

## Stations and Lines Report

Area	Reason 1	Reason 2	Reason 3
Trams	Accessibility/Step Free Access	Accessibility Information	Accessibility Information
Trams	Accessibility/Step Free Access	Step Free Access	Step Free Access
Trams	Advertising/media	Advertising/media	Advertising
Trams	Advertising/media	Advertising/media	Media issues
Trams	Buildings & Property	Buildings & Property	Buildings & Property
Trams	CCTV Footage Request	CCTV Footage Request	CCTV Footage Request
Trams	Communication System	Service Update boards	Service Update boards
Trams	Communication System	Service Updates	Service Updates
Trams	Communication System	ZSERVICE/Not assigned	ZSERVICE/Not assigned
Trams	Crowding	Crowding - station	Crowding - station
Trams	Crowding	Crowding - train	Crowding - train
Trams	Delayed Journey	Delayed Journey	Delayed Journey
Trams	Engineering Works/Closures	Engineering Works/Closures	Engineering Works/Closures
Trams	Environment	Pollution & Flooding	Flooding
Trams	Environment	Pollution & Flooding	Land & Water Pollution
Trams	Environment	Waste & Litter	Waste & Litter
Trams	Environment	Wildlife & Vegetation	Wildlife & Vegetation
Trams	Fares & Ticketing	Fares & Ticketing	Fares & Ticketing
Trams	Fares & Ticketing	Fares & Ticketing	Ticket Gates
Trams	Fares & Ticketing	Fares & Ticketing	Ticket Machines
Trams	Future Station and Line changes/upgrades	Future Station and line upgrades	Future growth & Extensions
Trams	Future Station and Line changes/upgrades	Future line upgrades	Future line upgrades
Trams	Future Station and Line changes/upgrades	Future station upgrades	Future line upgrades
Trams	Future Station and Line changes/upgrades	New Trains	New Trains
Trams	Future Station and Line changes/upgrades	Timetable Changes	Timetable Changes
Trams	Industrial Action	Industrial Action	Industrial Action
Trams	Lost Property	Lost Property	Lost Property
Trams	Noise/Vibration (Non PA)	Noise/Vibration (Non PA)	Noise/Vibration works
Trams	Noise/Vibration (Non PA)	Noise/Vibration (Non PA)	Wheel Screech
Trams	PA Noise	PA Noise	PA Frequency
Trams	PA Noise	PA Noise	PA too loud
Trams	PA Noise	PA Noise	PA too quiet
Trams	Permits & Bookings	Filming/photography request	Filming/photography request
Trams	Permits & Bookings	Publicity distribution	Publicity distribution
Trams	Personal Information	Change of Details	Change of Details
Trams	Personal Information	Employee	Employment Information
Trams	Personal Information	Ex-employee	Employment Information
Trams	Personal Information	Home Office	CCTV Images
Trams	Personal Information	Home Office	Employment Information
Trams	Personal Information	Job Applicant	Employment Information
Trams	Personal Information	ZSERVICE/Not assigned	ZSERVICE/Not assigned
Trams	Safety & Security	Safety & Security	Safety & Security
Trams	Safety & Security	Train Door Incident	Train Door Incident
Trams	Service Reliability	Reliability	Reliability

Trams	Service Reliability	Service suggestion	Service suggestion
Trams	Staff	Contractor	Contractor
Trams	Staff	Customer Service Centre	Customer Services - Knowledge/Information
Trams	Staff	Customer Service Centre	Customer Services - Performance
Trams	Staff	Customer Service Centre	ZSERVICE/Not assigned
Trams	Staff	Revenue Inspector	Revenue Inspector
Trams	Staff	Staff - Station	Staff - Station
Trams	Staff	Staff - Train Driver	Staff - Train Driver
Trams	Station Facilities	Escalators	Escalators
Trams	Station Facilities	Station Facilities	Station Facilities request/suggestion
Trams	Station Facilities	Ticket Office	Ticket Office
Trams	Train Temperature	Trains too Hot	Trains too hot
Trams	Train Temperature	Trains too cold	Trains too cold
Trams	Unlisted classification	Unlisted Classification	Unlisted Classification
Trams	Website	Website	Website
Trams	ZSERVICE/Not assigned	ZSERVICE/Not assigned	ZSERVICE/Not assigned