

Jacob Gemma

From: Milne Jamie
Sent: 14 September 2020 15:29
To: 'Cllr.G.Roberts@[REDACTED]' 'Paul.Chadwick@[REDACTED]'
'Sharon.Lea@[REDACTED]' 'stephen.cowan@[REDACTED]'
Cc: 'Joseph Natasha: H&F'
Subject: Bridge Taskforce pre-meet - Wednesday 0915

Dear all,

Heidi has asked me to get in touch to suggest that it might be useful to have a pre-meet ahead of the DfT Taskforce meeting at 0915-0945 on Wednesday with herself and Gareth Powell.

Please do let me know asap if that will be agreeable.

All the best,

Jamie

Jamie Milne
Executive Assistant to Heidi Alexander
Deputy Mayor for Transport
& Deputy Chair, Transport for London

Tel: [REDACTED] Ext: [REDACTED] (Palestra, Floor 7, Blue Zone 4)
Tel: [REDACTED] (City Hall)



**TRANSPORT
FOR LONDON**
EVERY JOURNEY MATTERS

Jacob Gemma

From: Milne Jamie
Sent: 23 September 2020 11:13
To: Roberts, Gareth (Cllr); 'Cllr Cowan Stephen: H&F'; 'Sharon.Lea@[REDACTED] Chadwick, Paul
Subject: Bridge taskforce pre-meet 1340-1400

As with last week, Heidi would like to invite you to a short pre-meet immediately before the DfT taskforce call at 1400. I'll send an invite for 1340. Please do let me know if there are any problems.

At the best,

Jamie

Jamie Milne
Executive Assistant to Heidi Alexander
Deputy Mayor for Transport
& Deputy Chair, Transport for London

Tel: [REDACTED] Ext: [REDACTED] (Palestra, Floor 7, Blue Zone 4)
Tel: [REDACTED] (City Hall)



Jacob Gemma

From: Norman Will (Will Norman, Walking & Cycling Commissioner)
Sent: 04 October 2019 14:16
To: 'stephen.cowan@[REDACTED]'
Cc: 'wesley.harcourt@[REDACTED]'
Subject: Car Free Day
Attachments: Car Free Day 2019 photos and press.pdf

Dear Cllr Cowan,

Car Free Day was a tremendous success this year! This was London's biggest involvement to-date, with 27 boroughs participating in this world-wide campaign to take cars off our streets for the day. The scale of involvement across the capital was incredible. Seventeen boroughs hosted their own Car Free Day events and 25 boroughs offered residents the opportunity to hold a Play Street. I would like to say a huge thank you for Hammersmith & Fulham's contribution. I have been so impressed by how everyone across London's boroughs, TfL, the GLA, and all the supporting agencies have thrown themselves behind this campaign and worked together to coordinate such wide-scale activity in a relatively short time.

The feedback we've received so far has been very positive. There was also good coverage on the BBC, ITV and Sky News. Despite the weather forecasts, people came out in their thousands. My twitter feed is awash with the most beautiful pictures of Londoners visiting one of the many Car Free Day events and our streets as they should be – public spaces for children to play safely and neighbours to get together. It was heart-warming to see pictures of London's children reclaiming their streets with space hoppers, scooters, bikes and so much chalk. The attached slides show some of the highlights.

What struck me most about Car Free Day is how the campaign has rippled across all corners of London and much of the momentum has built from the bottom up. As well as tens of thousands of visitors at the events, we also saw 385 Play Streets organised by residents – far exceeding our target of 200. It is remarkable to see so many Londoners actively support a campaign and engaged on such a personal level. It demonstrates the appetite and support for the Healthy Streets agenda and the scale of feeling towards reducing cars on our streets.

We now need to consider how we galvanise this enthusiasm and build on the momentum of Car Free Day. I'd like to hear your thoughts and feedback on how we can do this, as well as what you think went well or not so well for Car Free Day.

In the meantime, some immediate ways in which we can continue the good work of Car Free Day include:

- Healthy Streets Officers - these TfL-funded resources will join your boroughs from November. They will work within your boroughs to help reduce school-run traffic and encourage greater walking, cycling and public transport use to and from schools
- School Streets are a wonderful Healthy Streets initiative and are gaining traction. We should use this opportunity to encourage take up across our boroughs
- With so much enthusiasm for Play Streets, let's seize this pivotal moment to encourage residents to apply to open up their streets for play on a regular basis
- Through the continuing work of the 'Healthy Streets Everyday' consortium of 16 boroughs who were awarded funding from the Mayor's Air Quality fund. There are more car-free initiatives on this agenda and I look forward to seeing these come to fruition

Once again, thank you for working in partnership to deliver London's most successful Car Free Day yet. Let's now make sure the day acts as a catalyst for longer term change.

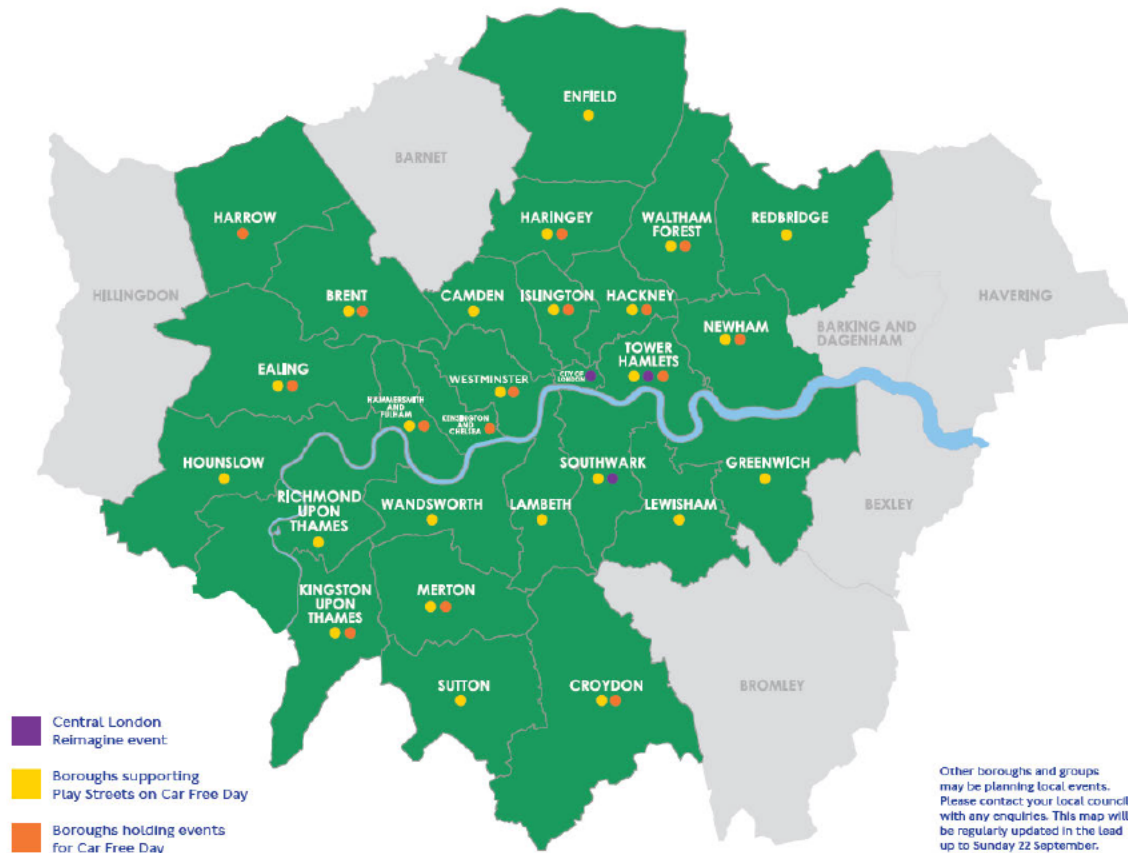
With best wishes,

Will

Will Norman
Walking & Cycling Commissioner

P Please consider the environment before printing this e-mail

Car Free Day 2019 – a London-wide celebration



Borough activity highlights

Brent & Kilburn Times

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Car Free Day: Brent communities join in the fun as roads are closed for play schemes

PUBLISHED: 07:30 24 September 2019 | UPDATED: 07:30 24 September 2019

Facebook



From top left in the Car Free Day: Strolling artists from traffic on traffic could have fun. Picture: Brent Council

Newham Recorder

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Streets turned into play areas with temporary closures on World Car Free Day

PUBLISHED: 10:30 25 September 2019 | Update: Brent



Local members Juliana Marshall and Zulfar Ali with residents in Westmar Road, East Ham, who sat on all of the streets across the borough closed during World Car Free Day. Picture: Newham Council

New streets across the borough were temporarily closed to traffic to mark World Car Free Day.



The young people of West London want to keep Hammersmith Bridge car free



Hammersmith Bridge, London

The posing boy, his face cringing into a frown, was anxious to remind his cousin that he did have asthma and that buses cars would be a good thing. "Yes, you're right," the cousin rounded, before replying that, having initially been in favour of reopening the bridge to all vehicles, public transport, cyclists and pedestrians only would now be their choice.

Ilford Recorder

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Hot Topics: [WANTS COME](#) | [WALK UP YOUR STREET](#) | [WELL-BEING](#) | [SOCIETY](#)

'It's created a community we didn't have before' Meet the Barkingside woman who helped bring play streets to Redbridge

PUBLISHED: 17:30 26 September 2019 | Update: Brent



How can you get out and about on the streets in Redbridge without worrying about cars? Picture: Harpur, Jean-Louis

Some of Harpur Jean-Louis's neighbours are now her best friends. Thanks to Redbridge Council's adoption of play streets.



It's #carfreeFriday - come and join @HilaryGander and Cllr Diane White at the Guildhall and try out some different styles of bike. Don't forget to tag us in your photos!



Again thank you to everyone who joined us at #WalkinStow on Sunday.

In case you missed it or were too busy having your own #WFStreetParties for #CarFreeDay check out this short video of the day's highlights.

#LetLondonBreathe
@Labourstone @MayorofLondon @willnorman



It's World Car Free Day and we've organised a record number of PlayStreets this year.

Find out more [ealingnewsextra.co.uk/features/car-f...](#)
Come and Celebrate with us [facebook.com/events/4475211...](#)



1,580 views



We had a lovely chat with residents on Keslake Road who applied for a #PlayStreets. The children love it and this might become a regular thing. And whoever baked those brownies, thank you very much :)



Reimagine - Central London event



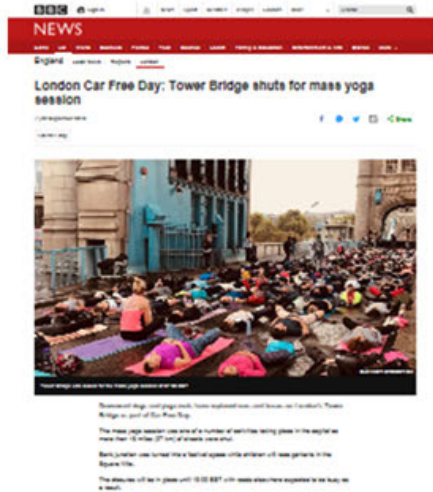
Press activity highlights – ‘Reimagine’

Print in The Standard, Metro, City AM.

Broadcast from BBC London, ITV London and LBC.

Online from City AM, Metro, Guardian and Evening Standard.

Local press from Southwark News, Ilford Recorder and Hackney Gazette.



Mayor launches plans for Car Free Day celebrations in Capital

MAYOR SADIQ KHAN has announced plans to launch London's first 'Car Free Day' in the capital on Sunday 10 September, with the aim of encouraging thousands of Londoners to walk, cycle and use public transport together.

Khann said: "I'm frustrated by some councils being anti-walking, anti-cycling."

He said City Hall was responsible for just five per cent of the capital's road network.

Mr Khan said: "There are two million Londoners, 400,000 of them children, living in areas where the air quality is illegal."

Schools should enjoy traffic-free zones, say parents and residents. Nearly 90 per cent of 1,000 polled by charity Sustrans wanted more street closures outside schools.

CITY MATTERS

Silent protests over school bid

CITY CORPORATION SAYS EXPANSION DECISION WILL BE TAKEN IN FULL CONSULTATION WITH RESIDENTS

RESIDENTS OF AN AREA IN THE CITY OF LONDON have staged silent protests against a proposed expansion of a school.

The protesters, who were led by a group of parents, held up signs that read "No more schools in the City" and "No more cars in the City".

The City Corporation has said it will consult with residents before making a final decision on the expansion.



Car-free Khan tells 'anti-cycling' councils to get on their bikes



First mayor of London crossed walk, anti-cycling councils as he hoped on a bike across Car Free Day in the capital.

LONDON FINDS ITS ZEN Yoga aficionados replace cars with exercise mats on Tower Bridge for a quiet Sunday in the capital



YOGA aficionados replaced cars on the Tower Bridge in London for a quiet Sunday in the capital.

Councils slammed over traffic



Londoners relax on deckchairs in Regent Street on World Car Free Day yesterday.

By News Reporter

LOCAL councils must do more to tackle air pollution, London's mayor said yesterday.

Sadiq Khan spoke out as 17 miles of road in 15 London boroughs closed to traffic on World Car Free Day.

Mr Khan said: "I'm frustrated by some councils being anti-walking, anti-cycling."

He said City Hall was responsible for just five per cent of the capital's road network.

Mr Khan said: "There are two million Londoners, 400,000 of them children, living in areas where the air quality is illegal."

Schools should enjoy traffic-free zones, say parents and residents. Nearly 90 per cent of 1,000 polled by charity Sustrans wanted more street closures outside schools.



Sadiq Khan, the mayor, cycled across Tower Bridge as London gears up to go car free.

Social media highlights – ‘Reimagine’

Event support

Jennifer Keesmaat 23.4K Tweets

Tweets Tweets & replies Media Likes

Jennifer Keesmaat · 22/09/2019
The power of London's Car Free Day is the way it gives people the chance to experience a different kind of city. A city for people, kids, a safe, healthy...and quiet city! Kudos to @MayorofLondon @SadiqKhan for having the vision and guts to execute it. Pic HT @carfreedayLDN



26 42 213

Will Norman Retweeted

Lee Christensen @wreckeddeco

Car free London going well. Kids are loving it



78K views

12:51 · 22/09/2019 · Twitter for iPhone

497 Retweets 2,325 Likes

Event awareness

mayorofldn



London's biggest ever Car Free Day.

7,567 views · Liked by she.loves.this.life and reevab

mayorofldn Brilliant to see thousands of Londoners take to the streets on #CarFreeDay, experiencing more than 27km of closed roads and hundreds of activities. See how the event transformed our city. #LetLondonBreathe

View all 82 comments

22 September

Jono Kenyon @Jono_Kenyon

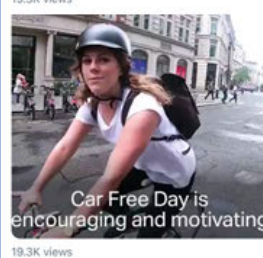
Great to see @pedalmeapp and a wonderful feature on #CarFreeDay on @BBCLondonNews First time I've felt the day was invested in. Bravo @tfl and everyone making it work.



22:33 · 22/09/2019 · Twitter for Android

Event feedback

Today was London's biggest ever #CarFreeDay! London stood with cities all over the world in reimagining our amazing city without cars and embraced walking, cycling and even dancing 🕺🕺🕺 #LetLondonBreathe



Leading the way...

Bruce McVean @bruce... · 22/09/2019
World Car Free Day 2019 – in pictures #CarFreeDay #OpenStreets theguardian.com/cities/gallery...

3 7 14

Walk_and_cycle @Walk_and_cycle

Replying to @brucemcvean and @willnorman

No pictures of Manchester @ManCityCouncil

CJ @buejoll

Replying to @brucemcvean and @willnorman

You can't keep shirking the elephant in the room, @MetroMayorSteve. Next year. World Car Free Day in Liverpool. Make it happen. @Merseytravel

Sinabhfuil @Sinabhfuil

Replying to @willnorman

Whereas Dublin had one street locked off with crowd control barriers in corridors & many security staff. Quick, someone tell @DubCityCouncil about planters & friendliness

Partner support

NHS London @NHSEnglandLDN

It's #CarFreeDay and the NHS in London is pleased to be supporting @SadiqKhan's campaign to reduce car use across the capital 🙌 @MayorofLondon london.gov.uk/reimagine



I would really encourage all of you to walk to the tube.

18.2K views

Jack Cornish @cornish_jack

Great to meet @SadiqKhan for the grand opening of London #CarFreeDay. Now going for a tour of wonderful car free streets with @willnorman, @AccessSport & @LDN_LS 🙌🙌🙌



11:26 · 22/09/2019 · Twitter for Android

13 Retweets 92 Likes



Jacob Gemma

From: Hatch Andrew
Sent: 20 March 2020 12:09
To: 'colin.aherne@', 'adronie.alford@', 'victoria.brocklebank-fowler@', 'andrew.brown@', 'daryl.brown@', 'jonathan.caleb-landy@', 'iain.cassidy@', 'ben.coleman@', 'adam.connell@', 'christabel.cooper@', 'stephen.cowan@', 'larry.culhane@', 'belinda.donovan@', 'sue.fennimore@', 'wesley.harcourt@', 'RebeccaM.Harvey@', 'sharon.holder@', 'lisa.homan@', 'donald.johnson@', 'andrew.jones@', 'alex.karmel@', 'bora.kwon@', 'rachel.leighton@', 'amanda.lloyd-harris@', 'mark.loveday@', 'sue.macmillan@', 'david.morton@', 'pj.murphy@', 'natalia.perez@', 'zarar.qayyum@', 'patricia.quigley@', 'rowan.ree@', 'lucy.richardson@', 'ann.rosenberg@', 'Helen.Rowbottom@', 'alexandra.sanderson@', 'max.schmid@', 'asif.siddique@', 'fiona.smith@', 'frances.stainton@', 'dominic.stanton@', 'matt.thorley@', 'matt.uberoi@', 'mercy.umeh@', 'rory.vaughan@', 'guy.vincent@'
Subject: Coronavirus update: Staying in touch

Dear Hammersmith & Fulham councillors

These are unprecedented times and everyone is doing their best to keep Londoners healthy.

We are following the advice of Public Health England to help tackle the spread of the virus. You may have seen that we have introduced an [enhanced cleaning policy](#) and we are continuing to run a [reduced service](#) to enable London's key workers to make essential journeys. We have also issued a statement on the [expected impact](#) of the Coronavirus on our business.

It's important we continue to offer Londoners the best service possible, and we know you will continue to have questions and issues to resolve. We will also get in touch with you when we have updates to share.

Our Local Communities and Partnerships team are still working and will still be available to you and your colleagues in the Royal Borough. Some of our activities have been restricted where they involve face to face meetings but we are still contactable through a number of different routes to help you find the information you need.

Helping you

By email or phone

For queries concerning policies, projects, services and consultations, please contact me like you normally would. I aim to respond within 20 working days or fewer. Please note that in some cases, it may take a little longer to resolve but I will keep you updated on any progress.

Our website – [Boroughs and communities](#)

We refreshed our Boroughs and Communities web area following feedback in last year's survey. The pages are regularly updated and give you a comprehensive overview of our transport services, projects in your borough, funding opportunities and strategies that affect your local area. These pages can be found at tfl.gov.uk/boroughs-and-communities.

In person

As you know I am usually available for meetings, but until the current situation changes these are being postponed. Where possible, I am happy to use video or conferencing call facilities for face to face meetings, and we are investigating other tools such as webinars for larger meetings or wider public engagement type events.

Ongoing consultations

We are continuing to accept responses on all our current activities that were already underway. Please visit [our consultation page](#) to submit a response, or contact us at consultations@tfl.gov.uk with any questions.

Helping your residents

If you have questions from your residents or members, here are some helpful ways to raise them for a quick response.

Safety-related issues

If you need to get in touch about a safety-related issues immediately, call our Customer Contact Centre on 0343 222 1234. Press option 5, then option 1. Special arrangements are in place to ensure that safety-related issues are prioritised. Please note charges may apply.

Street care

Please report issues with a road or its assets (e.g. streetlights) via our new web tool, [Streetcare](#). This easy-to-use tool also shows if the road is owned by us or by the borough. If the fault is on a borough road, report the issue on the Fix my Street website, which directly logs the fault with your borough officers, so it can be resolved quicker.

Our transport services

[Live updates](#) on our services are online. Any queries about the general use of our services including fares and ticketing or accessible travel, call our Customer Contact Centre on 0343 222 1234 (charges may apply) or fill in an online form. Please be aware that they are experiencing high volumes of calls at the moment.

If I can be of any help at all please don't hesitate to get in touch.

Kind regards

Andrew Hatch

Community Partnerships Specialist | City Planning
Hounslow, Hammersmith & Fulham, Kensington & Chelsea

Email: andrewhatch@tfl.gov.uk



From: Hatch Andrew
Sent: 08 April 2020 15:16
To: 'colin.aherne@[REDACTED]' 'adronie.alford@[REDACTED]' 'victoria.brocklebank-fowler@[REDACTED]' 'andrew.brown@[REDACTED]' 'daryl.brown@[REDACTED]' 'jonathan.caleb-landy@[REDACTED]' 'iain.cassidy@[REDACTED]' 'ben.coleman@[REDACTED]' 'adam.connell@[REDACTED]' 'christabel.cooper@[REDACTED]' 'stephen.cowan@[REDACTED]' 'larry.culhane@[REDACTED]' 'belinda.donovan@[REDACTED]' 'sue.fennimore@[REDACTED]' 'wesley.harcourt@[REDACTED]' 'RebeccaM.Harvey@[REDACTED]' 'sharon.holder@[REDACTED]' 'lisa.homan@[REDACTED]' 'donald.johnson@[REDACTED]' 'andrew.jones@[REDACTED]' 'alex.karmel@[REDACTED]' 'bora.kwon@[REDACTED]' 'rachel.leighton@[REDACTED]' 'amanda.lloyd-harris@[REDACTED]' 'mark.loveday@[REDACTED]' 'sue.macmillan@[REDACTED]' 'david.morton@[REDACTED]' 'pj.murphy@[REDACTED]' 'natalia.perez@[REDACTED]' 'zarar.qayyum@[REDACTED]' 'patricia.quigley@[REDACTED]' 'rowan.ree@[REDACTED]' 'lucy.richardson@[REDACTED]' 'ann.rosenberg@[REDACTED]' 'Helen.Rowbottom@[REDACTED]' 'alexandra.sanderson@[REDACTED]' 'max.schmid@[REDACTED]' 'asif.siddique@[REDACTED]' 'fiona.smith@[REDACTED]' 'frances.stainton@[REDACTED]' 'dominic.stanton@[REDACTED]' 'matt.thorley@[REDACTED]' 'matt.uberoi@[REDACTED]' 'mercy.umeh@[REDACTED]' 'rory.vaughan@[REDACTED]' 'guy.vincent@[REDACTED]'
Subject: Easter weekend: Stay at home, don't travel, save lives

Dear Hammersmith & Fulham councillors

With Easter weekend approaching and good weather predicted, we are reminding people that travel on the transport network is only for critical workers making absolutely essential journeys.

To help reduce the spread of Coronavirus no one else should be using the transport network. I would appreciate if you could help us share our simple message:

Stay at home, don't travel, save lives.

We will be running a communications campaign leading up to, and over the Easter weekend to discourage people from using our network. Please support this by [retweeting](#) us and by using your own channels to get the message out there.

What we have done so far

The number of people using Tube and rail services has plummeted by around 95 per cent and the number using the buses by around 85 per cent.

However, even more people need to stop travelling and stay at home and it is essential that everyone follows the Mayor's and Government's instruction and does not return to the transport network this Easter. Some stations are still seeing too many passengers including Hammersmith.

We are running fewer services as many frontline staff have been unable to come to work as they are either ill or self-isolating. We have put in place a number of measures to keep them safe and we have just launched a [trial into rear boarding](#) on our buses to further protect the drivers.

Our staff keeping our transport network running continue to do a fantastic job. Their efforts to keep London's essential workers moving are nothing short of remarkable and we are all so proud of the way they've continued to deliver our service. The latest information can be found [here](#) and details of the services we are running can be found at <https://tfl.gov.uk/tube-dlr-overground/status>.

Kind regards

Andrew Hatch

Community Partnerships Specialist | City Planning
Hounslow, Hammersmith & Fulham, Kensington & Chelsea

Email: andrewhatch@ [REDACTED]



Jacob Gemma

From: Hatch Andrew <AndrewHatch@[REDACTED]>
Sent: 07 March 2019 14:45
To: stephen.cowan@[REDACTED] Cllr Harcourt Wesley: H&F
Cc: Killingbeck Iain; Bainbridge Chris (ST); Hinesh.Mehta@[REDACTED]
Subject: Freight and Servicing Action Plan

Dear Cllr Cowan and Cllr Harcourt

Today we launched the [Freight and Servicing Action Plan](#), which includes opportunities for us to work alongside boroughs to improve how freight and servicing are considered within the Capital.

The Plan explains how freight and servicing are vital to London's growing economy. Half of the value of household expenditure, around £79 billion each year, relies strongly on road freight. However, while freight and servicing has helped the economy grow, goods vehicle movement in the Capital has increased by around 20 per cent since 2010, contributing to poor air quality, congestion and road danger.

As London grows, the volume of freight and servicing trips is also forecast to continue to grow unless action is taken. The Plan outlines how the industry can continue to meet the freight and servicing needs of London's growing population and economy, while decreasing the number of freight vehicles entering central London by 10 per cent over six years.

The actions in full can be found in our plan. We will need to work together to deliver these. Actions in the plan include:

- Encouraging Londoners to use more sustainable delivery options such as 'click and collect' and greener delivery slots, and expanding the number of click and collect lockers in stations
- Making smarter use of both ours and boroughs' land by identifying plots for distribution centres, which are vital to encouraging sustainable last mile delivery methods such as cycle freight (*Hammersmith BID* are doing some good work already in this area)
- Reducing harmful emissions caused by freight by launching the central London Ultra Low Emission Zone in April this year, which will bring in stricter exhaust emission standards for most vehicles, including vans and lorries and supporting boroughs in introducing local zero emission zones. We will also launch guidance for boroughs looking to introduce zero emission zones (noting of course that your own officers have already done some great work towards delivering a zero emission zone at Hammersmith Grove South, which can hopefully be taken forward in the future)
- Making freight vehicles safer by launching the HGV Safety Permit Scheme, incorporating the world's first Direct Vision Standard for HGVs, with the first permits under the scheme to be issued later this year
- Working with boroughs to better coordinate the control of freight movements on London's roads, including supporting London Councils' review of the London Lorry Control Scheme, which helps manage noise nuisance from the largest lorries during unsocial hours and allow more deliveries where appropriate to take place during off-peak hours
- Supporting increased use of water and rail by protecting and reactivating wharves and working with Network Rail to take advantage of opportunities to grow rail freight where possible

Please get in touch if you would like more information, or to discuss further how we can work together. We recognise that freight and servicing in London has changed, and we are excited to work with you to deliver a plan that works for all of London.

Kind regards

Andrew Hatch

Community Partnerships Specialist | Public Affairs & External Relations

Phone: [REDACTED] (auto [REDACTED])

9F, 5 Endeavour Square, London, E20 1JN | Email: [andrewhatch@\[REDACTED\]](mailto:andrewhatch@[REDACTED])



Jacob Gemma

From: Milne Jamie </O=TFL/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CE6B70AD944F4C9EA29842946C468537-JAMIEMILNE>
Sent: 08 January 2019 15:15
To: 'stephen.cowan@[REDACTED]'
Subject: FW: New Hammersmith Cycle Routes - taking forward our discussion

Dear Stephen,

Further to Heidi's email of the 28th December (below), I've been in touch with James Murray's office to look for a mutually convenient date. Both Heidi and James could visit on 14th February at 1130 or 15th February at 1430.

If either of those times are suitable please do let me know.

All the best,

Jamie

Jamie Milne
Executive Assistant to Heidi Alexander
Deputy Mayor for Transport
& Deputy Chair, Transport for London

Tel: [REDACTED] Ext: [REDACTED] (Palestra, Floor 7, Blue Zone 4)
Tel: [REDACTED] (City Hall)



From: Heidi Alexander [[mailto:Heidi.Alexander@\[REDACTED\]](mailto:Heidi.Alexander@[REDACTED])]
Sent: 28 December 2018 15:06
To: [stephen.cowan@\[REDACTED\]](mailto:stephen.cowan@[REDACTED])
Cc: Milne Jamie; Norman Will (Will Norman, Walking & Cycling Commissioner); [Richard.Duffill@\[REDACTED\]](mailto:Richard.Duffill@[REDACTED])
Subject: New Hammersmith Cycle Routes - taking forward our discussion

Hi Steve

Hope you are well. I just wanted to follow up on the discussion we had about cycle routes at the end of November.

Following our conversation, TfL officers have updated the 'Response to Issues Raised' consultation report which now includes the items we agreed such as committing to higher quality urban realm materials along King Street and removing the 'Cycle Superhighway' brand with its negative connotations. They have also included the commitment that TfL will provide funding to improve the quality of the cycle facilities along the A4, including links to this scheme. Your officers have kindly reviewed the latest draft of the report and are happy with these amendments.

I have asked TfL to continue to work closely with your officers as they prepare to publish the report and launch the further, smaller consultation in the new year on 30 January 2019. This includes the new pedestrian crossing and coach parking near Latymer Upper School, in response to feedback received. The

final report and draft consultation materials will be provided to your officers for input in advance of the print deadline on 11 January 2019.

As we prepare for this, I am keen to discuss how we could jointly pre-engage with local businesses and Councillors. It would be great to do some joint press work with you on this but we will be guided by you.

Let me know what you think.

Heidi

PS – I think James Murray and I should come and see in the new year to discuss the other live issue we are dealing with. I will ask Jamie in my office to get something set up.

#LondonIsOpen

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Jacob Gemma

From: Hatch Andrew </O=TFL/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=ANDREWHATCH>
Sent: 16 May 2019 11:08
To: 'stephen.cowan@[REDACTED]' 'pj.murphy@[REDACTED]' 'patricia.quigley@[REDACTED]'
Subject: Hammersmith Bridge - longer-term bus service changes from 18 May 2019
Attachments: TfL Press Release - Bus network in the Hammersmith Bridge area to be improved to reduce impact of bridge restoration

Dear Hammersmith Broadway ward councillors

I am writing to follow up on my colleague James' email below.

As your dedicated point of contact at TfL, please direct any queries or concerns you may have about our plan for local buses following the closure of the bridge to me. I'm happy to help however I can.

Kind regards

Andrew Hatch

Community Partnerships Specialist | Public Affairs & External Relations
9F, 5 Endeavour Square, London, E20 1JN | Email: [andrewhatch@\[REDACTED\]](mailto:andrewhatch@[REDACTED])



From: Pickard James

Sent: 15 May 2019 16:01

Subject: Hammersmith Bridge - longer-term bus service changes from 18 May 2019

Good afternoon,

As buses will not use Hammersmith Bridge until safety-critical upgrade work is complete, we are making some changes to the local bus network to improve links for affected customers. These will replace the current temporary changes to six routes that were introduced when the bridge was closed in April.

Routes 33, 72, 209, 419, and 485 will run shortened or altered routes. There is also a new route 533 between Barnes and Hammersmith via Chiswick Bridge, and we will increase the frequency of route 265 between Roehampton and Putney Bridge station. Schooldays-only route 609 will no longer run, having been withdrawn when the bridge was closed.

Our changes are designed to:

- Provide or enhance direct links between Roehampton, Mortlake, Barnes and the Tube network at Putney Bridge
- Retain a direct link between Barnes, Mortlake and Hammersmith, where there is step-free access to the Tube
- Reinstate route 72 to its full length north of the river so it again runs between Hammersmith and East Acton

These changes will be introduced on Saturday 18 May. We will review them based on operational experience and customer feedback, and may make further changes later in the year if required.

Customers can see details of the changes and provide feedback at <https://consultations.tfl.gov.uk/buses/hammersmith-bridge/> from tomorrow (Wednesday 15 May). We will take feedback received to account when deciding whether to make any further changes to these services. We will also publicise the changes at bus stops, on social media and in customer emails.

Hammersmith Bridge is 132 years-old and is a highly complex structure. We are working very closely with Hammersmith & Fulham Council to ensure it is restored as soon as possible.

If you have any further questions or queries please do not hesitate to contact me using the details below.

Regards

James Pickard | Community Partnerships Specialist

Local Communities & Partnerships | Public Affairs & External Relations | Transport for London

Mail: Red Zone, Floor 9, Endeavour Square, Stratford, London, E20 1JN

Phone: [REDACTED] ([REDACTED] internally), or [REDACTED] (mobile)

Email: [JamesPickard@\[REDACTED\]](mailto:JamesPickard@[REDACTED])

From: TfL Press Office <PressOffice@tfl.gov.uk>
Sent: 15 May 2019 10:10
Subject: TfL Press Release - Bus network in the Hammersmith Bridge area to be improved to reduce impact of bridge restoration

Press release



Wednesday 15 May 2019

TfL Press Release - Bus network in the Hammersmith Bridge area to be improved to reduce impact of bridge restoration

PN-052

- **Bus connections in the area are to be restored after emergency closure of the 132-year-old Hammersmith Bridge**
- **Six routes will be changed and one new route will be introduced**
- **Customers advised to leave more time for their journeys as they become accustomed to the changed routes**

Plans for a new bus route and changes to six others have been published today to reduce the impact of the Hammersmith Bridge closure. Bus services were immediately rerouted after the Grade II* listed Hammersmith Bridge was closed on safety grounds in April. As buses will not use Hammersmith Bridge until major

safety-critical strengthening work is completed, Transport for London (TfL) has made improvements to local bus services.

The changes will restore links for bus customers affected by the emergency closure of the bridge. They will:

- Provide direct links between Roehampton, Mortlake and Barnes and the Tube network at Putney Bridge
- Provide a new direct link between Barnes and Hammersmith
- Reinstate the full route 72 north of the river

The changes will be introduced on Saturday 18 May. They will be kept under close review and TfL welcomes any feedback on the changes. TfL and Hammersmith & Fulham Council are working extremely closely together to restore the 132-year-old bridge.

Geoff Hobbs, Director of Public Transport Service Planning at TfL, said: “We had to reshape bus services in the area as a result of the bridge closure, but now we are able to finesse our changes to reduce its impact on customers. We urge customers to check how their journeys may be affected by visiting our website.

“We are working closely with the council's specialist engineers to conclude the final plan, and finalise costs, for upgrading the bridge as soon as possible.”

TfL is also working to manage the impact that the closure is having on the road network. It has already begun making changes to traffic signal timings in the area to help the flow of traffic and will continue to monitor the situation to determine whether further changes are required.

Customers who use routes 33, 72, 419, 485 or 209 will experience a change in their journeys and should check before they travel. TfL will increase the capacity of the 265 and introduce a new route 533 between Barnes and Hammersmith via Chiswick Bridge. Customers who will need to change buses can do so at no extra cost within an hour of their first journey due the Mayor's Bus Hopper. To ensure bus customers are aware of the changes TfL is running a localised communication campaign. Maps demonstrating the changes will be displayed at

affected routes and published on TfL's website and social media channels. Registered customers of affected routes will receive emails detailing the changes and bus drivers will inform passengers of the alterations. TfL will also work with the council to ensure that local stakeholders are contacted. Further details of the changes can be found on TfL's website.

Keeping local authority infrastructure in good condition is essential to ensure the wider road network stays safe and efficient and helps the economy grow. Certainty of a long-term steady and sustained Government funding arrangement is needed to allow London to cover the costs of its own infrastructure maintenance.

Contacts

TfL Press Office

Transport for London

pressoffice@tfl.gov.uk

0343 222 4141

Notes to editors

Customers can see details of the changes and provide feedback at <https://consultations.tfl.gov.uk/buses/hammersmith-bridge/>. TfL will take this feedback on board when deciding whether to make any further changes to these services.

This email has been sent to you by Transport for London because we believe it to be of interest and you have consented to us contacting you.

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Jacob Gemma

From: Kamau Matthew
Sent: 28 August 2020 15:48
To: stephen.cowan@[REDACTED]
Cc: pj.murphy@[REDACTED]; patricia.quigley@[REDACTED]; larry.culhane@[REDACTED]; sue.fennimore@[REDACTED]; Hatch Andrew; Farthing Hannah
Subject: Hammersmith Bridge closure - Bus service changes

Good afternoon Cllr Cowan,

I am writing to let you know about changes we are making to the bus services in the area around Hammersmith Bridge following its closure to pedestrians and cyclists on 13 August.

From Saturday 29/08/2020 we will run extra services on Route 533 (Hammersmith Bus Station - Lonsdale Road)

- Mon - Fri 0730 and 1900 - three buses every hour and then two buses an hour in the evenings
- Sat 0900 and 1830 four buses per hour
- Sun 0900 and 1830 four buses per hour

In addition, we are increasing the number of buses running on Route 378 to help customers to connect with London Underground District Line services at Putney Bridge helping to improve the link between there and Mortlake.

From Saturday 05/09/2020 we will run extra services on Route 378 (Mortlake Bus Station – Putney Bridge Station)

- Mon – Sat daytime - 8 buses per hour (currently 5 buses per hour)
- In the evening and on the weekends - 6 buses per hour
- Except on Sundays early AM from - 4 buses per hour

To enhance Route 378 we need to reduce the current service levels on Route 209 which has seen a fall in customer numbers since the bridge closed to pedestrians.

From Saturday 05/09/2020 Route 209 will be reduced (Mortlake Bus Station to Lonsdale Road)

- Mon – Sat daytime - 4 buses per hour
- In the evening and on the weekends - 3 buses per hour
- Sunday early AM 2 buses per hour

Posters at selected bus stops will advise customers wishing to travel across the river to use alternative bus connections such as:

- Changing between routes 378 and 220 at Putney Bridge
- Changing between routes 256 and 220 at Putney Bridge station
- Changing between routes 419 and 190 at Lower Richmond Road/Clifford Avenue
- Changing between routes 33 and 430 via a short walk between Barnes station/Rocks Lane and Lower Richmond Road

Posters will be displayed at local bus stops from today. The latest travel advice, will be published at <https://tfl.gov.uk/status-updates/major-works-and-events/hammersmith-bridge-closure>. For more information on the changes to make school travel safer and the latest advice and resources for schools and other education settings please visit <https://tfl.gov.uk/reopeningeducation>.

Please pass this information on to all those who have been affected by the closure. We are continuing to work with various stakeholders to see how we can further help customers reach their destination in this area and will share further updates as soon as we are able to. If you have any questions in the meantime, please let me know.

Yours sincerely,

Matthew

Matthew Kamau

Engagement Officer

Local Communities & Partnerships (West)

Phone: [REDACTED] (auto [REDACTED] | Email: [MatthewKamau@\[REDACTED\]](mailto:MatthewKamau@[REDACTED])



Jacob Gemma

From: Hatch Andrew <AndrewHatch@ [REDACTED]>
Sent: 26 September 2019 10:47
To: 'jonathan.caleb-landy@ [REDACTED]'; 'bora.kwon@ [REDACTED]'; 'asif.siddique@ [REDACTED]'; 'Cllr Harcourt Wesley: H&F'; 'lisa.homan@ [REDACTED]'; 'rowan.ree@ [REDACTED]'; 'rory.vaughan@ [REDACTED]'; 'stephen.cowan@ [REDACTED]'; 'pj.murphy@ [REDACTED]'; 'patricia.quigley@ [REDACTED]'; 'andrew.jones@ [REDACTED]'; 'natalia.perez@ [REDACTED]'; 'mercy.umeh@ [REDACTED]'; 'adam.connell@ [REDACTED]'; 'sue.fennimore@ [REDACTED]'; 'rachel.leighton@ [REDACTED]'; 'RebeccaM.Harvey@ [REDACTED]'; 'david.morton@ [REDACTED]'; 'fiona.smith@ [REDACTED]'; 'iain.cassidy@ [REDACTED]'; 'christabel.cooper@ [REDACTED]'; 'guy.vincent@ [REDACTED]'; 'donald.johnson@ [REDACTED]'; 'amanda.lloyd-harris@ [REDACTED]'; 'daryl.brown@ [REDACTED]'; 'larry.culhane@ [REDACTED]'; 'zarar.qayyum@ [REDACTED]';
Subject: Hammersmith Bridge: extension of Dial-a-Ride services
Attachments: DAR_residents_FINAL_v2.pdf; Dial a Ride - 1 mile zone.png

Dear Cllr Cowan, Cllr Harcourt and ward councillors

I am writing to let you know we have extended our Dial-a-Ride (DaR) services to meet the needs of customers with mobility issues who live near Hammersmith Bridge, which has been closed for urgent safety reasons.

Those living within one mile of the bridge (see map attached) who meet DaR's membership criteria can now call a dedicated helpline to arrange for assistance to take them to a pre-agreed location on the other side of the river.

Please see the attached letter, which is being delivered to over 40,000 addresses located within the one mile zone tomorrow and Saturday, for more details.

- More information on Dial-a-Ride is available at: <https://tfl.gov.uk/modes/dial-a-ride/>
- For the latest travel advice relating to the bridge, go to: <https://tfl.gov.uk/status-updates/major-works-and-events/hammersmith-bridge-closure>

Kind regards

Andrew Hatch

Community Partnerships Specialist | City Planning
Hounslow, Hammersmith & Fulham, Kensington & Chelsea
Email: [andrewhatch@\[REDACTED\]](mailto:andrewhatch@[REDACTED])





Transport for London
Surface Transport
Project & Programme Delivery

197 Blackfriars Road
London
SE1 8NJ

0343 222 1234*
tfl.gov.uk/contact

27 September 2019

Dear Sir/Madam

Hammersmith Bridge: extension of Dial-a-Ride services

I am writing to let you know we have extended our Dial-a-Ride (DaR) services to meet the needs of customers with mobility issues who live near Hammersmith Bridge, which has been closed for urgent safety reasons.

We and our borough partners Hammersmith & Fulham Council and Richmond Council are aware that if you have mobility issues you may be unable to cross the bridge on foot or easily access diverted bus services. We'd like to help you get about.

Residents living within one mile of the bridge (see map on the separate sheet) who meet DaR's membership criteria can call a dedicated helpline to arrange for assistance to take them to a pre-agreed location on the other side of the river.

Who can use the service?

Anyone who meets the DaR membership criteria. Check if you are eligible at tfl.gov.uk/modes/dial-a-ride/.

You do not need to become a full DaR member to use the service. Eligible non members can call the helpline (see overleaf) and arrange to be taken to an agreed point within the one mile zone. Services are available to non members between 08:00 and 20:00, seven days a week.

If you would like to become a full DaR member, and are eligible, your membership application will be fast tracked. There are benefits to becoming a full DaR member, including travelling within a wider range of times (07:00 to midnight), travel to any destination outside the one mile zone and group bookings.

Existing members will be scheduled onto DaR services where possible (or onto taxis if not). Full DaR members can travel anywhere outside the one mile zone.

How to use the service

Non members should call the dedicated Hammersmith Bridge DaR helpline **07592 920716** to book a journey. You will need to provide your name, home address, destination and a mobile contact number. You can book a return journey if required.

Full DaR members (new and existing) should book services via the DaR contact centre by calling **0343 222 7777**. This will enable a wider range of booking options, including travel from 07:00 to 00:00 (midnight).

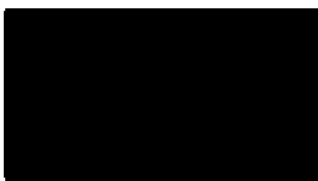
All journeys must be pre-booked. While same day bookings may be accommodated please try to give at least 24 hours notice to ensure availability.

Further information

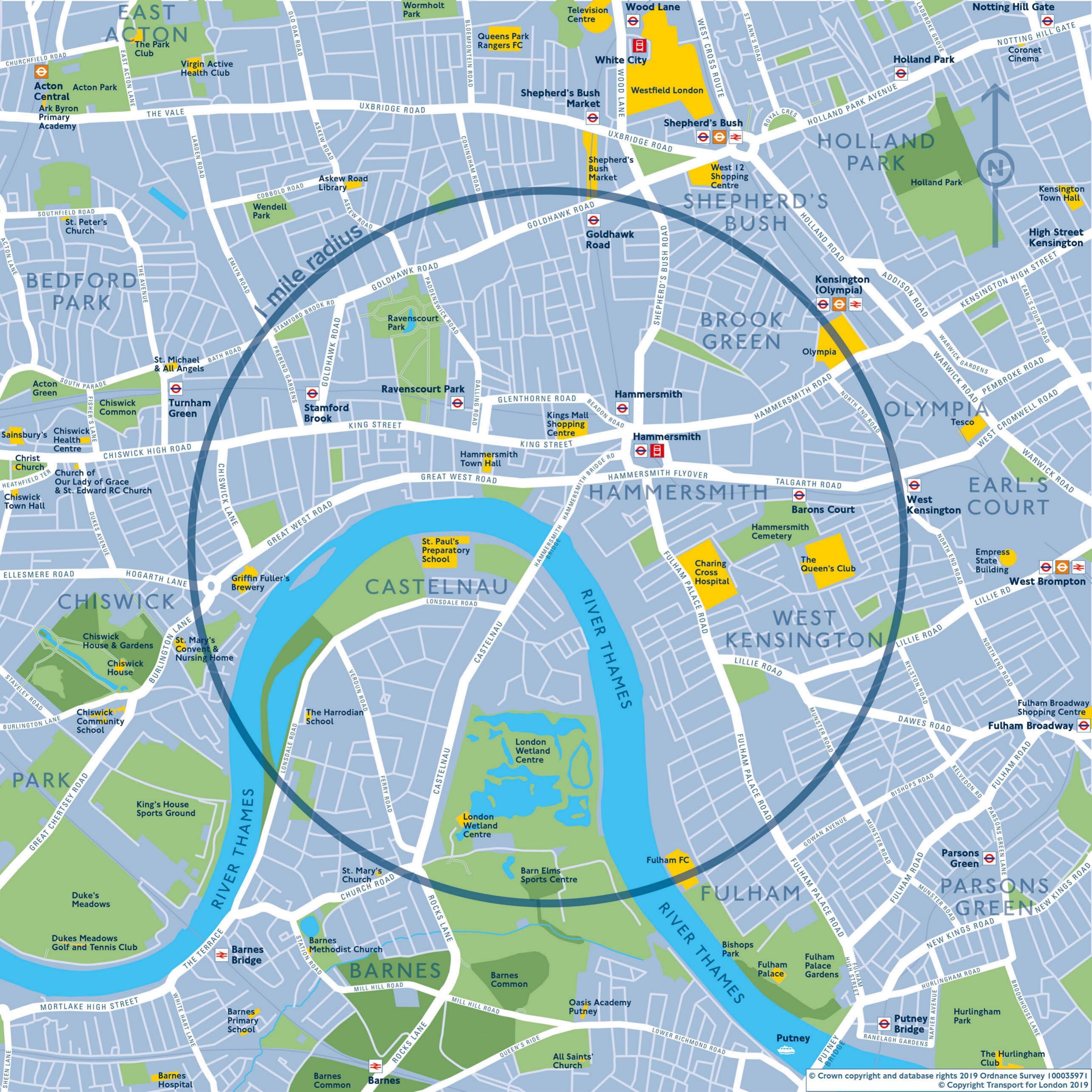
Marshals will remain on both sides of the bridge from 07:00 to 22:00 on weekdays (07:00 to 20:00 at weekends) to offer travel advice to those who need it. They can also call DaR directly to arrange emergency transport for anybody deemed vulnerable or having difficulties crossing the bridge.

For more information and travel advice go to tfl.gov.uk/status-updates/major-works-and-events/hammersmith-bridge-closure.

Yours faithfully



Roland James
Head of Transport Operations
Transport for London



1 mile radius

Jacob Gemma

From: Hatch Andrew <AndrewHatch@[REDACTED]>
Sent: 03 March 2020 14:28
To: 'Jonathan.Caleb-Landy@[REDACTED]'; 'Bora.Kwon@[REDACTED]'; 'Asif.Siddique@[REDACTED]'; 'stephen.cowan@[REDACTED]'; 'pj.murphy@[REDACTED]'; 'Patricia.Quigley@[REDACTED]'; 'Iain.Cassidy@[REDACTED]'; 'Christabel.Cooper@[REDACTED]'; 'Guy.Vincent@[REDACTED]'; 'wesley.harcourt@[REDACTED]'
Cc: Masella Michael: H&F; Choudhury Masum: H&F; Kainth Bram: H&F
Subject: Hammersmith Bridge: Proposal for temporary walking and cycling bridge
Attachments: Hammersmith temp bridge resident letter FINAL.pdf

Dear Cllr Cowan, Cllr Harcourt and ward councillors

With Hammersmith Bridge currently closed to motorised traffic for extensive repairs, large numbers of people are currently choosing to walk and cycle across the bridge, many of whom use it to access Tube services at Hammersmith station. We are supporting Hammersmith and Fulham (H&F) Council on these repairs. To do this as quickly and safely as possible the bridge will likely have to be completely closed.

To maintain this essential link across the river for people during the repairs, H&F Council have asked us to consider installing a temporary walking and cycling bridge. We are therefore proposing to install a temporary step-free bridge, linking Queen Caroline Street on the north bank of the river to near to the junction of Castelnau and Riverview Gardens on the south bank, for pedestrians and cyclists only. More detailed information can be found in the attached letter, which we will distribute to addresses on both sides of the river this week.

We are seeking the views of everyone in the local community who may be affected by our proposal.

To this end we are hosting four public drop-in exhibitions at the following times and encourage you to come along to find out more:

- Saturday 14 March, 11.00 to 15.00 (Riverside Studios, Hammersmith, W6 9BN)
- Tuesday 17 March, 18.00 to 21.00 (Castelnau Community Centre, Barnes, SW13 9AQ)
- Thursday 19 March, 16.00 to 20.00 (Riverside Studios, Hammersmith, W6 9BN)
- Saturday 21 March, 13.00 to 17.00 (St Michael & All Angels, Barnes, SW13 0NX)

More information about our proposal, along with a feedback form, will be available from 14 March at www.tfl.gov.uk/travel-information/improvements-and-projects/hammersmith-bridge.

I encourage you to send us your views. You can do this by:

- filling in our feedback form (online from 14 March. Paper copies available on request)
- emailing us at HammersmithBridge@tfl.gov.uk
- writing to us at: *Freepost, TfL Feedback* (no stamp required)

The deadline for feedback is 23:59 on 22 March 2020.

Please let me know if you have any questions.

Kind regards

Andrew Hatch

Community Partnerships Specialist | City Planning
Hounslow, Hammersmith & Fulham, Kensington & Chelsea
Email: andrewhatch@ [REDACTED]





Transport for London
Local Communities and
Partnerships

5 Endeavour Square
London
E20 1JN

0343 222 1234*
tfl.gov.uk/contact

2 March 2020

Dear resident

Hammersmith Bridge: Proposed Temporary walking and cycling bridge

Hammersmith Bridge is currently closed to motorised traffic as extensive repairs are needed to safeguard it for the future.

Large numbers of people are currently choosing to walk and cycle across the bridge, many of whom use the bridge to access Tube services at Hammersmith station.

We are supporting Hammersmith and Fulham (H&F) Council on the repairs. To do this as quickly and as safely as possible the bridge is likely to have to be completely closed. Therefore, in order to maintain this essential link across the river for people during the repairs, H&F Council have asked us to consider installing a temporary walking and cycling bridge.

The temporary bridge we are proposing is a seven metre wide, prefabricated steel structure, supported by two piers in the river. The bridge would be step free and have a 5.5 metre wide carriageway for pedestrians and cyclists. It would be accessed by shallow ramps from Queen Caroline Street on the north bank and from close to the junction of Castelnau and Riverview Gardens on the south bank.

For permission to construct the temporary bridge we will need to submit a planning application to both Richmond and H&F Councils. We know this proposal will attract a range of views and we are keen to understand these as soon as possible. We also want to ensure the areas around the landing points of the temporary bridge are fully restored for the benefit of the local community once all the main bridge repair works have been completed and the temporary bridge is removed.

We are hosting public drop-in exhibitions at the following times and encourage you to come along to find out more about our proposals:

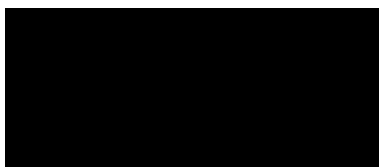
- Saturday 14 March, 11.00 to 15.00, Riverside Studios, Hammersmith, W6 9BN
- Tuesday 17 March, 18.00 to 21.00, Castelnau Community Centre, Barnes, SW13 9AQ
- Thursday 19 March, 16.00 to 20.00, Riverside Studios, Hammersmith, W6 9BN
- Saturday 21 March, 13.00 to 17.00, St Michael & All Angels, Barnes, SW13 0NX

Information about our plans along with a feedback form will also be available online from the 14 March at www.tfl.gov.uk/travel-information/improvements-and-projects/hammersmith-bridge.

Please send us your views by 23:59 on 22 March 2020 by filling in our feedback form, emailing us at HammersmithBridge@tfl.gov.uk, or writing to us at: **Freepost, TfL Feedback** (no stamp required). If you would like a paper copy of the feedback form, please let us know and we will provide one.

We hope to see you at one of our events.

Yours faithfully



David Rowe, Head of Major Projects Sponsorship

Jacob Gemma

From: TfL Consultations
Sent: 25 July 2019 12:20
Subject: Improvements for Kew Bridge, Kew Bridge Road and Duke Road (Chiswick)

Dear Sir or Madam

We consulted on our proposals for Cycleway 9 in autumn 2017. After carefully considering all feedback, we published our analysis of the responses and our responses to the issues raised in January 2019 at tfl.gov.uk/cs9. The scheme is an important part of the Mayor's Healthy Streets Approach, which aims to make London greener, healthier and more pleasant through encouraging walking, cycling and the use of public transport. The feedback we received helped us to further develop our proposals. Overall, we are progressing our plans for the scheme as outlined in the January 2019 [Response to Issues Raised report](#).

In response to the feedback received, we carried out a further consultation on two parts of the route between 30 January and 26 February 2019:

- Kew Bridge and Kew Bridge Road (High Street Brentford to Wellesley Road)
- Duke Road and Duke's Avenue's junction with Chiswick High Road

We asked for feedback on the proposals in these two areas from residents, businesses, employers, transport users and other relevant stakeholders. We received 1,490 responses to the consultation, 37 of which were from stakeholder groups. Many thanks to everyone who replied to the consultation and for the valuable feedback.

We have produced:

- a consultation report which explains the processes of the consultation, and a summary of responses. Many of the responses provided detailed feedback which we analysed in depth to ensure we understood views raised on the scheme
- a response to the issues raised report which sets out the changes we are making to the proposals to reflect the feedback received. We have produced this report in collaboration with the London Borough of Hounslow

Both reports and the consultation materials are available at tfl.gov.uk/kew-duke

For Kew Bridge and Kew Bridge Road to Wellesley Road we are not proposing any changes to the design which we consulted on.

For Duke Road and Duke's Avenue junctions with Chiswick High Road we are proposing a number of further changes:

- we proposed reducing the eastbound approach to the junction of Duke's Avenue from two lanes to one. We are no longer proposing this due to feedback received during consultation.
- we are proposing to reduce the width of the cycle track from 3m to 2.5m outside Our Lady of Grace and St Edward's church. This would provide space for two traffic lanes on the eastbound approach to the junction of Duke's Avenue improving traffic capacity at this junction, whilst maintaining pavement space outside the Church.
- we proposed to convert Duke's Avenue to entry only. To respond to concerns raised during the consultation, we are no longer proposing to make Duke's Avenue entry only and the design has been altered to allow cars and vans to exit the road.
- due to space constraints on the exit of Duke's Avenue we are unable to accommodate large vehicles as they will not be able to make the turn onto Chiswick High Road safely. We are therefore proposing to introduce a weight restriction on the access to Duke's Avenue from the A4 for vehicles over 7.5tonnes.

- we are proposing to remove one medium sized tree outside no 229 Chiswick High Road to provide an improved road alignment for motor traffic and keep more pavement space. We are still proposing to plant two new trees in the area.

Yours faithfully



Nigel Hardy
Head of Programme Sponsorship
Transport for London

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Unsubscribe All

If you no longer wish to receive emails from us, including any relating to consultations you have responded to previously, or details of any new consultations, please let us know by replying to this email. Please add 'UNSUBSCRIBE ALL' to the title of your email. Further information on how we use your data is available on the [consultation portal](#)

Jacob Gemma

From: Branks Kirsten
Sent: 30 July 2020 15:48
To: stephen.cowan@[REDACTED]
Cc: Preen Heather; Hatch Andrew
Subject: Letter from Andy Byford - Commissioner of Transport for London
Attachments: 200730 - Hammermith & Fulham - Stephen Cowan.pdf

Dear Cllr Cowan,

Please see attached letter from the Commissioner. Your LCP rep will be in touch to schedule a meeting in due course.

Kind regards
Kirsten

Kirsten Branks

PA to Commissioner

Phone: [REDACTED] (auto [REDACTED])

Mobile: [REDACTED]

11Y8, Palestra, 197 Blackfriars Road, London SE1 8NJ



Please note that on some occasions, we may need to share your information with associated organisations or their agents for these purposes' i.e. 'to process your feedback and provide you with a response, or the information or services you have requested. Your personal information will be properly safeguarded and processed in accordance with the requirements of privacy and data protection legislation.



Cllr Stephen Cowan
Leader, London Borough of Hammersmith & Fulham
Hammersmith Town Hall
King Street
London
W6 9JU

Andy Byford
Commissioner of Transport

Transport for London
Palestra
1 97 Blackfriars Road
London SE1 8NJ

Phone 020 3054 8900
andybyford@ [REDACTED]

By email only: [stephen.cowan@\[REDACTED\]](mailto:stephen.cowan@[REDACTED])

30 July 2020

Dear Cllr Cowan

I am writing to introduce myself as the new Commissioner of Transport for London.

I am very proud to take on this role having begun my career with London Underground more than 30 years ago. Great progress has been made since then and I am determined to continue the outstanding work of my predecessor, Mike Brown, in making London a safer, healthier, and greener place.

I am acutely aware, however, I have taken on this job at a time when London, and indeed the whole world, faces exceptionally difficult circumstances. The coronavirus pandemic has taken a toll on us all, and TfL is no exception. The UK-wide lockdown has had a catastrophic impact on our revenue and it is now more important than ever that London gets a fair deal from central Government.

In recent months we have focussed our attention on providing services for key workers and creating the necessary temporary infrastructure to enable more people to walk and cycle. I know that London Borough of Hammersmith & Fulham has played its part in helping to transform our streets so quickly.

My priorities will be around supporting London's recovery, doing everything I can to get the Elizabeth line open as soon as possible, and getting our city moving again.

I know, from my discussions with Mike, that getting Hammersmith Bridge refurbished and reopened to motor traffic as soon as possible remains a focus for you.

I want to hear more about your priorities for both recovery and longer-term growth and how I can help you achieve these. I would be delighted to meet with you to discuss this and have asked Andrew Hatch from the Local Communities and Partnerships team to get in touch with your office to organise a meeting.

I look forward to working with you.

Yours sincerely



Andy Byford

Jacob Gemma

From: Gregory Ria
Sent: 21 October 2020 17:08
To: sharon.lea@[REDACTED] stephen.cowan@[REDACTED]
Cc: Preen Heather; Rowe David (ST); Hobbs Geoff; Powell Gareth
Subject: Letter from Gareth Powell to Sharon Lea LBH&F
Attachments: Letter-GP-Shuttle-Service-Oct-2020.pdf

Good afternoon Sharon

Please see attached a letter from Gareth Powell, Managing Director – Surface Transport.

Kind regards

Ria

Ria Gregory
Communications and Engagement Officer – Managing Director’s Office - Surface Transport
🚇TRANSPORT FOR LONDON



21 October 2020

Sharon Lea
Strategic Director of Environment
Hammersmith & Fulham Council
Town Hall, King Street
Hammersmith
London W6 9JU

Gareth Powell
Managing Director
Surface Transport

Transport for London
11th Floor, Zone R4
Palestra
197 Blackfriars Road
London SE1 8NJ

garethpowell@

Dear Sharon

Point-to-point shuttle service

I am writing with an update on a dedicated school point-to-point shuttle service between Hammersmith and Barnes, which we corresponded about last month.

After giving the proposal careful consideration, we have decided, on reflection, not to proceed with the service at this time. There are three reasons for this:

- 1. Our monitoring of existing route 533 found around 99 per cent of passengers (students and adults) were able to get on the first bus they tried to board.**

We carried out surveys on route 533 on 21 and 24 September 2020, across a sample of 71 services over a total period of 22 hours. Problems arose on only two of these 71 services where passengers were left behind because the bus was full. We are therefore confident the children who have been impacted by the closure of the Bridge are being accommodated by route 533. To further bolster the service we are increasing the frequency of the route to five buses per hour (during weekday peak times) from 2 November, just after half-term. Noting that after the clocks go back on 24 October some students may be less inclined to cycle to school, we will do more surveys of the 533 during the weeks commencing 2 and 9 November to establish if this results in increased loadings on buses. Of course if new issues arise, we would look at the option of increasing the frequency of the route further.

- 2. Route 533 already takes a direct route between Barnes and Hammersmith**

A shuttle service would likely closely mirror the route taken by the 533 which uses the Great West Road so is already a fairly fast and direct route, albeit one that is affected by traffic congestion.

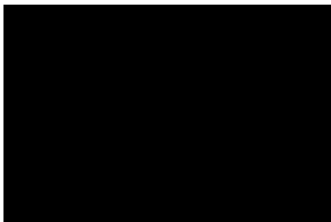
3. A point-to-point service would not be the most efficient way of transporting pupils who are spread over a wide geographical area

There is no single convenient location in Barnes for all the schoolchildren as the schools are spread out. We assumed this to be the case regarding where students live too.

I appreciate there is still some disquiet in the area about the prospect of schoolchildren travelling to and from school when evenings are darker, and I am pleased to see that the borough has carried out lighting audits of the walking and cycling routes likely to be taken by students. As I am sure you know, under the Education Act 1996 we are obligated to ensure all pupils of state schools (and a proportion of private school pupils, depending on whether they have special educational needs, a disability, or mobility problems) can travel safely to school.

Their safety is our number one priority, and I hope this reassures you that we are confident that the route 533 is serving the community well and we will continue as a matter of priority, to keep this area under review.

Yours sincerely



Gareth Powell
Managing Director – Surface Transport

Cc. Councillor Stephen Cowan - Leader of the Council, LB H&F
Heather Preen – Head of Community Partnerships, TfL
David Rowe - Head of IDP - Major Projects, TfL
Geoff Hobbs - Director of Public Transport Service Planning (PTSP), TfL

Jacob Gemma

From: Milne Jamie
Sent: 12 March 2020 09:49
To: 'tony.arbour@[REDACTED]' 'tony.devenish@[REDACTED]'
Cc: David Bellamy; Brown Mike (Commissioner); 'greg.hands.mp@[REDACTED]';
'robin.mortimer@[REDACTED]'; 'stephen.cowan@[REDACTED]'; 'andrew.brown@[REDACTED]';
'andy.mitchell@[REDACTED]';
Subject: Letter from Heidi Alexander
Attachments: TATD - HA 120320.pdf; Appendix.pdf

Dear AMs Arbour and Devenish,

Thank you for your letter to Heidi of 28th February. Please find her reply attached.

All the best,

Jamie

Jamie Milne
Executive Assistant to Heidi Alexander
Deputy Mayor for Transport
& Deputy Chair, Transport for London

Tel: [REDACTED] Ext: [REDACTED] (Palestra, Floor 7, Blue Zone 4)
Tel: [REDACTED] (City Hall)



**TRANSPORT
FOR LONDON**
EVERY JOURNEY MATTERS

MAYOR OF LONDON

Tony Devenish AM

By email: tony.devenish@[REDACTED]

Tony Arbour AM

By email: tony.arbour@[REDACTED]

Ref:

Date: 12th March 2020

Dear Tony and Tony,

Thank you for your recent correspondence regarding Hammersmith Bridge.

The Mayor, TfL and I are taking this matter extremely seriously. We have been working constructively with the London Borough of Hammersmith and Fulham (LBHF) and local MPs to address this issue and are together making progress in our efforts to engage Government.

Current situation

The Bridge is currently operating under a 'Case for Continued Safe Operation', with constant monitoring and alarm systems in place to check the structure continues to be safe for pedestrians and cyclists to use. It is prudent for LBHF, as the Bridge owner, and TfL to consider what steps would need to be taken should the Bridge no longer be operating safely. This is standard contingency planning. TfL has prepared bus and traffic plans that could be implemented immediately were a closure to pedestrians and cyclists required. It is not our intention to stop river users travelling under the Bridge. This would be necessary for safety reasons only if the cracking gets worse.

Once the substantive repair works have begun, to ensure that the Bridge can be re-opened as quickly and safely as possible, it will likely need to be completely closed. Given that many people of course still use the Bridge on foot and by bicycle, it is a priority for us to find a solution which allows pedestrians and cyclists to continue using this crossing.

LBHF therefore asked TfL to consider options for a temporary foot and cycle bridge while the main Bridge is closed. This work has been progressing at pace since last summer. I am sure you will understand that any new Thames crossing in London is an exceptionally complex engineering project, and must take into account the land requirements and the need to maintain a navigable river and protect wildlife. You will agree also that safety must be paramount, and TfL has to take every step to ensure the continued safety of everyone who uses the Bridge. TfL and LBHF have world-leading specialists working on the Bridge to ensure exactly that.

TfL will be sharing plans for a temporary step-free bridge shortly, and local residents will be able to have their say on the designs at several drop-in sessions later this month. I encourage everyone who uses the area to have their say.

Air quality

To date, data analysis from air quality monitoring stations, including in the Putney area, have shown nothing beyond normal variations following the closure of Hammersmith Bridge. TfL is continuing to review this data and will provide updated results later in 2020. I have asked that they share this with you directly.

Beckett Rankine proposal

TfL's assessment on the Beckett Rankine proposal has shown that it is not feasible. The DfT itself recognised this in a letter to Sarah Olney MP of 6 January 2020. As is prudent, TfL is not spending time and resources further evaluating a proposal which their expert assessment shows to be unviable. TfL's assessment was made available to you with the response to your Freedom of Information (FOI) request and is available online:

<https://tfl.gov.uk/corporate/transparency/freedom-of-information/foi-request-detail?referenceId=FOI-2286-1920>

Thames Tideway Tunnel

The Thames Tideway Tunnel will be passing close to the Bridge later this month. Detailed discussions have taken place with the Tideway team and the monitoring of the Bridge that is already in place will ensure that should there be any change in the conditions of the structure, action can be taken immediately.

FOIs

I do not recognise your assertion that TfL is "avoiding Freedom of Information" requests. Your FOI request was responded to in November 2019. If you are aware of other outstanding FOI requests on this matter, please bring them to my attention.

Funding repair works

Despite not owning the asset, TfL has provided £25 million in funding to ensure works on the Bridge can begin as quickly as possible. I am sure you will agree that this is a significant sum. It has funded to date the feasibility and survey work and will provide concept design and construction methodology for the stabilisation and main Bridge works, as well as the ongoing monitoring and management of the Bridge. It is expected also to cover the temporary bridge referred to above.

As you know following your discussion with the Mayor at Question Time in July 2019, because Hammersmith Bridge is owned and controlled by LBHF, its renewal cannot be funded through TfL's capital funding. Anything TfL spends on Hammersmith Bridge would have to be accounted for as operating expenditure – a budget which has of course been substantially cut because of the Government's removal of TfL's roughly £700 million per year direct operating subsidy. This, alongside London's ineligibility for major national road funding schemes, leaves TfL with no funds to undertake repair works such as this.

That is why TfL has been working constructively with LBHF to secure funding that would allow the repairs to progress. A joint bid for the balance required to complete the Bridge works was submitted by LBHF and TfL to the DfT in February, supported by local MPs. Any support you can lend to this bid will help ensure we continue to make progress on this vital project.

Project timeline

The full cost of the repairs to the Bridge will be available once work is completed on the concept design and construction methodology. TfL currently expects this to be in April 2020. I have included as an appendix information regarding the future of the project, noting that these indicative timings are subject to confirmation following the further work expected in April.

Yours sincerely,



Heidi Alexander

Deputy Mayor for Transport

APPENDIX: Key programme milestones

Proposed next steps for the project and expected timelines:

- Submission of consents application for temporary pedestrian and cycle bridge (April 2020)
- Tender documents for main Bridge works complete (July 2020)
- Consents received for temporary bridge works (July 2020)
- Temporary bridge works over river commence (August 2020 – though enabling works on either bank may begin sooner) Note: the timing of works commencing on the temporary bridge is subject to planning consent and discharging any conditions.
- Temporary bridge works completed (winter 2020/21, based on August 2020 start).

The following activities are not currently funded by the £25m TfL has provided, and funding negotiations could affect this timeline.

- Appointment of a contractor to undertake stabilisation works (July 2020)
- Commence procurement for contractor to undertake detailed design and build (D&B) for main bridge works (July 2020)
- Stabilisation works commence (Jan 2021)
- Contract award for D&B (March 2021)
- Main works commence (Sept 2021)

Jacob Gemma

From: Hatch Andrew </O=TFL/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=ANDREWHATCH>
Sent: 05 March 2019 11:04
To: stephen.cowan@[REDACTED] 'Cllr Harcourt Wesley: H&F'
Cc: kim.dero@[REDACTED] Allen Maryann: H&F; Bainbridge Chris (ST)
Subject: Liveable Neighbourhoods - North End Road

Dear Cllr Cowan and Cllr Harcourt

We have today announced the eleven successful bids for this year's Liveable Neighbourhoods programme.

Liveable Neighbourhoods is part of the Mayor's record £2.3bn overall investment to create Healthy Streets across the Capital, with the aim of increasing the proportion of people walking, cycling and taking public transport to 80 per cent by 2041, and cut the damaging impact of air pollution.

Recent research published by us has highlighted the economic benefits of walking and cycling in local areas, with infrastructure improvements such as new cycle routes leading to increased retail spending of up to 30 per cent.

Unfortunately, while your bid for North End Road was very strong, it was on this occasion unsuccessful. We will write to officers shortly to explain our decision and provide feedback on your bid. The Liveable Neighbourhoods programme will continue for the next three years, so there are further opportunities available to Hammersmith Council to secure funding.

I am sorry to be writing with disappointing news. We want to continue our work closely with you and your officers to help make London a healthier place to live, work and visit.

Kind regards

Andrew Hatch

Community Partnerships Specialist | Public Affairs & External Relations

Phone: [REDACTED] (auto [REDACTED])

9F, 5 Endeavour Square, London, E20 1JN | Email: [andrewhatch@\[REDACTED\]](mailto:andrewhatch@[REDACTED])



Jacob Gemma

From: Hatch Andrew
Sent: 06 May 2020 12:44
To: 'colin.aherne@', 'adronie.alford@', 'victoria.brocklebank-fowler@', 'andrew.brown@', 'daryl.brown@', 'jonathan.caleb-landy@', 'iain.cassidy@', 'ben.coleman@', 'adam.connell@', 'christabel.cooper@', 'stephen.cowan@', 'larry.culhane@', 'belinda.donovan@', 'sue.fennimore@', 'wesley.harcourt@', 'RebeccaM.Harvey@', 'sharon.holder@', 'lisa.homan@', 'donald.johnson@', 'andrew.jones@', 'alex.karmel@', 'bora.kwon@', 'rachel.leighton@', 'amanda.lloyd-harris@', 'mark.loveday@', 'sue.macmillan@', 'david.morton@', 'pj.murphy@', 'natalia.perez@', 'zarar.qayyum@', 'patricia.quigley@', 'rowan.ree@', 'lucy.richardson@', 'ann.rosenberg@', 'Helen.Rowbottom@', 'alexandra.sanderson@', 'max.schmid@', 'asif.siddique@', 'fiona.smith@', 'frances.stainton@', 'dominic.stanton@', 'matt.thorley@', 'matt.uberoi@', 'mercy.umeh@', 'rory.vaughan@', 'guy.vincent@'
Subject: 'London Streetspace' launched today

Dear Hammersmith & Fulham councillors

Today we have launched the 'London Streetspace' programme. This programme will rapidly transform London's streets to accommodate significant increases in cycling and walking when lockdown restrictions are eased. With London's public transport capacity potentially running at a fifth of pre-crisis levels, millions of journeys a day will need to be made by other means. If people switch only a fraction of these journeys to cars, London risks grinding to a halt, air quality will worsen, and road danger will increase.

To prevent this happening, we will rapidly repurpose London's streets to serve this unprecedented demand for walking and cycling. We are working with all London boroughs to focus on three key areas:

1. The rapid construction of a **strategic cycling network**, using temporary materials, including new routes aimed at reducing crowding on Tub and train lines, and on busy bus corridors
2. A complete transformation of local town centres to enable local journeys to be safely walked and cycled where possible. Wider footways on high streets will facilitate a local economic recovery, with people having space to queue for shops as well as enough space for others to safely walk past while socially distancing
3. Reducing traffic on residential streets, creating **low-traffic neighbourhoods** right across London to enable more people to walk and cycle as part of their daily routine, as has happened during lockdown

We have already begun making improvements to boost social distancing using temporary infrastructure. Pavements have been doubled in size at Camden High Street and Stoke Newington High Street and widened at six further locations, with more to follow in the coming weeks. Many boroughs are also already making changes on their road network, and we are urging all boroughs to consider what they can do to ensure we maintain social distancing and aid London's recovery. We will work closely with the borough's officers on the council's own plans as part of this vital new programme of work.

The measures announced today are just the beginning. More information on 'London Streetspace' will be available shortly. If you have any questions please get in touch at LocalCommunitiesandPartnerships@tfl.gov.uk.

Kind regards

Andrew Hatch | Community Partnerships Specialist (West)

Transport for London | City Planning | Local Communities & Partnerships

📍 9F Yellow Zone, 5 Endeavour Square, London, E20 1JN

Email: [andrewhatch@](mailto:andrewhatch@tfl.gov.uk) [REDACTED]

🌱 *Please consider the environment before printing this e-mail*



Everything you need to know about transport locally

🌐 Visit tfl.gov.uk/boroughs-and-communities to find out what is happening in your area

Jacob Gemma

From: Mann Stephen
Sent: 13 August 2020 15:54
To: stephen.cowan@[REDACTED]
Cc: Atkinson Tom; Hatch Andrew
Subject: Love Your Local Arches Day 29 August 2020

Dear Cllr Cowan,

On Saturday 29 August, Transport for London, in partnership with Network Rail and the Arch Company, will be holding the first ever Arch Day to celebrate the hundreds of small businesses located in our railway arches across London. Arch Day will be the culmination of the Love Your Local Arches campaign to encourage local communities to visit their local arches and the small businesses there, from bakers to brewers, mechanics to sculptors. These amazing businesses have been helping London from fundraising for charity to making free meals for hospital workers and they deserve our thanks and support.

86 per cent of our property customers are small businesses and we have been supporting them through coronavirus with zero rent for March to June and a maximum of 50 per cent rent for June to September. The remaining rent owed for June to September is also only due in September. All businesses can apply for enhanced support using our new business health check.

In Hammersmith and Fulham we have a number of arches hosting a wide variety of businesses from the Ravenswall climbing wall in Stamford Brook through to Clay Garden Ceramics in Hammersmith.

In the week running up to Arch Day, we are (virtually) hosting the Transport for London Love Your Local Arches Awards, supported by the Federation of Small Businesses and Small Business Britain. For this inaugural ceremony, we are focusing on three categories:

- Wellbeing
- Sustainability
- Community

We want to highlight the amazing work that our arch customers are doing to support London through coronavirus and to lead our recovery.

If you know any great stories from the Transport for London customers in Hammersmith and Fulham and would like to nominate them for the awards, please let me know.

We would welcome your involvement Love Your Local Arches and in Arch Day itself on Saturday 29 August. We would be happy to organise a socially distanced visit to some of our arch customers to share with you some of the great work underway. If you would like to undertake a visit please do contact me.

Kind regards,

Stephen

Stephen Mann

Communications and Engagement Specialist | Commercial Development

Phone: [REDACTED] (auto [REDACTED] | Mobile: [REDACTED])

7B3, Palestra, 197 Blackfriars Road, London SE1 8NJ | Email: [StephenMann@\[REDACTED\]](mailto:StephenMann@[REDACTED])



The subject matter of this email may relate to matters which would be subject to consultation. Its contents are confidential and should not be disclosed to any unauthorised persons. Disclosure of information contained in it would be or would be likely to be prejudicial to the commercial interests of TfL and/or LUL.

Jacob Gemma

From: Mann Stephen
Sent: 20 August 2020 12:14
To: mayor@[redacted] andrew.jones@[redacted] stephen.cowan@[redacted]
Adam.Connell@[redacted] Natalia.Perez@[redacted] pj.murphy@[redacted]
Sue.Fennimore@[redacted] mercy.umeh@[redacted] Patricia.Quigley@[redacted]
Rachel.Leighton@[redacted]
Subject: Love Your Local Arches Day 29 August 2020

Dear Councillors,

On Saturday 29 August, Transport for London, in partnership with Network Rail and the Arch Company, will be holding the first ever Arch Day to celebrate the hundreds of small businesses located in our railway arches across London. Arch Day will be the culmination of the Love Your Local Arches campaign to encourage local communities to visit their local arches and the small businesses there, from bakers to brewers, mechanics to sculptors. These amazing businesses have been helping London from fundraising for charity to making free meals for hospital workers and they deserve our thanks and support.

86 per cent of our property customers are small businesses and we have been supporting them through coronavirus with zero rent for March to June and a maximum of 50 per cent rent for June to September. The remaining rent owed for June to September is also only due in September. All businesses can apply for enhanced support using our new business health check.

In Shepherd's Bush we have 35 hosting a wide variety of businesses.

In the week running up to Arch Day, we are (virtually) hosting the Transport for London Love Your Local Arches Awards, supported by the Federation of Small Businesses and Small Business Britain. For this inaugural ceremony, we are focusing on three categories:

- Wellbeing
- Sustainability
- Community

We want to highlight the amazing work that our arch customers are doing to support London through coronavirus and to lead our recovery.

If you know any great stories from the Transport for London customers in Hammersmith and Fulham and would like to nominate them for the awards, please let me know.

We would welcome your involvement in Love Your Local Arches and in Arch Day itself on Saturday 29 August to help support these great local businesses within your wards. If we can provide any further assistance please do contact me.

Kind regards,

Stephen

Stephen Mann

Communications and Engagement Specialist | Commercial Development

Phone: [redacted] (auto [redacted] | Mobile: [redacted])

7B3, Palestra, 197 Blackfriars Road, London SE1 8NJ | Email: [StephenMann@\[redacted\]](mailto:StephenMann@[redacted])



The subject matter of this email may relate to matters which would be subject to consultation. Its contents are confidential and should not be disclosed to any unauthorised persons. Disclosure of information contained in it would be or would be likely to be prejudicial to the commercial interests of TfL and/or LUL.

Jacob Gemma

From: Hatch Andrew
Sent: 25 March 2020 12:06
To: 'colin.aherne@ [REDACTED]' 'adronie.alford@ [REDACTED]' 'victoria.brocklebank-fowler@ [REDACTED]' 'andrew.brown@ [REDACTED]' 'daryl.brown@ [REDACTED]' 'jonathan.caleb-landy@ [REDACTED]' 'iain.cassidy@ [REDACTED]' 'ben.coleman@ [REDACTED]' 'adam.connell@ [REDACTED]' 'christabel.cooper@ [REDACTED]' 'stephen.cowan@ [REDACTED]' 'larry.culhane@ [REDACTED]' 'belinda.donovan@ [REDACTED]' 'sue.fennimore@ [REDACTED]' 'wesley.harcourt@ [REDACTED]' 'RebeccaM.Harvey@ [REDACTED]' 'sharon.holder@ [REDACTED]' 'lisa.homan@ [REDACTED]' 'donald.johnson@ [REDACTED]' 'andrew.jones@ [REDACTED]' 'alex.karmel@ [REDACTED]' 'bora.kwon@ [REDACTED]' 'rachel.leighton@ [REDACTED]' 'amanda.lloyd-harris@ [REDACTED]' 'mark.loveday@ [REDACTED]' 'sue.macmillan@ [REDACTED]' 'david.morton@ [REDACTED]' 'pj.murphy@ [REDACTED]' 'natalia.perez@ [REDACTED]' 'zarar.qayyum@ [REDACTED]' 'patricia.quigley@ [REDACTED]' 'rowan.ree@ [REDACTED]' 'lucy.richardson@ [REDACTED]' 'ann.rosenberg@ [REDACTED]' 'Helen.Rowbottom@ [REDACTED]' 'alexandra.sanderson@ [REDACTED]' 'max.schmid@ [REDACTED]' 'asif.siddique@ [REDACTED]' 'fiona.smith@ [REDACTED]' 'frances.stainton@ [REDACTED]' 'dominic.stanton@ [REDACTED]' 'matt.thorley@ [REDACTED]' 'matt.uberoi@ [REDACTED]' 'mercy.umeh@ [REDACTED]' 'rory.vaughan@ [REDACTED]' 'guy.vincent@ [REDACTED]'

Subject: Message from the Mayor of London / Please help
Attachments: LANGUAGE POSTER_V3.pdf

Dear Hammersmith & Fulham councillors

We are doing everything we can to spread the following message to as many people as possible and help slow the spread of the virus:

Stay at home.

Do not travel unless your journey is absolutely essential.

**If you are a key worker and your journey is absolutely essential, the busiest times are
05:45-07:30 and 16:00-17:30.**

If possible, please avoid these times.

In addition, today the Mayor of London, Sadiq Khan, has issued the following statement:

“I’d like to thank all Londoners who have followed the rules today and stayed at home. TfL’s early-morning data suggests that Tube travel is down by an additional third compared to yesterday and bus travel down by an additional 20 per cent. Tube ridership was already 88 per cent down yesterday compared to the same day last year and bus ridership 76 per cent down.

“However, we still need more Londoners to do the right thing and stay at home. Nearly a third of TfL’s staff are now off sick or self-isolating – including train drivers and crucial control centre staff. Many of them have years of safety-critical training in order to run specific lines – so it is simply not possible to replace them with others.

“TfL will do everything possible to continue safely running a basic service for key workers including our amazing NHS staff, but if the number of TfL staff off sick or self-isolating continues to rise – as we sadly expect it will – we will have no choice but to reduce services further.

“TfL are taking targeted measures to control the flow of passengers at the stations that remain the busiest. This includes reducing the flow at the gate lines with the support of the 500 British Transport Police who are now deployed across the rail network, opening different routes to platforms and turning off down escalators to slow the flow of people to platforms.

“We have worked with national rail services to ensure some trains do not stop at the busiest London Underground interchanges at peak times. The reduction in services by national rail services on Monday meant that there was increased overcrowding for short periods of times as passengers arrived on fewer trains.

“TfL have also emailed 4.5 million passengers telling them not to use public transport unless absolutely necessary, and have increased signage and public announcements at key stations – including translating them into 13 languages.

“It remains the case that too many of the people using TfL services at the busiest times work in construction. I repeat my call on the Government to ban non-safety construction work during this period, as TfL did yesterday. We also urgently need more financial support for the self-employed, freelancers and those in insecure work. In the absence of Government action, we are working with the Construction Leadership Council to try and spread the start times of work on the biggest sites in London.

“Finally, I would like to give my immense personal gratitude to every single member of TfL staff. You are doing our country a great service at this time of national emergency by ensuring our NHS staff and other key workers are able to get to work and save lives. Thank you.”

Please help us by:

1. Sharing the attached poster with your Twitter followers, which translates the key message into a number of languages
2. Contacting your constituents directly to reiterate this crucial message

Kind regards

Andrew Hatch

Community Partnerships Specialist | City Planning





Stay at home

Do not travel unless your journey is absolutely essential

If you are a key worker and your journey is absolutely essential, the busiest times are 0545-0730 and 1600-1730. If possible, you may want to avoid these times.

البقاء في المنزل

سافر فقط إذا كنت رحلتك ضرورية للغاية إذا كنت عاملاً أساسياً و كانت رحلتك ضرورية، فالرجاء السفر في وقت لاحق من اليوم إذا استطعت وتجنب ساعات الصباح الباكر

गृह थाक

आपना यात्रा एकेबारे अपरिहार्य ना हले भ्रमण करबेन ना आपनि यदि एकजन मूल कर्मी हन एवं आपना यात्रा एकेबारे प्रयोजनीय, आपनि यदि पारैन तबे दिनेर पारे भ्रमण करून एवं खूब सकाले ताड़ताड़ि एडाते पारैन

Restez à la maison.

Ne voyagez que si votre voyage est absolument indispensable. Si vous êtes un travailleur clé et que votre voyage est absolument essentiel, veuillez voyager plus tard dans la journée si vous le pouvez et éviter le matin de bonne heure.

घर पर रहो

ज्यां सुधी तमारी यात्रा अेकदम आवश्यक न होय त्यां सुधी मुसाद्री न करो जो तमे यावीरुप कार्यकर छो अने तमारी मुसाद्री अेकदम आवश्यक छे, तो जो तमे करी शको तो कृपा करीने दिवस पछीथी मुसाद्री करो अने वडेवी सवारने टाणो

הישאר בבית

אל תיסעו אלא אם כן הנסיעה שלכם חיונית ללוחי/ אם אתם עובדים חיוניים, אנא סעו בהמשך היום אם ניתן, והימנעו משעות הבוקר המוקדמות

घर पर रहो

जब तक आपकी यात्रा पूरी तरह से आवश्यक नहीं है, तब तक यात्रा न करें यदि आप एक प्रमुख कार्यकर्ता हैं और आपकी यात्रा पूरी तरह से आवश्यक है, तो कृपया दिन में बाद में यात्रा करें यदि आप सुबह जल्दी उठ सकते हैं और इससे बच सकते हैं

Resta a casa

Non viaggiare a meno che il tuo viaggio non sia assolutamente indispensabile. Se sei un lavoratore indispensabile e il tuo viaggio è assolutamente essenziale, cerca di viaggiare il più tardi possibile ed evita la mattina presto.

Likite namuose.

Keliaukite tik jei jūsų kelionė yra absoliučiai būtina. Jei esate esminių paslaugų tiekėjas ir jūsų kelionė yra reikalinga, stenkitės vengti ankstaų ryto ir keliaukite vėliau.

Zostań w domu

Nie podróżuj, chyba że podróż jest absolutnie niezbędna. Jeśli jesteś kluczowym pracownikiem, a Twoja podróż jest absolutnie niezbędna, jeśli to możliwe, podróżuj później w ciągu dnia i unikaj wczesnego poranka

Fique em casa.

Não use transporte público. Saia somente se for absolutamente essencial. Se você for trabalhador de cargos importantes, por favor saia mais tarde, se puder evitar o início da manhã.

ਅਪਣੇ ਘਰ ਬੈਠੋ ਰਹੋ

ਯਾਤਰਾ ਨਾ ਕਰੋ ਜਦੋਂ ਤਕ ਤੁਹਾਡਾ ਯਾਤਰਾ ਬਿਲਕੁਲ ਜ਼ਰੂਰੀ ਨਹੀਂ ਹੁੰਦਾ ਜੇ ਤੁਸੀਂ ਇੱਕ ਕੁੰਜੀ ਕਰਮਚਾਰੀ ਹੋ ਅਤੇ ਤੁਹਾਡੀ ਯਾਤਰਾ ਬਿਲਕੁਲ ਜ਼ਰੂਰੀ ਹੈ, ਕਿਰਪਾ ਕਰਕੇ ਦਿਨ ਵਿੱਚ ਬਾਅਦ ਵਿੱਚ ਯਾਤਰਾ ਕਰੋ ਜੇ ਤੁਸੀਂ ਕਰ ਸਕਦੇ ਹੋ ਅਤੇ ਸਵੇਰੇ ਸਵੇਰੇ ਬਚੋ

Stai acasă!

Nu călătoriți decât dacă este absolut esențial. Dacă sunteți un lucrător cheie și călătoria dvs. este absolut esențială, vă rugăm să călătoriți mai târziu în zi, și dacă puteți evitați orele dimineții.

Quédate en casa

No viajes a menos que sea absolutamente esencial. Si eres un trabajador clave y tu viaje es absolutamente esencial, viaja más tarde y si puedes, evita la primera hora de la mañana.

විදිලේගේ இரு

உங்கள் பயணம் முற்றிலும் அவசியமானால் தவிர பயணம் செய்ய வேண்டாம் நீங்கள் ஒரு முக்கிய பணியாளராக இருந்தால், உங்கள் பயணம் முற்றிலும் அவசியம் என்றால், தயவுசெய்து உங்களால் முடிந்தால் பிற்பகுதியில் பயணம் செய்து அதிகாலையில் தவிர்க்கவும்

Evde kal

Yolculuğunuz kesinlikle gerekli olmadıkça seyahat etmeyin. Eğer kilit bir çalışsanız ve yolculuk etmeniz kaçınılmazsa sabahın erken saatleri yerine günün ilerleyen saatlerinde yolculuk etmeyi tercih ediniz.

گھر میں رہنا

جب تک آپ کا سفر بالکل ضروری نہ ہو سفر نہ کریں اگر آپ کلیدی کارکن ہیں اور آپ کا سفر بالکل ضروری ہے تو، براہ کرم بعد میں دن میں سفر کریں اگر آپ کر سکتے ہیں اور صبح سویرے سے گریز کریں

Jacob Gemma

From: Hatch Andrew <AndrewHatch@[REDACTED]>
Sent: 08 May 2019 16:36
To: stephen.cowan@[REDACTED]
Cc: Killingbeck Iain; 'Cllr Harcourt Wesley: H&F'; Bainbridge Chris (ST); 'Allen Maryann: H&F'; Butt Russell: H&F
Subject: Piccadilly and District line closures during Spring Bank Holiday weekend (25 to 27 May)

Dear Cllr Cowan

This Spring Bank Holiday weekend, we will be carrying out planned track works on the District and Piccadilly lines. To enable these works we will suspend the lines, from 25 to 27 May, between:

- (District line) Turnham Green and Ealing Broadway
- (Piccadilly line) Hammersmith and Heathrow / Uxbridge

There are no other Tube closures on this weekend. However, there will be no London Overground services between Willesden Junction and Clapham Junction on Sunday 26 May.

As with all planned works, the majority of our customers will have robust alternative transport options. The measures for 25-27 May include:

- Two rail replacement coach services will operate from Hammersmith – one to Heathrow T123 and one to Heathrow T5 (both via the M4). This will be the fastest route for Heathrow customers using alternative transport. We will be providing coaches as they have the facilities to support the heavy luggage to/from the airport. This service will run six buses per hour
- Night Tube customers will be facilitated by a Hammersmith to Heathrow bus service, which will stop at all Piccadilly line stations. This will match the Night Tube frequency and have a frequency of six buses per hour
- The closure of the Piccadilly line through to Heathrow Airport also coincides with an uplift in service frequency on TfL Rail which will begin running four trains per hour between Paddington and Heathrow – providing customers with an alternative rail option

We are letting our customers know about these plans via:

- Posters at stations
- PA messages at stations
- Customer emails
- A notification in the Metro newspaper
- Social media messages

I hope this is useful information. If you have any questions, feel free to contact me.

Kind regards

Andrew Hatch

Community Partnerships Specialist

Phone: [REDACTED] (auto [REDACTED])



Jacob Gemma

From: TfL Consultations
Sent: 09 October 2020 10:10
To: TfL Consultations
Subject: Proposed changes to route 414

Dear Stakeholder

Proposed curtailment of route 414, no longer serving north of Marble Arch

We would like to know your views on our proposal to curtail bus route 414 at Marble Arch.

The route would no longer serve stops north of Marble Arch up to the existing terminus at Maida Hill.


Passengers could change on to route 6 which duplicates route 414 over this section of route.

We are proposing this change to better match passenger demand to bus capacity. Currently, routes 6 and 414 are providing 15 buses an hour between Marble Arch and Maida Hill, the number of people using the service requires seven to eight buses an hour which route 6 can provide.

For more information or to provide us with your views, please visit: tfl.gov.uk/bus-route-414 the consultation is open until **Friday 20 November 2020**.

If you have any questions regarding the consultation, please email: consultations@tfl.gov.uk.

Yours faithfully



Claire Mann
Director of Bus Operations
Transport for London

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- complete our online [form](#)

Further information on how we use your data is available on the [consultation portal](#)

Jacob Gemma

From: Sheehan Jane: H&F <Jane.Sheehan@[REDACTED]> on behalf of Cllr Cowan Stephen: H&F <stephen.cowan@[REDACTED]>
Sent: 14 September 2020 15:47
To: Milne Jamie
Subject: RE: Bridge Taskforce pre-meet - Wednesday 0915

Hello Jamie

Is there any way we could do this on Tuesday late afternoon/evening instead?
Sharon Lee is unable to do the Wednesday morning and it's important that she is there

Also it might be more useful to have a bit more time in case more information/data is needed

Many thanks

Jane

Jane Sheehan
Leaders Office, Chief of Staff
Resources Department
Hammersmith & Fulham Council
Office days Monday, Tuesday, Wednesday & Thursday

[REDACTED]
[jane.sheehan@\[REDACTED\]](mailto:jane.sheehan@[REDACTED])
[www.\[REDACTED\]](http://www.[REDACTED])

From: Milne Jamie <JamieMilne@[REDACTED]>
Sent: 14 September 2020 15:29
To: 'Cllr.G.Roberts@[REDACTED]' <Cllr.G.Roberts@[REDACTED]>
'Paul.Chadwick@[REDACTED]' <Paul.Chadwick@[REDACTED]>
Lea Sharon: H&F <Sharon.Lea@[REDACTED]> Cllr Cowan Stephen: H&F <stephen.cowan@[REDACTED]>
Cc: Joseph Natasha: H&F <Natasha.Joseph@[REDACTED]>
Subject: Bridge Taskforce pre-meet - Wednesday 0915

Dear all,

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Please do let me know asap if that will be agreeable.

All the best,

Jamie

Jamie Milne
Executive Assistant to Heidi Alexander
Deputy Mayor for Transport
& Deputy Chair, Transport for London

Tel: [redacted] Ext: [redacted] (Palestra, Floor 7, Blue Zone 4)
Tel: [redacted] (City Hall)



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Jacob Gemma

From: Milne Jamie
Sent: 15 September 2020 09:36
To: 'Cllr Cowan Stephen: H&F'
Subject: RE: Bridge Taskforce pre-meet - Wednesday 0915

Thanks Jane,

Will do

From: Sheehan Jane: H&F <Jane.Sheehan@[REDACTED]> **On Behalf Of** Cllr Cowan Stephen: H&F
Sent: 14 September 2020 18:21
To: Milne Jamie <JamieMilne@[REDACTED]>
Subject: RE: Bridge Taskforce pre-meet - Wednesday 0915

Can you send a diary appointment and include me too (not too attend but to administer at this end)

Many thanks

Jane

Jane Sheehan
Leaders Office, Chief of Staff
Resources Department
Hammersmith & Fulham Council
Office days Monday, Tuesday, Wednesday & Thursday

[REDACTED]

[jane.sheehan@\[REDACTED\]](mailto:jane.sheehan@[REDACTED])
[www.\[REDACTED\]](http://www.[REDACTED])

From: Milne Jamie <[JamieMilne@\[REDACTED\]](mailto:JamieMilne@[REDACTED])>
Sent: 14 September 2020 15:29
To: 'Cllr.G.Roberts@[REDACTED]' <[Cllr.G.Roberts@\[REDACTED\]](mailto:Cllr.G.Roberts@[REDACTED])>
'Paul.Chadwick@[REDACTED]' <[Paul.Chadwick@\[REDACTED\]](mailto:Paul.Chadwick@[REDACTED])>
Lea Sharon: H&F <[Sharon.Lea@\[REDACTED\]](mailto:Sharon.Lea@[REDACTED])> Cllr Cowan Stephen: H&F <[stephen.cowan@\[REDACTED\]](mailto:stephen.cowan@[REDACTED])>
Cc: Joseph Natasha: H&F <[Natasha.Joseph@\[REDACTED\]](mailto:Natasha.Joseph@[REDACTED])>
Subject: Bridge Taskforce pre-meet - Wednesday 0915

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All the best,

Jamie

Jamie Milne
Executive Assistant to Heidi Alexander
Deputy Mayor for Transport
& Deputy Chair, Transport for London

Tel: [REDACTED] Ext: [REDACTED] (Palestra, Floor 7, Blue Zone 4)
Tel: [REDACTED] (City Hall)



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Jacob Gemma

From: Milne Jamie
Sent: 14 September 2020 15:51
To: 'Cllr Cowan Stephen: H&F'
Subject: RE: Bridge Taskforce pre-meet - Wednesday 0915

Hi Jane,

I think that's going to be really difficult as Heidi is currently in Greece and only checking email intermittently. Is there any way she could move her existing commitment on the Wednesday?

Jamie

From: Sheehan Jane: H&F <Jane.Sheehan@[REDACTED]> **On Behalf Of** Cllr Cowan Stephen: H&F
Sent: 14 September 2020 15:47
To: Milne Jamie <JamieMilne@[REDACTED]>
Subject: RE: Bridge Taskforce pre-meet - Wednesday 0915

Hello Jamie

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Jane Sheehan
Leaders Office, Chief of Staff
Resources Department
Hammersmith & Fulham Council
Office days Monday, Tuesday, Wednesday & Thursday

[REDACTED]

[jane.sheehan@\[REDACTED\]](mailto:jane.sheehan@[REDACTED])
[www.\[REDACTED\]](http://www.[REDACTED])

From: Milne Jamie <[JamieMilne@\[REDACTED\]](mailto:JamieMilne@[REDACTED])>
Sent: 14 September 2020 15:29
To: 'Cllr.G.Roberts@[REDACTED]' <[Cllr.G.Roberts@\[REDACTED\]](mailto:Cllr.G.Roberts@[REDACTED])>
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Lea Sharon: H&F <[Sharon.Lea@\[REDACTED\]](mailto:Sharon.Lea@[REDACTED])> Cllr Cowan Stephen: H&F <[stephen.cowan@\[REDACTED\]](mailto:stephen.cowan@[REDACTED])>
Cc: Joseph Natasha: H&F <[Natasha.Joseph@\[REDACTED\]](mailto:Natasha.Joseph@[REDACTED])>
Subject: Bridge Taskforce pre-meet - Wednesday 0915

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All the best,

Jamie

Jamie Milne
Executive Assistant to Heidi Alexander
Deputy Mayor for Transport
& Deputy Chair, Transport for London

Tel: [REDACTED] Ext: [REDACTED] (Palestra, Floor 7, Blue Zone 4)
Tel: [REDACTED] (City Hall)



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Jacob Gemma

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Sent: 14 September 2020 18:21
To: Milne Jamie
Subject: RE: Bridge Taskforce pre-meet - Wednesday 0915

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Many thanks

Jane

Jane Sheehan
Leaders Office, Chief of Staff
Resources Department
Hammersmith & Fulham Council
Office days Monday, Tuesday, Wednesday & Thursday

[REDACTED]
[jane.sheehan@\[REDACTED\]](mailto:jane.sheehan@[REDACTED])
www.lbhf.gov.uk

From: Milne Jamie <JamieMilne@[REDACTED]>
Sent: 14 September 2020 15:29
To: 'Cllr.G.Roberts@[REDACTED]' <Cllr.G.Roberts@[REDACTED]>
'Paul.Chadwick@[REDACTED]' <Paul.Chadwick@[REDACTED]>
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Jamie

Jamie Milne
Executive Assistant to Heidi Alexander
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Jacob Gemma

From: Milne Jamie
Sent: 24 September 2020 14:11
To: 'Baroness Vere_PUSS'; Powell Gareth; Stef Lehmann; Jane.Sheehan@[REDACTED]
Paul.Chadwick@[REDACTED] Cllr.G.Roberts@[REDACTED] Robin
Mortimer; David.Castlo@[REDACTED] Heidi Alexander; stephen.cowan@[REDACTED]
Sharon.Lea@[REDACTED] Dana Skelley
Subject: RE: External: Hammersmith Bridge Taskforce

Dear Elle,

Thank you for your email.

Unfortunately, Heidi will not be able to attend next week's Taskforce as she will be in front of the GLA's Budget & Performance committee at that time.

All the best,

Jamie

Jamie Milne
Executive Assistant to Heidi Alexander
Deputy Mayor for Transport
& Deputy Chair, Transport for London

Tel: [REDACTED] Ext: [REDACTED] (Palestra, Floor 7, Blue Zone 4)
Tel: [REDACTED] (City Hall)



-----Original Appointment-----

From: Baroness Vere_PUSS <Baroness.Vere_PUSS@[REDACTED]>
Sent: 24 September 2020 13:11
To: Milne Jamie; Powell Gareth; Stef Lehmann; Jane.Sheehan@[REDACTED]
Paul.Chadwick@[REDACTED] Cllr.G.Roberts@[REDACTED] Robin Mortimer;
David.Castlo@[REDACTED] Heidi Alexander; stephen.cowan@[REDACTED] Sharon.Lea@[REDACTED]
Dana Skelley
Subject: External: Hammersmith Bridge Taskforce
When: 01 October 2020 10:00-11:30 (UTC+00:00) Dublin, Edinburgh, Lisbon, London.
Where: Microsoft Teams Meeting

Dear All

The next meeting of the Hammersmith Bridge Taskforce with Baroness Vere has been scheduled for **Thursday, 1 October at 1000-1130.**

The following are invited to attend. **Please do not forward or pass the invitation on.**

Transport for London

Gareth Powell
Heidi Alexander
London Borough of Hammersmith and Fulham
Sharon Lea
Cllr Cowan
Richmond
Paul Chadwick
Cllr G Roberts
Port of London Authority
Robin Mortimer
Network Rail
David Castlo

The meeting will be held via Microsoft Teams. Dial in details below.

Agenda and papers to follow in due course.

Thanks

Elle

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Jacob Gemma

From: Cllr Stephen Cowan <[REDACTED]>
Sent: 01 October 2020 12:34
To: [REDACTED]
Cc: Lea Sharon: H&F; Jane Sheehan; Issie.Ferris@[REDACTED] Milne Jamie; Powell Gareth; Stef Lehmann; Paul.Chadwick@[REDACTED] Roberts, Gareth (Cllr); Robin.Mortimer@[REDACTED] David.Castlo@[REDACTED] Heidi Alexander; Cllr Stephen Cowan; grainofsandconsulting; Tim Aldham
Subject: Re: FW: 2021001 Hammersmith Bridge - Agenda and Papers

Dear All

My suggested amendment would be to play down the "significant progress" point for the reasons discussed and reference financing as we agreed. Also, did someone say Norman wasn't at the meeting. If so, I've amended that. Please see suggested version here:

"The Taskforce is making progress on the next steps for the Hammersmith Bridge. In particular, the taskforce agreed a ferry service across the river would be the preferred transport solution to deliver a crossing for residents in the short-term and we are working quickly to have a service in place by early next year.

"All other potential solutions, including a temporary bridge, remain under consideration to ensure the fastest possible resolution for those impacted by the closure of the bridge.

"To add to the team of leading experts providing advice to the group, Cambridge Professor and mechanics and materials expert, Norman Fleck, has also been engaged to support the work. Norman will join future taskforce meetings.

"Work will now continue to urgently progress the temporary transport plans, and other work related to the bridge including wider implications of the river closure, with the taskforce due to reconvene next week when finance options will also be discussed."

Thanks

Cllr. Stephen Cowan

Leader of the London Borough of Hammersmith & Fulham
Hammersmith Town Hall, London W6 9JU

Labour Councillor for Hammersmith Broadway

Phone: [REDACTED]

Local News: www.TheCowanReport.com

Twitter: [@StephenCowan](https://twitter.com/StephenCowan) **Facebook:** [StephenECowan](https://www.facebook.com/StephenECowan)

Need help? I run a weekly surgery which takes place at Shortlands, Hammersmith Road, London W6 8EE. Please feel free to call the above phone number to arrange an appointment.

From: [REDACTED] <[REDACTED]>
Sent: 01 October 2020 10:02

To: Issie Ferris <Issie.Ferris@> Milne Jamie <JamieMilne@> Powell Gareth
<GarethPowell@> stef.Lehmann@ Sheehan Jane: H&F
<Jane.Sheehan@> Paul.Chadwick@
Cllr.G.Roberts@ Robin Mortimer <Robin.Mortimer@>
David.Castlo@ Heidi Alexander' <Heidi.Alexander@> Cllr Cowan
Stephen: H&F <stephen.cowan@> Lea Sharon: H&F <Sharon.Lea@> Dana
Skelley <grainofsandconsulting@gmail.com>; Tim Aldham <Tim.Aldham@>
Subject: RE: 2021001 Hammersmith Bridge - Agenda and Papers

Dear all,

Firstly, as regards the Ferries paper, I should like to flag **paragraph 14** which refers to an 'Annex A'. With apologies for any confusion, Annex A was included in a previous draft of the paper but not in the final version. We would be grateful therefore if you could ignore this paragraph.

Secondly, as per item 3 of the agenda, please see below a **draft public statement** for the task force's consideration:

Dana Skelley, speaking on behalf of the Hammersmith Bridge Taskforce group, said:

"The Taskforce has made significant progress on the next steps for the Hammersmith Bridge. In particular, the taskforce agreed a ferry service across the river would be the preferred transport solution to deliver a crossing for residents in the short-term and we are working quickly to have a service in place by early next year.

"All other potential solutions, including a temporary bridge, remain under consideration to ensure the fastest possible resolution for those impacted by the closure of the bridge.

"To add to the team of leading experts providing advice to the group, Cambridge Professor and mechanics and materials expert, Norman Fleck, has also been engaged to support the work. Norman was present at today's meeting and will now join future taskforce meetings.

"Work will now continue to urgently progress the temporary transport plans, and other work related to the bridge including wider implications of the river closure, with the taskforce due to reconvene next week."

Regards,

David

[REDACTED] | Policy Adviser, Regions, Cities and Devolution: Midlands and the South West, , Department for Transport
2/19 | [REDACTED] |

Jacob Gemma

From: Powell Gareth
Sent: 01 October 2020 18:04
To: Kainth Bram: H&F
Cc: Lea Sharon: H&F; Cllr Stephen Cowan; Cllr Cowan Stephen: H&F; Heidi Alexander; Rowe David (ST); Fairholme Nick
Subject: Re: Hammersmith Bridge - Preparation of draft S8 Agreement for Main/Stabilisation Works

Thanks Bram

Whilst we are able to proceed with internal resource work we are unable to engage any new external expenditure on this at present. This can't be 'unblocked' sadly as TfL has many more commitments than it has funding for and we don't yet have an indication of the level or timing of Government support. Our existing funding settlement runs out in a matter of days.

Accordingly this is an instruction from our CFO as we seek to conserve cash at present.

We continue to do what we can within already committed resources such as our staffing.

Hopefully we will receive more funding certainty shortly so we can proceed.

Gareth

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From: Kainth Bram: H&F <Bram.kainth@[REDACTED]>
Sent: Thursday, October 1, 2020 3:30 pm
To: Powell Gareth
Cc: Lea Sharon: H&F; Cllr Stephen Cowan; Cllr Cowan Stephen: H&F; Heidi Alexander
Subject: Hammersmith Bridge - Preparation of draft S8 Agreement for Main/Stabilisation Works

Good afternoon Gareth

I hope you are keeping well.

At the last Hammersmith Bridge Board Meeting with TfL officers, it was agreed that we would proceed with the preparation of the draft S8 agreement for the main/stabilisation works so that we are ready to implement any DfT Taskforce decision quickly and minimise any potential delays.

I understand that your officers are working through what approvals are required to appoint some external advisors to take this forward and I understand that currently there are expenditure restrictions within TfL preventing this from happening.

As you know, Hammersmith and Fulham are currently proceeding with any necessary works at their own risk. I think it would be extremely useful if you are able to unblock this internal approval process within TfL to allow your officers to take this forward.

Looking forward to your reply.

Thanks.

Bram Kainth
Chief Officer for Public Realm
Environment Department
London Borough of Hammersmith & Fulham

02087531145
07917790900

[bram.kainth@\[REDACTED\]](mailto:bram.kainth@[REDACTED])
[www.\[REDACTED\]](http://www.[REDACTED])

Strategic Director for Environment Department: Sharon Lea



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Do it online at [www.\[REDACTED\]](http://www.[REDACTED])

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Jacob Gemma

From: Powell Gareth
Sent: 27 November 2020 15:51
To: [REDACTED] Milne Jamie; Stef Lehmann; Jane.Sheehan@[REDACTED]
Paul.Chadwick@[REDACTED] Cllr.G.Roberts@[REDACTED] Robin
Mortimer; [REDACTED] Castlo@[REDACTED] Heidi Alexander; stephen.cowan@[REDACTED]
Sharon.Lea@[REDACTED] Dana Skelley; Tim Aldham; Gareth Roberts;
Sue.Fennimore@[REDACTED] [REDACTED] Bob Baker
Cc: Issie Ferris; Kay Jaspal
Subject: Re: Hammersmith Bridge taskforce 27 Nov - papers

[REDACTED]

From a tfl perspective we can't actually confirm that work will start next week by our contractors Kier until we have received the Motts report / calculations that Kier need from LBH&F. As per Sharon's update on the taskforce she doesn't believe it to be an issue but until we have it from them the contractors can't actually start work on the pedestals.

There are some ground investigations that Kier can start but not the pedestals until we have what has been requested.

Gareth

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From: [REDACTED] <[REDACTED]>
Sent: Friday, November 27, 2020 3:27:39 PM
To: Milne Jamie <JamieMilne@[REDACTED]> Powell Gareth <GarethPowell@[REDACTED]> Stef Lehmann <Stef.Lehmann@[REDACTED]> Jane.Sheehan@[REDACTED] <Jane.Sheehan@[REDACTED]> Paul.Chadwick@[REDACTED] <Paul.Chadwick@[REDACTED]> Cllr.G.Roberts@[REDACTED] <Cllr.G.Roberts@[REDACTED]> Robin Mortimer <Robin.Mortimer@[REDACTED]> David.Castlo@[REDACTED] <David.Castlo@[REDACTED]> Heidi Alexander <heidi.alexander@[REDACTED]> stephen.cowan@[REDACTED] <stephen.cowan@[REDACTED]> Sharon.Lea@[REDACTED] <Sharon.Lea@[REDACTED]> Dana Skelley <grainofsandconsulting@gmail.com>; Tim Aldham <Tim.Aldham@[REDACTED]> Gareth Roberts <gareth@fieldmonkey.co.uk>; Sue.Fennimore@[REDACTED] <Sue.Fennimore@[REDACTED]> [REDACTED] <[REDACTED]> Bob Baker <bob.baker@[REDACTED]>
Cc: Issie Ferris <Issie.Ferris@[REDACTED]> Kay Jaspal <Kay.Jaspal@[REDACTED]>
Subject: RE: Hammersmith Bridge taskforce 27 Nov - papers

All,

Very grateful if you can return any comments on the draft statement by **16:30**

Following confirmation that contractors will be onsite from next week WRT immediate mitigation works, the last paragraph in square brackets will be included.

David

[REDACTED] | Policy Adviser, Regions, Cities and Devolution: Midlands and the South West, , Department for Transport
2/19 | [REDACTED] |

From: [REDACTED]
Sent: 27 November 2020 10:50
Subject: Hammersmith Bridge taskforce 27 Nov - papers

Dear all,

Please see attached papers for this afternoon's Taskforce.

1. Agenda
2. Draft public statement

Best regards,

David



██████████
Policy Adviser, Regions, Cities and Devolution: Midlands
and the South West,
2/19, Great Minster House
33 Horseferry Road, London, SW1P 4DR

██████████
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Jacob Gemma

From: Powell Gareth
Sent: 29 October 2020 12:50
To: [REDACTED] Milne Jamie; Jane.Sheehan@[REDACTED]
Paul.Chadwick@[REDACTED] Cllr.G.Roberts@[REDACTED] Robin
Mortimer; David.Castlo@[REDACTED] Heidi Alexander; stephen.cowan@[REDACTED]
Sharon.Lea@[REDACTED] grainofsandconsulting; Norman Fleck; Kainth Bram: H&F;
Sue.Fennimore@[REDACTED] Tim Aldham; [REDACTED]
Cc: Matt Francis
Subject: Re: Papers for HSB Taskforce 29 October

[REDACTED]

I think the section on the business case might be more accurately recorded as:

Following joint work with LBH&F, TfL submitted an updated business case for the repair and reinstatement of the bridge to the taskforce, which will be reviewed by Government and discussed at the taskforce meeting next week.

Gareth

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From: [REDACTED] <[REDACTED]>
Sent: Thursday, October 29, 2020 11:56 am
To: Milne Jamie; Powell Gareth; Jane.Sheehan@[REDACTED]
Paul.Chadwick@[REDACTED] Cllr.G.Roberts@[REDACTED] Robin Mortimer;
David.Castlo@[REDACTED] Heidi Alexander; stephen.cowan@[REDACTED] Sharon.Lea@[REDACTED]
grainofsandconsulting; Norman Fleck; Kainth Bram: H&F; Sue.Fennimore@[REDACTED] Tim Aldham; [REDACTED]
Cc: Matt Francis
Subject: RE: Papers for HSB Taskforce 29 October

All,

Please return any comments/suggestions on the public statement to myself and my colleague Matt Francis by **2pm today**. Please let us know if meeting this is likely to be an issue.

As discussed in the Taskforce meeting we intend for the slides presented by Dana Skelley and [REDACTED] [REDACTED] yesterday evening to be made publicly available.

Many thanks

[REDACTED]

[REDACTED] | Policy Adviser, Regions, Cities and Devolution: Midlands and the South West, , Department for Transport
2/19 | [REDACTED] |

From: [REDACTED]
Sent: 29 October 2020 10:06
Subject: RE: Papers for HSB Taskforce 29 October

All,

Please see also attached draft public statement for consideration, and amended agenda to reflect this.

Thanks,

[REDACTED]

[REDACTED] | Policy Adviser, Regions, Cities and Devolution: Midlands and the South West, , Department for Transport
2/19 | [REDACTED] |

From: [REDACTED]
Sent: 29 October 2020 09:36
Subject: Papers for HSB Taskforce 29 October

Dear all,

Please see papers attached for this morning's taskforce.

1. Agenda
2. Updated Business Case

Best regards,

[REDACTED]



[REDACTED]
Policy Adviser, Regions, Cities and Devolution: Midlands
and the South West,
2/19, Great Minster House
33 Horseferry Road, London, SW1P 4DR
[REDACTED]
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Jacob Gemma

From: Joseph Natasha: H&F <Natasha.Joseph@[REDACTED]>
Sent: 07 January 2019 10:58
To: Killingbeck Iain; Cllr Cowan Stephen: H&F
Cc: Hatch Andrew; Bainbridge Chris (ST)
Subject: RE: TfL Commissioner meeting

Good Morning Mr Killingbeck,

Thank you for your email requesting a meeting with your Commissioner.

Cllr Cowan is available to meet on 25th June, 5pm at Hammersmith Town Hall. Can you please confirm if this time is suitable?

I look forward to hearing from you.

Kind regards

Natasha

Natasha Joseph

Leader's Office Manager
Leader's Office
Hammersmith & Fulham Council

Phone: [REDACTED]
[Natasha.Joseph@\[REDACTED\]](mailto:Natasha.Joseph@[REDACTED])
[www.\[REDACTED\]](http://www.[REDACTED])

From: Killingbeck Iain [mailto:lainKillingbeck@[REDACTED]]
Sent: 03 January 2019 14:37
To: Cllr Cowan Stephen: H&F <stephen.cowan@[REDACTED]>
Cc: Joseph Natasha: H&F <Natasha.Joseph@[REDACTED]> Hatch Andrew <AndrewHatch@[REDACTED]>
Bainbridge Chris: H&F <Chris.Bainbridge@[REDACTED]>
Subject: TfL Commissioner meeting

Dear Cllr Cowan

I hope you're well.

We'd like to offer you a meeting with our Commissioner, Mike Brown to discuss Hammersmith and Fulham's transport priorities and how TfL can continue to support these. Finding time in diaries is always a challenge, however we would like to offer you some dates in June:

- Tuesday 4 June – pm
- Tuesday 25 June – pm

I'll look forward to hearing from your office to see if these dates work for you.

Kind regards
Iain

Iain Killingbeck

Community Partnerships Lead – West | Public Affairs & External Relations

Phone: [REDACTED] (auto [REDACTED] | Mobile: [REDACTED])

Floor 9R, Endeavour Square, Stratford, London E20 1JN | Email: [iainkillingbeck@\[REDACTED\]](mailto:iainkillingbeck@[REDACTED])



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Jacob Gemma

From: Hatch Andrew
Sent: 15 May 2020 13:10
To: 'stephen.cowan@[REDACTED]'; 'wesley.harcourt@[REDACTED]'
Cc: 'Masum.Choudhury@[REDACTED]'; 'bram.kainth@[REDACTED]'; Richard Duffill; 'Coward Geoff: H&F'; 'Russell.Butt@[REDACTED]'; 'kim.smith@[REDACTED]'
Subject: Reinstatement of Congestion Charge & ULEZ from 18 May

Good afternoon councillors

We have today announced the latest stage of the Mayor's Streetspace for London scheme. It will open up new walking and cycling corridors to help London's transport network cope with the impact of coronavirus and social distancing, as people start to return to work.

We are encouraging people to continue working from home wherever possible. However, given the impact of social distancing on the public transport network, we want to help Londoners walk and cycle as much as possible.

- We are creating one of the largest low-traffic areas in the world
- New walking and cycling corridors are planned for London Bridge to Shoreditch, Euston to Waterloo, and Old Street to Holborn. These would be limited to buses, pedestrians and cyclists
- In the past week we have added around 5,000 square metres of extra space on footpaths across London, giving people space to safely walk and queue for local shops while maintaining social distancing

Masum / Bram: Borough Guidance for Streetspace for London is currently being finalised and will be sent to you as soon as possible.

A car-led recovery would have a damaging effect for Londoners. Before the pandemic the Ultra-Low Emission Zone (ULEZ) had had a transformative effect on air quality. Since the crisis, traffic levels on roads that we manage have fallen by as much as 60 per cent and nitrogen dioxide is down by more than 50 per cent in central London. As some Londoners return to work it is essential the central London road charging schemes are reinstated to deter unnecessary car use and help London to continue to be an active, green and healthy city.

From 18 May:

- The Congestion Charge (CC) and the ULEZ are being reinstated to prevent significant increases in pollution and congestion
 - Meanwhile, to help to continue to support the vital role of NHS and care home staff, we will be extending the CC reimbursement scheme temporarily. We still encourage NHS and care home staff to travel by walking or cycling wherever possible, including using our current offer of free Santander Cycles membership for NHS staff, but for those who do choose to drive at this time, the full reimbursement will cover journeys by NHS staff and for care home employees who work in the CC zone
- The wider Low Emission Zone, which discourages the use of the dirtiest heavy diesel vehicles and large vans, will also be reintroduced

From 22 June:

- We will increase the CC to £15, and extend its hours of operation to 07:00 to 22:00, seven days a week. These conditions are part of the Government's bailout deal with TfL

More details can be found in the Mayor's full press release [here](#).

Please get in touch if you have any queries.

Kind regards

Andrew Hatch | Community Partnerships Specialist (West)

Transport for London | City Planning | Local Communities & Partnerships

Email: andrewhatch@ [REDACTED]

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Jacob Gemma

From: Hatch Andrew <AndrewHatch@[REDACTED]>
Sent: 19 December 2019 09:37
To: 'stephen.cowan@[REDACTED]'
Cc: Bainbridge Chris (ST); 'Graham.Burrell@[REDACTED]'; 'rob.orchudesh@[REDACTED]'; 'zahal.savgolla@[REDACTED]'; 'Masum.Choudhury@[REDACTED]'; 'kim.smith@[REDACTED]'; 'wesley.harcourt@[REDACTED]'
Subject: Vision Zero - 2018 collision figures - Hammersmith & Fulham
Attachments: HAMMERSMITH VZ Borough Factsheets 2018 Cllr Cowan.pdf; Hammersmith and Fulham.pdf

Dear Councillor Cowan

Earlier this week I wrote to your officers (copied) to provide them with 2018's collision statistics for your borough. Our Vision Zero aim is to eliminate all deaths and serious injuries from London's transport network by 2041. These figures (see attached factsheet) demonstrate that there is still a long way to go. However, we believe we can achieve this ambitious target by continuing to work closely together.

I attach a letter from our Chief Safety, Health and Environment officer, Lilli Matson, which provides more detail and context to the problem facing us all. Please do read this along with the factsheet, and if you have any questions do not hesitate to contact us.

Kind regards

Andrew Hatch

Community Partnerships Specialist | City Planning
Hounslow, Hammersmith & Fulham, Kensington & Chelsea

Phone: [REDACTED] (auto [REDACTED]) | Mobile: [REDACTED] | Email: [andrewhatch@\[REDACTED\]](mailto:andrewhatch@[REDACTED])





19 December 2019

Lilli Matson
Chief Safety, Health and
Environment Officer

Councillor Stephen Cowan
Leader, London Borough of Hammersmith & Fulham
Hammersmith Town Hall
King Street
London
W6 9JU

8th Floor, 8G7
Palestra
197 Blackfriars Road
London SE1 8NJ

Phone: 0203 054 4707
Email: LilliMatson@[REDACTED]
www.tfl.gov.uk

Dear Cllr Cowan

Vision Zero factsheets 2018

In 2018 112 people died on London's roads, and while this was the lowest figure ever, so far in 2019 126 people have died. We have provided your officers with data on the number of KSIs in Hammersmith & Fulham in 2018. This should help us all understand better the scale of the issue, so we can work together further to stop people being killed or seriously injured.

Every death is one death too many and despite the encouraging reduction in the number of people killed we saw a five per cent increase in serious and sometimes life changing injuries to almost 4,000 in the year. This underlines the importance of Vision Zero and the imperative to redouble our efforts to confront and reduce road danger.

I want to thank you for the efforts you are making in Hammersmith & Fulham to ensure our streets are safer for everyone to get around. We are making progress, but we cannot become complacent with people's lives, and there are still many steps to take to ensure our streets, vehicles and the speeds people travel are safe for all of us.

Recent research shows 90 per cent of Londoners believe death and serious injuries on our roads is an inevitable fact of life and subsequently take risks when using our roads. Many people call road traffic collisions 'accidents', when in reality the vast majority are caused by at least one person doing something risky or reckless.

We have to make Londoners understand the real risks and consequences of road danger and motivate them to do something about it. This will require a change in our culture and the way we think about road danger.

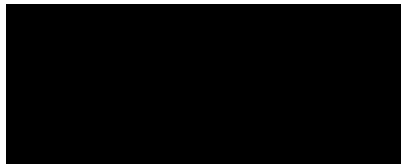
To do this we are developing a campaign to change the culture around road danger and ask every Londoner and every organisation to take steps, whether small or large. Vision Zero is not just the responsibility of Transport for London, or the Mayor, or London's boroughs. It is the responsibility of every person that uses the streets of this city.

We want to talk with you, your members and your teams about Vision Zero in the new year. We will ask what more we can do together to push road danger up the agenda and how we can encourage our communities to take action. We also want to talk about your ideas for making our road safer, as well as the support you need to achieve Vision Zero, whether from us, other boroughs or external organisations.

I have shared with you a factsheet detailing the number of people killed and seriously injured in Hammersmith & Fulham in 2018, and a copy of our Action Plan which outlines our strategy. We have already shared this with your teams and set out some of our aims for 2020.

We look forward to your continued support in eradicating death and serious injury from London's roads. I would be keen to discuss this with you further, so if you would like to meet please get in touch with Andrew Hatch to arrange.

Yours sincerely



Lilli Matson
Chief Safety, Health and Environment Officer

Hammersmith and Fulham

Vision Zero reflects the fundamental belief that no death or serious injury on London's roads and transport network is acceptable.



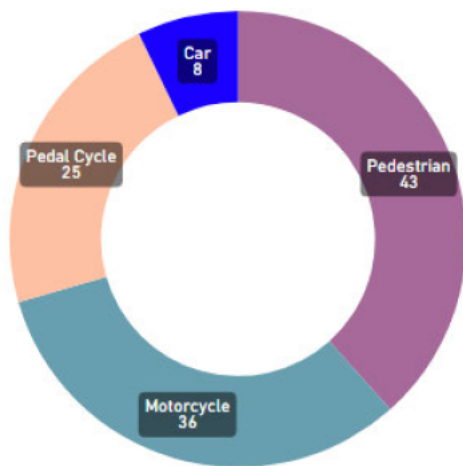
People killed and seriously injured in your borough in 2018:

1
People were killed

111
People were seriously injured

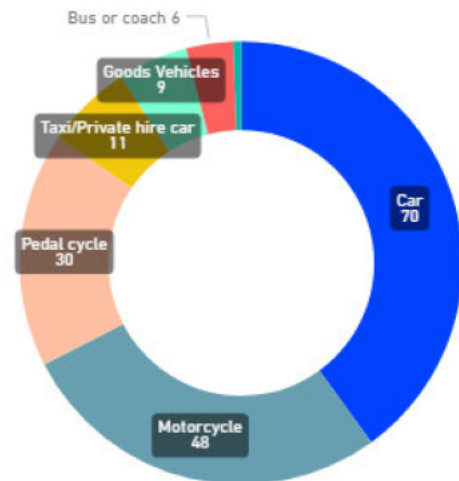
676
People were slightly injured

People killed or seriously injured 2018- Casualty type



We must reduce road danger for the people who are most at risk.

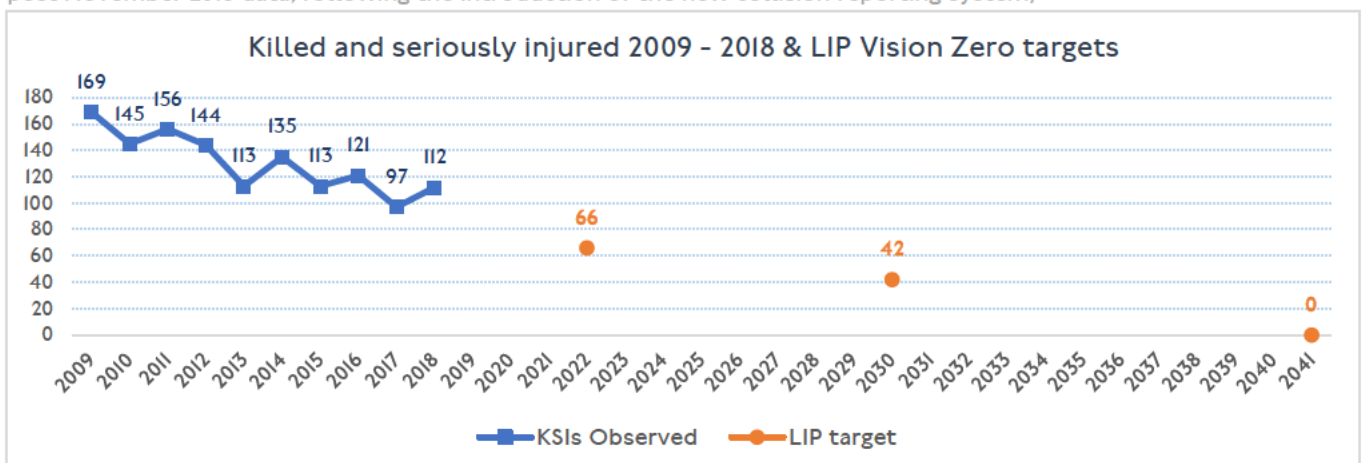
Vehicles involved in collisions where people were killed or seriously injured 2018



We must reduce the danger posed by vehicles that present the greatest risk
*Note that involvement does not infer fault

People killed or seriously injured in your borough 2009-2018

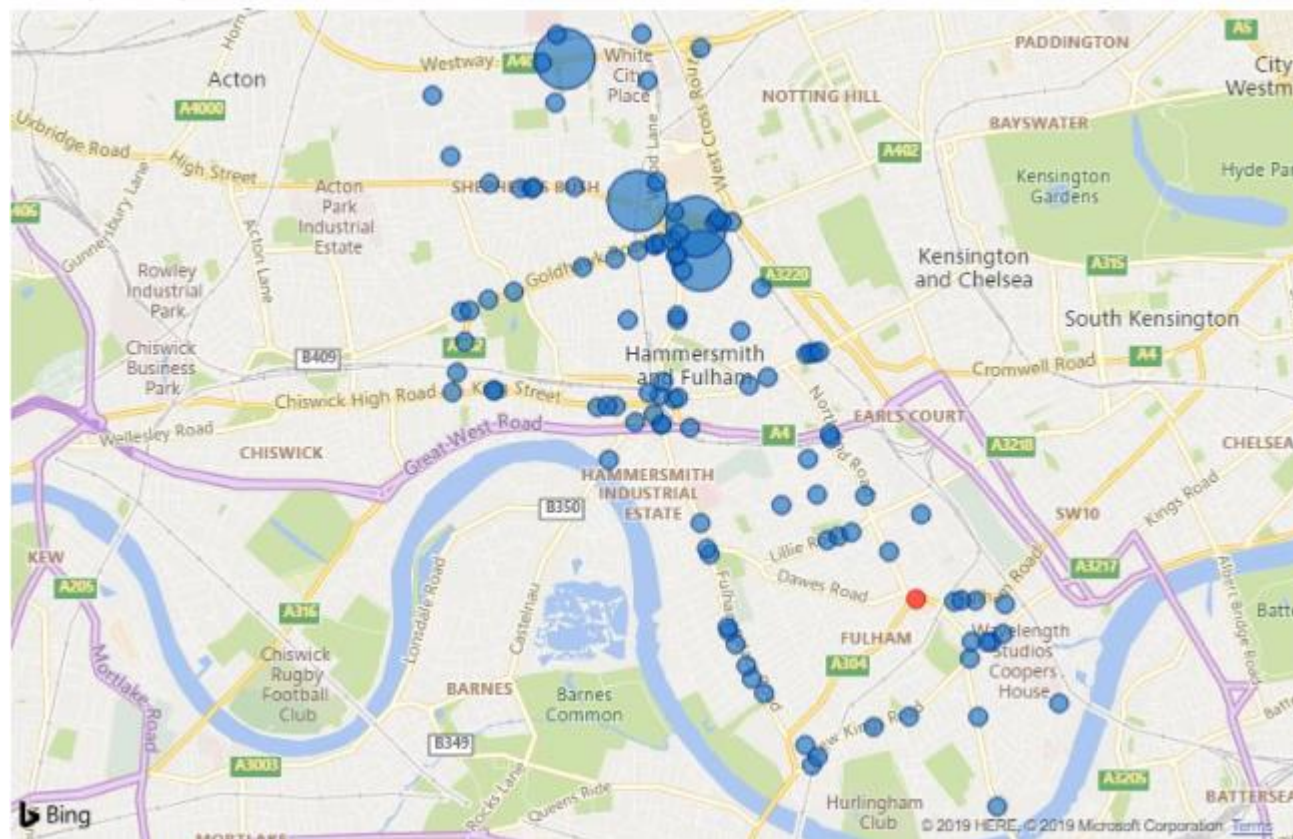
(NB This data has been subject to back-casting exercise to enable pre-November 2016 casualty data to be compared with post November 2016 data, following the introduction of the new collision reporting system)



Locations where collisions resulting in fatal or serious injuries occurred in 2018

Larger bubbles represent collisions with more than one fatal or serious injury.

Casualty Severity ● Fatal ● Serious

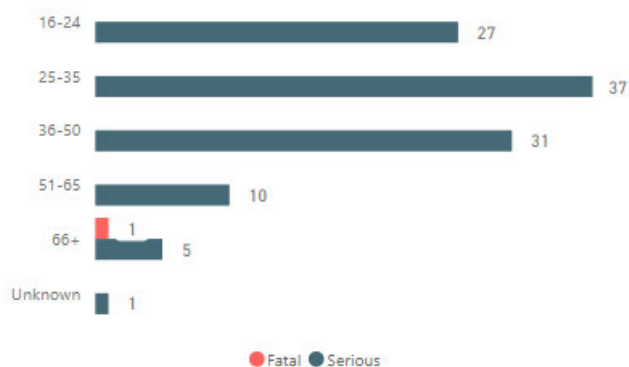


London Collision map – Visit tfl.gov.uk/collision-map to see more detailed information about where collisions happened in your borough

People killed or seriously injured split by highway authority (TLRN or Borough roads).



People killed or seriously injured split by age group and casualty severity.



Casualties in Greater London during 2018 – Visit content.tfl.gov.uk/casualties-in-greater-london-2018 to see a summary of personal injury road traffic collisions and casualties in Greater London in 2018

Jacob Gemma

From: Hatch Andrew <AndrewHatch@[REDACTED]>
Sent: 28 January 2019 12:19
To: 'stephen.cowan@[REDACTED]'
Cc: Bainbridge Chris (ST); 'Cllr Harcourt Wesley: H&F'; 'kim.dero@[REDACTED]'
Subject: Vision Zero - Injury Data Explanation
Attachments: PUB18_083 BoroughData_HammersmithandFulham.pdf; VZ letter to Cllr Cowan.pdf

Dear Cllr Cowan

Just before Christmas I sent a letter from our Commissioner and the Chair of London Councils' TEC Committee about Vision Zero, which included information about road collisions in your borough.

The borough information included an estimate of trends over time in your borough in comparison with a baseline of deaths and serious injuries in the period 2005-09. Although your officers will be familiar with some of the data issues, following some queries, I thought it may be helpful to explain how we developed this estimate.

The Metropolitan Police Service (MPS) introduced a new collision reporting system in November 2016 - the Case Overview and Preparation Application (COPA). The City of London Police also moved to the Collision Reporting And SHaring (CRASH) system in October 2015. This has had a number of impacts on the data that is available to our officers and yours.

Before 2015/16 police officers recorded whether, in their subjective judgement, an injury was 'slight' or 'serious'. Under the new systems, officers record the actual injury and this is systematically classified as either slight or serious, depending on the injury itself. This new approach is in line with Department for Transport (DfT) guidance and provides a better assessment of injury severity, but has resulted in more injuries being classified as serious rather than slight – data collected in previous years therefore underestimated the number of serious injuries in your borough.

Combined with the impact of the introduction of online self-reporting during 2017, which has resulted in a greater number of collisions being reported to the MPS, collision and severity data collected from November 2016 onwards is difficult to compare with performance in previous years.

In order to enable an assessment of performance over time, we commissioned the Transport Research Laboratory to undertake a 'back-casting' exercise to enable pre November 2016 data to be compared with post November 2016 data. The approach has been verified by the DfT and Office for National Statistics.

Initial back estimates have now been completed and were included in the publication of the official 2017 statistics in September 2018, and we wrote to your officers with an explanation of the process. We have now added an explanation about 'back-casting' into the datasets [now online](#).

I hope this clarifies why you have seen a change in the figures reported prior to 2017, but please feel free to contact me should this require further explanation.

Kind regards

Andrew Hatch

Community Partnerships Specialist | Public Affairs & External Relations

Phone: [REDACTED] (auto [REDACTED])



From: Hatch Andrew
Sent: 19 December 2018 15:07
To: 'stephen.cowan@[REDACTED]' <stephen.cowan@[REDACTED]>
Cc: Bainbridge Chris (ST) <Chris.Bainbridge@[REDACTED]> Cllr Harcourt Wesley: H&F <wesley.harcourt@[REDACTED]> 'kim.dero@[REDACTED]' <kim.dero@[REDACTED]>
Subject: Vision Zero - Joint letter from TfL Commissioner and Chair of London Councils

Dear Cllr Cowan

Please find attached a joint letter from Mike Brown MVO, Commissioner of Transport for London, and Cllr Julian Bell, Chair of London Councils, regarding Vision Zero.

Vision Zero is the ambition at the heart of the Mayor's Transport Strategy to eliminate death and serious injury on London's transport network. Also attached is a collision data pack for your borough, showing the latest information available.

If you have any questions or would like more information, please get in touch.

Kind regards

Andrew Hatch

Community Partnerships Specialist | Public Affairs & External Relations

Phone: [REDACTED] (auto [REDACTED])

8R1, 5 Endeavour Square, London, E20 1JN | Email: [andrewhatch@\[REDACTED\]](mailto:andrewhatch@[REDACTED])



Hammersmith and Fulham

Vision Zero is at the heart of the Mayor’s Transport Strategy and reflects the fundamental belief that no death or serious injury on London’s roads and transport network is acceptable.



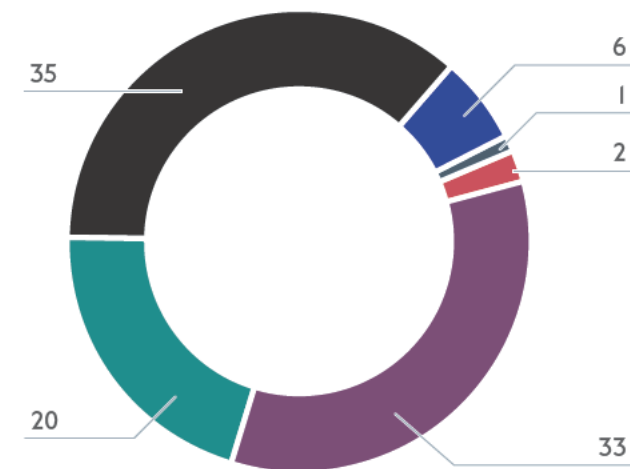
People killed and seriously or slightly injured in Hammersmith and Fulham

2
people were killed

95
people were seriously injured

664
people were slightly injured

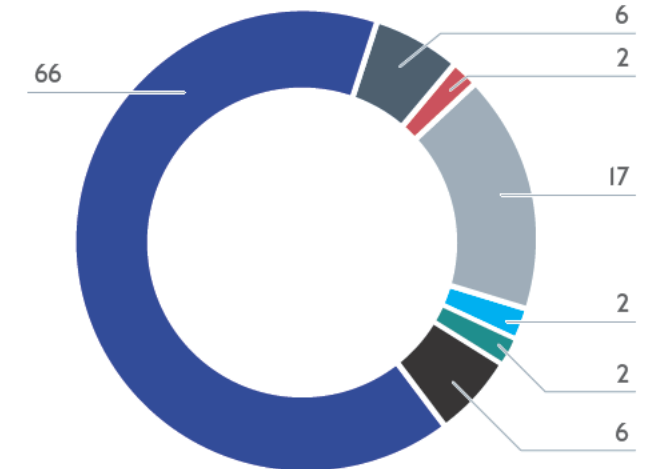
People killed or seriously injured – casualty type



- Pedestrian
- Pedal cycle
- Motorcycle
- Car
- Bus or coach
- Taxi and Private Hire

We must reduce road danger for the people who are most at risk.

Non-injury vehicles involved where people were killed or seriously injured (%)

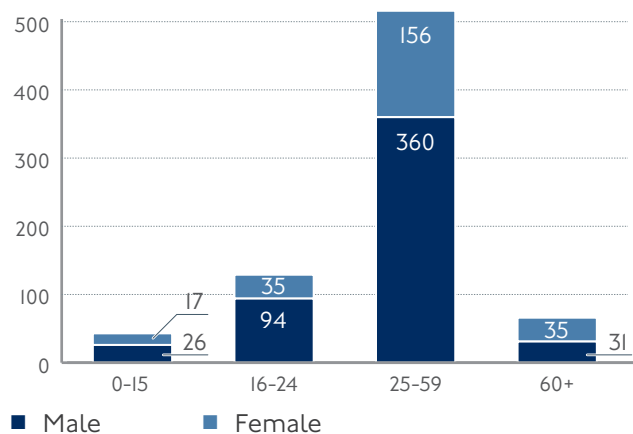


- Pedal cycle
- Motorcycle
- Car
- Bus or coach
- Taxi and Private Hire
- Goods vehicle
- Other

We must reduce the danger posed by vehicles that present the greatest risk. The percentage of vehicles without injured occupants who were involved in a collision where someone else was killed or seriously injured* is shown above.

* Note that involvement does not infer fault

People killed and seriously or slightly injured Age and gender*



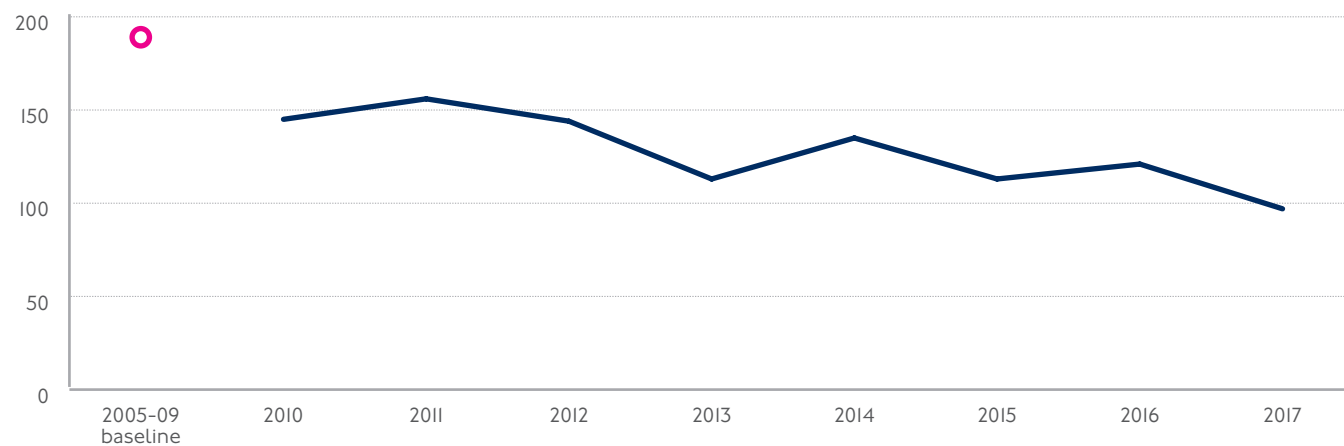
* Where age and gender is known

People killed or seriously injured Gender

69 men were killed or seriously injured in Hammersmith and Fulham in 2017

28 women were killed or seriously injured in Hammersmith and Fulham in 2017

People killed or seriously injured in Hammersmith and Fulham 2005-2017



■ People killed or seriously injured in Hammersmith and Fulham



London collision map

To see where collisions happened in your borough, visit tfl.gov.uk/collision-map



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Mike Brown MVO
Commissioner of Transport

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19 December 2018

Dear **Cllr Cowan**

Last year 131 people were killed on London's roads, including 73 people who were simply walking around our city. A further 3,750 people were affected by a serious injury sustained in a traffic collision. The devastating impact of this on our local communities is greater still.

For too long, society has accepted death and serious injury as the inevitable consequence of transport mobility in a major city.

Vision Zero, an ambition at the heart of the Mayor's Transport Strategy, reflects the fundamental belief that no death or serious injury should be acceptable on London's transport network.

London's boroughs are already doing a great deal to reduce road danger, and in fact have been for many years. Thank you for making bold decisions that prioritise the safety of people travelling in London.

Last month, Deputy Mayor for Transport Heidi Alexander brought together for the first time, many of the senior leaders and decision makers who will play a critical role in achieving Vision Zero in London.

Those who attended heard from people who have lived with the burden of road trauma and their stories provided us with a profound sense of perspective. The consensus from those in the room was clear; we must reduce road danger on London's streets with renewed urgency. The commitment and enthusiasm to do so together was equally apparent.

The new approach focuses on who is most at risk on our road network and identifies actions to tackle the greatest sources of danger. We need to work together to create a city where walking and cycling are the easy, enjoyable and safe choices for people travelling in London. We know that this is a shared endeavour.

Despite the challenging financial landscape, TfL's updated Business Plan commits funding needed to make streets safer.

TfL will continue to work with boroughs to deliver Safer Junctions, more Liveable Neighbourhoods and safer cycling infrastructure. We know enforcement in your local area is important and TfL will continue to invest the Metropolitan Police Roads and Transport Policing Command.

It will also be important for London's boroughs to share their experience and knowledge with TfL, as they embark on a programme to reduce speed limits on the TLRN.

In the New Year, TfL will be contacting your teams to understand how they can better support your local delivery of Vision Zero and tackle the challenges unique to Hammersmith & Fulham.

In the meantime, attached is information highlighting the most vulnerable road users in Hammersmith & Fulham and the vehicles posing the greatest danger in 2017.

We hope we can call on your vision and leadership, and the innovation and ambition of your transport teams, to embed a culture of Vision Zero at the heart of every policy, programme and local scheme.

Your leadership in this area reflects the fact that Vision Zero is indeed about people, not politics.

Eliminating death and serious injury from our road network is a significant challenge, but, having listened to those who have lived with the burden of road trauma, it is simple; zero is the only acceptable number for us to strive for. We look forward to working with you to make our city a safer place to live, work and travel.

Yours sincerely,



Mike Brown MVO
Commissioner
Transport for London



Julian Bell
Chair
London Councils' Transport and
Environment Committee