

From: [REDACTED]
To: [REDACTED]
Subject: RE: Streets-14135590 - For Information Only CRM001:0144002988940
Date: 01 November 2019 14:05:25
Attachments: [image002.png](#)

Hi,

I asked the contractor to make this defect safe on 31.10.19.

Another separate order has been raised for the permanent repair.

Kind Regards

[REDACTED]

Asset Operations Officer – Kingston | Merton | Richmond

 TRANSPORT FOR LONDON

Surface Transport | Network Management Directorate

Apollo House | 1st floor | 66a London Road | Morden London SM4 5BE

[REDACTED]



EVERY JOURNEY MATTERS

From: [REDACTED]
Sent: 25 October 2019 14:03
To: [REDACTED]
Subject: Streets-14135590 - For Information Only CRM001:0144002988940

Dear [REDACTED]

Hi Team,

Person called about broken drain cover opposite 12 Florence Terrace which is causing safety issue for vehicles and causing vibrations to nearby properties when lorries are going over.

Phoned through LOHAC South [REDACTED]
HO To AO South

IAP

TLRN details

Section Reference 0000A3__2/00030

Description A3,KINGSTON VALE,EB,(FROM 1 FLORENCE TERRACE TO 4 EBOR COTTAGES),SW15

LoHAC Area LOHAC SOUTH

Carriage way Dual Carriageway

Direction EB

Road Type Main

Tfl Responsibility Highways Authority

Google Map

<https://goo.gl/maps/U7kxpGc5TwaC54968>

Many Thanks

[REDACTED]

Please open the link to view the full details of the enquiry:

[Streets Hand-off.docx](#)

A response is due by

Kind regards,

[REDACTED]

Customer Service Advisor

Telephony

Customer Experience, Contact Centre Operations