

**Time Period**

From start of period 8 2021/22 (starts 17/10/2021) to end of period 7 2023/24 (ends 14/10/2023).

**Notes**

The data included is based on the station being fully closed meaning passengers cannot enter or exit the station, and all train services running through the station non-stopping so passengers cannot interchange either.

The data does not include planned station closures or closures due to industrial action.

Delays are recorded for durations of 2 minutes or more.

A station can be closed multiple times during a day. For example once at the start of the day, and then again at the end of the day. This will be recorded as two separate closures.

Night tube lines restarted in the following months: Central and Victoria in November 2021, Jubilee in May 2022, Northern in June 2022, and Piccadilly in July 2022.

Timings and cause of closures maybe subject to change pending further review of incidents.

All dates, times, delays and durations are captured manually and should be used as a guide. Small discrepancies in the data are not uncommon.

**Business Functions**

A business function is assigned to each delay based on the root cause. A brief definition of the business functions in the data are below:

Built Environment	Typically issues involving civils, buildings and premises such as structural issues or blocked drains.
Fleet	Includes smoke from a train causing a station to be evacuated, or a train with door faults requiring a member of station staff to ride with it causing the station to drop below minimum numbers.
Logistics & Manufacturing	Two closures relating to transplant operations' engineering vehicles/machinery activity.
Other	Examples include: Evacuation exercises, UK Power Network issues, emergency service requests, extreme weather
Service Control	One off defective train went into service when it should not have done resulting in a station falling below minimum staffing numbers.
Signals	Signalling issues resulting in a station having to be closed.
Stations Operations	Station staff unavailability, and other customer related reasons such as fire alarms being set off maliciously, trespass, and other behaviours.
Systems & Infrastructure	Closures relating to assets such as lifts, escalators, lighting, internal power supply.
Track	Closure relating to Track assets including track fires.
Trains Operations	Main cause was down to a one off incident involving Power Control staff.