

Metropolitan, Circle and Hammersmith & City Lines Service Manager's Daily Review

Auto : 41417 Fax : 41590

For 24 hours commencing: 0300

Timetable In Use: WTT340 (MET) TTN54 (C&H)

Monday 22 January 2018

Snapshot Cancellations and Station Closures

| Time | Train Cancellations | Cancelled | Scheduled | Station Closures |
|-------|---|-----------|----------------|------------------|
| 06:00 | Full Service | 0 | MET 33, C&H 28 | None |
| 07:00 | Full Service | 0 | MET 45, C&H 33 | None |
| 08:00 | C&H - Full Service MET <u>Defective in Service (1)</u> : 440 Def Windscreen wiper | 1 | MET 48, C&H 33 | None |
| 09:00 | Full Service | 0 | MET 48, C&H 33 | None |
| 12:00 | Full Service | 0 | MET 36, C&H 32 | None |
| 15:00 | Full Service | 0 | MET 36, C&H 32 | None |
| 17:00 | Full Service | 0 | MET 46, C&H 33 | None |
| 18:00 | Full Service | 0 | MET 49, C&H 33 | None |
| 19:00 | Full Service | 0 | MET 49, C&H 33 | None |
| 21:00 | C&H - Full Service MET <u>Defective in Service (1)</u> : 472 21015 defective CSDE <u>Signal System Failure (1)</u> : 463 SSF at Baker St | 2 | MET 41, C&H 31 | None |
| 24:00 | Full Service | 0 | MET 22, C&H 31 | None |

Daily Commentary

04:16 Harrow - Local Power Failure

04:15 The DRM reports that Harrow Train Crew Accommodation (TCA) has had a power failure. It is then established that it is affecting the Harrow-On-The-Hill station, signal cabin and local bus depot as well. UK Power Network website reports an underground cable has faulted on their high voltage network which is affecting postcodes HA1 and HA13. LUCC and DSOME have been advised and the ERU requested with emergency lighting. The DOME has also sent an electrician. Job No. 1917805.

05:12 ERU on site with emergency lighting for the station, cabin and TCA. First train will stop normally.

06:02 Power restored to Harrow.

06:22 TCA still no power. TM unable to contact the buildings management since the failure.

06:27 Contact made. TM's will relocate to DRM's office until power is restored to the building. ET DRM on route to Harrow (██████████)

07:32 Harrow - Train Withdrawn

S440 (21006) Def windscreen wiper. Detrained ety to dt and canc. 5 min delay booked. 440 RES

08:10hrs Wpk N/B (██████████)

13:58 Liverpool Street - SPAD

The Train Operator of Westbound Train 264, between Aldgate East and Liverpool Street, reported passing Signal OB22 at danger. Category A1 SPAD. The correct procedure was applied thereafter, (Signal Operator and Service Controller immediately informed and instructions acted upon safely). Train 264 was set back behind Signal OB22. The Train Operator was initially unable to verify the Signal

Number, having said he had passed it by half aCar, so the Service Controller asked him to walk back through the Train and confirm it, which added to the resolution time for the incident. A fitness to continue check on the Train Operator was carried out by the Liverpool Street CSS - no issue reported. The Train Operator was relieved at Edgware Road for interview. DRM investigating. Infracore Job Number 1917959 refers. An initial 10 minute service delay was recorded. (██████████)

16:09 Baker Street - Front Tripped on Speed Control Trainstop
 N447 L/C21111 reported being front tripped on the speed control trainstop at A900 coming into Baker Street platform 2. Correct procedure was applied post incident. Fitness for duty check was conducted by Baker Street CSS with no issues. No allegations made against the signalling. APCC1918003. 1 min delay. DRM investigating. (██████████)

18:00 Wembley Park - Sensitive Edge Activation
 N4211/C21026 reported a sensitive edge activation in the last car on the offside of the train. T/Op and station staff went back to investigate and a customers bag was caught in the doors. This was released allowing the train to depart at 18:06. 6 min delay. DRM investigating. (██████████)

20:27 Baker Street - Loss of Train Numbers
 N434 was delayed at signal MB34 after there was a loss of train numbers in the Baker Street area. This was noted by Baker St SCC who began identifying, renumbering and routing trains. Technical staff swapped over machines to the off line site computer allowing normal signalling to return to the area. Technical staff further report it was caused by an unknown glitch in the computer and they will need rebooting to clear corrupt data. S463 was detained at Wembley Park to reverse via Neasden depot in consequence. APCC 1918052. 6 mins delay. DRM investigating. (██████████)

20:31 Harrow on the Hill - Defective Train
 S472 L/C21015 reported a CSDE defect on the train when travelling southbound. T/op reported no CSDE indication on the SID when stopped on the correct mark. Confirmed by the Harrow on the Hill train tech but unable to resolve. Detained empty to depot for a changeover. 4 min delay. DRM investigating. (██████████)

Infrastructure Incidents

| Start Date | End Date | Location | Dir | Asset No | FRC No | Cause | Days On | Manager |
|------------|----------|----------|-----|----------|--------|-------|---------|---------|
| 10/11/2017 | | -1 | All | | | | 83 | |

Daily Duty Allocation

| Location | Early | Late | Night |
|----------|------------|------------|------------|
| DRM C&H | ██████████ | ██████████ | ██████████ |
| DRM Met | ██████████ | ██████████ | ██████████ |

11:00 C&H - ██████████

Summary of Incidents

Report for Circle line covering period from Monday 22-Jan-2018 3:00 to Tuesday 23-Jan-2018 2:59

| Rec No | ISF ref | IRF ref | Start time | Location | Road | Train No | Involved assets | Incident Description | (M)IRF manager | Infraco Notification Time/Ref | Initial delay | Res/Sab or Sig Fix | C A N | Incident Type | Basic Cause | Proxy LCH | Cancellations/Reformations | | | | | | |
|--------|---------|---------|------------|--------------|------|----------|--------------------|---|----------------|-------------------------------|---------------|--------------------|-------|---------------|-------------|-----------|----------------------------|-----------|-----------|------|---------------|------|------------------|
| | | | | | | | | | | | | | | | | | Type C/R | Train No. | New Train | Time | From Location | Time | RES/SAB Location |
| 1 | 240332 | 900406 | 7:00 | Baker Street | O | 217 | No assets reported | Signals - Train Describers - Wrong TDs FROM ERD DEL DEP | █ | 07:03:00 1917836 | 5 | | 0 | TDL | Sigs | | | | | | | | |

District Line
Service Manager's Daily Review
Auto: 50525 Fax: 41894
For 24 hours commencing: 0200
Timetable In Use: WTT149 (DIS)
Monday 22 January 2018

Snapshot Cancellations and Station Closures

| Time | Train Cancellations | Cancelled | Scheduled | Station Closures |
|-------|---------------------|-----------|-----------|------------------|
| 06:00 | Full Service | 0 | 47 | None |
| 07:00 | Full Service | 0 | 70 | None |
| 08:00 | Full Service | 0 | 74 | None |
| 09:00 | Full Service | 0 | 75 | None |
| 12:00 | Full Service | 0 | 62 | None |
| 15:00 | Full Service | 0 | 63 | None |
| 17:00 | Full Service | 0 | 76 | None |
| 18:00 | Full Service | 0 | 76 | None |
| 19:00 | Full Service | 0 | 76 | None |
| 21:00 | Full Service | 0 | 63 | None |
| 24:00 | Full Service | 0 | 54 | None |

Summary Of Late Running

Eastbound

| Station | 06:00 | 07:00 | 08:00 | 09:00 | 12:00 | 15:00 | 17:00 | 18:00 | 19:00 | 21:00 | 24:00 |
|------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Embankment | 0 | 0 | 3 | 2 | 0 | 0 | 2 | 4 | 2 | 2 | 0 |

Westbound

| Station | 06:00 | 07:00 | 08:00 | 09:00 | 12:00 | 15:00 | 17:00 | 18:00 | 19:00 | 21:00 | 24:00 |
|--------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Earl's Court | 0 | 0 | 2 | 3 | 0 | 0 | 2 | 4 | 4 | 2 | 0 |

Daily Commentary

05:37 Ealing Common Depot - Defective in Depot

Westbound train 123 (21349) was late entering service due to defective compressors. Reversed east to west in Ealing Common platform in consequence. W53 LES in consequence. Delay 5 minutes. (██████████)

05:42 Ealing Common Depot - Defective in Depot

Eastbound train 062, leading car 21394, was late entering service, due to a defective 'Customer Information System'. The train re-entered service at Ealing Common, timed 0625. Delay 2 mins. (██████████)

06:01 Upminster Depot - Working Restrictions

Westbound train 056, leading car 21457, was late entering service, due to depot working restrictions. Further trains were also late exiting depot in consequence. Delay 2 mins. (██████████)

07:00 High Street Kensington - Wrong Signal Lowered

Inner Rail train 211, was delayed departing due to a wrong signal lowered on ED4, route 2. A release was taken, followed by the correct route on the signal. Further westbound trains 073 and 172 were delayed in consequence. FRC: 1917838. Delay 6 mins. (██████████)

08:07 Upminster Depot - Defective in Depot

Westbound train 017, was late entering service, due to a defective train radio. The train entered service, Upminster westbound at 0819. Delay 6 mins. (██████████)

13:06 Earls Court - Defective In Service

Westbound train 077 (21394) had a defective CIS, there was no TT1 to attend so the train was stock and crewed with westbound 045 and run to Ealing Common depot via Ealing Broadway for a change over. RES 14:05 ATE. Delay 5 mins. (██████████)

17:32 Cannon Street - PTI

Westbound train 107 delayed departing due to a VIP falling whilst attempting to board the train. Medical assistance offered but declined. Delay 1 minute. (██████████)

18:09 Embankment - Anti social behaviour

Westbound train 34 delayed departing due to a male vagrant behaving anti socially (smoking). Removed from the train and station by the DRM. Delay 1 minute. (██████████)

20:32 Earl's Court - T/Op not in position

Westbound train 46 delayed departing due to t/op not in position 562 duty. Release taken. Delay 4 minutes. ([REDACTED])

21:54 Tower Hill - Customer Action.

W46 was withdrawn from service due to vomit in car 2. The train was further delayed at Monument for cleaning where it re-entered service, delay 5 minutes. ([REDACTED])

Last Trains**Eastbound**

| Train | Location | Due | Actual | Lateness | Comment |
|-------|------------------------|----------|----------|----------|---------|
| 36 | High Street Kensington | 01.13.00 | 01.13.00 | 00:00:00 | |
| 1 | Upminster | 01.39.00 | 01.39.00 | 00:00:00 | |
| 115 | Earls Court | 01.12.30 | 01.12.30 | 00:00:00 | |

Westbound

| Train | Location | Due | Actual | Lateness | Comment |
|-------|---------------|----------|----------|----------|---------|
| 32 | Earls Court | 00.50.30 | 00.50.30 | 00:00:00 | |
| 117 | Richmond | 01.05.00 | 01.05.00 | 00:00:00 | |
| 110 | Parsons Green | 00.58.00 | 00.58.00 | 00:00:00 | |

Daily Duty Allocation

| Location | Early | Late | Night |
|--------------------------------|------------|------------|------------|
| Service Manager | | [REDACTED] | [REDACTED] |
| DRM - Tower Hill | | [REDACTED] | |
| DRM - Earl's Court | | [REDACTED] | [REDACTED] |
| DRM - Wimbledon | | [REDACTED] | |
| Service Controller 1 | | [REDACTED] | [REDACTED] |
| Service Controller 2 | | [REDACTED] | |
| Service Controller MR | | | |
| Line Information Specialist | | [REDACTED] | |
| Line Information Specialist MR | [REDACTED] | | |

Summary of Incidents

Report for District line covering period from Monday 22-Jan-2018 3:00 to Tuesday 23-Jan-2018 2:59

| Rec No | ISF ref | IRF ref | Start time | Location | Road | Train No | Involved assets | Incident Description | (M)IRF manager | Infra-Notification Time/Ref | Initial delay | Res/Sab or Sig Fix | C A N | Incident Type | Basic Cause | Proxy LCH | | | Cancellations/Reformations | | | | | |
|--------|---------|---------|------------|------------------------|------|----------|----------------------|---|----------------|------------------------------|---------------|--------------------|-------|---------------|-------------|-----------|-----------|-----------|----------------------------|---------------|-------|---------------------|-------|---------------|
| | | | | | | | | | | | | | | | | Type | Train No. | New Train | Time | From Location | Time | RES/SAB Location | | |
| 1 | 240324 | 900399 | 5:37 | Ealing Common Depot | W | 123 | Incident Car - 21349 | Fleet - Auxiliary/ Air systems - Air Compressor Failure DID Compressor fault LES, Reversed West to East ECM platform in consequence W62, W53 LES in consequence | [REDACTED] | 06:12:32 ISF00024032 4 | 5 | 5:55 | 1 | TCN | Fleet | 36 | 34 | C | 123 | | 5:37 | Ealing Common Depot | 05:55 | Ealing Common |
| 2 | 240326 | 900402 | 5:42 | Ealing Common Depot | W | 062 | Incident Car - 21394 | Fleet - Emergency - DEFECTIVE CUSTOMER INFO SYSTEM DID No CIS, confirmed by ECM DDM and LES | [REDACTED] | 06:18:00 ISF00024032 6 | 2 | 6:25 | 1 | TCN | Fleet | 60 | 24 | C | 062 | | 5:42 | Ealing Common Depot | 06:25 | Ealing Common |
| 3 | 240336 | 900413 | 6:01 | Upminster Depot | W | 056 | No assets reported | Track & Civils - Environment - Late entering service due to depot restrictions Further trains late ex depot in consequence | [REDACTED] | | 2 | 6:03 | 1 | TCN | T&C | 1 | 23 | | | | | | | |
| 4 | 240343 | 900428 | 7:00 | High Street Kensington | I | 211 | No assets reported | Signals - Signals - Wrong Signal Lowered release taken delayed departure W073 & I/R 172 Inner rail delayed in consequence Job number 1917838 | [REDACTED] | 07:30:00 1917838 | 6 | | 0 | TDL | Sigs | 1,239 | 80 | | | | | | | |
| 5 | 240342 | 900425 | 8:07 | Upminster Depot | W | 017 | No assets reported | Fleet - - Defective in depot late entering service (radio fault) | [REDACTED] | 08:34:44 ISF00024034 2 | 6 | 8:19 | 1 | TCN | Fleet | 124 | 40 | | | | | | | |
| 6 | 240350 | 900451 | 9:37 | Plaistow | W | 272 | Incident Car - 21357 | Customers & Public - PEA operated - customer action delayed departure westbound delayed in consequence | [REDACTED] | 10:00:23 ISF00024035 0 | 5 | | 0 | TDL | Cust | 547 | 53 | | | | | | | |
| 7 | 240364 | 900496 | 13:06 | Earls Court | W | 077 | Incident Car - 21393 | Fleet - Auxiliary/ Air systems - Defective CIS No TT1 available S+C with W045 diverted to Ealing Common depot via Ealing Broadway | [REDACTED] | 13:32:56 ISF00024036 4 | 5 | 14:05 | 1 | TWD | Fleet | 261 | 31 | C | 045 | | 13:38 | Ealing Broadway | | |
| | | | | | | | | | | | | | | | | | | R | 77 | 45 | 13:06 | Earls Court | | |
| | | | | | | | | | | | | | | | | | | R | 45 | 77 | 13:11 | Earls Court | | |
| 8 | 240379 | 900531 | 17:32 | Cannon Street | W | 107 | Incident Car - 21516 | Customers & Public - PASSENGER TRAIN INCIDENT - Passenger leg fell between train and platform Assisted clear by station staff and customers Medical assistance offered and declined On the move Incident Car 3/ 23516 | [REDACTED] | 18:05:48 ISF00024037 9 | 1 | | 0 | TDL | Cust | | | | | | | | | |

Summary of Incidents

Report for District line covering period from Monday 22-Jan-2018 3:00 to Tuesday 23-Jan-2018 2:59

| Rec No | ISF ref | IRF ref | Start time | Location | Road | Train No | Involved assets | Incident Description | (M)IRF manager | Infraco Notification Time/Ref | Initial delay | Res/Sab or Sig Fix | C A N | Incident Type | Basic Cause | Proxy LCH | | | Cancellations/Reformations | | | | RES/SAB Location | | |
|--------|---------|---------|------------|-------------|------|----------|----------------------|--|----------------|-------------------------------|---------------|--------------------|-------|---------------|-------------|-----------|-----------|-----------|----------------------------|---------------|------------|-------|------------------|----------|--|
| | | | | | | | | | | | | | | | | Type | Train No. | New Train | Time | From Location | Time | Time | | Location | |
| 9 | 240389 | 900547 | 18:09 | Embankment | W | 034 | Incident Car - 21339 | Customers & Public - - Delayed departure Customer behaving anti socially Removed by DRM | [REDACTED] | 19:21:12 ISF000240389 | 1 | | 0 | TDL | Cust | | | | | | | | | | |
| 10 | 240395 | 900560 | 20:32 | Earls Court | W | 046 | No assets reported | Staff - TRAIN OPERATOR - not in position, delayed departure Stock and crewed with T103, 7mins late to Wimbledon in consequence | [REDACTED] | | 4 | | 0 | TDL | Staff | 112 93 | | | | | | | | | |
| 11 | 240402 | 900582 | 21:54 | Tower Hill | W | 046 | No assets reported | Customers & Public - PASSENGER ACTION - Vomit car 2 Departed empty further delayed at Monument for cleaning W/B delayed in consequence | [REDACTED] | 22:04:44 ISF000240402 | 5 | 22:01 | 1 | TWD | Cust | 233 99 | C | 046 | | 21:54 | Tower Hill | 22:01 | Monument | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | |

Metropolitan, Circle and Hammersmith & City Lines Service Manager's Daily Review

Auto : 41417 Fax : 41590

For 24 hours commencing: 0300

Timetable In Use: WTT340 (MET) TTN46 (C&H)

Tuesday 23 January 2018

| Snapshot Cancellations and Station Closures | | | | |
|--|---|-----------|-------------------|------------------|
| Time | Train Cancellations | Cancelled | Scheduled | Station Closures |
| 06:00 | C&H - Full Service MET <u>Signal System Failure (6)</u> : 421, 445, 461, 462, 465, 467 SSF FRD | 6 | MET 33, C&H 28 | None |
| 07:00 | C&H - Full Service MET <u>Signal System Failure (9)</u> : 404, 411, 425, 430, 431, 432, 446, 465, 471 STCF FRD | 9 | MET 45, C&H 33 | None |
| 08:00 | C&H - Full Service MET <u>Signal System Failure (10)</u> : 404, 411, 425, 430, 431, 442, 446, 462, 465, 471 STCF FRD | 10 | MET 48, C&H 33 | None |
| 09:00 | C&H - Full Service MET <u>Signal System Failure (12)</u> : 402, 411, 423, 425, 430, 435, 446, 460, 462, 463, 464, 466 STCF FRD | 12 | MET 48, C&H 33 | None |
| 12:00 | MET <u>Signal System Failure (4)</u> : 403, 427, 444, 445 STCF FRD C&H <u>No Train Operator (1)</u> : 263 ONA | 5 | MET 36, C&H 32 | None |
| 15:00 | Full Service | 0 | MET 36, C&H 32 | None |
| 17:00 | Full Service | 0 | MET 46, C&H 33 | None |
| 18:00 | Full Service | 0 | MET 49, C&H 33 | None |
| 19:00 | Full Service | 0 | MET 49, C&H 33 | None |
| 21:00 | Full Service | 0 | MET 41, C&H 31 | None |
| 24:00 | MET - Full Service C&H <u>No Train Operator (1)</u> : 265 ONA <u>Defective in Service (1)</u> : 171 Loss RTC <u>Other Attrib (1)</u> : 277 In cons of def 171 | 3 | MET 22, C&H 31 | None |

Daily Commentary

04:59 Finchley Road - STCF

04:59 SCC report DJ Track circuit showing as down. S/C advises first train and subsequently S217 authorised to pass signals MD5 & MD6 which were remaining at danger.

2X Technical Officers from B2F possession on route to IMR, and T/O from BST on 1st N/B Train. HOH Dispatched. APCC 1918117

05:58 DSIM reports no voltage reading in IMR, Fault Track side, staff looking for track access.

06:07 Track access taken S432 held in platform. 06:17 DRM reports nothing found returning to IMR.

06:19 Cat 1 declared by SOO SM Silver. DSIM advises that cause could be a defective capacitor in the IMR or a cable fault.

06:40 Severe delays now Ald to HOH both Roads. Dsim advises that Technical staff preparing to wire in new capacitor. [REDACTED]

06:50 Met SM D Brown assumes silver control. Re-wire of capacitor fails to resolve problem. SSL DSIM considering next steps. Conference call may be held if a fix is not forthcoming.

07:40 Conference call confirms all available resources and equipment for cable fault tasked to site

07:41 S470 utilised for track access to investigate possibility/extent of cable fault.

07:59 Track access surrendered. Cause of fault still inconclusive.

08:00 HOH stn extremely busy with detraining trains. Service control diverting trains to Wpk to detain as necessary.

08:30 Long term plan is to prepare for a suspension post peak to ascertain and fix fault. Short term plan is maximise throughput under failure conditions whilst attempting temporary technical interventions that dont significantly impact throughput.

09:30 Planned suspension of Met for 60 mins emergency engineering work at Finchley Rd now commencing. S465 last S/B Met through FRD then service suspended WPK-ALD S/B only. Traction current and protection arrangements now being implemented.

09:48 Traction current and protection arrangements confirmed in place and engineering work commences. (S450 secured at WGN. WGN-FRD & FRD-MRL discharged 09:47). N/B services continuing to run for timebeing. Jubilee adv. NSD P4 being utilised to aid reversing of service via depot.

10:25 Cable replaced and tested all ok. Track access surrendered and all clear given (TC recharged WGN-FRD FRD-MRL 10:24

10:35 S450 on the move ex WGN (after recharging air) and S421 on the move ex Wpk. Services resumed to severe delays WPK-ALD both and Minor delays remainder.

10:41 Cat 1 stood down

11:20 Minor Delays entire line

11:55 Good Service on Met
[REDACTED]

09:06 Kings Cross - Closed due to Overcrowding

Station closed and evacuated due to overcrowding. Re-opened 09:18. [REDACTED]

09:15 Aldgate - Awaiting T/op

N472 OB19 Awaiting T/op. Del dep 10 mins
[REDACTED]

09:46 Edgware Rd - Sensitive Edge

W265 OP7 Sensitive Edge. Del Dep 5 mins [REDACTED]

17:19 Baker Street - Delayed Departure

O/R213 was delayed departing platform 5 awaiting the station starter, MB17, to clear. SCC carried out an intervention and the train was on the move at 17:26. Initial reports suggested that the train had been allocated the incorrect train number. APCC 1918267 was raised for the issue. 7 min delay. DRM investigating.
[REDACTED]

17:26 Preston Rd to Northwick Park - National Rail Reported Track Defect

Down Chiltern train 2B49 reported a bump in the track between NR signal ME27 and LU signal JB1.

Marylebone South Signaller informed and the following train, 1V51 was cautioned through the area.

1V51 reported the same around the 198 mile and 75 chains marker. A 20mph temporary speed restriction was put in place and NR MOM was tasked to attend to assess. Chiltern Control advised. At 21:16 the Marylebone south signaller reported the all clear has been given to resume at normal line speed after the cess rail was lifted and packed.
[REDACTED]

17:45 Great Portland Street - Falling Masonry

CS Sat Great Portland St reported some masonry had fallen from the ceiling area onto the eastbound platform. Area cordoned off and a member of staff posted nearby. DRM attended the station and reported there was no danger to trains through the area and the controls put in place were adequate to prevent any injuries to customers. APCC 1918264 was raised for the area to be checked and surveyed.
[REDACTED]

19:39 Bayswater - Doors Failing to Close

District 77L/C21395 was delayed departing Bayswater platform 1 after a set of doors failed to close in the second car. T/Op went back to investigate and discovered an obstruction in the doors runners which

was removed. Train back on the move at 19:43. 4 min delay. DRM investigating. (██████████)

20:33 Baker St - Track Circuit Bobbed

Technical Staff in the SCC reported track circuit WG (near signal MB5 Baker St S/B) had bobbed. APCC ref 1918303 was raised for the fault. Technical staff are investigating further. Nil delay to the train service at present.

(██████████)

20:56 Hammersmith - OPO Alarm

E272L/C21483 recorded an OPO alarm on the Service Controller's dispatcher. Controller was initially unable to contact the T/Op. Station staff were sent to assist and the T/Op who was picking up the train returned to the west end cab to reset the alarm. 4 min delay. DRM investigating. (██████████)

Infrastructure Incidents

| Start Date | End Date | Location | Dir | Asset No | FRC No | Cause | Days On | Manager |
|------------|----------|----------|-----|----------|--------|-------|---------|---------|
| 10/11/2017 | | -1 | All | | | | 83 | |

Daily Duty Allocation

| Location | Early | Late | Night |
|----------|------------|------------|------------|
| DRM C&H | ██████████ | ██████████ | ██████████ |
| DRM Met | ██████████ | ██████████ | ██████████ |

11:00 C&H DRM ██████████

Summary of Incidents

Report for Circle line covering period from Tuesday 23-Jan-2018 3:00 to Wednesday 24-Jan-2018 2:59

| Rec No | ISF ref | IRF ref | Start time | Location | Road | Train No | Involved assets | Incident Description | (M)IRF manager | Infraco Notification Time/Ref | Initial delay | Res/Sab or Sig Fix | C A N | Incident Type | Basic Cause | Proxy LCH | Cancellations/Reformations | | | | | | |
|--------|---------|---------|------------|-------------------|------|----------|--------------------|--|----------------------|-------------------------------|---------------|--------------------|-------|---------------|-------------|-----------|----------------------------|-----------|----------------|--------------------|------------------|--|--|
| | | | | | | | | | | | | | | | | | Type C/R | Train No. | New Train Time | From Location Time | RES/SAB Location | | |
| 1 | 240415 | 900619 | 5:17 | Hammersmith Depot | W | 211 | No assets reported | Staff - TRAIN OPERATOR - ONA + CANC | [REDACTED] | | 10 | 6:50 | 1 | TCN | Staff | 121 08 | | | | | | | |
| 2 | 240438 | 900710 | 9:06 | Kings Cross | W | 264 | No assets reported | Stations - - STN CLOSED OVER CROUDING | Not issued as (M)IRF | | 12 | | 0 | PLA | Sta | 281 46 | | | | | | | |
| 3 | 240486 | 900732 | 17:19 | Baker Street | E | 213 | No assets reported | Signals - Train Describers - Wrong TDs Train 213 del dep Baker Street pf5 E?B trains DIC | [REDACTED] | | 7 | | 0 | TDL | Sigs | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | |

District Line
Service Manager's Daily Review
Auto: 50525 Fax: 41894
For 24 hours commencing: 0200
Timetable In Use: WTT149 (DIS)
Tuesday 23 January 2018

Snapshot Cancellations and Station Closures

| Time | Train Cancellations | Cancelled | Scheduled | Station Closures |
|-------|---|-----------|-----------|------------------|
| 06:00 | Full Service | 0 | 47 | None |
| 07:00 | Full Service | 0 | 70 | None |
| 08:00 | Defective in Service (1) : 54 Compressor Fault. | 1 | 74 | None |
| 09:00 | Defective in Service (1) : 54 Compressor Fault. | 1 | 75 | None |
| 12:00 | Full Service | 0 | 62 | None |
| 15:00 | Full Service | 0 | 63 | None |
| 17:00 | Full Service | 0 | 76 | None |
| 18:00 | Full Service | 0 | 76 | None |
| 19:00 | Full Service | 0 | 76 | None |
| 21:00 | Full Service | 0 | 63 | None |
| 24:00 | Full Service | 0 | 54 | None |

Summary Of Late Running

Eastbound

| Station | 06:00 | 07:00 | 08:00 | 09:00 | 12:00 | 15:00 | 17:00 | 18:00 | 19:00 | 21:00 | 24:00 |
|------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Embankment | 0 | 0 | 0 | 5 | 0 | 0 | 3 | 4 | 3 | 0 | 0 |

Westbound

| Station | 06:00 | 07:00 | 08:00 | 09:00 | 12:00 | 15:00 | 17:00 | 18:00 | 19:00 | 21:00 | 24:00 |
|--------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Earl's Court | 0 | 0 | 0 | 5 | 0 | 0 | 2 | 4 | 2 | 0 | 0 |

Daily Commentary

05:10 Parsons Green - Signal failing.

W52 was late entering service due to signal WF12 failing to clear, delay 7 minutes. ()

06:19 Upminster Depot - Depot Working Restrictions

Westbound train 005, was late entering service, due to depot working restrictions. Further trains delayed exiting depot in consequence. Delay 3 mins. ()

07:14 Ealing Broadway - Defective in Service

Eastbound train 054, leading car 21499, was detrained and cancelled to Ealing Common depot, due to a compressor fault. Further westbound train 121 was cancelled and reformed to 054, Earls Court at 0932. Delay 8 mins. ()

08:13 Barking - Defective in Service

Westbound train 053, leading car 21433, was delayed departing, due to a defective external display. Train maintainer rectified issue. Westbound services delayed in consequence. Delay 3 mins. ()

12:20 Aldgate East - Signal Passed At Danger

W065 (21439) was delayed arriving to the platform. This was due to the Train Operator passing signal OB46 at danger, without authority. The train was authorised to continue by the Baker Street Service Operator. Fault reference 1918205. Delay 6 minutes. ()

16:14 Upminster Depot - Defective batteries

Westbound train 105 was late entering service due to defective batteries. RES 16:35 UPM. Delay 2 minutes. ()

19:39 Bayswater - Doors failing to close

Westbound train 77 delayed departing due to doors failing to close car 4. T/op investigated. Circle line 204 diverted to Moorgate in consequence. Delay 4 minutes. ()

21:20 Bow Road - Customer Action.

E31,(21482) was delayed departing due to the activation of multiple PEA's. Staff attended following a report of an altercation on the train. The BTP were requested, delay 6 minutes. ()

Last Trains

Eastbound

| Train | Location | Due | Actual | Lateness | Comment |
|-------|------------------------|----------|--------|----------|---------|
| 36 | High Street Kensington | 01.13.00 | | | |
| 1 | Upminster | 01.39.00 | | | |
| 115 | Earls Court | 01.12.30 | | | |

Westbound

| Train | Location | Due | Actual | Lateness | Comment |
|-------|---------------|----------|--------|----------|---------|
| 32 | Earls Court | 00.50.30 | | | |
| 117 | Richmond | 01.05.00 | | | |
| 110 | Parsons Green | 00.58.00 | | | |

Daily Duty Allocation

| Location | Early | Late | Night |
|--------------------------------|-------|------|-------|
| Service Manager | | ■ | ■ |
| DRM - Tower Hill | | ■ | |
| DRM - Earl's Court | | ■ | ■ |
| DRM - Wimbledon | | ■ | |
| Service Controller 1 | | ■ | ■ |
| Service Controller 2 | | ■ | |
| Service Controller MR | | | |
| Line Information Specialist | | ■ | |
| Line Information Specialist MR | ■ | | |

Summary of Incidents

Report for District line covering period from Tuesday 23-Jan-2018 3:00 to Wednesday 24-Jan-2018 2:59

| Rec No | ISF ref | IRF ref | Start time | Location | Road | Train No | Involved assets | Incident Description | (M)IRF manager | Infraco Notification Time/Ref | Initial delay | Res/Sab or Sig Fix | C A N | Incident Type | Basic Cause | Proxy LCH | | | Cancellations/Reformations | | | | | |
|--------|---------|---------|------------|-----------------|------|----------|----------------------|---|----------------|-------------------------------|---------------|--------------------|-------|---------------|-------------|-----------|-----------|-----------|----------------------------|---------------|------|---------------------|-------|---------------------|
| | | | | | | | | | | | | | | | | Type | Train No. | New Train | Time | From Location | Time | RES/SAB Location | | |
| 1 | 240416 | 900618 | 5:10 | Parsons Green | W | 052 | No assets reported | Signals - Signals - Signal failing to clear LATE ENTERING SERVICE | [REDACTED] | 05:15:00 1918119 | 7 | 5:17 | 1 | TCN | Sigs | 3 | 31 | | | | | | | |
| 2 | 240417 | 900620 | 6:19 | Upminster Depot | W | 005 | No assets reported | Track & Civils - - Late entering service due to depot restrictions Further trains EX depot delayed in consequence | [REDACTED] | | 3 | 6:24 | 1 | TCN | T&C | 4 | 93 | | | | | | | |
| 3 | 240424 | 900630 | 7:14 | Ealing Broadway | E | 054 | Incident Car - 21499 | Fleet - Auxiliary/ Air systems - Air Compressor defective confirmed by Ealing common depot manager detained out of service to Ealing Common depot | [REDACTED] | 08:10:31 ISF00024042 4 | 8 | 9:32 | 1 | TWD | Fleet | 1,568 | 08 | C | 121 | | 9:29 | Earls Court | 10:06 | Ealing Common Depot |
| | | | | | | | | | | | | | | | | | | R | 121 | 054 | 9:29 | Ealing Common Depot | 09:32 | Earls Court |
| 4 | 240429 | 900633 | 8:13 | Barking | W | 053 | Incident Car - 21433 | Fleet - Lighting - No external display - awaiting assistance from train maintainer delayed departure westbound delayed in consequence | [REDACTED] | 08:28:27 ISF00024042 9 | 3 | | 0 | TDL | Fleet | 521 | 01 | | | | | | | |
| 5 | 240461 | 900686 | 12:20 | Aldgate East | W | 065 | Incident Car - 21439 | Staff - TRAIN OPERATOR - SPAD CAT A1, Correct procedure applied assessed by SS and ok Delayed arrival to platform | [REDACTED] | | 6 | | 0 | TDL | Staff | 306 | 76 | | | | | | | |
| 6 | 240480 | 900727 | 16:14 | Upminster Depot | W | 105 | Incident Car - 21430 | Fleet - Batteries - Defective battery Late entering service due to defective in depot On the move 15mins late in consequence W027 diverted to Richmond in consequence | [REDACTED] | 17:12:54 ISF00024048 0 | 2 | 16:35 | 1 | TCN | Fleet | 75 | 54 | | | | | | | |
| 7 | 240502 | 900769 | 19:39 | Bayswater | I | 077 | Incident Car - 21395 | Fleet - Doors - DFTC- door(s) failing to close car 2 T/op in attend, del dep I/R DIC, 204 div Moo in cons | [REDACTED] | 19:54:22 ISF00024050 2 | 4 | | 0 | TDL | Fleet | 92 | 66 | | | | | | | |
| 8 | 240513 | 900797 | 21:20 | Bow Road | E | 031 | No assets reported | Customers & Public - PEA operated - Mayday, multiple PEA's customer assault BTP requested delayed departure BTP ref 582 | [REDACTED] | 21:51:34 ISF00024051 3 | 6 | | 0 | TDL | Cust | 187 | 62 | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | |

Metropolitan, Circle and Hammersmith & City Lines Service Manager's Daily Review

Auto : 41417 Fax : 41590

For 24 hours commencing: 0300

Timetable In Use: WTT340 (MET) TTN46 (C&H)

Wednesday 24 January 2018

| Snapshot Cancellations and Station Closures | | | | |
|--|--|-----------|-------------------|------------------|
| Time | Train Cancellations | Cancelled | Scheduled | Station Closures |
| 06:00 | Full Service | 0 | MET 33, C&H 28 | None |
| 07:00 | Full Service | 0 | MET 45, C&H 33 | None |
| 08:00 | C&H - Full Service MET <u>Defective in Service (1)</u> : 411 Def sunblind | 1 | MET 48, C&H 33 | None |
| 09:00 | C&H - Full Service MET <u>Defective in Service (2)</u> : 424, 446 446 (earlier 411 def sunblind), 424 (low ml air) | 2 | MET 48, C&H 33 | None |
| 12:00 | Full Service | 0 | MET 36, C&H 32 | None |
| 15:00 | Full Service | 0 | MET 36, C&H 32 | None |
| 17:00 | MET <u>No OK Stock (2)</u> : 460, 461 NOOK C&H <u>No Train Operator (1)</u> : 264 ONA (PNR) | 3 | MET 46, C&H 33 | None |
| 18:00 | MET <u>No OK Stock (2)</u> : 430, 462 NOOK C&H <u>Other Attrib (1)</u> : 264 Earlier PNR T/Op available but Train will RES 1840 | 3 | MET 49, C&H 33 | None |
| 19:00 | C&H - Full Service MET <u>No OK Stock (2)</u> : 430, 446 NOOK | 2 | MET 49, C&H 33 | None |
| 21:00 | Full Service | 0 | MET 41, C&H 31 | None |
| 24:00 | MET - Full Service C&H <u>No Train Operator (1)</u> : 213 ONA | 1 | MET 22, C&H 31 | None |

Daily Commentary

05:50 MRD to FRD NB - +ve Earth

05:50 S/C reports +ve earth alarm on TED section 2, after switching on Marlborough Rd to Finchley Rd N/B. Arrangements were made to switch off the section and on switching back on the alarm had cleared with the indication returning to green. BST DRM rode through the area, and at 06:05 confirmed nothing was seen in the section. ()

07:59 Harrow - Defective Trains

07:59 HOH S411 (21033). Def sunblind (risk of falling off). HOH TT unavail. DRM in attend. Detrained ety to dt and canc. 5 min delay.

08:05 HOH S424 (21082). Low main line air. DDM adv. Detrained ety to dt and canc. 6 min delay. (██████████)

09:26 North Harrow - SPAD

S406 (21038) A 757B SPAD. No allegations made against train, track or signalling equipment. CPA. Fit for duty confirmed at NHA. Relief at HOH. Del arrival 4 mins. Job ref 1918428. DRM investigating. (██████████)

10:35 Hammersmith - Unauthorised Train Movement

At approx. 12:25 The Service Manager received a call from the DDM at Hammersmith to advise that at approx. 10:35 T207 had come out of the depot without authorisation from the ground shunter. Train had previously gone into the Depot to lay over for its correct time eastbound. DDM reports no damage to any points as the route that was set to 3 (top rd) was still set when the train came out to outlet signal OZ18. Trains Manager Edgware Road spoke to the T/Op at the end of her duty (13:03) and the T/Op (Barking pool driver covering Edgware Road) admitted their mistake. T/Op will be interviewed on their return to duty on Sat 27th Jan. Nominal delay recorded. DRM investigating. (██████████)

10:45 West Hampstead - SPAD

N437 (21030) A844 SPAD. CPA. Delayed arr to WPK 10 mins. T/op confirmed fit for duty at Wpk. Relief at HOH. Job ref 191 8454. DRM investigating. (██████████)

11:13 Control Room Connect Radio Failure

Both SCL2 and LIS connect radio dispatchers in room 622 failed and initiated a reboot following a reported power blip. All dispatchers on-line again at 11:20. Handheld radio utilised in interim. Connect NMC advised by LUCC (ref 158 055) (██████████)

11:13 Farringdon - SPAD

W445 (21040) OH28 SPAD. CPA. Delay slightly extended due to Connect radio failure. T/op confirmed fit for duty. Relieved HOH. Del Dep 10 mins. Job 1918465. (██████████)

13:01 Hammersmith - PNR

E204 was detrained, cancelled and worked empty into Hammersmith Depot as the T/Op requested a PNR. 5 min delay. Train Manager investigating. (██████████)

15:19 Harrow on the Hill - Signal Failing to Clear

S451 was delayed arriving into Harrow on the Hill after signal JB54 failed to clear. Signal cleared after release. APCC ref 1918545. S/Op further having to take releases after every train to get the signal to clear. DSIM advises after checks there is an issue with the red light circuitry in the system and further investigating is required to the wrong road starters (JB35/JB37) on platform 5/6 which are believed to be the probable cause of the failure. 1 min delay. DRM investigating.

At 16:10 the red light fuse was changed on JB35/37. Technical staff monitoring and will also be replacing the red lamp on JB35/37. Signal now clearing normally. (██████████)

16:32 - MET DRM confirms that LED signal heads at JB35/37 have been replaced with conventional filament type. Signals clearing as normal. (██████████)

17:11 ERD - Delayed Dep

17:11 ERD I/R 205 delayed departure due to a reported faulty J door on 21474 car. 5 mins recorded (██████████)

17:19 Watford - Delayed Dep

17:19 Watford S425. Delayed departure PNR. 11 minutes (██████████)

17:54 ALD - Delayed Dep

17:54 ALD N445 delayed departure PEA reported suspicious item left on train. Station staff attended and removed bag. 3 minutes recorded. (██████████)

20:33 Watford - Signal Failed to Clear

20:33 Watford N464 - Signal JP132 failed to clear on first attempt to route N464 onto 24 rd. Release taken and signal cleared on second attempt. DIC N421. APCC ref 1918609. (██████████)

21:07 Watford - Signal failed to Clear.

21:07 Watford S443 - Signal JP102 failed to clear on first attempt from platform 1. Release taken and signal cleared on second attempt. APCC ref 1918613. Technical officer on route from Rickmansworth. (██████████)

Infrastructure Incidents

| Start Date | End Date | Location | Dir | Asset No | FRC No | Cause | Days On | Manager |
|------------|----------|----------|-----|----------|--------|-------|---------|---------|
| 10/11/2017 | | -1 | All | | | | 83 | |

| Daily Duty Allocation | | | |
|--------------------------|------------|------------|------------|
| Location | Early | Late | Night |
| DRM C&H | ██████████ | ██████████ | ██████████ |
| DRM Met | ██████████ | ██████████ | ██████████ |
| 11:00 C&H DRM ██████████ | | | |

Summary of Incidents

Report for Circle line covering period from Wednesday 24-Jan-2018 3:00 to Thursday 25-Jan-2018 2:59

| Rec No | ISF ref | IRF ref | Start time | Location | Road | Train No | Involved assets | Incident Description | (M)IRF manager | Infraco Notification Time/Ref | Initial delay | Res/Sab or Sig Fix | C A N | Incident Type | Basic Cause | Proxy LCH | Cancellations/Reformations | | | | | | | |
|--------|---------|---------|------------|-------------------|------|----------|----------------------|--|----------------|-------------------------------|---------------|--------------------|-------|---------------|-------------|-----------|----------------------------|-----------|----------------|---------------|------|------------------|--|--|
| | | | | | | | | | | | | | | | | | Type C/R | Train No. | New Train Time | From Location | Time | RES/SAB Location | | |
| 1 | 240550 | 900861 | 9:27 | Euston Square | W | 202 | Incident Car - 21374 | Fleet - Doors - SENSITIVE EDGE OPERATED, CPA DEL DEP | [REDACTED] | 09:41:14 ISF000240550 | 3 | | 0 | TDL | Fleet | 300 75 | | | | | | | | |
| 2 | 240567 | 900899 | 10:35 | Hammersmith Depot | W | 207 | Incident Car - 21311 | Staff - TRAIN OPERATOR - ALLEGED MOVED WITHOUT AUTHORITY | [REDACTED] | | 1 | | 0 | TDL | Staff | | | | | | | | | |
| 3 | 240563 | 900896 | 13:01 | Hammersmith | E | 204 | No assets reported | Staff - TRAIN OPERATOR - PNR REQD, * TO DT & CANC | [REDACTED] | | 5 | 14:14 | 1 | TWD | Staff | 414 57 | | | | | | | | |
| 4 | 240590 | 900951 | 17:15 | Edgware Road | I | 205 | Incident Car - 21474 | Fleet - Doors - Defective J-Door FAILING TO CLOSE, T/OP IN ATT, DEL DEP, O/R + I/R DIC | [REDACTED] | 17:41:26 ISF000240590 | 5 | | 0 | TDL | Fleet | 767 07 | | | | | | | | |
| 5 | 240615 | 901000 | 22:02 | Goldhawk Road | W | 213 | No assets reported | Staff - - ONA, Detrained and empty to 24 RD, CTF | [REDACTED] | | 5 | 0:40 | 1 | TWD | Staff | 274 17 | | | | | | | | |

District Line
Service Manager's Daily Review
Auto: 50525 Fax: 41894
For 24 hours commencing: 0200
Timetable In Use: WTT149 (DIS)
Wednesday 24 January 2018

Snapshot Cancellations and Station Closures

| Time | Train Cancellations | Cancelled | Scheduled | Station Closures |
|-------|--|-----------|-----------|------------------|
| 06:00 | Full Service | 0 | 47 | None |
| 07:00 | <u>Defective in Service (1)</u> : 7 Traction fault | 1 | 70 | None |
| 08:00 | Full Service | 0 | 74 | None |
| 09:00 | Full Service | 0 | 75 | None |
| 12:00 | Full Service | 0 | 62 | None |
| 15:00 | Full Service | 0 | 63 | None |
| 17:00 | Full Service | 0 | 76 | None |
| 18:00 | Full Service | 0 | 76 | None |
| 19:00 | <u>Customer Action (1)</u> : 62 PIOT | 1 | 76 | None |
| 21:00 | Full Service | 0 | 63 | None |
| 24:00 | Full Service | 0 | 54 | None |

Summary Of Late Running

Eastbound

| Station | 06:00 | 07:00 | 08:00 | 09:00 | 12:00 | 15:00 | 17:00 | 18:00 | 19:00 | 21:00 | 24:00 |
|------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Embankment | 0 | 00 | 00 | 0 | 0 | 0 | 0 | 2 | 5 | 0 | 0 |

Westbound

| Station | 06:00 | 07:00 | 08:00 | 09:00 | 12:00 | 15:00 | 17:00 | 18:00 | 19:00 | 21:00 | 24:00 |
|--------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Earl's Court | 0 | 00 | 00 | 0 | 0 | 0 | 3 | 5 | 2 | 0 | 0 |

Daily Commentary

06:33 Ealing Broadway-defective traction

Westbound T044 (21424) Defective Traction motors. S/C with T007 and t007 CIC. RES 07:00 Upminster. An 11 minute delay recorded. ()

06:37 UPMDT-LES

Westbound T103 LES due to depot working restrictions. Trains ex UPMDT LES in cons. A 3 minute delay recorded. ()

06:56 Putney Bridge-Signal RAD

Eastbound T076. WG3 RAD. Del dep.A 4 minute delay recorded. ()

08:31 Barking-PIOT

Westbound T043 PEA car4. PIOT. Removed by station staff. Del dep. W/B DIC. A 4 minute delay recorded. ()

12:45 Edgware Road - Graffiti On Train

W076 (21566) was detained and worked empty to Ealing Common Depot for a changeover. This was due to the Train Operator finding fresh graffiti inside the train. BTP reference 270. RES 13:45 ACTE. Delay 5 minutes. ()

16:23 Turnham Green - Service Suspension

Westbound train 017 was diverted to Ealing Broadway due to signal GB5 failing to clear at Gunnersbury. Richmond signal operator asked for us to suspend the service TGN - RMD, trains were diverted in consequence. Service re instated at 17:03 with westbound 023 the first train through to Richmond. Service resumed to severe delays. FRC (1918370). Delay 40 mins. ()

18:54 Upton Pk. - Person Ill On Train

Eastbound train 062 (21485) was delayed departing the platform due to a passenger emergency alarm activation in car one. the customer left the train but not before vomiting on the train which resulted in the train being de trained and run empty to Upminster to stock and crew with train 024. Delay 5 mins. ()

00:36 Hammersmith - SPAD

W 106 car 21353, delayed departing due to SPAD on starter WD38, CPA< Signal Op authorized T/Op to continue, sobriety checked at Ravenscourt Park. FRC 1918633. Delay 5 minutes. ()

Last Trains

Eastbound

| Train | Location | Due | Actual | Lateness | Comment |
|-------|------------------------|----------|----------|-----------|---------|
| 36 | High Street Kensington | 01.13.00 | 01.13.00 | 00:00:00 | |
| 1 | Upminster | 01.39.00 | 01.39.00 | 00:00:00 | |
| 115 | Earls Court | 01.12.30 | 01.12.00 | -00:00:30 | |

Westbound

| Train | Location | Due | Actual | Lateness | Comment |
|-------|---------------|----------|----------|-----------|---------|
| 32 | Earls Court | 00.50.30 | 00.50.00 | -00:00:30 | |
| 117 | Richmond | 01.05.00 | 01.05.00 | 00:00:00 | |
| 110 | Parsons Green | 00.58.00 | 00.58.00 | 00:00:00 | |

Daily Duty Allocation

| Location | Early | Late | Night |
|--------------------------------|-------|------|-------|
| Service Manager | ■ | ■ | ■ |
| DRM - Tower Hill | ■ | ■ | |
| DRM - Earl's Court | | ■ | ■ |
| DRM - Wimbledon | ■ | ■ | |
| Service Controller 1 | ■ | ■ | ■ |
| Service Controller 2 | ■ | ■ | ■ |
| Service Controller MR | | | |
| Line Information Specialist | ■ | ■ | |
| Line Information Specialist MR | | | |

Summary of Incidents

Report for District line covering period from Wednesday 24-Jan-2018 3:00 to Thursday 25-Jan-2018 2:59

| Rec No | ISF ref | IRF ref | Start time | Location | Road | Train No | Involved assets | Incident Description | (M)IRF manager | Infraco Notification Time/Ref | Initial delay | Res/Sab or Sig Fix | C A N | Incident Type | Basic Cause | Proxy LCH | Cancellations/Reformations | | | | | | | | | |
|--------|---------|---------|------------|-----------------|------|----------|----------------------|---|----------------|-------------------------------|---------------|--------------------|-------|---------------|-------------|-----------|----------------------------|-----------|-----------|-------|---------------|-------|------------------|--|--|--|
| | | | | | | | | | | | | | | | | | Type C/R | Train No. | New Train | Time | From Location | Time | RES/SAB Location | | | |
| 1 | 240530 | 900841 | 6:33 | Ealing Broadway | E | 044 | Incident Car - 21424 | Fleet - - Defective in service; traction fault sluggish movement Stock + Crew with T007 and T007 diverted to ECMDT No spares RES UPM 0700hrs | [REDACTED] | 07:29:00 ISF000240530 | 11 | 7:45 | 1 | TWD | Fleet | 1,037 16 | | | | | | | | | | |
| 2 | 240532 | 900838 | 6:37 | Upminster Depot | W | 103 | No assets reported | Staff - - Late entering service due to depot restrictions; further Ex depot trains DIC | [REDACTED] | | 3 | 6:46 | 1 | TCN | Staff | 14 27 | | | | | | | | | | |
| 3 | 240531 | 900839 | 6:56 | Putney Bridge | E | 076 | No assets reported | Signals - - Awaiting signal to clear, del dep | [REDACTED] | | 4 | | 0 | TDL | Sigs | 280 64 | | | | | | | | | | |
| 4 | 240546 | 900857 | 8:31 | Barking | W | 043 | Incident Car - 21469 | Customers & Public - - PEA Car 4; PIOT person removed by station staff del dep WBDIC | [REDACTED] | 09:01:44 ISF000240546 | 4 | | 0 | TDL | Cust | 450 09 | | | | | | | | | | |
| 5 | 240565 | 900897 | 12:45 | Edgware Road | W | 076 | Incident Car - 21566 | Customers & Public - - Graffiti on train car 1 - Not Offensive - still wet; detained run empty WB to be met by ECT DRM | [REDACTED] | 13:02:00 ISF000240565 | 5 | 13:45 | 1 | TWD | Cust | 298 30 | | | | | | | | | | |
| 6 | 240588 | 900946 | 16:23 | Turnham Green | W | 017 | No assets reported | Signals - Signals - Signal failing to clear GB5 Train diverted to Ealing Broadway Service suspended Turnham Green to Richmond both, service diverted in consequence J1918570 | [REDACTED] | | 40 | | 0 | TDL | Sigs | 5,106 40 | | | | | | | | | | |
| 7 | 240602 | 900965 | 18:54 | Upton Park | E | 062 | Incident Car - 21485 | Customers & Public - PASSENGER ILL ON TRAIN (PIOT) - car 1 awaiting staff assistance Further passenger action, vomit in car Detained and empty to Upminster change over with T024 | [REDACTED] | 19:18:00 ISF000240602 | 5 | 19:24 | 1 | TWD | Cust | 647 59 | R | 024 | 062 | 19:24 | Upminster | 19:30 | Upminster Depot | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | | |

Metropolitan, Circle and Hammersmith & City Lines Service Manager's Daily Review

Auto : 41417 Fax : 41590

For 24 hours commencing: 0300

Timetable In Use: WTT340 (MET) TTN46 (C&H)

Thursday 25 January 2018

| Snapshot Cancellations and Station Closures | | | | |
|--|---|-----------|---------------------------|------------------|
| Time | Train Cancellations | Cancelled | Scheduled | Station Closures |
| 06:00 | MET - Full Service C&H <u>No Train Operator (2)</u> : 214, 274 ONAs <u>Signal System Failure (1)</u> : 200 | 3 | MET 33, C&H 28 | None |
| 07:00 | MET - Full Service C&H <u>No Train Operator (4)</u> : 203, 214, 273, 274 ONAs | 4 | MET 45, C&H 33 | None |
| 08:00 | MET <u>Signal System Failure (1)</u> : 402 C&H <u>No Train Operator (3)</u> : 203, 214, 273 ONAs | 4 | MET 48, C&H 33 | None |
| 09:00 | MET <u>Signal System Failure (1)</u> : 402 C&H <u>No Train Operator (2)</u> : 203, 273 ONAs | 3 | MET 48, C&H 33 | None |
| 12:00 | Full Service | 0 | MET 36, C&H 32 | None |
| 15:00 | Full Service | 0 | MET 36, C&H 32 | None |
| 17:00 | Full Service | 0 | MET 46, C&H 33 | None |
| 18:00 | Full Service | 0 | MET 49, C&H 33 | None |
| 19:00 | Full Service | 0 | MET 49, C&H 33 | None |
| 21:00 | Full Service | 0 | MET 42, C&H 31 | None |
| 24:00 | MET <u>Customer Action (1)</u> : 412 Soiled saloon C&H <u>No Train Operator (1)</u> : 172 ONA | 2 | MET 33, C&H 32 | None |

Daily Commentary

05:22 High St Ken - ED4 FTC

05:22 District advise High St Ken Station starter ED4 failing to clear. Have requested I/R taken off.

202 Extended to MGT and 203 diverted to Hammersmith.

05:34 Signal cleared after several releases. I/R204 was to be Reversed at Gloucester Rd but signaller cleared E/B starter, continued to South Ken.

05:40 District happy for I/R to run suspected signaller error.

Severe delays advertised on I/R next I/R 205 06:10 ERD (Recovery hampered by short notice ONA to 203)

05:57 Watford - Multiple Signals Failing
 05:57 Signaller reports shunt JP107 FTC for S426 ex 21 rd, release taken and re-selected but still failing. Technical officer dispatched from RKY.
 Apcc: 1918679
 06:00 Signaller further advises unable to clear JP135Rt2 (platform 2) for N426 release taken and route for platform 1 selected and cleared.
 A 17 minute total delay recorded with Minor delays advertised Watford to Moor Park

06:30 Watford Branch suspended Signaller unable to clear any signals in Watford area.
 N402 stalled at JP135 with 2 customers on board.
 SOM advises T/O on site and has identified a PD failure currently completing checks.
 Cat 2 declared ITG 24 in use.
 06:36 451 WDM commences completed at 06:39, Limit of move 1 car out of platform.
 06:48 402 completed WDM back to Croxley, 1 car in platform .
 06:48 DSIM confirms that T/O has lifted the lock on the frame to release JP101 as release circuit and backblock release failing, which has enabled signals to clear, Platform 2 remains out of commission pending further investigation by T/O
 Service restored to Watford Severe delays

12:11 Aldgate - Defective TCMS
 W434 L/C21328 reported a defective TCMS when changing ends in platform 3 at Aldgate. Train technician was sent down from Baker Street. E437, 440, 441 and 462 were reversed at Moorgate in consequence. 6 min delay. DRM investigating.

13:34 Minories Junction - Tunnel Compromised
 At approx. 13:34 District Service Control Team advised that the Tower Hill Supervisor reported contractors had visited the station to say they had drilled into the tunnel roof. After extensive investigations with trains and station staff it was discovered the location was at a construction site at 2 America Sq approx. 200 metres from Tower Hill Station and the hole is approx. 2x3 inches. Location trackside has been confirmed as approx. 4 cars east of platform 1 at Tower Hill. Civils engineer sent to site to assess. TSR put in place on all routes in the area.
 At 15:17 Civil engineer now on site assessing.

At 15:55 Civil engineer completed inspection - normal line speed can resume through the area with remedial repairs to take place during engineering hours.

18:05 Praed St Junction - Train Front Tripped
 E200 L/C21547 was delayed arriving into Edgware Road after the T/Op reported being front tripped in the Praed St Junction area. T/Op stated no signal was involved and the S/Op at Edgware Road confirms. T/Op authorised to continue into Edgware Road. The following train (267) checked the track but nothing of note was found. APCC ref 1918843. 3min delay. DRM investigating.

23:35 Baker Street - Soiled saloon
 N460 (Lcn 21007) withdrawn from service at Baker Street due to leading car being soiled with vomit. Train further stock and crewed and Harrow with 412 which was cancelled until SAB 00:23 Uxbridge Sidings. A 7 minute delay was recorded.

00:25 Notting Hill Gate - PTI
 O/R 201 (LCN 21345) reported a PTI incident when a female passenger who alighted the train then fell back against the train whilst stationary and collapsed on the platform edge, at about the 3rd car. Station staff tasked to assist who escorted the customer to the CSS office. T/OP confirmed to S/Cas fit to continue.
 A 3 minute delay was recorded.

Infrastructure Incidents

| Start Date | End Date | Location | Dir | Asset No | FRC No | Cause | Days On | Manager |
|------------|----------|----------|-----|----------|--------|-------|---------|---------|
| 10/11/2017 | | -1 | All | | | | 83 | |

Daily Duty Allocation

| Location | Early | Late | Night |
|----------|-------|------|-------|
| DRM C&H | | | |

| | | | | |
|----------------------|--|--|--|--|
| DRM Met | | | | |
| 11:00 C&H | | | | |

Summary of Incidents

Report for Circle line covering period from Thursday 25-Jan-2018 3:00 to Friday 26-Jan-2018 2:59

| Rec No | ISF ref | IRF ref | Start time | Location | Road | Train No | Involved assets | Incident Description | (M)IRF manager | Infraco Notification Time/Ref | Initial delay | Res/Sab or Sig Fix | C A N | Incident Type | Basic Cause | Proxy LCH | Cancellations/Reformations | | | | | | |
|--------|---------|---------|------------|-------------------|------|----------|----------------------|--|----------------|-------------------------------|---------------|--------------------|-------|---------------|-------------|-----------|----------------------------|-----------|-----------|------|---------------|------|------------------|
| | | | | | | | | | | | | | | | | | Type C/R | Train No. | New Train | Time | From Location | Time | RES/SAB Location |
| 1 | 240623 | 901046 | 5:43 | Edgware Road | W | 214 | No assets reported | Staff - - ONA detrained to SDG + CANC | [REDACTED] | | 7 | 8:00 | 1 | TWD | Staff | 280 03 | | | | | | | |
| 2 | 240620 | 901042 | 5:50 | Edgware Road | W | 203 | No assets reported | Staff - - ONA at HMS at 07:18 DIV to HMS DT + CANC | [REDACTED] | | 5 | 10:26 | 1 | TWD | Staff | 1,402 14 | | | | | | | |
| 3 | 240700 | 901177 | 18:05 | Edgware Road | O | 200 | No assets reported | Staff - TRAIN OPERATOR - Train front tripped app Praed St junction; not near signal Auth to proceed by sig op, del arr Track checked by 267, NDF Welfare check completed ok by CSM ERD | [REDACTED] | | 3 | | 0 | TDL | Staff | 277 77 | | | | | | | |
| 4 | 240707 | 901192 | 22:02 | Hammersmith | E | 172 | No assets reported | Staff - TRAIN OPERATOR - ONA Ety to Ham Dt and canc | [REDACTED] | | 5 | 0:27 | 1 | TWD | Staff | 274 78 | | | | | | | |
| 5 | 240724 | 901246 | 0:28 | Notting Hill Gate | O | 201 | Incident Car - 21345 | Customers & Public - - PTI CUST ran into side of train S/S in att + [REDACTED] DEL DEP | [REDACTED] | 00:37:00 ISF00024072 4 | 3 | | 0 | TDL | Cust | 9 71 | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | |

District Line
Service Manager's Daily Review
Auto: 50525 Fax: 41894
For 24 hours commencing: 0200
Timetable In Use: WTT149 (DIS)
Thursday 25 January 2018

Snapshot Cancellations and Station Closures

| Time | Train Cancellations | Cancelled | Scheduled | Station Closures |
|-------|--|-----------|-----------|------------------|
| 06:00 | <u>Signal System Failure (1)</u> : 123 | 1 | 47 | None |
| 07:00 | Full Service | 0 | 70 | None |
| 08:00 | Full Service | 0 | 74 | None |
| 09:00 | Full Service | 0 | 75 | None |
| 12:00 | Full Service | 0 | 62 | None |
| 15:00 | <u>No Train Operator (1)</u> : 42 Operator not available | 1 | 63 | None |
| 17:00 | Full Service | 0 | 76 | None |
| 18:00 | Full Service | 0 | 76 | None |
| 19:00 | Full Service | 0 | 76 | None |
| 21:00 | Full Service | 0 | 63 | None |
| 24:00 | Full Service | 0 | 54 | None |

Summary Of Late Running

Eastbound

| Station | 06:00 | 07:00 | 08:00 | 09:00 | 12:00 | 15:00 | 17:00 | 18:00 | 19:00 | 21:00 | 24:00 |
|------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Embankment | 0 | 0 | 6 | 2 | 0 | 0 | 0 | 2 | 2 | 0 | 0 |

Westbound

| Station | 06:00 | 07:00 | 08:00 | 09:00 | 12:00 | 15:00 | 17:00 | 18:00 | 19:00 | 21:00 | 24:00 |
|--------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Earl's Court | 0 | 0 | 0 | 3 | 0 | 0 | 2 | 0 | 2 | 0 | 0 |

Daily Commentary

05:22 High Street Kensington - Signal failing to clear

I/R 204 delayed departing due to signal ED4 Rt1 failing to clear, cleared after two releases, W 123 cancelled in Ealing Common Depot (RES 06:38) E 33 delayed inconsequence. FRC 1918678. Delay 10 minutes. [REDACTED]

05:38 Ealing Common Depot - ONA

E 274 cancelled in depot at Met controllers request due to an ONA at Edgware Road. Delay 2 minutes. [REDACTED]

06:27 Upney - Defective In Service

W270 (21404) was detrained and worked empty into Barking sidings. This was due to a traction fault. RES 06:56 BKGW. Delay 5 minutes. [REDACTED]

06:37 Upminster Depot - Depot Working

W103 (21510) was delayed entering service. This was due to depot working. Delay 7 minutes. [REDACTED]

14:48 Upminster - ONA

Westbound train 042 was diverted to depot and cancelled due to no operator being available. RES 16:52 UPM. Delay 4 mins. [REDACTED]

18:11 Earls Court - Passenger Action

Westbound train 033, leading car 21532, was delayed departing, due to an alleged PTI incident, with a customer's baby buggy caught in the doors. Delay 1 min. [REDACTED]

19:04 Whitechapel - Defective in Service

Eastbound train 106, leading car 21417, was delayed departing, due to defective brakes. Further reformed with stabling train 105 at Upminster, timed 19:58. Delay 5 mins. [REDACTED]

Last Trains

Eastbound

| Train | Location | Due | Actual | Lateness | Comment |
|-------|------------------------|----------|----------|----------|---------|
| 36 | High Street Kensington | 01.13.00 | 01.13.00 | 00:00:00 | |

| | | | | | |
|-----|-------------|----------|----------|----------|--|
| 1 | Upminster | 01.39.00 | 01.39.00 | 00:00:00 | |
| 115 | Earls Court | 01.12.30 | 01.12.30 | 00:00:00 | |

Westbound

| Train | Location | Due | Actual | Lateness | Comment |
|-------|---------------|----------|----------|----------|---------|
| 32 | Earls Court | 00.50.30 | 00.50.30 | 00:00:00 | |
| 117 | Richmond | 01.05.00 | 01.05.00 | 00:00:00 | |
| 110 | Parsons Green | 00.58.00 | 00.58.00 | 00:00:00 | |

Daily Duty Allocation

| Location | Early | Late | Night |
|--------------------------------|-------|------|-------|
| Service Manager | █ | █ | █ |
| DRM - Tower Hill | █ | █ | |
| DRM - Earl's Court | █ | █ | █ |
| DRM - Wimbledon | █ | █ | |
| Service Controller 1 | █ | █ | |
| Service Controller 2 | █ | █ | █ |
| Service Controller MR | █ | █ | █ |
| Line Information Specialist | █ | █ | █ |
| Line Information Specialist MR | █ | | |

Summary of Incidents

Report for District line covering period from Thursday 25-Jan-2018 3:00 to Friday 26-Jan-2018 2:59

| Rec No | ISF ref | IRF ref | Start time | Location | Road | Train No | Involved assets | Incident Description | (M)IRF manager | Infraco Notification Time/Ref | Initial delay | Res/Sab or Sig Fix | C A N | Incident Type | Basic Cause | Proxy LCH | | | Cancellations/Reformations | | | | RES/SAB Location | | |
|--------|---------|---------|------------|---------------------|------|----------|----------------------|---|----------------|-------------------------------|---------------|--------------------|-------|---------------|-------------|-----------|-------------|-------------------|----------------------------|----------------------|-----------------------------|-------|------------------|------|--|
| | | | | | | | | | | | | | | | | Type | Train No. | New Train | Time | From Location | Time | Time | | Time | |
| 1 | 240626 | 901051 | 5:22 | Ealing Common Depot | I | 204 | No assets reported | Signals - Signals - Signal failing to clear Release taken x2 DEL DEP EXT to Aldgate in CONC W123 CANC ECM DT in CONS E033 DIC | | | 10 | | 0 | TDL | Sigs | | | | | | | | | | |
| 2 | 240619 | 901041 | 5:38 | Ealing Common Depot | E | 274 | No assets reported | Staff - - ONA at ERD at 06:13 and CANC | | | 5 | 8:03 | 1 | TWD | Staff | 412 79 | | | | | | | | | |
| 3 | 240634 | 901057 | 6:27 | Upney | W | 270 | Incident Car - 21404 | Fleet - Traction - Traction fault, sluggish train, Diverted Barking sidings T273 X T207 BKG W/B 0656 | | 07:15:29 ISF00024063 4 | 5 | 6:56 | 1 | TWD | Fleet | 452 25 | R C C | 273 273 270 | 270 | 6:56 6:56 6:27 | Barking Barking Upney | 06:56 | Barking | | |
| 4 | 240631 | 901056 | 6:37 | Upminster Depot | W | 103 | Incident Car - 21510 | Fleet - - Late entering service EX Depot Delayed departure | | 07:10:03 ISF00024063 1 | 7 | 6:44 | 1 | TCN | Fleet | 10 59 | | | | | | | | | |
| 5 | 240676 | 901141 | 14:48 | Upminster | W | 042 | No assets reported | Staff - TRAIN OPERATOR - ONA Diverted to depot and cancelled | | | 4 | 16:52 | 1 | TWD | Staff | 619 25 | | | | | | | | | |
| 6 | 240702 | 901181 | 18:11 | Earls Court | W | 033 | Incident Car - 21532 | Customers & Public - PASSENGER TRAIN INCIDENT - Alleged PTI incident buggy caught in doors | | 18:30:17 ISF00024070 2 | 1 | | 0 | TDL | Cust | | | | | | | | | | |
| 7 | 240711 | 901200 | 19:04 | Whitechapel | E | 106 | Incident Car - 21417 | Fleet - Brakes - Safety brake 'A' failure Delayed departure | | 19:55:22 ISF00024071 1 | 5 | | 0 | TDL | Fleet | 148 96 | R | 105 | 106 | 19:52 | Upminster | 19:57 | Upminster Depot | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | |

Metropolitan, Circle and Hammersmith & City Lines
Service Manager's Daily Review
Auto : 41417 Fax : 41590
For 24 hours commencing: 0300
Timetable In Use: WTT340 (MET) WTT35 (C&H)
Friday 26 January 2018

Snapshot Cancellations and Station Closures

| Time | Train Cancellations | Cancelled | Scheduled | Station Closures |
|-------|---|-----------|------------------------------|------------------|
| 06:00 | C&H - Full Service MET <u>No Train Operator (1)</u> : 473 ONA | 1 | MET 33, C&H 28 | None |
| 07:00 | C&H - Full Service MET <u>No Train Operator (1)</u> : 427 ONA | 1 | MET 45, C&H 33 | None |
| 08:00 | Full Service | 0 | MET 48, C&H 33 | None |
| 09:00 | Full Service | 0 | MET 48, C&H 33 | None |
| 12:00 | Full Service | 0 | MET 36, C&H 32 | None |
| 15:00 | MET <u>Customer Action (7)</u> : 401, 412, 424, 430, 432, 443, 445 PUT incident at Baker Street 3 C&H <u>Customer Action (7)</u> : 201, 202, 203, 217, 272, 273, 274 PUT incident at BST 3 | 14 | MET 36, C&H 32 | None |
| 17:00 | MET <u>Customer Action (3)</u> : 403, 426, 446 PUT BST PLT3 C&H <u>Signal System Failure (5)</u> : 215, 267, 272, 274, 277 On-going signalling issues at Hammersmith OZ234a | 8 | MET 46, C&H 33 | None |
| 18:00 | MET <u>Customer Action (3)</u> : 403, 434, 446 Earlier PUT BST C&H <u>Signal System Failure (3)</u> : 210, 215, 267 Signalling issues at Hammersmith | 6 | MET 49, C&H 33 | None |
| 19:00 | MET <u>Customer Action (1)</u> : 463 Earlier PUT BST C&H <u>Signal System Failure (2)</u> : 210, 212 Signalling issues at Hammersmith | 3 | MET 49, C&H 33 | None |
| 21:00 | MET - Full Service C&H <u>Other Attrib (1)</u> : 211 Late running from earlier service disruptions. | 1 | MET 42, C&H 31 | None |
| 24:00 | MET - Full Service C&H <u>Signal System Failure (5)</u> : 171, 172, 203, 272, 275 SSF HMS | 5 | MET 33, C&H 32 | None |

Daily Commentary

12:42 Watford - STF

12:42 - Watford - Rickmansworth signal operator reported that track 'F' was showing as down. This affects signals JP103 and JJ59 between Watford and Croxley on the SB road. DSIM confirms technical officer on route via train. DRM despatched to site. APCC ref 1919081. SB trains have to apply rule at both signals.

13:36 CAT 2 as DRM on site ITG27 - DRM confirms that technical officer on site and found a faulty receiver. Replacement unit on route from Rickmansworth.

13:59 DRM confirms that the receiver has been replaced and monitoring will take place to ensure signals clear as per normal.

14:05 - DRM confirms that S426 departed under clear signals at JP103 and JJ59. Technical officers confident of permanent fix. CAT 2 stood down at 14:05. [REDACTED]

13:08 Hammersmith - No Junction Indicator

13:08 Hammersmith- W206 reported no Junction route indicator on OZ2/3/4a for the route into platform one. Confirmed at 13:24 by W274. Platform taken out of use until technical officer has attended and fixed fault. APCC ref 1919094 applies.

13:54 DSIM has requested that signals OZ2 and OZ4 be taken out of use. This reduces our capacity at Hammersmith to one platform - Platform 2 only. Possession in Hammersmith depot, Triangle and Barking sidings. Possession master at Hammersmith asked to give up possession early due to service disruption. Barking possession being asked to be given up early also.

15:17 As per DSIM, testing still being undertaken at affected signals at Hammersmith. Testing expected to continue for next 45mins. C&H/Circle severely disrupted following PUT incident at Baker Street. The SCC were unable to clear signals at platform 5 and platform 6 eastbound due to the location which the incident train had come to halt in platform 3. This had resulted in the C&H/Circle being held whilst the lock for signal MB140 was lifted in the IMR.

15:31 As per DSIM - platform three at Hammersmith now back in use.

16:02 DSIM requested track access for ten minutes to undertake further testing at the signal head of OZ4a. DSIM confident that all platforms should then become available following this testing. W261 will be utilised in providing protection whilst staff access the track.

16:40 Technical staff utilised W261 up to signal OZ4 to conduct testing. Testing completed and W261 into platform one at 16:55. DSIM reported that testing inconclusive. Platform one at Hammersmith remains out of use until informed by DSIM that platform can be returned to use.

As of 18:15 we are still only operating out of two platforms at Hammersmith

19:57 As per DSIM, platform one at Hammersmith returned to use, however, WB trains must draw up to signal OZ2/3/4a and confirm Red aspect, before route is cleared into any platform at HMS. It is envisaged that this will remain so until COT when further investigation will be undertaken. SC and signal operator informed accordingly.

14:10 Baker Street PUT

14:10 Baker Street platform 3 S401 PUT

14:11 Traction current discharged Marlborough Rd to Baker Street both

14:12 LUCC advised and CAT1 declared with SM initially as silver ITG 27 in use all informed.

14:14 LUCC confirmed emergency services on route.

14:17 CSM Baker Street reported laying SCDs both end of train. S435 detained in section behind S401 Arrangements being put in place for a WDM to Swiss Cottage. W430 approaching BST diverted to platform 6. W412 detrained at GPS and worked forward empty towards BST.

14:21 SOO reported incident as non-suspicious.

14:24 NIRM on site and assumes silver control.

14:24 NRIM confirms ERU assisting with laying SCDs

14:25 BST SCC reports unable to clear EB signals from BST platform 5 Signal MB17. This is due to the position that S401 had come to a halt in BST 3. Lock to be lifted on signal MB140 draw up in platform three. DSIM informed and signal maintenance manager from BST tasked with going to the IMR to lift lock on signal.

14:31 Signal maintenance manager in IMR to lift lock.

14:31 E276 authorised to carry out WDM to signal OP8 then accept signals into ERD.

14:35 W217 detrained and reversed I/R to O/R at Kings Cross via OJ17

14:37 Person (alive) confirmed removed from track and on platform

14:39 Lock lifted on signal MB140 and clear signals obtained at MB17 BST platform 5. Service resumed on the C&H/Circle line EB.

14:42 Traction current re-charged Marlborough RD to Baker Street both roads.

14:45 Incident train fully berth in platform three with replacement T/Op from train in platform one.

14:50 S401 on move towards Moorgate.

14:53 Service resumed to all destination on the Metropolitan Line with severe delays advertised.

14:54 N451 departed BST.

C&H/Circle/District SCM requested taxi from Harrow to Home for incident T/Op. Cab booked via LUCC ref AK20154. Trauma support also arranged via Rickmansworth TM and on route towards Harrow on the Hill.

15:00 CAT1 stood down.

15:49 Minor delays to the whole of the Metropolitan Line, O/R Circle line and severe delays advertised for the I/R and C&H lines.

16:30 - Good service on the H&C. Minor delays for the Metropolitan and Circle Lines.

16:43 Good service now operating on the Metropolitan Line.

17:35 Good service O/R Circle. Minor advertised for I/R Circle Line services.

19:01 Minor delays now advertised for the I/R Circle Line due to the on-going signalling issues at Hammersmith and the earlier passenger incident at Baker Street.

20:30 Good service on all lines.

16:50 Kings Cross - SPAD

16:50 - Kings Cross - E276 SPAD CAT A1 CPA. Welfare checked at Kings Cross and deemed fit to continue. 5 mins delayed arrival recorded. T/Op will be relieved at Barking for interview purposes.

17:38 Chalfont and Latimer - Route failing to clear.

17:38 - Chalfont and Latimer Amersham signal operator reported that 47 points failing to reverse for N433 Chesham service therefore signal JT80 (rte2) failing to clear. Release taken and signal op still unable to clear route. N433 extended through to Amersham and taxi being arranged for affected customers. CSS tasked with carrying out a visual inspection of points. APCC ref 1919153 applies. DSIM reports that technical officer on route from Rickmansworth.

18:13 Following an intervention from the technical officer, route onto the single line from Chalfont and Latimer obtained. N437 routed to Chesham as booked. Suspected dry slide chairs for 47 points

17:52 Wembley Park - Sensitive Edge

17:52 Wembley Park platform 2 - N427 (21094) sensitive edge off side. T/Op and station staff in attendance. Eleven (11) minute delayed departure.

20:06 ERD - Delayed departure

20:06 ERD W217 - Delayed departure awaiting T/Op. 6 minutes recorded.

Infrastructure Incidents

| Start Date | End Date | Location | Dir | Asset No | FRC No | Cause | Days On | Manager |
|------------|----------|----------|-----|----------|--------|-------|---------|---------|
| 10/11/2017 | | -1 | All | | | | 83 | |

Daily Duty Allocation

| Location | Early | Late | Night |
|-----------|-------|------|-------|
| DRM C&H | | | |
| DRM Met | | | |
| 11:00 H&C | | | |

Summary of Incidents

Report for Circle line covering period from Friday 26-Jan-2018 3:00 to Saturday 27-Jan-2018 2:59

| Rec No | ISF ref | IRF ref | Start time | Location | Road | Train No | Involved assets | Incident Description | (M)IRF manager | Infraco Notification Time/Ref | Initial delay | Res/Sab or Sig Fix | C A N | Incident Type | Basic Cause | Proxy LCH | Cancellations/Reformations | | | | | | | |
|--------|---------|---------|------------|--------------|------|----------|-----------------------------------|--|----------------|-------------------------------|---------------|--------------------|-------|---------------|-------------|-----------|----------------------------|-----------|-----------|------|---------------|------|------------------|--|
| | | | | | | | | | | | | | | | | | Type C/R | Train No. | New Train | Time | From Location | Time | RES/SAB Location | |
| 1 | 240761 | 901308 | 10:01 | Edgware Road | I | 212 | No assets reported | Staff - TRAIN OPERATOR - T O/P PNR DEL DEP | [REDACTED] | | 5 | | 0 | TDL | Staff | 210 98 | | | | | | | | |
| 2 | 240778 | 901346 | 13:08 | Hammersmith | W | 206 | Signal - OZ4A Fix time - 16:00:00 | Signals - Signals - Signal failing to clear - Junc Rt Ind Def PF1 OOC W/b service DIC | [REDACTED] | | 1 | 16:00 | 0 | SIG | Sigs | | | | | | | | | |
| 3 | 240815 | 901426 | 19:27 | Edgware Road | E | 210 | No assets reported | Staff - T/OP for 200 boarded wrong train 210 DEL DEP while spare sent down 071 REV HSK in cons | [REDACTED] | | 8 | 23:10 | 1 | TWD | Staff | 1,229 40 | | | | | | | | |
| 4 | 240803 | 901397 | 20:06 | Edgware Road | W | 217 | No assets reported | Staff - TRAIN OPERATOR - Awaiting train operator Del dep EB and WB DIC | [REDACTED] | | 6 | | 0 | TDL | Staff | 260 60 | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | |

District Line
Service Manager's Daily Review
Auto: 50525 Fax: 41894
For 24 hours commencing: 0200
Timetable In Use: WTT149 (DIS)
Friday 26 January 2018

Snapshot Cancellations and Station Closures

| Time | Train Cancellations | Cancelled | Scheduled | Station Closures |
|-------|---------------------|-----------|-----------|------------------|
| 06:00 | Full Service | 0 | 47 | None |
| 07:00 | Full Service | 0 | 70 | None |
| 08:00 | Full Service | 0 | 74 | None |
| 09:00 | Full Service | 0 | 75 | None |
| 12:00 | Full Service | 0 | 62 | None |
| 15:00 | Full Service | 0 | 63 | None |
| 17:00 | Full Service | 0 | 76 | None |
| 18:00 | Full Service | 0 | 76 | None |
| 19:00 | Full Service | 0 | 76 | None |
| 21:00 | Full Service | 0 | 63 | None |
| 24:00 | Full Service | 0 | 54 | None |

Summary Of Late Running

Eastbound

| Station | 06:00 | 07:00 | 08:00 | 09:00 | 12:00 | 15:00 | 17:00 | 18:00 | 19:00 | 21:00 | 24:00 |
|------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Embankment | 0 | 4 | 3 | 2 | 0 | 0 | 2 | 4 | 6 | 0 | |

Westbound

| Station | 06:00 | 07:00 | 08:00 | 09:00 | 12:00 | 15:00 | 17:00 | 18:00 | 19:00 | 21:00 | 24:00 |
|--------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Earl's Court | 0 | 2 | 0 | 2 | 0 | 0 | 6 | 2 | 5 | 7 | 0 |

Daily Commentary

05:03 Barking - Signal Failure.

W214 was delayed departing due to signal FF5 failing to clear. All clear after the passage of the train, delay 8 minutes. ()

05:25 Ealing Broadway - Spurious TMS Indications.

E007,(21455) was delayed departing, delay 8 minutes. ()

08:35 South Kensington -Person III On Train

E101 (21332) was delayed departing the platform. This was due to a passenger having a seizure on board the train. The London Ambulance Service was requested and the passenger was subsequently removed by station staff. Delay 7 minutes. ()

14:30 High Street Kensington - Hammersmith and City line Operating Problems

Eastbound train 072, was diverted to High Street Kensington, due to a suspension between High Street Kensington and Edgware Road. Further eastbound trains were diverted and reformed as required. This was caused by a signal failure on the Hammersmith and City line. Delay 5 mins. ()

18:36 High Street Kensington - Lost Time Through Road

Outer Rail train 212, leading car 21397, lost time through road and had extended dwell times at platforms. Train was 27 mins late at Tower Hill and 39 mins late at High Street Kensington. Westbound District line service was delayed in consequence. Delay 1 min. ()

20:26 Acton Town - Piccadilly line Operating Problems

Westbound train 124, was delayed arriving, due to Piccadilly line operating problems, with a signal failure at Northfields. Further westbound trains; 012 diverted to Richmond and 062 diverted to Parsons Green in consequence. Delay 11 mins. ISF Only. ()

22:16 Ravens Court Park - Flooding.

The station was closed and evacuated and trains non-stopped at the request of the Police and LFB due to a burst water main outside the station. The surrounding roads were deemed too dangerous for members of the public to walk on. Closed until end of track. Delay 121 minutes. ()

23:01 Acton Town - Wrong Signal.

W025 was diverted to Northfields Depot to reverse an error after the T/Op accepted a wrong signal WL20 route 1. A Pilot was organised at South Ealing by the Piccadilly Line Service Control team. A sobriety check was carried out by staff at Acton Town on the eastbound, delay 1 minute. ()

Last Trains

Eastbound

| Train | Location | Due | Actual | Lateness | Comment |
|-------|------------------------|----------|----------|----------|---------|
| 36 | High Street Kensington | 01.13.00 | 01.13.00 | 00:00:00 | |
| 1 | Upminster | 01.39.00 | 01.39.00 | 00:00:00 | |
| 115 | Earls Court | 01.12.30 | 01.12.30 | 00:00:00 | |

Westbound

| Train | Location | Due | Actual | Lateness | Comment |
|-------|---------------|----------|----------|----------|---------|
| 32 | Earls Court | 00.50.30 | 00.50.30 | 00:00:00 | |
| 117 | Richmond | 01.05.00 | 01.05.00 | 00:00:00 | |
| 110 | Parsons Green | 00.58.00 | 00.58.00 | 00:00:00 | |

Daily Duty Allocation

| Location | Early | Late | Night |
|--------------------------------|-------|------|-------|
| Service Manager | | | |
| DRM - Tower Hill | | | |
| DRM - Earl's Court | | | |
| DRM - Wimbledon | | | |
| Service Controller 1 | | | |
| Service Controller 2 | | | |
| Service Controller MR | | | |
| Line Information Specialist | | | |
| Line Information Specialist MR | | | |

Summary of Incidents

Report for District line covering period from Friday 26-Jan-2018 3:00 to Saturday 27-Jan-2018 2:59

| Rec No | ISF ref | IRF ref | Start time | Location | Road | Train No | Involved assets | Incident Description | (M)IRF manager | Infraco Notification Time/Ref | Initial delay | Res/Sab or Sig Fix | C A N | Incident Type | Basic Cause | Proxy LCH | Cancellations/Reformations | | | | | |
|--------|---------|---------|------------|------------------------|------|----------|----------------------|---|----------------------|-------------------------------|---------------|--------------------|-------|---------------|-------------|-----------|----------------------------|-----------|----------------|--------------------|------------------|--|
| | | | | | | | | | | | | | | | | | Type CR | Train No. | New Train Time | From Location Time | RES/SAB Location | |
| 1 | 240725 | 901268 | 5:03 | Barking | W | 214 | Incident Car - 21346 | Signals - Signals - Signal failing to clear SFTC, CPA, DEL DEP WB | | | 8 | | 0 | TDL | Sigs | 19 99 | | | | | | |
| 2 | 240727 | 901269 | 5:25 | Ealing Broadway | E | 0525 | Incident Car - 21455 | Fleet - - DIS, DEL DEP | | 05:36:11 ISF00024072 7 | 8 | | 0 | TDL | Fleet | 233 41 | | | | | | |
| 3 | 240746 | 901292 | 8:35 | South Kensington | E | 101 | Incident Car - 21332 | Customers & Public - PEA OPERATED PASSENGER ILL ON TRAIN (PIOT) - CAR 2 CUSTOMER FITTING ARRANGED FOR TRAIN TO MOVE TO SLOANE SQUARE FOR ASSISTANCE BUT CUSTOMER REMOVED @ SOUTH KENSINGTON 0842 LAS REQUESTED EASTBOUND DELAYED INCONSEQUENCE INNER RAIL 203 CANCELLED INCONSEQUENCE | | 08:51:56 ISF00024074 6 | 7 | | 0 | TDL | Cust | 7,897 98 | | | | | | |
| 4 | 240770 | | 14:30 | High Street Kensington | E | 072 | No assets reported | Track & Civils - - reversed east to west @High street Kensington due to Hammersmith and Circle (Edgware road and Baker Street further service suspended High street Kensington - Edgware road | Not issued as (M)IRF | | 5 | | 0 | OTHER | T&C | | | | | | | |
| 5 | 240797 | 901374 | 18:36 | High Street Kensington | W | 212 | Incident Car - 21397 | Staff - TRAIN OPERATOR - Lost Time through road 27minutes late @TWH and 39minutes late @HSK Lost 12minutes and E/B District DIC | | | 1 | | 0 | TDL | Staff | | | | | | | |
| 6 | 240806 | | 20:26 | Acton Town | W | 124 | No assets reported | PFI and Third Parties - - Delayed arrival to platform awaiting line clear due to Piccadilly line Operation problems W012 diverted to Richmond W062 diverted to Parsons Green | Not issued as (M)IRF | | 11 | | 0 | TDL | Other | 228 84 | | | | | | |
| 7 | 240820 | | 22:16 | Ravenscourt Park | E | 006 | No assets reported | Stations - - Non-Stop, station closed due to burst water main | Not issued as (M)IRF | | 121 | | 0 | OTHER | Sta | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | |

Summary of Incidents

Report for District line covering period from Friday 26-Jan-2018 3:00 to Saturday 27-Jan-2018 2:59

| Rec No | ISF ref | IRF ref | Start time | Location | Road | Train No | Involved assets | Incident Description | (M)IRF manager | Infraco Notification Time/Ref | Initial delay | Res/Sab or Sig Fix | C A N | Incident Type | Basic Cause | Proxy LCH | | | Cancellations/Reformations | | | RES/SAB Location | | |
|--------|---------|---------|------------|------------|------|----------|--------------------|---|----------------|-------------------------------|---------------|--------------------|-------|---------------|-------------|-----------|-----------|-----------|----------------------------|---------------|------|------------------|--|--|
| | | | | | | | | | | | | | | | | Type | Train No. | New Train | Time | From Location | Time | | | |
| 8 | 240821 | 901438 | 23:01 | Acton Town | W | 025 | No assets reported | Signals - Signals - Wrong Signal Lowered WSL and accepted, diverted to South Ealing, CPA | | | 1 | | 0 | TDL | Sigs | | | | | | | | | |