7. Service Specification

Route: 319 & N319 Contract Reference: QC69301

This Service Specification forms section 7 of the ITT and should be read in conjunction with the ITT document, Version 1 dated 29 September 2011.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted and this will only be considered for evaluation if all parts of the Tender documents, as set out in section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement; adhere to the requirements of the Service Specification; and reflect the price of operating the Services with new vehicles.

Terminus Points	Streatham Hill, Telford Avenue and Sloane Square Station
Contract Basis	Incentivised
Commencement Date	12th September 2020
Vehicle Type	87 capacity, dual door, double deck vehicles
Current Maximum Approved Dimensions	10.2 metres long and 2.55 metres wide
New Vehicles Mandatory	Yes
Hybrid Price Required	Yes
Sponsored Route	No
Advertising Rights	Operator
Minimum Performance Standard - Route No. 319	Average Excess Waiting Time - No more than 1.10 minutes
Extension Threshold - Route No. 319	Average Excess Waiting Time Threshold - 1.00 minutes
Minimum Operated Mileage Standard - Route No. 319	No less than 98%
Departing On Time - Route No. N319	Departing On Time - No less than 90%
Minimum Operated Mileage Standard - Route No. N319	No less than 99%

The Date of Tender for this ITT is:
No later than 12 Noon on Monday 9th September 2019

Tenderers should refer to section 3 of Part A for the Service Specification Explanatory Notes and Appendix B of section 5 for the Example Service Specification of the ITT document.

SERVICE SPECIFICATION

1) SERVICE SPEC - ROUTE SPECIFICATION INFORMATION

2) NOTES

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

4) OPERATIONAL CONSIDERATIONS

5) ROUTE RECORD, CURRENT PERFORMANCE, QSI BY TIME OF DAY, IBUS MILEAGE & QSI POINTS

2) NOTES

Proposed Changes:
At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route Nos. 319 & N319.

Tenderers should note that there are no changes proposed as part of this Service Specification for Route Nos. 319 & N319.

The Mayor and Transport for London (TfL) have developed a series of clean bus corridors which will be 'Low Emission Bus Zones' (LEBZ) in London. The corridors will prioritise the greenest buses on the worst polluted routes, as part of the Mayor's plans to improve air quality across London.

The Low Emission Bus Zones will apply 24 hours a day, 7 days a week, and will require all buses operating for TfL within the zones to meet Euro VI emission standards.

- **Route Nos. 319 & N319 serve LEBZ A23 (Brixton to Streatham) which commenced in October 2017.**

Operators should provide the following prices:

1. **Annual diesel-electric hybrid price – based on minimum 5 year contract.**

Tenderers are encouraged to offer alternative vehicle options in accordance with Part 9 of their tender, including but not limited to:

1. **Vehicles that offer genuine increased capacity and are certified as such.**
2. **Modifications to reduce emissions and fuel consumption (including energy storage, engine stop/start, extended zero-emission range and/or energy efficient components)**
3. **Existing vehicles. Separate costs must be provided both excluding and including the cost of upgrading to Euro VI standards. The inclusive costs should be on a per bus per annum basis.**

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Streatham Hill, Telford Avenue to Sloane Square Station			Sloane Square Station to Streatham Hill, Telford Avenue		
First departure no later than 0445.			First departure no later than 0530.		
0440 - 0545	Every 12 minutes		0525 - 0630	Every 12 minutes	
0546 - 0615	Every 10 minutes		0631 - 0700	Every 10 minutes	
0616 - 1945	Every 9 minutes		0701 - 1945	Every 9 minutes	
1946 - 2015	Every 10 minutes		1946 - 2045	Every 10 minutes	
2016 - 0020	Every 12 minutes		2046 - 0050	Every 12 minutes	
Last departure no earlier than 0015.			Last departure no earlier than 0045.		
Pinchpoints					
Clapham Junction Station, Falcon Road	0725 - 0900	9 minutes	Tooting Bec Station, Tooting Bec Road	0720 - 0750	10 minutes
	1510 - 1640	9 minutes		0751 - 0855	9 minutes
				1505 - 1635	9 minutes

3.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Streatham Hill, Telford Avenue to Sloane Square Station			Sloane Square Station to Streatham Hill, Telford Avenue		
First departure no later than 0445.			First departure no later than 0530.		
0440 - 0545	Every 15 minutes		0525 - 0615	Every 15 minutes	
0546 - 0645	Every 12 minutes		0616 - 0715	Every 12 minutes	
0646 - 0745	Every 10 minutes		0716 - 0815	Every 10 minutes	
0746 - 1815	Every 9 minutes		0816 - 1845	Every 9 minutes	
1816 - 1915	Every 10 minutes		1846 - 1945	Every 10 minutes	
1916 - 0020	Every 12 minutes		1946 - 0050	Every 12 minutes	
Last departure no earlier than 0015.			Last departure no earlier than 0045.		
Pinchpoints					
Clapham Junction Station, Falcon Road	0915 - 1100	9 minutes	Tooting Bec Station, Tooting Bec Road	0930 - 1100	9 minutes

3) SCHEDULE REQUIREMENTS & PINCHPOINTS - continued

3.3) SUNDAY AND PUBLIC HOLIDAYS (EXCEPT GOOD FRIDAY AND CHRISTMAS DAY) SCHEDULE REQUIREMENTS & PINCHPOINTS

Streatham Hill, Telford Avenue to Sloane Square Station			Sloane Square Station to Streatham Hill, Telford Avenue		
First departure no later than 0515.			First departure no later than 0600.		
0510 - 0815	Every 15 minutes		0555 - 0845	Every 15 minutes	
0816 - 0020	Every 12 minutes		0846 - 0050	Every 12 minutes	
Last departure no earlier than 0015.			Last departure no earlier than 0045.		
Pinchpoints					
Clapham Junction Station, Falcon Road	1000 - 1125	12 minutes	Tooting Bec Station, Tooting Bec Road	1030 - 1155	12 minutes

3.4) FRIDAY NIGHTS/SATURDAY MORNINGS SCHEDULE REQUIREMENTS

Streatham Hill, Telford Avenue to Sloane Square Station		Sloane Square Station to Streatham Hill, Telford Avenue	
First departure no later than 0045.		First departure no later than 0115.	
0040 - 0420	Every 30 minutes	0110 - 0520	Every 30 minutes
Last departure no earlier than 0415.		Last departure no earlier than 0515.	

3.5) SATURDAY NIGHTS/SUNDAY MORNINGS SCHEDULE REQUIREMENTS

Streatham Hill, Telford Avenue to Sloane Square Station		Sloane Square Station to Streatham Hill, Telford Avenue	
First departure no later than 0045.		First departure no later than 0115.	
0040 - 0450	Every 30 minutes	0110 - 0550	Every 30 minutes
Last departure no earlier than 0445.		Last departure no earlier than 0545.	

Tenderers must identify the cost of the Nightly element of this service separately.

4) OPERATIONAL CONSIDERATIONS

4.1) Route No. 319 should interwork with Route No. N319 to form a seamless 24 hour service on Friday and Saturday nights.

4.2) Route No. 319 can suffer from unpredictable traffic delays in the Streatham and Clapham Junction areas.

4.3) The Northern line (Charing Cross branch) will be extended from Kennington to Battersea Power Station. Proposals exist for two new tube stations at Nine Elms and Battersea allowing easy access to the tube network. Subject to further planning permission, the Northern line extension should be completed in 2021. The construction impacts could affect Route Nos. 319 & N319 and some passenger demand for may shift to this line when it opens.

5) ROUTE RECORD, CURRENT PERFORMANCE, QSI BY TIME OF DAY, IBUS MILEAGE & QSI POINTS

5.1) ROUTE RECORD
As per Busnet print out.

5.2) CURRENT PERFORMANCE
As per current print out.

5.3) QSI BY TIME OF DAY
As per current print out.

5.4) IBUS MILEAGE & QSI POINTS
As per current print out.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 319: Streatham Hill, Telford Avenue - Sloane Square
(24 hour service)

Date of Structural Change: 12 September 2020.

Date of Service Change: 12 September 2020.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards Sloane Square: Streatham Hill, Streatham High Road, Mitcham Lane, Ambleside Avenue, Tooting Bec Road, Trinity Road, Bellevue Road, Nightingale Lane, Bolingbroke Grove, Broomwood Road, Northcote Road, St John's Road, Falcon Road, Battersea Park Road, Battersea Bridge Road, Battersea Bridge, Beaufort Street, King's Road.

Towards Streatham Hill, Telford Avenue: Sloane Square, King's Road, Beaufort Street, Battersea Bridge, Battersea Bridge Road, Prince Of Wales Drive, Albert Bridge Road, Battersea Park Road, Falcon Road, St John's Road, Northcote Road, Broomwood Road, Bolingbroke Grove, Nightingale Lane, Bellevue Road, Trinity Road, Tooting Bec Road, Tooting Bec Gardens, Streatham High Road, Streatham Hill.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

STREATHAM HILL, TELFORD AVENUE

Public stand for one bus on west side of Streatham Hill, opposite Wavertree Road.
Buses proceed from Streatham Hill direct to stand, departing to Streatham Hill. Set down in Streatham Hill, At alighting pointat alighting point (619 - Telford Avenue, Last Stop on LOR: 619 - Telford Avenue) and pick up in Streatham Hill, at bus stop W (27495 - Telford Avenue, First Stop on LOR: 27495 - Telford Avenue).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 319 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Streatham Hill.

STREATHAM HILL STATION (from SLOANE SQUARE)

Buses proceed from Streatham High Road via Drewstead Road, Bridge To Sternhold Avenue, Sternhold Avenue and Streatham Hill departing to Streatham High Road. Set down {Not Specified}, K (36915 - Mount Ephraim Road, Last Stop on LOR: 36915 - Mount Ephraim Road) and pick up {Not Specified}, E (25963 - Leigham Court Road, First Stop on LOR: 25963 - Leigham Court Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	**Turning Point Only - Buses must not stand**
BLIND DISPLAY:	Streatham Hill Station.

STREATHAM, ST.LEONARD'S CHURCH (from SLOANE SQUARE)

Buses proceed from Tooting Bec Gardens departing to Mitcham Lane. Set down in Tooting Bec Gardens, at Stop SX (37183 - Streatham / St Leonard's Church, Last Stop on LOR: 37183 - Streatham / St Leonard's Church) and pick up in Mitcham Lane, at Stop SL (12803 - Streatham / St Leonard's Church, First Stop on LOR: 12803 - Streatham / St Leonard's Church).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	**Turning Point Only - Buses must not stand**
BLIND DISPLAY:	Streatham, St Leonards Church.

TOOTING BEC, UPPER TOOTING PARK [NORTH SIDE] (from Streatham Hill, Telford Avenue)

Public stand for two buses on north side of Upper Tooting Park, commencing 20 metres southeast of lamp standard 16 and extending 20 metres northwest.
Buses proceed from Trinity Road via Upper Tooting Park to stand, departing via Upper Tooting Park and Balham High Road to Tooting Bec Road. Set down in Trinity Road, at Stop S (12717 - Eatonville Road, Last Stop on LOR: 12717 - Eatonville Road) and pick up in Tooting Bec Road, at Stop F (12722 - St Anselm's Church, First Stop on LOR: 12722 - St Anselm's Church).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Tooting Bec.

TOOTING BEC, UPPER TOOTING PARK [SOUTH SIDE] (from SLOANE SQUARE)

Public stand for two buses on south side of Upper Tooting Park in two portions:
1- Stand for one bus commencing 32 metres west of Balham High Road and extending 11 metres east.
2. Stand for one bus commencing 5 metres east of lamp standard 23 and extending 12 metres east.
Buses proceed from Trinity Road via Balham High Road and Upper Tooting Park to stand, departing via Upper Tooting Park to Trinity Road. Set down in Trinity Road, at Stop A (469 - Tooting Bec Station <>, Last Stop on LOR: 469 - Tooting Bec Station <>) and pick up in Trinity Road, at Stop P (12715 - Brodrick Road, First Stop on LOR: 12715 - Brodrick Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Tooting Bec.

CLAPHAM JUNCTION STATION, GRANT ROAD (from Streatham Hill, Telford Avenue)

Private stand for eight buses in 2 portions in slip road off Falcon Road (west side) south of Grant Road:
1 - for three buses in slip road;
2 - for five buses standing abreast in bus parking area between slip road and Grant Road.
Buses proceed from Falcon Road via Slip Road to stand, departing via Slip Road and Grant Road to Falcon Road. Set down in Falcon Road, at Stop E (25569 - Clapham Junction Station # / Falcon Road, Last Stop on LOR: 25569 - Clapham Junction Station # / Falcon Road) and pick up in Falcon Road, at Stop G (8957 - Clapham Junction Station # / Falcon Road, First Stop on LOR: 8957 - Clapham Junction Station # / Falcon Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Clapham Junction.

Clapham Junction, Boutflower Road (from SLOANE SQUARE)

Public off side stand fortwo buses on the south side of Boutflower Road, commencing 12 metres west of lamp standard 5 extending 24 metres west.
Buses proceed from St John's Road via Battersea Rise, Bolingbroke Grove and Boutflower Road to stand, departing via Boutflower Road and Battersea Rise to St John's Road. Set down in St John's Road, at Stop Y (35707 - Clapham Junction / The Northcote, Last Stop on LOR: 35707 - Clapham Junction / The Northcote) and pick up in St John's Road, at Stop V (1414 - Clapham Junction / The Northcote, First Stop on LOR: 1414 - Clapham Junction / The Northcote).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Clapham Junction.

BATTERSEA BRIDGE ROAD, LATCHMERE

Public stand for two buses on west side of Battersea Bridge Road, commencing outside No. 214 and extending 23 metres south.

From Sloane Square.
Buses proceed from Battersea Bridge Road via Prince Of Wales Drive, Cambridge Road and Battersea Bridge Road to stand, departing to Battersea Bridge Road. Set down in Battersea Bridge Road, at Stop BF (12878 - Petworth Street, Last Stop on LOR: 12878 - Petworth Street) and pick up in Battersea Bridge Road, at Stop LV (12877 - Prince Of Wales Drive, First Stop on LOR: 12877 - Prince Of Wales Drive).

From Streatham Hill, Telford Avenue.
Buses proceed from Battersea Bridge Road direct to stand, departing via Battersea Bridge Road, Prince Of Wales Drive and Albert Bridge Road to Battersea Park Road. Set down in Battersea Bridge Road, at Stop LU (248 - The Latchmere, Last Stop on LOR: 248 - The Latchmere) and pick up in Battersea Park Road, at Stop LB (33015 - The Latchmere, First Stop on LOR: 33015 - The Latchmere).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Battersea, Latchmere Road.

BATTERSEA BRIDGE ROAD, ELCHO STREET (from Streatham Hill, Telford Avenue)

Public stand for four buses on west side of Elcho Street, commencing 2 metres south of Howie Street and extending 52 metres south.
Buses proceed from Battersea Bridge Road via Parkgate Road and Elcho Street to stand, departing via Elcho Street and Howie Street to Battersea Bridge Road. Set down in Battersea Bridge Road, at Stop BJ (12873 - Parkgate Road, Last Stop on LOR: 12873 - Parkgate Road) and pick up in Battersea Bridge Road, at Stop BE (12874 - Parkgate Road, First Stop on LOR: 12874 - Parkgate Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Battersea Bridge, South Side.

CHELSEA, KINGS ROAD (from Streatham Hill, Telford Avenue)

Public stand for two buses on south side of Kings Road, commencing outside No.421 and extending 20 metres east.
Buses proceed from Beaufort Street via King's Road to stand, departing via King's Road, Shalcomb Street, Lamont Road, Hobury Street and King's Road to Beaufort Street. Set down in Beaufort Street, at Stop QU (1450 - Beaufort Street / King's Road, Last Stop on LOR: 1450 - Beaufort Street / King's Road) and pick up in Beaufort Street, at Stop QL (1449 - Beaufort Street / King's Road, First Stop on LOR: 1449 - Beaufort Street / King's Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Chelsea, Beaufort Street.

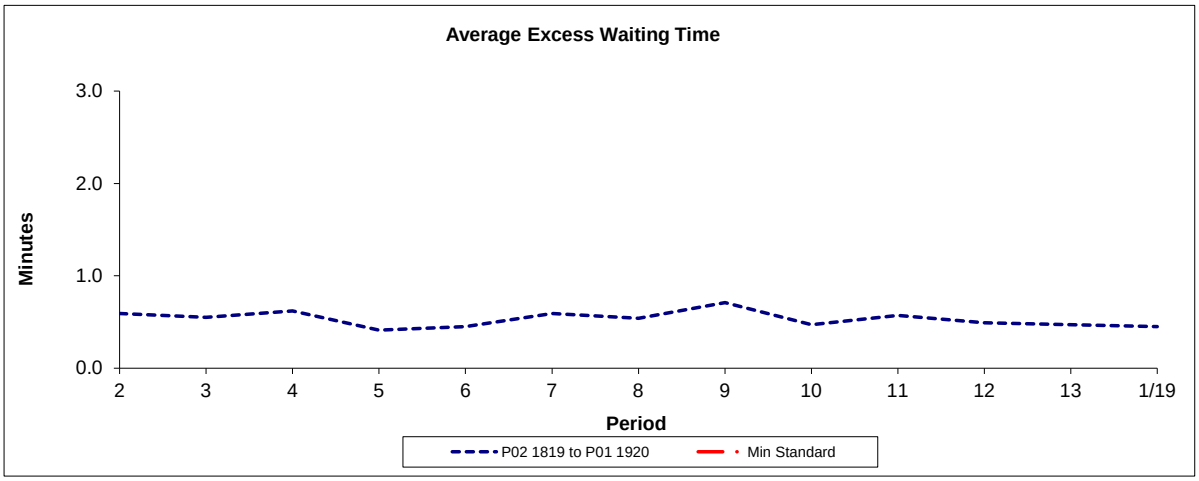
SLOANE SQUARE, ROYAL COURT THEATRE

Public stand for one bus on east side of Sloane Square outside The Royal Court Theatre, commencing 19 metres south of lamp standard 0041 extending 19 metrres north.
Buses proceed from King's Road via Sloane Square to stand, departing to Sloane Square. Set down in King's Road, at Stop E (20968 - Cadogan Gardens / Sloane Square, Last Stop on LOR: 20968 - Cadogan Gardens / Sloane Square) and pick up in Sloane Square, at Stop H (894 - Sloane Square Station <>, First Stop on LOR: 894 - Sloane Square Station <>).

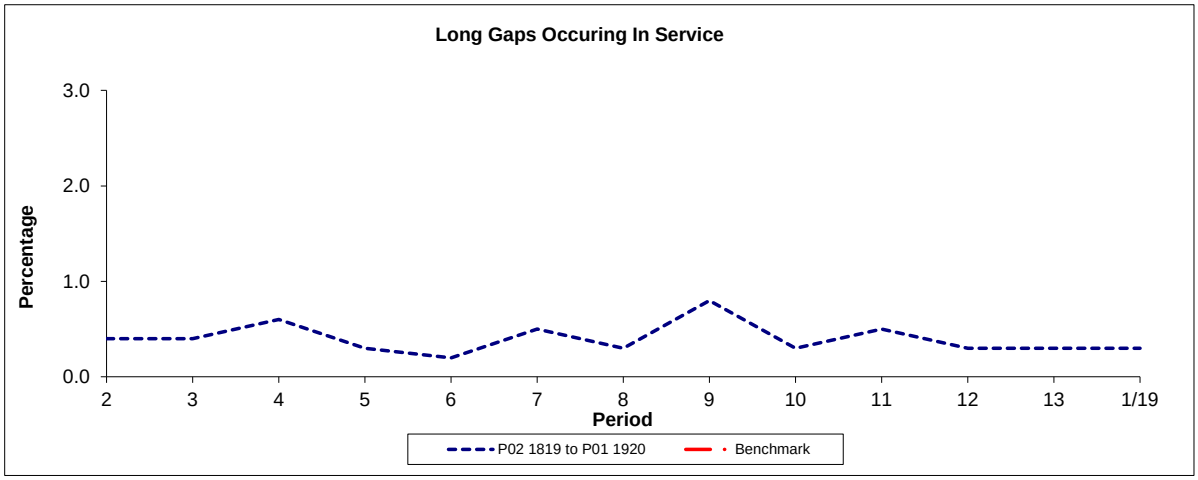
AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 319 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Sloane Square.

PART B - PERFORMANCE STATISTICS

Route 319



Period	2	3	4	5	6	7	8	9	10	11	12	13	1/19
P02 1819 to P01 1920	0.59	0.55	0.62	0.41	0.45	0.59	0.54	0.71	0.47	0.57	0.49	0.47	0.45
Min Standard													

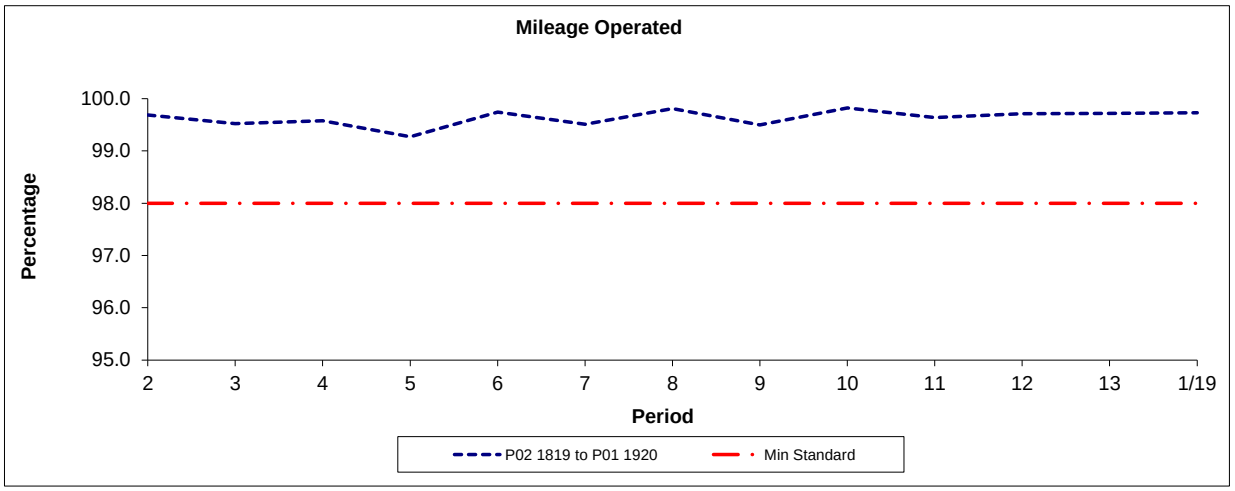


Period	2	3	4	5	6	7	8	9	10	11	12	13	1/19
P02 1819 to P01 1920	0.4	0.4	0.6	0.3	0.2	0.5	0.3	0.8	0.3	0.5	0.3	0.3	0.3
Benchmark													

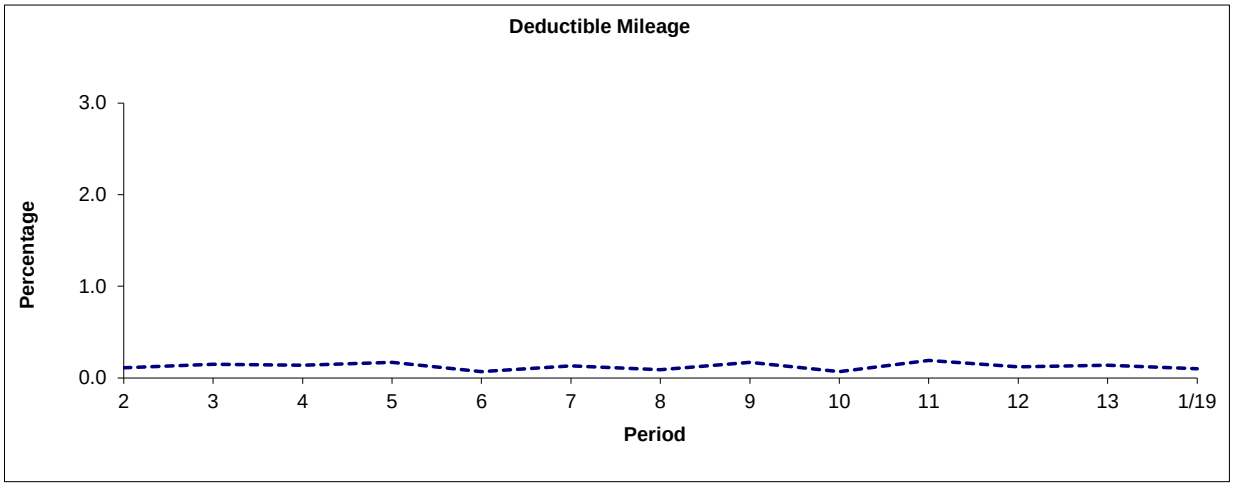
Note : Reliability is actual performance under full iBus (4 weeks data).
Minimum Standards and Benchmarks are those applicable under the new contract.

PART B - PERFORMANCE STATISTICS

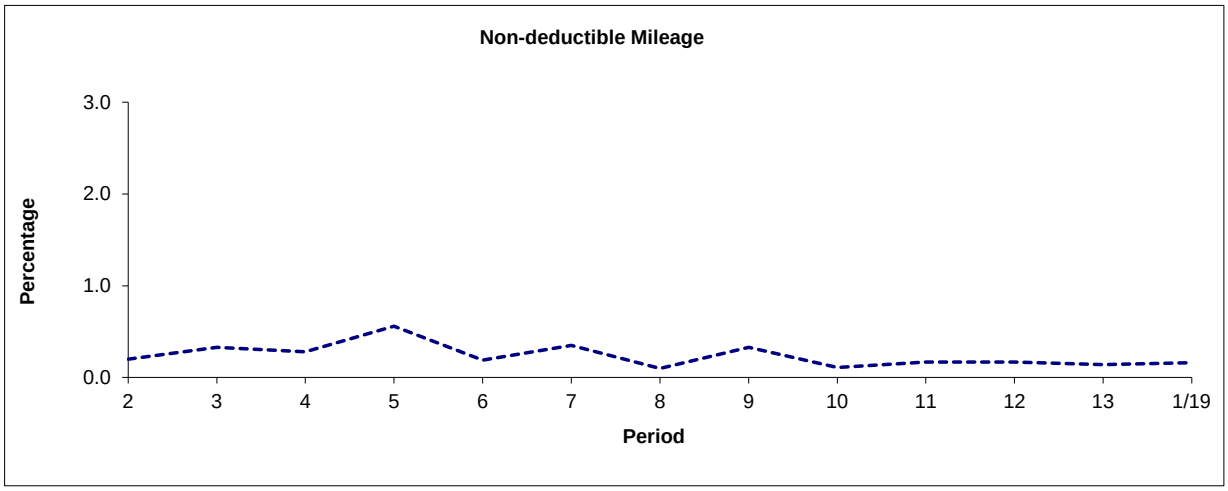
Route 319



Period	2	3	4	5	6	7	8	9	10	11	12	13	1/19
P02 1819 to P01 1920	99.69	99.52	99.58	99.27	99.74	99.51	99.81	99.50	99.82	99.64	99.71	99.72	99.73
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	2	3	4	5	6	7	8	9	10	11	12	13	1/19
P02 1819 to P01 1920	0.11	0.15	0.14	0.17	0.07	0.13	0.09	0.17	0.07	0.19	0.12	0.14	0.10

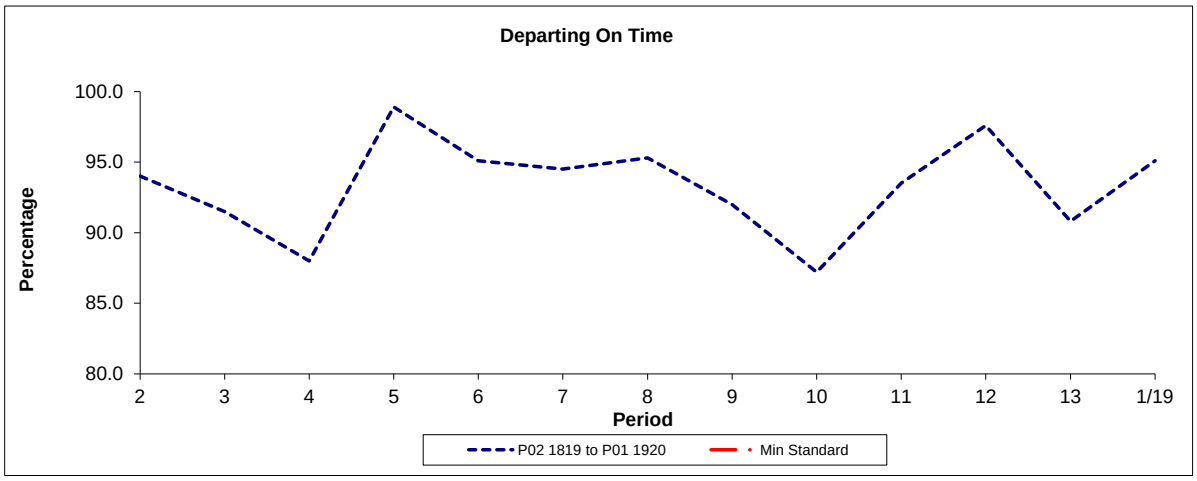


Period	2	3	4	5	6	7	8	9	10	11	12	13	1/19
P02 1819 to P01 1920	0.20	0.33	0.28	0.56	0.19	0.35	0.10	0.33	0.11	0.17	0.17	0.14	0.16

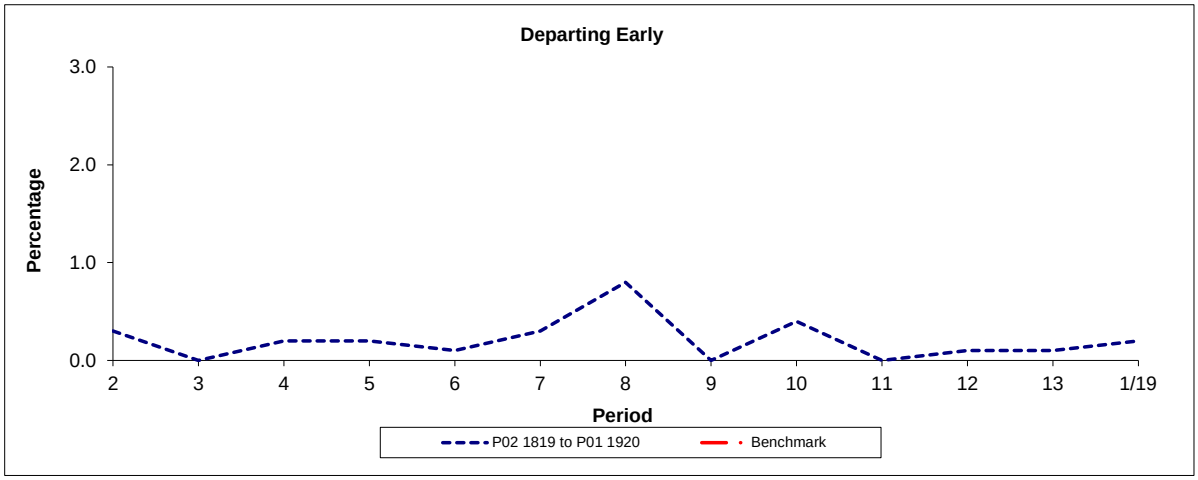
Note: Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route N319



Period	2	3	4	5	6	7	8	9	10	11	12	13	1/19
P02 1819 to P01 1920	94.00	91.50	88.00	98.90	95.10	94.50	95.30	92.00	87.20	93.50	97.60	90.80	95.10
Min Standard													

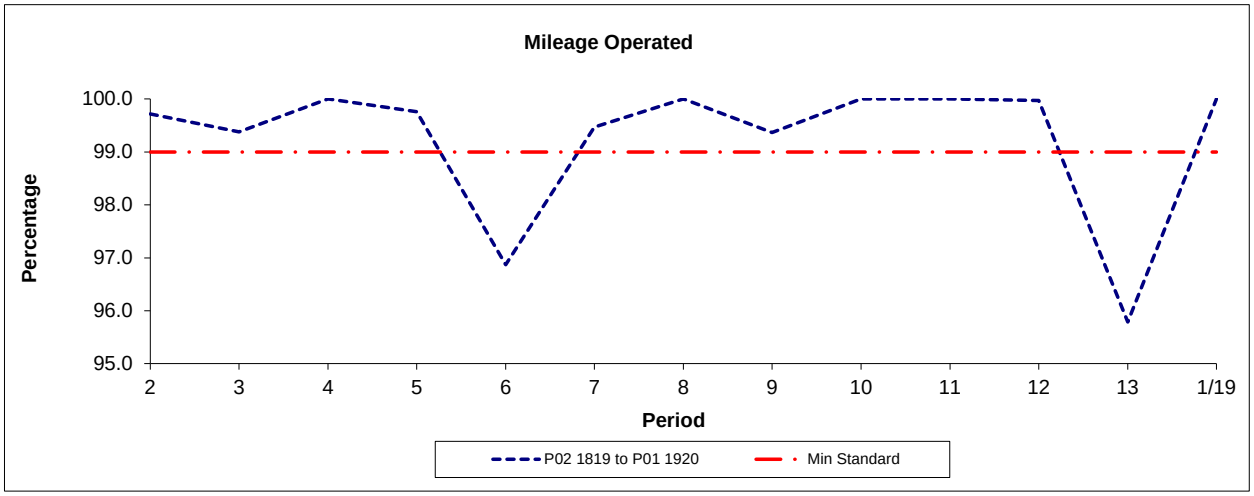


Period	2	3	4	5	6	7	8	9	10	11	12	13	1/19
P02 1819 to P01 1920	0.3	0.0	0.2	0.2	0.1	0.3	0.8	0.0	0.4	0.0	0.1	0.1	0.2
Benchmark													

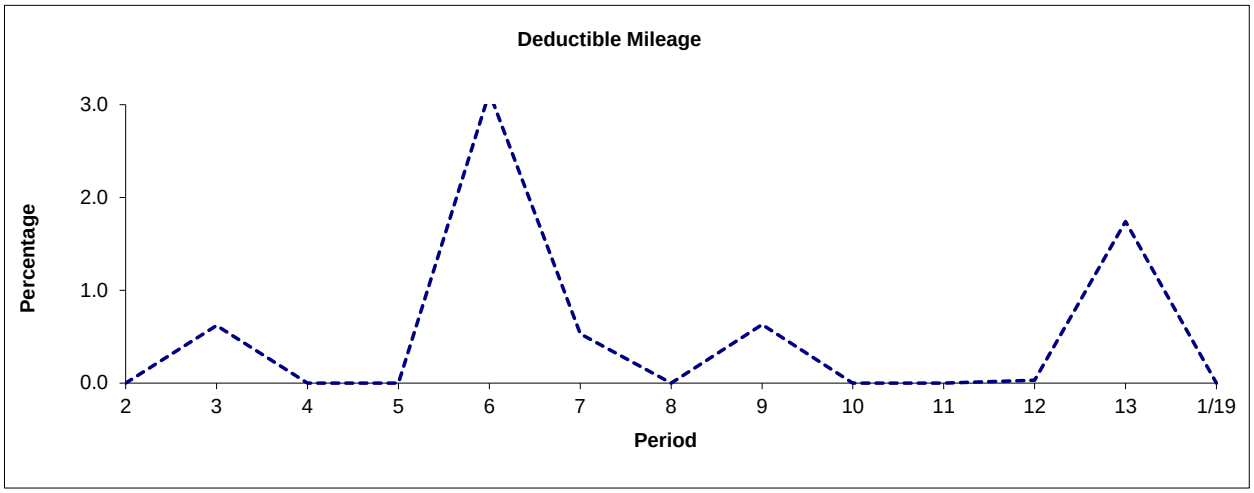
Note : Reliability is actual performance under full iBus (4 weeks data).
Minimum Standards and Benchmarks are those applicable under the new contract.

PART B - PERFORMANCE STATISTICS

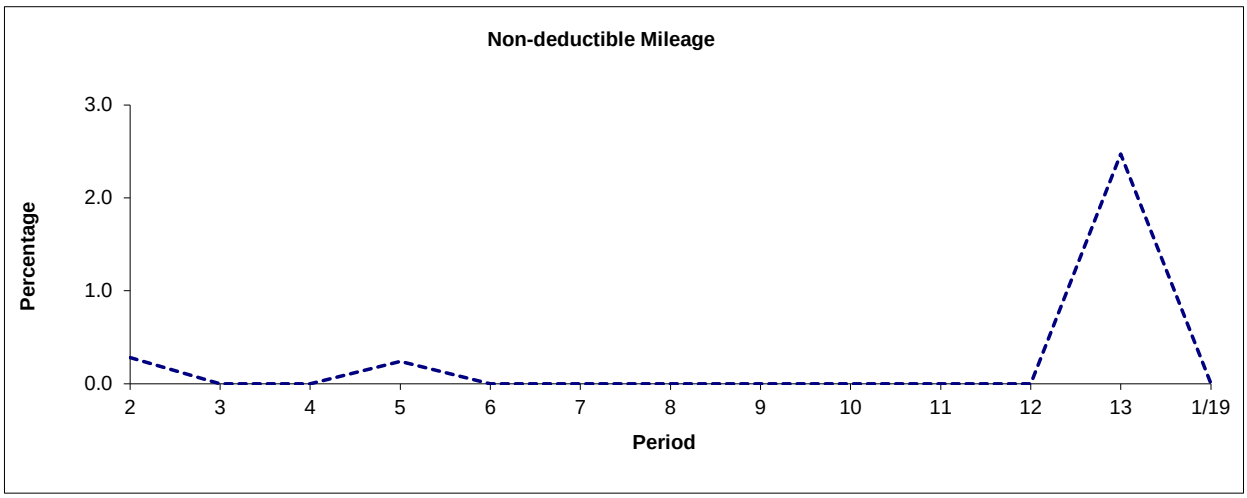
Route N319



Period	2	3	4	5	6	7	8	9	10	11	12	13	1/19
P02 1819 to P01 1920	99.72	99.38	100.00	99.76	96.87	99.47	100.00	99.37	100.00	100.00	99.97	95.79	100.00
Min Standard	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00



Period	2	3	4	5	6	7	8	9	10	11	12	13	1/19
P02 1819 to P01 1920	0.00	0.62	0.00	0.00	3.13	0.53	0.00	0.63	0.00	0.00	0.03	1.74	0.00



Period	2	3	4	5	6	7	8	9	10	11	12	13	1/19
P02 1819 to P01 1920	0.28	0.00	0.00	0.24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.47	0.00

Note: Mileage is based on 4 weeks data

ROUTE 319 - FULL iBUS RESULTS BY TIME OF DAY
QUARTERS 01/18 to 04/18 (01/04/18 - 31/03/19)

MONDAY - FRIDAY

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	**EWT (mins)**	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
05:00 - 07:00	28,457	28,059	98.6	6.33	**0.47**	6.79	79.3	19.8	0.9	0.1	0.3	37.0
07:00 - 10:00	70,701	70,257	99.4	4.49	**0.61**	5.10	90.7	9.0	0.2	0.0	0.5	36.8
10:00 - 13:00	70,157	69,619	99.2	4.49	**0.49**	4.97	91.9	7.9	0.1	0.0	0.3	48.5
13:00 - 16:00	70,500	69,858	99.1	4.46	**0.54**	5.00	91.3	8.4	0.2	0.1	0.5	53.7
16:00 - 19:00	70,160	69,824	99.5	4.48	**0.66**	5.14	90.3	9.4	0.3	0.1	0.6	80.6
19:00 - 22:00	65,217	64,734	99.3	4.73	**0.53**	5.26	88.5	11.1	0.3	0.0	0.5	47.6
22:00 - 24:00	35,414	35,239	99.5	5.88	**0.40**	6.28	80.9	18.7	0.4	0.0	0.1	63.1
All Locations Summary	**410,606**	**407,590**	**99.3**	**4.63**	**0.56**	**5.20**	**89.9**	**9.8**	**0.3**	**0.0**	**0.5**	**80.6**

SATURDAY

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	**EWT (mins)**	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
05:00 - 07:00	4,835	4,788	99.0	7.35	**0.52**	7.87	68.3	30.7	1.0	0.0	0.3	33.9
07:00 - 10:00	11,964	11,869	99.2	5.50	**0.40**	5.90	85.1	14.7	0.2	0.0	0.1	32.2
10:00 - 13:00	14,656	14,456	98.6	4.51	**0.54**	5.05	91.2	8.7	0.1	0.0	0.3	36.4
13:00 - 16:00	14,413	14,434	100.1	4.54	**0.53**	5.07	91.1	8.7	0.1	0.0	0.3	30.0
16:00 - 19:00	14,688	14,655	99.8	4.46	**0.49**	4.95	92.1	7.7	0.2	0.0	0.3	38.9
19:00 - 22:00	12,182	12,084	99.2	5.30	**0.57**	5.87	83.3	16.2	0.5	0.0	0.4	37.3
22:00 - 24:00	7,436	7,320	98.4	5.90	**0.44**	6.34	80.7	19.0	0.3	0.0	0.1	33.9
All Locations Summary	**80,174**	**79,606**	**99.3**	**4.88**	**0.51**	**5.39**	**88.4**	**11.4**	**0.2**	**0.0**	**0.3**	**38.9**

SUNDAY AND BANK HOLIDAYS

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	**EWT (mins)**	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
05:00 - 07:00	3,851	3,847	99.9	7.49	**0.32**	7.81	71.6	27.9	0.4	0.0	0.5	31.5
07:00 - 10:00	10,426	10,408	99.8	6.95	**0.30**	7.24	72.6	27.0	0.5	0.0	0.0	32.7
10:00 - 13:00	12,192	12,188	100.0	5.97	**0.30**	6.28	80.6	19.3	0.2	0.0	0.0	28.0
13:00 - 16:00	12,074	11,952	99.0	6.05	**0.46**	6.51	78.7	21.0	0.3	0.0	0.0	28.0
16:00 - 19:00	12,076	12,139	100.5	6.00	**0.37**	6.37	80.0	19.7	0.3	0.0	0.1	37.9
19:00 - 22:00	12,523	12,424	99.2	5.86	**0.39**	6.25	81.1	18.6	0.3	0.0	0.1	36.8
22:00 - 24:00	8,301	8,312	100.1	5.88	**0.28**	6.16	81.9	18.0	0.1	0.0	0.0	28.4
All Locations Summary	**71,443**	**71,270**	**99.8**	**6.11**	**0.37**	**6.48**	**79.1**	**20.6**	**0.3**	**0.0**	**0.1**	**37.9**

ALL DAYS

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	**EWT (mins)**	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
05:00 - 07:00	37,143	36,694	98.8	6.51	**0.46**	6.97	77.7	21.4	0.8	0.1	0.3	37.0
07:00 - 10:00	93,091	92,534	99.4	4.69	**0.58**	5.27	89.4	10.4	0.3	0.0	0.4	36.8
10:00 - 13:00	97,005	96,263	99.2	4.68	**0.47**	5.15	90.4	9.4	0.1	0.0	0.3	48.5
13:00 - 16:00	96,987	96,244	99.2	4.66	**0.53**	5.19	89.8	9.9	0.2	0.1	0.4	53.7
16:00 - 19:00	96,924	96,618	99.7	4.63	**0.61**	5.24	89.5	10.2	0.3	0.1	0.5	80.6
19:00 - 22:00	89,922	89,242	99.2	4.94	**0.52**	5.46	86.9	12.7	0.3	0.0	0.4	47.6
22:00 - 24:00	51,151	50,871	99.5	5.89	**0.39**	6.27	81.0	18.6	0.3	0.0	0.1	63.1
All Locations Summary	**562,223**	**558,466**	**99.3**	**4.81**	**0.54**	**5.35**	**88.6**	**11.1**	**0.3**	**0.0**	**0.4**	**80.6**

ROUTE N319 - FULL iBUS RESULTS BY TIME OF DAY
QUARTERS 01/18 to 04/18 (01/04/18 - 31/03/19)

SATURDAY

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	**On Time (%)**	Non Arrival / Not Linked (%)	Early (%)	Late (%)
00:00 - 05:00	6,001	5,924	98.7	98.6	**95.6**	2.5	0.2	1.8
All Locations Summary	**6,001**	**5,924**	**98.7**	**98.6**	**95.6**	**2.5**	**0.2**	**1.8**

SUNDAY AND BANK HOLIDAYS

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	**On Time (%)**	Non Arrival / Not Linked (%)	Early (%)	Late (%)
00:00 - 05:00	6,094	6,014	98.7	98.9	**91.3**	3.9	0.2	4.6
All Locations Summary	**6,094**	**6,014**	**98.7**	**98.9**	**91.3**	**3.9**	**0.2**	**4.6**

ALL DAYS

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	**On Time (%)**	Non Arrival / Not Linked (%)	Early (%)	Late (%)
00:00 - 05:00	12,095	11,938	98.7	98.7	**93.4**	3.2	0.2	3.2
All Locations Summary	**12,095**	**11,938**	**98.7**	**98.7**	**93.4**	**3.2**	**0.2**	**3.2**

Transport for London - Live Mileage List

v2.0 - Mileage directly imported from Caesar

Route: 319
Service Change: 46393
Date: 02/06/2018
QSI points are highlighted.

SMHLTA-SLSQSN	Tranche 693
Reason for Issue	**New Contract**

OUT DIRECTION

Timing Point Code	Stop Number	Stop Name	Metres	Miles
SMHLTA	27495	Telford Avenue		
	29450	Streatham Hill Stn / Streatham Hill	312	0.19
SMHLSN	25963	Leigham Court Road	232	0.14
	3019	Mount Ephraim Road	177	0.11
	2404	Kingscourt Road	138	0.09
	20970	Becmead Avenue	236	0.15
STRESL	12803	Streatham / St Leonard's Church	531	0.33
	9271	Garrad's Road	562	0.35
	12732	Tooting Bec Lido	327	0.20
	12730	Tooting Bec Athletics Track	418	0.26
	12728	Franciscan Road	376	0.23
	12725	Montana Road	267	0.17
TBSNTB	470	Tooting Bec Station	326	0.20
	29658	Glenburnie Road	249	0.15
	12717	Eatonville Road	244	0.15
	12715	Brodrick Road	337	0.21
WDCMST	12712	Burntwood Lane	248	0.15
	2315	Wandsworth Common Station	319	0.20
	12869	Granard Road	456	0.28
	12865	Gorst Road	362	0.22
	12862	Darley Road	388	0.24
	12856	Salcott Road	428	0.27
	1414	Clapham Junction / The Northcote	452	0.28
CJSNFC	25569	Clapham Junction Station / Falcon Road	289	0.18
	8955	Clapham Junction Station / Falcon Road	248	0.15
	8950	Ingrave Street	126	0.08
	397	Battersea High Street	265	0.16
	25525	Bullen Street	259	0.16
	248	The Latchmere	359	0.22
	12877	Prince Of Wales Drive	185	0.11
	34835	Ethelburga Street	323	0.20
	12873	Parkgate Road	114	0.07
BATBSS	12871	Battersea Bridge	260	0.16
	11298	Cheyne Walk	358	0.22
CHELBF	1450	Beaufort Street / King's Road	196	0.12
	35905	Old Church Street	228	0.14
	11294	Carlyle Square	223	0.14
	1573	Chelsea Old Town Hall	286	0.18
	1824	Markham Street	198	0.12
	11291	Duke Of York Square	350	0.22
SLSQKR	20968	Cadogan Gardens / Sloane Square	209	0.13
		Total Route Mileage - Out Direction	11861	7.37
			Metres	Miles

BACK DIRECTION

Timing Point Code	Stop Number	Stop Name	Metres	Miles
SLSQSN	894	Sloane Square Station		
	36881	Duke Of York Square	282	0.18
	25136	Walpole Street	161	0.10
	11292	Markham Street	221	0.14
	11293	Chelsea Old Town Hall	226	0.14
	11295	Carlyle Square	312	0.19
CHELBF	1449	Beaufort Street / King's Road	463	0.29
	11300	Cheyne Walk	149	0.09
BATTPR	12874	Parkgate Road	529	0.33
	12878	Petworth Street	347	0.22
	33015	The Latchmere	705	0.44
	R0280	Bullen Street	274	0.17
	25524	Battersea High Street	229	0.14
	8953	Falcon Grove	321	0.20
CLJNMA	8957	Clapham Junction Station / Falcon Road	286	0.18
	140	Clapham Junction Station / The Falcon	319	0.20
	35707	Clapham Junction / The Northcote	204	0.13
	12857	Salcott Road	455	0.28
	12863	Darley Road	314	0.20
	12866	Blenkarne Road	560	0.35
	12870	Granard Road	285	0.18
	2314	Wandsworth Common Station	350	0.22
WDCMST	12748	Bellevue Road / Trinity Road	292	0.18
	R0240	Brodrick Road	280	0.17
	12718	Upper Tooting Park	248	0.15
	12720	Eatonville Road	198	0.12
	469	Tooting Bec Station	355	0.22
TBSNTB	12722	St Anselm's Church	121	0.08
	12726	Montana Road	357	0.22
	12727	Franciscan Road	336	0.21
	12729	Tooting Bec Athletics Track	324	0.20
	12731	Tooting Bec Lido	365	0.23
	9270	Garrad's Road	333	0.21
STRESL	37183	Streatham / St Leonard's Church	280	0.17
	4865	Becmead Avenue	553	0.34
	2403	Kingscourt Road	196	0.12
	36915	Mount Ephraim Road	161	0.10
SMHLSN	25856	Streatham Hill Stn / Streatham Hill	408	0.25
	1764	Barrhill Road	163	0.10
SMHLTA	619	Telford Avenue	143	0.09
		Total Route Mileage - Back Direction	12105	7.52
			Metres	Miles