

# ETMs will no longer print tickets



From 08.00 on Monday 4 October 2021, new software will take effect over a few days to stop ETMs (Electronic Ticket Machines) printing tickets.

Drivers should note that the ETM will no longer be able to print the following tickets:

- Drivers' Waybill
- One More Journey (OMJ) tickets
- Transfer tickets (see page 36 of the Big Red Book)
- Inspectors tickets (see below)

**Note:** When a Revenue Protection Inspector (RPI) gets on the bus, drivers are still required to record the RPI's number onto the ETM and press 'enter', but no ticket will be printed.

I 6521 G\_Removal\_of\_Printer\_Functionality

