

# Important message after the ruling by the Supreme Court on the wheelchair priority space



Following the ruling by the Supreme Court, asking someone to move out of the wheelchair priority area is not enough if they initially refuse.

If buggy users or other customers refuse to move or share, you must explain they are required to make space for a wheelchair user.

You must do your best to encourage others to make space for the wheelchair user. If you made several attempts but cannot make space, tell the wheelchair user plus contact your controller to tell them exactly what you did and to arrange for the driver of the next bus to be made aware.

Further guidance will be issued in the next few weeks.