

From: [REDACTED]
To: [REDACTED]
Subject: FW: Queens Road Station WizAnn
Date: 21 August 2017 13:44:08
Attachments: [image001.png](#)

Hi [REDACTED]

Ignore my last email !

I have made a mistake and incorrectly read your initial email. I thought you were talking about Queenstown Road station not Queens Road station. I saw the bridge and my brain jumped to Queens town Road.

Let me have a look at this one and ill get back to you ASAP.

Apologies.

[REDACTED]

From: [REDACTED]
Sent: 21 August 2017 13:01
To: 'WizAnn Knowledge School'
Subject: RE: Queens Road Station WizAnn

Hi [REDACTED]

Happy for this to be LOL & R / SDOL & R.

Kind Regards

[REDACTED]

[REDACTED]

[REDACTED]

230 Blackfriars Road, London, SE1 8PT

From: [REDACTED]
Sent: 18 August 2017 12:47
To: [REDACTED]
Subject: Queens Road Station WizAnn

Hi [REDACTED]

I am writing some new runs and need a verdict on Queens Road Station, Traditionally it was turnaround but i feel this really is not necessary or obligatory. It is blocked by a Keep left island and a zebra.

Can you give a verdict to work to on this please.

Best Wishes [REDACTED]



Click [here](#) to report this email as SPAM.

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: Knowledge of London schools meeting - Januray 2018
Date: 14 December 2017 11:27:43

All

I am pleased to inform you that the first Knowledge Schools meeting of 2018 will be on:

Thursday 18 January 2018

14.00 – 15.00

230 Blackfriars Road, London SE1 8NW.

Please report to the Knowledge reception area which can be accessed via the counter service entrance in Chancel Street.

Please can you send me the names of attendees in advance and note that it would not be appropriate to send a representative who is studying the Knowledge. As mentioned previously, if anyone has any topics they would like added to the agenda please let me know by Monday 15 January 2018.

I look forward to seeing you all on Thursday 18 January.

Kind Regards

[REDACTED]

[REDACTED]

[REDACTED]

230 Blackfriars Road, London, SE1 8PT

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: Knowledge Schools meeting
Date: 12 January 2018 20:04:57

Hello [REDACTED]

As you are aware [REDACTED] and I have now had a couple of meetings with a view of working together to ensure the future of the knowledge and knowledge Schools. We have a number of issues which we would like to raise with you, such as:

1. What is a School and what is a call over Club?

In our opinion be considered a Knowledge School you should have to meet the following criteria;

- Produce knowledge training material
- Teach and have dedicated classes
- Have a permanent premises open Mon-Friday

2. [REDACTED] have been made aware of knowledge students contacting you directly regarding road closures etc. We would be happy for you to direct these people to a School and ask us so as to take the workload extra workload off you.

3. Examiners

We still seem to be having an issue with some candidates getting the same examiners on numerous occasions. How can this be resolved?

4. Red Lining

We are all in agreement that this system does not show the knowledge in good light and is a factor in dissuading potential knowledge students starting the knowledge. It may be time a new system is looked at. I was wondering whether it would be better to discuss these issues outside of the main meeting and if you could free up a bit of time to meet us.

Let me know what you think.

Regards

[REDACTED]

From: [REDACTED]
To: [REDACTED]
Subject: Next Schools meeting
Date: 13 December 2017 12:38:00

Afternoon all

Originally in the summer I said that we would meet for the next schools meeting in December 2017. I am now looking to set a meeting date for Thursday 18 January 2018. I will send out invites in the next few days and an agenda nearer the time, however one of the main topics I wish to discuss will be Knowledge application numbers / recruitment.

This afternoon I am attending a meeting with the Players Football Association to discuss some ideas about recruiting new applicants. I also think its important to include the Taxi trade and apps when talking about recruitment and so will set a date for a larger meeting for February 2018. If we discuss some ideas in the January meeting we can then take these forward into the trade meeting a couple of weeks latter. In the meantime if anyone has any topics they wish to put on the agenda please let me know.

We will look to come and visit the schools as we did last year once the two meetings have taken place .

I am away from work from between Monday 18 December - Tuesday 2 January. If you have any queries please contact [REDACTED] in our admin team.

I hope everyone has a lovely Christmas and New Year!

Best Wishes

[REDACTED]

[REDACTED]

[REDACTED]

230 Blackfriars Road, London, SE1 8PT

From: [REDACTED]
To: [REDACTED]
Subject: RE: Appearance Appeal
Date: 23 February 2017 15:49:45

Hi [REDACTED]
I think this was meant for someone else....
Kind regards

[REDACTED]
[REDACTED]
230 Blackfriars Road, London, SE1 8PT

From: [REDACTED]
Sent: 23 February 2017 15:18
To: [REDACTED]
Subject: Re: Appearance Appeal

Hi [REDACTED]
Can I ask a small favour ? Can you write a small review and rate us on google? It would be very appreciated
Best wishes [REDACTED]

Sent from my iPhone

On 21 Feb 2017, at 10:14, [REDACTED] > wrote:

Hi [REDACTED]
I have replied to [REDACTED] this morning.
For some reason his email has still not been passed to me from the TPH enquiries team. Just to be safe if any students have any queries / complaints to also forward them to TPHKnowledge@tfl.gov.uk as this may be a little quicker whilst the TPH enquiries team are getting used to recording our e-mails.
My diary for March is already looking a little full, will you be doing classes on Tuesday evenings throughout April?
Looking forward to visiting the new premises.
Kind regards

[REDACTED]
[REDACTED] r
230 Blackfriars Road, London, SE1 8PT

From: [REDACTED]
Sent: 17 February 2017 10:47
To: [REDACTED]
Subject: Fwd: Appearance Appeal

Hi [REDACTED]
A student of mine is concerned that his email has not been received. I informed him of the address at tphenquiries. Could you let us know if it's been received. Email copied in below.
Also regarding your visit - we will be holding classes on each Tuesday evening through out March. Tuesday 7, 14, 21, and 28. From 7 till 9 in the evening if you wish to attend at anytime you are always welcome.
Best wishes [REDACTED]
Wizann

Sent from my iPad

Begin forwarded message:

From: [REDACTED]
Date: 17 February 2017 at 10:18:34 GMT
To: [REDACTED] >
Subject: Fwd: Appearance Appeal

Sent from my iPhone

Begin forwarded message:

From: [REDACTED] >
Date: 14 February 2017 at 16:11:04 GMT
To: I [REDACTED]
Subject: Appearance Appeal

Dear Sir/Madam,

I had my forth 28's appearance yesterday with [REDACTED].
I scored 16 from 3 questions and a '0'
For the other.
The '0' scored was from the question
Ishbilia Restaurant William Street SW1 to the French Embassy Albert
Gate
Knightsbridge SW1.
Knowing William Street had been closed for nearly a year I left the
restaurant on the left.
The route I took was -
LoL William Street
Fwd-R+R Lowndes Square
L. Harriett Street
R. Sloane Street
R. Knightsbridge
SDOL

After I had finished calling the run [REDACTED] pointed out that he wasn't
aware William Street was 2 way.
I replied that there was road works and it was closed.
After collecting my card and seeing that I had score '0' for the question
I
went to see [REDACTED] and explained that I felt I had been slightly hard
done by.
[REDACTED] was very fair and admitted that I was correct in the fact that
William Street was closed but for me to leave it on left it would have
to be
closed for 26 weeks which I knew it had been. I didn't wish to show
any
disrespect to [REDACTED] so did not query it any further.
I have since contacted TFL and have confirmation of when William
Street was
first closed (03/05/2016) and when it will reopen (30/04/2019)
I have attached a screen shot below for you to observe as well as a
picture
of the route I took penned in on a map.
Could you please review this for me?

Thank you

Yours Faithfully

[REDACTED]

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From: [REDACTED]
To: [REDACTED]
Subject: RE: Appearance Appeal
Date: 21 February 2017 11:41:26
Attachments: [image001.png](#)

Hi [REDACTED]

Thank you for the update, we are holding classes in April and May on the same nights, I will inform the students regarding this email address for the interim

Best Wishes [REDACTED]

From: [REDACTED]
Sent: Tuesday, 21 February 2017 10:15
To: 'Dean Warrington'
Subject: RE: Appearance Appeal
Hi [REDACTED]

I have replied to [REDACTED] this morning.
For some reason his email has still not been passed to me from the TPH enquiries team. Just to be safe if any students have any queries / complaints to also forward them to TPHKnowledge@tfl.gov.uk as this may be a little quicker whilst the TPH enquiries team are getting used to recording our e-mails.
My diary for March is already looking a little full, will you be doing classes on Tuesday evenings throughout April? Looking forward to visiting the new premises.

Kind regards

[REDACTED]
[REDACTED]
230 Blackfriars Road, London, SE1 8PT

From: [REDACTED]
Sent: 17 February 2017 10:47
To: [REDACTED]
Subject: Fwd: Appearance Appeal
Hi [REDACTED]

A student of mine is concerned that his email has not been received. I informed him of the address at tphenquiries. Could you let us know if it's been received. Email copied in below.
Also regarding your visit - we will be holding classes on each Tuesday evening through out March. Tuesday 7, 14, 21, and 28. From 7 till 9 in the evening if you wish to attend at anytime you are always welcome.
Best wishes [REDACTED]
[REDACTED]

Sent from my iPad

Begin forwarded message:

From: [REDACTED]
Date: 17 February 2017 at 10:18:34 GMT
To: [REDACTED]
Subject: Fwd: Appearance Appeal

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: 14 February 2017 at 16:11:04 GMT
To: Tphenquiries@tfl.gov.uk
Subject: Appearance Appeal

Dear Sir/Madam,

I had my forth 28's appearance yesterday with [REDACTED]
I scored 16 from 3 questions and a '0'
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The '0' scored was from the question
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LoL William Street

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L. Harriett Street

R. Sloane Street

R. Knightsbridge

SDOL

After I had finished calling the run [REDACTED] pointed out that he wasn't aware William Street was 2 way.

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After collecting my card and seeing that I had score '0' for the question I went to see [REDACTED] and explained that I felt I had been slightly hard done by.

[REDACTED] was very fair and admitted that I was correct in the fact that William Street was closed but for me to leave it on left it would have to be closed for 26 weeks which I knew it had been. I didn't wish to show any disrespect to [REDACTED] so did not query it any further.

I have since contacted TFL and have confirmation of when William Street was first closed (03/05/2016) and when it will reopen (30/04/2019)

I have attached a screen shot below for you to observe as well as a picture of the route I took penned in on a map.

Could you please review this for me?

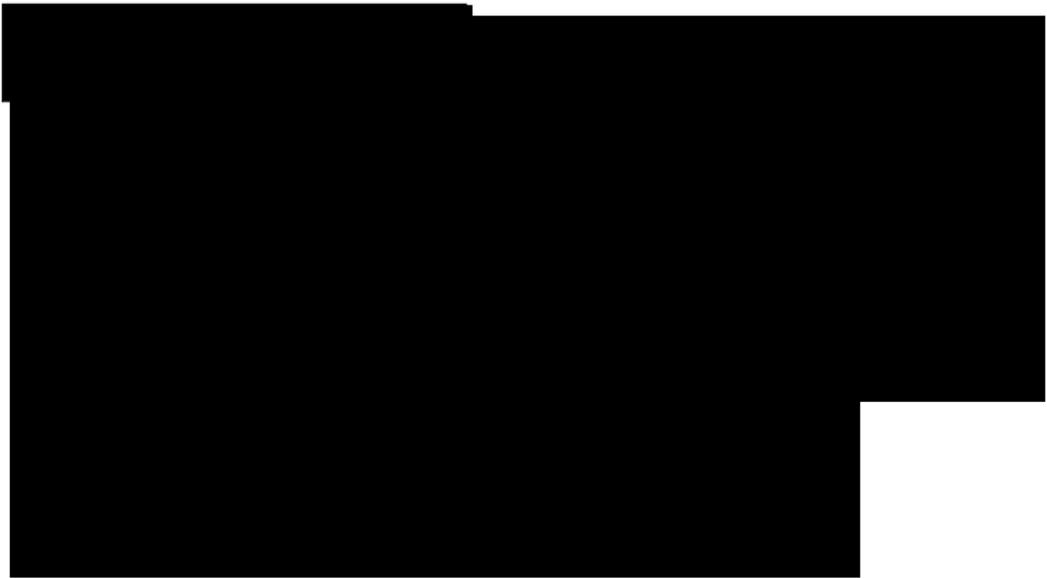
Thank you

Yours Faithfully

[REDACTED]



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Sent from my iPhone

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From: [REDACTED]
To: [REDACTED]
Subject: Re: Appearance Appeal
Date: 17 February 2017 11:47:21
Attachments: [image1.png](#)

Hi [REDACTED]

I'm not at work today. Your candidate should have received an email from the admin team to say we have received his message so apologies if he hasn't.

He will have a reply from me when I'm back in the office next week.

Kind regards

[REDACTED]

Sent from my BlackBerry 10 smartphone on the O2 network.

From: [REDACTED]
Sent: Friday, 17 February 2017 10:47 AM
To: [REDACTED]
Subject: Fwd: Appearance Appeal

Hi [REDACTED]

A student of mine is concerned that his email has not been received. I informed him of the address at tphenquiries. Could you let us know if it's been received. Email copied in below.

Also regarding your visit - we will be holding classes on each Tuesday evening through out March. Tuesday 7, 14, 21, and 28. From 7 till 9 in the evening if you wish to attend at anytime you are always welcome.

Best wishes [REDACTED]

Wizann

Sent from my iPad

Begin forwarded message:

From: [REDACTED] >
Date: 17 February 2017 at 10:18:34 GMT
To: [REDACTED] >
Subject: Fwd: Appearance Appeal

Sent from my iPhone

Begin forwarded message:

From: [REDACTED] >
Date: 14 February 2017 at 16:11:04 GMT
To: Tphenquiries@tfl.gov.uk
Subject: Appearance Appeal

Dear Sir/Madam,
I had my forth 28's appearance yesterday with [REDACTED].
I scored 16 from 3 questions and a '0'

For the other.

The '0' scored was from the question

Ishbilia Restaurant William Street SW1 to the French Embassy Albert Gate
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Knowing William Street had been closed for nearly a year I left the
restaurant on the left.

The route I took was -

LoL William Street

Fwd-R+R Lowndes Square

L. Harriett Street

R. Sloane Street

R. Knightsbridge

SDOL

After I had finished calling the run [REDACTED] pointed out that he wasn't
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I replied that there was road works and it was closed.

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first closed (03/05/2016) and when it will reopen (30/04/2019)

I have attached a screen shot below for you to observe as well as a picture
of the route I took penned in on a map.

Could you please review this for me?

Thank you

Yours Faithfully

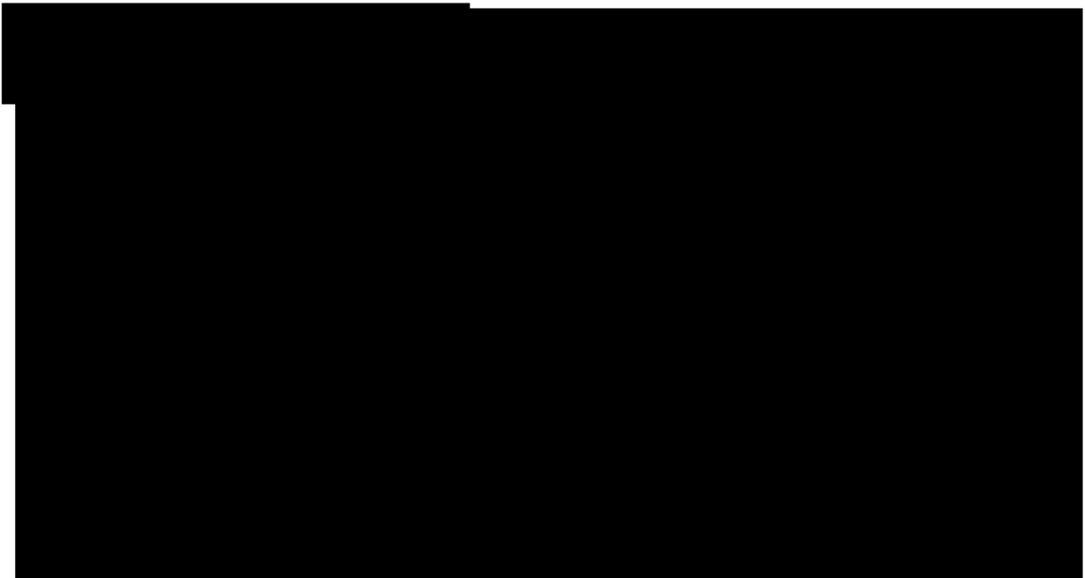
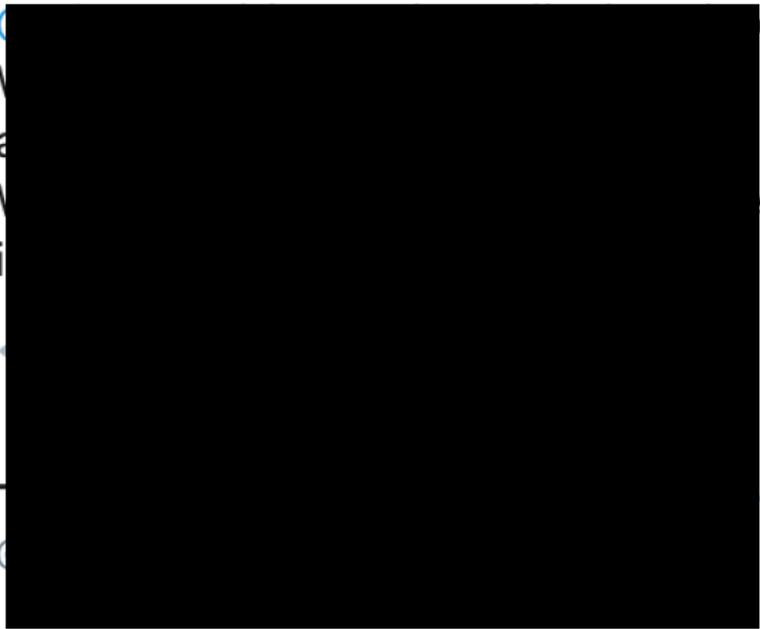
[REDACTED]



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[Redacted] · 2h



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From: [REDACTED]
To: [REDACTED]
Subject: RE: Appearances finishing at 12 today? WizAnn
Date: 30 June 2017 09:21:33

Hi [REDACTED]

We have appearances all day its just the only people doing them are [REDACTED] and Myself so there are not as many as normal. The other examiners are on training today.

Regards

[REDACTED]

[REDACTED]
230 Blackfriars Road, London, SE1 8PT

-----Original Message-----

From: [REDACTED]
Sent: 30 June 2017 09:20
To: [REDACTED]
Subject: Appearances finishing at 12 today? WizAnn

Hi [REDACTED]

We are unclear regarding some information we have been given. Are appearances finishing at 12:00 today?

Regards [REDACTED]

WizAnn
4 Connaught Road
City Airport
London
E16 2DB

From: [redacted]
Subject: [redacted]
Date: 11 August 2017 17:22:29
Attachments: [redacted]

So, I'm just catching up on emails and have seen this one. Thanks for letting me know.
Kind regards

[redacted]

2200 Stockwell Rd, London, SE1 8PT

From: [redacted]

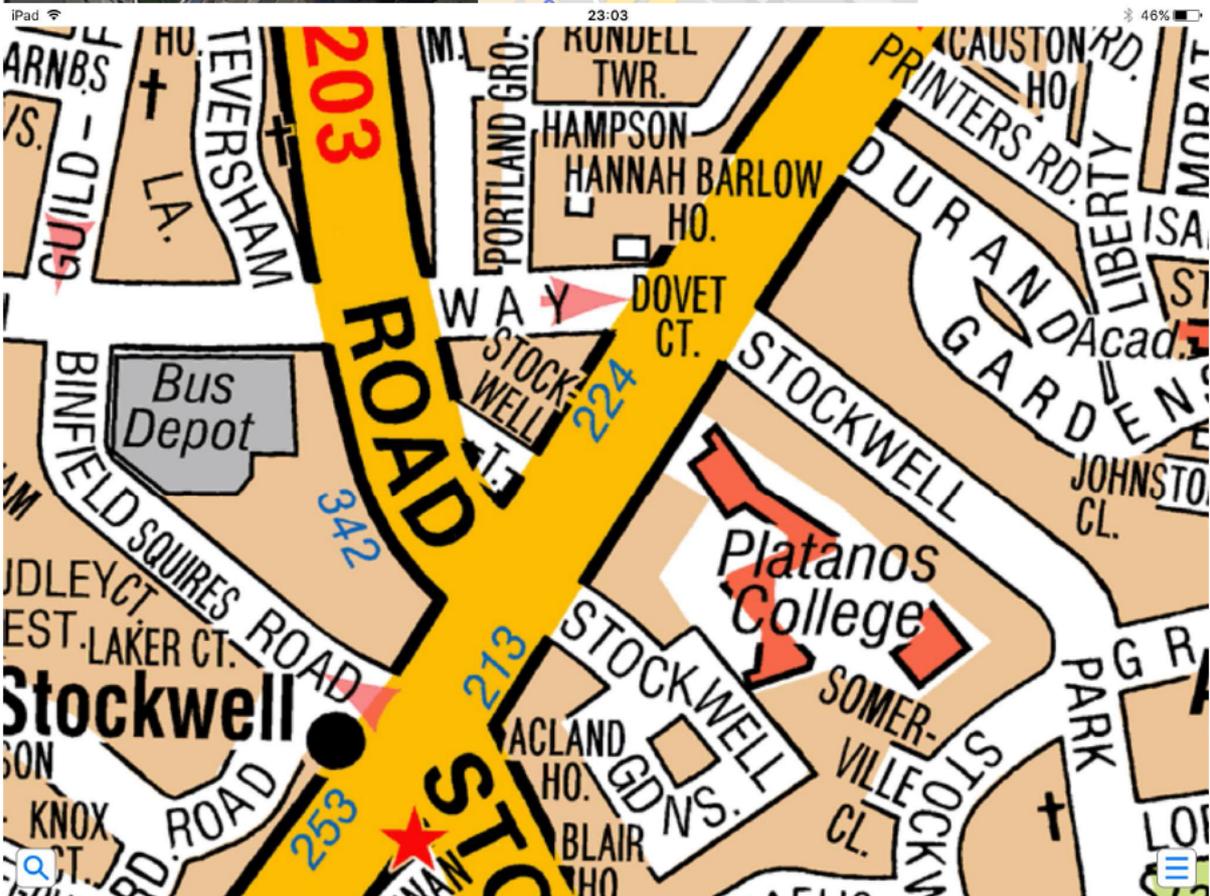
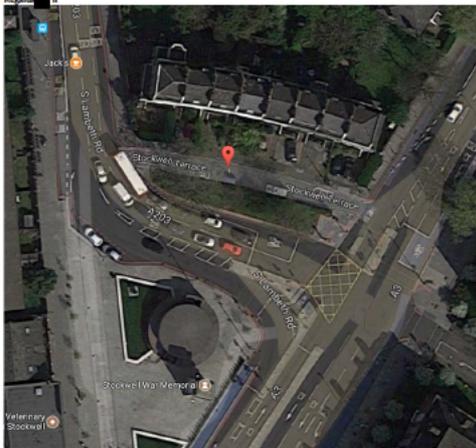
To: [redacted]

Subject: [redacted]

Hi [redacted]

We are calling South Lambeth Road R via Clapham Road and via vms.

Regards [redacted]



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From: [REDACTED]
To: [REDACTED]
Subject: Re: Quick Query regarding Long Lane. Lindsay Street
Date: 18 October 2017 14:02:21

Hi [REDACTED]
Thats absolutely fine we look forward to seeing you here

Regards [REDACTED]

WizAnn
4 Connaught Road
City Airport
London
E16 2DB

> On 18 Oct 2017, at 12:51, [REDACTED] wrote:

>

> Hi [REDACTED]

I will aim to leave the office at 12.30 tomorrow so should be to you between 1-1.30 if that's ok. I'm planning on bringing [REDACTED] and [REDACTED] along for the journey.

>

> If its ok we wont treat this visit like the last one where we done a Q&A as we ae keen to focus on looking at your software etc., however if there are one or two questions people want to ask then of course they can.

>

> Kind Regards

>

> [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
> 230 Blackfriars Road, London, SE1 8PT

>

>

>

> -----Original Message-----

> From: [REDACTED]

> Sent: 11 October 2017 17:50

> To: [REDACTED]

> Subject: Re: Quick Query regarding Long Lane. Lindsay Street

>

> 1pm is perfect see you then

>

> Regards [REDACTED]

>

> WizAnn

> 4 Connaught Road

> City Airport

> London

> E16 2DB

>

>> On 11 Oct 2017, at 15:36, [REDACTED] > wrote:

>>

>> Hi [REDACTED]

>>

>> Next Thursday will be great, thankyou. Is 1pm ok for you?

>>

>> [REDACTED]
>>
>> -----Original Message-----
>> From: [REDACTED]
>> Sent: 10 October 2017 16:23
>> To: [REDACTED]
>> Subject: Re: Quick Query regarding Long Lane. Lindsay Street

>> Hi [REDACTED]
>>
>> Thank you for the reply that clears that up.
>>
>> I will be free Wednesday and Thursday next week if you want to call in
>> that would be great to see you. I will gladly show you how IT stuff

>> Regards [REDACTED]
>>
>> WizAnn
>> 4 Connaught Road
>> City Airport
>> London
>> E16 2DB

>>> On 10 Oct 2017, at 11:01, [REDACTED] > wrote:

>>> Hi [REDACTED]
>>>
>>> Candidates are all ok to use Long Lane in both directions as this is a short term closure. I spoke with [REDACTED] and he said that he had recently asked Long Lane along with instructions to avoid it and treat it as a normal road closure. If any of the candidates want to appeal anything please tell them to contact me and I can take a closer look at the appearance record.

>>> On another note - I am visiting KP school this afternoon as I want to have a look at their point data base system. We have been approached by UCL as they are doing a study on the brain and how it identifies certain streets / roads/ areas etc. Their research is still in the early stages and we are still assessing whether we can be of any assistance . I wanted to ask if your free one morning / afternoon next week? I wanted to pop along and have a look at some of your software etc. as I know you and the team always are one step ahead with this stuff.

>>> Kind Regards

>>> [REDACTED]
>>>
>>> [REDACTED]
>>> [REDACTED]
>>> 230 Blackfriars Road, London, SE1 8PT

>>> -----Original Message-----
>>> From: [REDACTED]
>>> Sent: 06 October 2017 09:52
>>> To: [REDACTED]
>>> Subject: Quick Query regarding Long Lane. Lindsay Street

>>> Hi [REDACTED]
>>>
>>> Sorry i do have one quick question
>>>
>>> Recently a student (Not Mine) was given zero for using Long Lane, which has a 4 month closure on it. One way Are Students OK to use this?

>>>

>>> I think it was [REDACTED], but whoever it was claimed that Long Lane is now one way. As far as we can see this is just a 4 month road closure with no change of traffic flow after its finished.

>>>

>>> The Student i think will be writing to you themselves with this query too.

>>>

>>> Regards [REDACTED]

>>>

>>> WizAnn

>>> 4 Connaught Road

>>> City Airport

>>> London

>>> E16 2DB

>>>

>>>> On 6 Oct 2017, at 08:58, [REDACTED] wrote:

>>>>

>>>> Hi [REDACTED]

>>>>

>>>>

>>>> In response to your questions -

>>>>

>>>> 1 Royal Courts of Justice has zebra crossings in front, are you deeming this leave on left only as if leaving the rank (And if so would the rank be called "leave on Right" as it is on the Church island) or Leave Left or Right?

>>>>

>>>> I appreciate that this has always been a grey area due road markings

>>>> / pedestrian crossing etc. This point remain

>>>>

>>>>

>>>>

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>> confidential. If you have received this email in error, please notify us immediately at postmaster@tfl.gov.uk and remove it from your system. If received in error, please do not use, disseminate, forward, print or copy this email or its content. Transport for London excludes any warranty and any liability as to the quality or accuracy of the contents of this email and any attached files.

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>> information about Transport for London?s subsidiary companies can be

>> found on the following link:

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>> *****

>> *****

>>

>

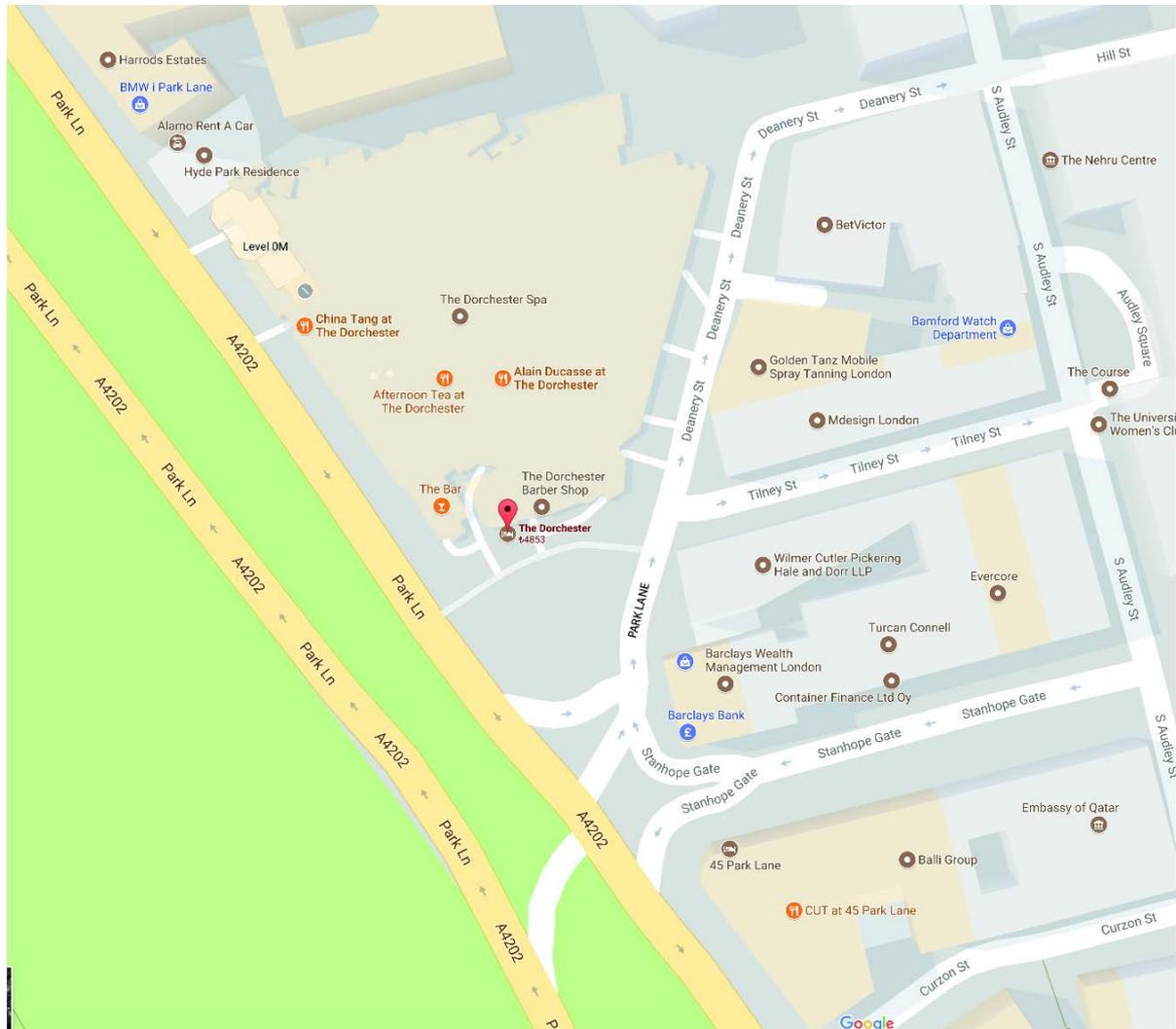
>

From: [REDACTED]
To: [REDACTED]
Subject: RE: Run Updates Around Deanery Street
Date: 16 October 2017 08:36:09

Hi [REDACTED]
Thanks will let the team know.

From: [REDACTED]
Sent: 15 October 2017 20:35
To: [REDACTED]
Subject: Run Updates Around Deanery Street

Hi [REDACTED]
I just wanted to inform you of a change to something we call.
Currently we would call from Park Lane
R Stanhope Gate
B/L Deanery Street
This however would not be correct
Deanery Street does not start until after Tilney Street so we will now be calling
From Park Lane
R Stanhope Gate
B/L Park Lane
F Deanery Street
Also to Enter the Dorchester it would be
From Park Lane
R Stanhope Gate
B/L Park Lane
L Hotel Forecourt
Recently an examiner asked the Elan Cafe which has an Address of 48 Park Lane which is what led to this change.
Barclays Bank 46 Park Lane
Elan Cafe 48 Park Lane
WilmerHale is 49 Park Lane
Dorchester Hotel 53 Park Lane
All these buildings are in what would have previously been thought of as Deanery Street but are in fact in Park Lane.
Best Wishes [REDACTED]



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From: [REDACTED]
To: [REDACTED]
Subject: Re: Tomorrow
Date: 23 November 2017 15:53:19

Brilliant, will head to you for 2pm and stay for a couple of hours if that's ok. The examiners finish at 4 but if you need me to stay behind I can. Looking forward to it!

[REDACTED]

From [REDACTED]
Sent: 23 November 2017 15:39
To [REDACTED]
Subject: Re: Tomorrow
Hi [REDACTED]

That's great news

My number is [REDACTED]

We plan to run the event all day between 2 and 7

Regards [REDACTED]

WizAnn
4 Connaught Road
City Airport
London
E16 2DB

On 23 Nov 2017, at 15:05, [REDACTED] wrote:

Hi [REDACTED]

I am out of the office today but will get back to you on those points first thing in the morning.

With regards to tomorrow, is the event starting at 2pm? I will be coming with [REDACTED] and [REDACTED]

Also was going to ask for your mobile number. My personal number is [REDACTED] as I am useless with my work phone.

Kind Regards

[REDACTED]

[REDACTED]

[REDACTED]

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email in error, please notify us immediately at postmaster@tfl.gov.uk and remove it from your system. If received in error, please do not use, disseminate, forward, print or copy this email or its content. Transport for London excludes any warranty and any liability as to the quality or accuracy of the contents of this email and any attached files.

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From: [REDACTED]
To: [REDACTED]
Subject: Re: WizAnn Bluebook Runs
Date: 30 May 2017 15:40:53

Hi [REDACTED]

Thank you for your efforts, it helps to a degree and i will let students know.

Best Wishes [REDACTED]

WizAnn
4 Connaught Road
City Airport
London
E16 2DB

[REDACTED]

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From: [REDACTED]
To: [REDACTED]
Subject: Re: WizAnn few confirmations
Date: 06 October 2017 09:45:51

Thank you [REDACTED]

I hate to take up your time with questions and will try in future to group them together so as to not bother you so often

Best Wishes [REDACTED]

WizAnn
4 Connaught Road
City Airport
London
E16 2DB

> On 6 Oct 2017, at 08:58, [REDACTED] wrote:

>

> Hi [REDACTED]

>

>

> In response to your questions -

>

> 1 Royal Courts of Justice has zebra crossings in front, are you deeming this leave on left only as if leaving the rank (And if so would the rank be called "leave on Right" as it is on the Church island) or Leave Left or Right?

>

> I appreciate that this has always been a grey area due road markings / pedestrian crossing etc. This point remains a leave on Left only. I am more than happy for candidates to describe leaving from the rank as the first two spaces are for working vehicles. If they describe LOR when calling from the rank can I ask that they specify to the examiner that they are leaving from the rank so the examiner knows they are not guessing where the point is.

>

> 2 Can students use Brighton Grove From New Cross Road as a turnaround?

>

> Yes

>

>

> 3 Addington Street has changed and it is now possible to set Both Park Plaza County Hall and Park Plaza Westminster Bridge hotels on Right, just would like to know if the examiners are in agreement with that?

>

> Yes it is possible to set both on the right. The KOL examiners will give specific instructions if they wish a candidate to LOL / SDOL only.

>

>

> 4 Leaving Sexy Fish can students Leave on Left then Right Berkeley Square, effectively using the gap for traffic to leave Bruton Lane?

>

> Yes

>

>

> 5 [REDACTED] seems to be giving zero for leave on the right from Lost Theatre (Now Called Southwark Playhouse) i think this may be leave on left or right if you could confirm.

>

> Lost Theatre (Now Stockwell Playhouse :-) This will be a LOL&R / SDOL&R unless the examiner gives specific instructions to LOL / SDOL.

>

> .

>
> 6 It is possible to turn right into Stockwell Terrace from Clapham Road can you confirm if the examiners will accept turning left into Stockwell Terrace as in this case the signage is a bit ambiguous ?

>
> Yes, both acceptable

>
>
>
>
>
> [Redacted]

>
>
>
> Kind Regards

>
> [Redacted]
>
>
> [Redacted]

> 230 Blackfriars Road, London, SE1 8PT

>
>
> -----Original Message-----

> From: [Redacted]
> Sent: 01 October 2017 13:40
> To: [Redacted]
> Subject: WizAnn few confirmations

>
> Hi [Redacted]

>
> We need a few definitive answers to a few points if you can make an adjudication that would be great.

>
> 1 Royal Courts of Justice has zebra crossings in front, are you deeming this leave on left only as if leaving the rank (And if so would the rank be called "leave on Right" as it is on the Church island) or Leave Left or Right?

>
> 2 Can students use Brighton Grove From New Cross Road as a turnaround?

>
> 3 Addington Street has changed and it is now possible to set Both Park Plaza County Hall and Park Plaza Westminster Bridge hotels on Right, just would like to know if the examiners are in agreement with that?

>
> 4 Leaving Sexy Fish can students Leave on Left then Right Berkeley Square, effectively using the gap for traffic to leave Bruton Lane?

>
> [Redacted]

>
> 6 It is possible to turn right into Stockwell Terrace from Clapham Road can you confirm if the examiners will accept turning left into Stockwell Terrace as in this case the signage is a bit ambiguous ?

>
>
>
> [Redacted]

> [REDACTED]

> Just wanted to pass that on to you.

> Best Wishes [REDACTED]

> *****

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> *****

From: [REDACTED]
To: [REDACTED]
Subject: Re: Wizann my apologies [REDACTED]
Date: 26 May 2017 16:20:51

Thank you very much [REDACTED] and so sorry regarding the fragmented emails i am trying to do too many things at once.

Very clear i will let the students know

Regards [REDACTED]

WizAnn
4 Connaught Road
City Airport
London
E16 2DB

> On 26 May 2017, at 15:48, [REDACTED] wrote:

>

> Hi [REDACTED]

>

> With regards to the first two points:

>

> Marylebone Taxis only slip - this is acceptable on appearances unless otherwise stated by the examiner. When visiting some of the schools I have said that when driving a taxi I personally find it too tight and difficult to use (may just be my driving!) however I do not penalise candidates either way. I have discussed with the examiners and have told them to be clear with any instructions they give candidates.

>

> Stockwell Station - This often causes debate as it is so close to the junction. However I have discussed with examiners and they are to accept SDOR and LOR unless they specify clear instructions for LOL / SDOL only. The only obstruction is a traffic island which I appreciate we tell candidates to ignore.

>

> I have spoken with [REDACTED] about the blue book question HMP Holloway - Golders green station and she does not recall asking this recently. To investigate this further I would need to look at the candidates appearance sheet and therefore would need the candidate to contact me themselves and give me their full name and reference number.

>

> Kind Regards

>

> [REDACTED]

>

>

> -----Original Message-----

> From: [REDACTED]

> Sent: 26 May 2017 11:35

> To: [REDACTED]

> Subject: Wizann my apologies [REDACTED]

>

> Sorry [REDACTED] the information is changing all the time and i think i misunderstood what was being said. The run was actually Holloway Prison to Golders Green Station. Which she said needed a turnaround and his run was wide. The run does this below. He was deducted 5 points for that run. Sorry for the earlier confusion.

>

> Holloway Prison (N7) To Golders Green Station (NW11)

>

> Lve on L,Parkhurst Rd,

> L,Holloway Rd,

> R,Saint Johns Way,

> L,Archway Road,

- > L,Toll House Way,
- > R,Highgate Hill,
- > F,Highgate High St,
- > F,North Rd,
- > Comply,Roundabout,
- > Lve by,Hampstead Lane,
- > R,Winnington Rd,
- > L,Ingram Ave,
- > L,Wildwood Rd,
- > R,Hampstead Way,
- > L,Welgarth Rd,
- > R,North End Rd,
- > S.D.O.R.,,

> Regards [REDACTED]

- > WizAnn
- > 4 Connaught Road
- > City Airport
- > London
- > E16 2DB

> Regards [REDACTED]

- > WizAnn
- > 4 Connaught Road
- > City Airport
- > London
- > E16 2DB

> *****

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> *****

>

From: [REDACTED]
To: [REDACTED]
Subject: RE: WizAnn Open Day Promotion
Date: 13 November 2017 10:30:08

Hi [REDACTED]

Sounds good :-)

I will definitely pop along. I am tight for cover next week but will try my best to bring an examiner with me. Will also mention this to senior management and get back to you with who's defiantly coming.

Many Thanks

[REDACTED]

[REDACTED]
Knowledge of London Manager
230 Blackfriars Road, London, SE1 8PT

-----Original Message-----

From: [REDACTED] [<mailto:WIZANN@WIZANN.CO.UK>]
Sent: 04 November 2017 12:46
To: [REDACTED]
Subject: WizAnn Open Day Promotion

Hi [REDACTED]

We are holding a promotional day for the Knowledge on Friday 24th November (All Day).

We have invited local schools and colleges as well as local MPs and councillors.

The new Electric Taxi will be on display as well as the gas taxi. We will also be inviting Knowledge Point in an attempt to show unity in the industry.

It would be wonderful if some of the examiners and maybe management could also attend.

The event is starting to take off a little as we are now being supported by Taxi App and also hope to get London Taxi PR involved.

We will be involving as much media coverage as we can muster.

I look forward to hearing from you soon

Best Wishes [REDACTED]

From: [REDACTED]
To: [REDACTED]
Subject: RE: WizAnn Road Information
Date: 16 June 2017 08:56:34
Attachments: [image001.png](#)
[image002.png](#)

Hi [REDACTED]

Apologies for the delayed response. Yes the below call is correct. We would expect the below to be called as apposed to calling something like 'Archway Junction'.

Kind Regards

[REDACTED]

[REDACTED]

[REDACTED] r

230 Blackfriars Road, London, SE1 8PT

From: [REDACTED]
Sent: 14 June 2017 09:41
To: [REDACTED]
Subject: WizAnn Road Information

Morning [REDACTED]

Can you confirm the consensus of how a student should call from Holloway to Archway Road and the reverse please as there seems to be some confusion.

Is it

From Holloway Road

R Saint Johns Way

L Archway Road

And Reverse

From Archway Road

R Saint Johns Way

L Sandridge Street

L Holloway Road

I can understand that Sandridge Street may be an additional Road included by the A-Z that could be removed and considered unnecessary but my main concern is Saint Johns Way, should it be called some other street?

Regards [REDACTED]

From: [REDACTED]
To: [REDACTED]
Subject: Re: WizAnn Student Enquiry
Date: 04 January 2018 15:12:20

[REDACTED] Contact Details

[REDACTED] or my number is [REDACTED]

On 4 Jan 2018, at 14:49, [REDACTED] >
wrote:

If you [REDACTED]
[REDACTED]

From: [REDACTED]
Sent: 04 January 2018 14:48
To: [REDACTED]
Subject: Re: WizAnn Student Enquiry
Thanks [REDACTED] i will let him know
I can get his number if that will speed things up
Regards [REDACTED]

On 4 Jan 2018, at 14:47, [REDACTED]
[REDACTED] wrote:

Hi [REDACTED]

Just been told by admin that we have no telephone number on file for
[REDACTED] therefore a letter has been sent out.

Kind Regards
[REDACTED]

From: [REDACTED]
Sent: 04 January 2018 13:18
To: [REDACTED]
Subject: RE: WizAnn Student Enquiry

Hi [REDACTED]

Just spoken to the admin team, not a problem, they will be in contact
with [REDACTED] to offer him an appearance date beginning of March.

Kind Regards
[REDACTED]

From: [REDACTED]
Sent: 04 January 2018 13:10
To: [REDACTED]
Subject: WizAnn Student Enquiry

Hello [REDACTED]

I have a student [REDACTED] number [REDACTED], [REDACTED]
[REDACTED]

He has cancelled his next appearance and been given a new date of
25th January at 8:40. I understand his case may have been referred to
you on the grounds that he has cancelled a few times in the past.

I know [REDACTED] very well and he attends school all the time. At present he has family issues that have affected him quite deeply and he strongly feels he needs more time to prepare for his next appearance. When he enquired about a new date he was expecting to be given 56s days, he did not realise a date would be given so soon.

He has asked me to enquire on his behalf. if his appearance date could be a full 56 days around 23rd of February or 2nd March (Fridays).

Best Wishes [REDACTED]

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From: [REDACTED]
To: [REDACTED]
Subject: Re: WizAnn, [REDACTED]
Date: 24 January 2018 10:16:11

Thank you [REDACTED] for a quick response and for considering it. I think the three schools will have some good debatable points to raise regarding recruitment, so thank you for involving us in that regard.

Best wishes [REDACTED]

WizAnn
4 Connaught Road
City Airport
London
E16 2DB

> On 24 Jan 2018, at 10:05, [REDACTED] wrote:

>

> Hi [REDACTED]

>

> I personally don't have an issue with this if it is just one collector however I will need to run this past senior management as we share the waiting area space with the licensing team. Ill get back to you on this one.

>

> I spoke with [REDACTED] about involving the schools in the meetings we will be having with the trade with regards to recruitment. She is happy for the schools to get involved with the meetings however for the first meeting (8/2/18) she wants to speak to senior trade reps only as TfL want to make it clear what their position is and make sure everyone is on the same page.

>

> We plan on scheduling the meetings once a quarter so once we have initially engaged with trade I will speak with you and hopefully we can work on some projects together with some help and support from the trade. It makes sense to work with just you, and the other two full time schools for now as too many people round the table can cause mayhem.

>

> In the meantime if you have any thoughts / ideas around recruitment please let me know.

>

> Kind Regards

>

> [REDACTED]

>

> -----Original Message-----

> From: [REDACTED]

> Sent: 24 January 2018 09:42

> To: [REDACTED]

> Subject: WizAnn, [REDACTED] [REDACTED]

>

> Hi [REDACTED]

>

> I know that it is a long shot but as you know [REDACTED] [REDACTED] and ourselves are working together. Our cooperation is working very well for all three of us.

>

> What I would like for you to consider is that from now on there will be only one collector collecting for all schools and on a day like to today it is very difficult to collect the information with such bad weather. can you think about allowing them to sit in the waiting room? I know its a long shot but would be a great help if it would be permitted.

>

> Best Wishes [REDACTED]

>

>

>

>

>
> *****
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> *****

From: [REDACTED]
To: [REDACTED]
Subject: Response to questions
Date: 24 November 2017 10:33:07

Hi [REDACTED]

I have contacted the candidate from the written exam and over turned his score. Admin will contact him to arrange a first appearance.

With regards to Little Trinity lane / Great Trinity Lane; I have looked at this and it is very similar to the Park Lane situation. The small stretch of road seems to be neither Little Trinity lane / Great Trinity Lane. The buildings on this stretch of road adopt the address of Queen Victoria Street. Examiners are able to show discretion in an appearance however I appreciate this could cause confusion on a written assessment.

- Queen Mother Sports Centre are you accepting Set Down on Right?

Yes, happy for this point to be set down before the Zig Zags.

- Malet Street - I know we questioned Montague Place and concluded one way in both directions with no two way. What is the verdict in relation to Malet Street? Is it considered two way from Keppel Street north bound until the Torrington Place signs?

Malet Street is considered two way between Keppel Street and Dilke House. Between Dilke house and Torrington Place Malet Street is one way North bound.

- Great Portland Street is no longer signed for No Right Turn are you accepting right turn from Great Portland Street into Oxford Street

No. Signage and Road sign are still in place however NO R sign is facing in the wrong direction (in error).

- Leaving Royal Academy of Art and All Points inside - Are you accepting Leave on Right and Also Leave on Left Piccadilly and Right into Duke Street Saint James?

When leaving from the drive you are forced left Piccadilly, however I appreciate that passengers will most likely be dropped on Piccadilly itself. LOL (&R) Piccadilly, R Duke Street St James will be accepted on appearances unless the examiner states at the beginning of the question that the point should be left from the drive specifically.

- Boisdale Restaurant Bishopsgate - is setting in Middlesex Street Acceptable ?

Yes

- Angel Station - Is From White Lion Street Left Islington High Street Set Down on Right for Angel Station Acceptable?

Physically this can just about be done however from a safety point of view this does not sit well with me and so I would advise that candidates do not try to attempt this on their bikes. I appreciate that TfL's guidelines state that '*traffic will be an irrelevant factor*' during appearances and so we will look to changing this to reflect that we want candidates to call on appearance what they feel can safely be achieved in a Taxi if they were driving during the time of their appearance. If any candidates are unsure they can always ask the examiner before they answer the question.

Is Koko Club acceptable to set down on right From Hampstead Road?

No.

- Winter wonderland is very tight on Brook Gate, In the cab you can get across when Park Lane is calm. I would like to know if Examiners are getting to accept it or not or would expect Cumberland gate?

Happy for candidates to use Brook gate.

Hope this helps

Kind Regards

[REDACTED]

[REDACTED]

[REDACTED]

230 Blackfriars Road, London, SE1 8PT

From: [REDACTED]
To: [REDACTED]
Subject: Wizann a couple of confirmations,
Date: 25 May 2017 23:42:16

Hi [REDACTED]

Can you confirm a few things for me please

Its being said that the use of the taxi slip on Marylebone Road is prohibited as a turnaround, something that you may have mentioned to students on one of your school visits. It is something i always thought was prohibited but [REDACTED] started its use whilst he was an examiner and since then its become unclear.

Secondly Stockwell Station should be ok to set on right and leave on right is that ok?

Regards [REDACTED]

WizAnn
4 Connaught Road
City Airport
London
E16 2DB

From: [REDACTED]
To: [REDACTED]
Subject: Wizann correction
Date: 26 May 2017 11:29:11

Sorry [REDACTED] just a correction [REDACTED] scored him 5 for the run and said he should have used a turnaround and the run was wide

Regards [REDACTED]

WizAnn
4 Connaught Road
City Airport
London
E16 2DB

From: [REDACTED]
To: [REDACTED]
Subject: WizAnn Open Day Promotion
Date: 06 November 2017 11:12:11

[REDACTED]
Thanks for you email.

In [REDACTED] absence, I can confirm that we will be sending a team of staff to your event on the afternoon of Friday 24 November.

I will speak to [REDACTED] when she returns to the office next week and we will confirm details with you.

Kind Regards

[REDACTED] | London Taxi and Private Hire
Ground Floor, Yellow Zone (OY1), 230 Blackfriars Road, London, SE1 8NW
[REDACTED]

For up to date news and information regarding London Taxi and Private Hire matters follow us on Twitter @TfLTPH

-----Original Message-----

From: [REDACTED]
Sent: 04 November 2017 13:07
To: [REDACTED]
Subject: WizAnn Open Day Promotion

Dear [REDACTED]

I understand [REDACTED] is away until 13th November so thought i would email yourself as well just in case time becomes a factor.

We are holding a promotional day for the Knowledge on Friday 24th November between 2pm and 7pm.

We have invited local schools and colleges as well as local MPs and councillors.

The new Electric Taxi will be on display as well as the gas taxi. We will also be inviting Knowledge Point in an attempt to show unity in the industry.

It would be wonderful if some of the examiners and maybe management could also attend.

The event is starting to take off a little as we are now being supported by Taxi App and also hope to get London Taxi PR involved.

We will be involving as much media coverage as we can muster.

I look forward to hearing from you soon

Best Wishes [REDACTED]

From: [REDACTED]
To: [REDACTED]
Subject: Wizann sorry another quick issue
Date: 26 May 2017 10:39:50

Hello [REDACTED]

Sorry to disturb you so quickly with another question, i have a student who was asked the bluebook run from Saint Johns Way to Woodstock Avenue. [REDACTED] scored him Zero for calling the bluebook run that we use. The reason is she is presuming that the run must leave from the longest part of Saint Johns Way. But runs coming from Holloway Road going north will call
Right Saint Johns Way
Left Archway Road
Left Toll house Way.

My run is not turning right into Archway Road but Left.

If you are asking Saint Johns Way to Woodstock Avenue there is nothing that specifies that you must be travelling in a certain direction or use the larger part of a road.

You can use

Lve by Archway Road when calling from Saint Johns Way in this instance unless the examiner is asking a specific point of interest. Can you get some clarification for me please. It may be that she asked a specific point and not the actual Road. The students name is [REDACTED].

Regards [REDACTED]

WizAnn
4 Connaught Road
City Airport
London
E16 2DB

Regards [REDACTED]

WizAnn
4 Connaught Road
City Airport
London
E16 2DB

From: [REDACTED]
To: [REDACTED]
Subject: WizAnn Winter Wonderland
Date: 20 November 2017 20:43:50

Hi [REDACTED]

Winter wonderland is very tight on Brook Gate, In the cab you can get across when Park Lane is calm. I would like to know if Examiners are getting to accept it or not or would expect Cumberland gate?

Best Wishes [REDACTED]