

## Hill Lee

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**From:** Ryan Graves, Uber [REDACTED]@uber.com>  
**Sent:** 17 May 2012 00:40  
**To:** [REDACTED]  
**Subject:** Re: Response to your tweet

Hey [REDACTED] -

I definitely appreciate your time today. Our application reference number is #7979.

Any help you might be able to provide in speeding up the process for us, or providing transparency to where we are in the process, would be extremely helpful!

Thanks in advance,  
RG

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Ryan Graves  
twitter: @ryangraves  
cell: [REDACTED]  
Uber Technologies, Inc.

On Tuesday, May 15, 2012 at 5:32 PM, Ryan Graves, Uber wrote:

That should work! Thanks [REDACTED], looking forward to the chat.

Cheers,  
RG

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Ryan Graves  
twitter: @ryangraves  
cell: [REDACTED]  
Uber Technologies, Inc.

On Tuesday, May 15, 2012 at 12:52 PM, [REDACTED] wrote:

Ryan

Sure. 530pm UK time tomorrow would be good if you can do?

[REDACTED]

[REDACTED]

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**From:** Ryan Graves, Uber [REDACTED]@uber.com]  
**Sent:** Tuesday, May 15, 2012 05:47 PM  
**To:** [REDACTED]  
**Subject:** Response to your tweet

Hey John - I really appreciate the response to a cold tweet :)

I've got a few questions about the licensing process for a PHV Operators license as it pertains to a company that will not actually own or operate vehicles, but will act in the payment processing realm.

Any chance we could hop on the phone for a quick chat?

Cheers,  
RG

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Ryan Graves  
twitter: @ryangraves  
cell: [REDACTED]  
Uber Technologies, Inc.

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