FRAMEWORK AGREEMENT

NO: QC0005

ROUTE AGREEMENT NO: QC40104

ROUTE: 141

ROUTE AGREEMENT

THIS ROUTE AGREEMENT is dated the ELEVENTH day of JANUARY 2013.

BETWEEN

LONDON BUS SERVICES LIMITED (and its successors in title) whose registered office is at Windsor House, 42 - 50 Victoria Street, London SW1H 0TL (the "Corporation");

and

(2) ARRIVA LONDON NORTH LIMITED of company number 2328559 and whose registered office is at 1 Admiral Way, Doxford International Business Park, Sunderland, Tyne & Wear SR3 3XP (the "Operator").

RECITALS:

The Parties have entered into a Framework Agreement by which they have agreed that whenever the Parties enter into a Route Agreement for the provision of bus services by the Operator which is expressed to be pursuant to the Framework Agreement, Annex B and Annex C of the Framework Agreement shall apply to the Route Agreement as if they were incorporated into the Route Agreement.

IT IS AGREED AS FOLLOWS:

- 1. This is an agreement entered into pursuant to the Framework Agreement for the provision of bus services by the Operator on the terms and conditions set out herein.
- 2. This Route Agreement includes this Agreement together with the Schedules hereto (and any documents referred to therein) and the terms, conditions and Schedules set out in Annex B and Annex C of the Framework Agreement, except in so far as they may be varied by Schedule IC to this Route Agreement, provided that only Part 1 of Annex C shall be legally binding and all other documents contained in Annex C are for guidance and information only.

- 3. The Corporation reserves the right at any time to make any changes to all or any part of Annex C provided that in relation to Part 1 only, the Corporation shall comply with any express conditions which may be set out in the Route Agreement relating to such changes.
- 4. Wherever Annex B of the Framework Agreement indicates that a Schedule is completed individually in respect of each Route Agreement such Schedules are attached hereto.
- 5. This Route Agreement commenced on 10 October 2012 and the Services shall commence on 12 January 2013 (the "Commencement Date"). This Route Agreement shall continue in force until 12 January 2018 (the "Initial Expiry Date") unless it is extended in accordance with the provisions of clause 2 of Annex B of the Framework Agreement to 10 January 2020 (the "Extended Expiry Date") or unless earlier terminated in accordance with the provisions of the Framework Agreement or this Route Agreement.

Signed on behalf of the Corporation by	Signed on behalf of the Operator by:
Signature:	Signature:
Name:	Name:
Position: PERFORMANCE DIRECTOR LONDON BUS SERVICES LIMITED	Position:

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SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and Conditions

Schedule ID - Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 - ROUTE REQUIREMENTS

Terminal Points 1.

Route number 141 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. **Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. **Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Wood Green Garage Garage Address:

> High Road Wood Green London N22 4HF

Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 - ROUTE DESCRIPTION

1. Route Description -

As detailed on the attached Route Description.

2. Public Timetable -

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the "Peak Vehicle Requirement" (PVR) by day type and time of day in respect of the Services

	Working Timetable		Number of Vehicles In Service			Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage		
	Reference	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to	No. 141-28939-	14/01/13	A/B	26 @	23	24	11	2,574.28	250	643,570.00
Fridays Saturdays &	MF-MN-1-3 141-28939-	12/01/13	A/B	N/A	21	N/A	11	2,174.64	56	121,779.84
Good Friday	Sa-MN-1-3	13/01/13	A /D	NI/A	10	NI/A	44	4 407 07	50	77 227 64
Sundays	141-28939- Su-MN-1-3	13/01/13	A/B	N/A	13	N/A	11	1,487.07	52	77,327.64
Public Holidays *	141-28939- Su-MN-1-3	13/01/13	A/B	N/A	13	N/A	11	1,487.07	6	8,922.42
								Total Scheduled In Service Mileage	364	851,599.90

- Excluding Christmas Day and Good Friday.
- ** See Schedule IIA Part 1.
- @ Two vehicles are cross linked from route 29.

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 16.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

SPECIAL CONDITIONS AND VARIATIONS FROM ANNEX B TERMS AND CONDITIONS

1. Early Termination Date 8 January 2016 (clause 27.9) 2. No Sponsored Route (clause 27.10) 3. Multiple Termination Yes Clause 27.11 to apply The following agreements will be subject to multiple QC40101 (route 29/N29) termination: QC40102 (route 41/N41) QC40103 (route 121) QC40106 (route 329) 4. Is the Operator permitted to accept advertising on Yes the vehicles? (clause 20 of Annex B) 5. Yes Incentive Provisions – Do the Incentive Provisions apply? (clause 46) Spare Vehicle – The Operator shall ensure that the 6. 3 following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services.

7. Route Risk Assessment – The Corporation acknowledges that from commencement of this Route Agreement the existing Route Risk Assessment pertaining to route 141 will apply, however please submit any updates as soon as is practicable.

8.	QSI Monitoring – In accordance with the Corporation's letter dated 29 May 2012, QSI Monitoring for High Frequency routes will be based on full data from iBus rather than Manual QSI Surveys from the Commencement Date of this Route Agreement.

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SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

Minimum Operated Mileage Standard	98%	
Route Categorisation	High Frequency Route	
Initial Minimum Performance Standard (1 April 2013 to 3 January 2014)	1.22 minutes Excess Wait Time	
Minimum Performance Standard	1.20 minutes Excess Wait Time	
Method of monitoring QSI Performance	Full iBus	
QSI Coverage Locations	See attached list of Full iBus QSI Locations	
QSI Threshold	1.05 minutes Excess Wait Time	
Extension Assessment Period	Quarter 3 of Financial Year 2015/2016 To Quarter 2 of Financial Year 2016/2017	
24 – Hour Services Will QSI Performance for the day-service only be used for calculating Performance Payments and assessing Contract Extension Criteria.	Not Applicable	

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A	Vehicle Type B
Chassis Manufacturer and Type	VDL DB300	VDL DB300 Hybrid
Body Manufacturer and Type	Wrightbus Gemini	Wrightbus Gemini
Single /Double Deck or Articulated	Double Deck	Double Deck
Upper Deck Air Cooling System	Yes	Yes
Minimum Seating Capacity	65 + 1 wheelchair	60 + 1 wheelchair
Maximum Standing Capacity	22	23
Maximum Length	10,400mm	10,400mm
Maximum Width	2,550mm	2,550mm
Number of Doors	Two	Two
Year of Manufacture	2012	2012
Engine Type (Including Euro Rating)	Euro V Diesel	Hybrid

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 12 JANUARY 2013

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

Contract Price £ per annum
 Period Contract Payment £
 Scheduled In Service Mileage miles p.a.
 Deduction Figure £ per mile
 Date of Tender 4 January 2012

- 6. Contract Price Adjustment The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
- 7. The **Payment Year** commences on the first day of Payment Period 11 (Quarter 4), and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies.
- 8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 1 April 2013 (Payment Period 1, Quarter 1) to 3 January 2014 (Payment Period 10, Quarter 3).