



## WOOLWICH FERRY

PERIOD      1

### KPI PERFORMANCE ANALYSIS

#### Contract Requirements

1	Monday	- One ferry from 0610 then 2 ferries from 0630 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours per day, one for 13 hrs 40 mins	27.66
2	Tuesday to Friday	- Two ferries from 0610 with last ferry at 2000. To disembark at 2010. Two vessels for 14 hours per day for 4 days	112
3	Saturday	- One ferry from 0610 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours	14
4	Sunday	- One ferry from 1130 with last ferry at 1930. To disembark at 1945. One vessel for 8.25 hours	8.25

161.91

Plus 1st & 2nd April 2015

56

Total for 4 week period

**647.64**

Total plus extra days

**703.64**

**Less**      Bank Holiday Good Friday one boat 06.10 to 20.00 hours  
**Less**      Bank Holiday Easter Monday one boat 06.10 to 20.00 hours

12.83

12.83

#### Record of Stoppages

**1st April to 02 May 2015**

Event	Details	Time	Relief Events	Reason for Mitigation	Time
09.04.15	Fog - 06.30 to 09.45	3.25	Fog - 06.30 to 09.45		3.25
26.04.15	London marathon - 11.30 to 13.00	1.50	London marathon - 11.30 to 13.00		1.50
30.04.15	JB - Passenger gate repairs 13.30 to 14.50	1.33			
Total Stoppages		<b>6.08</b>	Mitigation		<b>4.75</b>

#### Availability

Total Hours Required	<b>677.98</b>
Total Stoppages	<b>6.08</b>
Percentage availability	<b>99.10</b>

#### Allowing Relief Events

Total Hours Required	<b>677.98</b>
Total Stoppages	<b>4.75</b>
Percentage availability	<b>99.30</b>



PERIOD 2

## WOOLWICH FERRY

### KPI PERFORMANCE ANALYSIS

#### Contract Requirements

1	Monday	- One ferry from 0610 then 2 ferries from 0630 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours per day, one for 13 hrs 40 mins	27.66
2	Tuesday to Friday	- Two ferries from 0610 with last ferry at 2000. To disembark at 2010. Two vessels for 14 hours per day for 4 days	112
3	Saturday	- One ferry from 0610 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours	14
4	Sunday	- One ferry from 1130 with last ferry at 1930. To disembark at 1945. One vessel for 8.25 hours	8.25
			161.91

Total for 4 week period **647.64**

Less	Bank Holiday Monday 4th May 2014 one boat 06.10 to 20.00 hours	12.83
	Bank Holiday Monday 25th May 2014 one boat 06.10 to 20.00 hours	12.83

#### Record of Stoppages

**3rd May to 30th May 2015**

Event	Details	Time	Relief Events	Reason for Mitigation	Time
04.05.15	Total service stoppage - No 3 Span failure 06.10 to 20.00	13.83			
05.05.15	Total service stoppage - No 3 Span failure 06.10 to 20.00	13.83			
06.05.15	Total service stoppage - No 3 span failure 06.10 to 08.55	2.83			
21.05.15	JB - annual Class Survey 10.30 to 11.30	1.00			
Total Stoppages		<b>31.49</b>		Mitigation	<b>0</b>

#### Availability

Total Hours Required	<b>621.98</b>
Total Stoppages	<b>31.49</b>
Percentage availability	<b>94.94</b>

#### Allowing Relief Events

Total Hours Required	<b>621.98</b>
Total Stoppages	<b>0</b>
Percentage availability	<b>100.00</b>



## WOOLWICH FERRY

PERIOD        3

## KPI PERFORMANCE ANALYSIS

### Contract Requirements

1	Monday	- One ferry from 0610 then 2 ferries from 0630 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours per day, one for 13 hrs 40 mins	27.66
2	Tuesday to Friday	- Two ferries from 0610 with last ferry at 2000. To disembark at 2010. Two vessels for 14 hours per day for 4 days	112
3	Saturday	- One ferry from 0610 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours	14
4	Sunday	- One ferry from 1130 with last ferry at 1930. To disembark at 1945. One vessel for 8.25 hours	8.25
			161.91

Total for 4 week period        **647.64**

### Record of Stoppages 31st May to 27th June 2015

Event	Details	Time	Relief Events	Reason for Mitigation	Time
08.06.15	JB - No 1 main engine lube oil leak 09:20 to 18:50	9.50			
18.06.15	South inner dolphin mooring pile repair 09:35 to 10:25	0.83	South inner dolphin mooring pile repair 09:35 to 10:25		0.83
22.06.15	No 1 linkspan control failure 16:45 to 20:00	3.25			
23.06.15	No 4 linkspan control failure 19:00 to 20:00	1.00			
Total Stoppages		14.58		Mitigation	0.83

### Availability

Total Hours Required	647.64
Total Stoppages	14.58
Percentage availability	97.75

### Allowing Relief Events

Total Hours Required	647.64
Total Stoppages	0.83
Percentage availability	97.88



## WOOLWICH FERRY

PERIOD      4

### KPI PERFORMANCE ANALYSIS

#### Contract Requirements

1	Monday	- One ferry from 0610 then 2 ferries from 0630 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours per day, one for 13 hrs 40 mins	27.66
2	Tuesday to Friday	- Two ferries from 0610 with last ferry at 2000. To disembark at 2010. Two vessels for 14 hours per day for 4 days	112.00
3	Saturday	- One ferry from 0610 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours	14.00
4	Sunday	- One ferry from 1130 with last ferry at 1930. To disembark at 1945. One vessel for 8.25 hours	8.25
			161.91
Total for 4 week period			647.64

#### Record of Stoppages

28th June 2014 to 25th July 2015

Event	Details	Time	Relief Events	Reason for Mitigation	Time
29-Jun-15	Amco planned service stoppage 10:05 to 13:50	7.50	Amco planned service stoppage 10:05 to 13:50		7.50
30-Jun-15	Amco planned service stoppage 11:05 to 14:45	7.34	Amco planned service stoppage 11:05 to 14:45		7.34
01-Jul-15	Amco planned service stoppage 11:30 to 15:56	6.87	Amco planned service stoppage 11:30 to 15:56		6.87
02-Jul-15	Amco planned service stoppage 12:50 to 15:25	5.17	Amco planned service stoppage 12:50 to 15:25		5.17
03-Jul-15	No 1 linkspan sensor damage 07:35 to 09:00	2.83			
03-Jul-15	Amco planned service stoppage 13:10 to 17:44	9.13	Amco planned service stoppage 13:10 to 17:44		9.13
04-Jul-15	Amco planned service stoppage 13:48 to 18:00	4.20	Amco planned service stoppage 13:48 to 18:00		4.20
05-Jul-15	Amco planned service stoppage 14:15 to 19:30	5.25	Amco planned service stoppage 14:15 to 19:30		5.25
06-Jul-16	No 1 linkspan control fault 18:30 to 20:00	3.00			
09-Jul-15	No 1 linkspan not landing level on deck preventing float mode 06:50 to 07:38	1.60			
22-Jul-15	No 4 linkspan control fault 09:20 to 10:30	2.33			
24-Jul-15	No 1 linkspan tripped due to excessive twist 07:52 to 08:22	1.00			
Total Stoppages		56.22	Mitigation		45.46

#### Availability

Total Hours Required	647.64
Total Stoppages	56.22
Percentage availability	91.32

#### Allowing Relief Events

Total Hours Required	647.64
Total Stoppages	10.76
Percentage availability	98.34



## WOOLWICH FERRY

PERIOD 5

### KPI PERFORMANCE ANALYSIS

#### Contract Requirements

1	Monday	- One ferry from 0610 then 2 ferries from 0630 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours per day, one for 13 hrs 40 mins	27.66
2	Tuesday to Friday	- Two ferries from 0610 with last ferry at 2000. To disembark at 2010. Two vessels for 14 hours per day for 4 days	112.00
3	Saturday	- One ferry from 0610 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours	14.00
4	Sunday	- One ferry from 1130 with last ferry at 1930. To disembark at 1945. One vessel for 8.25 hours	8.25
			161.91

Plus Ride London - Extra Boat Service Hours Sunday 02.08.15

Total for 4 week period 647.64  
5.5

#### Record of Stoppages

26th July to 22nd August 2015

Event	Details	Time	Relief Events	Reason for Mitigation	Time
26.07.15	No 4 Linkspan control fault 14.20 to 15.20	2.00			
27.07.15	No 4 Linkspan control fault 06.10 to 06.50	1.33			
31.07.15	No 4 Linkspan HMI fault 14.10 to 14.35	0.83			
01.08.15	JB Switchboard fault 06.10 to 06.45	0.58			
02.08.15	High Water 15.10 to 16.40	1.50	High Water 15.10 to 16.40		1.50
03.08.15	High Water 15.50 to 17.40	3.67	High Water 15.50 to 17.40		3.67
04.08.15	High Water 16.10 to 18.00	3.67	High Water 16.10 to 18.00		3.67
05.08.15	High Water 06.10 to 07.00	1.67	High Water 06.10 to 07.00		1.67
05.08.15	JB No 2 M/E lube oil leak 11.08 to 15.00	3.87			
06.08.15	No 4 Linkspan excessive twist 13:30 to 14:50	2.67			
07.08.15	JB No 2 M/E unit 5 cylinder head leak 17.45 to 20.00	2.25			
10.08.15	JB No 2 M/E unit 5 cylinder head leak 06:10 to 17:50	11.67			
17.08.15	No 4 Linkspan control fault 19:15 to 20:00	1.50			
18.08.15	No 4 Linkspan control fault 17:00 to 18:00	2.00			
19.08.15	No 4 Linkspan control fault 06:30 to 07:15	1.50			
Total Stoppages		40.71	Mitigation		10.51

#### Availability

Total Hours Required	653.14
Total Stoppages	<span style="border-top: 1px solid black;">40.71</span>
Percentage availability	<span style="border-top: 1px solid black;">93.77</span>

#### Allowing Relief Events

Total Hours Required	653.14
Total Stoppages	<span style="border-top: 1px solid black;">10.51</span>
Percentage availability	<span style="border-top: 1px solid black;">95.38</span>



## WOOLWICH FERRY

PERIOD 6

### KPI PERFORMANCE ANALYSIS

#### Contract Requirements

1	Monday	- One ferry from 0610 then 2 ferries from 0630 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours per day, one for 13 hrs 40 mins	27.66
2	Tuesday to Friday	- Two ferries from 0610 with last ferry at 2000. To disembark at 2010. Two vessels for 14 hours per day for 4 days	112.00
3	Saturday	- One ferry from 0610 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours	14.00
4	Sunday	- One ferry from 1130 with last ferry at 1930. To disembark at 1945. One vessel for 8.25 hours	8.25
			161.91

Less Bank Holiday Monday one boat 06.10 to 20.00 hours

Total for 4 week period 647.64  
12.83

#### Record of Stoppages

23rd August to 19th September 2014

Event	Details	Time	Relief Events	Reason for Mitigation	Time
24.08.15	No 1 Span float failure on JN 06:10 to 06:45	0.58			
27.08.15	No 4 span float failure 06:10 to 07:25	2.50			
29.08.15	Nos 2 & 4 spans excessive twist 06:10 to 07:30	1.33			
30.08.15	High Water 14:20 to 15:40	1.33	High Water 14:20 to 15:40		1.33
31.08.15	No 1 span excessive twist 06:10 to 06:40	1.00			
31.08.15	High Water 15:00 to 16:20	1.33	High Water 15:00 to 16:20		1.33
01.09.15	JB No 2 M/E fuel oil pipe leakage 06:10 to 08:20	2.17			
01.09.15	High Water 15:30 to 16:55	2.83	High Water 15:30 to 16:55		2.83
02.09.15	High Water 16:00 to 17:45	3.50	High Water 16:00 to 17:45		3.50
03.09.15	High Water 17:10 to 18:20	2.33	High Water 17:10 to 18:20		2.33
06.09.15	Nos 3 & 4 spans excessive twist 18:00 to 19:30	1.50			
07.09.15	JN crew berthing wrong end in (laser targets not set) 06:10 to 06:55	0.67			
08.09.15	JB No 2 head gasket failure on No 1 M/E 13:50 to 20:00	7.17			
09.09.15	JB No 1 head gasket failure on No 1 M/E 06:10 to 13:55	7.75			
16.09.15	No 2 span failure to hoist 19:35 to 20:00	0.83			
Total Stoppages		36.82	Mitigation		11.32

#### Availability

Total Hours Required	634.81
Total Stoppages	<span style="border-top: 1px solid black;">36.82</span>
Percentage availability	94.20

#### Allowing Relief Events

Total Hours Required	634.81
Total Stoppages	<span style="border-top: 1px solid black;">25.50</span>
Percentage availability	95.98



PERIOD 7

## WOOLWICH FERRY

### KPI PERFORMANCE ANALYSIS

#### Contract Requirements

1	Monday	- One ferry from 0610 then 2 ferries from 0630 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours per day, one for 13 hrs 40 mins	27.66
2	Tuesday to Friday	- Two ferries from 0610 with last ferry at 2000. To disembark at 2010. Two vessels for 14 hours per day for 4 days	112.00
3	Saturday	- One ferry from 0610 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours	14.00
4	Sunday	- One ferry from 1130 with last ferry at 1930. To disembark at 1945. One vessel for 8.25 hours	8.25
			161.91
Total for 4 week period			647.64

#### Record of Stoppages

20th September to 17th October 2015

Event	Details	Time	Relief Events	Reason for Mitigation	Time
28.09.15	High Water 14:30 to 15:30	2.00	High Water 14:30 to 15:30		2.00
29.09.15	High Water 15:00 to 16:10	2.33	High Water 15:00 to 16:10		2.33
29.09.15	Closed by Police due to a suicide attempt on the north viaduct 19:30 to 20:00	1.00	Closed by Police due to a suicide attempt on the north viaduct 19:30 to 20:00		1.00
30.09.15	High Water 15:40 to 17:00	2.67	High Water 15:40 to 17:00		2.67
01.10.15	High Water 16:10 to 17:30	2.67	High Water 16:10 to 17:30		2.67
02.10.15	High Water 17:10 to 18:00	0.83	High Water 17:10 to 18:00		0.83
09.10.15	JB out of service to change over ferries 19:13 to 20:00	0.78			
17.10.15	Service closure for immediate marine works	14.00	Service closure for immediate marine works		14.00
Total Stoppages		26.28	Mitigation		25.50

#### Availability

Total Hours Required	647.64
Total Stoppages	26.28
Percentage availability	95.94

#### Allowing Relief Events

Total Hours Required	647.64
Total Stoppages	0.78
Percentage availability	99.88



PERIOD 8

## WOOLWICH FERRY

### KPI PERFORMANCE ANALYSIS

#### Contract Requirements

1	Monday	- One ferry from 0610 then 2 ferries from 0630 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours per day, one for 13 hrs 40 mins	27.66
2	Tuesday to Friday	- Two ferries from 0610 with last ferry at 2000. To disembark at 2010. Two vessels for 14 hours per day for 4 days	112.00
3	Saturday	- One ferry from 0610 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours	14.00
4	Sunday	- One ferry from 1130 with last ferry at 1930. To disembark at 1945. One vessel for 8.25 hours	8.25
			<hr/> 161.91

Total for 4 week period **647.64**

#### Record of Stoppages

18th October to 14th November 2015

Event	Details	Time	Relief Events	Reason for Mitigation	Time
18.10.15	Service closure for immediate marine works	8.25	Service closure for immediate marine works		8.25
27.10.15	High water 12:35 to 14:00	2.83	High water 12:35 to 14:00		2.83
28.10.15	High water 13:05 to 14:30	2.83	High water 13:05 to 14:30		2.83
29.10.15	High water 14:05 to 15:20	2.50	High water 14:05 to 15:20		2.50
30.10.15	High water 14:40 to 15:45	2.17	High water 14:40 to 15:45		2.17
31.10.15	Service closure for immediate marine works	14.00	Service closure for immediate marine works		14.00
01.11.15	Service closure for immediate marine works	8.25	Service closure for immediate marine works		8.25
02.11.15	Fog 06:10 to 11:50	11.33	Fog 06:10 to 11:50		11.33
02.11.15	Fog 17:00 to 20:00	6.00	Fog 17:00 to 20:00		6.00
Total Stoppages		<b>58.16</b>	Mitigation		<b>58.16</b>

#### Availability

Total Hours Required	<b>647.64</b>
Total Stoppages	<b>58.16</b>
Percentage availability	<b>91.02</b>

#### Allowing Relief Events

Total Hours Required	<b>647.64</b>
Total Stoppages	<b>0</b>
Percentage availability	<b>100.00</b>





PERIOD 9

## WOOLWICH FERRY

### KPI PERFORMANCE ANALYSIS

#### Contract Requirements

1	Monday	- One ferry from 0610 then 2 ferries from 0630 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours per day, one for 13 hrs 40 mins	27.66
2	Tuesday to Friday	- Two ferries from 0610 with last ferry at 2000. To disembark at 2010. Two vessels for 14 hours per day for 4 days	112
3	Saturday	- One ferry from 0610 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours	14
4	Sunday	- One ferry from 1130 with last ferry at 1930. To disembark at 1945. One vessel for 8.25 hours	8.25
			161.91
Total for 4 week period			647.64

#### Record of Stoppages

15th November to 12th December 2015

Event	Details	Time	Relief Events	Reason for Mitigation	Time
19.11.15	Police Security Incident in south car park 06:10 to 06:50	1.33	Police Security Incident in south car park 06:10 to 06:50		1.33
19.11.15	Linkspans 1 & 2 E-stop engaged 06:50 to 07:20	1.00			
22.11.15	Amco span works overrun 11:30 to 12:00	0.50			
Total Stoppages		2.83	Mitigation		1.33

#### Availability

Total Hours Required	647.64
Total Stoppages	2.83
Percentage availability	99.56

#### Allowing Relief Events

Total Hours Required	647.64
Total Stoppages	1.5
Percentage availability	99.77



PERIOD 10

## WOOLWICH FERRY

### KPI PERFORMANCE ANALYSIS

#### Contract Requirements

1	Monday	- One ferry from 0610 then 2 ferries from 0630 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours per day, one for 13 hrs 40 mins	27.66
2	Tuesday to Friday	- Two ferries from 0610 with last ferry at 2000. To disembark at 2010. Two vessels for 14 hours per day for 4 days	112
3	Saturday	- One ferry from 0610 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours	14
4	Sunday	- One ferry from 1130 with last ferry at 1930. To disembark at 1945. One vessel for 8.25 hours	8.25
			161.91
			Total for 4 week period <b>647.64</b>
Christmas Day (Fri - No service)			28.00
Boxing Day (Sat - No service)			14.00
28th December 2015 (Mon - one boat service)			14.00
New years Eve (Thurs - one boat service)			14.00
New years day (no boat service)			28.00

Net Lost for Christmas/New Year Week **98.00**

#### Record of Stoppages

13th December to 9th January 2016

Event	Details	Time	Relief Events	Reason for Mitigation	Time
31.12.15	EB wheelhouse electrical failure due to ingress of heavy rain 18:30 to 20:00	1.50			
Total Stoppages		1.50	Mitigation		

#### Availability

Total Hours Required	<b>549.64</b>
Total Stoppages	<u>1.50</u>
Percentage availability	<b>99.73</b>

#### Allowing Relief Events

Total Hours Required	<b>549.64</b>
Total Stoppages	<u>1.50</u>
Percentage availability	<b>99.73</b>



PERIOD 11

## WOOLWICH FERRY

### KPI PERFORMANCE ANALYSIS

#### Contract Requirements

	Monday	- One ferry from 0610 then 2 ferries from 0630 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours per day, one for 13 hrs 40 mins	27.66
1			
2	Tuesday to Friday	- Two ferries from 0610 with last ferry at 2000. To disembark at 2010. Two vessels for 14 hours per day for 4 days	112
3	Saturday	- One ferry from 0610 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours	14
4	Sunday	- One ferry from 1130 with last ferry at 1930. To disembark at 1945. One vessel for 8.25 hours	8.25
			161.91
			Total for 4 week period <b>647.64</b>

#### Record of Stoppages 10th January to 6th February 2016

Event	Details	Time	Relief Events	Reason for Mitigation	Time
20.01.16	Nos 1 & 2 linkspan control failure following FCS software upgrade 07:00 to 07:50	1.67			
31.01.16	Ernest Bevin generators overheating 13:05 to 14:20	1.25			
31.01.16	Ernest Bevin generators overheating 15:15 to 16:30	1.25			
31.01.16	Ernest Bevin generators overheating 18:10 to 19:30	1.33			
Total Stoppages		5.50	Mitigation		0.00

#### Availability

Total Hours Required	<b>647.64</b>
Total Stoppages	<u>5.5</u>
Percentage availability	<b>99.15</b>

#### Allowing Relief Events

Total Hours Required	<b>647.64</b>
Total Stoppages	<u>0.00</u>
Percentage availability	<b>99.15</b>



PERIOD 12

## WOOLWICH FERRY

### KPI PERFORMANCE ANALYSIS

#### Contract Requirements

1	Monday	- One ferry from 0610 then 2 ferries from 0630 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours per day, one for 13 hrs 40 mins	27.66
2	Tuesday to Friday	- Two ferries from 0610 with last ferry at 2000. To disembark at 2010. Two vessels for 14 hours per day for 4 days	112
3	Saturday	- One ferry from 0610 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours	14
4	Sunday	- One ferry from 1130 with last ferry at 1930. To disembark at 1945. One vessel for 8.25 hours	8.25
			161.91
Total for 4 week period			647.64

#### Record of Stoppages 7th February to 5th March 2016

Event	Details	Time	Relief Events	Reason for Mitigation	Time
08.02.16	High Winds (storm Imogen) 16:00 to 20:00	4.00	High Winds (storm Imogen) 16:00 to 20:00		4.00
09.02.16	High Water 13:30 to 14:55	2.83	High Water 13:30 to 14:55		2.83
10.02.16	High Water 13:40 to 15:15	3.17	High Water 13:40 to 15:15		3.17
11.02.16	High Water 15:15 to 16:15	2.00	High Water 15:15 to 16:15		2.00
12.02.16	High Water 16:10 to 17:15	2.17	High Water 16:10 to 17:15		2.17
13.02.16	High Water 16:45 to 17:50	1.08	High Water 16:45 to 17:50		1.08
14.02.16	High water 17:45 to 19:30	1.75	High water 17:45 to 19:30		1.75
16.02.16	JN Generators Overheating 12:30 to 14:35	2.08			
26.02.16	JN No 2 Main Engine Lube Oil Leak 19:30 to 20:00	0.50			
Total Stoppages		19.58	Mitigation		17.00

#### Availability

Total Hours Required	647.64
Total Stoppages	19.58
Percentage availability	96.98

#### Allowing Relief Events

Total Hours Required	647.64
Total Stoppages	2.58
Percentage availability	99.60



PERIOD 13

## WOOLWICH FERRY

### KPI PERFORMANCE ANALYSIS

#### Contract Requirements

1	Monday	- One ferry from 0610 then 2 ferries from 0630 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours per day, one for 13 hrs 40 mins	27.66
2	Tuesday to Friday	- Two ferries from 0610 with last ferry at 2000. To disembark at 2010. Two vessels for 14 hours per day for 4 days	112
3	Saturday	- One ferry from 0610 with last ferry at 2000. To disembark at 2010. One vessel for 14 hours	14
4	Sunday	- One ferry from 1130 with last ferry at 1930. To disembark at 1945. One vessel for 8.25 hours	8.25
			161.91
		Total for 4 week period	<b>647.64</b>
			35.91

Plus Sunday 29th & Monday 30th & Tuesday 31st March 2015

#### Record of Stoppages

6th March to 31st March 2016

Event	Details	Time	Relief Events	Reason for Mitigation	Time
08.03.16	JN exhaust valve adjustment No 4 unit on No 1 M/E 10:00 to 11:00	1.00			
09.03.16	High water 13:15 to 14:45	3.00	High water 13:15 to 14:45		3.00
10.03.16	High water 13:45 to 15:30	3.50	High water 13:45 to 15:30		3.50
11.03.16	Fog 08:10 to 09:50	3.33	Fog 08:10 to 09:50		3.33
11.03.16	High water 15:05 to 16:15	2.33	High water 15:05 to 16:15		2.33
14.03.16	JN No 2 Main Engine fire 07:10 to 07:50	0.67			
28.03.16	High winds (storm Katie) 06:10 to 11:45	5.58	High winds (storm Katie) 06:10 to 11:45		5.58
29.03.16	Police incident on south viaduct 17:00 to 17:30	1.00	Police incident on south viaduct 17:00 to 17:30		1.00
Total Stoppages		20.41	Mitigation		18.74

#### Availability

Total Hours Required	683.55
Total Stoppages	20.41
Percentage availability	97.01

#### Allowing Relief Events

Total Hours Required	683.55
Total Stoppages	1.67
Percentage availability	99.76