	£98,500.00
Deloitte LLP	£209,525.00
KPMG	£1,288,110.00
Total	£1,635,020.00

1 April 2017 - 31 March 2018

Supplier	Value
PA Consulting Services Ltd	£21,450.00
Proxima	£44,000.00
Deloitte LLP	£773,000.00
Bloom Procurement Services Limited	£1,807,820.00
KPMG	£6,100,203.28
Total	£8,746,473.28

1 April 2016 - 31 March 2017

Supplier	Value
PA Consulting Services Ltd	£151,870.00
Total	£151,870.00

Survey	Supplier	2016/17	2017/18	2018/19	Total
LU Staff & Information Survey	GfK	£521,655.00	£524,833.00	£535,486.00	£1,581,974.00
LU Mystery Shopping Survey	GfK	£398,865.00	£419,085.00	£403,857.00	£1,221,807.00
LU Customer Satisfaction Survey	Kantar TNS	£197,999.00	£140,000.00	£145,400.00	£483,399.00
LU Time in Queue Survey	Kantar TNS	£77,035.00	£85,000.00	-	£162,035.00