

# iBus Mileage Cause Code Summary

## For Mileage Performance Reporting

v5.3 Effective 28.07.2014

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This document contains a list of all possible cause codes that can be assigned to iBus Missing or Validated Trip Records.

The document replaces the previously issued '[iBus Mileage Cause Code Summary v5.2 \(effective 01.11.2.13\)](#)'.

For guidance on how to apply cause codes, refer to the iBus MTV User Manual.

For guidance on which cause codes to apply, refer to the iBus Service Control & MTV Coding Guide.

#### Changes in this issue

- Revised description for ON03 cause code to prevent confusion with OP01 diversions

## Operated Cause Codes

Category	Cause	Detailed Cause		Notes
Operated	OP Operated	AC00	Default auto coded detail cause code	<i>a b c</i>
		AC01	Auto coded missing stops at trip start	<i>a b c d</i>
		AC02	Auto coded missing stops at trip end	<i>a b c d</i>
		AC03	Auto coded missing stops within trip	<i>a b c d</i>
		OP00	iBus Validated Trip Default	<i>a c</i>
		OP01	Bus on in-service diversion	<i>b</i>
		OP02	Recovered mileage	<i>a b</i>
		OP03	Driver error	<i>a b</i>
		OP04	iBus data not downloaded	<i>a b d</i>
		OP05	iBus technical errors	<i>a b d</i>
		OP06	Corrupt / not operated schedule	<i>withdrawn</i>
		OP07	Other	<i>a b d</i>
		OP98	Mileage adjustment (no schedule in iBus)	<i>a b c</i>
		OP99	Mileage adjustment (wrong schedule in iBus)	<i>a b c</i>
WS01	Wrong Schedule	<i>a b c</i>		

### Key to notes

*a = Unavailable for selection in Service Controller Workstation 'pick list'*

*b = Unavailable for selection in MTV validated trip 'pick list'*

*c = Unavailable for selection in MTV missing trip 'pick list'*

*d = Imputable Cause Code for QSI purposes*

## Lost Cause Codes

Category	Cause	Detailed Cause		Notes
Lost Deductible	ST Staff	ST01	Absence / Late / Sickness	
		ST02	Shortage of establishment	
		ST03	Staff Dispute	
		ST04	Other	
		ST98	Mileage adjustment (no schedule in iBus)	a b c
		ST99	Mileage adjustment (wrong schedule in iBus)	a b c
	MC Mechanical	MC01	On-road breakdown	
		MC02	No serviceable bus	
		MC03	Defective wheelchair ramp	
		MC04	Other	
		MC98	Mileage adjustment (no schedule in iBus)	a b c
		MC99	Mileage adjustment (wrong schedule in iBus)	a b c
	OD Other Deductible	OD00	iBus missing trip DEFAULT	a b c
		OD01	Staff error	
		OD02	Defective radio	b
		OD03	Bus blocked in garage	
		OD04	Other – incl reason unknown / in doubt	
		OD98	Mileage adjustment (no schedule in iBus)	a b c
OD99		Mileage adjustment (wrong schedule in iBus)	a b c	
Lost Non-deductible	TR Traffic	TR01	Traffic congestion	
		TR98	Mileage adjustment (no schedule in iBus)	a b c
		TR99	Mileage adjustment (wrong schedule in iBus)	a b c
	ON Other Non-deductible	ON01	Incident – reportable via LBSL incident system	
		ON02	Disaster – fundamental change to operation	b
		ON03	Road closed / route blocked	
		ON04	Anti-social behaviour – service withdrawn	b
		ON05	LBSL agreed curtailed miles	b
		ON06	Other	
		ON98	Mileage adjustment (no schedule in iBus)	a b c
ON99	Mileage adjustment (wrong schedule in iBus)	a b c		

Key to notes – see ‘Operated Cause Codes’ above