

MEMORANDUM TO THE BUS SERVICES MEETING

SUBMITTED BY: [REDACTED]
SUBJECT: ROUTE 965 WITHDRAWAL – RESPONSE TO CONSULTATION
DATE: 6 JULY 2018

BACKGROUND

1. Route 965 runs between Riverhill and Kingston Sainsbury's. It provides three return journeys a week on Mondays, Wednesdays and Fridays only (including public holidays). It is currently operated by London United, using a 55-capacity single-deck bus from route 665.
2. Around nine passengers make return journeys on each day that the route operates, primarily from the stops at Riverhill and Lovelace Gardens. Withdrawing route 965 would break these links. Most of the regular passengers on the 965 would be eligible for Dial-a-Ride. The Riverhill estate is around 1 kilometre from bus stops on Kingston Road served by routes 406 and 418 at a combined frequency of 6 bph. Homes in Lovelace Gardens are up to 550 metres from the bus stops on Upper Brighton Road which are served by high frequency routes.
3. BSM 478 approved the withdrawal of route 965 (as part of tranche 575), subject to consultation with the residents of Riverhill estate and Lovelace Gardens

CONSULTATION AND ENGAGEMENT

4. Consultation has been ongoing for approximately 18 months, between November 2016 and May 2018. Letters were sent to the residents of Riverhill estate and Lovelace Gardens and emails were sent to pan-London stakeholders.
5. In addition a member of the Local Communities and Partnerships team has met in person with the regular passengers to help them sign up to Dial-a-Ride, which would provide these passengers with a more robust service and is free of charge.
6. A spokesperson for the Riverhill estate bus users asked if it would be possible to run the 965 service on Monday only. This proposal is not feasible as the cost per passenger would still be very high compared to the average TfL bus route.
7. On-Demand Transport have agreed to arrange a Monday only timed route from Riverhill to Kingston Town Centre and return. At all other times members would need to call and book Dial-a-Ride trips. This has been discussed with regular passengers on route 965.
8. The two passengers that use the route from Lovelace Gardens understood that the route was not cost effective and will seek to use our Dial-a-Ride services where applicable.

PROPOSAL

9. It is proposed to withdraw route 965 from 6 October 2018.
10. As the route is cross-boundary, notification to the traffic commissioner must begin 71 days prior to withdrawal. The bus operator requires 3 months notice prior to withdrawal.
11. Withdrawing the route would save [REDACTED] per annum.

RECOMMENDATION

12. The Meeting is asked to NOTE the outcome of the consultation and engagement.
13. The Meeting is asked to APPROVE the withdrawal of route 965 from 6 October 2018.

Jamie Price
Transport Planning Manager

APPRAISAL SUMMARY

Route	Scheme	Estimated Gross Cost £pa	Estimated Revenue £pa	Estimated Passenger Benefits £pa	Estimated Net Cost £pa	Benefit to Net Cost Ratio X:1	Estimated Mileage	Estimated PVR
965	Withdraw Route	████████	£0	(£3,384)	████████	0.1	(1,830)	0
TOTAL		████████	£0	(£3,384)	████████	0.1	(1,830)	0

Estimated

Route	Scheme	Estimated Gross Cost £pa	Estimated Revenue £pa	Estimated Passenger Benefits £pa	Estimated Net Cost £pa	Benefit to Net Cost Ratio X:1	Estimated Mileage	Estimated PVR
965	Withdraw Route	████████	£0	(£3,384)	████████	0.1	(1,830)	0
TOTAL		████████	£0	(£3,384)	████████	0.1	(1,830)	0

Confirmed

PRESENT AND PROPOSED STRUCTURE SUMMARY

	AM Peak	Mid day	PM Peak	Eve	AM Peak	Mid day	PM Peak	Eve
<u>Route 965</u>								
<i>Monday, Wednesday & Friday only</i>								
Riverhill Estate, Tolworth to Kingston, Sury Basin	-/Jny	-	-	-	-	-	-	-
Kingston, Sury Basin to Riverhill Estate, Tolworth	-	Jny/-	-	-	-	-	-	-