

Mr Leon Daniels
Surface Director
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197 Blackfriars Road
London
SE1 8NJ

Phillip Lightowler
Head of Public Transport
Kent County Council
Public Transport
PO Box 441
Aylesford
ME6 9HJ

Our Ref: Contract FT96
Date: 14th November 2017

Dear Mr. Daniels,

Re – Agreement for Dartford Fastrack Busway Access for Transport for London Bus Route 96

Further to recent discussions between Shane Hymers and Kent County Council's Public Transport Department, I write to confirm our agreement and its terms which will allow your route 96 buses ONLY part access to Kent County Council's Fastrack Busway, in order to allow you to serve Darent Valley Hospital from 09 December 2017. Access will be permitted ONLY between Gore Road and Bluewater as per Appendix A.

Access is granted on the condition that the exact route used by TfL in relation to access at the Hospital end will be subject to continuous review. If for instance it is deemed that the impact on other services and general traffic flow is too great through the use of access to the busway from Gore Road, then access may only be possible via the Walling Street / St James' Lane roundabout. This is at Kent County Council's discretion.

*Note – On a temporary basis the busway section between Gore Road and Salisbury Road will also be utilised. This is until a safety assessment relating to the turn from Gore on to the busway has been completed. Kent County Council reserve the right to end this temporary arrangement at any time.

The terms of our agreement are as follows:

1. Use of the Fastrack logo

All vehicles entering the Fastrack Busway must do so only with the written agreement of Kent County Council. As such only vehicles in service on route 96 are included within this agreement. All 96 vehicles using the busway MUST display a vinyl / sticker or poster within the windscreen containing the wording 'In Partnership with Fastrack'. The logo must be fully visible and be at a minimum A4 in size. See appendix B.

The logo must not be used by any other route or purpose without prior consent of Kent County Council.

2. Annual Maintenance Contribution

Kent County Council's standard mechanism for Fastrack Busway use is to charge a departure fee under the "Kent County Council (Fastrack Busways, Dartford) Road User Charging Order 2011". However, as departure charging does not fit with Transport for London policy, Kent County Council will instead offset the additional Fastrack maintenance costs against its annual contribution to Transport for London for cost boundary service R5/R10 to the sum of £71,413, equating to £0.80 pence per departure (for calculations see appendix C). The new contract value for R5/R10 will therefore be £30,587.

A pro-rata reduction will be made against the value of the R5 / R10 contract for 17/18 financial year.

3. Vehicle Specification

All vehicles entering the Fastrack Busway must comply with the following:

- Be low floor (meeting DDA accessibility standards)
- Use low emission engines (meeting at least Euro 5 standards)
- Use clear destination equipment showing route number and destination at the front and route number at rear of vehicles.
- Comply with all vehicle / licensing requirements.

Costs relating to any damage to the Fastrack Busway identified as being caused by TfL buses (outside of that caused by normal use) will be covered financially by TfL.

4. Stopping Places

Between Dartford Market Street and Bluewater, Route 96 will only additionally serve Darent Valley Hospital.

Hail and Ride operation is not permitted.

Bus stop poles, flags and timetable cases on this section will be supplied by Kent County Council.

5. Engagement & Service Monitoring

As one of the first high quality bus rapid transit schemes in the UK the Fastrack service continues to generate much interest amongst transport professionals. Transport for London will be expected to support knowledge sharing in relation to Fastrack and will be required, at the request of Kent County Council, to participate in the facilitating of interested parties by prior arrangement at no charge, where cost is neutral.

Transport for London will be expected to maximise the opportunities available through automatic vehicle tracking, location and communication systems to proactively manage the vehicle fleet whilst traversing the Busway.

Transport for London may be expected to engage with and attend any future Fastrack Advisory Group in relation to the overall Fastrack network at the request and discretion of Kent County Council. Conversely, Transport for London may not

be permitted to attend certain Fastrack discussions where it is deemed inappropriate; this is at Kent County Council's discretion.

6. Ticketing

ELECTRONIC TICKET MACHINES must be used by all vehicles using the Busway. These should be capable of recording all ticket sales and be able to separately identify passengers travelling on pre-paid tickets, Oyster, Contactless payment cards and OAP concessionary passes. This data must be made available to Kent County Council upon request.

ENGLISH NATIONAL CONCESSIONARY PERMITS must be accepted when valid.

7. Termination of Agreement

Cancellation of this agreement is subject to a 90 day notice period by Kent County Council and/or Transport for London.

If you are in agreement with these terms, please sign and return the enclosed copy of this letter.

Kent County Council looks forward to working in partnership with Transport for London.

Yours sincerely


Phil Lightowler
Head of Public Transport

ACKNOWLEDGEMENT OF RECEIPT

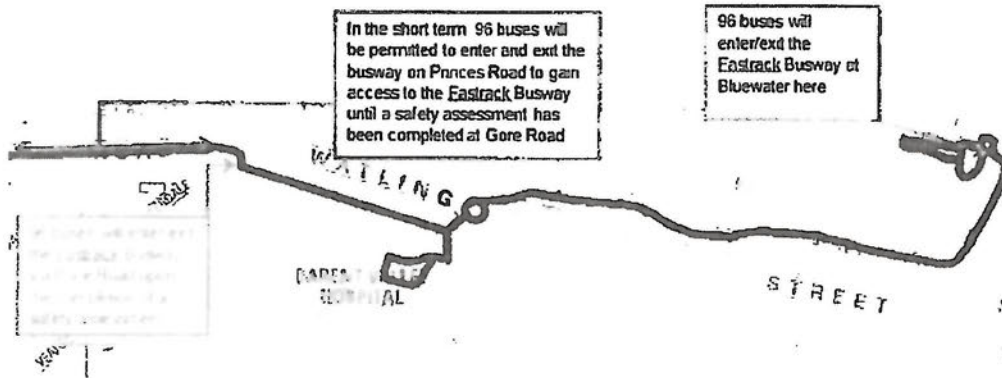
I/we acknowledge receipt of this Agreement and hereby agree to the terms contained within it

Signed: 

Full Name (Block Capitals): LEON DANIELOU

Date: 28/4/17

Appendix A. Map of Permitted where route 96 is permitted Fastrack Busway use



Note – Access to Salisbury Road is on a temporary basis only whilst a safety assessment is completed in relation to access via Gore Road.

Appendix B. Logo (through poster / vinyl) to be displayed in all windscreens of 96 buses using Fastrack B (size A4 Minimum, in these colours or in all black or white print, depending on background colour)

Working in Partnership with



Appendix C. Approximate annual local 96 departures requiring Fastrack Busway use.

Route 96 16/17 departures		M-F	Sat & GF	Sun & BH	Total
Bluewater	Dartford	132	120	82	
Dartford	Bluewater	131	120	84	
Number of days		250	56	58	364
Annual trips		65,750	13,440	9,628	88,818

Calculation for charge:

- Distance of busway from Greenhithe Station – Ingress Park Avenue: 495m
- Distance of busway to be used by TfL (excluding temporary Gore Road – Salisbury Road section): 1990m
- Cost of the Greenhithe to Ingress Park section - £0.20 per journey, equating to £0.0004 per metre.
- £0.0004 applied to the 1990m distance = £0.80 per journey.
- £0.80 multiplied by number of annual trips (88,818) = **£71,413**