

For staff use only

Staff Guide to Fares and Ticketing From 2nd January 2019



Book 1 Fares and tickets

Fares and tickets

The Staff Guide to Fares and Ticketing consists of three separate booklets plus appendices:

Book 1: Fares and tickets.

This booklet:

- summarises the range of ticket types and ticket media that are accepted on TfL and National Rail services in London
- details fares and ticket prices for all services for main passenger types
- INCLUDES A GENERAL GUIDE only to single fares on TfL's rail services in zones 1-9. Use single fare finder to check the fare between any two named stations

Book 2: Types of tickets and ways to pay

Book 3: Discounts schemes and photocard

Appendices: includes maps, tables showing where to buy tickets, a list of Out of Station Interchanges (OSIs) and POD codes

Which fares will change in 2019?

Fares and charges not set by TfL will change:

- pay as you go and cash single fares: NR only and TfL/NR through fares
- pay as you go fares for various journeys on former Greater Anglia London Overground routes and on TfL Rail
- cash single fares on former Greater Anglia London Overground routes
- most cash single fares on TfL Rail
- pay as you go and cash single fares between Shadwell and New Cross/ Crystal Palace/ West Croydon

Fares and tickets

- pay as you go fares within River Zones
 - Central
 - East
 - between Central and East
 - between East and West
- pay as you go daily and weekly caps (except child rate daily off-peak caps within Zones 1-9, which are frozen)
- pay as you go entry and exit charges
- Day Travelcards (including Group Day Travelcards)
- Travelcard season tickets

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Ticket types

Ticket types

TfL offers a range of ticketing options and ways to pay:

- Pay as you go (contactless or Oyster) with capping
- Bus & Tram Pass
- Travelcard
- Cash single or return (paper ticket only)

Using bus and tram services only

The following are valid on bus and tram services:

- Pay as you go
- Bus Saver (buses only)
- Bus & Tram Passes
- Travelcards

Using Tube, DLR, London Overground, TfL Rail and National Rail

The following are valid on Tube, DLR, London Overground, TfL Rail and most National Rail services in London:

- Paper single tickets
- Pay as you go
- Travelcards

Which zone?

Most Tube, DLR, London Overground, TfL Rail and National Rail services within Greater London are divided into six fare zones. Outside Greater London, services to the following are in Zones 7-9:

Zone 7: Carpenders Park, Croxley, Chorleywood, Rickmansworth, Theobalds Grove, Waltham Cross and Watford

Zone 8: Bushey, Chalfont & Latimer, Cheshunt, Dartford, Swanley and Watford High Street

Zone 9: Amersham, Brentwood and Chesham

Tickets must be valid for all the zones customers travel through.

- DLR services only operate within Zones 1, 2, 3 and 4
- Travelcards which include Zones 3, 4, 5 or 6 are valid on trams

Ticket types

Services beyond the London fare zones

London Overground, TfL Rail and National Rail operate services beyond the London fare zones:

- Watford Junction (London Overground and National Rail)
- Shenfield (TfL Rail and National Rail)
- Broomfield, Hertford East, Ware, St Margarets, Rye House, Ockendon, Chafford Hundred, Purfleet and Grays, Merstham, Earlswood, Redhill, Salfords, Horley and Gatwick Airport (National Rail)

Pay as you go

Customers can put money on an Oyster card and then use it to pay for journeys on Bus, Tube, Tram, DLR, London Overground, TfL Rail, Emirates Air Line, Thames Clipper River Buses and most National Rail services within London. Adults can also use contactless cards, mobile phones or other devices for pay as you go travel; the fares are the same.

Pay as you go credit on an Oyster card never expires - it stays there until it is used. Once the credit is used up, customers simply top up the card to use it again.

Peak and off-peak pay as you go fares

Different pay as you go fares are charged at busy times on rail services:

- **peak** fares apply from 06:30 to 09:29 and from 16:00 to 18:59 Monday to Friday (excluding public holidays)
- **off-peak** fares apply at all other times

Customers are charged according to when they touch their card on the yellow reader at the start of their journey.

Off-peak fares during the evening peak

Off-peak fares are charged for customers travelling into Zone 1 between 16:00 and 18:59 on Mondays to Fridays.

If they touch in between 16:00 and 18:59 at the start of their journey outside Zone 1 and touch out in Zone 1 at the end of their journey, they will be charged an off-peak fare.

Ticket types

Pay as you go



[Single fare finder](#) shows the times when peak/off-peak fares apply for individual journeys.

Pay as you go with capping

Capping is a feature of pay as you go. It allows customers to travel as much as they like but limits the amount they pay. Caps are applied:

- Daily (contactless and Oyster) or
- Weekly for up to 7 days travel ending on a Sunday (contactless and Oyster for bus and tram; contactless only for all modes)

For a cap to apply, customers must touch in and out correctly on all journeys

Bus & Tram Passes

Bus & Tram Passes offer unlimited travel on buses and trams for:

- One Day (Oyster or paper ticket)
- 7 Days (Oyster only)
- One Month (Oyster only)
- One Year (Oyster only)



They are valid on:

- The entire London bus network, including sections outside Greater London, but not on certain special bus services and excursions
- All trams

Paper versions of 7 Day, monthly and annual Bus & Tram Passes are also issued for bulk customers from Oyster Sales Service.

Ticket types


Travelcards

Travelcards offer unlimited travel for:

- One Day (paper ticket only)
- 7 Days (Oyster only)
- One month (Oyster only)
- Odd period (Oyster only)
- One year (Oyster only)

Paper versions of 7 Day, monthly and longer period Travelcards are issued at National Rail stations, from overseas agents and for bulk customers from Oyster Sales Service.

They are valid on:

- Tube, DLR, London Overground and TfL Rail services
- The entire London bus network including sections outside Greater London, on buses that display this sign 
This applies to all Travelcards irrespective of the zone(s) they cover. They are not valid on certain special bus services and excursions
- Trams, where the Travelcard includes Zone 3, 4, 5 or 6
- National Rail services in London except:
 - Heathrow Express
- Some National Rail services outside London

For all rail journeys, Travelcards must be valid for all the zones travelled in:

- Example 1: if a Tube journey starts at Kennington (Zone 2) and ends at Euston (Zone 1), then a Zones 1-2 Travelcard is
- Example 2: if a Tube journey starts at Kennington (Zone 2) and ends at Turnpike Lane (Zone 3) then a Zones 1-3 Travelcard is needed, because the journey involves travel through Zone 1

Ticket types

Group Day Travelcard

A Day Travelcard for groups of 10 or more people travelling together at all times:

- in a single day
- for travel after 09:30 until 04:29 the following day
- valid anytime on Saturday, Sunday and public holidays
- adult-rate and child-rate (for under 16s) available

Paper (cash) single tickets

Paper single tickets are valid for travel on the day of issue only.

Paper single tickets are not available for bus or tram journeys

A more detailed description of each ticket type is contained in **Book 2**.

Fares tables

The fares tables are organised into the following categories:

- Adult
- Child (under-16)
- 16 – 17 year olds
- 18+ Student and Apprentice Oyster photocard
- Jobcentre Plus Travel Discount Card
- Bus & Tram Discount photocard
- National Railcards
- Group fares
- Privilege (PTAC) rates

Tables are then further subdivided:




- Single fares (bus and tram only)
- Day tickets and daily capping
- 7 Day tickets and Monday to Sunday capping (adults only)
- Season tickets

The tables have headings which are colour coded according to mode:

- Bus and Tram are **red**
- Tube, DLR and London Overground are **dark blue**
- DLR only are **teal**
- London Overground (Euston to Watford Junction) only are **orange**
- TfL Rail/ London Overground to and from Liverpool Street are **mauve**
- National Rail fares are **black**
- Emirates Air Line (cable car) are **maroon**
- Travelcards are **purple**

Adult fares

Adults can use any of the following (where accepted) to travel:

<ul style="list-style-type: none">• Contactless/mobile device	
<ul style="list-style-type: none">• Oyster card	
<ul style="list-style-type: none">• Cash (except buses and trams)	

Single fares on Buses and Trams

Cash is not accepted on buses or trams

Customers can use contactless or Oyster for pay as you go travel:

Pay as you go single fare

£1.50

Hopper fare

Customers using pay as you go can make a second journey for free within 70 minutes of touching in on the first bus or tram. (Note that it is advertised to customers as within 60 minutes)

The Hopper fare works from:

- any bus to any bus
- any bus to any tram
- any tram to any tram
- any tram to any bus

A Hopper fare will also apply if:

- Customers make a rail or river journey between the first and second bus or tram journey, as long as both tram or bus touches are within the 70 minutes

Fares tables

A Hopper fare will **not** apply if:

- A customer's Oyster card has a negative balance after their first journey. If they clear their negative balance within 60 minutes, they can make a second journey for free
- A customer's contactless card has been added to the 'Not authorised for travel' list after their first journey. If their card is removed from the 'Not authorised for travel' list within 70 minutes, they can make a second journey for free
- An Oyster card is used to change from a tram to a bus at Wimbledon. This is due to the way the gates at Wimbledon work when exiting the station. This is due to be fixed with a software update, and automatic refunds will be processed in the interim. The issue does not apply to contactless cards

Single fares on rail: Tube, DLR, London Overground, TfL Rail and National Rail services

Customers can use contactless or Oyster for pay as you go travel. This is generally cheaper than buying a paper (cash) ticket for single journeys.

- Cash fares are the same price, irrespective of when customers travel
- Pay as you go fares for journeys wholly in Zone 1 are the same price, irrespective of when customers travel
- Some journeys are defined as requiring travel via Zone 1 and are charged accordingly, irrespective of the route taken.
- Single cash fares for Zones 1 - 9 plus Watford Junction include travel across London to/from Zone 6 (e.g. Watford Junction to Upminster).

Single fares are not published in this booklet; however, a general guide to single fares in Zones 1-9 is available at the back of this book

For other single fares, use [single fare finder](#), which shows:

- Fares between any two rail stations where pay as you go is accepted
- Paper single tickets (cash fares) for journeys wholly on TfL services

Adult fares

Single fares on London Overground between Euston and Watford Junction

- Special pay as you go fares apply for local journeys on London Overground between Euston (National Rail) and Watford Junction and intermediate stations.

Peak pay as you go fares apply at the following times:

- **Travelling south** from Watford Junction towards Euston, Monday to Friday from 06:30 to 09:29 (excluding public holidays) and
- **Travelling north** from Euston to Watford Junction, Monday to Friday from 16:00 to 18:59 (excluding public holidays).

Off-peak pay as you go fares apply at all other times.

Single fares on London Overground and TfL Rail services to and from Liverpool Street

Special pay as you go fares apply for local journeys on London Overground and TfL Rail services to and from Liverpool Street (National Rail) on the following routes:

London Overground services

- To and from Cheshunt via Theobalds Grove
- To and from Enfield Town
- To and from Chingford
- Between Romford and Upminster via Emerson Park

TfL Rail services:

- To and from Shenfield (local services only)

Single fares on National Rail

Pay as you go is available on most National Rail services across London and is generally cheaper than buying paper single tickets.

See [page 2](#) for when peak and off-peak pay as you go fares are charged

Adult fares

Single fares on National Rail

Pay as you go is NOT valid on the following National Rail services:

- Any journey starting or finishing outside Zones 1 - 9 or beyond Broxbourne, Gatwick Airport, Grays, Hertford East, Shenfield or Watford Junction

Pay as you go is due to be accepted on Heathrow Express from mid January 2019

Customers pay **TfL pay as you go fares** when they travel entirely on any of the following National Rail lines:

- **Chiltern Railways:** Amersham to Marylebone, West Ruislip to Marylebone
- **Thameslink Great Northern:** Finsbury Park to King's Cross/Moorgate, West Hampstead to Moorgate/Elephant & Castle/London Bridge
- **C2C:** Grays to Fenchurch Street/Liverpool Street via Barking (but not at Forest Gate/Maryland)
- **Southern:** Watford Junction to Clapham Junction, New Cross Gate to West Croydon/ Crystal Palace
- **London Midland:** Watford Junction to Euston
- **Great Western Railway:** West Drayton/Greenford to Paddington

Customers pay **special London Overground and TfL Rail pay as you go fares** when they travel entirely on the following National Rail lines:

- **Abellio Greater Anglia:** Shenfield to Liverpool Street, Cheshunt to Liverpool Street via Tottenham Hale

For customers without a contactless or Oyster card, paper single tickets are available. Information on these fares is available on the National Rail website www.nationalrail.co.uk.

Single fares on National Rail: through fares

National Rail through fares cover journeys that include travel:

- between the Tube, DLR, TfL Rail or London Overground and National Rail
- from National Rail to National Rail via the Tube, DLR, London Overground and/or TfL Rail

They are the most the customer will pay for a single journey in the London zonal area.

One Day tickets and daily capping

Customers can travel as much as they like in one day using a

- Day Travelcard (on all rail modes, buses and trams)
- One Day Bus & Tram Pass (buses and trams only)
- Group Day Travelcard (on all rail modes, buses and trams)

For more information on Group Day Travelcards see [page 40](#)

Customers using pay as you go with contactless or Oyster can also benefit from daily capping.

One Day tickets and daily capping on Buses and Trams

Customers who only travel on buses and trams can

- have their pay as they go fares capped
- buy a One Day Bus & Tram Pass

Daily capping

Customers can travel as much as they like on buses and trams using pay as they go during a 24 hour period, from 04:30 and for any journey that starts before 04:30 the following day. The total cost of their journeys is limited. This is known as a daily cap

Note: The same card must be used throughout the day – it is the card that is capped, not the customer. Customers must continue to touch in at the start of every journey, even if they have already reached a cap. If they don't they could be liable for a penalty fare or prosecution.

One Day tickets and daily capping on Buses and Trams**One Day Bus & Tram Pass**

Customers who do not have a contactless or Oyster card can buy a One Day Bus & Tram Pass to travel as much as they like on buses and trams on the day of validity and for any journey that starts before 04:30 the following day.

One Day Bus & Tram Pass	Bus & Tram Daily Cap
£5.00	£4.50

One Day tickets and daily capping on Bus, Tube, Tram, DLR, London Overground, TfL Rail and National Rail**Daily capping***

Customers can travel as much as they like using pay as you go on all modes with contactless or Oyster during a 24 hour period, from 04:30 and for any journey that starts before 04:30 the following day and the total cost of their journeys is capped.

For travel in Zones 1-6 separate peak and off-peak caps only apply for Under 16s and those who have a National Railcard discount set on their Oyster card. [See pages 36-39 for more information](#)).

For travel in Zones 1-9 (and journeys beyond to Broxbourne, Gatwick Airport*, Grays, Hertford East, Shenfield and Watford Junction), peak and off-peak caps apply as follows:

- **A peak cap** is charged if a day's travel includes journeys made between 04:30 and 09:29 Monday to Friday (except public holidays)
- **An off-peak cap** covers all other times, including public holidays

An Anytime Day Travelcard is needed if a day's travel includes journeys made between 04:30 and 09:29 Monday to Friday (except public holidays).

An off-peak Day Travelcard covers all other times, including public holidays.

* Capping does not apply on Gatwick Express

Adult fares

Day Travelcards and daily capping

Journeys in:	Daily Cap		Day Travelcard	
	Peak	Off-Peak	Anytime	Off-Peak
Zones 1 - 2	£7.00		£13.10	
Zones 1 - 3	£8.20		£13.10	
Zones 1 - 4	£10.10		£13.10	
Zones 1 - 5	£12.00		£18.60	£13.10
Zones 1 - 6	£12.80		£18.60	£13.10
Zones 1 - 7	£14.00	£12.90	£23.50	£13.90
Zones 1 - 8	£16.50	£12.90	£23.50	£13.90
Zones 1 - 9	£18.30	£12.90	£23.50	£13.90
Zones 1 - 9 plus Watford Junction	£24.60	£18.40	£24.60	£18.40
Zones 1 - 9 plus Grays	£24.60	£18.40		
Zones 1 - 9 plus Hertford East	£24.60	£18.80	£24.60	£18.80
Zones 1 - 9 plus Shenfield	£30.50	£20.50	£30.50	£20.50
Zones 1 - 9 plus Horley	£32.30	£20.50		
Zones 1 - 9 plus Gatwick*	£33.10	£20.50		

* Does not include travel on Gatwick Express

Travel on Southeastern High Speed services between St Pancras International and Stratford International does not count towards caps. Nor will travel on Heathrow Express.

Day Travelcards are not valid on Southeastern High Speed services between St Pancras International and Stratford International unless bought outside Zones 1 - 9 with **"high speed route"** printed on the ticket

7 Day tickets and weekly capping

Customers can travel as much as they like in one week using

- Pay as you go with weekly capping with contactless
- Pay as you go with weekly capping on Oyster – bus & tram only

Fares tables

- 7 Day Travelcards or Bus & Tram Passes on Oyster

Adult fares

7 Day tickets and weekly capping

Weekly capping on contactless – all services

Weekly capping on Oyster – bus & tram journeys only

Customers making multiple journeys in a single week finishing on Sunday using the same contactless payment card or device, or Oyster card for bus & tram journeys may have their fares capped. Weekly capping is always calculated for all journeys made over 7 days ending on a Sunday. Customers who travel for a single week starting from (for example) on Wednesday to the following Tuesday would be capped (if appropriate) to the Sunday night. The cap is reset on Monday morning.

Weekly capping is calculated at the end of each traffic day by

- aggregating all the journeys made and applying daily caps if appropriate
- As the week progresses, the cumulative daily totals are analysed and a weekly cap is applied where appropriate.

If a weekly cap is reached before the following Sunday, any subsequent journeys made with that contactless payment card or device or Oyster card on bus and tram services are free until the end of the capping period, provided customers continue to touch in and out.

If a weekly cap is reached before the following Sunday, any subsequent journeys made with that contactless card or device within the zones of the cap are free until the end of the capping period, provided customers continue to touch in and out.

Caps are applied to individual contactless payment cards or devices, so journeys made on one contactless card cannot be transferred to another card or device (e.g. if a card expires mid-week). Customers who have more than one contactless payment card or device should use the same one for all travel to get a weekly cap.

7 Day Bus & Tram Pass

Customers can use a 7 Day Bus & Tram Pass to travel as much as

Fares tables

they like on buses and trams over a 7 day period. The ticket can start on any day of the week.

7 Day Bus & Tram Pass (Oyster only)	Weekly cap (Contactless & Oyster)
£21.20	£21.20

Adult fares

7 Day Travelcards

Customers can use a 7 Day Travelcard to travel as much as they like on buses, trams and rail services over a consecutive 7 day period. The Travelcard can start on any day of the week.

Rates including travel in Zone 1	Weekly cap (Contactless only)	7 Day Travelcard
Zones 1 - 2	£35.10	£35.10
Zones 1 - 3	£41.20	£41.20
Zones 1 - 4	£50.50	£50.50
Zones 1 - 5	£60.00	£60.00
Zones 1 - 6	£64.20	£64.20
Zones 1 - 7	£69.80	£69.80
Zones 1 - 8	£82.50	£82.50
Zones 1 - 9	£91.50	£91.50
Zones 1 - 9 plus Watford Junction	£92.00	£92.00
Zones 1 - 9 plus Hertford East	£95.90	£95.90
Zones 1 - 9 plus Shenfield	£109.10	£109.10
Rates not including travel in Zone 1		
Zones 2 - 3, 3 - 4, 4 - 5, or 5 - 6	£26.30	£26.30
Zones 2 - 4, 3 - 5 or 4 - 6	£29.10	£29.10
Zones 2 - 5 or 3 - 6	£34.90	£34.90
Zones 2 - 6	£43.90	£43.90

Adult fares

Rates including travel in Zone 1	Weekly cap (Contactless only)	7 Day Travelcard
Zones 2 - 7	£45.60	£45.60
Zones 2 - 9 plus Watford Junction	£62.00	£62.00
Zones 2 - 9 plus Hertford East	£75.30	£75.30
Zones 2 - 9 plus Shenfield	£82.80	£82.80
Zones 4 - 7	£33.00	£33.00
Zones 4 - 9 plus Watford Junction	£55.50	£55.50

Adult fares
Monthly and longer period Bus & Tram Pass


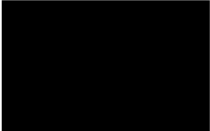


Monthly	Annual
£81.50	£848

Monthly and longer period Travelcards

Rates including travel in Zone 1	Monthly	Annual
Zones 1 - 2	£134.80	£1,404
Zones 1 - 3	£158.30	£1,648
Zones 1 - 4	£194.00	£2,020
Zones 1 - 5	£230.40	£2,400
Zones 1 - 6	£246.60	£2,568
Zones 1 - 7	£268.10	£2,792
Zones 1 - 8	£316.80	£3,300
Zones 1 - 9	£351.40	£3,660
Zones 1-9 plus Watford Junction	£353.30	£3,680
Zones 1 - 9 plus Hertford East	£368.30	£3,836
Zones 1 - 9 plus Shenfield	£419.00	£4,364
Rates not including travel in Zone 1		
Zones 2 - 3, 3 - 4, 4 - 5, or 5 - 6	£101.00	£1,052
Zones 2 - 4, 3 - 5 or 4 - 6	£111.80	£1,164
Zones 2 - 5 or 3 - 6	£134.10	£1,396
Zones 2 - 6	£168.60	£1,756
Zones 2 - 7	£175.20	£1,824
Zones 2-9 plus Watford Junction	£238.10	£2,480
Zones 2 - 9 plus Hertford East	£289.20	£3,012
Zones 2 - 9 plus Shenfield	£318.00	£3,312
Zones 4 - 7	£126.80	£1,320
Zones 4-9 plus Watford Junction	£213.20	£2,220

Child fares (Under 16s)

Under 16s can use any of the following to travel (where accepted):

<ul style="list-style-type: none">• 5 - 10 Oyster photocard• For more information see book 3	
<ul style="list-style-type: none">• 11 - 15 Oyster photocard• For more information see book 3	
<ul style="list-style-type: none">• Cash (except buses & trams)	
<ul style="list-style-type: none">• Young Visitor discount on Oyster• For more information see book 3	

Zip Oyster photocards allow all under 16s to travel free or at a discounted rate

11-15 year olds who do not have an 11-15 Oyster photocard

- Londoners should be encouraged to apply for an 11 - 15 Oyster photocard
- 11 - 15 year olds visiting London can get a standard Oyster card or a Visitor Oyster Card and have the Young Visitor discount set on the card for up to 14 days. The discount gives pay as you go travel, including capping, at half adult rate. See **book 3** for full details.
- Overseas and non-London UK residents can also apply on line for an 11 - 15 Oyster photocard. See **book 3** for full details.
- They can also use a child-rate Day Travelcard on buses and trams or an adult-rate One Day Bus & Tram Pass

Fares tables

Buses and Trams

Under 16s can travel free on buses and trams :

- With an 11 - 15 Oyster photocard
- Under 11s do not need an Oyster photocard
- Some 11 - 15 year olds have been issued with a non-concessionary Oyster photocard which allows them to travel at half adult rate on buses and trams.

Child fares (Under 16s)

Single fares on Buses and Trams

Pay as you go

£0.75

Under 16s who use pay as you go on buses and trams also benefit from the Hopper fare (see pages 6-7)

Tube, DLR, London Overground and TfL Rail

Under 11s can travel free on Tube, DLR, London Overground and TfL Rail if:

- They are accompanied by a person over 16 who has a valid ticket (excluding Group Day Travelcards), is using pay as you go, a 60+ London Oyster photocard, a Freedom Pass or a Veterans Oyster photocard
- They have a 5 - 10 Oyster photocard

11 - 15 year olds need an Oyster photocard if they want to travel at child-rate. Visitors who do not have an Oyster photocard can get a standard Oyster card or a Visitor Oyster Card and have the Young Visitor discount set on the card, to travel at half adult-rate.

National Rail

Under 11s can travel free on most National Rail services where pay as you go is accepted if they have a 5 - 10 Oyster photocard. They can also travel free on some National Rail services if:

- They are accompanied by an adult who has a valid ticket (excluding Group Day Travelcards), is using pay as you go, a 60+ London Oyster photocard, a Freedom Pass or a Veterans Oyster photocard (up to four children per adult).
- See **book 3** for a list of National Rail routes where accompanied

Fares tables

children can travel free or see the map in the appendices

11 - 15 year olds travel at child rate on most National Rail services in London.

- They need an 11 - 15 Oyster photocard to use pay as you go or to buy Travelcard season tickets.
- They do not need proof of age to buy cash single tickets or a Day Travelcard, unless they look older than 16.

Child fares (Under 16s)

Single fares on rail services

Single fares are not published in this booklet; however a general guide to single fares in Zones 1-9 is available at the back of this booklet

For details of single fares, please use [single fare finder](#), which shows:

- Fares between any two rail stations where pay as you go is accepted
- The cost of paper single tickets for journeys wholly on TfL services

Select either 5 - 10 or 11 - 15 in the 'passenger type' option
[See page 9](#) for information on pay as you go fares on London Overground between Euston (National Rail) and Watford Junction and intermediate stations.

[See page 9](#) for information on pay as you go fares for local journeys on London Overground and TfL Rail services to and from Liverpool Street (National Rail)

Daily capping on Buses and Trams

Capping does not apply to the majority of 11 - 15 Oyster photocard holders as their bus and tram travel is free. If a holder of a non-concessionary 11 - 15 Oyster photocard or Young Visitor discount only uses buses and trams, the Bus & Tram daily caps below apply

Bus & Tram Daily Cap

Peak	Off-Peak (11 - 15 Oyster photocard only)
£2.25	£1.50

Fares tables

One Day tickets and daily capping on Bus, Tube, Tram, DLR, London Overground, TfL Rail and National Rail

Customers will be charged an **off-peak daily cap** if they travel:

- Monday to Friday from 09:30 and any journey that starts before 04:30 the following day
- Saturday, Sunday and public holidays from 04:30 and any journey that starts before 04:30 the following day

Child fares (Under 16s)

One Day tickets and daily capping on Bus, Tube, Tram, DLR, London Overground, TfL Rail and National Rail

If travel includes a journey starting between 04:30 and 09:29

Mondays to Fridays (excluding public holidays), children could be charged a **peak daily cap** for each day of travel, if using a Zip card

Journeys in:	Daily Cap		Day Travelcard	
	Peak	Off-Peak	Anytime	Off-Peak
Zones 1 - 2	£3.50	£1.50	£6.50	£6.50
Zones 1 - 3	£4.10	£1.50	£6.50	£6.50
Zones 1 - 4	£5.05	£1.50	£6.50	£6.50
Zones 1 - 5	£6.00	£1.50	£9.30	£6.50
Zones 1 - 6	£6.40	£1.50	£9.30	£6.50
Zones 1 - 7	£7.00	£1.50	£11.70	£6.90
Zones 1 - 8	£8.25	£1.50	£11.70	£6.90
Zones 1 - 9	£9.15	£1.50	£11.70	£6.90
Zones 1 - 9 plus Watford Junction	£12.30	£9.20	£12.30	£9.20
Zones 1 - 9 plus Grays	£12.30	£9.20		
Zones 1 - 9 plus Hertford East	£12.30	£9.40	£12.30	£9.40
Zones 1 - 9 plus Shenfield	£15.20	£10.20	£15.20	£10.20
Zones 1 - 9 plus Horley	£16.15	£10.20		
Zones 1 - 9 plus Gatwick*	£16.55	£10.20		

* Does not include travel on Gatwick Express

Fares tables

Season tickets: Bus & Tram Passes

Most 11 - 15 Oyster photocard holders do not need a Bus & Tram Pass as they have free bus and tram travel. Holders of a non-concessionary 11 - 15 Oyster photocard can buy a Bus & Tram Pass at the following rates:

7 Day	Monthly	Annual
£10.60	£40.80	£424

Child fares (Under 16s)

Season tickets: Travelcards

Under 16s can buy Travelcard season tickets, valid for 7 days, one month or any longer period up to a year. Travelcard season tickets cannot be issued beyond the expiry date of the Oyster photocard.

	7 Day	Monthly	Annual
Rates including travel in Zone 1 Zones			
Zones 1 - 2	£17.60	£67.60	£704
Zones 1 - 3	£20.60	£79.20	£824
Zones 1 - 4	£25.30	£97.20	£1,012
Zones 1 - 5	£30.00	£115.20	£1,200
Zones 1 - 6	£32.10	£123.30	£1,284
Zones 1 - 7	£34.90	£134.10	£1,396
Zones 1 - 8	£41.30	£158.60	£1,652
Zones 1 - 9	£45.80	£175.90	£1,832
Zones 1 - 9 plus Watford Junction	£46.00	£176.70	£1,840
Zones 1-9 plus Hertford East	£48.00	£184.40	£1,920
Zones 1 - 9 plus Shenfield	£54.60	£209.70	£2,184
Rates not including travel in Zone 1			
Zones 2 - 3, 3 - 4, 4 - 5 or 5 - 6	£13.20	£50.70	£528
Zones 2 - 4, 3 - 5 or 4 - 6	£14.60	£56.10	£584
Zones 2 - 5 or 3 - 6	£17.50	£67.20	£700
Zones 2 - 6	£22.00	£84.50	£880
Zones 2 - 7	£22.80	£87.60	£912

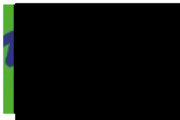

Fares tables

Zones 2 - 9 plus Watford Junction	£31.00	£119.10	£1,240
Zones 2-9 plus Hertford East	£37.70	£144.80	£1,508
Zones 2 - 9 plus Shenfield	£41.40	£159.00	£1,656
Zones 4 - 7	£16.50	£63.40	£660
Zones 4 - 9 plus Watford Junction	£27.80	£106.80	£1,112

Fares tables

Fares for 16-17 year olds

16-17 year olds can use the following to travel (where accepted):

<ul style="list-style-type: none">16+ Oyster photocardFor more information see book 3	
<ul style="list-style-type: none">Cash (except buses and trams)	

Bus and Tram

16-17 year olds who live in a London borough can travel free on buses and trams with a 16+ Oyster photocard. Some 18 and 19 year olds who live in London and are in qualifying full-time education can also apply for a 16+ Oyster photocard to travel free on buses and trams. See **book 3** for full details.

16-17 year olds who do not live in London can apply for a 16+ Oyster photocard to travel at half adult rate on buses and trams. See **book 3** for full details.

16-17 year olds who do not have a 16+ Oyster photocard are not entitled to travel at the child rate. They should use an Oyster card or a contactless payment card and will pay adult fares.

Tube, DLR, London Overground, TfL Rail and National Rail services

16-17 year olds (and 18-19 year olds who are eligible for a 16+ Oyster photocard) can travel at half adult rate on Tube, DLR, London Overground, TfL Rail and National Rail services with a 16+ Oyster photocard. If they do not have a 16+ Oyster photocard, they should use an Oyster card or contactless to pay adult fares.

Single fares on Buses and Trams

Pay as you go

£0.75

16-17 year olds who use pay as you go on buses and trams benefit from the Hopper fare ([see pages 7-8](#))

Fares for 16-17 year olds

Single fares on rail services

Single fares are not published in this booklet; however a general guide to single fares in Zones 1-9 is available at the back of this book

For details of single fares, use [single fare finder](#), which shows:

- Fares between any two rail stations where pay as you go is accepted
- The cost of paper single tickets for journeys wholly on TfL services

Select 16+ in the 'passenger type' option

[See page 9](#) for information on pay as you go fares on London Overground between Euston (National Rail) and Watford Junction and intermediate stations.

[See page 9](#) for information on pay as you go fares for local journeys on London Overground and TfL Rail services to and from Liverpool Street (National Rail)

One Day tickets and daily capping

Daily capping on Buses and Trams

For unlimited travel on buses and trams only, a one day discount-rate daily cap is available for 16 - 17 year olds who do not live in London and travel at half adult-rate with a 16+ Oyster photocard.

Bus & Tram Daily Cap

£2.25

Daily capping on Bus, Tube, Tram, DLR, London Overground, TfL Rail and National Rail services

For unlimited travel on Bus, Tube, Tram, DLR, London Overground, TfL Rail and most National Rail services, the daily cap is applied at half adult rate. All holders of 16+ Oyster photocards are capped at half adult rate for journeys on TfL and most National Rail services. Day Travelcards are available at adult rate

Fares for 16-17 year olds with a 16+ Zip Oyster photocard

Daily capping and Day Travelcards on rail services

	Daily Cap		Day Travelcard	
	Peak	Off-Peak	Anytime	Off-Peak
Journeys in:				
Zones 1 - 2	£3.50		£13.10	£13.10
Zones 1 - 3	£4.10		£13.10	£13.10
Zones 1 - 4	£5.05		£13.10	£13.10
Zones 1 - 5	£6.00		£18.60	£13.10
Zones 1 - 6	£6.40		£18.60	£13.10
Zones 1 - 7	£7.00	£6.45	£23.50	£13.90
Zones 1 - 8	£8.25	£6.45	£23.50	£13.90
Zones 1 - 9	£9.15	£6.45	£23.50	£13.90
Zones 1 - 9 plus Watford Junction	£12.30	£9.20	£24.60	£18.40
Zones 1 - 9 plus Grays	£12.30	£9.20		
Zones 1 - 9 plus Hertford	£12.30	£9.40	£24.60	£18.80
Zones 1 - 9 plus Shenfield	£15.25	£10.25	£30.50	£20.50
Zones 1 - 9 plus Horley	£16.15	£10.25		
Zones 1 - 9 plus Gatwick*	£16.55	£10.25		

* Does not include travel on Gatwick Express

Fares for 16-17 year olds

Bus & Tram Pass Season tickets

For 16-17 year olds who do not qualify for free bus and tram travel, (see **Book 3** for details) the following are available:

7 Day	Monthly	Annual
£10.60	£40.80	£424

Fares tables




Travelcard season tickets

These are available at half adult rate

	7 Day	Monthly	Annual
Rates including travel in Zone 1			
Zones 1 - 2	£17.60	£67.60	£704
Zones 1 - 3	£20.60	£79.20	£824
Zones 1 - 4	£25.30	£97.20	£1,012
Zones 1 - 5	£30.00	£115.20	£1,200
Zones 1 - 6	£32.10	£123.30	£1,284
Zones 1 - 7	£34.90	£134.10	£1,396
Zones 1 - 8	£41.30	£158.60	£1,652
Zones 1 - 9	£45.80	£175.90	£1,832
Zones 1 - 9 plus Watford Junction	£46.00	£176.70	£1,840
Zones 1 - 9 plus Hertford East	£48.00	£184.40	£1,920
Zones 1 - 9 plus Shenfield	£54.60	£209.70	£2,184
Rates not including travel in Zone 1			
Zones 2-3, 3-4, 4 - 5 or 5 - 6	£13.20	£50.70	£528
Zones 2 - 4, 3 - 5 or 4 - 6	£14.60	£56.10	£584
Zones 2 - 5 or 3 - 6	£17.50	£67.20	£700
Zones 2 - 6	£22.00	£84.50	£880
Zones 2 - 7	£22.80	£87.60	£912
Zones 2 - 9 plus Watford Junction	£31.00	£119.10	£1,240
Zones 2 - 9 plus Hertford East	£37.70	£144.80	£1,508
Zones 2 - 9 plus Shenfield	£41.40	£159.00	£1,656
Zones 4 - 7	£16.50	£63.40	£660
Zones 4 - 9 plus Watford Junction	£27.80	£106.80	£1,112

Fares for 18+ Student and Apprentice Oyster photocard holders

18+ students and apprentices can use the following to travel (where accepted):

<ul style="list-style-type: none">• 18+ Student Oyster photocard• For more information see book 3	
<ul style="list-style-type: none">• Apprentice Oyster photocard• For more information see book 3	
<ul style="list-style-type: none">• Cash (except buses & trams)	

Students and apprentices who live in London can buy discounted season tickets with an Oyster photocard. They can also use a standard Oyster card or contactless payment card to pay as they go at adult rate.

Single fares and Day tickets

18+ Students and Apprentice Oyster photocard holders do not get any discount on pay as you go, cash single fares or Day Travelcards.

Students and apprentices, who do not need a season ticket, can use a standard Oyster card or contactless to pay as they go at adult rate.

18+ Student and Apprentice Oyster photocard holders, who also have a 16-25 National Railcard, can have the discount entitlement set on their Oyster photocard (see [pages 36-39](#)). This will give them a 1/3 discount on off-peak pay as you go fares for travel on Tube, DLR, London Overground, TfL Rail and National Rail journeys in London. They can also get a 1/3 discount on off-peak daily caps.

Fares tables

Season tickets

18+ Student and Apprentice Oyster photocard holders can buy season tickets valid for 7 Days, one month and any longer period up to a year at 30% discount on adult fares. Season tickets can be issued for up to one year but cannot be issued beyond the expiry date printed on the 18+ Student or Apprentice Oyster photocard.

Fares for 18+ Student and Apprentice Oyster photocard holders

Bus & Tram Pass Season tickets

7 Day	Monthly	Annual
£14.80	£56.90	£592

Travelcard season tickets




	7 Day	Monthly	Annual
Rates including travel in Zone 1			
Zones 1 - 2	£24.50	£94.10	£980
Zones 1 - 3	£28.80	£110.60	£1,152
Zones 1 - 4	£35.30	£135.60	£1,412
Zones 1 - 5	£41.90	£160.90	£1,676
Zones 1 - 6	£44.90	£172.50	£1,796
Zones 1 - 7	£48.80	£187.40	£1,952
Zones 1 - 8	£57.70	£221.60	£2,308
Zones 1 - 9	£64.00	£245.80	£2,560
Zones 1 - 9 plus Watford Junction	£64.40	£247.30	£2,576
Zones 1 - 9 plus Hertford East	£67.10	£257.70	£2,684
Zones 1 - 9 plus Shenfield	£76.30	£293.00	£3,052
Rates not including travel in Zone 1			
Zones 2-3, 3-4, 4-5 or 5-6	£18.40	£70.70	£736
Zones 2 - 4, 3 - 5 or 4 - 6	£20.30	£78.00	£812
Zones 2 - 5 or 3 - 6	£24.40	£93.70	£976
Zones 2 - 6	£30.70	£117.90	£1,228
Zones 2 - 7	£31.90	£122.50	£1,276
Zones 2 - 9 plus Watford Junction	£43.30	£166.30	£1,732
Zones 2 - 9 plus Hertford East	£52.70	£202.40	£2,108

Fares tables

Zones 2 - 9 plus Shenfield	£57.90	£222.40	£2,316
Zones 4 - 7	£23.00	£88.40	£920
Zones 4 -9 plus Watford Junction	£38.80	£149.00	£1,552

Fares for Jobcentre Plus Travel Discount Card holders

Holders of a Jobcentre Plus Travel Discount Card can set the discount on an Oyster card to get discounted fares.

<ul style="list-style-type: none">• Jobcentre Plus Travel Discount Card• For more information see Book 3	
<ul style="list-style-type: none">• Oyster card	
<ul style="list-style-type: none">• Cash (except buses & trams)	

A Jobcentre Plus Travel Discount Card is valid for a maximum of 3 months. Staff should check that the discount is not set for longer.

With the discount set on an Oyster card they can:

- pay as they go at half the adult rate
- Buy child rate 7 Day, Monthly and longer period Travelcards and Bus & Tram Passes (maximum 3 months)

A Jobcentre Plus Travel Discount Card cannot be used to get discounted cash fares or a Day Travelcard within the London zonal area. However, discounted cash fares are available from National Rail stations.

Customers must travel with their Jobcentre Plus Travel Discount Card and accompanying Oyster card at all times.

Single fares on Buses and Trams

The single fares on most bus routes and trams in London are shown below.

Pay as you go

£0.75

Jobcentre Plus Travel Discount Card holders who use pay as you go on buses and trams benefit from the Hopper fare ([see pages 7-8](#))

Fares for Jobcentre Plus Travel Discount Card holders

Single fares on rail services

Single fares are not published in this booklet; however a general guide to single fares in Zones 1-9 is available at the back of this book

For details of single fares, use [single fare finder](#), which shows:

- Fares between any two rail stations where pay as you go is accepted
- The cost of paper single tickets for journeys wholly on TfL services

Select Jobcentre Plus in the 'passenger type' option

[See page 9](#) for information on pay as you go fares on London Overground between Euston (National Rail) and Watford Junction and intermediate stations.

[See page 9](#) for information on pay as you go fares for local journeys on London Overground and TfL Rail services to and from Liverpool Street (National Rail)

Daily capping on Buses and Trams

Bus & Tram Daily Cap

£2.25

One Day tickets and daily capping on all services

	Daily Cap	
	Peak	Off-Peak
Journeys in:		
Zones 1 - 2	£3.50	
Zones 1 - 3	£4.10	
Zones 1 - 4	£5.05	
Zones 1 - 5	£6.00	
Zones 1 - 6	£6.40	
Zones 1 - 7	£7.00	£6.45
Zones 1 - 8	£8.25	£6.45
Zones 1 - 9	£9.15	£6.45
Zones 1 - 9 plus Watford Junction	£12.30	£9.20
Zones 1 - 9 plus Grays	£12.30	£9.20

Fares tables

Zones 1 - 9 plus Hertford East	£12.30	£9.40
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Fares for Jobcentre Plus Travel Discount Card holders

One Day tickets and daily capping on all services

	Daily Cap	
	Peak	Off-Peak
Journeys in:		
Zones 1 - 9 plus Shenfield	£15.25	£10.25
Zones 1 - 9 plus Horley	£16.15	£10.25
Zones 1 - 9 plus Gatwick*	£16.55	£10.20

* Does not include travel on Gatwick Express

Jobcentre Plus Travel Discount Card holders pay adult rate for Day Travelcards for travel wholly within Zones 1 – 9 (plus Watford Junction)

They can, however, buy child-rate Day Travelcards for journeys starting from National Rail stations outside Zones 1 – 9 (plus Watford Junction), which include travel within the London fare zones.

Season tickets on Buses and Trams

Jobcentre Plus Travel Discount Card holders can buy 7 Day, monthly and longer period season tickets up to a maximum 3 months validity. Season tickets cannot be issued beyond the expiry date of the Jobcentre Plus Travel Discount Card.

7 Day	Monthly
£10.60	£40.80

Travelcard Season tickets

	7 Day	Monthly
Rates including travel in Zone 1		
Zones 1 - 2	£17.60	£67.60
Zones 1 - 3	£20.60	£79.20
Zones 1 - 4	£25.30	£97.20
Zones 1 - 5	£30.00	£115.20
Zones 1 - 6	£32.10	£123.30
Zones 1 - 7	£34.90	£134.10




Fares for Jobcentre Plus Travel Discount Card holders

Travelcard Season tickets

	7 Day	Monthly
Rates including travel in Zone 1		
Zones 1 - 8	£41.30	£158.60
Zones 1 - 9	£45.80	£175.90
Zones 1-9 plus Watford Junction	£46.00	£176.70
Zones 1 - 9 plus Hertford East	£48.00	£184.40
Zones 1 - 9 plus Shenfield	£54.60	£209.70
Rates not including travel in Zone 1		
Zones 2 - 3, 3 - 4, 4 - 5 or 5 - 6	£13.20	£50.70
Zones 2 - 4, 3 - 5 or 4 - 6	£14.60	£56.10
Zones 2 - 5 or 3 - 6	£17.50	£67.20
Zones 2 - 6	£22.00	£84.50
Zones 2 - 7	£22.80	£87.60
Zones 2-9 plus Watford Junction	£31.00	£119.10
Zones 2 - 9 plus Hertford East	£37.70	£144.80
Zones 2 - 9 plus Shenfield	£41.40	£159.00
Zones 4 - 7	£16.50	£63.40
Zones 4-9 plus Watford Junction	£27.80	£106.80

Fares for Bus & Tram Discount photocard holders

Holders of a Bus & Tram Discount photocard can set the discount on an Oyster card to get discounted fares on buses and trams

<ul style="list-style-type: none">Bus & Tram Discount photocardFor more information see book3	
<ul style="list-style-type: none">Oyster card	
<ul style="list-style-type: none">Cash (except buses & trams)	

A Bus & Tram Discount photocard is valid for a maximum of 6 months. Staff should check that the discount is not set for longer. With the discount set on an Oyster card they can travel at half adult-rate on buses and trams:

- using pay as you go, or
- 7 day, monthly or longer period Bus & Tram Passes (maximum 6 months).

Single fares and daily capping on Buses and Trams

Pay as you go	Bus & Tram Daily Cap
£0.75	£2.25

Bus & Tram Discount photocard holders who use pay as you go on buses and trams benefit from the Hopper fare ([see page 7](#))

Season tickets on Buses and Trams

Bus & Tram Discount photocard holders can buy 7 Day, monthly and longer period Bus & Tram Pass season tickets up to maximum 6 months validity.

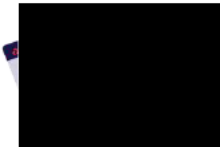


7 Day	Monthly
£10.60	£40.80

Tube, DLR, London Overground, TfL Rail and National Rail

Bus & Tram Discount photocard holders pay adult fares on Tube, DLR, London Overground, TfL Rail and National Rail services.

Fares for National Railcard holders

Holders of selected National Railcards and Gold Cards can have the discount set on an Oyster card to get discounted fares on Tube, DLR, London Overground, TfL Rail and National Rail services in London

<ul style="list-style-type: none">• National Railcards and Gold Cards• For more information see book3	
<ul style="list-style-type: none">• Oyster card	
<ul style="list-style-type: none">• Cash (except buses & trams)	

Customers with an **Annual Gold Card**, **HM Forces**, **Senior**, **16-25** or **26-30 Digital National Railcard** can get an Oyster card and have their Railcard discount set on it. This gives a 1/3 discount on **off-peak** pay as you go fares and daily caps for journeys on rail services.

Customers with a **Disabled Persons National Railcard** can get an Oyster card and have their discount set on it. This gives a 1/3 discount on **peak** and **off-peak** pay as you go fares and daily caps for journeys on rail services.

National Railcards do not give any discount on bus or tram services

Single fares on rail services

Single fares are not published in this booklet; however, a general guide to single fares in Zones 1-9 is available at the back of this book

For details of single fares, use [single fare finder](#), which shows:

- Fares between any two rail stations where pay as you go is accepted

Fares tables

- The cost of paper single tickets for journeys wholly on TfL services

Select National Railcard or Disabled Persons Railcard in the 'passenger type' option

Fares for National Railcard holders

[See page 9](#) for information on pay as you go fares on London Overground between Euston (National Rail) and Watford Junction and intermediate stations.

[See page 9](#) for information on pay as you go fares for local journeys on London Overground and TfL Rail services to and from Liverpool Street (National Rail)

Single fares on rail services

Day Travelcards and daily capping on rail services

Discounted off-peak Day Travelcards are available to holders of **Annual Gold Cards, Family and Friends, HM Forces, Network, Senior, Disabled Persons, 16-25, 26-30 Digital and Two Together Railcards**. Customers who have the **Annual Gold Card, HM Forces, Senior, 16-25 or 26-30 Digital National Railcard** Railcard discount set on an Oyster card get a 1/3 discount on off-peak caps.

Disabled Persons Railcard holders get 1/3 discount on peak and off-peak caps

National Railcard	Daily Cap			Day Travelcard	
Journeys in:	Peak disabled only	Peak	Off-Peak	Anytime	Off-Peak
Zones 1 - 2	£4.60	£7.00	£4.60	£13.10	£8.60
Zones 1 - 3	£5.40	£8.20	£5.40	£13.10	£8.60
Zones 1 - 4	£6.65	£10.10	£6.65	£13.10	£8.60
Zones 1 - 5	£7.90	£12.00	£7.90	£18.60	£8.60
Zones 1 - 6	£8.45	£12.80	£8.45	£18.60	£8.60
Zones 1 - 7	£9.25	£14.00	£8.50	£23.50	£9.20
Zones 1 - 8	£10.90	£16.50	£8.50	£23.50	£9.20
Zones 1 - 9	£12.10	£18.30	£8.50	£23.50	£9.20
Zones 1 - 9 plus Watford Junction	£16.25	£24.60	£12.10	£24.60	£12.10

Fares tables

Zones 1 - 9 plus Grays	£16.25	£24.60	£12.10		
Zones 1 - 9 plus Hertford East	£16.25	£24.60	£12.40	£24.60	£12.40

Fares for National Railcard holders

Day Travelcards and daily capping on Bus, Tube, Tram, DLR, London Overground, TfL Rail and National Rail

National Railcard	Daily Cap			Day Travelcard	
Journeys in:	Peak disabled only	Peak	Off-Peak	Anytime	Off-Peak
Zones 1 - 9 plus Shenfield	£20.15	£30.50	£13.50	£30.50	£13.50
Zones 1 - 9 plus Horley	£21.30	£32.30	£13.50		
Zones 1 - 9 plus Gatwick*	£21.85	£33.10	£13.50		

* Does not include travel on Gatwick Express

If National Railcard/Annual Gold Card holders only use buses and trams, all their travel in one day after 09:30 (Monday to Friday) and all day at weekends and on public holidays, will be capped at £4.35 instead of £4.50

Discounted off-peak Day Travelcards

Annual Gold Card and **Network Railcard** holders can buy off-peak Day Travelcards for friends and family at reduced prices, as shown in the table on the next page for:

- Up to three other adults aged 16 or over
- Up to four children aged between 5 and 15
- Up to two children under 5 travel free

Off-peak Day Travelcards

Holders of **Family and Friends** and **HM Forces Railcards** can also buy child-rate off-peak Day Travelcards at a reduced price for children travelling with them. Children must be under 16 and fares

Fares tables

are shown in the table on the next page. The Railcard/Gold Card holder must travel with the group at all times.

The reduced price tickets cannot be used before 09:30 on Mondays to Fridays, but can be used at any time at weekends and on public holidays.

Fares for National Railcard holders

Day Travelcard journeys in:	Accompanying adult	Accompanying child (5-15)
Zones 1 - 6	£8.60	£2.50
Zones 1 - 9	£9.20	£2.60
Zones 1 - 9 plus Watford Junction	£12.10	£3.50
Zones 1 - 9 plus Hertford East	£12.40	£3.60
Zones 1 - 9 plus Shenfield	£13.50	£3.90

The accompanying adult must show their Railcard/Gold Card and must have a valid ticket to travel when buying the tickets.

Tickets are available from London Overground, TfL Rail and National Rail station ticket offices and Visitor Centres. They can also be bought from Tube station ticket machines after 09:30 (Monday to Friday).

Group ticket fares

Group Day Travelcard

Group Day Travelcards are available for groups of 10 or more people travelling together

- in a single day
- for travel after 09:30 until 04:29 the following day
- valid anytime on Saturday, Sunday and public holidays
- adult-rate and child-rate (for under 16s) available

They can be bought from

- Tube station ticket machines
- London Overground ticket offices
- TfL Rail ticket offices
- National Rail station ticket offices
- Visitor Centres (except at Gatwick Airport)

Bus, Tube, Tram, DLR, London Overground and National Rail

	Adult	Child
Zones 1 - 6	£8.60	£4.30
Zones 1 - 9	£9.20	£4.60

- valid after 09:30 Monday to Friday
- valid anytime on Saturday, Sunday and public holidays
- photocards are not needed.

Group Travel tickets on DLR only

For groups of 10 or more adults travelling together on the DLR, a 10% discount is applied on cash single and return tickets.



For school groups of 10 or more, one adult-rate ticket will be issued free for every group of fare paying children.

Group tickets are available one week in advance, or on the day of travel from London City Airport (payment card only), Cutty Sark and Island Gardens (cash only). Group tickets are not available from ticket issuing machines at DLR stations.

Fares tables

Privilege rate fares

A Privilege Ticket Authority Card (PTAC) allows holders to travel at priv rate, which is a 75% discount on equivalent adult or child-rate fares on rail services.

<ul style="list-style-type: none">• PTAC• For more information see Book 3	
<ul style="list-style-type: none">• Oyster card	

PTACs are issued to eligible current and retired TfL and National Rail staff. The variants allow discounted travel on:

Priv All Rail:

- Tube, DLR, London Overground, TfL Rail and National Rail services.

Priv TfL rail:

- Tube, DLR, London Overground, and TfL Rail services

Priv NR only

- London Overground, TfL Rail and National Rail services only

PTAC holders can have the discount set on their Oyster card or Oyster photocard for pay as you go travel at Priv rate.

Some PTAC holders can buy Priv rate season tickets for travel on National Rail services; see **Book 3** for more details

As 5 - 10 Zip Oyster photocard holders travel free on most National Rail services in London, they do not need to have the priv discount set

A valid Privilege Ticket Authority Card (PTAC) is needed for all journeys. An accompanying Oyster card with a privilege discount set is needed when using pay as you go.

You can also find out more about privilege travel on the Staff Travel pages on Source:

<http://source.tfl/PeopleAndDevelopment/RecognitionAndBenefits/546.aspx>

Privilege (PTAC) rate fares

Single Fares

Customers can only use pay as you go at Priv rate on the Tube and DLR – they cannot buy paper single tickets. Pay as you go fares using Oyster with priv discount are generally cheaper than buying a paper (cash) ticket for single journeys on London Overground, TfL Rail and National Rail services.

Single fares are not published in this booklet; however, a general guide to single fares in Zones 1-9 is available at the back of this book

For details of single fares, use [single fare finder](#), which shows pay as you go fares between any two rail stations

For adult, 18+ or 16+, the equivalent priv fare will be 25% of the adult fare.

For 11 - 15 year olds, the equivalent priv fare will be 25% of the 11 - 15 fare

- i.e. if the fare displayed is £1.00 the priv fare is £0.25

Day tickets and daily capping

- Privilege rate Day tickets are not available
- Privilege rate daily caps are charged at the standard adult rate
- Adults and 18+ Student Oyster photocard holders can have a 16- 25 National Railcard discount set on their Oyster card/ photocard in addition to the priv discount, to get a 1/3 discount on daily caps. The system applies the better value of the discounts at each stage.
- Privilege rate daily caps for children aged under 16 are charged at the standard child rate for peak and off-peak

Entry and Exit charges

Entry and exit charges apply for pay as you go rail travel on Oyster when no Travelcard is present.

An entry charge is deducted from a customer's pay as you go credit when they touch in at the start of a journey on Tube, DLR, London Overground, National Rail or River Bus services. When they touch out at the end, the system adjusts the entry charge to ensure the cost of the fare for the journey completed is charged. This means that:

- A credit adjustment is made if the cost of the journey is less than the entry charge
- No change is made if the cost of the journey is the same as the entry charge
- An additional deduction is made if the cost of the journey is more than the entry charge
- If the customer does not touch out at the end of the journey, the entry charge remains and is not included in capping

If a customer does not touch in at the start of a journey, but touches out at the end of the journey an exit charge is deducted from the pay as you go credit.

Entry and exit charges are generally based on the Z1 - 6 TfL/National Rail pay as you go through fare. However, separate charges apply at:

- Broxbourne, Hertford East, St. Margarets, Ware, Rye House
- Chafford Hundred, Grays, Ockendon and Purfleet
- Denmark Hill, Peckham Rye and Queens Road Peckham
- Gatwick Airport, Merstham, Earlswood/Redhill, Merstham, Horley/Salfords
- Gatwick Express platforms 13/14 at London Victoria
- St Pancras International and Stratford International for journeys on Southeastern high speed services
- Shenfield
- Watford Junction

Entry and Exit Charges

Customers do not need the equivalent entry/exit charge as a minimum balance on their Oyster card to enter the system. However they do need the minimum fare available from the departure station. This is known as the entry threshold. This means that some customers may end up with a negative balance if the cost of the journey is more than the minimum fare, or if they cannot touch out at the end of their journey.

They will not be able to re-enter the system until the negative balance has been cleared.

Entry and Exit charges are applied as follows:

**TfL and National Rail stations where TfL fares apply
(but not Denmark Hill, Peckham Rye and Queens Road Peckham)**

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
All stations in Zones 1-9				
Adult, 18+ Student and Apprentice	£8.20	£8.20	£5.60	£5.60
Child: 5 - 10	£0.00	£0.00	£0.00	£0.00
Child: 11 - 15	£0.85	£0.85	£0.75	£0.75
16+, Young Visitor & Jobcentre Plus	£4.10	£4.10	£2.80	£2.80
Adult with National Railcard Discount	£8.10	£8.20	£3.70	£3.70
Adult with Disabled Railcard Discount	£5.40	£5.40	£3.70	£3.70
Adult Priv; 16+ Priv (All Rail)	£2.05	£2.05	£1.40	£1.40
Child Priv (All Rail)	£0.25	£0.25	£0.20	£0.20
Adult Priv; 16+ Priv (TfL only)	£2.05	£2.00	£1.40	£1.40
Child Priv (TfL only)	£0.25	£0.25	£0.20	£0.20
Adult Priv (NR only)	£8.20	£8.20	£5.60	£5.60
Child Priv (NR only)	£0.85	£0.85	£0.75	£0.75

Entry and Exit Charges

Entry and Exit Charges

Denmark Hill, Peckham Rye and Queens Road Peckham

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£8.20	£8.20	£5.60	£5.60
5 - 10	£0.00	£0.00	£0.00	£0.00
11 - 15	£3.30	£3.30	£0.75	£0.75
16+, Young Visitor Discount & Jobcentre Plus	£4.10	£4.10	£2.80	£2.80
Adult with National Railcard Discount	£8.10	£8.20	£3.70	£3.70
Adult with Disabled Railcard Discount	£5.40	£5.40	£3.70	£3.70
Adult Priv; 16+ Priv (All Rail)	£2.05	£2.05	£1.40	£1.40
Child Priv (All Rail)	£0.85	£0.85	£0.20	£0.20
Adult Priv; 16+ Priv (TfL only)	£2.05	£2.05	£1.40	£1.40
Child Priv (TfL only)	£0.85	£0.85	£0.20	£0.20
Adult Priv (NR only)	£2.05	£2.05	£1.40	£1.40
Child Priv (NR only)	£0.85	£0.85	£0.20	£0.20

For most National Rail stations in Zones 1-9

Adult and 18+ Student & Apprentice	£8.20	£8.20	£5.60	£5.60
5-10	£0.00	£0.00	£0.00	£0.00
11-15	£3.30	£3.30	£0.75	£0.75
16+, Young Visitor Discount & Jobcentre Plus	£4.10	£4.10	£2.80	£2.80
Adult with National Railcard Discount	£8.10	£8.20	£3.70	£3.70
Adult with Disabled Railcard Discount	£5.40	£5.40	£3.70	£3.70
Adult Priv; 16+ Priv (All Rail)	£2.05	£2.05	£1.40	£1.40
Child Priv (All Rail)	£0.85	£0.85	£0.20	£0.20
Adult Priv; 16+ Priv (TfL only)	£8.20	£8.20	£5.60	£5.60
Child Priv (TfL only)	£3.30	£3.30	£0.75	£0.75
Adult Priv (NR only)	£2.05	£2.05	£1.40	£1.40
Child Priv (NR only)	£0.85	£0.85	£0.20	£0.20

Entry and Exit Charges

Entry and Exit Charges

Broxbourne, St. Margarets, Ware, Rye House, Hertford East

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£8.30	£8.30	£5.90	£5.90
5 - 10	£0.00	£0.00	£0.00	£0.00
11 - 15	£4.15	£4.15	£2.95	£2.95
16+, Young Visitor Discount & Jobcentre Plus	£4.15	£4.15	£2.95	£2.95
Adult with National Railcard Discount	£8.20	£8.30	£3.90	£3.90
Adult with Disabled Railcard Discount	£5.50	£5.50	£3.90	£3.90
Adult Priv; 16+ Priv (All Rail)	£2.10	£2.10	£1.50	£1.50
Child Priv (All Rail)	£1.05	£1.05	£0.75	£0.75
Adult Priv; 16+ Priv (TfL only)	£8.30	£8.30	£5.90	£5.90
Child Priv (TfL only)	£4.15	£4.15	£2.95	£2.95
Adult Priv (NR only)	£2.10	£2.10	£1.50	£1.50
Child Priv (NR only)	£1.05	£1.05	£0.75	£0.75

Chafford Hundred, Grays, Ockendon and Purfleet

Adult, 18+ Student & Apprentice	£8.40	£8.40	£7.40	£7.40
5 - 10	£0.00	£0.00	£0.00	£0.00
11 - 15	£3.95	£3.95	£3.35	£3.35
16+, Young Visitor Discount & Jobcentre	£4.20	£4.20	£3.70	£3.70
Adult with National Railcard Discount	£8.30	£8.40	£4.90	£4.90
Adult with Disabled Railcard Discount	£5.55	£5.55	£4.90	£4.90
Adult Priv; 16+ Priv (All Rail)	£2.10	£2.10	£1.85	£1.85
Child Priv (All Rail)	£1.00	£1.00	£0.85	£0.85
Adult Priv; 16+ Priv (TfL only)	£8.40	£8.40	£7.40	£7.40
Child Priv (TfL only)	£3.95	£3.95	£3.35	£3.35
Adult Priv (NR only)	£2.10	£2.10	£1.85	£1.85
Child Priv (NR only)	£1.00	£1.00	£0.85	£0.85

Entry and Exit Charges

Dartford and Swanley

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£8.20	£8.20	£5.60	£5.60
5 - 10	£0.00	£0.00	£0.00	£0.00
11 - 15	£3.80	£3.80	£1.15	£1.15
16+, Young Visitor Discount & Jobcentre Plus	£4.10	£4.10	£2.80	£2.80
Adult with National Railcard Discount	£8.10	£8.20	£3.70	£3.70
Adult with Disabled Railcard Discount	£5.40	£5.40	£3.70	£3.70
Adult Priv; 16+ Priv (All Rail)	£2.05	£2.05	£1.40	£1.40
Child Priv (All Rail)	£0.95	£0.95	£0.30	£0.30
Adult Priv; 16+ Priv (TfL only)	£8.20	£8.20	£5.60	£5.60
Child Priv (TfL only)	£3.80	£3.80	£1.15	£1.15
Adult Priv (NR only)	£2.05	£2.05	£1.40	£1.40
Child Priv (NR only)	£0.95	£0.95	£0.30	£0.30

St Pancras International and Stratford International

For journeys on Southeastern high speed services

Adult, 18+ Student & Apprentice	£5.70	£5.70	£4.00	£4.00
5-10, 11 - 15, 16+ , Young Visitor Discount and Jobcentre Plus	£2.85	£2.85	£2.00	£2.00
Adult with National Railcard Discount	£5.70	£5.70	£2.65	£2.65
Adult with Disabled Railcard Discount	£3.75	£3.75	£2.65	£2.65
Adult Priv; 16+ Priv (All Rail)	£1.45	£1.45	£1.00	£1.00
Child Priv (All Rail)	£0.75	£0.75	£0.50	£0.50
Adult Priv; 16+ Priv (TfL only)	£5.70	£5.70	£4.00	£4.00
Child Priv (TfL only)	£2.85	£2.85	£2.00	£2.00
Adult Priv (NR only)	£1.45	£1.45	£1.00	£1.00
Child Priv (NR only)	£0.75	£0.75	£0.50	£0.50

Entry and Exit Charges

Shenfield

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£9.60	£9.60	£6.70	£6.70
5 - 10	£0.00	£0.00	£0.00	£0.00
11 - 15	£4.80	£4.80	£3.35	£3.35
16+, Young Visitor Discount & Jobcentre Plus	£4.80	£4.80	£3.35	£3.35
Adult with National Railcard Discount	£9.50	£9.60	£4.45	£4.45
Adult with Disabled Railcard Discount	£6.35	£6.35	£4.45	£4.45
Adult Priv; 16+ Priv (All Rail)	£2.40	£2.40	£1.70	£1.70
Child Priv (All Rail)	£1.20	£1.20	£0.85	£0.85
Adult Priv; 16+ Priv (TfL only)	£9.40	£9.60	£6.60	£6.70
Child Priv (TfL only)	£4.70	£4.80	£3.25	£3.35
Adult Priv (NR only)	£2.40	£2.40	£1.70	£1.70
Child Priv (NR only)	£1.20	£1.20	£0.85	£0.85

Watford Junction

Adult and 18+ Student & Apprentice	£9.60	£9.60	£6.40	£6.40
5 - 10	£0.00	£0.00	£0.00	£0.00
11 - 15	£4.80	£4.80	£3.20	£3.20
16+, Young Visitor Discount & Jobcentre Plus	£4.80	£4.80	£3.20	£3.20
Adult with National Railcard Discount	£9.50	£9.60	£4.25	£4.25
Adult with Disabled Railcard Discount	£6.35	£6.35	£4.25	£4.25
Adult Priv; 16+ Priv (All Rail)	£2.40	£2.40	£1.60	£1.60
Child Priv (All Rail)	£1.20	£1.20	£0.80	£0.80
Adult Priv; 16+ Priv (TfL only)	£2.40	£2.40	£1.60	£1.60
Child Priv (TfL only)	£1.20	£1.20	£0.80	£0.80
Adult Priv (NR only)	£2.40	£2.40	£1.60	£1.60
Child Priv (NR only)	£1.20	£1.20	£0.80	£0.80

Entry and Exit Charges

Merstham				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£9.70	£9.70	£5.90	£5.90
5 - 10	£4.85	£4.85	£1.75	£1.75
11 - 15	£4.85	£4.85	£1.75	£1.75
16+, Young Visitor Discount & Jobcentre Plus	£4.85	£4.85	£2.95	£2.95
Adult with National Railcard Discount	£9.60	£9.70	£3.90	£3.90
Adult with Disabled Railcard Discount	£6.40	£6.40	£3.90	£3.90
Adult Priv; 16+ Priv (All Rail)	£2.45	£2.45	£1.50	£1.50
Child Priv (All Rail)	£1.25	£1.25	£0.45	£0.45
Adult Priv; 16+ Priv (TfL only)	£9.70	£9.70	£5.90	£5.90
Child Priv (TfL only)	£4.85	£4.85	£1.75	£1.75
Adult Priv (NR only)	£2.45	£2.45	£1.50	£1.50
Child Priv (NR only)	£1.25	£1.25	£0.45	£0.45
Earlswood/Redhill				
Adult and 18+ Student & Apprentice	£11.00	£11.00	£6.30	£6.30
5 - 10	£5.50	£5.50	£2.00	£2.00
11 - 15	£5.50	£5.50	£2.00	£2.00
16+, Young Visitor Discount & Jobcentre Plus	£5.50	£5.50	£3.15	£3.15
Adult with National Railcard Discount	£10.90	£11.00	£4.15	£4.15
Adult with Disabled Railcard Discount	£7.25	£7.25	£4.15	£4.15
Adult Priv; 16+ Priv (All Rail)	£2.75	£2.75	£1.60	£1.60
Child Priv (All Rail)	£1.40	£1.40	£0.50	£0.50
Adult Priv; 16+ Priv (TfL only)	£11.00	£11.00	£6.30	£6.30
Child Priv (TfL only)	£5.50	£5.50	£2.00	£2.00
Adult Priv (NR only)	£2.75	£2.75	£1.60	£1.60
Child Priv (NR only)	£1.40	£1.40	£0.50	£0.50

Entry and Exit Charges

Entry and Exit Charges

Horley/Salfords

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£11.20	£11.20	£6.30	£6.30
5 - 10	£5.60	£5.60	£2.35	£2.35
11 - 15	£5.60	£5.60	£2.35	£2.35
16+, Young Visitor Discount & Jobcentre Plus	£5.60	£5.60	£3.15	£3.15
Adult with National Railcard Discount	£11.10	£11.20	£4.15	£4.15
Adult with Disabled Railcard Discount	£7.40	£7.40	£4.15	£4.15
Adult Priv; 16+ Priv (All Rail)	£2.80	£2.80	£1.60	£1.60
Child Priv (All Rail)	£1.40	£1.40	£0.60	£0.60
Adult Priv; 16+ Priv (TfL only)	£11.20	£11.20	£6.30	£6.30
Child Priv (TfL only)	£5.60	£5.60	£2.35	£2.35
Adult Priv (NR only)	£2.80	£2.80	£1.60	£1.60
Child Priv (NR only)	£1.40	£1.40	£0.60	£0.60

Entry and Exit Charges

Gatwick Airport				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£15.10	£15.10	£8.30	£8.30
5 - 10	£7.55	£7.55	£2.35	£2.35
11 - 15	£7.55	£7.55	£2.35	£2.35
16+, Young Visitor Discount & Jobcentre Plus	£7.55	£7.55	£4.15	£4.15
Adult with National Railcard Discount	£15.00	£15.10	£5.50	£5.50
Adult with Disabled Railcard Discount	£9.95	£9.95	£5.50	£5.50
Adult Priv; 16+ Priv (All Rail)	£3.80	£3.80	£2.10	£2.10
Child Priv (All Rail)	£1.90	£1.90	£0.60	£0.60
Adult Priv; 16+ Priv (TfL only)	£15.10	£15.10	£8.30	£8.30
Child Priv (TfL only)	£7.55	£7.55	£2.35	£2.35
Adult Priv (NR only)	£3.80	£3.80	£2.10	£2.10
Child Priv (NR only)	£1.90	£1.90	£0.60	£0.60

At Gatwick Airport, the entry threshold is the same as the entry charge. This means that an Adult Oyster card holder must have a balance of at least £15.10 for a Peak entry or £8.30 for an Off-peak entry. Customers who travel from Gatwick Airport to stations before a London Terminal, such as East Croydon, may need more credit on their Oyster card than the actual fare for their journey.

Entry and Exit Charges

London Victoria platforms 13/14 (Gatwick Express)

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£19.80	£19.80	£19.80	£19.80
5 - 10, 11 - 15, 16+, Young Visitor Discount & Jobcentre Plus	£9.90	£9.90	£9.90	£9.90
Adult with National Railcard Discount	£19.70	£19.80	£13.05	£13.05
Adult with Disabled Railcard Discount	£13.05	£13.05	£13.05	£13.05
Adult Priv; 16+ Priv (All Rail)	£4.95	£4.95	£4.95	£4.95
Child Priv (All Rail)	£2.50	£2.50	£2.50	£2.50
Adult Priv; 16+ Priv (TfL only)	£19.80	£19.80	£19.80	£19.80
Child Priv (TfL only)	£9.90	£9.90	£9.90	£9.90
Adult Priv (NR only)	£4.95	£4.95	£4.95	£4.95
Child Priv (NR only)	£2.50	£2.50	£2.50	£2.50

At Victoria Platforms 13/14 (for Gatwick Express), the entry threshold is the same as the entry charge. This means that an Adult Oyster card holder must have a balance of least £19.80 to travel.

If a non-Gatwick Express train departs from Platforms 13/14, customers should be allowed to enter via adjacent gate lines.

Entry and Exit Charges

London Paddington platforms 6/7 (Heathrow Express) *				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£25.00	£10.50	£22.00	£10.10
5 - 10, 11 - 15,	£0.00	£0.00	£0.00	£0.00
Adult with National Railcard Discount	£25.00	£10.50	£14.50	£6.65
16+ & Jobcentre Plus	£25.00	£5.25	£22.00	£5.05
Adult with Disabled Railcard Discount	£16.50	£6.95	£14.50	£6.65
Adult Priv; 16+ Priv (All Rail)	£6.25	£2.65	£5.50	£2.55
Child Priv (All Rail)	£0.00	£0.00	£0.00	£0.00
Adult Priv; 16+ Priv (TfL only)	£25.00	£2.65	£22.00	£2.55
Child Priv (TfL only)	£0.00	£0.00	£0.00	£0.00
Adult Priv (NR only)	£6.25	£2.65	£5.50	£2.55
Child Priv (NR only)	£0.00	£0.00	£0.00	£0.00
Young Visitor Discount	£0.00	£5.25	£0.00	£5.05

At Paddington Platforms 6/7 (for Heathrow Express), the entry threshold is the same as the entry charge. This means that an Adult Oyster card holder must have a balance of least £25.00 (Peak) or £22.00 (Off-Peak) to travel.

If a non-Heathrow Express train departs from Platforms 6/7, customers should be allowed to enter via adjacent gate lines.

*- Pay as you go on Heathrow Express due to go live from early 2019

Emirates Air Line (cable car)

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£3.50	£3.50	£3.50	£3.50
5 - 10, 11 - 15, & Young Visitor Discount	£1.70	£1.70	£1.70	£1.70
16+ & Jobcentre Plus	£3.50	£3.50	£3.50	£3.50
Adult with National Railcard or Disabled Railcard Discount	£3.50	£3.50	£3.50	£3.50




River Bus services

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£9.00	£9.00	£9.00	£9.00
5 - 10, 11 - 15 & Young Visitor Discount	£4.50	£4.50	£4.50	£4.50
16+ & Jobcentre Plus	£9.00	£9.00	£9.00	£9.00
Adult with National Railcard or Disabled Railcard Discount	£9.00	£9.00	£9.00	£9.00
Adult Travelcard	£6.90	£6.90	£6.90	£6.90
Child Travelcard	£3.45	£3.45	£3.45	£3.45

Emirates Air Line (cable car)

Emirates Air Line (cable car)

The Emirates Air Line has its own ticketing structure; customers can buy Boarding Passes or use an Oyster or contactless payment card to pay as they go.

<ul style="list-style-type: none">Oyster card	
<ul style="list-style-type: none">Contactless payment card	
<ul style="list-style-type: none">Cash	

Boarding Passes

Boarding Passes are paper tickets issued at ticket offices and machines at the Emirates Greenwich Peninsula and Emirates Royal Docks terminals.

Customers can use cash to buy a Boarding Pass.

Cash fares			
Rate	Single	Return	Discovery Experience
Adult	£4.50	£9.00	£10.70
Child	£2.30	£4.60	£6.20
Discounted fares			
Adult	£3.50	£7.00	£8.40
Child	£1.70	£3.40	£5.00

- Discounted Boarding Pass fares are available to customers who show an Oyster card or paper Travelcard.
- Child fares are available to children between the ages of five to 15.
- The Discovery Experience includes a return trip, in-flight discovery film, souvenir guide and entry to Emirates Aviation Experience. Tickets can be bought at EAL stations or booked from [the O2 website](#)

Emirates Air Line

Private cabin hire

Private cabins can be hired for £90.00

Multi-journey Boarding Pass

A Multi-journey Boarding Pass can be bought from Emirates Air Line ticket offices. Multi-journey Boarding Passes can be used for 10 single journeys and are valid for 12 months from the date issued.

Multi-journey Boarding Pass	£17.00
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Pay as you go

Customers can use their Oyster card or contactless payment card to pay as they go on the Emirates Air Line.

Rate	Single fares
Adult	£3.50
Child	£1.70

- Only single pay as you go fares are available.
- Child-rate pay as you go fares are available to Young Visitor Discount and holders of 5 - 10 and 11 - 15 Oyster photocard.
- Pay as you go journeys made on the Emirates Air Line **do not count towards a daily cap.**

5+ Reward

Customers using pay as you go on Oyster who make five journeys or more in a week (Monday to Sunday) can apply for the 5+ Reward. The 5+ Reward is 50 per cent off the total price paid for 5 or more pay as you go journeys. Journeys made using contactless are not eligible.

The 5+ Reward can be loaded onto Oyster as pay as you go credit, stored as a web credit or paid into the customer's bank account.

The 5+ Reward will be available to collect from the next calendar week for up to 6 weeks; after this it will expire.

Travelcards and Bus & Tram Passes

Travelcards and Bus & Tram Passes cannot be used to travel on the Emirates Air Line.

Emirates Air Line

Combined river trip

Emirates Air Line and Thames Clippers offer combined deals which include a return flight on the Emirates Air Line and trips on the river. Tickets can be bought at EAL stations or booked online on the [Thames Clippers website](#).

	Adult	Child	Family
Discovery Experience and River Roamer	£24.10	£12.90	£51.00
Discovery Experience single	£15.70	£8.65	
Discovery Experience return	£23.00	£12.30	

Travelling with children

Children aged 5 or under travel free on the Emirates Air Line with a fare paying adult.

Emirates Air Line staff may request that a group of fare paying children are accompanied by a fare paying adult.

River Bus services

River tickets are available online and from piers, depending on the service. [Full fares information](#)

Travelcards

Customers with a Travelcard (either paper or on Oyster) get a third off most standard advertised adult and child fares. They should show their Oyster card or Travelcard at the pier kiosk or on the boat. Some restrictions apply.

Pay as you go

Customers can use their contactless or Oyster card to pay as they go on five Thames Clippers River Bus services:

- RBI : Battersea Power Station to North Greenwich
- RB2: Battersea Power Station to London Bridge City
- RB4: Doubletree Docklands Nelson Dock to Canary Wharf
- RB5: North Greenwich to Woolwich Royal Arsenal (limited shuttle service)
- RB6: Putney to Blackfriars (limited onward service to Canary Wharf)

Each pier has a validator and customers should touch in as they board and out again at the end of their journey to ensure that they pay the correct fare.

River Bus services operate in three river zones:

- West
- Central
- East

For a map showing the zones see the appendices – **book 4**.

Pay as you go fares depend on which zones the journey covers and are shown in the following table.

Pay as you go credit can also be used to buy paper tickets at Circular Cruise Westminster and Thames River Services ticket offices.

River Bus services

Pay as you go fares on Thames Clippers River Bus services

Zones	Adult, 18+ Student, Apprentice & 16+	Adult, 18+ Student, Apprentice & 16+ with a Travelcard	5 -10, 11-15 and Young Visitor	5 -10, 11-15 with Travelcard
Central	£7.00	£5.75	£3.50	£2.80
East	£4.40	£3.20	£2.20	£1.60
West	£4.10	£3.10	£2.05	£1.55
Central & East	£7.30	£6.70	£3.65	£3.35
West & Central	£7.30	£5.75	£3.65	£2.90
West & East	£9.00	£6.90	£4.50	£3.45

- Fares for journeys on Thames Clipper River Bus services do not count towards a daily cap
- Children under 5 Travel Free

Customers can use pay as you go credit to pay for river trips, or they can buy paper tickets at Circular Cruise Westminster and Thames River Services ticket offices.

Appendix – Tube and DLR single fares in Zones 1-9

The following tables are a general guide to Tube and DLR single fares in Zones 1 - 9.

Adult			
	pay as you go single		Cash
Zones	Peak	Off-peak	
Zone 1 only	£2.40	£2.40	£4.90
Zones 1 - 2	£2.90	£2.40	£4.90
Zones 1 - 3	£3.30	£2.80	£4.90
Zones 1 - 4	£3.90	£2.80	£5.90
Zones 1 - 5	£4.70	£3.10	£5.90
Zones 1 - 6	£5.10	£3.10	£6.00
Zones 1 - 7	£5.60	£4.00	£7.40
Zones 1 - 8	£6.90	£4.00	£8.50
Zones 1 - 9	£7.00	£4.10	£8.50

5 -10 years			
	pay as you go single		Cash
Zones	Peak	Off-peak	
Zone 1 only	Free	Free	£2.40
Zones 1 - 2	Free	Free	£2.40
Zones 1 - 3	Free	Free	£2.40
Zones 1 - 4	Free	Free	£2.90
Zones 1 - 5	Free	Free	£2.90
Zones 1 - 6	Free	Free	£3.00
Zones 1 - 7	Free	Free	£3.70
Zones 1 - 8	Free	Free	£4.20
Zones 1 - 9	Free	Free	£4.20

Appendix – Tube and DLR single fares in Zones 1-9

11-15 years			
	pay as you go single		Cash
Zones	Peak	Off-peak	
Zone 1 only	£0.85	£0.75	£2.40
Zones 1 - 2	£0.85	£0.75	£2.40
Zones 1 - 3	£0.85	£0.75	£2.40
Zones 1 - 4	£0.85	£0.75	£2.90
Zones 1 - 5	£0.85	£0.75	£2.90
Zones 1 - 6	£0.85	£0.75	£3.00
Zones 1 - 7	£1.15	£1.15	£3.70
Zones 1 - 8	£1.70	£1.15	£4.20
Zones 1 - 9	£1.70	£1.15	£4.20

16+/JobCentre Plus			
	pay as you go single		Cash
Zones	Peak	Off-peak	
Zone 1 only	£1.20	£1.20	£4.90
Zones 1 - 2	£1.45	£1.20	£4.90
Zones 1 - 3	£1.65	£1.40	£4.90
Zones 1 - 4	£1.95	£1.40	£5.90
Zones 1 - 5	£2.35	£1.55	£5.90
Zones 1 - 6	£2.55	£1.55	£6.00
Zones 1 - 7	£2.80	£2.00	£7.40
Zones 1 - 8	£3.45	£2.00	£8.50
Zones 1 - 9	£3.50	£2.05	£8.50

National Railcard			
	pay as you go single		Cash
Zones	Peak	Off-peak	
Zone 1 only	£2.40	£1.60	£4.90
Zones 1 - 2	£2.90	£1.60	£4.90
Zones 1 - 3	£3.30	£1.85	£4.90
Zones 1 - 4	£3.90	£1.85	£5.90
Zones 1 - 5	£4.70	£2.05	£5.90
Zones 1 - 6	£5.10	£2.05	£6.00
Zones 1 - 7	£5.60	£2.65	£7.40
Zones 1 - 8	£6.90	£2.65	£8.50
Zones 1 - 9	£7.00	£2.70	£8.50

Disabled Railcard			
	pay as you go single		Cash
Zones	Peak	Off-peak	
Zone 1 only	£1.60	£1.60	£4.90
Zones 1 - 2	£1.90	£1.60	£4.90
Zones 1 - 3	£2.20	£1.85	£4.90
Zones 1 - 4	£2.60	£1.85	£5.90
Zones 1 - 5	£3.10	£2.05	£5.90
Zones 1 - 6	£3.35	£2.05	£6.00
Zones 1 - 7	£3.70	£2.65	£7.40
Zones 1 - 8	£4.55	£2.65	£8.50
Zones 1 - 9	£4.60	£2.70	£8.50

Adult Priv		
	pay as you go single	
Zones	Peak	Off-peak
Zone 1 only	£0.60	£0.60
Zones 1 - 2	£0.75	£0.60
Zones 1 - 3	£0.85	£0.70
Zones 1 - 4	£1.00	£0.70
Zones 1 - 5	£1.20	£0.80
Zones 1 - 6	£1.30	£0.80
Zones 1 - 7	£1.40	£1.00
Zones 1 - 8	£1.75	£1.00
Zones 1 - 9	£1.75	£1.05

Child Priv		
	pay as you go single	
Zones	Peak	Off-peak
Zone 1 only	£0.25	£0.20
Zones 1 - 2	£0.25	£0.20
Zones 1 - 3	£0.25	£0.20
Zones 1 - 4	£0.25	£0.20
Zones 1 - 5	£0.25	£0.20
Zones 1 - 6	£0.25	£0.20
Zones 1 - 7	£0.30	£0.30
Zones 1 - 8	£0.45	£0.30
Zones 1 - 9	£0.45	£0.30