

7. Service Specification

Route: 335

Contract Reference: TBC

This Service Specification forms section 7 of the ITT and should be read in conjunction with the ITT document, Version 1 dated 29 September 2011.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted and this will only be considered for evaluation if all parts of the Tender documents, as set out in section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement; adhere to the requirements of the Service Specification; and reflect the price of operating the Services with new vehicles.

Route Number	335
Terminus Points	Kidbrooke Village, Moorhead Way and North Greenwich Bus Station
Contract Basis	Incentivised
Commencement Date	26 th October 2019
Vehicle Type	87 capacity, dual door, double deck vehicles
Current Maximum Approved Dimensions	To be confirmed
New Vehicles Mandatory	Yes
Hybrid Price Required	Yes
Sponsored Route	No
Advertising Rights	Operator
Minimum Performance Standard	Average Excess Wait Time - No more than 0.90 minutes
Extension Threshold	Average Excess Wait Time Threshold - 0.85 minutes
Minimum Operated Mileage Standard	No less than 98%

The Date of Tender for this ITT is: No later than 12 Noon on Monday 29th April 2019

Tenderers should refer to section 3 of Part A for the Service Specification Explanatory Notes and Appendix B of section 5 for the Example Service Specification of the ITT document.

SERVICE SPECIFICATION

- 1) SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 4) ROUTE RECORD, IBUS MILEAGE & QSI POINTS

2) NOTES

Proposed Changes:

The following alterations (subject to consultation) are proposed for introduction:

- New Route No. 335 is specified to operate between Kidbrooke Village, Moorhead Way and North Greenwich Bus Station.
- 87 capacity, dual door, double deck vehicles are specified, subject to a satisfactory route test.
- **Please see Section 5 for a full list of streets traversed and standing arrangements.**
- Mondays to Saturdays daytime frequencies are specified at every 12 minutes.
- Sundays daytime and all evening frequencies are specified at every 15 minutes.
- **Tenderers should note that of the two New Routes proposed only one will be awarded.**

Operators should provide the following prices:

1. Annual diesel-electric hybrid price - based on minimum 5 year contract.

Tenderers are encouraged to offer alternative vehicle options in accordance with Part 9 of their tender, including but not limited to:

1. Vehicles that offer genuine increased capacity and are certified as such.
2. Modifications to reduce emissions and fuel consumption (including energy storage, engine stop/start, extended zero-emission range and/or energy efficient components)
3. Existing vehicles. Separate costs must be provided both excluding and including the cost of upgrading to Euro VI standards. The inclusive costs should be on a per bus per annum basis. Please note that existing diesel vehicles will NOT be considered for routes which are already operated by hybrids.

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Kidbrooke Village, Moorhead Way to North Greenwich Station			North Greenwich Station to Kidbrooke Village, Moorhead Way		
First departure no later than 0500.			First departure no later than 0500.		
0455 - 1845	Every 12 minutes		0455 - 1845	Every 12 minutes	
1846 - 0035	Every 15 minutes		1846 - 0035	Every 15 minutes	
Last departure no earlier than 0030.			Last departure no earlier than 0030.		
Pinchpoints					
Ryan Close	0745 - 0900	12 minutes	Millennium Leisure Park, East	0715 - 0915	12 minutes
	1450 - 1650	12 minutes		1520 - 1620	12 minutes

3.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Kidbrooke Village, Moorhead Way to North Greenwich Station			North Greenwich Station to Kidbrooke Village, Moorhead Way		
First departure no later than 0500.			First departure no later than 0500.		
0455 - 0745	Every 15 minutes		0455 - 0800	Every 15 minutes	
0746 - 1800	Every 12 minutes		0801 - 1815	Every 12 minutes	
1801 - 0035	Every 15 minutes		1816 - 0035	Every 15 minutes	
Last departure no earlier than 0030.			Last departure no earlier than 0030.		
Pinchpoints					
Ryan Close	0950 - 1150	12 minutes	Millennium Leisure Park, East	0925 - 1105	12 minutes

3.3) SUNDAY AND PUBLIC HOLIDAYS (EXCEPT GOOD FRIDAY AND CHRISTMAS DAY) SCHEDULE REQUIREMENTS & PINCHPOINTS

Kidbrooke Village, Moorhead Way to North Greenwich Station			North Greenwich Station to Kidbrooke Village, Moorhead Way		
First departure no later than 0500.			First departure no later than 0500.		
0455 - 0035	Every 15 minutes		0455 - 0035	Every 15 minutes	
Last departure no earlier than 0030.			Last departure no earlier than 0030.		
Pinchpoints					
Ryan Close	1050 - 1150	15 minutes	Millennium Leisure Park, East	1020 - 1120	15 minutes

Tenderers must identify the cost of the Boxing Day element of this service separately.

4) ROUTE RECORD, IBUS MILEAGE & QSI POINTS

4.1) ROUTE RECORD

As per Busnet printout.

4.2) IBUS MILEAGE & QSI POINTS

As per current print out.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 335: Kidbrooke Village - North Greenwich Station

Date of Structural Change: 1 June 2019.

Date of Service Change: 1 June 2019.

Reason for Issue: New Route would operate via Kidbrooke, Kidbrooke Park Road Junction of Rochester Way, Blackheath Royal Standard, Westcombe Hill, Peartree Way, and West Parkside. (Option 2).

STREETS TRAVERSED

Towards North Greenwich Station: Moorhead Way, Weigall Road, Kidbrooke Park Road, Cambert Way, Ryan Close, Tudway Road, Kidbrooke Park Road, Kidbrooke Way, Rochester Way, A2(T), Rochester Way Slip Road, Sun-In-The-Sands Roundabout, Shooters Hill Road, Stratheden Road, Charlton Road, Westcombe Hill, Combedale Road, Woolwich Road, Horn Lane Roundabout, A102, Peartree Way, Commercial Way, Southern Way, West Parkside, Edmund Halley Way, North Greenwich Bus Station.

Towards Kidbrooke Village: North Greenwich Bus Station, Edmund Halley Way, Pilot Busway, Southern Way, Commercial Way, Peartree Way, Horn Lane Roundabout, Woolwich Road, Combedale Road, Westcombe Hill, Stratheden Road, Shooters Hill Road, Kidbrooke Park Road, Cambert Way, Ryan Close, Tudway Road, Kidbrooke Park Road, Weigall Road, Moorhead Way, Moorhead Way Turning Circle, Moorhead Way.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

NORTH GREENWICH STATION

Private stand in three sections for 21 buses in Bus Parking Areas within North Greenwich Bus Station complex:

1 - offside facing south commencing 6.7 metres south of lamp standard No. NG18 and extending 51.8 metres north.

2 - facing north commencing 11.5 metres north of lamp standard No. NG07 and extending 95.8 metres south.

3 - offside facing north opposite Section 2 stand and extending 87.3 metres south.

Buses proceed from North Greenwich Bus Station direct to stand, departing to North Greenwich Bus Station. Set down in North Greenwich Bus Station, at stop E. (BP2277 - North Greenwich Station <> and pick up in North Greenwich Bus Station, at stop D (BP2276 - North Greenwich Station <>).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route 335 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: North Greenwich.

KIDBROOKE, MOORHEAD WAY

Stand created for route B16 in Moorhead Way.

Buses proceed from Moorhead Way direct to stand, departing to Moorhead Way. Set down in Moorhead Way (35597 - Wingfield School and pick up in Moorhead Way (35597 - Wingfield School.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route 335 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Kidbrooke.

Transport for London - Live Mileage List

v2.0 - Mileage directly imported from Caesar

Route: 335

Service Change:

Date:

QSI points are highlighted.

Kidbrooke Village - N Greenwich	Kidbrooke Village - New Route
Reason for Issue	New route via Blackheath, Westcombe Hill

OUT DIRECTION					BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles	Timing Point Code	Stop Number	Stop Name	Metres	Miles
NGNHSN	BP2274	North Greenwich Station	1229	0.76	MRHDWS	35597	Wingfield School		
	BP2463	Millennium Village / Oval Square	1014	0.63		BP5787	Moorehead Way / Pinto Way	180	0.11
	BP2461	Millennium Village South	301	0.19		BP5789	Weigall Road / North Side	278	0.17
	BP2782	Millennium Leisure Park West	297	0.18	KIDBRC	BP6197	Ryan Close	532	0.33
GNCPSY	BP2401	Millennium Leisure Park East	221	0.14		BP5931	Gerrard Way	238	0.15
	33912	Combedale Road	644	0.40		BP5880	Kidbrooke Park Road	738	0.46
	17820	Westcombe Park Station	360	0.22		BP4208	Cranfield Walk	273	0.17
	17822	Kirkside Road	225	0.14		36539	Kidbrooke Park Rd / Homebase Superstore	368	0.23
BHTHRS	44007	Blackheath / Royal Standard	735	0.46	RWCHDP	BP5633	Dover Patrol	290	0.18
	29251	Stratheden Parade	172	0.11		20329	Brook Lane	248	0.15
	BP756	Stratheden Road / Shooters Hill Road	271	0.17		20332	Wricklemarsh Road	277	0.17
	19694	Shooters Hill Road / Stratheden Road	209	0.13		19692	Shooters Hill Road / Kidbrooke Park Road	689	0.43
RWCHDP	36534	Annesley Road	510	0.32		20236	Kidbrooke Grove	164	0.10
	36552	Kidbrooke Park Close	211	0.13		17824	Stratheden Road / Shooters Hill Road	399	0.25
	36550	Thomas Tallis School	531	0.33	BHTHRS	13536	Blackheath / Royal Standard	440	0.27
	36540	Kidbrooke Park Rd / Homebase Superstore	374	0.23		17823	Kirkside Road	474	0.29
KIDBRC	BP4207	Cranfield Walk	391	0.24		17821	Westcombe Park Station	193	0.12
	BP6197	Ryan Close	724	0.45		33004	Westerdale Road	186	0.12
MRHDWS	BP5931	Gerrard Way	238	0.15	GNCPSY	BP2402	Millennium Leisure Park East	616	0.38
	BP5880	Kidbrooke Park Road	738	0.46		BP2783	Millennium Leisure Park West	218	0.14
	BP5788	Weigall Road / South Side	187	0.12	NGNHSN	BP2462	Millennium Village South	306	0.19
	BP5786	Moorehead Way / Weigall Road	184	0.11		BP2460	Millennium Village / Oval Square	304	0.19
	35597	Wingfield School	620	0.39		BP2275	North Greenwich Station	1461	0.91
Total Route Mileage - Out Direction			10461	6.45	Total Route Mileage - Back Direction			8932	5.51
			Metres	Miles				Metres	Miles

Mileage in bold red font is a planning estimate and NOT iBus mileage