



On the road

- 1 Always drive with the safety and comfort of your customers and other road users in mind.
- 2 You must not eat, smoke (including electronic cigarettes), vape, use an electronic device (including a mobile phone) or listen to headphones or a radio while driving or in charge of the bus. You may drink liquids to stay hydrated when your vehicle is stationary and the handbrake is applied.
- 3 Do not chat to anyone (including colleagues) or allow yourself to be distracted while driving. If a customer asks you a question, explain that you will answer when you have stopped.
- 4 Make sure all the destination blinds on your bus are set correctly and are easy to read for each journey. If it is dark, the blinds must be lit. This will be automatic on most new buses, when the side and headlights are switched on. Please check before the start of your trip – if the lights are not working, report this to your garage.

When you are running out of service, your destination blinds should be set to 'Not in service'.

- 5 Keep your dashboard clean and clear.